

From: Tristan Davis on behalf of Records Clerk
Sent: Friday, January 16, 2026 8:06 AM
To: 'Sue Hunter'
Cc: Consumer Contact
Subject: RE: Opposition to Proposed Docket No. 20250088-WU.

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Sue Hunter <shuntermail@gmail.com>
Sent: Thursday, January 15, 2026 6:10 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>; Consumer Contact <Contact@PSC.STATE.FL.US>; shuntermail@gmail.com
Subject: Opposition to Proposed Docket No. 20250088-WU.

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Florida Public Service Commission Clerk,
I am a retired customer of Water Oak Utility in Lake County and I am writing to oppose the proposed water rate increase under Docket No. 20250088-WU.
The proposed increase—from an average of about \$15 per month to more than \$100 per month—is excessive and would create a serious financial hardship for retirees living on fixed incomes. Water is an essential service, and customers have no alternative provider. An increase of this magnitude is neither reasonable nor affordable.

I respectfully urge the Commission to reject or significantly reduce this proposed rate increase and to prioritize affordability and consumer protection for residents of Water Oak.

Thank you,

Susan Hunter
Water Oak
811 Sutton Street
Lady Lake, FL 32159