



CenturyLink™

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5454 WEST 110TH STREET
OVERLAND PARK, KS 66211

August 26, 2010

Ms. Beth Salak
Director, Division of Competitive Markets and Enforcement
Attention: Tariff Section
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: TL727

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. d/b/a CenturyLink General Exchange Tariff. This filing is submitted with a proposed effective date of September 1, 2010. The Company's tariffs are available on its website at <http://about.centurylink.com/tariffs/>.

Section A2	Third Revised Sheet 36	Section A13	Twenty-First Revised Sheet 29
	Eighth Revised Sheet 38		Ninth Revised Sheet 41
Section A3	Eleventh Revised Sheet 52	Section A18	Ninth Revised Sheet 23
	Tenth Revised Sheet 55		

This filing increases charges for the following:

Business and Residence – The charge for checks or drafts presented for payment for service which is not accepted by the institution on which it was written; the charge for Directory Assistance Service; the local and intraLATA toll service charge for all Operator Assisted Station-to-Station calls other than calls when the customer dials and uses a credit card; and the local and intraLATA toll service charge for all Person-to-Person calls.

Residence only – The usage-sensitive charge for Custom Calling Feature Three-Way Calling; the usage-sensitive charges for ExpressTouch Features Return Call and Repeat Dial.

Business only – The minimum for the Late Payment Charge.

Attached is a summary of the Price Cap changes.

Ms. Beth Salak
August 26, 2010
Page 2 of 2

If you have any questions or need additional information regarding this filing, please call me or Sandy Khazraee at 850-847-0173.

Sincerely,

/s/ Debra Levy

Debra Levy

Attachments
cc: Sandy Khazraee

FL10-10

DEBRA LEVY
TARIFF ANALYST II
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<u>Category (Note 1)</u>	<u>Percent Change</u>
Basic	0.00%
Residential - Nonbasic Exchange Access	1.93%
Residential - Optional Services	1.54%
Business – Nonbasic/Optional Services	0.25%
Directory Assistance and Directory Listings	9.82%
Other Optional Services includes: Toll Service Operator Services Transport Services	1.70%
Miscellaneous Services	0.00%
TOTAL	1.01%

Note 1: Non-usage-sensitive changes were filed previously in T100334.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A2

BY: Chantel Mosby
Director

Third Revised Sheet 36
Cancelling Second Revised Sheet 36
Effective: September 1, 2010

GENERAL REGULATIONS

D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Cont'd)

3. Payment for Service

a. The subscriber is responsible for payment of all appropriate charges for completed calls, services and equipment. All charges due by the subscriber are payable at the Company's business office or at any agency authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where any undercharge in billing of a subscriber is the result of a Company mistake, the Company may not backbill in excess of twelve months. Where overbilling of a subscriber occurs, due either to company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled.

1) A charge of **\$27.50** or 5%, whichever is greater, will apply whenever a check or draft presented for payment for service is not accepted by the institution on which it is written. (l)

b. The subscriber shall pay monthly in advance or on demand all charges for service and equipment and shall pay on demand all charges for long distance service. The subscriber is responsible for payment of all charges for services furnished the subscriber, including charges for services originated or charges accepted at the subscriber's station.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A2

Eighth Revised Sheet 38

BY: Chantel Mosby
Director

Cancelling Seventh Revised Sheet 38
Effective: September 1, 2010

GENERAL REGULATIONS

D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Cont'd)

3. Payment for Service (Cont'd)

- f. Bills for service shall not be considered delinquent prior to the expiration of 15 days from the date of mailing or delivery by the Company. However, the Company may demand immediate payment under the following circumstances:
- 1) Where service is terminated or abandoned.
 - 2) Where toll service is two times greater than the subscriber's average usage as reflected on the monthly bills for the three months prior to the current bill or, in case of a new customer who has been receiving service for less than four months, where the toll service is twice the estimated monthly toll service.
 - 3) Where the Company has reason to believe that a business subscriber is about to go out of business or that bankruptcy is imminent for the subscriber.
- g. A Late Payment Charge of one and one-half percent (1½%) or the minimum charge listed below, whichever is greater, will be applied to each customer's bill when the previous month's bill has not been paid in full prior to the next billing date with the exception of charges that have been disputed by the customer. The charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill. This tariff shall apply to federal and state government pursuant to existing statutes applicable to those governmental entities.

	<u>Business</u>	<u>Residence</u>
Minimum Charge	\$8.50(I)	\$5.00

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

By: Chantel Mosby
Director

SECTION A3
Eleventh Revised Sheet 52
Cancelling Tenth Revised Sheet 52
Effective: September 1, 2010

BASIC LOCAL EXCHANGE SERVICE

F. DIRECTORY ASSISTANCE SERVICE

3. Rates and Charges

- a. A charge of **\$1.39** is applicable for each call to Directory Assistance Service.

(l)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

By: Chantel Mosby
Director

Tenth Revised Sheet 55
Cancelling Ninth Revised Sheet 55
Effective: September 1, 2010

BASIC LOCAL EXCHANGE SERVICE

H. OPERATOR ASSISTED LOCAL CALLS

1. All types of local exchange service have local calling areas as specified previously in this tariff which are the areas that can be called on a flat-rate basis (no charge for individual calls), on a local coin call rate basis, or a measured or message rate basis.
2. Local dial calls must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable. Otherwise, operator assistance charges will apply to the call, in addition to the applicable local dial rate.
3. The following service charges apply in addition to the local dial rate applicable for operator assisted local calls.
 - a. Station-to-Station customer dialed credit card local call \$2.00
 - b. Station-to-Station operator assisted sent-paid, collect, third number, and non-customer-dialed credit card calls **\$2.20(I)**
 - c. Person-to-Person operator assisted local call **\$5.50 (I)**

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A13

BY: Chantel Mosby
Director

Twenty-First Revised Sheet 29
Cancelling Twentieth Revised Sheet 29
Effective: September 1, 2010

MISCELLANEOUS SERVICE ARRANGEMENTS

E. CUSTOM CALLING FEATURES (Cont'd)

3. Rates and Charges (per central office line equipped)

Service Charges do not apply when Custom Calling Features are installed.

Per Feature

<u>Residence</u>	<u>Monthly Rate</u>
Call Forwarding	\$6.50
Call Forward No Answer	
- Fixed	2.65
- Customer Programmable	2.65
Call Forward Busy	
- Fixed	2.65
- Customer Programmable	2.65
Call Forward Remote Activation	2.20
Three-Way Calling	
- Flat Rate	5.95
- Usage Sensitive	1.40 (I)
Call Waiting	8.50
Enhanced Call Waiting	8.50
Speed Dial 8	6.00
Call Waiting ID	6.50
Outbound Call Block Feature	5.50

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A13

By: Chantel Mosby
Director

Ninth Revised Sheet 41
Cancelling Eighth Revised Sheet 41
Effective: September 1, 2010

MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

3 Rates and Charges (Cont'd)

Service Charges do not apply when ExpressTouch Services are installed.

		<u>Monthly Rate</u>	<u>Usage Sensitive</u>
a.	Return Call		
	Residential	\$ 6.00	\$1.40 (I)
	Business	6.00	1.50
b.	Repeat Dial		
	Residential	6.00	1.40 (I)
	Business	6.00	1.50
c.	Call Tracing		
	Residential		10.00
	Business		10.00
d.	Selective Call Ring		
	Residential	6.00	
	Business	6.00	
e.	Selective Call Rejection		
	Residential	6.00	
	Business	6.00	
f.	Selective Call Forward		
	Residential	6.00	
	Business	6.00	
g.	Selective Call Acceptance		
	Residential	6.00	
	Business	6.00	
h.	Caller ID With Name		
	Residential	12.50	
	Business	12.50	

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

BY: Chantel Mosby
Director

SECTION A18
Ninth Revised Sheet 23
Cancelling Eighth Revised Sheet 23
Effective: September 1, 2010

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

D. TWO-POINT SERVICE (Cont'd)

1. Service Between Land Wire Telephones (Cont'd)

h. Rate Table (Cont'd)

2) Additional Charges

- a) The following charges are in addition to the Basic Rate Table preceding when the call is placed using the following operator services:

(1) Station	Charge <u>Per Call</u>
(a) Customer Dialed Calling Card	\$2.00
(b) All other	2.20 (I)
(2) Person	
(a) All Calls	5.50 (I)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A2

BY: Chantel Mosby F. B. Peag
Director

Third Second Revised Sheet 36
Cancelling Second First Revised Sheet 36
Effective: September 1, 2010 May 21, 1997

GENERAL REGULATIONS

D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Cont'd)

3. Payment for Service

a. The subscriber is responsible for payment of all appropriate charges for completed calls, services and equipment. All charges due by the subscriber are payable at the Company's business office or at any agency authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where any undercharge in billing of a subscriber is the result of a Company mistake, the Company may not backbill in excess of twelve months. Where overbilling of a subscriber occurs, due either to company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled.

1) A charge of ~~\$25.00~~ **\$27.50** or 5%, whichever is greater, will apply whenever a check or draft presented for payment for service is not accepted by the institution on which it is written. (l)

b. The subscriber shall pay monthly in advance or on demand all charges for service and equipment and shall pay on demand all charges for long distance service. The subscriber is responsible for payment of all charges for services furnished the subscriber, including charges for services originated or charges accepted at the subscriber's station.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A2

BY: Chantel Mosby F. B. Peag
Director

Eighth ~~Seventh~~ Revised Sheet 38
Cancelling Seventh ~~Sixth~~ Revised Sheet 38
Effective: September 1, 2010 ~~November 1, 2006~~

GENERAL REGULATIONS

D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCES (Cont'd)

3. Payment for Service (Cont'd)

- f. Bills for service shall not be considered delinquent prior to the expiration of 15 days from the date of mailing or delivery by the Company. However, the Company may demand immediate payment under the following circumstances:
- 1) Where service is terminated or abandoned.
 - 2) Where toll service is two times greater than the subscriber's average usage as reflected on the monthly bills for the three months prior to the current bill or, in case of a new customer who has been receiving service for less than four months, where the toll service is twice the estimated monthly toll service.
 - 3) Where the Company has reason to believe that a business subscriber is about to go out of business or that bankruptcy is imminent for the subscriber.
- g. A Late Payment Charge of one and one-half percent (1½%) or the minimum charge listed below, whichever is greater, will be applied to each customer's bill when the previous month's bill has not been paid in full prior to the next billing date with the exception of charges that have been disputed by the customer. The charge is applied to the total unpaid amount carried forward and is included in the total amount due on the current bill. This tariff shall apply to federal and state government pursuant to existing statutes applicable to those governmental entities.

	<u>Business</u>	<u>Residence</u>
Minimum Charge	\$8.00 \$8.50(I)	\$5.00

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

By: Chantel Mosby ~~John M. Felz~~
Director

~~Eleventh Tenth~~ Revised Sheet 52
Cancelling ~~Tenth Ninth~~ Revised Sheet 52
Effective: September 1, 2010 ~~December 14, 2008~~

BASIC LOCAL EXCHANGE SERVICE

F. DIRECTORY ASSISTANCE SERVICE

3. Rates and Charges

a. A charge of \$1.39 ~~1.30~~ is applicable for each call to Directory Assistance Service.

(l)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A3

By: Chantel Mosby ~~John M. Felz~~
Director

~~Tenth Ninth~~ Revised Sheet 55
Cancelling ~~Ninth Eighth~~ Revised Sheet 55
Effective: September 1, 2010 ~~April 1, 2009~~

BASIC LOCAL EXCHANGE SERVICE

H. OPERATOR ASSISTED LOCAL CALLS

1. All types of local exchange service have local calling areas as specified previously in this tariff which are the areas that can be called on a flat-rate basis (no charge for individual calls), on a local coin call rate basis, or a measured or message rate basis.
2. Local dial calls must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable. Otherwise, operator assistance charges will apply to the call, in addition to the applicable local dial rate.
3. The following service charges apply in addition to the local dial rate applicable for operator assisted local calls.
 - a. Station-to-Station customer dialed credit card local call \$2.00
 - b. Station-to-Station operator assisted sent-paid, collect, third number, and non-customer-dialed credit card calls \$2.20(I) ~~2.00~~
 - c. Person-to-Person operator assisted local call \$5.50(I) ~~5.00~~

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A13

BY: Chantel Mosby
Director

~~Twenty-First~~ ~~Twentieth~~ Revised Sheet 29
Cancelling ~~Twentieth~~ ~~Nineteenth~~ Revised Sheet 29
Effective: ~~September 1, 2010~~ ~~August 1, 2010~~

MISCELLANEOUS SERVICE ARRANGEMENTS

E. CUSTOM CALLING FEATURES (Cont'd)

3. Rates and Charges (per central office line equipped)

Service Charges do not apply when Custom Calling Features are installed.

Per Feature

<u>Residence</u>	<u>Monthly Rate</u>
Call Forwarding	\$6.50
Call Forward No Answer	
- Fixed	2.65
- Customer Programmable	2.65
Call Forward Busy	
- Fixed	2.65
- Customer Programmable	2.65
Call Forward Remote Activation	2.20
Three-Way Calling	
- Flat Rate	5.95
- Usage Sensitive	<u>1.40(l)</u> 4-25
Call Waiting	8.50
Enhanced Call Waiting	8.50
Speed Dial 8	6.00
Call Waiting ID	6.50
Outbound Call Block Feature	5.50

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A13

By: Chantel Mosby
Director

~~Ninth~~ ~~Eighth~~ Revised Sheet 41
Cancelling ~~Eighth~~ ~~Seventh~~ Revised Sheet 41
Effective: ~~September 1, 2010~~ August 1, 2010

MISCELLANEOUS SERVICE ARRANGEMENTS

F. EXPRESSTOUCH SERVICE (Cont'd)

3 Rates and Charges (Cont'd)

Service Charges do not apply when ExpressTouch Services are installed.

		<u>Monthly Rate</u>	<u>Usage Sensitive</u>
a.	Return Call		
	Residential	\$ 6.00	\$1.40 4.25
	Business	6.00	1.50
b.	Repeat Dial		
	Residential	6.00	1.40 4.25
	Business	6.00	1.50
c.	Call Tracing		
	Residential		10.00
	Business		10.00
d.	Selective Call Ring		
	Residential	6.00	
	Business	6.00	
e.	Selective Call Rejection		
	Residential	6.00	
	Business	6.00	
f.	Selective Call Forward		
	Residential	6.00	
	Business	6.00	
g.	Selective Call Acceptance		
	Residential	6.00	
	Business	6.00	
h.	Caller ID With Name		
	Residential	12.50	
	Business	12.50	

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc. d/b/a CenturyLink

SECTION A18

BY: Chantel Mosby ~~John M. Felz~~
Director

~~Ninth~~ Eighth Revised Sheet 23
Cancelling ~~Eighth~~ Seventh Revised Sheet 23
Effective: September 1, 2010 ~~April 1, 2009~~

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

D. TWO-POINT SERVICE (Cont'd)

1. Service Between Land Wire Telephones (Cont'd)

h. Rate Table (Cont'd)

2) Additional Charges

a) The following charges are in addition to the Basic Rate Table preceding when the call is placed using the following operator services:

(1) Station	Charge Per Call
(a) Customer Dialed Calling Card	\$2.00
(b) All other	2.00 2.20(1)
(2) Person	
(a) All Calls	5.00 5.50(1)