

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Proposed tariff to) DOCKET NO. 920111-TL
modify Billing and Collection) ORDER NO. PSC-92-0083-FOF-TL
Services by GTE FLORIDA) ISSUED: 3/23/92
INCORPORATED.)
_____)

The following Commissioners participated in the disposition of this matter:

THOMAS M. BEARD, Chairman
SUSAN F. CLARK
J. TERRY DEASON
BETTY EASLEY
LUIS J. LAUREDO

ORDER APPROVING TARIFF FILING

BY THE COMMISSION:

On January 10, 1992, GTE, Florida Inc., (GTEFL) filed a tariff to make changes to its Billing and Collection (B & C) Services. B & C Services are designed to provide for the billing and collection of Interexchange Company (IXC) charges to end users.

Billing and Collection Services have become increasingly competitive since divestiture. Many companies, especially AT&T, are evaluating alternative billing sources. For example, AT&T has begun directly billing many of its WATS customers previously billed by GTEFL. In addition, many Pay Telephone Service providers are opting to use commercial credit cards to bill long distance calls from pay telephones. In response to the competitive market, GTEFL proposes to further unbundle and modify its prices for B & C Services. This is an effort to protect a revenue stream that might otherwise have to be recovered from local ratepayers or other customers of GTEFL.

By Order No. 23479, issued September 13, 1990, we approved GTEFL's tariff to establish and unbundle B & C Services. There are five B & C rate elements affected by the instant proposed tariff. One of these changes results in unbundling of Inquiry Service, thereby creating an additional rate element. The tariff also proposes a \$2.00 per message adjustment charge.

The fully allocated cost study submitted with the Company's filing shows Billing and Collection Service revenue requirements of \$3,974,257. The revenue impact worksheet, submitted by GTEFL, states 1990 revenue for Billing and Collection Services at

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\$6,809,218. The revenue impact of the proposed changes will be a reduction of \$968,488, based on the 12 months ending 1990. Even with the revenue reduction, there remains significant contribution. The reduction in revenue which this tariff filing creates will be revisited in the forthcoming rate case to be filed by GTEFL.

We find that the \$2.00 per message adjustment charge will more equitably place the labor intensive costs of Inquiry Service on those Interexchange Companies whose accounts warrant the most adjustments. It is our view that this charge will place sufficient financial pressure on the Interexchange Companies to fully explain to end users the rates and charges.

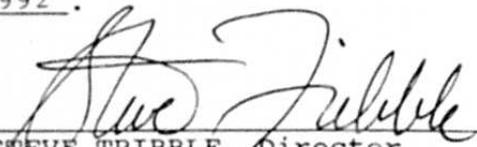
Upon review, we find the proposed rates are appropriate and approve the tariff filing.

Based upon the foregoing, it is

ORDERED by the Florida Public Service Commission that GTEFL's tariff to modify rates and unbundle Inquiry Service in its Billing and Collection Services Tariff is hereby approved with an effective date of March 10, 1992. It is further

ORDERED that this docket shall be closed at the end of the protest period if no timely protest is filed. If a timely protest is filed, this tariff shall remain in effect with any increases in revenues held subject to refund pending resolution of the protest.

By ORDER of the Florida Public Service Commission, this 23rd day of MARCH, 1992.



STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

CWM

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any

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administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on 4/13/92

In the absence of such a petition, this Order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.