

From: Antonia Hover on behalf of Records Clerk
Sent: Tuesday, January 20, 2026 8:26 AM
To: 'Kathleen Stoner'
Cc: Consumer Contact
Subject: RE: Docket No. 20250088-WU

Good Morning,

We will be placing your comments below in consumer correspondence in Docket No. 20250088, and forwarding them to the Office of Consumer Assistance.

Thank you!

Toni Hover
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Kathleen Stoner <kbachler112@gmail.com>
Sent: Tuesday, January 20, 2026 7:58 AM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20250088-WU

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I am a retired resident of Water Oak and a customer of Water Oak Utility in Lake County. I am writing to formally express my opposition to the proposed water rate increase under Docket No. 20250088-WU.

The proposed adjustment—from an average of approximately \$15 per month to \$111 per month—represents a substantial increase that could impose significant financial challenges for retirees and residents who rely on fixed incomes. As water is a vital service without alternative providers, an increase exceeding 400% raises concerns regarding its fairness and affordability.

Therefore, I respectfully request that the commission carefully consider rejecting or substantially reducing this rate increase to safeguard the interests of consumers in the Water Oak community.

Kathleen Stoner