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April 14, 2006

Ms. Beth W. Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are copies of a new tariff page filed as part of the Verizon Florida Inc. Facilities for Intrastate Access Tariff.

Section 13 Miscellaneous Services
Second Revised Page 2

The purpose of the filing is to add clarification language as applied to minimum labor charges on employee callouts. Also included is administrative cleanup in removing billing codes from the tariff page.

If you require additional information, please contact Carlton Ball at (813) 483-2529.

Sincerely,
David M. Christian
Assistant Vice President
Regulatory Affairs Florida

DMC:sv
Attachments

13. MISCELLANEOUS SERVICES

13.2 Additional Labor (Cont'd)

(G) Charges for Additional Labor

Labor Periods

Basic Time, Business Day, Per Technician

<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
\$ 23.61	\$ 15.74

(D)

Labor Periods

Overtime, Outside the Business Day, Per Technician¹

(C)

<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
\$ 29.36	\$ 19.58

(D)

Labor Periods

Premium Time, Outside the Business Day, Per Technician¹

(C)

<u>First Half Hour or Fraction Thereof</u>	<u>Each Additional Half Hour or Fraction Thereof</u>
\$ 35.12	\$ 23.42

(D)

13.3 Maintenance of Service Charge

(A) When a customer reports trouble to the Telephone Company for clearance, the customer shall be responsible for payment of a Maintenance of Service Charge when Telephone Company personnel are dispatched to the customer's location and no trouble is found in the Telephone Company's facilities. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.

In this case, or in (B) following, no credit allowance will be applicable for the interruption involved, unless the trouble is found in the Telephone Company's facilities.

(B) The customer shall be responsible for payment of a Maintenance of Service Charge when the Telephone Company dispatches personnel to the customer's location and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.

¹ A callout of a Telephone Company employee at a time not consecutive with the business day is subject to a minimum charge of four hours. (N)
(N)

13. MISCELLANEOUS SERVICES

13.2 **Additional Labor (Cont'd)**

(G) Charges for Additional Labor

<u>Labor Periods</u>		
<u>Basic Time, Business Day, Per Technician</u>		
<u>First Half Hour</u>	<u>Each Additional Half Hour</u>	
<u>or Fraction Thereof</u>	<u>or Fraction Thereof</u>	
(USOC) (UBCXT)	(UBCXT)	(D)
(USMXT)	(USMXT)	
(USSXT)	(USSXT)	
(SNTXT)	(SNTXT)	
(SNOXT)	(SNOXT)	
(ALH)	(ALH)	
(ALT)	(ALT)	
(ALK)	(ALK)	(D)
	\$ 23.61	\$ 15.74

<u>Labor Periods</u>		
<u>Overtime, Outside the Business Day, Per Technician¹</u>		
<u>First Half Hour</u>	<u>Each Additional Half Hour</u>	
<u>or Fraction Thereof</u>	<u>or Fraction Thereof</u>	
(USOC) (UBCOT)	(UBCOT)	(D)
(USMOT)	(USMOT)	
(USSOT)	(USSOT)	
(SNTOT)	(SNTOT)	
(SNOOT)	(SNOOT)	
(ALH)	(ALH)	
(ALT)	(ALT)	
(ALK)	(ALK)	(D)
	\$ 29.36	\$ 19.58

<u>Labor Periods</u>		
<u>Premium Time, Outside the Business Day, Per Technician¹</u>		
<u>First Half Hour</u>	<u>Each Additional Half Hour</u>	
<u>or Fraction Thereof</u>	<u>or Fraction Thereof</u>	
(USOC) (UBCPT)	(UBCPT)	(D)
(USMPT)	(USMPT)	
(USSPT)	(USSPT)	
(SNTPT)	(SNTPT)	
(SNOPT)	(SNOPT)	
(ALH)	(ALH)	
(ALT)	(ALT)	
(ALK)	(ALK)	(D)
	\$ 35.12	\$ 23.42

13.3 **Maintenance of Service Charge ~~(USOC - MVA)~~**

(A) When a customer reports trouble to the Telephone Company for clearance, the customer shall be responsible for payment of a Maintenance of Service Charge when Telephone Company personnel are dispatched to the customer's location and no trouble is found in the Telephone Company's facilities. Failure of Telephone Company personnel to find trouble in Telephone Company facilities will result in no charge if the trouble is actually in those facilities, but not discovered at the time.

In this case, or in (B) following, no credit allowance will be applicable for the interruption involved, unless the trouble is found in the Telephone Company's facilities.

(B) The customer shall be responsible for payment of a Maintenance of Service Charge when the Telephone Company dispatches personnel to the customer's location and the trouble is in equipment or communications systems provided by other than the Telephone Company or in detariffed CPE provided by the Telephone Company.

~~Certain material on this page formerly appeared on Page 4.
Material omitted from this page now appears on Page 2.~~

¹ ~~A callout of a Telephone Company employee at a time not consecutive with the business day is subject to a minimum charge of four hours.~~ ~~(N)~~