
From: noreply@psc.state.fl.us
Sent: Tuesday, January 20, 2026 08:50 AM
To: jean_kruse2003@yahoo.com
CC: Consumer Contact
Subject: Docket Number - 20250088-WS

Good Morning, Mabel Kruse,

We will be placing your comments below in docket correspondence in Docket No. 20250088-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: jean_kruse2003@yahoo.com
Sent: Monday, January 19, 2026 07:29 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250088-WS

Description:

Customer Comment Id: 43

Are you a customer of Sun Communities Finance, LLC d/b/a Water Oak Utility: Y

Name: Mabel Kruse

Phone: 5202419209

Email: jean_kruse2003@yahoo.com

Address: 203 Cottonwood Circle, Lady Lake, FL 32159

Submit Date: Monday, January 19, 2026 07:29 PM

Comment: To Whom It May Concern,

I am writing to formally protest the proposed 400 percent increase in my water bill/rate by I am a homeowner in wateroak country club a branch of Sun communities and I find this proposed increase to be unjust, unconscionable, and disproportionate to the cost of service.

I request that this letter be counted as a formal, written objection to this increase.

Grounds for Protest:

Undue Financial Burden: An increase of this magnitude is not sustainable, particularly given that I am a fixed-income household].

Lack of Justification: The company has not provided sufficient evidence that the infrastructure improvements or costs justify a 400 % increase to my household.

I request that the PSC thoroughly investigate the rate-setting methodology of the Water Company Name and deny this excessive increase. I also request a review of my billing history to verify the accuracy of the proposed amount.

Sincerely,

Mabel Kruse

1/19/2026