

Bendria Fugnole

From: John Plescow
Sent: Wednesday, July 15, 2026 8:50 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 216990

Please, add to docket 20250122.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Tuesday, July 14, 2026 3:56 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 216990

Send to clerks 20250122

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Friday, July 10, 2026 10:31 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 216990

CUSTOMER INFORMATION

Name: Chris Lovette
Telephone: 7343477189
Email: duk2462003@yahoo.com
Address: 462 Cottonwood Dr. Sebring FL 33875

BUSINESS INFORMATION

Business Account Name: Chris Lovette
Account Number:
Address: 462 Cottonwood Dr. Sebring FL 33875

Water County Selected: Highlands

COMPLAINT INFORMATION

Complaint: Other Complaints against Sun Communities Acquisitions, LLC d/b/a Buttonwood
Details:

Docket# 20250122-WS buttonwood bay utilities. They want to raise the water and we went sooo many times where we were having issues with the water quality and smell for years and we paid our bill without it getting resolved and I am on a fixed income now my husband passed away not long ago and I struggle to survive now, how can they want us to pay for the water rate now when we paid when it was bad. I struggle so hard now with groceries, rent utilities and house ,car insurance it is just so sad!!