
From: noreply@psc.state.fl.us
Sent: Tuesday, January 20, 2026 08:50 AM
To: candturban@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250088-WS

Good Morning, Tracy Urban ,

We will be placing your comments below in docket correspondence in Docket No. 20250088-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: candturban@gmail.com
Sent: Tuesday, January 20, 2026 08:34 AM
To: Florida Public Service Commission
Subject: Docket Number - 20250088-WS

Description:

Customer Comment Id: 53

Are you a customer of Sun Communities Finance, LLC d/b/a Water Oak Utility: Y

Name: Tracy Urban

Phone: 2316906253

Email: candturban@gmail.com

Address: 210 Birch Street , Lady Lake , Lake, FL 32159

Submit Date: Tuesday, January 20, 2026 08:34 AM

Comment: To Whom It May Concern,

I am writing to formally protest the proposed 400 percent increase with our water/wastewater at Water Oak Country Club. We've owned since 2019. Water Oak Country Club is owned by Sun Communities, a 55+ mobile home park. According to the expenses and revenue reports listed on their website, their investors revenue exceeds expenses by far. I find this proposed increase to be unjust, unconscionable, and disproportionate to the cost of service. Especially for those of us who are living on fixed incomes.

I request that this letter be counted as a formal, written objection to this increase.

Grounds for Protest:

Undue Financial Burden: An increase of this magnitude is not sustainable, and quite simply... elder abuse.

Lack of Justification: The company has not provided sufficient evidence that the infrastructure improvements or costs justify a 400 % increase to my household.

I request that the PSC thoroughly investigate the rate-setting methodology of the Water Company and deny this excessive increase. I also request a review of my billing history to verify the accuracy of the proposed amount.

Sincerely,

Tracy and Chris Urban

210 Birch Street

Lady Lake, FL