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October 7, 2011

Ms. Beth W. Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are revised tariff pages that will become part of the Verizon Florida LLC General Services Tariff.

Section A4 Service Charges

7th Revised Page 1

8th Revised Page 4

The purpose of this filing is to amend the application of service charges for directory listing requests.

If you require additional information, please call Frank App at (813) 978-2006.

Sincerely,

David M. Christian
Vice President
Regulatory Affairs Florida

Attachments

A4. SERVICE CHARGES**A4.1 General**

- .1 The term "Service Charge" as specified and used herein and in other sections of this Tariff is defined as the charge or charges applying to the ordering, connecting, moving, changing, rearranging or furnishing of telephone service, miscellaneous and supplemental equipment, directory listings and other telephone facilities. (C)
- .2 A service charge results from one or more of the work functions necessary to perform a service connection, move, or change.
- .3 The total service charge applicable for work performed by the Company in response to a subscriber's request is the sum of the charges for each work function necessary to provide the requested service, except as provided hereinafter.

A4.2 Description of Work Functions**.1 Network Access**

- a. The network access function is the work performed by the Company in connection with the receiving, recording, and processing of subscriber requests for service.
- b. Network access work associated with the connection of main station service and other services requiring central office line connection work is identified as network access establishment work. In addition, network access work associated with changing account responsibility on an existing service is identified as network access establishment work.
- c. The network access work associated with connecting, moving, or changing supplemental items of service and equipment where there is no central office line connection work, is identified as network access change work.

.2 Central Office Line Connection

- a. The central office line connection function is the work associated with the line extending from the servicing central office to the subscriber's premises. This includes, but is not limited to, establishing or changing connections in distribution facilities, including necessary cross connections and line and station transfers, and connecting to the station protector, building cable terminal, or adjacent to the building cable terminal as required.

A4. SERVICE CHARGES

A4.3 Application of Service Charges (Continued)

.11 Records Work Only

a. Service charges will not apply for the following subscribers' requests:

(1) The deletion or disconnection of directory listing service.

(D)

(D)

(2) A manual bill date change.

(T)

.12 Company-Initiated Work

a. Service charges will not apply for changes in telephone numbers made at the initiative of the Company.

.13 Other Nonrecurring Charges

a. In all cases where construction or installation charges apply, such charges are in addition to the prescribed service charges; likewise, service charges do not supersede mileage charges, but apply in addition to such mileage charges.

.14 Charges Based on Costs

a. Charges based on costs do not include the cost of new or duplicate equipment, such charges shall not exceed the sum of any termination charge applicable for the existing service and the service charges that would apply for establishing the entire service new, except as subsequently provided.

A4.4 Payment of Service Charges

.1 Except as provided below, service connection charges are required to be paid at the time of application for service.

a. Service may be established in advance of payment of service charges for additions to the service of existing subscribers and for any service provided for the use of departments, administrations, or agencies of the federal, state, county, or municipal governments.

b. Service charges may be paid in equal monthly installments over a period of at least three (3) months, not to exceed a total of more than six (6) months.

c. If such additional charges are incurred while a balance is due on previous charges, the above treatment will apply separately to the new charges.

A4. SERVICE CHARGES**A4.1 General**

- .1 The term "Service Charge" as specified and used herein and in other sections of this Tariff is defined as the charge or charges applying to the ordering, connecting, moving, changing, rearranging or furnishing of telephone service, miscellaneous and supplemental equipment, ~~stand-alone~~ directory listings and other telephone facilities. (C)
- .2 A service charge results from one or more of the work functions necessary to perform a service connection, move, or change.
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A4. SERVICE CHARGES

A4.3 Application of Service Charges (Continued)

.11 Records Work Only

a. Service charges will not apply for the following subscribers' requests:

(1) The deletion or disconnection of directory listing service.

~~(2) The substitution of the name of another member of the family for that already listed in the directory.~~

(D)

~~(3) The correction of an address in the directory.~~

~~(4) Change made in the directory because of changes in wording in corporate, firm, or other names where the same firm or persons are involved before and after the change.~~

(D)

~~(5)~~ A manual bill date change.

(T)

.12 Company-Initiated Work

a. Service charges will not apply for changes in telephone numbers made at the initiative of the Company.

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a. In all cases where construction or installation charges apply, such charges are in addition to the prescribed service charges; likewise, service charges do not supersede mileage charges, but apply in addition to such mileage charges.

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