

**FLORIDA UTILITY SERVICES 1, LLC
5911 TROUBLE CREEK ROAD
NEW PORT RICHEY, FL 34652
863-904-5574**

November 20, 2025

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

RE: Docket No. 20220185-WS – Application for limited alternative rate increase in Hardee, Manatee, Marion, Polk, and Pasco Counties, by Charlie Creek Utilities, LLC, Crestridge Utilities, LLC, East Marion Utilities, LLC, Heather Hills Utilities, LLC, Holiday Gardens Utilities, LLC, Lake Yale Utilities, LLC, LLC, McLeod Gardens Utilities, LLC, Orange Land Utilities, LLC, Sunny Shores Utilities, LLC, Sunrise Water, LLC and West Lakeland Wastewater, LLC.

Commission Clerk:

Per the terms set forth by Order No. PSC-2025-0181-PAA-WS, issued May 5, 2025, Florida Utility Services 1, LLC (FUS1), submits the attached status report for the refunds with interest ordered to be paid to the customers of Crestridge Utilities, LLC, East Marion Utilities, LLC, and, Lake Yale Utilities, LLC, in the above referenced docket.

Respectfully Submitted,

Marianne McDonald

Marianne McDonald
Chief Financial Officer
Florida Utility Services 1, LLC

STATUS REPORT
Docket No. 20220185-WS
November 20, 2025

PSC-2025-0181-PAA-WS, issued May 5, 2025, required refunds of overearnings for Crestridge Utilities, LLC, East Marion Utilities, LLC, and, Lake Yale Utilities, LLC, based on staff's earnings review of a Limited Alternative Rate Increase that was approved in Docket No. 20220185-WS. A summary of the status for the refunds with revisions to prior status reports are provided below.

Crestridge Utilities, LLC (CRU)

On September 20, 2025, CRU reported that 175 former customers were due LARI refunds and interest totaling \$6,838. CRU determined that 51 of the 175 former customer accounts, totaling \$2,418, showed an outstanding credit balance that exceeded the total refund amount. CRU posted the refund against the outstanding balance for each former customer's account. On August 27, 2025, CRU delivered (via US Mail) 124 refund checks with interest, totaling \$4,420, to their former customers at their last known address on file. As of, November 18, 2025, the status of the former customer account refunds are displayed below.

Number	Amount	Status
51	\$2,418	Credits posted to closed accounts
75	2,583	Checks have cleared the bank
48	1,833	Checks are outstanding
1	4	Check returned as undeliverable
175	\$6,838	

Lake Yale Utilities, LLC (LYU)

On August 20, 2025 LYU reported the following customer refund counts and totals. Included within the table below are revisions due to 3 customers moving out subsequent to our initial calculations and the refund posting date of August 15, 2025.

Customer Type	Number	Revised Number	Amount	Revised Amount
Current	310	307	\$47,146	\$46,592
Former	41	44	2,861	3,415
Total	351	351	\$50,007	\$50,007

On September 20, 2025, LYU reported that 41 former customers were due LARI refunds and interest totaling \$2,861. Those numbers have been revised to reflect 44 customers with refunds totaling \$3,415. LYU subsequently determined that 2 of the 44 former customer accounts, totaling \$22, showed an outstanding credit balance that exceeded the total refund amount. LYU posted the refund against the outstanding balance for each former customer's account. On August 27, 2025, LYU delivered (via US Mail) 42 refund checks with interest, totaling \$3,393, to their former customers at their last known address on file. No outstanding checks have cleared the bank since the October 20, 2025, summary report. As of, November 18, 2025, the status of the former customer account refunds are displayed below.

Number	Amount	Status
2	\$22	Credits posted to closed accounts
31	2,692	Checks have cleared the bank
11	701	Checks are outstanding
44	\$3,415	