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OFFICE OF THE GENERAL COUNSEL
ADRIA E. HARPER
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

June 10, 2026

Ms. Lindsay Osmulski
9040 Lismore Lane
Port Richey, Florida 34668
Lindsayosmulski85@gmail.com

VIA E-MAIL ONLY

Re: Duke Energy Florida, LLC's storm cost recovery refund Hurricanes Debby, Helene and Milton

Dear Ms. Osmulski:

Thank you for your email of May 6, 2026, concerning Duke Energy Florida, LLC's (DEF) refund of storm cost recovery amounts collected for Hurricanes Debby, Helene and Milton from March 2025 until January 2026. You have stated that you were a DEF customer during this time period but are no longer a customer. In order to receive the surcharge amount over-collected from you for these hurricanes, you wish to require DEF to establish a manual claim process for former customers to receive their refund.

DEF's 2024 Settlement Agreement, approved by the Commission in Order No. PSC-2024-0472-AS-EI, issued November 12, 2024, created the storm cost recovery surcharge for named hurricanes allowing DEF to recover the estimated incremental costs of a storm over a one-year period subject to true-up. The storm cost recovery surcharge was established on energy-based rates (rates billed in cents/kWh), effective March 2025. Order No. PSC-2025-0061-PCO-EI, issued February 24, 2025, in Docket No. 20240173-EI, *In re: Petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Debby, Helene and Milton by Duke Energy Florida, LLC.*

On March 20, 2026, DEF filed a petition requesting that it be allowed to refund its estimated over-recovery of $90,515,614 by reducing its current fuel cost recovery factors for the period beginning with the first billing cycle in June 2026 and ending with the last billing cycle in September 2026. This request was granted by the Commission by Order No. PSC-2026-0160-PCO-EI, issued May 21, 2026, in Docket No. 20260001-EI, *In re: Fuel and purchased power cost recovery clause with generating performance incentive factor.*

Rule 25-6.109(5), Florida Administrative Code (F.A.C.), requires that a refund check be sent to the last known billing address of customers who are no longer on DEF's system. This section of Rule 25-6.109, F.A.C., however, does not apply to charges associated with storm surcharges collected through the Fuel Cost Recovery Charge. Rule 25-6.109(1), F.A.C., states as follows:

> (1) Applicability. *With the exception of deposit refunds and refunds associated with adjustment factors,* all refunds ordered by the Commission shall be made in accordance with the provisions of this rule, unless otherwise ordered by the Commission.
> [Emphasis Added.]

In the Fuel Cost Recovery Clause the Commission establishes "factors" or rates to recover the storm costs billed on an energy, cents/kWh, basis. The surcharge costs are added to the cost of fuel and purchased power costs to develop those fuel factors. Due to the volatility of fuel costs, the fuel factors are set based on estimates once a year and adjusted or trued-up each year. This is the accounting method that applies to over or under-recovery of storm costs as well since they are included in the fuel cost factor calculation. *See:* Order No. PSC-2024-0377-FOF-EI, issued August 27, 2024, in Docket No. 20230020-EI, *In re: Petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole and Tropical Storm Fred, by Duke Energy Florida, LLC* and Docket No. 20230116-EI, *In re: Petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricane Idalia, by Duke Energy Florida, LLC.*

DEF's treatment of the storm surcharge refund is compliant with Rule 25-6.109(1), F.A.C., the 2024 Settlement Agreement, and past Commission precedent. A refund or additional charge to former customers for either over or under-recovered storm cost recovery amounts is not required.

Should you have any questions or need additional information on this issue please contact me at (850) 413-6218 or sbrownle@psc.state.fl.us.

Sincerely,

/s/ Suzanne Brownless
Suzanne Brownless
Special Counsel

cc: Commission Clerk
Cindy Muir