



**CenturyLink™**

WWW.CENTURYLINK.COM  
5454 WEST 110TH STREET  
OVERLAND PARK, KS 66211

August 13, 2010

Ms. Beth Salak  
Director, Division of Competitive Markets and Enforcement  
Attention: Tariff Section  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RE: TL727

Dear Ms. Salak:

Attached for filing, please find the following revised sheet for the Embarq Florida, Inc. d/b/a CenturyLink General Exchange Tariff. This filing is submitted with a proposed effective date of August 16, 2010. The Company's tariffs are available on its website at <http://about.centurylink.com/tariffs/>.

Section A2    Original Sheet 126

This filing introduces a residence promotion, Pure Bundle Satisfaction Guarantee. If you have any questions or need additional information regarding this filing, please call me or Sandy Khazraee at 850-847-0173.

Sincerely,

/s/ Debra Levy

Debra Levy

Attachments

cc: Sandy Khazraee

FL10-PC10

**DEBRA LEVY**  
TARIFF ANALYST II  
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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A2

BY: Chantel Mosby  
Director

Original Sheet 126  
Effective: August 16, 2010

GENERAL REGULATIONS

**J. SPECIAL PROMOTIONS (Cont'd)**

(N)

**Pure Bundle Satisfaction Guarantee**

During the period August 16, 2010 through December 31, 2011, a 30-day satisfaction guarantee is available to residence customers who order Solutions – Residence Package, Pure Bundle with High-Speed Internet (HSI) at speeds up to and including 10 Mbps. Under this satisfaction guarantee, customers who disconnect these services within thirty days after installation will receive a credit for the monthly recurring charges that were billed through the date of disconnection when at the time of the requested disconnection they inform the Company of their subscription under this guarantee and cite their dissatisfaction with the services as the reason for the requested disconnection. When the expiration of the 30-day period falls on a weekend or legal holiday, the customer must request disconnection no later than the first business day following the weekend or legal holiday to be eligible for a credit.

(N)

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