



Embarq Corporation
EMBARQ.com
Mailstop: KSOPHN0304-3B404
6450 Sprint Parkway
Overland Park, KS 66251

June 16, 2006

Ms. Beth Salak
Director, Division of Competitive Markets and Enforcement
Attention: Tariff Section
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: **TL727**

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. General Exchange Tariff. This filing is submitted with a proposed effective date of July 1, 2006. The Company's tariffs are available on its website at www.embarq.com/tariffs.

Index	Eleventh Revised Sheet 1	Section A10 (Cont'd)	Original Sheet 99
Section A10	Seventh Revised Contents Sheet 1		Original Sheet 100
	Third Revised Contents Sheet 2		Original Sheet 101
	Third Revised Sheet 24		Original Sheet 102
	Second Revised Sheet 89		Original Sheet 103
	Original Sheet 97		Original Sheet 104
	Original Sheet 98		

This filing introduces 811 Service for "One Call" Notification Systems. 811 Service will not be available for sale until January 2007. In addition, this filing makes some miscellaneous text changes.

Commission consideration and timely approval of these pages are respectfully requested. If you have questions or need additional information regarding this filing, please call Nancy Schnitzer at 850-599-1276.

Sincerely,

Mary L. Matthews

cc: Nancy Schnitzer
Attachments
FL 06-43

Mary L. Matthews
TARIFF ANALYST I
Voice: (913) 315-9379
Fax: (913) 315-0763
Mary.L.Matthews@embarq.com

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

Eleventh Revised Sheet 1
 Cancelling Tenth Revised Sheet 1
 Effective: July 1, 2006

By: F. B. Poag
 Director

INDEX

	SECTION	SHEET	
211 SERVICE FOR COMMUNITY INFORMATION AND REFERRAL SERVICES	A10	76	
311 NON-EMERGENCY SERVICE	A10	89	
511 SERVICE FOR TRAVEL INFORMATION SERVICES	A10	82	
711 SERVICE FOR TELECOMMUNICATIONS RELAY SERVICE (TRS)	A10	70	
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS	A10	97	(N)
2GMAN – TALLAHASSEE	A28	1	
ABUSE OR FRAUDULENT USE OF SERVICE	A2	9	
ABUSIVE LANGUAGE, USE OF	A2	11	
ACCESS LINE CHARGE	A4	1	
ACCESSORIES PROVIDED BY THE SUBSCRIBER	A2	4	
ACOUSTIC OR INDUCTIVE CONNECTIONS	A15	24	
ADDITIONAL DIRECTORY LISTINGS	A6	2	
ADDITIONAL LINE MATTER	A6	15	
ADVANCE LISTINGS	A6	16	
ADVANCE PAYMENTS	A2	30	
ADVANTAGE SERVICE	A113	2	
AIRLINE MILEAGE BETWEEN RATE CENTERS	A18	2	
ALARM DETECTION AND REPORTING EQUIPMENT	A15	51	
ALLOWANCE FOR INTERRUPTIONS	A2	39	
ALLOWANCE FOR INTERRUPTIONS (PRIVATE LINE)	A20	3	
ALLOWANCE FOR INTERRUPTIONS (WATS)	A19	32	
ALTERNATE (DIRECTIVE) LISTINGS	A6	12	
ANNOYANCE CALLS AND REQUESTS FOR TRACING CALLS (TRAP AND TRACE)	A2	48	
ANONYMOUS CALL REJECTION	A13	46	
ANSWER SUPERVISION	A13	73	
APPLICATION FOR SERVICE	A2	15	
APPLICATION OF RATES FOR BUSINESS AND RESIDENCE SERVICE	A2	17	
ASYNCHRONOUS TRANSFER MODE (ATM)	A29	36	
ATTACHMENTS (POLE ATTACHMENT RENTAL)	A5	16	
AUDICHRON EQUIPMENT	A13	1	
AUTOMATIC TIME AND CHARGES QUOTATION SERVICE			
AUTOMATIC TIME/TEMPERATURE/WEATHER ANNOUNCEMENT SYSTEMS	A13	1	
AUXILIARY EQUIPMENT	A14	1	

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag
Director

Seventh Revised Contents Sheet 1
Cancelling Sixth Revised Contents Sheet 1
Effective: July 1, 2006

N11 SERVICES
CONTENTS

A.	E911 EMERGENCY REPORTING SERVICES.....	1	
	1. UNITED TELEPHONE EXCHANGES.....	1	
	2. CENTRAL TELEPHONE EXCHANGES.....	21	
	3. WIRELESS E911 PHASE 2	69.1	
	4. PRIVATE SWITCH DATABASE SERVICE	69.6	
	5. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE	69.9	
B.	711 SERVICE FOR TELECOMMUNICATIONS RELAY SERVICES (TRS)	70	
C.	211 SERVICE FOR COMMUNITY INFORMATION AND REFERRAL SERVICES	76	
D.	511 SERVICE FOR TRAVEL INFORMATION SERVICES.....	82	(N)
E.	311 NON-EMERGENCY SERVICE	89	(M)
F.	811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS.....	97	(N)

(M) Material now appearing on this sheet formerly appeared on Second Revised Contents Sheet 2.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag
Director

SECTION A10
Third Revised Contents Sheet 2
Cancelling Second Revised Contents Sheet 2
Effective: July 1, 2006

N11 SERVICES
CONTENTS

(M)

RESERVED FOR FUTURE USE

(N)

(M) Material formerly appearing on this sheet now appears on Seventh Revised Contents Sheet 1.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag
Director

SECTION A10
Third Revised Sheet 24
Cancelling Second Revised Sheet 24
Effective: July 1, 2006

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

(T)

2. CENTRAL TELEPHONE EXCHANGES (Cont'd)

b. Explanation of Terms (Cont'd)

- 10) MANUAL TRANSFER - A feature that enables the PSAP attendant to transfer an incoming call by depressing the switch hook of the associated telephone or the "add" button on the Display and Transfer Unit and dialing either a 7 digit or 10-digit telephone number or a 2-digit Speed Calling Code. Manual Transfer is associated with the E911 trunk unit and is a standard feature of the E911 service.
- 11) PUBLIC SAFETY ANSWERING POINT (PSAP) - An answering location for 911 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; Secondary PSAPs receive calls on a transfer basis only. PSAPs are public service agencies such as police, fire, or emergency medical or a common bureau servicing a group of such entities.
- 12) SELECTIVE ROUTING (SR) - A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.
- 13) SERVING CENTRAL OFFICE - The central office from which a PSAP, either primary or secondary, is served.
- 14) UNIVERSAL EMERGENCY NUMBER SERVICE - A telephone exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered at PSAPs established and operated by the customer. The lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls are included.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: F. B. Poag
Director

SECTION A10
Second Revised Sheet 89
Cancelling First Revised Sheet 89
Effective: July 1, 2006

N11 SERVICES

E. NON-EMERGENCY 311 **SERVICE**

(T)

1. General

- a. Non-Emergency 311 Service (NE311) is a local telephone exchange communications service which allows Company subscribers to reach non-emergency local government services by dialing an abbreviated telephone number. The Federal Communications Commission (FCC) reserved the abbreviated telephone number, 3-1-1, for non-emergency access to public services. NE311 Service is an optional service which may be purchased by a local municipality, state or local governmental unit to whom authority has been lawfully delegated. The NE311 Service Provider must be granted authority by the appropriate city, county, or state officials to provide the service.
- b. NE311 Service allows a Company subscriber to access an approved NE311 Service Provider by dialing only the 311 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the NE311 Service Provider shall be able to receive calls using the NE311 Service as part of their local exchange services. The NE311 Service is supplemental to and is not a replacement for either party's local exchange service.
- c. All NE311 Service calls must be local in nature and shall not result in any intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, NE311 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of Home and Extended Area Service (EAS) exchange calling. NE311 Service calls are not permitted where local calling is restricted.
- d. The NE311 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operated assisted calling and 101XXXX calling. NE311 Service is otherwise available wherever local service is accessible.
- e. Only calls originating within a NE311 Service Provider's area of jurisdiction (the "NE311 Service Area") will be routed to a call center/answering point designated by the NE311 Service Provider. There can be only one NE311 Service Provider in each geographic area. NE311 Service areas may not overlap. This assures that NE311 calls from a telephone line within a NE311 Service Area can be routed to a unique NE311 call center/answering point.
- f. NE311 Service is offered subject to the availability of facilities.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag
Director

Original Sheet 97
Effective: July 1, 2006

N11 SERVICES

F. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

1. General

- a. **811 Dialing Code ("811 Service") is a three digit local dialing arrangement for telephone voice transmission access to all certified "One Call" notification systems entities as a toll free call. The Federal Communications Commission (FCC) assigned 811 dialing code for nationwide access to One Call Notification Systems.**
- b. **The three digit 811 abbreviated dialing One Call Notification code is assigned to the Approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.**
- c. **811 is available from Embarq Florida, Inc. (the Company) within the Company's service area only. To provide access to 811 to end users in another company service area or to a Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 811.**
- d. **All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded calling scope (ECS), \$.20 EAS, intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 811 Service calls may result in measured service charges where Company subscribers' service plans include such charges as part of local measured service or local exchange service calling plans.**
- e. **The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.**

N11 SERVICES

F. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Cont'd)

2. Obligations of the Approved "ONE CALL" Notification Systems Provider

- a. The 811 Provider must submit a written application to the Company for 811 Service at the local exchange level. The 811 Provider may establish 811 Service in all or part of the Company's local exchanges. There may be only one 811 Provider per exchange.
- b. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 1. The local, foreign exchange or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Number Change Charge as found in Section F.6.f.
 2. A location description of the 811 Provider call center where 811 calls made from the Company local exchange will be routed.
 3. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 4. An acknowledgment of the Possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
- c. Local Calling for Company Subscribers
 1. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate extended calling scope (ECS), \$.20 EAS, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 2. When the 811 Provider applies for 811 Service in a Company local exchange, the 811 Provider must supply the Company with a seven or ten digit telephone number that terminates within the Company local exchange's local calling area. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
 3. When the 811 Provider applies for 811 Service in a Company local exchange and a 811 Provider call center is not located within the local exchange's local calling area, the 811 Provider must establish Foreign Exchange Service or supply the Company with a toll free telephone number so that Company subscribers' 811 Service calls do not incur toll charges.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag
Director

Original Sheet 99
Effective: July 1, 2006

N11 SERVICES

F. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Cont'd)

2. Obligations of the Approved "ONE CALL" Notification Systems Provider (Cont'd)

- d. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly or indirectly from the 811 Service.**
- e. The 811 Provider must develop an appropriate method for responding to 811 calls directed to it out of confusion or in error by Company subscribers.**
- f. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.**
- g. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company. There will be one path available for each line to which the 811 Provider subscribes.**
- h. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.**
- i. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all holders of copyrights, trademarks and patents used in connection with the said service.**
- j. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.**
- k. The 811 Provider shall not promote the 811 Service with the use of an auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.**

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag
Director

Original Sheet 100
Effective: July 1, 2006

N11 SERVICES

F. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Cont'd)

2. Obligations of the Approved "ONE CALL" Notification Systems Provider (Cont'd)

- l. The 811 Service is available only to end users located in Company local exchanges. To establish 811 calling to end users in non-Company exchanges, the 811 Provider must make appropriate arrangements with the companies serving those exchanges, even where Company subscribers may make local calls to the non-Company exchanges.**
- m. The 811 Provider must work separately with competitive local exchange carriers ("CLECs") operating and serving customers in the Company's local exchanges to ascertain whether 811 abbreviated dialing will be available to their end users.**

3. Obligations of the Company

- a. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.**
- b. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with 811 Service.**
- c. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.**
- d. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider established call centers.**
- e. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.**

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag
Director

Original Sheet 101
Effective: July 1, 2006

N11 SERVICES

F. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Cont'd)

4. Liability

- a. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
- b. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
- c. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
- d. The Commission's local assignment and the 811 Service Provider's use of the 811 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Service Provider for any damages the 811 Service Provider may incur that results from a national assignment of the 811 abbreviated dialing code.
- e. The Company will make every effort to route 811 calls to the appropriate 811 Service Provider calling center, however, the Company will not be held responsible for routing mistakes or errors.

5. Other Terms and Conditions

- a. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described in Section 13 of this Tariff. The Caller ID service will only provide calling number or name and number information as described in Section 13 of this Tariff.
- b. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag
Director

Original Sheet 102
Effective: July 1, 2006

N11 SERVICES

F. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Cont'd)

5. Other Terms and Conditions (Cont'd)

- c. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.**
- d. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.**

6. Rates and Charges

- a. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:**
 - 1. When a Company local exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that local exchange.**
 - 2. If the 811 Provider establishes 811 Service in multiple Company local exchanges served by the same host central office, only one Central Office Charge applies. However, the full Central Office Charge applies whether or not the 811 Service Provider requests 811 Service in all the Company local exchanges served by that host central office.**

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag
Director

Original Sheet 103
Effective: July 1, 2006

N11 SERVICES

F. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Cont'd)

6. Rates and Charges (Cont'd)

- a. **A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:**
 1. **When a Company local exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that local exchange.**
 2. **If the 811 Provider establishes 811 Service in multiple Company local exchanges served by the same host central office, only one Central Office Charge applies. However, the full Central Office Charge applies whether or not the 811 Service Provider requests 811 Service in all the Company local exchanges served by that host central office.**
- b. **An Exclusion Charge applies for the establishment of 811 Service as follows:**
 1. **When the 811 Provider does not make simultaneous applications to establish 811 Service in every Company local exchange served by a host central office, the 811 Provider must pay an Exclusion Charge for each Company local exchange served by the host central office where 811 Service is not established.**
 2. **When a Company local exchange is once excluded, but the 811 Provider later makes application to establish 811 Service in the Company local exchange, then an Exclusion Charge again applies for each local exchange that continues to be excluded.**
 3. **When the 811 Provider requests a different telephone number be translated to the 811 abbreviated dialing code in a participating central office than the telephone number translated to the 811 abbreviated dialing code in the host central office.**
- c. **A Number Change Charge applies when the 811 Provider established service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.**

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag
Director

Original Sheet 104
Effective: July 1, 2006

N11 SERVICES

F. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Cont'd)

6. Rates and Charges (Cont'd)

d. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Ordering Charges as specified in Section 4 of this Tariff will apply as follows, in addition to the rates listed in Section F.6.f. below.

e. The minimum service period for 811 Service is one month.

f. Rates:

	Nonrecurring Charge
Central Office Charge (per Host Central Office)	\$ 250.00
Exclusion Charge (per Exchange)	325.00
Number Change Charge (per Telephone Number)	50.00

g. 811 Service will not be available for sale until January 2007.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

~~Eleventh~~ ~~Tenth~~ Revised Sheet 1
 Cancelling ~~Tenth~~ ~~Ninth~~ Revised Sheet 1
 Effective: July 1, 2006 ~~January 3, 2004~~

By: F. B. Poag
 Director

INDEX

	SECTION	SHEET
211 SERVICE FOR COMMUNITY INFORMATION AND REFERRAL SERVICES	A10	76
311 NON-EMERGENCY SERVICE	A10	89
511 SERVICE FOR TRAVEL INFORMATION SERVICES	A10	82
711 SERVICE FOR TELECOMMUNICATIONS RELAY SERVICE (TRS)	A10	70
811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS	A10	97
<hr/>		
2GMAN – TALLAHASSEE	A28	1
ABUSE OR FRAUDULENT USE OF SERVICE	A2	9
ABUSIVE LANGUAGE, USE OF	A2	11
ACCESS LINE CHARGE	A4	1
ACCESSORIES PROVIDED BY THE SUBSCRIBER	A2	4
ACOUSTIC OR INDUCTIVE CONNECTIONS	A15	24
ADDITIONAL DIRECTORY LISTINGS	A6	2
ADDITIONAL LINE MATTER	A6	15
ADVANCE LISTINGS	A6	16
ADVANCE PAYMENTS	A2	30
ADVANTAGE SERVICE	A113	2
AIRLINE MILEAGE BETWEEN RATE CENTERS	A18	2
ALARM DETECTION AND REPORTING EQUIPMENT	A15	51
ALLOWANCE FOR INTERRUPTIONS	A2	39
ALLOWANCE FOR INTERRUPTIONS (PRIVATE LINE)	A20	3
ALLOWANCE FOR INTERRUPTIONS (WATS)	A19	32
ALTERNATE (DIRECTIVE) LISTINGS	A6	12
ANNOYANCE CALLS AND REQUESTS FOR TRACING CALLS (TRAP AND TRACE)	A2	48
ANONYMOUS CALL REJECTION	A13	46
ANSWER SUPERVISION	A13	73
APPLICATION FOR SERVICE	A2	15
APPLICATION OF RATES FOR BUSINESS AND RESIDENCE SERVICE	A2	17
ASYNCHRONOUS TRANSFER MODE (ATM)	A29	36
ATTACHMENTS (POLE ATTACHMENT RENTAL)	A5	16
AUDICHRON EQUIPMENT	A13	1
AUTOMATIC TIME AND CHARGES QUOTATION SERVICE		
AUTOMATIC TIME/TEMPERATURE/WEATHER ANNOUNCEMENT SYSTEMS	A13	1
AUXILIARY EQUIPMENT	A14	1

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag
Director

~~Sixth~~ Seventh Revised Contents Sheet 1
Cancelling ~~Fifth~~ Sixth Revised Contents Sheet 1
Effective: July 1, 2006 ~~December 2, 2005~~

N11 SERVICES
CONTENTS

A.	E911 EMERGENCY REPORTING SERVICES	1
	1. UNITED TELEPHONE EXCHANGES	1
	2. CENTRAL TELEPHONE EXCHANGES.....	21
	3. WIRELESS E911 PHASE 2	69.1
	4. PRIVATE SWITCH DATABASE SERVICE	69.6
	5. REVERSE NOTIFICATION TELEPHONE NUMBER DATABASE SERVICE	69.9
B.	711 SERVICE FOR TELECOMMUNICATIONS RELAY SERVICES (TRS)	70
C.	211 SERVICE FOR COMMUNITY INFORMATION AND REFERRAL SERVICES	76
D.	<u>511 SERVICE FOR TRAVEL INFORMATION SERVICES</u>	<u>82</u>
E.	<u>311 NON-EMERGENCY SERVICE</u>	<u>89</u>
F.	<u>811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS.....</u>	<u>97</u>

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag
Director

Third ~~Second~~ Revised Contents Sheet 2
Cancelling Second ~~First~~ Revised Contents Sheet 2
Effective: July 1, 2006 ~~December 2, 2005~~

N11 SERVICES
CONTENTS

E. ~~311 NON-EMERGENCY SERVICE~~ 89

RESERVED FOR FUTURE USE

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag
Director

Third ~~Second~~ Revised Sheet 24
Cancelling ~~Second~~ First Revised Sheet 24
Effective: July 1, 2006 ~~July 14, 2004~~

N11 SERVICES

A. E911 EMERGENCY REPORTING SERVICES (Cont'd)

2. CENTRAL TELEPHONE EXCHANGES (Cont'd)

b. Explanation of Terms (Cont'd)

- 10) MANUAL TRANSFER - A feature that enables the PSAP attendant to transfer an incoming call by depressing the switch hook of the associated telephone or the "add" button on the Display and Transfer Unit and dialing either a 7 digit or 10-digit telephone number or a 2-digit Speed Calling Code. Manual Transfer is associated with the E911 trunk unit and is a standard feature of the E911 service.
- 11) PUBLIC SAFETY ANSWERING POINT (PSAP) - An answering location for 911 calls originating in a given area. A PSAP may be designated as Primary or Secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; Secondary PSAPs receive calls on a transfer basis only. PSAPs are public service agencies such as police, fire, or emergency medical or a common bureau servicing a group of such entities.
- 12) SELECTIVE ROUTING (SR) - A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.
- 13) SERVING CENTRAL OFFICE - The central office from which a PSAP, either primary or secondary, is served.
- 14) UNIVERSAL EMERGENCY NUMBER SERVICE - A telephone exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered at PSAPs established and operated by the customer. The lines and equipment associated with the service arrangement for the answering, transferring and dispatching of public emergency telephone calls are included.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag
Director

~~Second First~~ Revised Sheet 89
Cancelling ~~First Revised Original~~ Sheet 89
Effective: July 1, 2006 ~~January 3, 2004~~

N11 SERVICES

E. NON-EMERGENCY 311 SERVICE (~~Cont'd~~)

1. General

- a. Non-Emergency 311 Service (NE311) is a local telephone exchange communications service which allows Company subscribers to reach non-emergency local government services by dialing an abbreviated telephone number. The Federal Communications Commission (FCC) reserved the abbreviated telephone number, 3-1-1, for non-emergency access to public services. NE311 Service is an optional service which may be purchased by a local municipality, state or local governmental unit to whom authority has been lawfully delegated. The NE311 Service Provider must be granted authority by the appropriate city, county, or state officials to provide the service.
- b. NE311 Service allows a Company subscriber to access an approved NE311 Service Provider by dialing only the 311 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the NE311 Service Provider shall be able to receive calls using the NE311 Service as part of their local exchange services. The NE311 Service is supplemental to and is not a replacement for either party's local exchange service.
- c. All NE311 Service calls must be local in nature and shall not result in any intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, NE311 Service calls may result in local measured service charges where Company subscribers' service plans include such charges as part of Home and Extended Area Service (EAS) exchange calling. NE311 Service calls are not permitted where local calling is restricted.
- d. The NE311 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operated assisted calling and 101XXXX calling. NE311 Service is otherwise available wherever local service is accessible.
- e. Only calls originating within a NE311 Service Provider's area of jurisdiction (the "NE311 Service Area") will be routed to a call center/answering point designated by the NE311 Service Provider. There can be only one NE311 Service Provider in each geographic area. NE311 Service areas may not overlap. This assures that NE311 calls from a telephone line within a NE311 Service Area can be routed to a unique NE311 call center/answering point.
- f. NE311 Service is offered subject to the availability of facilities.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag
Director

Original Sheet 97
Effective: July 1, 2006

N11 SERVICES

F. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS

1. General

- a. 811 Dialing Code ("811 Service") is a three digit local dialing arrangement for telephone voice transmission access to all certified "One Call" notification systems entities as a toll free call. The Federal Communications Commission (FCC) assigned 811 dialing code for nationwide access to One Call Notification Systems.
- b. The three digit 811 abbreviated dialing One Call Notification code is assigned to the Approved "811 Provider" for use in providing One Call notification services to the public by way of voice grade facilities.
- c. 811 is available from Embarq Florida, Inc. within the Company's service area only. To provide access to 811 to end users in another company service area or to a Competitive Local Exchange Carrier (CLEC) end users within the local calling area, the 811 Provider must make appropriate arrangements with the other company or CLEC serving that territory. The 811 Provider should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 811.
- d. All 811 abbreviated dialing code calls must be local in nature and will not result in any expanded calling scope (ECS), \$.20 EAS, intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers. However, 811 Service calls may result in measured service charges where Company subscribers' service plans include such charges as part of local measured service or local exchange service calling plans.
- e. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. 811 Service is otherwise available wherever local service is accessible.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag
Director

Original Sheet 98
Effective: July 1, 2006

N11 SERVICES

F. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Cont'd)

2. Obligations of the Approved "ONE CALL" Notification Systems Provider

- a. The 811 Provider must submit a written application to the Company for 811 Service at the local exchange level. The 811 Provider may establish 811 Service in all or part of the Company's local exchanges. There may be only one 811 Provider per exchange.
- b. The 811 Provider's written application to establish 811 Service in a Company local exchange must include the following:
 1. The local, foreign exchange or toll free telephone number into which the Company should translate the dialed 811 abbreviated code. If the 811 Provider desires to change the telephone number into which the 811 abbreviated dialing code is translated, the 811 Provider must pay a Number Change Charge as found in Section F.6.f.
 2. A location description of the 811 Provider call center where 811 calls made from the Company local exchange will be routed.
 3. For network sizing and protection, an estimate of annual call volumes and holding time for calls to the 811 Service.
 4. An acknowledgment of the Possibility that the Commission's assignment of the 811 abbreviated dialing code may be recalled at any time.
- c. Local Calling for Company Subscribers
 1. The 811 Provider, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate extended calling scope (ECS), \$.20 EAS, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
 2. When the 811 Provider applies for 811 Service in a Company local exchange, the 811 Provider must supply the Company with a seven or ten digit telephone number that terminates within the Company local exchange's local calling area. The Company will translate the 811 digits into the telephone number provided by the 811 Provider.
 3. When the 811 Provider applies for 811 Service in a Company local exchange and a 811 Provider call center is not located within the local exchange's local calling area, the 811 Provider must establish Foreign Exchange Service or supply the Company with a toll free telephone number so that Company subscribers' 811 Service calls do not incur toll charges.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag
Director

Original Sheet 99
Effective: July 1, 2006

N11 SERVICES

F. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Cont'd)

2. Obligations of the Approved "ONE CALL" Notification Systems Provider (Cont'd)

- d. The 811 Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the 811 Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the 811 Provider or others, arising out of or resulting directly or indirectly from the 811 Service.
- e. The 811 Provider must develop an appropriate method for responding to 811 calls directed to it out of confusion or in error by Company subscribers.
- f. The 811 Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the 811 Provider to receive calls to the 811 Service during normal business hours.
- g. The 811 Service is provided on the condition that the 811 Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 811 Service without interfering with or impairing any services offered by the Company. There will be one path available for each line to which the 811 Provider subscribes.
- h. The 811 Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
- i. The 811 Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service. The 811 Provider is also responsible for obtaining all necessary permissions, licenses, written consents, waivers and released and all other rights from all holders of copyrights, trademarks and patents used in connection with the said service.
- j. The 811 Provider must respond promptly to all complaints lodged with any regulatory authority against the 811 Service. If requested by the Company, the 811 Provider must assist the Company in responding to complaints made to the Company concerning the 811 Service.
- k. The 811 Provider shall not promote the 811 Service with the use of an auto dialer or broadcasting of tones that dial the 811 abbreviated dialing code.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag
Director

Original Sheet 100
Effective: July 1, 2006

N11 SERVICES

F. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Cont'd)

2. Obligations of the Approved "ONE CALL" Notification Systems Provider (Cont'd)

- l. The 811 Service is available only to end users located in Company local exchanges. To establish 811 calling to end users in non-Company exchanges, the 811 Provider must make appropriate arrangements with the companies serving those exchanges, even where Company subscribers may make local calls to the non-Company exchanges.
- m. The 811 Provider must work separately with competitive local exchange carriers ("CLECs") operating and serving customers in the Company's local exchanges to ascertain whether 811 abbreviated dialing will be available to their end users.

3. Obligations of the Company

- a. The Company will establish the 811 Service within ninety days after receipt of the 811 Provider's completed application(s) for service or the effective date of this Tariff, whichever is later.
- b. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with 811 Service.
- c. The Company will route 811 calls originating from end users on the Company's local exchange network whether they purchase service directly from the Company or from another provider reselling company service. Otherwise, the Company is not responsible for establishing 811 Service for calls originating from other telecommunications providers.
- d. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable the 811 Provider to respond to such calls at the 811 Provider established call centers.
- e. The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The 811 Provider must conduct such operational tests as, in the judgment of the 811 Provider, are required to determine whether the Company's facilities are functioning properly for its use. The 811 Provider must promptly notify the Company in the event the Company's facilities are not functioning properly.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag
Director

Original Sheet 101
Effective: July 1, 2006

N11 SERVICES

F. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Cont'd)

4. Liability

- a. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the 811 Provider for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
- b. The Company is not liable for any losses or damages caused by the negligence of the 811 Provider.
- c. The Company's entire liability to any person for interruption or failure of the 811 Service is limited to the terms set forth in this and other sections of this Tariff.
- d. The Commission's local assignment and the 811 Service Provider's use of the 811 abbreviated dialing code is subject to preemption by the Federal Communications Commission. The Company shall not be liable to the 811 Service Provider for any damages the 811 Service Provider may incur that results from a national assignment of the 811 abbreviated dialing code.
- e. The Company will make every effort to route 811 calls to the appropriate 811 Service Provider calling center, however, the Company will not be held responsible for routing mistakes or errors.

5. Other Terms and Conditions

- a. The 811 Service will not provide calling number information in real time to the 811 Provider. If this type of information is required, the 811 Provider must subscribe to compatible Caller ID service as described in Section 13 of this Tariff. The Caller ID service will only provide calling number or name and number information as described in Section 13 of this Tariff.
- b. The 811 Service is provided for the benefit of the 811 Provider. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the 811 Provider.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag
Director

Original Sheet 102
Effective: July 1, 2006

N11 SERVICES

F. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Cont'd)

5. Other Terms and Conditions (Cont'd)

- c. A written notice will be sent to the 811 Provider following oral notification when its 811 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the 811 Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the 811 Provider is unwilling to accept the modifications, or if the 811 Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.
- d. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

6. Rates and Charges

- a. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 - 1. When a Company local exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that local exchange.
 - 2. If the 811 Provider establishes 811 Service in multiple Company local exchanges served by the same host central office, only one Central Office Charge applies. However, the full Central Office Charge applies whether or not the 811 Service Provider requests 811 Service in all the Company local exchanges served by that host central office.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag
Director

Original Sheet 103
Effective: July 1, 2006

N11 SERVICES

F. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Cont'd)

6. Rates and Charges (Cont'd)

- a. A Central Office Charge applies for each Company host central office out of which the 811 Provider orders 811 Service, as follows:
 1. When a Company local exchange is served by more than one host central office, a Central Office Charge is applicable for each host central office in that local exchange.
 2. If the 811 Provider establishes 811 Service in multiple Company local exchanges served by the same host central office, only one Central Office Charge applies. However, the full Central Office Charge applies whether or not the 811 Service Provider requests 811 Service in all the Company local exchanges served by that host central office.
- b. An Exclusion Charge applies for the establishment of 811 Service as follows:
 1. When the 811 Provider does not make simultaneous applications to establish 811 Service in every Company local exchange served by a host central office, the 811 Provider must pay an Exclusion Charge for each Company local exchange served by the host central office where 811 Service is not established.
 2. When a Company local exchange is once excluded, but the 811 Provider later makes application to establish 811 Service in the Company local exchange, then an Exclusion Charge again applies for each local exchange that continues to be excluded.
 3. When the 811 Provider requests a different telephone number be translated to the 811 abbreviated dialing code in a participating central office than the telephone number translated to the 811 abbreviated dialing code in the host central office.
- c. A Number Change Charge applies when the 811 Provider established service or applies to change the telephone number into which the 811 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A10

By: F. B. Poag
Director

Original Sheet 104
Effective: July 1, 2006

N11 SERVICES

F. 811 SERVICE FOR "ONE CALL" NOTIFICATION SYSTEMS (Cont'd)

6. Rates and Charges (Cont'd)

d. When translating the seven or ten digit number to the 811 abbreviated dialing code, applicable Service Ordering Charges as specified in Section 4 of this Tariff will apply as follows, in addition to the rates listed in Section F.6.f. below.

e. The minimum service period for 811 Service is one month.

f. Rates:

	<u>Nonrecurring Charge</u>
<u>Central Office Charge (per Host Central Office)</u>	<u>\$ 250.00</u>
<u>Exclusion Charge (per Exchange)</u>	<u>325.00</u>
<u>Number Change Charge (per Telephone Number)</u>	<u>50.00</u>

g. 811 Service will not be available for sale until January 2007.