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April 20, 2015

Beth Salak, Director
Division of Regulatory Analysis
Florida Public Service Commission
Attn: Tariff Section
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Dear Ms. Salak:

Attached for filing, please find the following revised page for the AT&T Florida Access Service Tariff.

Access Services Tariff

Section E9 - Second Revised Page 1
Third Revised Page 5
Second Revised Page 6
Third Revised Page 7

This filing changes ATT's Directory Assistance (DA) Access service to where requests will be handled by automated operators instead of by live operators.

Acknowledgment, date of receipt and authority number of this filing are requested.

Your consideration and approval will be appreciated.

Yours very truly,

Stan Greer

Area Manager

Attachments

FLORIDA

ISSUED: April 20, 2015
BY: Joe York, President - FL
Jacksonville, Florida

EFFECTIVE: April 21, 2015

E9. BELLSOUTH DIRECTORY ASSISTANCE ACCESS SERVICE

E9.1 General Description

E9.1.1 Provision of Service

- A. The Company will provide automated *BellSouth* Directory Assistance Access service to an IC from *BellSouth* Directory Assistance *Access* service locations. (C)
- B. *BellSouth* Directory Assistance Access service provides: (1) automated *BellSouth* Directory Assistance Access service to *BellSouth* Directory Assistance *Access* service locations; (2) the use of *BellSouth* Directory Assistance *Access* service equipment; and (3) ~~the use of~~ *BellSouth* Directory Assistance *Access* when required to ~~operators to~~ provide telephone numbers or a report that a number is non-published. (C)

E9.2 Undertaking of the Company

E9.2.1 Number Provision

- A. ~~A Company~~ Automated Directory Assistance ~~service~~ operator, when furnished a city, state and name ~~and locality~~, will provide or attempt to provide the telephone number listed in the Company Directory Assistance records associated with the name given at the rates and charges as set forth in Section E9.5 following. The Company's contact with the IC's end user shall be limited to that effort necessary to process an IC's end user's request for a telephone number. The Company will not transfer, forward or redial an IC's end user call to any other location for any purpose other than provision of automated *BellSouth* Directory Assistance Access service. (C)
- B. A maximum of ~~threetwo (23)~~ requests for telephone numbers will be accepted per call to the automated *BellSouth* Directory Assistance *Access* ~~operator~~ service. (C)
- C. A telephone number which is not listed in automated *BellSouth* Directory Assistance *Access* records will not be available to the IC's end user. (C)

E9.2.2 Access Locations and Call Transport

- A. The Company will specify the *BellSouth* Directory Assistance Access service location which provides the automated *BellSouth* Directory Assistance Access service for each Numbering Plan Area Code (NPA). The *BellSouth* Directory Assistance *Access* service locations are as shown in National Exchange Carrier Association Tariff FCC No. 4. (C)
When it becomes necessary, as determined by the Company, to change a *BellSouth* Directory Assistance *Access* service location, the Company will notify the involved ICs six months prior to the change. For such changes, the regulations as set forth in Section E2.1.7 preceding apply. (C)
- B. Automated *BellSouth* Directory Assistance Access service will be provided between the IC terminal location and the *BellSouth* Directory Assistance *Access* service location by the Company at rates and charges as set forth in Section E9.5 following and as follows: (C)
 - 1. *BellSouth* Directory Assistance Access service (C)
 - a. Each *BellSouth* Directory Assistance Access service will consist of the following: (C)
 - (1) An Interface Group equipped with an available Premises Interface Code at the IC terminal location.
 - (2) Directory Transport between the IC terminal location serving wire center and the *BellSouth* Directory Assistance *Access* service location.

E9. BELLSOUTH DIRECTORY ASSISTANCE ACCESS SERVICE

E9.2 Undertaking of the Company (Cont'd)

E9.2.2 Access Locations and Call Transport (Cont'd)

- D. The Company will distribute the calls received over the automated BellSouth Directory Assistance Access services ~~to the BellSouth Directory Assistance Access operators~~ using the *BellSouth Directory Assistance Access* service location equipment. (C) (D)
- E. In the event that the telephone number is unavailable to ~~the automated BellSouth~~ Directory Assistance ~~Access operator~~, no credit applies for the charge for the call to ~~the automated BellSouth Directory Assistance Access operator~~. When the *BellSouth Directory Assistance Access* service location or *BellSouth Directory Assistance Access* ~~service operator~~ equipment or terminals are out of service due to a Company equipment failure, or an incorrect number is provided, a credit as set forth in Section E9.4.7 following will apply. (C) (C) (C) (T)
- F. Automated BellSouth Directory Assistance Access service may be provided, at the option of the IC, for interstate and intrastate communications. When the IC requests such mixed access, the intrastate *BellSouth Directory Assistance Access* service charges will be determined by the Company as set forth in Section E2.3.15. (C) (T)

E9.3 Obligations of the IC

E9.3.1 Ordering Requirements

- A. The IC shall determine and order the capacity and interface type of *BellSouth* Directory Assistance Access services it needs except when provided over existing *BellSouth SWA FGA*, *BellSouth SWA FGB*, *BellSouth SWA FGD*, *BellSouth SWA LSBSA* or *BellSouth SWA* TSBSA Transport facilities, as specified in Section E9.2.2.B.3 for automated BellSouth Directory Assistance Access service. (C) (D) (C)
- B. The IC facilities at the IC terminal location shall provide the necessary on-hook and off-hook supervision.
- C. When requested by the Company, the IC shall order a separate trunk group for automated BellSouth Directory Assistance Access service for each NPA. The conditions when the IC will be requested to order separate trunk groups for each NPA are set forth in Section E9.2.2.B. preceding. (C) (T)

E9.3.2 End User Requirements

- A. When the IC bills its end users, the IC shall be responsible for all contacts and arrangements with its end users concerning the provision and maintenance of, and the billing and collecting of charges for, automated BellSouth Directory Assistance Access service furnished to its end users. When the Company bills the IC's end users at the request of the IC, contacts and arrangements with the IC's end users concerning the billing and collecting of charges will be as set forth in Section E8.2. (C) (T)
- B. The IC understands that automated BellSouth Directory Assistance ~~Access Operators~~ service will respond to only ~~three~~~~two~~ (23) telephone number requests per call and will not transfer, forward or redial the call to another location for any purpose other than the provision of automated BellSouth Directory Assistance Access service. (C) (C)

E9.4 Payment Arrangements

E9.4.1 Minimum Periods and Minimum Monthly Charge

- A. The minimum period for which automated BellSouth Directory Assistance Access service is provided and for which charges apply is one month. (C)

E9. BELLSOUTH DIRECTORY ASSISTANCE ACCESS SERVICE

(F)

E9.4 Payment Arrangements (Cont'd)

E9.4.1 Minimum Periods and Minimum Monthly Charge (Cont'd)

- B. Automated BellSouth Directory Assistance Access service is subject to a minimum monthly charge if *BellSouth SWA* Dedicated Transport is utilized. If *BellSouth SWA* Common Transport is ordered for automated BellSouth Directory Assistance Access service, the minimum monthly charge for *BellSouth Directory Assistance* Access service calls is the charge as set forth in Section E9.5 following for the actual usage for the month.

(F)

(C)

(T)

E9.4.2 Reserved for Future Use

E9.4.3 Cancellation of a Special Order

- A. When an IC cancels a Special Order for automated BellSouth Directory Assistance Access service after the order date but prior to the start of service, the appropriate charges as set forth in Section E5. ~~preceding~~ for *BellSouth SWA* services apply for the automated BellSouth Directory Assistance Access service cancelled.

(F)

(D)

(C)

E9.4.4 Changes to Special Orders

When an IC requests changes to a pending order for automated BellSouth Directory Assistance Access service, such changes will be undertaken if they can be accommodated by the Company. The appropriate charges as set forth in Section E5. ~~preceding~~ for *BellSouth SWA* services apply for the automated BellSouth Directory Assistance Access service changed.

(F)

(C)

E9.4.5 Moves

A move involves a change in the physical location of the point of termination at the IC terminal location or the IC terminal location. Moves will be treated as set forth in Section 6 of FCC Tariff No. 1E.6.7.7 preceding and all associated nonrecurring charges will apply. Minimum period requirements will be established at the new location as set forth in Section 6 of FCC Tariff No. 1E.6.7.7 preceding. The IC will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

(T)

(T)

(F)

E9.4.6 BellSouth Directory Assistance Access Service Rearrangements

Nonrecurring charges apply for service rearrangements. ~~service rearrangements~~ are as set forth in E6.7.1 preceding Section 6 of Tariff FCC No. 1. The service Rearrangement Charges are as set forth in Section 6 of Tariff FCC No. 1E.6.7.1 for the type of change provided by the Company.

(T)

(T)

(F)

E9.4.7 Credit Allowance for BellSouth Directory Assistance Access Service

(F)

- A. When the *BellSouth* Directory Assistance Access service location or *BellSouth Directory Assistance Access* ~~operator~~ equipment or terminals are out of service due to a Company equipment failure or an incorrect number is provided and an IC's end user's automated BellSouth Directory Assistance Access call has been connected to a automated BellSouth Directory Assistance Access ~~operator position service~~, a credit allowance for a call connected to the automated BellSouth Directory Assistance Access ~~operator position service~~ equal to the rate for a *BellSouth Directory Assistance* Access service call as set forth in Section E9.5 following will be applied to the IC's charges.

(D)

(C)

(C)

(C)

E9. BELLSOUTH DIRECTORY ASSISTANCE ACCESS SERVICE

E9.4 Payment Arrangements (Cont'd)

E9.4.7 Credit Allowance for BellSouth Directory Assistance Access Service (Cont'd)

- B. In addition to the credit as set forth in A. preceding, when a automated BellSouth Directory Assistance ~~Access operator service or BellSouth Directory Assistance Access equipment~~ provides an incorrect number for a call and the IC reports such occurrences to the Company, a credit allowance for such automated BellSouth Directory Assistance Access call will apply. When the IC reports such a call and the number requested, the number provided and the reason the number provided is incorrect, the number of calls for which a credit will apply will be developed by the Company in cooperation with the IC. The credit allowance is equal to the amounts charged for a ~~BellSouth Directory Assistance~~ Access service call as set forth in Section E9.5 following.
- C. When a ~~automated BellSouth~~ Directory Assistance Access call is not completed due to the failure of automated BellSouth Directory Assistance Access service to BellSouth Directory Assistance Access locations, automated BellSouth Directory Assistance Access equipment or BellSouth Directory Assistance Access operator activities, a credit allowance for the BellSouth SWA service portion in the originating LATA of such automated BellSouth Directory Assistance Access call will apply. When the IC reports such a call and ~~BellSouth Directory Assistance Access~~ number dialed, time of the call and the date of the call, the number of calls for which a credit will apply will be developed by the Company in cooperation with the IC. The credit allowance is equal to the amounts charged for a ~~BellSouth Directory Assistance~~ Access service call as set forth in Section E9.5 following.

E9.5 Rate Regulations and Charges

E9.5.1 Rate Regulations

- A. The BellSouth Directory Assistance Access service call charge, as set forth in Section E9.5.3 following, applies for each call to automated BellSouth Directory Assistance Access service. A call is a call which has been connected to a ~~automated BellSouth Directory Assistance Access service operator position~~. No charge applies if the automated BellSouth Directory Assistance service is unable to find the requested telephone number. The charge applies whether or not the BellSouth Directory Assistance Access operator provides the requested telephone number. The number of calls ~~connected to the BellSouth Directory Assistance Access operator positions~~ will be accumulated by Company measuring equipment. A credit for the provision of an incorrect telephone number will be applied as set forth in Section E9.4.7 preceding.

E9.5.2 Rate Categories

- A. There are three (3) rate categories which apply to BellSouth Directory Assistance Access service:
- Directory Transport
 - BellSouth Directory Assistance Access service Call
 - BellSouth Directory Assistance Access Interconnection

Additionally, nonrecurring charges may be applicable as specified in Section E9.5.3 following.

1. Directory Transport

The Directory Transport rate category provides for the transport facilities and termination between the IC's premises and the BellSouth Directory Assistance Access location. These rate elements are defined in Section E9.2.2.B.3 preceding.

2. BellSouth Directory Assistance Access service Call

The automated BellSouth Directory Assistance Access service Call rate category provides for the use of the Company automated BellSouth Directory Assistance Access operators service and BellSouth Directory Assistance Access equipment.

E9. BELLSOUTH DIRECTORY ASSISTANCE ACCESS SERVICE

E9.1 General Description

E9.1.1 Provision of Service

- A. The Company will provide automated *BellSouth* Directory Assistance Access service to an IC from *BellSouth* Directory Assistance *Access* service locations. (C)
- B. *BellSouth* Directory Assistance Access service provides: (1) automated *BellSouth* Directory Assistance Access service to *BellSouth* Directory Assistance *Access* service locations; (2) the use of *BellSouth* Directory Assistance *Access* service equipment; and (3) BellSouth Directory Assistance *Access* when required to provide telephone numbers or a report that a number is non-published. (C)
(C)
(C)

E9.2 Undertaking of the Company

E9.2.1 Number Provision

- A. Automated Directory Assistance service, when furnished a city, state and name, will provide or attempt to provide the telephone number listed in the Company Directory Assistance records associated with the name given at the rates and charges as set forth in Section E9.5. The Company's contact with the IC's end user shall be limited to that effort necessary to process an IC's end user's request for a telephone number. The Company will not transfer, forward or redial an IC's end user call to any other location for any purpose other than provision of automated *BellSouth* Directory Assistance Access service. (C)
(T)
- B. A maximum of three (3) requests for telephone numbers will be accepted per call to the automated *BellSouth* Directory Assistance *Access* service. (C)
(C)
- C. A telephone number which is not listed in automated *BellSouth* Directory Assistance *Access* records will not be available to the IC's end user. (C)

E9.2.2 Access Locations and Call Transport

- A. The Company will specify the *BellSouth* Directory Assistance Access service location which provides the automated *BellSouth* Directory Assistance Access service for each Numbering Plan Area Code (NPA). The *BellSouth* Directory Assistance *Access* service locations are as shown in National Exchange Carrier Association Tariff FCC No. 4. (C)
(C)
When it becomes necessary, as determined by the Company, to change a *BellSouth* Directory Assistance *Access* service location, the Company will notify the involved ICs six months prior to the change. For such changes, the regulations as set forth in Section E2.1.7 apply. (T)
- B. Automated *BellSouth* Directory Assistance Access service will be provided between the IC terminal location and the *BellSouth* Directory Assistance *Access* service location by the Company at rates and charges as set forth in Section E9.5 and as follows: (C)
(T)
 - 1. *BellSouth* Directory Assistance Access service
 - a. Each *BellSouth* Directory Assistance Access service will consist of the following:
 - (1) An Interface Group equipped with an available Premises Interface Code at the IC terminal location.
 - (2) Directory Transport between the IC terminal location serving wire center and the *BellSouth* Directory Assistance *Access* service location.

E9. BELLSOUTH DIRECTORY ASSISTANCE ACCESS SERVICE

E9.2 Undertaking of the Company (Cont'd)

E9.2.2 Access Locations and Call Transport (Cont'd)

- D. The Company will distribute the calls received over the automated *BellSouth* Directory Assistance Access services using the *BellSouth Directory Assistance Access* service location equipment. (C)
(D)
- E. In the event that the telephone number is unavailable to automated *BellSouth* Directory Assistance Access, no credit applies for the charge for the call to automated *BellSouth Directory Assistance Access*. When the *BellSouth Directory Assistance Access* service location or *BellSouth Directory Assistance Access* service equipment or terminals are out of service due to a Company equipment failure, or an incorrect number is provided, a credit as set forth in Section E9.4.7 will apply. (C)
(C)
(C)
(T)
- F. Automated *BellSouth* Directory Assistance Access service may be provided, at the option of the IC, for interstate and intrastate communications. When the IC requests such mixed access, the intrastate *BellSouth Directory Assistance Access* service charges will be determined by the Company as set forth in Section E2.3.15. (C)
(T)

E9.3 Obligations of the IC

E9.3.1 Ordering Requirements

- A. The IC shall determine and order the capacity and interface type of *BellSouth* Directory Assistance Access services it needs except when provided over existing *BellSouth SWA FGA*, *BellSouth SWA FGB*, *BellSouth SWA FGD*, *BellSouth SWA LSBSA* or *BellSouth SWA TSBSA* Transport facilities, as specified in Section E9.2.2.B.3 for automated *BellSouth Directory Assistance Access* service. (C)
(C)
- B. The IC facilities at the IC terminal location shall provide the necessary on-hook and off-hook supervision.
- C. When requested by the Company, the IC shall order a separate trunk group for automated *BellSouth Directory Assistance Access* service for each NPA. The conditions when the IC will be requested to order separate trunk groups for each NPA are set forth in Section E9.2.2.B. (C)
(T)

E9.3.2 End User Requirements

- A. When the IC bills its end users, the IC shall be responsible for all contacts and arrangements with its end users concerning the provision and maintenance of, and the billing and collecting of charges for, automated *BellSouth* Directory Assistance Access service furnished to its end users. When the Company bills the IC's end users at the request of the IC, contacts and arrangements with the IC's end users concerning the billing and collecting of charges will be as set forth in Section E8.2. (C)
(T)
- B. The IC understands that automated *BellSouth* Directory Assistance Access service will respond to only three (3) telephone number requests per call and will not transfer, forward or redial the call to another location for any purpose other than the provision of automated *BellSouth* Directory Assistance Access service. (C)
(C)

E9.4 Payment Arrangements

E9.4.1 Minimum Periods and Minimum Monthly Charge

- A. The minimum period for which automated *BellSouth* Directory Assistance Access service is provided and for which charges apply is one month. (C)

E9. BELLSOUTH DIRECTORY ASSISTANCE ACCESS SERVICE

E9.4 Payment Arrangements (Cont'd)

E9.4.1 Minimum Periods and Minimum Monthly Charge (Cont'd)

- B. Automated *BellSouth* Directory Assistance Access service is subject to a minimum monthly charge if *BellSouth SWA* Dedicated Transport is utilized. If *BellSouth SWA* Common Transport is ordered for automated *BellSouth Directory Assistance* Access service, the minimum monthly charge for *BellSouth Directory Assistance* Access service calls is the charge as set forth in Section E9.5 for the actual usage for the month. (C)
(C)
(T)

E9.4.2 Reserved for Future Use

E9.4.3 Cancellation of a Special Order

- A. When an IC cancels a Special Order for automated *BellSouth* Directory Assistance Access service after the order date but prior to the start of service, the appropriate charges as set forth in Section E5. for *BellSouth SWA* services apply for the automated *BellSouth Directory Assistance* Access service cancelled. (C)
(D)
(C)

E9.4.4 Changes to Special Orders

When an IC requests changes to a pending order for automated *BellSouth* Directory Assistance Access service, such changes will be undertaken if they can be accommodated by the Company. The appropriate charges as set forth in Section E5 for *BellSouth SWA* services apply for the automated *BellSouth Directory Assistance* Access service changed. (C)
(C)

E9.4.5 Moves

A move involves a change in the physical location of the point of termination at the IC terminal location or the IC terminal location. Moves will be treated as set forth in Section 6 of FCC Tariff No. 1 and all associated nonrecurring charges will apply. Minimum period requirements will be established at the new location as set forth in Section 6 of FCC Tariff No. 1. The IC will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service. (T)
(T)

E9.4.6 BellSouth Directory Assistance Access Service Rearrangements

Nonrecurring charges apply for service rearrangements are as set forth in Section 6 of Tariff FCC No. 1. The service Rearrangement Charges are as set forth in Section 6 of Tariff FCC No. 1 for the type of change provided by the Company. (T)
(T)

E9.4.7 Credit Allowance for BellSouth Directory Assistance Access Service

- A. When the *BellSouth* Directory Assistance Access service location or *BellSouth Directory Assistance Access* equipment or terminals are out of service due to a Company equipment failure or an incorrect number is provided and an IC's end user's automated *BellSouth Directory Assistance Access* call has been connected to a automated *BellSouth Directory Assistance Access* service, a credit allowance for a call connected to the automated *BellSouth Directory Assistance Access* service equal to the rate for a *BellSouth Directory Assistance Access* service call as set forth in Section E9.5 will be applied to the IC's charges. (D)
(C)
(C)
(C)

E9. BELLSOUTH DIRECTORY ASSISTANCE ACCESS SERVICE

E9.4 Payment Arrangements (Cont'd)

E9.4.7 Credit Allowance for BellSouthDirectory Assistance Access Service (Cont'd)

- B. In addition to the credit as set forth in A. preceding, when a automated *BellSouth* Directory Assistance *Access* service provides an incorrect number for a call and the IC reports such occurrences to the Company, a credit allowance for such automated *BellSouth Directory Assistance Access* call will apply. When the IC reports such a call and the number requested, the number provided and the reason the number provided is incorrect, the number of calls for which a credit will apply will be developed by the Company in cooperation with the IC. The credit allowance is equal to the amounts charged for *BellSouth Directory Assistance Access* service call as set forth in Section E9.5. (C)
(D)
(C)
(D)
(T)
- C. When automated *BellSouth* Directory Assistance *Access* call is not completed due to the failure of automated *BellSouth Directory Assistance Access* service to *BellSouth Directory Assistance Access* locations, automated *BellSouth Directory Assistance Access* equipment or *BellSouth Directory Assistance Access* operator activities, a credit allowance for the *BellSouth SWA* service portion in the originating LATA of such automated *BellSouth Directory Assistance Access* call will apply. When the IC reports such a call and number dialed, time of the call and the date of the call, the number of calls for which a credit will apply will be developed by the Company in cooperation with the IC. The credit allowance is equal to the amounts charged for *BellSouth Directory Assistance Access* service call as set forth in Section E9.5. (C)
(C)
(C)
(D)
(D)
(D)
(T)

E9.5 Rate Regulations and Charges

E9.5.1 Rate Regulations

- A. The *BellSouth* Directory Assistance Access service call charge, as set forth in Section E9.5.3, applies for each call to automated *BellSouth Directory Assistance Access* service. A call is a call which has been connected to automated *BellSouth Directory Assistance Access* service. No charge applies if the automated *BellSouth Directory Assistance* service is unable to find the requested telephone number. The number of calls will be accumulated by Company measuring equipment. A credit for the provision of an incorrect telephone number will be applied as set forth in Section E9.4.7. (T)
(C)
|

E9.5.2 Rate Categories

- A. There are three (3) rate categories which apply to *BellSouth* Directory Assistance Access service: (C)
(T)
(C)
- Directory Transport
 - *BellSouth* Directory Assistance *Access* service Call
 - *BellSouth* Directory Assistance *Access* Interconnection

Additionally, nonrecurring charges may be applicable as specified in Section E9.5.3. (T)

1. Directory Transport

The Directory Transport rate category provides for the transport facilities and termination between the IC's premises and the *BellSouth Directory Assistance Access* location. These rate elements are defined in Section E9.2.2.B.3. (C)

2. *BellSouth* Directory Assistance *Access* service Call

The automated *BellSouth* Directory Assistance *Access* service Call rate category provides for the use of the Company automated *BellSouth Directory Assistance Access* service and *BellSouth Directory Assistance Access* equipment. (C)
(C)