

**From:** Tristan Davis on behalf of Records Clerk  
**Sent:** Tuesday, January 20, 2026 8:14 AM  
**To:** 'MELANIE AITKEN'  
**Cc:** Consumer Contact  
**Subject:** RE: Re 20250088-wu

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6121

**PLEASE NOTE:** Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

-----Original Message-----

From: MELANIE AITKEN <ten99079@aol.com>  
Sent: Monday, January 19, 2026 5:25 PM  
To: contact@psc.state.fl.us; Records Clerk <CLERK@PSC.STATE.FL.US>  
Subject: Re 20250088-wu

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Public Service commission

I am writing reference Docket number 20250088-WU Sun Communities finance LLC DBA water oak utility. I am writing on Behalf of my brother who lives in water oak. He is an intellectually handicapped man who lives in a budget of \$967 that he receives from Disability monthly. He already goes in the "red" every month to cover his rent, utilities & costs of living. His water usage has kept his bill at approximately \$12-\$20 per month. This increase would be between 5 and 10 times what his budget allowed for.

I also live in water Oak, and care for his needs. That means my bill goes up 5 to 10 times as well. I would need to pay BOTH of those bills. I am retired and on a fixed income like most residents of water Oak.

This increase is proportionally astronomical to all residents and will present hardships for many residents. I urge you to consider leaving the billing system as it is or do a small increase percentage yearly if there is some reason it must increase at all.

500-1000% increases are way out of line at any point of life, but in retirement it is impossible.

Sincerely,  
Melanie Aitken

On behalf of Charles Barnes

Sent from my iPhone