

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, January 20, 2026 8:12 AM
To: 'Kyle Doyle'
Cc: Consumer Contact
Subject: RE: Concern from Home Co-Owner Regarding Proposed Water Rate Increase – Water Oak Utility

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Kyle Doyle <mkyledoyle@gmail.com>
Sent: Monday, January 19, 2026 4:58 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Concern from Home Co-Owner Regarding Proposed Water Rate Increase – Water Oak Utility

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Dear Commissioner,

My name is Michael Doyle. I am writing as both the son of an 82-year-old homeowner in the Water Oak community and as a co-owner of her home. I am deeply concerned about the proposed water rate increase and the impact it will have on my mother and other residents living on fixed incomes.

My mother lives entirely on Social Security, receiving approximately \$1,900 per month. She carefully budgets her income to cover basic necessities such as food, medication, and utilities. A drastic increase in her water bill would place significant financial strain on her and could threaten her ability to remain comfortably in her home.

I do not believe it is fair for homeowners to be asked to pay for years of neglect and wasted water when they had no way to know about the problem or to correct it. Residents did not cause the water loss and have no control over how the system has been maintained. While I understand that a modest increase to improve and

maintain a reliable water system may be reasonable, a drastic increase that shifts the full burden onto homeowners—particularly seniors—is not.

I am also concerned about the increased reliance on fixed charges. These charges limit a household's ability to manage costs through conservation and disproportionately affect low-usage customers, including elderly residents who already make every effort to use water responsibly.

Additionally, the lack of a gradual phase-in is troubling. Implementing such a large increase all at once creates unnecessary hardship for families who budget month to month and have little flexibility to absorb sudden cost increases.

I respectfully ask the Commission to carefully consider the real-world impact this proposal will have on elderly and fixed-income residents and to reconsider the size and structure of the proposed increase. Improvements to the system should be made, but they should be done in a fair, measured, and transparent way.

Thank you for your time and for considering my concerns on behalf of my mother and our household.

Sincerely,
Kyle Doyle
Son and Co-Owner of a Water Oak Home
Kyle