

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, January 20, 2026 8:13 AM
To: 'Susan Bish'
Cc: Consumer Contact
Subject: RE: DOCKET NO 20250088-WU

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

-----Original Message-----

From: Susan Bish <msbish14@gmail.com>
Sent: Monday, January 19, 2026 5:16 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: DOCKET NO 20250088-WU

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

This email is in reference to an Application for a Staff – Assisted rate case in Lake County by Sun communities finance LLC doing business as Water Oak utility. The date it was issued was January 7, 2026.

It has come to my understanding that Water Oak/Sun communities is requesting a water increase of 400%. I find this to be excessive and very surprising at such short notice. I ask the commission to please review very carefully all discrepancies and numbers as we as a community have found many. They should be reported at the hearing by some of our residents. This type of an increase is an extreme hardship on all of those that are on fixed incomes that have been living in this community. We asked to see the numbers as to why we would need so much more of an increase. Are the community areas, restaurant, and other areas included in this new water bill? We were told if we used 6,000 gallons in a month, our original bill is \$12.28 and now will be \$78.86. 8,000 gallons currently is \$15.14 and will increase to \$111.42. This is an astronomical increase.

I asked the commission to please review very carefully before allowing these increases to take effect.

Respectfully,

Susan Bish,

213 Sanders Ln.,

Lady Lake Florida

Sent from Sue's iPad! ususus