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June 30, 2011

Beth Salak, Director Division of Regulatory Analysis Florida Public Service Commission Attn: Tariff Section 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Dear Ms. Salak:

Pursuant to Florida Statute 364.051, attached for filing with the Commission is the following page of the General Subscriber Service Tariff:

General Subscriber Service Tariff

Section A3 - Thirteenth Revised Page 121

- Fifth Revised Page 121.1.1

The purpose of this filing is to adjust the residential Lifeline service Federal Baseline Support credit, reflecting a corresponding reduction of the Federal End User Common Line charge, to become effective on July 1, 2011. The effective date of this tariff is July 1, 2011.

Acknowledgement, date of receipt and authority number of this filing is requested.

Your consideration and approval will be appreciated.

Yours very truly,

Jerry D. Hendrix (slg)

Regulatory Vice President

Attachments



EXECUTIVE SUMMARY

Description of Proposed Tariff

This General Subscriber Service Tariff filing provides for an adjustment of the residential Lifeline service Federal Baseline Support credit, reflecting a corresponding reduction of the Federal End User Common Line charge, to become effective on July 1, 2011. The Federal Baseline Support credit rate element will be adjusted as follows:

Lifeline Service	Current Credit	Proposed Credit
Description		
Federal Baseline Support	\$8.25	\$8.20

The proposed effective date of this filing is July 1, 2011.

TELECOMMUNICATIONS TELECOMMUNICATIONS, INC.

Cancels Twelfth Revised Page 121 Cancels Eleventh Revised Page 121

FLORIDA

ISSUED: June 30, 2011 ISSUED: September 16, 2005

EFFECTIVE: July 1, 2011 EFFECTIVE: November 5, 2005

BY: Marshall M. Criser III, President -FL

Miami, Florida

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Lifeline

A3.31.1 Description of Service

- The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service to qualifying low income residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in FCC 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Florida Public Service Commission and are as set forth in this tariff.
- Lifeline is supported by the federal universal service support mechanism.
- Federal baseline support of \$8,208,25, intrastate matching support of \$3.50 and a supplemental federal amount of \$1.75 (matching one-half of the intrastate support) is available for each Lifeline service and is passed through to the subscriber. The total Lifeline credit available to an eligible customer in Florida is \$13.4513.50. The amount of credit will not exceed the charge for local service.

A3.31.2 Regulations

General

- Customers eligible under the Lifeline program are also eligible for connection assistance under the Link-Up program. 1.
- One low income credit is available per household and is applicable to the primary residential connection only. The subscriber must be a current recipient of any of the low income assistance programs identified in B. following.
- A Lifeline customer may subscribe to any local service offering available to other residence customers. Since the 3. Lifeline credit is applicable to the primary residential connection only, it may not be applied to a multiple line package local service offering.
- 4. Toll blocking will be provided at no charge to the Lifeline subscriber.
- The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
- A Lifeline customer is exempt from the Installment Billing Service Fee in Section A4. 6.
- 7. The Federal Universal Service Charge will not be billed to Lifeline customers.
- A Lifeline subscriber's basic local service will not be disconnected for non-payment of regulated toll charges or ancillary services, but may be disconnected for non-payment of basic local service charges, taxes and fees. Access to toll service may be denied for non-payment of regulated tolls. Access to ancillary services may be denied for non-payment of basic or non-basic local charges. A Lifeline subscriber's request for reconnection of basic local service will not be denied if the service was previously denied for non-payment of toll or ancillary charges. Partial payments will first be applied to basic local service.
- Lifeline eligible customers who have previously been disconnected for nonpayment of local charges may obtain local service equipped with toll blocking upon payment of outstanding debt for regulated non-toll charges, taxes and fees. Toll blocking shall not be removed prior to receipt of full payment of all outstanding toll charges.
- 10. The outstanding regulated non-toll balance may be paid in up to twelve installment payments with a minimum per month payment of \$5.00. This installment option is separate from any other installment arrangements (such as Installment Billing of non-recurring charges in Section A4). Should the customer default on this payment arrangement, service will be disconnected and the customer must pay the outstanding non-toll balance in full before local service will be reestablished. Installment payments are not available on defaulted amounts previously installment billed.
- 11. Payment for other outstanding debt will be pursued in the same manner as for non-Lifeline customers.
- 12. The non-discounted federal Lifeline credit amount will be passed along to resellers ordering local service at the prescribed resale discount from this Tariff, for their eligible end users. Any additional credit to the end user will be the responsibility of the reseller. Eligible carriers, as defined by the FCC, are required to establish their own Lifeline programs.
- 13. Lifeline customers shall not be subject to any rate increase authorized by S.364.164 for four (4) years from the effective date of this tariff, or until the customer no longer qualifies for the Lifeline benefits established by this section or S.364.105, or unless otherwise determined by the commission upon petition by a LEC.

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TELECOMMUNICATIONS TELECOMMUNICATIONS, INC.

Cancels Fourth Revised Page 121.1.1 Cancels Third Revised Page

121.1.1

FLORIDA

ISSUED: June 30, 2011 ISSUED: June 1, 2005

EFFECTIVE: July 1, 2011 EFFECTIVE: June 15, 2005

BY: Marshall M. Criser III, President -FL Miami, Florida

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Lifeline (Cont'd)

A3.31.3 Rates and Charges

- A. General
 - 1. Lifeline is provided as a monthly credit on the eligible residential subscriber's bill for local service.
 - 2. Service Charges in Section A4. are applicable for installing or changing Lifeline service.
 - 3. Link-Up connection assistance in Section A4. may be available for installing or relocating Lifeline service.
 - 4 The Secondary Service Charge in Section A4. is not applicable when existing service is converted intact to Lifeline service.
- B. The total Lifeline credit consists of one federal credit plus one Company credit.
 - Federal credit

		Monthly	
		Credit	USOC
(a)	Temporary Assistance to Needy Families (TANF)	\$ 10.00 <u>9.95</u>	ASGFA (C)
(b)	Supplemental Security Income (SSI)	10.00 <u>9.95</u>	ASGFS (C)
(c)	Food Stamps	10.00 <u>9.95</u>	ASGFC (C)
(d)	Medicaid	10.00 <u>9.95</u>	ASGS1 (C)
(e)	Federal public housing/Section 8	10.00 <u>9.95</u>	ASGFP (C)
(f)	Low Income Home Energy Assistance Plan (LIHEAP)	10.00 <u>9.95</u>	ASGFL (C)
(g)	State Means Test (OPC Certified)	10.00 <u>9.95</u>	ASGTC (C)
(h)	National School Lunch's free lunch program (NSL)	10.00 9.95	ASGFN (NC)

Company credit

(a) All programs, one per Lifeline service

3.50 CRA

A3.31.4 Tribal Lifeline

A. Description of Service

Qualified residents of federally recognized tribal lands may receive up to thirty dollars (\$30.00) per month in additional federal Lifeline support for their residential service. A one dollar (\$1.00) minimum charge is applicable for basic local service.

B. Regulations

- 1. Tribal Lifeline support is in addition to traditional Lifeline support.
- 2. All Lifeline regulations are applicable to Tribal Lifeline.
- C. Eligibility

To qualify, in additional to meeting the tribal land residency requirement, the customer may be a current recipient of any of the programs identified for Lifeline, or may be a recipient of one of the following federal programs:

- 1. BIA (Bureau of Indian Affairs) General Assistance
- 2. TANF tribally administered block grant program
- 3. Head Start Program (income eligible)

D. Rates and Charges

General

a. The charge for basic local service will not be less than one dollar (\$1.00) per month.

b. The Tribal Lifeline credit is in addition to state and federal Lifeline credits preceding.

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Thirteenth Revised Page 121 Cancels Twelfth Revised Page 121

EFFECTIVE: July 1, 2011

ISSUED: June 30, 2011

BY: Marshall M. Criser III, President -FL Miami, Florida

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Lifeline

A3.31.1 Description of Service

- A. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service to qualifying low income residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in FCC 97-157, which adopts the Federal-State Joint Board's recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Florida Public Service Commission and are as set forth in this tariff.
- B. Lifeline is supported by the federal universal service support mechanism.
- C. Federal baseline support of \$8.20, intrastate matching support of \$3.50 and a supplemental federal amount of \$1.75 (matching one-half of the intrastate support) is available for each Lifeline service and is passed through to the subscriber. The total Lifeline credit available to an eligible customer in Florida is \$13.45. The amount of credit will not exceed the charge for local service.

A3.31.2 Regulations

A. General

- 1. Customers eligible under the Lifeline program are also eligible for connection assistance under the Link-Up program.
- 2. One low income credit is available per household and is applicable to the primary residential connection only. The subscriber must be a current recipient of any of the low income assistance programs identified in B. following.
- A Lifeline customer may subscribe to any local service offering available to other residence customers. Since the
 Lifeline credit is applicable to the primary residential connection only, it may not be applied to a multiple line package
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- 5. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
- 6. A Lifeline customer is exempt from the Installment Billing Service Fee in Section A4.
- 7. The Federal Universal Service Charge will not be billed to Lifeline customers.
- 8. A Lifeline subscriber's basic local service will not be disconnected for non-payment of regulated toll charges or ancillary services, but may be disconnected for non-payment of basic local service charges, taxes and fees. Access to toll service may be denied for non-payment of regulated tolls. Access to ancillary services may be denied for non-payment of basic or non-basic local charges. A Lifeline subscriber's request for reconnection of basic local service will not be denied if the service was previously denied for non-payment of toll or ancillary charges. Partial payments will first be applied to basic local service.
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- 13. Lifeline customers shall not be subject to any rate increase authorized by S.364.164 for four (4) years from the effective date of this tariff, or until the customer no longer qualifies for the Lifeline benefits established by this section or S.364.105, or unless otherwise determined by the commission upon petition by a LEC.

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Fifth Revised Page 121.1.1 Cancels Fourth Revised Page 121.1.1

EFFECTIVE: July 1, 2011

ISSUED: June 30, 2011 BY: Marshall M. Criser III, President -FL

Miami, Florida

A3. BASIC LOCAL EXCHANGE SERVICE

A3.31 Lifeline (Cont'd)

A3.31.3 Rates and Charges

A. General

- 1. Lifeline is provided as a monthly credit on the eligible residential subscriber's bill for local service.
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- 4 The Secondary Service Charge in Section A4. is not applicable when existing service is converted intact to Lifeline service.
- B. The total Lifeline credit consists of one federal credit plus one Company credit.
 - 1. Federal credit

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(c)	Food Stamps	9.95	ASGFC	(C)
(d)	Medicaid	9.95	ASGS1	(C)
(e)	Federal public housing/Section 8	9.95	ASGFP	(C)
(f)	Low Income Home Energy Assistance Plan (LIHEAP)	9.95	ASGFL	(C)
(g)	State Means Test (OPC Certified)	9.95	ASGTC	(C)
(h)	National School Lunch's free lunch program (NSL)	9.95	ASGFN	(C)

2. Company credit

(a) All programs, one per Lifeline service 3.50 CRA

A3.31.4 Tribal Lifeline

A. Description of Service

Qualified residents of federally recognized tribal lands may receive up to thirty dollars (\$30.00) per month in additional federal Lifeline support for their residential service. A one dollar (\$1.00) minimum charge is applicable for basic local service.

B. Regulations

- 1. Tribal Lifeline support is in addition to traditional Lifeline support.
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- 1. BIA (Bureau of Indian Affairs) General Assistance
- 2. TANF tribally administered block grant program
- 3. Head Start Program (income eligible)

D. Rates and Charges

- 1. General
 - a. The charge for basic local service will not be less than one dollar (\$1.00) per month.
 - b. The Tribal Lifeline credit is in addition to state and federal Lifeline credits preceding.