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March 5, 2010

Ms. Beth W. Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are revised tariff pages filed to become part of the Verizon Florida LLC General Services Tariff.

Section A13 Miscellaneous Service Arrangements
5th Revised Page 11.1.3

The purpose of this filing is to amend the terms of the Regional Value Price Guarantee for residential customers.

If you require additional information, please call Demetria Clark at (850) 222-5479.

Sincerely,

David M. Christian
Vice President
Regulatory Affairs Florida

Attachments

DMC:rt

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

3. Bundled Local Service (Continued)

(e) Regional Value Price Guarantee

Residential customers in a location that is not eligible for Verizon Online Broadband or Verizon FiOS products who establish new dial tone service or who call to disconnect their local service and agree to subscribe to Regional Value bundled with an unlimited long distance calling plan will be eligible to receive Regional Value for a monthly rate of \$17.04. (C)
(C)

The monthly rate is guaranteed for as long as the customer:

- (i) remains at the same service address.

(T)
(D)
(D)

Qualifying unlimited long distance calling plans must be consistent with the Plan O Service - Unlimited as found in the Verizon Long Distance Posted Rates, Terms and Conditions.

Each product must be billed by Verizon Florida LLC. Discontinuance of any one of the services listed above will result in immediate termination of this offer. This offer may not be combined with other offers except as authorized by Verizon Florida LLC.

4. Credit Offers

(a) Residence Retention and Reconnect Offer

Verizon Florida LLC may offer residence customers who contact the company to disconnect their telephone service or change their local service from another provider to Verizon, a one time benefit of either \$25 or \$50, that may either take the form of a gift card or bill credit.

Eligible customers who contact or are contacted by the Company with repair issues may receive the \$25 benefit.

Eligible customers who contact the company may receive the \$50 reconnect benefit.

The offers are not redeemable for cash and may not be used to satisfy delinquent balances owed to Verizon or any Verizon affiliate. Bill credit offers to qualifying customers must be redeemed prior to the expiration date specified in the offer.

The offers are not available to customers disconnecting dial tone service for seasonal service.

The offers are limited to one per customer and cannot be combined with any other offers except as authorized by Verizon.

The offers are not available to customers who are in the control group of the repair trial which is being conducted between September 15, 2008, and March 12, 2009. The trial is tariffed in Section 2.11.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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(e) Regional Value Price Guarantee

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The monthly rate is guaranteed for as long as the customer:

- (i) remains at the same service address. (T)
- ~~(ii) retains the same telephone number, and (D)~~
- ~~(iii) receives the bill in their name. (D)~~

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