

Nickalus Holmes

CORRESPONDENCE  
1/20/2026  
DOCUMENT NO. 00348-2026

**From:** noreply@psc.state.fl.us  
**Sent:** Tuesday, January 20, 2026 08:50 AM  
**To:** Coffmanjo@yahoo.com  
**CC:** Consumer Contact  
**Subject:** Docket Number - 20250088-WS

Good Morning, Joann Coffman,

We will be placing your comments below in docket correspondence in Docket No. 20250088-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes  
Office of Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850  
850-413-6770

*PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.*

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**From:** Coffmanjo@yahoo.com  
**Sent:** Monday, January 19, 2026 08:41 PM  
**To:** Florida Public Service Commission  
**Subject:** Docket Number - 20250088-WS

Description:

Customer Comment Id: 48

Are you a customer of Sun Communities Finance, LLC d/b/a Water Oak Utility: Y

Name: Joann Coffman

Phone: 6164032503

Email: Coffmanjo@yahoo.com

Address: 113 E. Pine Dr, Lady Lake, Lake, FL 32159

Submit Date: Monday, January 19, 2026 08:41 PM

Comment: I am writing this with concerns regarding the issues of raising the water bill in Water Oak Sun Community. I am divorced living independently and concerned about raising our water rates after a raise in our rents. My meter was recently repaired but was told it needs to be replaced. That was 5 months ago. Many residents here are planning on leaving but I love it here. Please help us work together to solve this issue. Thank you for your time. Docket # 20250088