

Tristan Davis

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, January 20, 2026 8:22 AM
To: 'Connie Cook'
Cc: Consumer Contact
Subject: RE: Water rate increase

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

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From: Connie Cook <conniecook09@yahoo.com>
Sent: Monday, January 19, 2026 7:19 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Fw: Water rate increase

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Begin forwarded message:

On Monday, January 19, 2026, 6:18 PM, Connie Cook <conniecook09@yahoo.com> wrote:

Docket 20250088

After reading closely the correspondence from the Florida Public Services Commission regarding Sun Homes' desire to drastically increase our water bills, there are several unanswered questions this document brings up.

First they are basing the increase in what they say are 1265 homes plus 17 general service customers? Who are these 17 general service customers?????

It looks like they are wanting to pass their operating expenses off onto the residents of Water Oak who already pay exorbitant lot rents plus some “pass on tax” that no one here has actually ever been able to truthfully explain what that goes for. Seems like it is to pay the taxes on this whole operation. When we moved here in 2014 that tax was \$400 now it is around \$900????? What does this actually go for.

We are being gouged from every side from Sun homes and they put huge amounts of money into redoing a golf course, raising those fees for residents to ridiculous amounts, give priority to outsiders, can't keep a restaurant going successfully and I could go on and on.

Many people in this park live on SS as their only income and some have to decide between food and medicines. I could go on and on but I won't.?

We need answers as it feels like and looks like this corporation is “cooking the books”!

Phil and Connie Cook

627 Hickory Hill

Lady Lske, Florida 32159

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