
BellSouth Telecommunications, Inc.
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Tallahassee, Florida 32301

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Marshall M. Criser III
Vice President
Regulatory & External Affairs

(850) 224-7798
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September 7, 2004

Ms. Beth Salak
Director Of Competitive Markets and Enforcement
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Dear Ms. Salak:

Pursuant to Florida Statute 364.051, attached for filing with the Commission is the following page of BellSouth's General Subscriber Service Tariff:

General Subscriber Service Tariff
Section A2 - Fifteenth Revised Page 32

The purpose of this filing is to grant BellSouth Telecommunications, Inc. a statewide emergency waiver of certain tariff rates and charges for customers adversely impacted by Hurricane Frances. We are requesting an effective date for this tariff revision of September 7, 2004.

Please acknowledge receipt of this tariff by signing and returning the second copy of this letter.

Yours very truly,

Marshall M. Criser (mrs)

Regulatory Vice President

Attachment(s)

Executive Summary

Pursuant to BellSouth's September 8, 2004 letter (attached), the purpose of this filing is to grant BellSouth Telecommunications, Inc. a statewide emergency waiver of certain tariff rates and charges for customers adversely impacted by Hurricane Frances. We are requesting an effective date for this tariff revision of September 7, 2004.

A2. GENERAL REGULATIONS

A2.10 Special Promotions

A2.10.1 Regulations

- A. The Company may offer approved special promotions of new or existing services or products for limited periods as approved by the Public Service Commission. These promotions are a temporary waiver of certain recurring, nonrecurring and/or usage charges as stated in paragraph A2.10.2.A. These promotions will be offered on a completely non-discriminatory basis with each subscriber in the classification of service and area for which the promotion is offered having an equal opportunity for participation.

A2.10.2 Descriptions

- A. The following promotions are approved by the Commission:

Area of Promotion	Service	Charges Waived	Period Authority
(DELETED)			(D)
(DELETED)			(D)
(DELETED)			(D)
BellSouth's Florida Service Territory -For customers adversely impacted by Hurricane Frances and from Central Offices where Custom Calling Features, Remote Call Forwarding and Message Waiting Indication are available	Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Forwarding Variable, Remote Call Forwarding, Remote Access to Call Forwarding, Star 98 Access, Voice Mail Companion Services Package and Message Waiting Indication Business Term Election Agreements	Nonrecurring and one month's recurring charges for orders placed through September 24, 10/31/04 2004 Term charges associated with Term Election Agreements in situations where a business is no longer operational because of damage from the hurricane, and the business does not reopen or relocate	(N) (N)

ISSUED: ~~November 2, 2001~~ September 7, 2004

EFFECTIVE: ~~November 19, 2001~~ September 7, 2004

BY: Joseph P. Lacher, President -FL
Miami, Florida

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A2.10.1 Regulations

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A2.10.2 Descriptions

- A. The following promotions are approved by the Commission:

Area of Promotion	Service	Charges Waived	Period	Authority
BellSouth's Service Territory [†] -From Central Offices where Custom Calling Services are available (DELETED)	Custom Calling Services	Service Connection Charges will be waived for customers adding this feature to lines at locations with twenty lines or less, installed after January 23, 2001, for up to ninety days after installation date of business exchange lines.	01/23/01 — to 12/31/01	(D)
BellSouth's Service Territory [†] -From Central Offices where TouchStar [®] Services are available (DELETED)	TouchStar [®] Services	Service Connection Charges will be waived for customers adding this feature to lines at locations with twenty lines or less, installed after January 23, 2001, for up to ninety days after installation date of business exchange lines.	01/23/01 — to 12/31/01	(D)
BellSouth's Service Territory [†] -From Central Offices where BellSouth [®] Primary Rate ISDN Voice/Data service is available (DELETED)	BellSouth [®] Primary Rate ISDN Voice/Data service	A gift check from American Express in the amount of \$750 will be given to business customers with 12-22 lines or trunks who order BellSouth [®] Primary Rate ISDN Voice/Data service. Not available to customers with Contract Service Arrangements.	11/19/01 — to 12/31/01	(N)
(DELETED)	Call Forwarding Busy Line, Call Forwarding Don't Answer, Call Forwarding Variable, Remote Call Forwarding, Remote Access to Call Forwarding, Star 98 Access, Voice Mail Companion Services Package and Message Waiting Indication	Nonrecurring and one month's recurring charges for orders placed through September 24, 2004	09/07/04 to 10/31/04	(D) (N)
BellSouth's Florida Service Territory -For customers adversely impacted by Hurricane Frances and from Central Offices where Custom Calling Features, Remote Call Forwarding and Message Waiting Indication are available	Business Term Election Agreements	Term charges associated with Term Election Agreements in situations where a business is no longer operational because of damage from the hurricane, and the business does not reopen or relocate		(N)

Note 1: — Customer may elect to participate only once during each promotion.

All BellSouth marks contained herein and as set forth in the trademarks and servicemarks section of this Tariff are owned by BellSouth Intellectual Property Corporation.

[†] BellSouth is a registered trademark of BellSouth Intellectual Property Corporation

[®] Registered Service Mark of BellSouth Intellectual Property Corporation

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Nancy N. Sims
Director
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September 8, 2004

Mrs. Blanca Bayo
Director, Commission Clerk &
Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

Re: Emergency Request for Waiver due to Hurricane Frances

Dear Mrs. Bayo:

Due to the damaging effects of Hurricane Frances in BellSouth's territory in Florida, BellSouth Telecommunications, Inc. (BST) respectfully requests that the Florida Public Service Commission grant BST a statewide emergency waiver of certain tariffed charges in order to provide relief to hurricane victims who are BST end users. The waiver request includes the following:

- A waiver of the Secondary Service Order Charge for Remote Call Forwarding, Call Forwarding Variable, Remote Access to Call Forwarding, Call Forwarding Don't Answer and Call Forwarding Busy Line for orders placed through September 24, 2004.
- One free month of Remote Call Forwarding, Call Forwarding Variable, Remote Access to Call Forwarding, Call Forwarding Don't Answer and Call Forwarding Busy Line for orders placed through September 24, 2004
- A waiver of all regulated charges associated with MemoryCall Service and BellSouth Voice Mail Service including, but not limited to the Secondary Service Order Charge and the first month's charge for Message Waiting Indication for orders placed through September 24, 2004.
- A waiver of termination charges associated with term elections agreements in situations where a business is no longer operational because of the damage from the hurricane, and the business does not reopen or relocate.

Sims/Bayo
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Further, BellSouth has invoked the use of the emergency clauses in Section A4 of our General Subscriber Service Tariff to waive service order charges for the relocation and the return of displaced customers. In addition, we plan on working with the customers who have been impacted by the storm on their billing and payment arrangements on an as needed basis.

We ask that this request be given priority treatment and that the waivers be granted effective Tuesday, September 7, 2004. Thank you for your assistance in this matter. If you have any questions or need any additional information, please let me know.

Yours truly,

Nancy H. Sims (mrs)

Nancy H. Sims
Director – Regulatory Relations

Copy to: Braulio L. Baez, Chairman
 J. Terry Deason
 Lila A. Jaber
 Rudolph Bradley
 Charles M. Davidson
 Beth Salak
 Lisa Harvey
 Rhonda Hicks
 Harold McLean
 Charles Beck
 Scott Mulcahy