

Nickalus Holmes

From: noreply@psc.state.fl.us
Sent: Thursday, July 09, 2026 08:36 AM
To: cyndis420@gmail.com
CC: Consumer Contact
Subject: Docket Number - 20250122-WS

Good Morning, Cynthia Stephens,

We will be placing your comments below in docket correspondence in Docket No. 20250122-WS, and forwarding them to the Office of Consumer Assistance.

Sincerely,

Nickalus Holmes
Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public record law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your comments may be subject to public disclosure.

From: cyndis420@gmail.com
Sent: Wednesday, July 08, 2026 07:22 PM
To: Florida Public Service Commission
Subject: Docket Number - 20250122-WS

Description:

Customer Comment Id: 111

Are you a customer of Sun Communities Acquisitions, LLC d/b/a Buttonwood Bay Utilities: Y

Name: Cynthia Stephens

Phone: 5139007646

Email: cyndis420@gmail.com

Address: 322 Bobwhite Drive, Sebring, Highlands, FL 33875

Submit Date: Wednesday, July 08, 2026 07:22 PM

Comment: THE DOCKET NUMBER IS 20250122-WS, I want these comments included in the July 16 2026 10:00 am meeting.

The water is not quality water for drinking. The water at times is discolored and has bad odor. Also at least weekly you have to clean the water faucet.. because it has a black residue build up. This is a 55 plus retirement community, a large rate increase will cause financial difficulties for people. The policy in the park is to maintain your property. Such as water lawns, pressure washing your homes, driveways etc. This causes higher water usage results in higher bills.