

From: Tristan Davis on behalf of Records Clerk
Sent: Tuesday, January 20, 2026 8:17 AM
To: 'PhyllisM Ayers'
Cc: Consumer Contact
Subject: RE: Document # 20250088 / FPSC # 15529-2025

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Tristan Davis
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6121

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: PhyllisM Ayers <payers0012@gmail.com>
Sent: Monday, January 19, 2026 6:13 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Document # 20250088 / FPSC # 15529-2025

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To whom it may concern,

I am a Water Oak Country Estates resident of Lady Lake. I am opposed to the rate hike of our Water usage for our community.

Here are some reasons for this opposed email.

- We are a 55+ community and are on fixed incomes... The rate hike proposed in your letter is outrageous and uncalled for.
- Provided in this proposal was inaccurate information and should be reanalyzed.
- Sun Communities Finance, LLC d/b/a Water Oak Utility, have not provided a break down of their cost, therefore how can they propose such a hike in our rates to be accurate.

The Public Service Commission document# is 15529-2025

Please note, that I am against such a hike in rates, which is why I am writing to you to express my concerns/

Sincerely,
Phyllis Ayers
913 Sutton St
Lady Lake, FL 321596