## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Investigation into the ) billing practices of INTERNATIONAL TELECHARGE, INC. and PEOPLES TELEPHONE COMPANY.

DOCKET NO. 910666-TI ORDER NO. PSC-92-0384-PCO-TI ISSUED: 5/20/92

## ADDITIONAL ORDER ON PREHEARING PROCEDURE

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By Order No. PSC-92-0154-PCO-TI, issued April 3, 1992, we set forth the prehearing procedures to be utilized in this docket, including a schedule of key events. Attached to that Order, as Appendix "A", was a tentative list of the issues to be addressed in the upcoming hearing. By Order No. PSC-92-0270-PCO-TI, issued April 29, 1992, we modified the procedural schedule for this docket. As a result of discovery, we have now determined that two of the issues on that list should be modified slightly and that five additional issues should be added to the list. Accordingly, attached to this Order, as Appendix "A", is a revised list of issues to be addressed in the hearing.

By ORDER of Chairman Thomas M. Beard, as Acting Prehearing 1992 Officer, this 20th day of MAY

THOMAS M. BEARD, - Chairman and Acting Prehearing Officer

(SEAL)

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## NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section Florida Statutes, to notify parties of 120.59(4), any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

> DOCUMENT NUMBER-DATE 05145 MAY 20 1592

FPSC-RECORDS/REPORTED

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Any party adversely affected by this order, which is preliminary, procedural or intermediate in nature, may request: 1) reconsideration within 10 days pursuant to Rule 25-22.038(2), Florida Administrative Code, if issued by a Prehearing Officer; 2) reconsideration within 15 days pursuant to Rule 25-22.060, Florida Administrative Code, if issued by the Commission; or 3) judicial review by the Florida Supreme Court, in the case of an electric, gas or telephone utility, or the First District Court of Appeal, in the case of a water or wastewater utility. A motion for reconsideration shall be filed with the Director, Division of Records and Reporting, in the form prescribed by Rule 25-22.060, Florida Administrative Code. Judicial review of a preliminary, procedural or intermediate ruling or order is available if review of the final action will not provide an adequate remedy. Such review may be requested from the appropriate court, as described above, pursuant to Rule 9.100, Florida Rules of Appellate Procedure.

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## APPENDIX "A" REVISED LIST OF ISSUES\*

- During 1990 and 1991, did International Telecharge, Inc. (ITI) bill improper rates on intrastate calls originating from public telephones located at Florida correctional institutions, and if so, what is the amount of the overcharges and why did the overcharging occur?
- Should ITI be required to refund, with interest, the amount of the overcharges identified in Issue 1, and if so, how should the refund be made?
- 3. During 1990 and 1991, did overcharging occur on intrastate calls originating from Peoples Telephone Company's (Peoples) public telephones located at Florida correctional institutions, and if so, why did the overcharging occur and did Peoples receive excessive commissions and payments due to this overcharging?
- 4. Should Peoples be required to remit to ITI, with interest, the excessive commissions and payments Peoples received from ITI due to the overcharging identified in Issues 1 and/or 3, and if so, what is the amount that should be remitted to ITI?
- 5. During 1990 and/or 1991, did ITI bill in excess of its tariffed rates on intrastate calls originating from locations other than Florida correctional institutions, and if so, what is the amount of the overcharges and why did the overcharging occur?
- 6. Should ITI be required to refund, with interest, the amount of the overcharges identified in Issue 5, and if so, how should the refund be made?
- 7. During 1990 and/or 1991, did Peoples and ITI violate Commission policy by using a network override feature that circumvented subscribers' LEC-provided collect call blocking and allowed the completion and billing of collect calls from Florida correctional facilities?
- 8. Should ITI be required to refund, with interest, the amount of charges billed to local subscribers for collect calls completed that circumvented LEC collect-call blocking, and if so, how should the refund be made?

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- 9. During 1990 and/or 1991, did Peoples and ITI violate Commission policy that requires all zero plus (0+) intraLATA, intraMARKET, and local calls be carried by the LECS?
- 10. Should ITI be required to refund, with interest, the amount of charges collected on 0+ intraLATA, intraMARKET, and local calls, and if so, how should the refund be made?
- 11. Should Peoples be required to remit to ITI, with interest, the excessive commissions and payments Peoples received from ITI due to the improper charges identified in Issues 7 and 9, and if so, what is the amount that should be remitted to ITI?
- 12. Should a penalty be imposed on ITI due to its involvement in the overcharging identified in Issues 1 and 5 and the improper charges identified in Issues 7 and 9, and if so, what penalty is appropriate? (formerly Issue 7)
- 13. Should a penalty be imposed on Peoples due to its involvement in the overcharging identified in Issue 3 and the improper charges identified in Issues 7 and 9, and if so, what penalty is appropriate? (formerly Issue 8)

\*Revisions are underlined.