January 9, 2007

#### Advice No. 69

Ms. Beth Salak Division of Competitive Markets and Enforcement Attn: Tariff Section 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Ms. Salak

Enclosed please find the replacement tariff page to Frontier Communications of the South, LLC's Subscriber Services Tariff, issued November 21, 2006, subject to Public Service Commission approval, as follows:

Section A13 First Revised Sheet 3 (Canceling Original Sheet 3) First Revised Sheet 4 (Canceling Original Sheet 4)

The purpose of this filing is to clarify Call Return, Caller ID, Caller Identification Plus Name and Automatic Recall language in the tariff.

Enclosed is an additional copy of this letter and a stamped self-addressed envelope. Please stamp this copy with the date received and return it. If you have any questions, please contact Monique Adams at (585) 777-7395 or me at (585) 777-4717.

Sincerely,

Listi Tinh

Leslie Zink Manager, Pricing & Tariffs

LZ/ma Enclosures

#### GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC 201 South Pensacola Avenue Atmore, Alabama 36502

Florida PSC – Tariff No. 2 Section A13 First Revised Sheet 3 Canceling Original Sheet 3

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# MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

- A. Custom Calling Services (Cont'd)
  - 2. Advanced Feature Definitions

The Company does not assure the delivery or nondelivery of calling numbers or the accuracy or completeness in the name, number or other information delivered to the customer in conjunction with Call Return, Caller ID, Caller Identification Plus Name, Automatic Recall services and other similar services identified in this tariff. Some calls may not display name and/or number information and/or Automatic Recall may not be available for some calls, including but not limited to, those calls from callers who block their information, calls from or routed through certain Company and/or third party equipment or networks, and calls from certain types of customer provided equipment. The Company is not liable to the customer or any party for any error, omission, incomplete call or mistake associated with Call Return, Caller ID, Caller Identification Plus Name, Automatic Recall or other similar services identified in this tariff.

- a. <u>Personal Ringing</u> Provides two or more different phone numbers and rings for a single telephone line. Used to distinguish incoming calls.
- b. <u>Do Not Disturb</u> (DND) Allows a customer to prevent incoming calls from ringing their line by diverting them to a tone or recorded announcement (determined by Telephone Company Facility Specifications). A personal identification (PIN) is provided to the customer which will override the DND feature and allow the call to ring to the premises.
- c. <u>Call Return</u> -This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process, the called line becomes idle, the customer is notified via a distinctive ring that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

d. <u>Call Block</u> - This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers. A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive his call at this time.

Material preciously appearing on this page is found on Sheet 4

Effective:

### GENERAL SUBSCRIBER SERVICES

Frontier Communications of the South, LLC 201 South Pensacola Avenue Atmore, Alabama 36502 Florida PSC – Tariff No. 2 Section A13 First Revised Sheet 4 Canceling Original Sheet 4

#### MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

- A. Custom Calling Features (Cont'd)
  - 2. Advanced Feature Definitions (Cont'd)
    - e. <u>Repeat Dialing</u> Repeat Dialing when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified via a distinctive ring that the network is ready to place the call. When a customer picks up the telephone, the call will automatically be placed.
    - f. Caller Identification
      - (1.) <u>Caller Identification</u> (Caller ID) Permits a customer to receive the calling party telephone number for calls placed to that customer, if the call is not placed from outside of the Caller ID area, through an operator or via a telephone credit card and provided the calling party has not activated the per call restrict options.

Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Caller ID feature for that call by dialing the Caller ID restrict activation code.

\*\*Caller Identification Service is not available to new subscribers after May 6, 1997. The service remains available to current customers with Caller Identification until such time that they discontinue or upgrade to Caller Identification Plus Name.

(2.) <u>Caller Identification Plus Name</u> - Permits a customer to receive the calling name and telephone number for calls placed to that customer, if the call is not placed from outside of the Caller ID area, through an operator or via telephone credit card provided the calling party has not activated the per call restrict options and where technologically feasible.

Before placing an outgoing local telephone call, customers with per call restrict may designate their number to the called party through the Caller ID feature for that call by dialing the Caller ID restrict activation code.

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Frontier Communications of the South, LLC 201 South Pensacola Avenue Atmore, Alabama 36502 Florida PSC – Tariff No. 2 Section A13 First Revised Sheet 3 Canceling Original Sheet 3

# MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

- A. Custom Calling Services (Cont'd)
  - 2. Advanced Feature Definitions

The Company does not assure the delivery or nondelivery of calling numbers or the accuracy or completeness in the name, number or other information delivered to the customer in conjunction with Call Return, Caller ID, Caller Identification Plus Name, Automatic Recall services and other similar services identified in this tariff. Some calls may not display name and/or number information and/or Automatic Recall may not be available for some calls, including but not limited to, those calls from callers who block their information, calls from or routed through certain Company and/or third party equipment or networks, and calls from certain types of customer provided equipment. The Company is not liable to the customer or any party for any error, omission, incomplete call or mistake associated with Call Return, Caller ID, Caller Identification Plus Name, Automatic Recall or other similar services identified in this tariff.

- a. Personal Ringing Provides two or more different phone numbers and rings for a single telephone line. Used to distinguish incoming calls.
- b. Do Not Disturb (DND) Allows a customer to prevent incoming calls from ringing their line by diverting them to a tone or recorded announcement (determined by Telephone Company Facility Specifications). A personal identification (PIN) is provided to the customer which will override the DND feature and allow the call to ring to the premises.
- c. Call Return -This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process, the called line becomes idle, the customer is notified via a distinctive ring that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

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Frontier Communications of the South, LLC 201 South Pensacola Avenue Atmore, Alabama 36502

Florida PSC – Tariff No. 2 Section A13 First Revised Sheet 4 Canceling Original Sheet 4

# MISCELLANEOUS SERVICE ARRANGEMENTS (Cont'd)

- A. Custom Calling Features (Cont'd)
  - 2. Advanced Feature Definitions (Cont'd)
- e. Repeat Dialing Repeat Dialing when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified via a distinctive ring that the network is ready to place the call. When a customer picks up the telephone, the call will automatically be placed.
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    - (1.) Caller Identification (Caller ID) Permits a customer to receive the calling party telephone number for calls placed to that customer, if the call is not placed from outside of the Caller ID area, through an operator or via a telephone credit card and provided the calling party has not activated the per call restrict options.

Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Caller ID feature for that call by dialing the Caller ID restrict activation code.

\*\*Caller Identification Service is not available to new subscribers after May 6, 1997. The service remains available to current customers with Caller Identification until such time that they discontinue or upgrade to Caller Identification Plus Name.

(2.) Caller Identification Plus Name - Permits a customer to receive the calling name and telephone number for calls placed to that customer, if the call is not placed from outside of the Caller ID area, through an operator or via telephone credit card provided the calling party has not activated the per call restrict options and where technologically feasible.

Before placing an outgoing local telephone call, customers with per call restrict may designate their number to the called party through the Caller ID feature for that call by dialing the Caller ID restrict activation code.

Material on this page previously found on Sheet 3

Issued By: Cereal Daniel Title: Supervisor Field Operations Support Date Issued: November 21, 2006

Effective: \_\_\_\_\_.

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