



**CenturyLink™**

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OVERLAND PARK, KS 66211

January 19, 2010

Ms. Beth Salak  
Director, Division of Competitive Markets and Enforcement  
Attention: Tariff Section  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RE: TL727

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. d/b/a CenturyLink General Exchange Tariff. This filing is submitted with a proposed effective date of January 20, 2010. The Company's tariffs are available on its website at <http://about.centurylink.com/tariffs/>.

Section A13 First Revised Sheet 126

This filing grandfathers the Routing Plan option which allowed any quantity of numbers per location and establishes a maximum of five number of telephone numbers that can be provisioned per customer location.

If you have any questions or need additional information regarding this filing, please call me.

Sincerely,

Debra Levy

Attachments

cc: Sandy Khazraee

FL10-02

**DEBRA LEVY**  
TARIFF ANALYST II  
[Debra.Levy@CenturyLink.com](mailto:Debra.Levy@CenturyLink.com)  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Chantel Mosby  
Director

SECTION A13  
First Revised Sheet 126  
Cancelling Original Sheet 126  
Effective: January 20, 2010

MISCELLANEOUS SERVICE ARRANGEMENTS

DD. VOICE BUSINESS CONTINUITY

1. GENERAL

- a. Voice Business Continuity allows the subscriber to establish predetermined alternate routing plans for incoming voice traffic. Voice Business Continuity can be used as a disaster recovery service. The alternate routing plan, referred to hereafter as "Routing Plan," is created by the subscriber working with a Company representative when Voice Business Continuity is established. The Routing Plan is then loaded into the central office which serves the customer location, where it remains dormant until activated. This service is available with T1 based voice channel service such as ISDN-PRI II and Digital Trunking Service.
- b. The subscriber must establish a Routing Plan for each location included in the serving arrangement for which traffic is to be rerouted. The Voice Business Continuity subscriber must then contact the Company to activate the Routing Plan(s). This will route traffic to number(s) preselected by the Voice Business Continuity subscriber. In order to restore the original call routing, the subscriber must contact the Company to deactivate the alternate routing plan.
- c. Voice Business Continuity is designed to be a disaster recovery service and is not available for routine call routing such as after hours call forwarding. The Company reserves the right to deny activation if this service is used for non-emergency situations.

2. DEFINITIONS

ARRANGEMENT

Consists of one or more Routing Plans that have been identified by the subscriber.

BACKUP NUMBER

The number that calls are rerouted to when the Routing Plan is activated.

REDIRECTED NUMBER

Any subscriber number at the customer location included in the Routing Plan for which incoming calls will be rerouted when the plan is activated.

ROUTING PLAN

The alternate call routing plan established by the subscriber that can be activated at the subscriber's request. The Routing Plan handles a **maximum of five** telephone numbers at one customer location. Additional Routing Plans are required for each additional customer location.

(C)

<sup>(1)</sup> **Routing Plans provisioned with more than five telephone numbers at one customer location are limited to existing locations, effective January 20, 2010.**

(N)  
(N)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A13

By: Chantel Mosby F. B. Peag  
Director

First Revised Sheet 126  
Cancelling Original Sheet 126  
Effective: January 20, 2010 ~~June 18, 2007~~

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