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July 30, 2010

Ms. Beth W. Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are revised tariff pages filed to become part of the Verizon Florida LLC General Services Tariff.

Section A13 Miscellaneous Service Arrangements

17th Revised Page 10.1
35th Revised Page 11
17th Revised Page 11.0.2
13th Revised Page 11.0.3
29th Revised Page 11.3

The purpose of this filing is to increase the service rate for certain Custom Calling Features and Feature Packaged Services.

If you require additional information, please call Demetria Clark at (850) 222-5479.

Sincerely,

David M. Christian
Vice President
Regulatory Affairs Florida

Attachments

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates

The following rates and charges are for Verizon calling services features and packages only and are in addition to the applicable service charges, monthly rates, and nonrecurring charges for the exchange access line and other services with which it is associated.

	Monthly Rate	
	Residence	Business
1. Each service, per line equipped		
(a) Call Forwarding ¹	\$ 4.75 (l)	\$ 6.50
(b) Multipath ²	4.75 (l)	6.25

¹ Refer to Section A13.14.1.C.(1) for Choice Pac offer and applicable rate discount.

² Multipath is available only as an enhancement to Call Forwarding.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

1. Each Service, per line equipped (Continued)

	Monthly Rate		
	Residence	Business	
(c) Three-Way Calling ^{1,2}			
Per Line	\$ 5.75 (I)	\$ 7.75	
Per Activation ^{3,4}	1.25	1.25	
(d) Speed Dialing (8-Code) ¹	4.50	4.50	(T)
(e) Speed Dialing (30-Code) ¹	5.00	5.50	
(f) Call Waiting/Cancel Call Waiting ¹	7.95	9.50	
(g) Distinctive Ring ¹	6.50 (I)	10.50	(T)
(h) Call Waiting ID Deluxe ⁵	6.00	4.50	

¹ Refer to Section A13.14.1.C.(1) for Choice Pac offer and applicable rate discount.

² The customer may subscribe to this service as follows: 1) On a per line basis which allows an unlimited number of activations; or 2) on a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations.

³ At the customer's request, the "per activation" service will be blocked on all lines at no charge.

⁴ The maximum monthly "per activation" charges are limited to the first fifteen (15) activations of a service per month, i.e., the maximum monthly "per activation" charges shall not exceed \$18.75. Activations beyond fifteen (15) per month will not be billed.

⁵ No non-recurring service charges apply to residential customers who also subscribe to Big Deal Option A. The monthly access charge for residential customers is \$2.00 if the customer also subscribes to Big Deal Option A.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

2. Feature Packaged Services (Continued)

	<u>Monthly Rate</u>
(c) <u>Verizon Local Package</u> ^{sm1,2}	\$ 36.99 (I)
Local Service (including Extended Calling Service) ³ Local Directory Assistance Unlimited ⁴ Up to 3 Vertical Options (see following list)	
(d) <u>Verizon Local Package Extra</u> ^{sm1,2}	39.99 (I)
Local Service (including Extended Calling Service) ³ Local Directory Assistance Unlimited ⁴ 4 - 10 Vertical Options (see following list)	

¹ Nonrecurring charges, specified in Section A4, are not applicable when Verizon Local Packagesm, Verizon Local Package Extrasm, Verizon Regional Package Extrasm or Verizon Regional Packagesm are established or discontinued.

² The Verizon Five Cents Plansm is available to Residential Customers subscribing to Verizon Local Package Extrasm and Verizon Local Packagesm.

³ Residential service and Extended Calling Service (ECS) are provided in A3 of this tariff.

⁴ Local Directory Assistance is provided in A3.10 of this tariff.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

2. Feature Packaged Services (Continued)

(e) Verizon Regional Package^{sm 2, 5}

Monthly Rate
 \$41.99 (l)

Local Service (including Extended Calling Service)³
 Unlimited IntraLATA Long Distance (only 1+ direct-dialed)⁶
 Up to 4 Vertical Options (Caller ID,
 Call Waiting/Cancel Call Waiting,
 Three Way Calling, and Speed Dialing 8 or Speed Dialing 30)
 A choice of voicemail options

The following vertical options are available for the residential customer to choose from:⁸

- Anonymous Call Block
- Busy Redial
- * 69
- Call Forwarding
- Call Waiting/Cancel Call Waiting
- Caller ID
- Distinctive Ring
- Select Call Forwarding
- Speed Dialing – 8 and Speed Dialing – 30
- Three-Way Calling

(f) Verizon Regional Package Extra^{sm 2, 5}

\$ 46.99 (l)

Local Service (including Extended Calling Service)³
 Local Directory Assistance Unlimited⁴
 Up to 10 Vertical Options (see following list)
 IntraLATA Long Distance (only 1+ direct-dialed)⁶
 Call Intercept
 A choice of voicemail options

1 These vertical options are described in A13.14 of this tariff.

2 Nonrecurring charges, specified in Section A4, are not applicable when Verizon Local Packagesm, Verizon Local Package Extrasm, Verizon Regional Package Extrasm or Verizon Regional Packagesm are established or discontinued.

3 Residential service and Extended Calling Service (ECS) are provided in A3 of this tariff.

4 Local Directory Assistance is provided in A3.10 of this tariff.

5 Verizon Regional Package Extrasm and Verizon Regional Packagesm are not available with any other IntraLATA long distance calling plan.

6 Only applies when presubscribed to Verizon Florida for IntraLATA Long Distance.

7 Voicemail is a non-regulated service.

8 These vertical options are described in A13.14 of this tariff.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.2 Custom Calling Local Area Signaling Service (Continued)

C. Rates

(1.) The following charges are for the services only and are in addition to applicable charges for service. Service Charges apply as set forth in Section A4 of this tariff, except as shown herein.

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(a.) Residence		
Busy Redial ²		
Per line	\$ 5.50	1
Per activation ^{6,7}	-	\$ 1.25
* 69 ²		
Per line	5.50	
Per activation ^{6,7}	-	1.25
Select Call Forwarding, per line	5.25	1
Call Trace ² :		
Per line	5.50	
Per activation ⁶	-	4.50
Selective Blocking (per call)	-	-
Complete Blocking (per line)	-	-
Anonymous Call Block ³	3.00	1
Caller ID,		
per line	8.50	
Call Waiting ID, per line	-	8
Call Intercept ⁴	6.00 (I)	(none)
(b.) Business		
Busy Redial ^{2,9}		
Per line	\$ 6.75	1
Per activation ^{6,7}	-	\$ 1.25
* 69 ^{2,9}		
Per line	7.75	1
Per activation ^{6,7}	-	1.25
Select Call Forwarding ⁹ , per line	6.00	1
Call Trace ² :		
Per line	7.25	1
Per activation ⁶	-	4.50
Selective Blocking (per call)	-	-
Complete Blocking (per line)	-	-
Anonymous Call Block ^{3,5}	3.00	1
Caller ID ⁹		
per line	13.50	1
Call Waiting ID, per line	-	8

¹ Service Charges apply as set forth in Sections A4.

² The customer may subscribe to this feature as follows:

1) On a per line basis which allows an unlimited number of activations; or 2) on a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations.

³ Anonymous Call Block will be available, subject to the availability of facilities, at no charge to Call Block customers.

⁴ Call Intercept will have a monthly recurring charge of \$4.00 per line when it is purchased as part of Big Deal Calling Service Option A or Local Package.

⁵ Anonymous Call Block is not included toward the Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met.

⁶ At the customer's request, the "per activation" service will be blocked on all lines at no charge.

⁷ The maximum monthly "per activation" charges are limited to the first fifteen (15) activations of a service per month, i.e., the maximum monthly "per activation" charges shall not exceed \$18.75. Activations beyond fifteen (15) per month will not be billed.

⁸ Service charges as specified in Section A4 will apply if the customer orders Call Waiting/Cancel Call Waiting and/or Caller ID Number Only or Caller ID. If the customer already subscribes to both services (Call Waiting/Cancel Call Waiting and Caller ID-Number Only or Caller ID), no service charges shall apply.

⁹ Refer to Section A13.14.1h. for Choice Pac offer and applicable rate discount.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates

The following rates and charges are for Verizon calling services features and packages only and are in addition to the applicable service charges, monthly rates, and nonrecurring charges for the exchange access line and other services with which it is associated.

	Monthly Rate	
	Residence	Business
1. Each service, per line equipped		
(a) Call Forwarding ¹	\$ 4. 25-75 (I)	\$ 6.50
(b) Multipath ²	4. 25-75 (I)	6.25

¹ Refer to Section A13.14.1.C.(1) for Choice Pac offer and applicable rate discount.

² Multipath is available only as an enhancement to Call Forwarding.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

1. Each Service, per line equipped (Continued)

	Monthly Rate		
	Residence	Business	
(c) Three-Way Calling ^{1,2}			
Per Line	\$ 5.25 -75 (I)	\$ 7.75	
Per Activation ^{3,4}	1.25	1.25	
(d) Speed Dialing (8-Code) ^{2,1}	4.50	4.50	(I)
(e) Speed Dialing (30-Code) ^{2,1}	5.00	5.50	
(f) Call Waiting/Cancel Call Waiting ^{2,1}	7.95	9.50	
(g) Distinctive Ring ^{2,1}	6.00 50 (I)	10.50	(I)
(h) Call Waiting ID Deluxe ⁵	6.00	4.50	

¹ Refer to Section A13.14.1.C.(1) for Choice Pac offer and applicable rate discount.

² The customer may subscribe to this service as follows: 1) On a per line basis which allows an unlimited number of activations; or 2) on a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations.

³ At the customer's request, the "per activation" service will be blocked on all lines at no charge.

⁴ The maximum monthly "per activation" charges are limited to the first fifteen (15) activations of a service per month, i.e., the maximum monthly "per activation" charges shall not exceed \$18.75. Activations beyond fifteen (15) per month will not be billed.

⁵ No non-recurring service charges apply to residential customers who also subscribe to Big Deal Option A. The monthly access charge for residential customers is \$2.00 if the customer also subscribes to Big Deal Option A.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

2. Feature Packaged Services (Continued)

Monthly Rate

(c) <u>Verizon Local Package</u> ^{sm1,2}	\$ 3536 .99 (U)
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Local Service (including Extended Calling Service)³
 Local Directory Assistance Unlimited⁴
 Up to 3 Vertical Options (see following list)

(d) <u>Verizon Local Package Extra</u> ^{sm1,2}	3839 .99 (U)
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Local Service (including Extended Calling Service)³
 Local Directory Assistance Unlimited⁴
 4 - 10 Vertical Options (see following list)

¹ Nonrecurring charges, specified in Section A4, are not applicable when Verizon Local Packagesm, Verizon Local Package Extrasm, Verizon Regional Package Extrasm or Verizon Regional Packagesm are established or discontinued.

² The Verizon Five Cents Plansm is available to Residential Customers subscribing to Verizon Local Package Extrasm and Verizon Local Packagesm.

³ Residential service and Extended Calling Service (ECS) are provided in A3 of this tariff.

⁴ Local Directory Assistance is provided in A3.10 of this tariff.

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(M) Material moved to Page 10.0.1

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.1 Custom Calling Features and Feature Packaged Services (Continued)

E. Rates (Continued)

2. Feature Packaged Services (Continued)

(e) Verizon Regional Package^{sm 2, 5}

Monthly Rate

~~\$4041.99~~ (U)

Local Service (including Extended Calling Service)³
 Unlimited IntraLATA Long Distance (only 1+ direct-dialed)⁶
 Up to 4 Vertical Options (Caller ID,
 Call Waiting/Cancel Call Waiting,
 Three Way Calling, and Speed Dialing 8 or Speed Dialing 30)
 A choice of voicemail options

The following vertical options are available for the residential customer to choose from:⁸

- Anonymous Call Block
- Busy Redial
- * 69
- Call Forwarding
- Call Waiting/Cancel Call Waiting
- Caller ID
- Distinctive Ring
- Select Call Forwarding
- Speed Dialing – 8 and Speed Dialing – 30
- Three-Way Calling

(f) Verizon Regional Package Extra^{sm 2, 5}

~~\$ 4546.99~~ (U)

Local Service (including Extended Calling Service)³
 Local Directory Assistance Unlimited⁴
 Up to 10 Vertical Options (see following list)
 IntraLATA Long Distance (only 1+ direct-dialed)⁶
 Call Intercept
 A choice of voicemail options

¹ These vertical options are described in A13.14 of this tariff.

² Nonrecurring charges, specified in Section A4, are not applicable when Verizon Local Packagesm, Verizon Local Package Extrasm, Verizon Regional Package Extrasm or Verizon Regional Packagesm are established or discontinued.

³ Residential service and Extended Calling Service (ECS) are provided in A3 of this tariff.

⁴ Local Directory Assistance is provided in A3.10 of this tariff.

⁵ Verizon Regional Package Extrasm and Verizon Regional Packagesm are not available with any other IntraLATA long distance calling plan.

⁶ Only applies when presubscribed to Verizon Florida for IntraLATA Long Distance.

⁷ Voicemail is a non-regulated service.

⁸ These vertical options are described in A13.14 of this tariff.

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.14 Verizon Calling Services (Continued)

.2 Custom Calling Local Area Signaling Service (Continued)

C. Rates

(1.) The following charges are for the services only and are in addition to applicable charges for service. Service Charges apply as set forth in Section A4 of this tariff, except as shown herein.

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
(a.) Residence		
Busy Redial ²		
Per line	\$ 5.50	1
Per activation ^{6,7}	-	\$ 1.25
* 69 ²		
Per line	5.50	
Per activation ^{6,7}	-	1.25
Select Call Forwarding, per line	5.25	1
Call Trace ² :		
Per line	5.50	
Per activation ⁶	-	4.50
Selective Blocking (per call)	-	-
Complete Blocking (per line)	-	-
Anonymous Call Block ³	3.00	1
Caller ID, per line	8.50	
Call Waiting ID, per line	-	8
Call Intercept ⁴	5.50 <u>6.00 (I)</u>	(none)
(b.) Business		
Busy Redial ^{2,9}		
Per line	\$ 6.75	1
Per activation ^{6,7}	-	\$ 1.25
* 69 ^{2,9}		
Per line	7.75	1
Per activation ^{6,7}	-	1.25
Select Call Forwarding ⁹ , per line	6.00	1
Call Trace ² :		
Per line	7.25	1
Per activation ⁶	-	4.50
Selective Blocking (per call)	-	-
Complete Blocking (per line)	-	-
Anonymous Call Block ^{3,5}	3.00	1
Caller ID ⁹ per line	13.50	1
Call Waiting ID, per line	-	8

¹ Service Charges apply as set forth in Sections A4.
² The customer may subscribe to this feature as follows:
 1) On a per line basis which allows an unlimited number of activations; or 2) on a per activation basis which can be activated at any time. The per activation charge is only applicable for successful activations.
³ Anonymous Call Block will be available, subject to the availability of facilities, at no charge to Call Block customers.
⁴ Call Intercept will have a monthly recurring charge of \$4.00 per line when it is purchased as part of Big Deal Calling Service Option A or Local Package.
⁵ Anonymous Call Block is not included toward the Choice Pac threshold. The rate, however, will be discounted if the threshold quantity is met.
⁶ At the customer's request, the "per activation" service will be blocked on all lines at no charge.
⁷ The maximum monthly "per activation" charges are limited to the first fifteen (15) activations of a service per month, i.e., the maximum monthly "per activation" charges shall not exceed \$18.75. Activations beyond fifteen (15) per month will not be billed.
⁸ Service charges as specified in Section A4 will apply if the customer orders Call Waiting/Cancel Call Waiting and/or Caller ID Number Only or Caller ID. If the customer already subscribes to both services (Call Waiting/Cancel Call Waiting and Caller ID-Number Only or Caller ID), no service charges shall apply.
⁹ Refer to Section A13.14.1h. for Choice Pac offer and applicable rate discount.