

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Request for approval) DOCKET NO. 920822-TL
of tariff filing to allow) ORDER NO. PSC-92-0944-FOF-TL
interexchange telephone) ISSUED: 9/8/92
companies (IXCs) to order 800)
and 900 service screening)
offices in a local access)
transport area (LATA) by GTE)
FLORIDA INCORPORATED.)
_____)

The following Commissioners participated in the disposition of this matter:

THOMAS M. BEARD, Chairman
SUSAN F. CLARK
J. TERRY DEASON
BETTY EASLEY
LUIS J. LAUREDO

ORDER APPROVING TARIFF

BY THE COMMISSION:

On August 11, 1992, GTE Florida, Inc. (GTEFL) filed this request to modify its tariff to allow 800 and 900 access service to be ordered on a LATA-wide basis.

The current tariff language regarding ordering of 800 and 900 access services states access must be ordered on a statewide basis. This tariff filing, by GTEFL, proposes the language be changed to state that service can be ordered for a local access transport area (LATA) as opposed to statewide.

According to Southern Bell Telephone and Telegraph, when 800 service was first offered, there were problems with customer confusion concerning the geography. To alleviate the confusion, the service was defined to be statewide. Whether the result of customer sophistication or economics, IXC customers have expressed an interest in purchasing this service for a more narrowly defined market area, specifically a LATA.

Currently, an entity having an 800 number, wanting to target a specific market such as a single LATA, is unable to restrict the calls to that single market. Entities can restrict calls only to a single state or states. This filing allows customers to confine the scope of their 800 service to a single LATA or group of LATAs.

DOCUMENT NUMBER-DATE

10238 SEP -8 1992

FPC-RECORDS/REPORTING

ORDER NO. PSC-92-0944-FOF-TL
DOCKET NO. 920822-TL
PAGE 2

We believe allowing this access service to become available on a more narrowly defined geographic basis benefits potential IXC customers such as sales and marketing enterprises. While some confusion may arise on the part of those end users not able to complete 800 and/or 900 calls to the IXC customers, we expect most IXC customers to define the calling scope in their advertising, as is demonstrated in ATT-C's 800 directory.

Therefore, the Commission finds it appropriate to approve GTEFL's request to allow the IXCs to order 800 and 900 access services to all 800 and 900 access service screening offices within its market area or LATA.

Therefore, based on the foregoing, it is

ORDERED by the Florida Public Service Commission that GTE Florida, Inc.'s tariff revisions to its General Subscriber Service Tariff are hereby approved to the extent outlined in the body of this order. It is further

ORDERED that the effective date of this tariff shall be October 10, 1992. It is further

ORDERED that if a protest is filed in accordance with the requirement set forth below, the tariff shall remain in effect with any increase in revenues held subject to refund pending resolution of the protest. It is further

ORDERED that if no protest is filed in accordance with the requirements set forth below, this docket shall be closed.

By ORDER of the Florida Public Service Commission, this 8th day of September, 1992.



STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

PLT

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on September 29, 1992.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.