

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, January 20, 2026 9:22 AM
To: 'Paige Doyle'
Cc: Consumer Contact
Subject: RE: Comment on Fairness and Impact of Proposed Water Rate Increase

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Paige Doyle <pedoyle816@gmail.com>
Sent: Tuesday, January 20, 2026 9:14 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Comment on Fairness and Impact of Proposed Water Rate Increase

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Hello,

My name is Paige Doyle. I'm writing as the granddaughter of an 82-year-old homeowner in the Water Oak community. I work for the Comptroller of the State of Maryland as a project manager, and part of my job involves helping implement large systems that affect the public on a daily basis.

Because of that work, I'm very aware of how important it is to balance system improvements with fairness to the people who ultimately pay for them. When costs increase, especially for essential services, it matters how those increases are structured and who is most affected.

I'm concerned that the proposed water rate increase would place a disproportionate burden on elderly residents like my grandmother, who lives on a fixed Social Security income. While I understand the need to invest in infrastructure and address system problems, asking homeowners to absorb a drastic increase tied to issues they could not see or control raises real equity concerns.

A measured increase paired with clear accountability and long-term planning seems reasonable. A sharp increase implemented all at once does not, particularly for seniors who budget month to month and have little flexibility.

I respectfully ask the Commission to consider the impact this proposal would have on older residents and to ensure that improvements are made in a way that is fair, transparent, and manageable for those most affected.

Thank you for your time and consideration.

Sincerely,
Paige Doyle