# SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

SECTION A3

3rd4th Revised Sheet 5

Canceling 2nd3rd Revised Sheet 5

August 1, 2012 January 1, 2015

ISSUED: July 31, 2012 December 30, 2014

BY: JAMES T. SCHUMACHER-

VICE PRESIDENT

#### BASIC LOCAL EXCHANGE SERVICE

EFFECTIVE:

#### D. OPERATOR ASSISTED CALLS (cont'd)

- 5. The following Operator Assisted Local Calls are exempted from the service charge:
  - a. Calls to designated Company numbers for official telephone business.
  - b. Emergency calls to recognized authorized civil agencies.
  - c. Those cases where a Company operator provides assistance to:
    - Re-establish a call which has been interrupted after the called number has been reached.
    - (2) Reach the called telephone number where facility problems prevent customer dial completion.
    - (3) Place a non-coin, sent paid call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

#### E. LOCAL EXCHANGE EXCEPTIONS

- 1. Lifeline Assistance
  - a. General

(1) Lifeline Assistance is a program sponsored by the FCC which provides reduction, in the form of <u>a</u> certain credits, in the price of basic local residential exchange access line service to qualifying low-income subscribers. Effective August 1, 2012, tThe Lifeline Assistance Program provides for a federal credit of \$9.25 per month (the current FCC authorized rate), and a state credit in the amount of \$3.50 per month, for a total monthly credit of \$12.75, to qualified subscribers.

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Material previously on this Sheet is now located on Original Sheet 5.1.

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

**SECTION A3** 1st Revised Sheet 5.1 Canceling Original Sheet 5.1

| ISSUED: July 31, 2012 December 30, 2014

EFFECTIVE: August 1, 2012 January 1, 2015

BY: JAMES T. SCHUMACHER-VICE PRESIDENT

#### BASIC LOCAL EXCHANGE SERVICE

E.	LOC	AL EX	CHAN	GE EXCEPTIONS (cont'd)	<del>(N)</del>
	1.	Lifeline Assistance (cont'd)			
		b.	b. General (cont'd)		
			(2)	The federal and state-credits are is applied to the local service bills for qualified residential recipients of public assistance who apply for the credits and authorize agency verification of their participation in, and/or authorize verification that a member of the residential recipient's household participates in at least one of the following programs:	(C) (C) <del>(C)</del>
				Supplemental Security Income (SSI), Food Stamps, Medicaid, Federal Public Housing Assistance or Section 8, Low-Income Home Energy Assistance Program (LIHEAP), Temporary Assistance to Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP), and National School Lunch (NSL) Program (free meals program only).	<del>(T)</del>
			(3)	Additionally, subscribers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed 150% of the Federal poverty guidelines, meet the requirements of a state established means test may apply directly to the Office of Public Counsel (OPC) for eligibility certification.	

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

**SECTION A3** 4th5th Revised Sheet 7 Canceling 3rd4th Revised Sheet 7

ISSUED: July 31, 2012 December 30, 2014

**EFFECTIVE:** 

August 1, 2012 January 1, 2015

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JAMES T. SCHUMACHER-

VICE PRESIDENT

#### BASIC LOCAL EXCHANGE SERVICE

- E. LOCAL EXCHANGE EXCEPTIONS (cont'd)
  - 1. Lifeline Assistance (cont'd)
    - Rates and Charges
      - (1) A total monthly credit in the amount of \$12,759.25 will apply to the eligible Lifeline Assistance subscriber's monthly local service bill as follows:

Monthly Credit

Federal Credit to Residential Access Line

\$9.25

\$3.50

State Credit to Residential Access Line

\$12.759.25

Total Credit

- (2) For those existing customers who qualify for, and wish to change to, the Florida Lifeline Assistance Program, no service charges shall apply.
- (3) All recurring and nonrecurring charges for any service ordered by the subscriber shall be billed at the tariffed rates.
- (4) When a customer is no longer eligible for Lifeline Assistance, the Lifeline Assistance credit amount specified in (1) preceding, will be discontinued. Thereafter, transitional and regular tariffed rates and charges as applicable will apply.
- 2. Transitional Lifeline Assistance
  - General a.
    - Transitional Lifeline Assistance is a state program which provides for (1) discounted residential basic local telecommunications service at seventy percent (70%) of the residential local telecommunications service rate for any Lifeline Assistance subscriber who no longer qualifies for Lifeline Assistance.
  - b. Regulations
    - A Lifeline Assistance subscriber who requests Transitional Lifeline Assistance (1) shall receive the discounted rate for a period of one (1) year after the date the subscriber ceases to be qualified for the Lifeline Assistance Program.

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

SECTION A3 4th Revised Sheet 5 Canceling 3rd Revised Sheet 5

EFFECTIVE:

January 1, 2015

ISSUED: December 30, 2014 BY: JAMES T. SCHUMACHER-

VICE PRESIDENT

#### BASIC LOCAL EXCHANGE SERVICE

#### D. OPERATOR ASSISTED CALLS (cont'd)

- 5. The following Operator Assisted Local Calls are exempted from the service charge:
  - a. Calls to designated Company numbers for official telephone business.
  - b. Emergency calls to recognized authorized civil agencies.
  - c. Those cases where a Company operator provides assistance to:
    - (1) Re-establish a call which has been interrupted after the called number has been reached.
    - (2) Reach the called telephone number where facility problems prevent customer dial completion.
    - (3) Place a non-coin, sent paid call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

#### E. LOCAL EXCHANGE EXCEPTIONS

- 1. Lifeline Assistance
  - a. General
    - (1) Lifeline Assistance is a program sponsored by the FCC which provides reduction, in the form of a certain credit, in the price of basic local residential exchange access line service to qualifying low-income subscribers. The Lifeline Assistance Program provides for a federal credit of \$9.25 per month (the current FCC authorized rate) to qualified subscribers.

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# SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

SECTION A3 1st Revised Sheet 5.1 Canceling Original Sheet 5.1

ISSUED: December 30, 2014
BY: JAMES T. SCHUMACHERVICE PRESIDENT

EFFECTIVE: January 1, 2015

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#### BASIC LOCAL EXCHANGE SERVICE

- E. LOCAL EXCHANGE EXCEPTIONS (cont'd)
  - 1. Lifeline Assistance (cont'd)
    - b. General (cont'd)
      - (2) The federal credit is applied to the local service bills for qualified residential recipients of public assistance who apply for the credit and authorize agency verification of their participation in, and/or authorize verification that a member of the residential recipient's household participates in at least one of the following programs:

Supplemental Security Income (SSI), Food Stamps, Medicaid, Federal Public Housing Assistance or Section 8, Low-Income Home Energy Assistance Program (LIHEAP), Temporary Assistance to Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP), and National School Lunch (NSL) Program (free meals program only).

(3) Additionally, subscribers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed 150% of the Federal poverty guidelines, meet the requirements of a state established means test may apply directly to the Office of Public Counsel (OPC) for eligibility certification.

SMART CITY TELECOMMUNICATIONS LLC D/B/A SMART CITY TELECOM

**SECTION A3** 5th Revised Sheet 7 Canceling 4th Revised Sheet 7

ISSUED: December 30, 2014 BY: JAMES T. SCHUMACHER-

EFFECTIVE: January 1, 2015

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VICE PRESIDENT

#### BASIC LOCAL EXCHANGE SERVICE

#### LOCAL EXCHANGE EXCEPTIONS (cont'd) E.

- 1. Lifeline Assistance (cont'd)
  - Rates and Charges
    - A total monthly credit in the amount of \$9.25 will apply to the eligible (1) Lifeline Assistance subscriber's monthly local service bill as follows:

Monthly Credit \$9.25 \$9.25

Federal Credit to Residential Access Line

Total Credit

- For those existing customers who qualify for, and wish to change to, the Florida Lifeline Assistance Program, no service charges shall apply.
- All recurring and nonrecurring charges for any service ordered by the subscriber (3) shall be billed at the tariffed rates.
- (4) When a customer is no longer eligible for Lifeline Assistance, the Lifeline Assistance credit amount specified in (1) preceding, will be discontinued. Thereafter, transitional and regular tariffed rates and charges as applicable will apply.

#### 2. Transitional Lifeline Assistance

General a.

(2)

- Transitional Lifeline Assistance is a state program which provides for discounted residential basic local telecommunications service at seventy percent (70%) of the residential local telecommunications service rate for any Lifeline Assistance subscriber who no longer qualifies for Lifeline Assistance.
- b. Regulations
  - (1) A Lifeline Assistance subscriber who requests Transitional Lifeline Assistance shall receive the discounted rate for a period of one (1) year after the date the subscriber ceases to be qualified for the Lifeline Assistance Program.