

Nickalus Holmes

CORRESPONDENCE
1/15/2026
DOCUMENT NO. 00231-2026

From: noreply@psc.state.fl.us
Sent: Thursday, January 15, 2026 12:43 PM
To: burkettpm1@live.com
CC: Consumer Contact
Subject: Docket Number - 20250088-WS

Good Afternoon, Patrick/Patricia Burkett,

We will be placing your comments below in docket correspondence in Docket No. 20250088-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: burkettpm1@live.com
Sent: Thursday, January 15, 2026 10:10 AM
To: Florida Public Service Commission
Subject: Docket Number - 20250088-WS

Description:

Customer Comment Id: 21

Are you a customer of Sun Communities Finance, LLC d/b/a Water Oak Utility: Y

Name: Patrick/Patricia Burkett

Phone: 8147582057

Email: burkettpm1@live.com

Address: 910 Zoeller Street, Lady Lake, Lake, FL 32159

Submit Date: Thursday, January 15, 2026 10:10 AM

Comment: We purchased a seasonal home at Water Oak Country Club Estates on 3/7/2005. We received a letter from Water Oak on 1/14/26 concerning a customer meeting scheduled for 1/21/26 10 am with the Florida Public Service Commission - Docket No. 20250088-WS. No other communication was provided. There are many residents unaware of this meeting and residents who have not received a letter.

In reviewing the current and preliminary residential customer rates provided, we will have a 678% increase based on the 4/2025 bill usage of 6670 gallons of water. This bill represents our average water usage.

Base Charge 5.74

1st 3000 gals 3.21 (3000 x .00107)

3001-6000 3.33 (3000 x .00111)

over 6,000 .96 (670 x .00143)

tax .88

Total bill 14.12

Proposed rates

Base rate 9.11

1st 3000 27.90 (3000 x .00930)

3001-6000 41.85 (3000 x .01395)

over 6000 10.91 (670 x .01628)

tax 5.95

total bill 95.72

We would have a monthly water bill of \$95.72; a 81.60 increase; \$979.20 annual increase - 678% increase.

Sun Communities stated gross revenue for Dec. 2024 was \$179, 227 and expenses was \$342,931

Estimating all 1282 residents/customers average a \$81.60 increase to their monthly bill Sun Communities annual gross revenue will be \$1,255,334.

Many residents use more water than our actual usage so this is a conservative increase to Sun Communities revenue.

Sun Communities also increased our lot lease effective 1/1/26 by 5% which was \$60.00 per month increase.

Many residents have lived at Water Oak for years and are on a fixed income. They can not afford the proposed rates increase by Sun Communities.

The proposed increase is excessive and would create a serious financial hardship for all Water Oak Residents.

We respectfully urge the Commission to reject this proposed rate increase to prioritize affordability and consumer protection for residents of Water Oak Country Club Estates.

Patrick and Patricia Burkett