

January 14, 2014

Ms. Beth Salak, Director
Florida Public Service Commission
Division of Competitive Markets and Enforcement
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RE: TL 718, Quincy Telephone Company; Revise Service Interruption Language

Dear Ms. Salak:

Included in this submission are the following tariff pages for Quincy Telephone Company:

Section A2 Second Revised Sheet 26

The purpose of this filing is to modify its Service Interruption language to provide more flexibility to meet the various credit programs the Company offers.

The redlined tariff sheets are also included with this filing.

TDS Telecom requests this filing become effective January 15, 2014.

If you have any questions, please feel free to contact me.

Sincerely,

Kris A. Groth

Sr. Administrator-Tariffs Kris.groth@tdstelecom.com

608.664.4186

Enclosures

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM/QUINCY TELEPHONE Florida

Section A2 Second Revised 26 Cancels First Revised Sheet 26

GENERAL REGULATIONS

D. PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCE (Cont'd)

- 3. Payment for Service (Cont'd)
 - Late Payment Charges g.
 - (1) A Late Payment charge of 1.5% per month applies to all past due balances.
 - Customers with past due balances who sign up for electronic payments will (2) receive a one-time waiver of the late payment charge.
 - Final collection procedures, temporary disconnection of service, and the (3) requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.
- 4. Allowance for Interruptions

The Telephone Company cannot guarantee the uninterrupted working of its services and facilities. In the event of an interruption, which is not due to the negligence or willful act of the customer, a credit may be provided for the time service(s) were interrupted.

(C)

(C)

(D)

ISSUED: January 14, 2014 EFFECTIVE: January 15, 2014

BY: Joel Dohmeier, Vice-President

GENERAL EXCHANGE TARIFF

QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM/QUINCY TELEPHONE

Florida

Section A2 Cancels Original Sheet 26

(N)

(M)

GENERAL REGULATIONS

PAYMENT ARRANGEMENTS AND CREDIT ALLOWANCE (Cont'd) D.

3. Payment for Service (Cont'd)

Late Payment Charges

- A Late Payment charge of 1.5% per month applies to all past due balances.
- (2) Customers with past due balances who sign up for electronic payments will receive a one-time waiver of the late payment charge.
- Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.

4. Allowance for Interruptions

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be allowed, for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of 24 hours from the time it is reported to or detected by the Company, except as otherwise specified in this tariff. The adjustment shall not be applicable for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work. For the purpose of administering this regulation, every month is considered to have 30 days. replace up Syropes of Word rules

(M) Text previously shown here now appears on Sheet 25.1 of this section.

EFFECTIVE: October 17, 2009 ISSUED: October 2, 2009

BY: Joel Dohmeier, Vice-President

GN 15,204

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