

LOCAL EXCHANGE SERVICES

CHECK SHEET

All pages of this Price List are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original Price List in effect on the date indicated.

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
1	2 nd Revised	40	Original	73	2 nd Revised
2 *	153rd Revised	41	Original	74	3 rd Revised
3 *	134th Revised	42	Original	75	9 th Revised
4	Original	43	Original	75.1	3 rd Revised
5	Original	44	Original	75.2	3 rd Revised
6	Original	45	Original	76	6 th Revised
7	2 nd Revised	46	Third Revised	76.1	1 st Revised
8	2 nd Revised	47	Original	77	8 th Revised
9	Original	48	Original	78	1 st Revised
10	2 nd Revised	49	2 nd Revised	79	4 th Revised
11	Original	50	Original	80	1 st Revised
12	Original	51	3 rd Revised	81	Original
13	Original	52	2 nd Revised	82	4 th Revised
14	Original	52.1	1 st Revised	82.1	Original
15	First Revised	53	3 rd Revised	83	Original
16	Original	53.1	1 st Revised	84	Original
17	6 th Revised	54	1 st Revised	85	6 th Revised
17.1	Original	55	1 st Revised	86	3 rd Revised
18	Original	56	11 th Revised	87	53 rd Revised
19	1 st Revised	56.1	6 th Revised	87.1	38 th Revised
20	3 rd Revised	56.2 *	17th Revised	87.1.0	26 th Revised
21	2 nd Revised	56.3 *	Original	87.2	37 th Revised
21.1	2 nd Revised	57	2 nd Revised	87.2.1	15 th Revised
22	2 nd Revised	58	2 nd Revised	87.2.2	17 th Revised
23	1 st Revised	59	2 nd Revised	87.3	38 th Revised
24	2 nd Revised	60	3 rd Revised	87.4	24 th Revised
25	Original	61 *	6th Revised	87.5	20 th Revised
26	Original	62	10 th Revised	87.6	25 th Revised
27	2 nd Revised	62.1	2 nd Revised	87.7	19 th Revised
28	4 th Revised	62.2	1 st Revised	87.8	14 th Revised
29	Original	63	5 th Revised	87.9	5 th Revised
30	1 st Revised	63.1	1 st Revised	88 *	3rd Revised
31	1 st Revised	64	1 st Revised	89	3 rd Revised
32	Original	65	3 rd Revised	89.1	4 th Revised
33	Original	66	3 rd Revised	90	4 th Revised
34	5 th Revised	67	2 nd Revised	91	5 th Revised
35	Original	68	1 st Revised	92 *	8th Revised
36	Original	69	8 th Revised	93 *	13th Revised
37	Original	69.1	5 th Revised		
38	Original	69.2	11 th Revised		
39	Original	70	1 st Revised		
		71	2 nd Revised		
		72	2 nd Revised		

(*) Denotes new or revised page.

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont’d.

3.1 Local Exchange Service, cont’d.

3.1.2 Local Line, cont’d.

1. Local Line Rates & Charges, cont’d.

c. Reserved

(T/M)

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d. **Cox Voice Preferred**

(T/N)

Where facilities exist and operating conditions permit, Cox Voice Preferred offers Residential Customers in Company's service area with unlimited intrastate and interstate direct-dialed toll calling subject to the conditions below. Cox Voice Preferred includes:

(N)

1. One flat-rated Residential Access Line with Simultaneous Ring and High Definition Voice (HD Voice),
2. Unlimited Cox Long Distance call plan for both intra- and inter-LATA toll services,
3. Preferred Feature Pack includes: Caller ID Per Call Blocking, Call Return, 3-Way Calling, Anonymous Call Rejection, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID with Calling Name, Selective Call Forwarding, Selective Call Rejection, Speed Dial 8 and Speed Dial 30, and
4. Voicemail.

(N)

(M) Material previously appearing on this page has been moved to Section 9, Obsolete Service Offerings, 2nd Revised Sheet 110.

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont'd.

3.1 Local Exchange Service, cont'd.

3.1.2 Local Line, cont'd.

1. Local Line Rates & Charges, cont'd.

d. Cox Voice Preferred, Cont'd.

Terms and Conditions

1. The applicable monthly recurring charge for Cox Voice Preferred will be billed in advance in accordance with rules of this tariff applicable to the payment of recurring charges for local exchange service.
2. The unlimited toll calls under this package may be directly dialed from the line designated by the Customer to any place within Florida, the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI, American Samoa and Canada.
3. The unlimited intraLATA and interLATA toll minutes included in this package (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance.
4. International toll calls to landlines in Mexico are included in this package.
5. If usage under this plan is not consistent with typical Residential Customer usage, at the Company's sole discretion, the Company may suspend, restrict or cancel Customer's service without prior notice. Calls that are not consistent with typical Residential voice use include but are not limited to: non-voice services, use for general business purposes, commercial facsimile, auto-dialing, resale, call centers and telemarketing. Callers must dial 1+ area code + 7-digit telephone number for the call to be included in the Cox Unlimited plan. This is a flat rate call plan; call detail is not available with this plan. Customers must subscribe to Cox Long Distance and also to the Company's local exchange service. This plan is available to Customers on a per-line basis. Unlimited service is reserved for direct-dialed long distance calls and does not include multi-party conference calls or multiparty chat lines, directory assistance, per-use feature calling, operator services, international calling and toll free calling services; such calls are subject to additional charges. Taxes, fees and other charges apply.

Rates and Charges

Monthly Recurring Charge: **\$20.00**¹

(N)

(N)

¹ Monthly recurring charge includes local access, long distance, and select features.

LOCAL EXCHANGE SERVICES

SECTION 3 – Local Exchange Service, cont’d.

3.1 Local Exchange Service, cont’d.

3.1.2 Local Line, cont’d.

2. Custom Calling Features, cont’d.

b. Feature Packages

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(M) Material previously appearing on this page has been moved to Section 9, Obsolete Service Offerings, Original Sheet 110.1.

LOCAL EXCHANGE SERVICES

SECTION 5 –Service Guarantees

5.1 Satisfaction Guarantees

If a Residential Customer is not completely satisfied with Cox **Voice** Service within the first thirty-days (30), the Company will refund paid installation fees and the first month's **telephone recurring charges** on one line.

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5.2 On-Time Guarantees

The Company offers an On-Time Guarantee to its Customers. If a Cox technician, or agent, does not arrive at the Customer's premises within the prearranged service window, upon Customer's request, Cox will credit the Customer's account \$20 on the next bill cycle.

SECTION 6 - Special Service Arrangements

6.1 Special Service Arrangements

Arrangements may be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this Price List. Individual Case Basis (ICB) arrangements shall be available to all similarly situated Customers on a non-discriminatory basis. The requested service or arrangements are not offered under other sections of this Price List. The facilities utilized to provide the requested service or arrangements are of a type normally used by the Company in furnishing its other services. The requested service or arrangements are compatible with other Company services, facilities, and its engineering and maintenance practices. These offerings are subject to the availability of necessary Company personnel and capital resources.

LOCAL EXCHANGE SERVICES

SECTION 8 - Miscellaneous Service Offerings

8.3 Residential Miscellaneous Service Offerings

8.3.2 Reserved

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(M) Material previously appearing on this page has been moved to Section 9, Obsolete Service Offerings, Original Sheet 109.1.

LOCAL EXCHANGE SERVICES

SECTION 8 - Miscellaneous Service Offerings

8.3 Residential Miscellaneous Service Offerings, cont'd.

8.3.2 Reserved, Cont'd.

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(M) Material previously appearing on this page has been moved to Section 9, Obsolete Service Offerings, Original Sheet 109.2.

LOCAL EXCHANGE SERVICES

SECTION 9 - Obsolete Service Offerings

9.2 Residential Bundled Services Packages, cont'd.

5. Cox Voice^[1] Premier Package

(T/M)

Where facilities exist and operating conditions permit, the **Cox Voice¹** Premier Package offers Residential Customers in Company's service area with unlimited intrastate and interstate direct-dialed toll calling subject to the conditions below. The **Cox Voice¹** Premier Package includes:

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- a. One flat-rated Residential Access Line; and
- b. Cox Long Distance for both the intra- and inter-LATA toll services on that same line; and the Premier Feature Pack; and
- c. Basic Voice Mail

Terms and Conditions

- a. The applicable monthly recurring charge for the **Cox Voice¹** Premier Package will be billed in advance in accordance with rules of this tariff applicable to the payment of recurring charges for local exchange service.
- b. A Customer may subscribe to multiple plans on multiple lines as long as each line meets the conditions specified in subsection 2 above.
- c. The unlimited toll calls under this package may be directly dialed from one line designated by the Customer meeting the conditions in subsection 2 above to any place within Florida, any of the 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam, CNMI, American Samoa and Canada.
- d. The unlimited intraLATA and interLATA toll minutes included in this package (1) shall apply exclusively to direct-dialed calls made from the line subject to this plan, (2) have no cash value for refund purposes, (3) are not transferable or assignable, and (4) shall not apply toward operator-assisted, collect calls, calls billed to a third party or credit cards, or calls to directory assistance.

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(M) Material appearing on this page was formerly found on 7th Revised Sheet 92.

^[1] CDT/Cox Digital Telephone rebranded as Cox Voice.

LOCAL EXCHANGE SERVICES

SECTION 9 - Obsolete Service Offerings

9.2 Residential Bundled Services Packages, cont'd.

5. Cox Voice^[1] Premier Package, cont'd.

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e. The Company may monitor the Customer's toll usage subject to this plan. If the Customer uses the toll minutes under this plan for non-residential purposes, including but not limited to commercial or broadcast facsimile, resale, and telemarketing; or if the Customer's toll minutes of use in any month exceed 5,000 minutes, the Customer will be presumed to be in violation of the usage restrictions of this plan. It shall be the responsibility of the Customer to demonstrate to the Company that his or her usage is not in violation of the usage restrictions specific herein.

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f. If the Company determines that Customer has failed to demonstrate that his or her usage is not in violation of any of the usage restrictions, the Company may immediately suspend, restrict or cancel the Customer's access to toll service; or may move the Customer's toll service to a plan specified in this tariff section, and in the Customer Services Agreement (see section 7 below for interstate rate plans).

g. For additional rates, terms, and conditions specific to interstate interLATA toll usage under this plan, refer to the Cox website at <http://www.cox.com/telephone/>.

h. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the customer may make a complaint with the consumer section at the Louisiana Public Service Commission.

Rates and Charges

Monthly Recurring Charge: \$30.00 Central Florida
\$30.00 Gulf Coast

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6. Cox Voice¹ Economy Package

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Cox also offers to existing Residential Customers currently subscribing to Cox Voice¹ service who express a desire to disconnect phone service, a package known as Cox Voice¹ Economy. Cox Voice¹ Economy is offered to Customers as a retention only service for Residential Service that includes a Residential Primary Line provisioned with Caller ID and Cox Long Distance for intra- and inter-LATA service.

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Monthly Recurring Rate: \$18.40 Central Florida
\$18.40 Gulf Coast

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(M) Material appearing on this page was formerly found on 12th Revised Sheet 93.

^[1] CDT/Cox Digital Telephone rebranded as Cox Voice.

LOCAL EXCHANGE SERVICES

SECTION 9 - Obsolete Service Offerings

9.2 Residential Bundled Services Packages, cont'd.

7 Residential Local Measured Service Option

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Cox also offers to existing Residential Customers who currently subscribe to Cox Digital Telephone service who call in to disconnect their phone service citing the desire to use wireless telephone service only, a Measured Rate option. This option includes a basic line with 30 minutes of local calling for \$9.99 per month. Additional local minutes over the 30 minutes monthly allowance will be charged at \$0.50 per minute and will be capped at \$25.00 per month which includes the \$9.99 per month line charge. The following restrictions apply to this offer: (1) available only on a primary line; (2) customer must select Cox for long distance services; (3) customers are not eligible for domestic or international calling plans that incur a monthly charge; (4) customers have the option of selecting at current standard rates, Voice Mail service; (5) this offer is not eligible for bundle discounts; and (6) this offer is not available to customers already receiving reduced rate service.

8 Monthly Recurring Charges - Residential

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Residential Customers are offered Cox local flat rate service, Cox Voice^[1] Starter. The term "flat rate service" denotes residential service where, for a stated monthly rate, unlimited calling is allowed to all other local exchange service lines in the local calling area in which it is furnished.

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	Central Florida	Gulf Coast
Cox Voice ¹ Starter		
Local Line	\$20.00	\$20.00

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9. Feature Packages

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Solution Package: Provides the Residential Customer with the following fifteen (15) features: Busy Line Redial, Call Forwarding, Call Forwarding- Busy, Call Forwarding-No Answer, Call Forwarding on Call Waiting, Call Return, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, Speed Calling- 8, and Three-Way Calling. This feature package requires specialized Customer Premises Equipment.

Control Plus Package: Provides a Residential Customer with the following five (5) features: Call Waiting, Call Waiting ID, Call Return, Caller ID, and Priority Ringing. This feature package requires specialized Customer Premises Equipment.

Premier Feature Pak: Provides the Residential Customer with the following features: Busy Line Redial, Call Forwarding, Call Forwarding-Busy, Call Forwarding-No Answer, Call Return, Call Waiting, Call Waiting ID, Caller ID, Priority Ringing, Selective Call Acceptance, Selective Call Forwarding, Selective Call Rejection, and Three-Way Calling. This feature package required specialized Customer Premises Equipment and is only available to customers who subscribe to CDT Premier Package or the Cox Nationwide 1,000 Minute Call Plan.

(M) Material appearing on this page was formerly found on 16th Revised Sheet 56.2.

[1] CDT/Cox Digital Telephone rebranded as Cox Voice.

LOCAL EXCHANGE SERVICES

SECTION 9 - Obsolete Service Offerings

9.2 Residential Bundled Services Packages, cont'd.

9. Feature Packages, cont'd

Cox Voice^[1] Premier Pak: Provides a Residential Customer with the following features: Anonymous Call Rejection, Busy Line Redial, Call Blocking, Caller ID Per Call Blocking, Call Return, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID with Calling Name, HD Voice, Selective Call Forwarding, Selective Call Rejection, Speed Dial 8 & 30, Simultaneous Ringing and Three-Way Calling. This feature package requires specialized Customer Premises Equipment and is only available to Customers who subscribe to the Cox Voice Premier Package or the Cox Nationwide 1,000 Minute Call Plan.

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(M) Material appearing on this page was formerly found on 5th Revised Sheet 61.

^[1] CDT/Cox Digital Telephone rebranded as Cox Voice.

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