



July 16, 2014

Via e-Filing Process

Ms. Beth Salak
Division of Regulatory Compliance
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: Local Exchange Service Price List of Cox Florida Telcom, Inc.-TA027

Dear Ms. Salak:

Enclosed for your review and approval is an original and one copy of revised sheets to the Cox Florida Telcom, L.P. Local Exchange Services Price List No. 1. The following sheets have been revised:

Sheet No.	Revision Level		Description of Change
	Current	Proposed	
2	130th	131st	Revised Check Sheet
3	125th	126th	Revised Check Sheet 3 & corrected revision levels for <i>Sheet 3</i> which reflected "129th Revised" with the 6/21/14 filing but should have shown "125th Revised" and for <i>Sheet 17</i> which reflected "1st Revised" on check with the 11/8/13 filing but should have reflected "2nd Revised". With this filing Sheet 3 and Sheet are correctly updated to 126th Revised and 3rd Revised, respectively. Revisions levels were accurate on the actual pages.
17	2nd	3rd	Revise terms
82	3rd	4th	Revise CB Non-Published Directory rate
95	5th	6th	Revise CB Unlimited Call Plan terms
96	5th	6th	Revise CB Unlimited Call Plan terms

Cox respectfully requests that the revision submitted herewith be made effective on July 17, 2014. Cox has set up an email specifically for purposed of submitting e-tariffs. That email is Floridapsctariff@cox.com. The complete Local Exchange Tariff will be posted under Additional regulatory links at: <http://ww2.cox.com/residential/phone/regulatory.cox>.

Your assistance in this matter is greatly appreciated. Please contact me if you have questions regarding the tariff revisions.

Respectfully submitted,

Cox Florida Telcom, L.P.

Ida Bourne
Director, Regulatory Affairs
404 843-5292 (V)
ida.bourne@cox.com

Enclosures:

- Copy of the revised tariff page(s)

Copy to: Martin Corcoran, Director Regulatory Affairs, FL/GA/LA
Leslie McLaughlin, Analyst

LOCAL EXCHANGE SERVICES

CHECK SHEET

All pages of this Price List are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original Price List in effect on the date indicated.

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
1	First Revised	40	Original	73	First Revised
2 *	131st Revised	41	Original	74	2 nd Revised
3	126th Revised	42	Original	75	8 th Revised
4	Original	43	Original	75.1	Second Revised
5	Original	44	Original	75.2	2 nd Revised
6	Original	45	Original	76	5 th Revised
7	Original	46	Third Revised	76.1	Original
8	2 nd Revised	47	Original	77	6 th Revised
9	Original	48	Original	78	Original
10	2 nd Revised	49	2 nd Revised	79	3 rd Revised
11	Original	50	Original	80	1 st Revised
12	Original	51	First Revised	81	Original
13	Original	52	1 st Revised	82*	4th Revised
14	Original	52.1	Original	82.1	Original
15	First Revised	53	1 st Revised	83	Original
16	Original	54	Original	84	Original
17*	3rd Revised	55	Original	85	6 th Revised
17.1	Original	56	5 th Revised	86	Second Revised
18	Original	56.1	4 th Revised	87	53 rd Revised
19	1 st	56.2	8 th Revised	87.1	38 th Revised
20	2 nd Revised	57	First Revised	87.1.0	26 th Revised
21	1 st	58	First Revised	87.2	37 th Revised
21.1	1 st	59	First Revised	87.2.1	15 th Revised
22	1 st Revised	60	First Revised	87.2.2	17 th Revised
23	1 st Revised	61	2 nd Revised	87.3	38 th Revised
24	2 nd Revised	62	8 th Revised	87.4	24 th Revised
25	Original	62.1	Original	87.5	20 th Revised
26	Original	62.2	Original	87.6	25 th Revised
27	1 st Revised	63	4 th Revised	87.7	19 th Revised
28	3 rd Revised	63.1	Original	87.8	14 th Revised
29	Original	64	Original	87.9	5 th Revised
30	1 st Revised	65	2 nd Revised	88	2 nd Revised
31	1 st Revised	66	2 nd Revised	89	1 st Revised
32	Original	67	1 st Revised	89.1	2 nd Revised
33	Original	68	Original	90	3 rd Revised
34	4 th Revised	69	6 th Revised	91	3 rd Revised
35	Original	69.1	4 th Revised	92	6 th Revised
36	Original	69.2	9 th Revised	93	4 th Revised
37	Original	70	Original		
38	Original	71	First Revised		
39	Original	72	First Revised		

(*) Denotes new or revised page.

LOCAL EXCHANGE SERVICES

SECTION 2 – Regulations, cont’d.

2.1 Undertaking of the Company, cont’d.

2.1.3 Terms and Conditions, cont’d.

1. Cox will reserve the telephone numbers for Customer’s new telephone service. Reserved telephone numbers may change prior to the time of installation of service. Customers shall not use, publish or advertise reserved numbers until service has been activated. Customer is solely responsible for any expense or loss resulting from Customer’s use, publication or dissemination of these numbers. The Customer has no property right in the telephone number associated with Cox telephone service; however, if Customer ports telephone numbers from another carrier to Cox, subject to federal or state law, or telephony industry guidelines, Cox will use such numbers with Customer’s telephone service. After activation, Cox reserves the right to change telephone numbers subject to federal or state law, or telephony industry guidelines.

Business Customers may switch class-of-service from Business to Residential, only at the expiration or termination of a commercial services agreement. Customers who switch class-of-service ***prior to either of the forgoing*** will be issued a new telephone number when the service is transferred to a Residential class-of-service. Additionally, call intercept will not be deployed to inform the caller of the new Residential service telephone number.

(N)
(C)
(C)

7. Service to certain Customers is provided via an Embedded Multimedia Terminal Adapter (“eMTA”). If service is provided via an eMTA, the Customer will receive an EMTA provided by Cox during installation. The eMTA works on household power and requires a battery to operate during a power outage. The battery will operate up to 8 hours in case of a power outage depending on usage. Services, including access to 9-1-1 services will not be available during outages without a battery or if the battery has been drained. The Customer may order a battery from Cox by calling the Cox customer service number or visiting a Cox retail store after telephone service is installed.
 - a. If the Customer ordered phone service before November 1, 2013, Cox will provide a battery and all replacements at no charge. The Customer is responsible for monitoring the battery and contacting Cox when the battery no longer is able to function properly, including but not limited to the ability to maintain a charge, and must be replaced.
 - b. If the Residential Customer ordered phone service on or after November 1, 2013 and is not a Lifeline Customer, Cox will provide a battery upon request at the then-prevailing retail price, plus shipping if applicable. The Customer may obtain batteries from sources other than Cox if available, but the Customer is responsible for ensuring that any battery obtained from another source is compatible with the EMTA. The Customer is responsible for installation of the battery and for monitoring the battery and determining when the battery no longer is able to function properly, including but not limited to the ability to maintain a charge, and must be replaced.
 - c. If the Customer is a Lifeline Customer, the Customer is entitled to receive one battery for each EMTA installed at the Customer premises. The battery will be delivered to the Lifeline Customer at the service address when eligibility for Lifeline is established. The Lifeline Customer is responsible for installing and monitoring the battery, and contacting Cox when the battery no longer is able to function properly, including but not limited to the ability to maintain a charge, and must be replaced. Lifeline customers may request a replacement battery from Cox free of charge.

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont’d.

3.4 Directory Listings, cont’d.

3.4.6 Directory Listings Rates and Charges

Monthly rates and non-recurring charges will be assessed as indicated in 3.4.6.1 following. Charges will not apply if:

- service is used primarily by a certified hearing/speech impaired person; or
- additional service is furnished to the same subscriber who has other service listed in the directory in the same name at the same address.

1. Residential Service

A. Central Florida

	Monthly Recurring	Nonrecurring
Primary Listing	N/C	N/C
Additional Listing	\$1.20	\$10.00
Non-Published	\$2.55	\$10.00
Non-Directory Listed	\$0.30	\$10.00
Directory Listing Change Charge	N/A	\$10.00
Telephone Number Change Charge	N/A	\$25.00
Directory Name Only	N/C	N/A

B. Gulf Coast

	Monthly Recurring	Nonrecurring
Primary Listing	N/C	N/C
Additional Listing	\$1.20	\$10.00
Non-Published	\$2.55	\$10.00
Non-Directory Listed	\$0.30	\$10.00
Directory Listing Change Charge	N/A	\$10.00
Telephone Number Change Charge	N/A	\$25.00
Directory Name Only	N/C	N/A

(I)

LOCAL EXCHANGE SERVICES

SECTION 8 - Miscellaneous Service Offerings

8.4 Cox Business Miscellaneous Services

8.4.2 Cox Business Unlimited Call Plan

The Cox Business Unlimited Call Plan (the "Plan") **is an optional call plan that includes unlimited voice usage of existing tariffed local (flat rate usage); intrastate outbound long distance¹; and interstate outbound long distance² usage for a flat monthly rate.** **The Plan** will be offered to Business Customers where facilities exist and operating conditions permit **and** is provisioned under the following conditions:

A. Eligibility

The Plan is available to eligible Business Customers ordering Business Lines or Centrex Package, who subscribe **twenty five (25)** or fewer Company lines (voice grade or voice grade equivalent) when the service is initiated (lines are priced separately);

B. Terms and Conditions

1. The Customer must select Cox as the carrier of choice for both PIC and LPIC elections for each Business Line or Centrex Package subscribed to under the Plan.
2. The Customer may subscribe up to a maximum of **twelve (12)** unlimited calling lines. All lines in a common hunt group must be provisioned with the Plan.
3. **The Cox Plan's Monthly Recurring Charge will apply in addition to and does not include the Business Line rate; Centrex Package Rate; or EXIT rate, fees and taxes and** will be billed in advance.
4. The unlimited intrastate and interstate outbound toll minutes included in the Plan:
 - a. shall apply exclusively to direct-dialed calls made from the line subject to the Plan;
 - b. have no cash value for refund purposes;
 - c. are not transferrable or assignable;
 - d. shall not be applied to calls outside the United States and its territories; and
 - e. shall not apply toward any of the following:
 - 555, 700, 900 and 976 Services;
 - collect calls, third party billed calls, person-to-person calls;
 - credit cards or calling cards;
 - toll free calls;
 - Directory Assistance Call Completion; or calls to directory assistance;
 - Intercept calls;
 - Repeat Calls, Return Calls;
 - Three-way Calling;
 - Toll-free Service;
 - All other Operator Assisted Calls.

(M) Previously appeared on 5th Revised Sheet 96.

¹ Intrastate LD is contained in Cox's Intrastate Service Price list located on www.cox.com and are not regulated under this Tariff.

² Interstate LD rates are unregulated under this Tariff.

LOCAL EXCHANGE SERVICES

SECTION 8 - Miscellaneous Service Offerings

8.4 Cox Business Miscellaneous Services

8.4.2 Cox Business Unlimited Call Plan

Terms and Conditions, cont'd.

5. The Company may monitor the Customer's toll usage subject to the Plan. If the Customer uses the minutes under the Plan for outbound telemarketing, call centers or non-voice services, including but not limited to, data services or any other service listed below, the Customer be presumed to be in violation of the usage restrictions of the Plan. It shall be the responsibility of the Customer to demonstrate to the Company that the usage is not in violation of the usage restrictions specified herein. Usage restrictions apply and Plan may not be used in conjunction with the following.

- Analog to Digital conversion digital PBX services (M)
- Any Business Trunks (BRI, PRI, SIP, T-1 CAS)
-
- Auto Dialers, Power Dialers, **any type of automatic outbound dialing or Predictive calling/dialing system;** (M)
(T)
(T)
-
-
- **Automatic Call Distribution (ACD) Systems** (M)
- **Call center applications** (M)
- Foreign Exchange Service (N)
- Ground start line or trunks (N)
- Hybrid or **non-square key** electronic telephone systems (T)
- **ISDN services** (N)
-
- Long Distance Internet access; (ISP Dial-Ups)
- **Multi-party conference calling, multi-party "chat" lines, or engaging in activities that generate minutes that result in revenue-sharing by a Customer;** (N)
(N)
- Pay telephone lines
- **PBX trunks or service** (N)
- **Public telephone systems** (N)
- **Public access smart-pay phones** (N)
- Remote Call Forwarding Service (N)
-
-
-
- **Resale of unlimited minutes** (M)
- The functional equivalent of any system listed above (N)

f. If the Company determines that a Customer failed to demonstrate that the usage does not violate the usage restrictions, the Company may immediately move the Customer's toll service to another plan offered by the Company and the Customer is no longer eligible to subscribe to the Plan.

g. Monthly Recurring Charge, per line¹: \$20.00

(M) Material moved to 6th Revised Sheet 95.

¹This charge does not include the Cox Business Line or Cox Centrex Package rate.