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June 10, 2010

Beth Salak, Director Regulatory Analysis Florida Public Service Commission Attn: Tariff Section 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Dear Ms. Salak:

Pursuant to Florida Statute 364.051, attached for filing with the Commission is the following page of the General Subscriber Service Tariff:

General Subscriber Service Tariff
Section A2 - Sixth Revised Page 33.6

The purpose of this filing is to provide for the Convenience Fee Waiver promotion. This Special Promotion will begin June 11, 2010 and end July 1, 2010.

Acknowledgment, date of receipt and authority number of this filing are requested.

Your consideration and approval will be appreciated.

Yours very truly,

Jerry D. Hendrix (slg)

Regulatory Vice President Attachments



## **Convenience Fee Waiver**

#### **Overview**

The Convenience Fee Waiver special promotion will be offered from June 11, 2010 until July 1, 2010. During this period, the convenience fee which would normally apply for a payment made with a Company representative will be waived for customers who speak to a customer sales representative to pay their bill and receive information about product and services.

### **Specifics**

Residential customers who call to pay their bill and agree to have a representative in the sales and service channel handle the payment will not incur the \$5.00 convenience fee charge during the promotional period.

There is a maximum of one (1) waiver per account during the promotional period.

Sixth Revised Page 33.6Fifth Revised Page

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33.6

TELECOMMUNICATIONS, INC. FLORIDA

Cancels Fifth Revised Page 33.6 Cancels Fourth Revised Page 33.6

ISSUED: June 10, 2010 ISSUED: April 14, 2006 BY: Marshall M. Criser III, President -FL

EFFECTIVE: June 11, 2010 EFFECTIVE: May 1, 2006

Miami, Florida

## **A2. GENERAL REGULATIONS**

# A2.10 Special Promotions (Cont'd)

### A2.10.2 Descriptions (Cont'd)

A. The following promotions are on file with the Commission: (Cont'd)

Area of Promotion	Service	Charges Waived	Period Authority
(DELETED) BellSouth's Service Territory—From Central Office where services are available	BellSouth Select Complete Choice for Business Bonus	BellSouth Select customers who subscribe to a new Complete Choice for Business package during the promotional period can earn BellSouth Select bonus points.  —Available to existing and new BellSouth Select customers.	05/01/06 to 08/31/06
		New BellSouth Select customers must meet BST eligibility requirements — between one hundred dollars (\$100) and three thousand five hundred dollars (\$3,500) in BST spending per month.	
		Any new or existing BellSouth Select customer that meets all eligibility requirements during the promotional period will be eligible for the rewards.	
		BellSouth Select members who purchase a new Complete Choice for Business package will receive a bonus reward of one thousand (1000) BellSouth Select points.	
		If the customer keeps the Complete Choice for Business package for a continuous ninety (90) day period, the customer will receive an additional bonus reward of two thousand (2000) BellSouth Select points.	
		Point reward will be applied to BellSouth Select customer point balance four (4) to six (6) weeks after purchase and meeting the ninety (90) day period.	
		—Select point balance can be checked on BellSouth Select Website (www.bellsouthselectbusiness.com), by calling BellSouth Select Service Center (800.290.3333), or through the quarterly balance statement.	
		All-BellSouth Select points awarded for this promotion shall be redeemable consistent with the conditions of the BellSouth Select Business program.	
		One reward per customer account.	
		Customers with any local term agreement including, but not restricted to, Complete Choice for Business Term, Simple Savings, Key Customer Program are not eligible for the reward.	
		Subject to obtaining any required regulatory approval, BellSouth Select reserves the right to terminate this program at any time.	
AT&T Florida Service Territory – From Central Office where services are available	Convenience Fee Waiver	During the promotional period, the convenience fee which would normally apply for a payment made with a Company representative will be waived for residential customers who speak to a customer sales representative to pay their bill and receive information about product and services.	06/11/2010 to 07/01/2010
		Residential customers who call to pay their bill and agree to have a representative in the sales and service channel handle the payment will not incur the convenience fee charge during the promotional period.	
		There is a maximum of one (1) waiver per account during the promotional period.	

BELLSOUTH TELECOMMUNICATIONS, INC.

**FLORIDA** ISSUED: June 10, 2010

BY: Marshall M. Criser III, President -FL Miami, Florida

Sixth Revised Page 33.6 Cancels Fifth Revised Page 33.6

EFFECTIVE: June 11, 2010

### **A2. GENERAL REGULATIONS**

GENERAL SUBSCRIBER SERVICE TARIFF

# A2.10 Special Promotions (Cont'd)

### A2.10.2 Descriptions (Cont'd)

A. The following promotions are on file with the Commission: (Cont'd)

Area of Promotion	Service	Charges Waived	Period Authority
(DELETED) AT&T Florida Service Territory – From Central Office where services are available	Convenience Fee Waiver	During the promotional period, the convenience fee which would normally apply for a payment made with a Company representative will be waived for residential customers who speak to a customer sales representative to pay their bill and receive information about product and services.	06/11/2010 to 07/01/2010
		Residential customers who call to pay their bill and agree to have a representative in the sales and service channel handle the payment will not incur the convenience fee charge during the promotional period.	
		There is a maximum of one (1) waiver per account during the promotional period.	