

ORIGINAL
FILE COPY

Legal Department

NANCY B. WHITE
General Attorney

BellSouth Telecommunications, Inc.
150 South Monroe Street
Room 400
Tallahassee, Florida 32301
(404) 347-5558

April 30, 1997

Mrs. Blanca S. Bayo
Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

RE: Docket No. 961150-TP

Dear Mrs. Bayo:

Pursuant to the Commission's order in the above-mentioned docket, enclosed please find for filing one original and 5 copies of the Interconnection Agreement between BellSouth Telecommunications, Inc. and Sprint Communications Company, Limited Partnership. This is a joint filing of the agreement by the parties, however this is not an executed copy of the agreement as there are a small number of disputed issues. The parties will submit to the Commission a state of their individual position and rationale on each of the disputed issues.

Due to the length of the interconnection agreement, BellSouth is not at present including a copy of the agreement in the package that will go to the parties of record. BellSouth, upon request, will provide a copy of the agreement to any party to the proceeding.

Sincerely,

Nancy B. White
Nancy B. White (BW)

cc: Parties of Record
A. M. Lombardo
R. G. Beatty
W. J. Ellenberg

RECEIVED & FILED

EPSC-BUREAU OF RECORDS

Original

NUMBER-DATE

6-347 APR 30 5

FPSC-RECORDS/REPORTING

ACK _____
AFA _____
APP _____
CAF _____
CMU _____
CTR _____
EAG _____
LEG I _____
LIN _____
OPC _____
RCH _____
SEC I _____
WAS _____
OTH _____

**CERTIFICATE OF SERVICE
DOCKET NO. 961150-TP**

I HEREBY CERTIFY that a true and correct copy of the foregoing was served by
Federal Express and * Hand-Delivery this 30th day of April, 1997 to the following:

Benjamin W. Fincher
3100 Cumberland Circle, #802
Atlanta, Georgia 30339
(404) 649-5144

Monica Barone *
Staff Counsel
Florida Public Service Commission
Division of Legal Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

C. Everette Boyd, Jr.
ERVIN, VARN JACOBS & ERVIN
305 South Gadsden Street
Tallahassee, FL 32301
(904) 224-9135

Nancy B. White
Nancy B. White *(Signature)*

ORIGINAL
FILE COPY

AGREEMENT

between

BellSouth Telecommunications, Inc.

and

Sprint Communications Company L.P.

Effective Date: _____ 1997

FLORIDA

DOCUMENT NUMBER-DATE

04347 APR 30 1997

SPRINT - FL
04/30/97
FPSC-RECORDS/REPORTING

TABLE OF CONTENTS

<u>SECTION</u>	<u>PAGE</u>
AGREEMENT	1
PREFACE	1
RECITALS	1
DEFINITIONS and ACRONYMS	2
GENERAL TERMS AND CONDITIONS	2
1. Provision of Local Service and Unbundled Network Elements	2
2. Term of Agreement	4
3. Termination of Agreement; Transitional Support	4
4. Good Faith Performance	5
5. Option to Obtain Local Services, Network Elements and Combinations Under Other Agreements	5
6. Responsibility of Each Party	6
7. Governmental Compliance	6
8. Responsibility For Environmental Contamination	7
9. Regulatory Matters	8
10. Liability and Indemnity	9
11. Audits and Inspections	11

12. Performance Measurement	13
13. Force Majeure	14
14. Certain Federal, State and Local Taxes	14
15. Dispute Resolution	18
16. Notices	19
17. Confidentiality and Proprietary Information	20
18. Branding	22
19. Directory Listings Requirements.....	22
20. Subscriber List Information/Local Number Portability.....	24
21. DELETED	26
22. Miscellaneous.....	26
PART I: Local Services Resale.....	30
23. Telecommunications Services Provided for Resale	30
24. General Terms and Conditions for Resale	31
25. Requirements for Specific Services.....	33
26. DELETED	39
27. Support Functions	39
28. Service Functions.....	43
PART II: Unbundled Network Elements.....	52
29. Introduction.....	52
30. Unbundled Network Elements	52

PART III: Ancillary Functions	56
31. Introduction.....	56
32. BellSouth Provision of Ancillary Functions	56
33. Standards for Ancillary Functions	56
PART IV: Pricing	58
34. General Principles	58
35. Local Service Resale.....	58
36. Unbundled Network Elements	58
37. Compensation For Call and Transport Termination.....	59
38. Ancillary Functions	59
39. Local Number Portability	59
40. Recorded Usage Data	59
41. Electronic Interfaces	59
42. Interim Pricing.....	59

ATTACHMENTS

Attachment 1	Left Blank Intentionally
Attachment 2	Services Description: Unbundled Network Elements
Attachment 3	Service Description: Ancillary Functions
Attachment 4	Provisioning and Ordering
Attachment 5	Maintenance
Attachment 6	Connectivity Billing and Recording
Attachment 7	Provision of Customer Usage Data

Attachment 8	Local Number Portability
Attachment 9	Network Security
Attachment 10	Acronyms
Attachment 11	Definitions
Attachment 12	Left Blank Intentionally
Attachment 13	BAPCO Agreement
Attachment 14	Bona Fide Request Process
Attachment 15	Interface Requirements for Ordering and Provisioning, Maintenance and Repair, and Pre- Ordering

AGREEMENT

PREFACE

This Agreement, which shall become effective as of the ____ day of _____, is entered into by and between Sprint Communications Company L.P. ("Sprint"), a Delaware Limited Partnership, having an office at 7301 College Boulevard, Overland Park, Kansas 66210, on behalf of itself, and BellSouth Telecommunications, Inc. ("BellSouth"), a Georgia corporation, having an office at 675 West Peachtree Street, Atlanta, Georgia 30375, on behalf of itself and its successors and assigns.

RECITALS

WHEREAS, The Telecommunications Act of 1996 (the "Act") was signed into law on February 8, 1996; and

WHEREAS, the Act places certain duties and obligations upon, and grants certain rights to Telecommunications Carriers; and

WHEREAS, BellSouth is an Incumbent Local Exchange Carrier; and

WHEREAS, BellSouth is willing to provide Telecommunications Services for resale, Interconnection, Unbundled Network Elements and Ancillary Functions which include, but are not limited to, access to poles, ducts, conduits and rights-of-way, and collocation of equipment at BellSouth's Premises on the terms and subject to the conditions of this Agreement; and

WHEREAS, Sprint is a Telecommunications Carrier and has requested that BellSouth negotiate an Agreement with Sprint for the provision of Interconnection, Unbundled Network Elements, and Ancillary Functions as well as Telecommunications Services for resale, pursuant to the Act and in conformance with BellSouth's duties under the Act,

NOW, THEREFORE, in consideration of the promises and the mutual covenants of this Agreement, Sprint and BellSouth hereby agree as follows:

DEFINITIONS AND ACRONYMS

For purposes of this Agreement, certain terms have been defined in Attachment 11 and elsewhere in this Agreement to encompass meanings that may differ from, or be in addition to, the normal connotation of the defined word. Unless the context clearly indicates otherwise, any term defined or used in the singular shall include the plural. The words "shall" and "will" are used interchangeably throughout this Agreement and the use of either connotes a mandatory requirement. The use of one or the other shall not mean a different degree of right or obligation for either Party. A defined word intended to convey its special meaning is capitalized when used. Other terms that are capitalized, and not defined in this Agreement, shall have the meaning in the Act. For convenience of reference, Attachment 10 provides a list of acronyms used throughout this Agreement.

GENERAL TERMS AND CONDITIONS

1. Provision of Local Service and Unbundled Network Elements

This Agreement and its attachments set forth the terms, conditions and prices under which BellSouth agrees to provide (a) Telecommunications Service that BellSouth currently provides, or may offer hereafter for resale along with the Support Functions and Service Functions set forth in this Agreement (hereinafter collectively referred to as "Local Services") and (b) certain unbundled Network Elements, or combinations of such Network Elements ("Combinations") and (c) Ancillary Functions to Sprint (Local Services, Network Elements, Combinations, and Ancillary Functions, collectively referred to as "Services and Elements"). This Agreement also sets forth the terms and conditions for the interconnection of Sprint's network to BellSouth's network and the mutual and reciprocal compensation for the transport and termination of telecommunications traffic. BellSouth may fulfill the requirements imposed upon it by this Agreement by itself or, in the case of directory listings for white pages may cause BellSouth Advertising and Publishing Company ("BAPCO") to take such actions to fulfill BellSouth's responsibilities. This Agreement includes Parts I through IV, and their Attachments 1 - 15 and all accompanying Appendices and Exhibits. Unless otherwise provided in this Agreement, BellSouth will perform all of its obligations hereunder throughout its entire service area. The Parties further agree to comply with all provisions of the Act, including Section 271(e) (1).

- 1.A The Services and Elements provided pursuant to this Agreement may be connected to other Services and Elements provided by BellSouth or to any Services and Elements provided by Sprint or by any other vendor. Sprint may purchase unbundled Network Elements for the purpose of combining Network Elements in any manner that is technically feasible, including recreating existing BellSouth services.
- 1.1 Subject to the requirements of this Agreement, Sprint may, at any time add, relocate or modify any Services and Elements purchased hereunder. Requests for additions or other changes shall be handled pursuant to the Bona Fide Request Process provided in Attachment 14. Termination of any Services or Elements shall be handled pursuant to Section 3.1 of the General Terms and Conditions of this Agreement.
- 1.2 BellSouth shall not discontinue any Network Element, Ancillary Function, or Combination provided hereunder without the prior written consent of Sprint. Such consent shall not be unreasonably withheld. BellSouth shall not discontinue any Local Service provided hereunder unless BellSouth provides Sprint prior written notice as stated in Section 24.3.2.1 of intent to discontinue any such service. BellSouth agrees to make any such service available to Sprint for resale to Sprint's Customers who are subscribers of such services from Sprint until the date BellSouth discontinues any such service for BellSouth's Customers. BellSouth also agrees to adopt a reasonable, nondiscriminatory transition schedule for BellSouth or Sprint Customers who may be purchasing any such service.

2. **Term of Agreement**

- 2.1 When executed by authorized representatives of BellSouth and Sprint, this Agreement shall become effective as of the Effective Date stated above, and shall expire three (3) years from the Effective Date unless terminated in accordance with the provisions of Section 3.2 of the General Terms and Conditions.
- 2.2 Assuming both parties desire a Follow-on Agreement, no later than one hundred and eighty (180) days prior to the expiration of this Agreement, the Parties agree to commence negotiations with regard to the terms, conditions and prices of a Follow-on Agreement for the provision of Services and Elements to be effective on or before the expiration date of this Agreement ("Follow-on Agreement"). The Parties further agree that any such Follow-on Agreement shall be for a term of no less than three (3) years unless the Parties agree otherwise.
- 2.3 If, within one hundred and thirty-five (135) days of commencing the negotiation referenced to Section 2.2, above, the Parties are unable to satisfactorily negotiate new terms, conditions and prices, either Party may petition the Commission to establish an appropriate Follow-on Agreement pursuant to 47 U.S.C. § 252. The Parties agree that in such event they shall encourage the Commission to issue its order regarding such Follow-on Agreement no later than the expiration date of this Agreement. The Parties further agree that in the event the Commission does not issue its order by the expiration date of this Agreement, or if the Parties continue beyond the expiration date of this Agreement to negotiate without Commission intervention, the terms, conditions and prices ultimately ordered by the Commission, or negotiated by the Parties, will be effective, retroactive to the day following the expiration date of this Agreement. Until the desired Follow-on Agreement becomes effective, BellSouth shall provide Services and Elements pursuant to the terms, conditions and prices of this Agreement that are then in effect. Prior to filing a Petition pursuant to this Section 2.3, the Parties agree to utilize the dispute resolution process provided in Section 15 of the General Terms and Conditions of this Agreement.

3. **Termination of Agreement: Transitional Support**

- 3.1 Sprint may terminate any Local Service(s), Network Element(s), Combination(s), or Ancillary Function(s) provided under this Agreement upon thirty (30) days written notice to BellSouth unless a different notice period or different conditions are specified for termination of such Local Services(s), Network Element(s), or Combination(s) in this Agreement or pursuant to any applicable tariff, in which event such specific period or

conditions shall apply, provided such period or condition is reasonable, nondiscriminatory and narrowly tailored. Where there is no such different notice period or different condition specified, Sprint's liability shall be limited to payment of the amounts due for any terminated Local Service(s), Network Element(s), Combination(s) or Ancillary Service provided up to and including the date of termination. Notwithstanding termination, the provisions of Section 10 below shall still apply. Upon termination, BellSouth agrees to cooperate in an orderly and efficient transition to Sprint or another vendor such that the level and quality of the Services and Elements is not degraded and to exercise its best efforts to effect an orderly and efficient transition. Sprint agrees that it may not terminate the entire Agreement pursuant to this section.

- 3.2 If a Party is in breach of a material term or condition of this Agreement ("Defaulting Party"), the other Party shall provide written notice of such breach to the Defaulting Party. The defaulting party shall have at least ten (10) business days, or as otherwise mutually agreed, from receipt of notice to cure the breach. If the breach is not cured, the Parties shall follow the dispute resolution procedure of Section 15 of the General Terms and Conditions of this Agreement.

4. **Good Faith Performance**

In the performance of their obligations under this Agreement, the Parties shall act in good faith and consistently with the intent of the Act. Where notice, approval or similar action by a Party is permitted or required by any provision of this Agreement, (including, without limitation, the obligation of the Parties to further negotiate the resolution of new or open issues under this Agreement) such action shall not be unreasonably delayed, withheld or conditioned.

5. **Option to Obtain Local Services, Network Elements And Combinations Under Other Agreements**

If as a result of any proceeding or filing before any Court, State Commission, or the Federal Communications Commission, voluntary agreement or arbitration proceeding pursuant to the Act or pursuant to any applicable state law, BellSouth becomes obligated to provide Services and Elements, whether or not presently covered by this Agreement, to a third party at rates or on terms and conditions more favorable to such third party than the applicable provisions of this Agreement, Sprint shall have the option to substitute such more favorable rates, terms, and conditions for the relevant provisions of this Agreement which shall apply to the same States as such other party, and such substituted rates, terms or conditions shall be deemed to have been

effective under this Agreement as of the effective date thereof. BellSouth shall provide to Sprint any BellSouth agreement between BellSouth and any third party within fifteen (15) days of the filing of such agreement with any state Commission.

6. **Responsibility of Each Party**

Each Party is an independent contractor, and has and hereby retains the right to exercise full control of and supervision over its own performance of its obligations under this Agreement and retains full control over the employment, direction, compensation and discharge of all employees assisting in the performance of such obligations. Each Party will be solely responsible for all matters relating to payment of such employees, including compliance with social security taxes, withholding taxes and all other regulations governing such matters. Each Party will be solely responsible for proper handling, storage, transport and disposal at its own expense of all (i) substances or materials that it or its contractors or agents bring to, create or assume control over at Work Locations or, (ii) waste resulting therefrom or otherwise generated in connection with its or its contractors' or agents' activities at the Work Locations. Subject to the limitations on liability and except as otherwise provided in this Agreement, each Party shall be responsible for (i) its own acts and performance of all obligations imposed by Applicable Law in connection with its activities, legal status and property, real or personal and, (ii) the acts of its own affiliates, employees, agents and contractors during the performance of that Party's obligations hereunder.

7. **Governmental Compliance**

7.1 Sprint and BellSouth each shall comply at its own expense with all Applicable Law that relates to (i) its obligations under or activities in connection with this Agreement or (ii) its activities undertaken at, in connection with or relating to Work Locations. Sprint and BellSouth each agree to indemnify, defend (at the other Party's request) and save harmless the other, each of its officers, directors and employees from and against any losses, damages, claims, demands, suits, liabilities, fines, penalties and expenses (including reasonable attorneys' fees) that arise out of or result from (i) its failure or the failure of its contractors or agents to so comply or (ii) any activity, duty or status of it or its contractors or agents that triggers any legal obligation to investigate or remediate environmental contamination. BellSouth, at its own expense, will be solely responsible for obtaining from governmental authorities, building owners, other carriers, and any other persons or entities, all rights and privileges (including, but not limited to, space and power), which are necessary for BellSouth to provide the Services and Elements pursuant to

this Agreement. Sprint, at its own expense, will be solely responsible for obtaining from governmental authorities, building owners, other carriers, and any other persons or entities, all rights and privileges which are Sprint's obligation as a provider of telecommunications services to its Customers pursuant to this Agreement.

- 7.2 BellSouth shall accept orders for Service and Elements in accordance with the Federal Communications Commission Rules or State Commission Rules.

8. **Responsibility For Environmental Contamination**

- 8.1 Sprint shall in no event be liable to BellSouth for any costs whatsoever resulting from the presence or Release of any Environmental Hazard or Hazardous Materials that Sprint did not introduce to the affected Work Location so long as Sprint's actions do not cause or substantially contribute to the release of any Environmental Hazard or Hazardous Materials. BellSouth shall indemnify, defend (at Sprint's request) and hold harmless Sprint, each of its officers, directors and employees from and against any losses, damages, claims, demands, suits, liabilities, fines, penalties and expenses (including reasonable attorneys' fees) that arise out of or result from (i) any Environmental Hazard or Hazardous Materials that BellSouth, its contractors or agents introduce to the Work Locations or (ii) the presence or Release of any Environmental Hazard or Hazardous Materials for which BellSouth is responsible under Applicable Law, to the extent the release of any Environmental Hazard or Hazardous Materials is not caused or substantially contributed to by Sprint's actions.

- 8.2 BellSouth shall in no event be liable to Sprint for any costs whatsoever resulting from the presence or Release of any Environmental Hazard or Hazardous Materials that BellSouth did not introduce to the affected Work Location, so long as BellSouth's actions do not cause or substantially contribute to the Release of any Environmental Hazards or Hazardous Materials. Sprint shall indemnify, defend (at BellSouth's request) and hold harmless BellSouth, each of its officers, directors and employees from and against any losses, damages, claims, demands, suits, liabilities, fines, penalties and expenses (including reasonable attorneys' fees) that arise out of or result from (i) any Environmental Hazard or Hazardous Materials that Sprint, its contractors or agents introduce to the Work Locations or (ii) the presence or Release of any Environmental Hazard or Hazardous Materials for which Sprint is responsible under Applicable Law, to the extent the release of any Environmental Hazard or Hazardous Materials is not caused or substantially contributed to by BellSouth's actions.

9. **Regulatory Matters**

- 9.1 BellSouth shall be responsible for obtaining and keeping in effect all Federal Communications Commission, State Commissions, franchise authority and other regulatory approvals that may be required in connection with the performance of its obligations under this Agreement. Sprint shall be responsible for obtaining and keeping in effect all Federal Communications Commission, state regulatory Commission, franchise authority and other regulatory approvals that may be required in connection with its offering of services to Sprint Customers contemplated by this Agreement. Sprint shall reasonably cooperate with BellSouth in obtaining and maintaining any required approvals for which BellSouth is responsible, and BellSouth shall reasonably cooperate with Sprint in obtaining and maintaining any required approvals for which Sprint is responsible.
- 9.2 In the event that BellSouth is required by any governmental authority to file a tariff or make another similar filing ("Filing") in order to implement this Agreement, BellSouth shall (i) consult with Sprint reasonably in advance of such Filing about the form and substance of such Filing, (ii) provide to Sprint its proposed tariff and obtain Sprint's agreement on the form and substance of such Filing, and (iii) take all steps reasonably necessary to ensure that such Filing imposes obligations upon BellSouth that are no less favorable than those provided in this Agreement and preserves for Sprint the full benefit of the rights otherwise provided in this Agreement. In no event shall BellSouth file any tariff to implement this Agreement that purports to govern Services and Elements that is inconsistent with the rates and other terms and conditions set forth in this Agreement unless such rate or other terms and conditions are more favorable than those set forth in this Agreement.
- 9.3 In the event that any final and nonappealable legislative, regulatory, judicial or other legal action materially affects any material terms of this Agreement, or the ability of Sprint or BellSouth to perform any material terms of this Agreement, Sprint or BellSouth may, on thirty (30) days' written notice (delivered not later than thirty (30) days following the date on which such action has become legally binding and has otherwise become final and nonappealable) require that such terms be renegotiated, and the Parties shall renegotiate in good faith such mutually acceptable new terms as may be required. In the event that such new terms are not renegotiated within ninety (90) days after such notice, the Dispute shall be resolved pursuant to Section 15 of the General Terms and Conditions of this Agreement.

10. **Liability and Indemnity**

- 10.1 **Liabilities of BellSouth** - Unless expressly stated otherwise in this Agreement, the liability of BellSouth to Sprint during any contract year resulting from any and all causes shall not exceed the amounts owing Sprint during the contract year in which such cause arises or accrues.
- 10.2 **Liabilities of Sprint** - Unless expressly stated otherwise in this Agreement, the liability of Sprint to BellSouth during any contract year resulting from any and all causes shall not exceed the amounts owing BellSouth during the contract year in which such cause arises or accrues.
- 10.3 Each Party shall, to the greatest extent permitted by Applicable Law, include in its local switched service tariff (if it files one in a particular state) or in any state where it does not file a local service tariff, in an appropriate contract with its customers that relates to the Services and Elements provided under this Agreement, a limitation of liability (i) that covers the other Party to the same extent the first Party covers itself and (ii) that limits the amount of damages a customer may recover to the amount charged the applicable customer for the service that gave rise to such loss.
- 10.4 **No Consequential Damages** - Neither Sprint nor BellSouth shall be liable to the other Party for any indirect, incidental, consequential, reliance, or special damages suffered by such other Party (including without limitation damages for harm to business, lost revenues, lost savings, or lost profits suffered by such other parties (collectively, "Consequential Damages")), regardless of the form of action, whether in contract, warranty, strict liability, or tort, including without limitation negligence of any kind whether active or passive, and regardless of whether the parties knew of the possibility that such damages could result. Each Party hereby releases the other Party and such other Party's subsidiaries and affiliates, and their respective officers, directors, employees and agents from any such claim for consequential damages. Nothing contained in this section 10 shall limit BellSouth's or Sprint's liability to the other for actual damages resulting from (i) willful or intentional misconduct (including gross negligence); (ii) bodily injury, death or damage to tangible real or tangible personal property proximately caused by BellSouth's or Sprint's negligent act or omission or that of their respective agents, subcontractors or employees, nor shall anything contained in this section 10 limit the parties' indemnification obligations as specified herein.
- 10.5 **Obligation to Indemnify and Defend** - Each Party shall, and hereby agrees to, defend at the other's request, indemnify and hold harmless the other Party and each of its officers, directors, employees and agents

(each, an "Indemnitee") against and in respect of any loss, debt, liability, damage, obligation, claim, demand, judgment or settlement of any nature or kind, known or unknown, liquidated or unliquidated, including without limitation all reasonable costs and expenses incurred (legal, accounting or otherwise) (collectively, "Damages") arising out of, resulting from or based upon any pending or threatened claim, action, proceeding or suit by any third Party (a "Claim") (i) alleging any breach of any representation, warranty or covenant made by such indemnifying Party (the "Indemnifying Party") in this Agreement, (ii) based upon injuries or damage to any person or property or the environment arising out of or in connection with this Agreement that are the result of the Indemnifying Party's actions, breach of Applicable Law, or status of its employees, agents and subcontractors, or (iii) for actual or alleged infringement of any patent, copyright, trademark, service mark, trade name, trade dress, trade secret or any other intellectual property right, now known or later developed (referred to as "Intellectual Property Rights") to the extent that such claim or action arises from Sprint or Sprint's Customer's use of the Services and Elements provided under this Agreement.

10.6

Defense; Notice; Cooperation - Whenever a Claim shall arise for indemnification under this Section 10, the relevant Indemnitee, as appropriate, shall promptly notify the Indemnifying Party and request the Indemnifying Party to defend the same. Failure to so notify the Indemnifying Party shall not relieve the Indemnifying Party of any liability that the Indemnifying Party might have, except to the extent that such failure prejudices the Indemnifying Party's ability to defend such Claim. The Indemnifying Party shall have the right to defend against such liability or assertion in which event the Indemnifying Party shall give written notice to the Indemnitee of acceptance of the defense of such Claim and the identity of counsel selected by the Indemnifying Party. Except as set forth below, such notice to the relevant Indemnitee shall give the Indemnifying Party full authority to defend, adjust, compromise or settle such Claim with respect to which such notice shall have been given, except to the extent that any compromise or settlement shall prejudice the Intellectual Property Rights of the relevant Indemnitees. The Indemnifying Party shall consult with the relevant Indemnitee prior to any compromise or settlement that would affect the Intellectual Property Rights or other rights of any Indemnitee, and the relevant Indemnitee shall have the right to refuse such compromise or settlement and, at the refusing Party's or refusing Parties' cost, to take over such defense, provided that in such event the Indemnifying Party shall not be responsible for, nor shall it be obligated to indemnify the relevant Indemnitee against, any cost or liability in excess of such refused compromise or settlement. With respect to any defense accepted by the Indemnifying Party, the relevant Indemnitee shall be entitled to participate with the Indemnifying Party in such defense if the

Claim requests equitable relief or other relief that could affect the rights of the Indemnatee and also shall be entitled to employ separate counsel for such defense at such Indemnatee's expense. In the event the Indemnifying Party does not accept the defense of any indemnified Claim as provided above, the relevant Indemnatee shall have the right to employ counsel for such defense at the expense of the Indemnifying Party. Each Party agrees to cooperate and to cause its employees and agents to cooperate with the other Party in the defense of any such Claim and the relevant records of each Party shall be available to the other Party with respect to any such defense.

11. Audits and Inspections

- 11.1 For carrier billing purposes, the Parties have agreed, pursuant to Section 12 of Attachment 6, to create a process for pre-bill certification, which includes audit procedures. Until such time as that process is in place, the audit process provided in Section 11.1 shall apply.
- 11.1.1 Subject to BellSouth's reasonable security requirements and except as may be otherwise specifically provided in this Agreement, Sprint may audit BellSouth's books, records and other documents once in each Contract Year for the purpose of evaluating the accuracy of BellSouth's billing and invoicing. Such audit may include examination of the flow of call detail records from BellSouth's switch to BellSouth's internal systems to the usage file transmitted to Sprint. Sprint may employ other persons or firms for this purpose. Such audit shall take place at a time and place agreed on by the Parties no later than thirty (30) days after notice thereof to BellSouth.
- 11.1.2 BellSouth shall promptly correct any billing error that is revealed in an audit, including making refund of any overpayment by Sprint in the form of a credit on the invoice for the first full billing cycle after the Parties have agreed upon the accuracy of the audit results. Any Disputes concerning audit results shall be resolved pursuant to the procedures described in Section 15 of the General Terms and Conditions of this Agreement.
- 11.1.3 BellSouth shall cooperate fully in any such audit, providing reasonable access to any and all appropriate BellSouth employees and books, records and other documents reasonably necessary to assess the accuracy of BellSouth's bills.
- 11.1.4 Sprint may audit BellSouth's books, records and documents more than once during any Contract Year if the previous audit found previously uncorrected net variances or errors in invoices in BellSouth's favor with an aggregate value of at least two percent (2%) of the amounts payable by

Sprint for Services and Elements or Combinations provided during the period covered by the audit.

- 11.1.5 Audits shall be at Sprint's expense, subject to reimbursement by BellSouth in the event that an audit finds an adjustment in the charges or in any invoice paid or payable by Sprint hereunder by an amount that is, on an annualized basis, greater than two percent (2%) of the aggregate charges for the Services and Elements during the period covered by the audit.**
- 11.1.6 Upon (i) the discovery by BellSouth of overcharges not previously reimbursed to Sprint or (ii) the resolution of disputed audits, BellSouth shall promptly reimburse Sprint the amount of any overpayment times the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the date of overpayment to and including the date that payment is actually made. In no event, however, shall interest be assessed on any previously assessed or accrued late payment charges.**
- 11.2 Subject to reasonable security requirements, either Party may audit the books, records and other documents of the other for the purpose of evaluating usage pertaining to transport and termination of local traffic. Such audit may include examination of the flow of call detail records from the switch, to the internal systems, to the usage file transmitted. Where such usage data is being transmitted through CABS, the audit shall be conducted in accordance with CABS or other applicable requirements approved by the appropriate State Commission. If data is not being transferred via CABS, either Party may request an audit for such purpose once each Contract Year. Either Party may employ other persons or firms for this purpose. Any such audit shall take place no later than thirty (30) days after notice thereof to the other Party.**
- 11.2.1 Either Party shall promptly correct any reported usage error that is revealed in an audit, including making payment of any underpayment after the Parties have agreed upon the accuracy of the audit results. Any Disputes concerning audit results shall be resolved pursuant to the procedures described in Section 15 of the General Terms and Conditions of this Agreement.**
- 11.2.2 The Parties shall cooperate fully in any such audit, providing reasonable access to any and all appropriate employees and books, records and other documents reasonably necessary to assess the usage pertaining to transport and terminating of local traffic.**

12. **Performance Measurement**

- 12.1 In providing Services and Elements, BellSouth will provide Sprint with the quality of service BellSouth provides itself, a subsidiary, an affiliate or any other party. BellSouth's performance under this Agreement shall provide Sprint with the capability to meet standards or other measurements that are at least equal to the level that BellSouth provides or is required to provide by law and its own internal procedures. BellSouth shall satisfy all service standards, measurements, and performance requirements set forth in the Agreement and the Direct Measures of Quality ("DMOQs") that are specified in Attachment 12 of this Agreement. In the event that BellSouth demonstrates that the level of performance specified in Attachment 12 of this Agreement are higher than the standards or measurements that BellSouth provides to itself and its end users pursuant to its own internal procedures, BellSouth's own level of performance shall apply.
- 12.2 The Parties acknowledge that the need will arise for changes to the DMOQs specified in Attachment 12 during the term of this Agreement. Such changes may include the addition or deletion of measurements or a change in the performance standard for any particular metric. The parties agree to review all DMOQs on a quarterly basis to determine if any changes are appropriate.
- 12.3 The Parties agree to monitor actual performance on a monthly basis and develop a Process Improvement Plan to continually improve quality of service provided as measured by the DMOQs.

12.4 **DISAGREE**

Sprint Proposed Language

Sprint recommends that this section be deleted.

BellSouth Proposed Language

If Sprint requests, in writing, a higher level of performance than BellSouth provides to its own subscribers, BellSouth shall inform Sprint, in writing, of the amount Sprint's desired performance level exceeds that which BellSouth provides to its subscribers as well as a reasonable estimate of what it would cost BellSouth to meet, measure, and report these standards. If Sprint then communicates, in writing, to BellSouth that it desires such higher levels of performance, Sprint shall pay BellSouth for the costs incurred in providing such higher level of service. Moreover, Sprint shall pay all mechanisms necessary to capture and report data, required to measure, report or track any performance measurement that

BellSouth does not, as of the Effective Date, measure, report or track for itself or its own subscribers. In the event such system is not developed exclusively for Sprint, but rather is developed for use with other CLECs, as well as Sprint, BellSouth shall allocate to Sprint, on a competitively neutral basis, Sprint's share of the costs associated with such system.

13. **Force Majeure**

13.1 Neither Party shall be liable for any delay or failure in performance of any part of this Agreement caused by a Force Majeure condition, including acts of the United States of America or any state, territory or political subdivision thereof, acts of God or a public enemy, fires, floods, freight embargoes, strikes, earthquakes, volcanic actions, wars, civil disturbances or other causes beyond the reasonable control of the Party claiming excusable delay or other failure to perform. Force Majeure shall not include acts of any Governmental Authority relating to environmental, health or safety conditions at Work Locations. If any Force Majeure condition occurs, the Party whose performance fails or is delayed because of such Force Majeure condition shall give prompt notice to the other Party, and upon cessation of such Force Majeure condition, shall give like notice and commence performance hereunder as promptly as reasonably practicable. In the event of a Force Majeure condition, both Parties agree to treat the other Party in a nondiscriminatory fashion.

13.2 Notwithstanding Section 13.1, no delay or other failure to perform shall be excused pursuant to this Section 13 by the acts or omission of a Party's subcontractors, material persons, suppliers or other third persons providing products or services to such Party unless: (i) such acts or omissions are themselves the product of a Force Majeure condition, (ii) such acts or omissions do not relate to environmental, health or safety conditions at Work Locations and, (iii) unless such delay or failure and the consequences thereof are beyond the control and without the fault or negligence of the Party claiming excusable delay or other failure to perform. Notwithstanding the foregoing, this Section 13 shall not excuse failure or delays where BellSouth is required to implement Disaster Recovery plans to avoid such failures and delays in performance.

14. **Certain Federal, State and Local Taxes**

14.1 **Definition** For purposes of this Section 14, the terms "taxes" and "fees" shall include but not be limited to federal, state or local sales, use, excise, gross receipts or other taxes or tax-like fees of whatever nature and however designated (including tariff surcharges and any fees, charges or other payments, contractual or otherwise, for the use of public streets or rights of way, whether designated as franchise fees or otherwise) imposed

on, or sought to be imposed on, either of the Parties and measured by the charges or payments, for the services furnished hereunder, excluding any taxes levied on income.

14.2 Taxes And Fees Imposed Directly On Either Providing Party or Purchasing Party

14.2.1 Taxes and fees imposed on the providing Party, which are neither permitted nor required to be passed on by the providing Party to its Customer, shall be borne and paid by the providing Party.

14.2.2 Taxes and fees imposed on the purchasing Party, which are not required to be collected and/or remitted by the providing Party, shall be borne and paid by the purchasing Party.

14.3 Taxes and Fees Imposed on Purchasing Party But Collected and Remitted by Provider

14.3.1 Taxes and fees imposed on the purchasing Party shall be borne by the purchasing Party, even if the obligation to collect and/or remit such taxes or fees is placed on the providing Party.

14.3.2 To the extent permitted by Applicable Law, any such taxes and/or fees shall be shown as separate items on applicable billing documents between the Parties. Notwithstanding the foregoing, the purchasing Party shall remain liable for any such taxes and fees regardless of whether they are actually billed by the providing Party at the time that the respective service is billed.

14.3.3 If the purchasing Party determines that in its opinion any such taxes or fees are not lawfully due the providing Party shall not bill such taxes or fees to the purchasing Party if the purchasing Party provides written certification, reasonably satisfactory to the providing Party, stating that it is exempt or otherwise not subject to the tax or fee, setting forth the basis therefor, and satisfying any other requirements under Applicable Law. If any authority seeks to collect any such tax or fee that the purchasing Party has determined and certified not to be lawfully due, or any such tax or fee that was not billed by the providing Party, the purchasing Party may contest the same in good faith, at its own expense. In the event that such contest must be pursued in the name of the providing Party, the providing Party shall permit the purchasing Party to pursue the contest in the name of providing Party and the providing Party shall have the opportunity to participate fully in the preparation of such contest. In any such contest, the purchasing Party shall promptly furnish the providing Party with copies of all filings in any proceeding, protest, or legal

challenge, all rulings issued in connection therewith, and all correspondence between purchasing Party and the taxing authority.

- 14.3.4 In the event that all or any portion of an amount sought to be collected must be paid in order to contest the imposition of any such tax or fee, or to avoid the existence of a lien on the assets of the providing Party during the pendency or such contest, the purchasing Party shall be responsible for such payment and shall be entitled to the benefit of any refund or recovery.
- 14.3.5 If it is ultimately determined that any additional amount of such a tax or fee is due to the imposing authority, the purchasing Party shall pay such additional amount, including any interest and penalties thereon.
- 14.3.6 Notwithstanding any provision to the contrary, the purchasing Party shall protect, indemnify and hold harmless (and defend at the purchasing Party's expense) the providing Party from and against any such tax or fee, interest or penalties thereof, or other charges or payable expenses (including reasonable attorney fees) with respect thereto, which are reasonably and necessarily incurred by the providing Party in connection with any claim for or contest of any such tax or fee.
- 14.3.7 Each Party shall notify the other Party in writing of any assessment, proposed assessment or other claim for any additional amount of such a tax or fee by a taxing authority; such notice to be provided, if possible, at least ten (10) days prior to the date by which a response, protest or other appeal must be filed, but in no event later than thirty (30) days after receipt of such assessment, proposed assessment or claim.
- 14.4 **Taxes And Fees Imposed On Seller But Passed On To Purchasing Party**
 - 14.4.1 Taxes and fees imposed on providing Party, which are permitted or required to be passed on by the providing Party to its Customer, shall be borne by the purchasing Party.
 - 14.4.2 To the extent permitted by Applicable Law, any such taxes and/or fees shall be shown as separate items on applicable billing documents between the Parties. Notwithstanding the foregoing, the purchasing Party shall remain liable for any such taxes and fees regardless of whether they are actually billed by the providing Party at the time that the respective service is billed.
 - 14.4.3 If the purchasing Party disagrees with the providing Party's determination as to the application or basis for any such tax or fee, the Parties shall consult with respect to the imposition and billing of such tax or fee and

with respect to whether to contest the imposition of such tax or fee. Notwithstanding the foregoing, the providing Party shall retain responsibility for determining whether and to what extent any such taxes or fees are applicable. The providing Party shall further retain responsibility for determining whether and how to contest the imposition of such taxes or fees; provided, however, the Parties agree to consult in good faith as to such contest and that any such contest undertaken at the request of purchasing Party shall be at the purchasing Party's expense. In the event that such contest must be pursued in the name of the providing Party, providing Party shall permit purchasing Party to pursue the contest in the name of providing Party and the providing Party shall have the opportunity to participate fully in the preparation of such contest.

- 14.4.4 If, after consultation in accordance with the preceding Section 14.4.3, the purchasing Party does not agree with the providing Party's final determination as to the application or basis of a particular tax or fee, and if the providing Party, after receipt of a written request by the purchasing Party to contest the imposition of such tax or fee with the imposing authority, fails or refuses to pursue such contest or to allow such contest by the purchasing Party, the purchasing Party may utilize the procedures in Section 15 of the General Terms and Conditions of this Agreement. Utilization of the dispute resolution process shall not relieve the purchasing Party from liability for any tax or fee billed by the providing Party pursuant to this subsection during the pendency of such dispute resolution proceeding. In the event that the purchasing Party prevails in such dispute resolution proceeding, it shall be entitled to a refund in accordance with the final decision therein. Notwithstanding the foregoing, if at any time prior to a final decision in such dispute resolution proceeding the providing Party initiates a contest with the imposing authority with respect to any of the issues involved in such dispute resolution proceeding, the dispute resolution proceeding shall be dismissed as to such common issues and the final decision rendered in the contest with the imposing authority shall control as to such issues.
- 14.4.5 In the event that all or any portion of an amount sought to be collected must be paid in order to contest the imposition of any such tax or fee with the imposing authority, or to avoid the existence of a lien on the assets of the providing Party during the pendency of such contest, the purchasing Party shall be responsible for such payment and shall be entitled to the benefit of any refund or recovery.
- 14.4.6 If it is ultimately determined that any additional amount of such a tax or fee is due to the imposing authority, the purchasing Party shall pay such additional amount, including any interest and penalties thereon.

14.4.7 Notwithstanding any provision to the contrary, the purchasing Party shall protect, indemnify and hold harmless (and defend at the purchasing Party's expense) the providing Party from and against any such tax or fee, interest or penalties thereon, or other reasonable charges or payable expenses (including reasonable attorney fees) with respect thereto, which are incurred by the providing Party in connection with any claim for or contest of any such tax or fee.

14.4.8 Each Party shall notify the other Party in writing of any assessment, proposed assessment or other claim for any additional amount of such a tax or fee by a taxing authority, such notice to be provided, if possible, at least ten (10) days prior to the date by which a response, protest or other appeal must be filed, but in no event later than thirty (30) days after receipt of such assessment, proposed assessment or claim.

14.5 **Mutual Cooperation**

In any contest of a tax or fee by one Party, the other Party shall cooperate fully by providing records, testimony and such additional information or assistance as may reasonably be necessary to pursue the contest. Further, the other Party shall be reimbursed for any reasonable and necessary out-of-pocket copying and travel expenses incurred in assisting in such contest. Each Party agrees to indemnify and hold harmless the other Party from and against any losses, damages, claims, demands, suits, liabilities and expenses, including reasonable attorney's fees, that arise out of its failure to perform its obligations under this section.

15. **Dispute Resolution - DISAGREE**

Sprint Proposed Language

15.1 All disputes, claims or disagreements (collectively "Disputes") arising under or related to this Agreement or the breach hereof shall be resolved in accordance with the procedures set forth in Attachment 1, except: (i) disputes arising pursuant to Attachment 6, Connectivity Billing; (ii) disputes or matters for which the Telecommunications Act of 1996 specifies a particular remedy or procedure; and (iii) disputes concerning matters that are subject to state or federal commission jurisdiction. Disputes involving matters subject to the Connectivity Billing provisions contained in Attachment 6, shall be resolved in accordance with the Billing Disputes section of Attachment 6. In no event shall the Parties permit the pendency of a Dispute to disrupt service to any Sprint Customer contemplated by this Agreement. The foregoing notwithstanding, neither this Section nor Attachment 1 shall be construed to prevent either Party from seeking and obtaining temporary equitable remedies, including temporary restraining orders. A request by a Party to a court or a

regulatory authority for interim measures or equitable relief shall be in lieu of the obligation to comply with Attachment 1.

BellSouth Proposed Language

- 15.1 The parties agree that if any dispute arises as to the requirements of this Agreement, the parties will initially refer the dispute to a director level representative from both parties. If the dispute is not resolved within 30 days by the representatives, either Party may petition the Commission for resolution of the dispute.

16. **Notices**

Any notices or other communications required or permitted to be given or delivered under this Agreement shall be in hard-copy writing (unless otherwise specifically provided herein) and shall be sufficiently given if delivered personally or delivered by prepaid overnight express service to the following (unless otherwise specifically required by this Agreement to be delivered to another representative or point of contact):

If to Sprint:

Gary Owens
Vice President
Sprint Communications Company L.P.
7301 College Boulevard
Overland Park, KS 66210

Melissa Cloz
Director
Sprint
Suite 400B
151 Southhall Lane
Maitland, FL 32751

W. Richard Morris
General Attorney
Sprint Communications Company L.P.
7301 College Boulevard
Overland Park, KS 66210

If to BellSouth:

Carol Jarman
Interconnection Services
Suite 440
2 Chase Corporate Drive

Birmingham, AL 35244

General Attorney--Interconnection
Suite 4300
675 W. Peachtree St.
Atlanta, GA 30375

Either Party may unilaterally change its designated representative and/or address for the receipt of notices by giving seven (7) days prior written notice to the other Party in compliance with this Section. Any notice or other communication shall be deemed given when received.

17. **Confidentiality and Proprietary Information**

- 17.1 For the purposes of this Agreement, "Confidential Information" means confidential or proprietary technical or business Information given by the Discloser to the Recipient. All information which is disclosed by one Party to the other in connection with this Agreement shall automatically be deemed proprietary to the Discloser and subject to this Agreement, unless otherwise confirmed in writing by the Discloser. In addition, by way of example and not limitation, all orders for Services and Elements placed by Sprint pursuant to this Agreement, and information that would constitute Customer Proprietary Network pursuant to the Act and the rules and regulations of the Federal Communications Commission, and Recorded Usage Data as described in Attachment 7, whether disclosed by Sprint to BellSouth or otherwise acquired by BellSouth in the course of the performance of this Agreement, shall be deemed Confidential Information of Sprint for all purposes under this Agreement.
- 17.2 For a period of five (5) years from the receipt of Confidential Information from the Discloser, except as otherwise specified in this Agreement, the Recipient agrees (a) to use it only for the purpose of performing under this Agreement, (b) to hold it in confidence and disclose it to no one other than its employees having a need to know for the purpose of performing under this Agreement, and (c) to safeguard it from unauthorized use or disclosure with at least the same degree of care with which the Recipient safeguards its own Confidential Information. If the Recipient wishes to disclose the Discloser's Confidential Information to a third party agent or consultant, the agent or consultant must have executed a written agreement of non-disclosure and non-use comparable in scope to the terms of this Section.
- 17.3 The Recipient may make copies of Confidential Information only as reasonably necessary to perform its obligations under this Agreement. All

such copies shall bear the same copyright and proprietary rights notices as are contained on the original.

- 17.4 The Recipient agrees to return all Confidential Information in tangible form received from the Discloser, including any copies made by the Recipient, within thirty (30) days after a written request is delivered to the Recipient, or to destroy all such Confidential Information, except for Confidential Information that the Recipient reasonably requires to perform its obligations under this Agreement. If either Party loses or makes an unauthorized disclosure of the other Party's Confidential Information, it shall notify such other Party immediately and use reasonable efforts to retrieve the lost or wrongfully disclosed information.
- 17.5 The Recipient shall have no obligation to safeguard Confidential Information: (a) which was in the possession of the Recipient free of restriction prior to its receipt from the Discloser; (b) after it becomes publicly known or available through no breach of this Agreement by the Recipient; (c) after it is rightfully acquired by the Recipient free of restrictions on its disclosure; or (d) after it is independently developed by personnel of the Recipient to whom the Discloser's Confidential Information had not been previously disclosed. In addition either Party shall have the right to disclose Confidential Information to any mediator, arbitrator, state or federal regulatory body, the Department of Justice or any court in the conduct of any mediation, arbitration or approval of this Agreement or in any proceedings concerning the provision of interLATA services by BellSouth that are or may be required by the Act. Additionally, the Recipient may disclose Confidential Information if so required by law, a court, or governmental agency, so long as the Discloser has been notified of the requirement promptly after the Recipient becomes aware of the requirement. In all cases, the Recipient must undertake all lawful measures to avoid disclosing such information until Discloser has had reasonable time to seek and comply with a protective order that covers the Confidential Information to be disclosed.
- 17.6 Each Party's obligations to safeguard Confidential Information disclosed prior to expiration or termination of this Agreement shall survive such expiration or termination.
- 17.7 Except as otherwise expressly provided elsewhere in this Agreement, no license is hereby granted under any patent, trademark or copyright, nor is any such license implied solely by virtue of the disclosure of any Confidential Information.
- 17.8 Each Party agrees that the Discloser would be irreparably injured by a breach of this Agreement by the Recipient or its representatives and that

the Discloser shall be entitled to seek equitable relief, including injunctive relief and specific performance, in the event of any breach of the provisions of this Agreement. Such remedies shall not be deemed to be the exclusive remedies for a breach of this Agreement, but shall be in addition to all other remedies available at law or in equity.

18.

Branding

The Parties agree that the services offered by Sprint that incorporate Services and Elements made available to Sprint pursuant to this Agreement shall be branded as Sprint services, unless BellSouth determines to unbrand such Services and Elements for itself, in which event BellSouth may provide unbranded Services and Elements. Sprint shall provide the exclusive interface to Sprint Customers, except as Sprint shall otherwise specify. In those instances where Sprint requires BellSouth personnel or systems to interface with Sprint Customers, such personnel shall identify themselves as representing Sprint, and shall not identify themselves as representing BellSouth. Except for material provided by Sprint, all forms, business cards or other business materials furnished by BellSouth to Sprint Customers shall be subject to Sprint's prior review and approval. In no event shall BellSouth, acting on behalf of Sprint pursuant to this Agreement, provide information to Sprint local service Customers about BellSouth products or services. BellSouth agrees to provide in sufficient time for Sprint to review and provide comments, the methods and procedures, training and approaches, to be used by BellSouth to assure that BellSouth meets Sprint's branding requirement. For installation and repair services, Sprint agrees to provide BellSouth with branded material at no charge for use by BellSouth ("Leave-Behind- Material"). Sprint will reimburse BellSouth for the reasonable and demonstrable costs BellSouth would otherwise incur as a result of the use of the generic leave behind material. BellSouth will notify Sprint of material supply exhaust in sufficient time that material will always be available. BellSouth may leave a generic card if BellSouth does not have a Sprint specific card available. BellSouth will not be liable for any error, mistake or omission, other than intentional acts or omissions or gross negligence, resulting from the requirements to distribute Sprint's Leave-Behind-Material. In the alternative, Sprint may elect to utilize the generic leave behind card provided by BellSouth.

19.

Directory Listings Requirements

19.1

BellSouth shall make available to Sprint, for Sprint customers, non-discriminatory access to its telephone number and address directory listings ("Directory Listings"), under the below terms and conditions. In no event shall Sprint customers receive Directory Listings that are at less

favorable rates, terms or conditions than the rates, terms or conditions that BellSouth provides its customers.

19.1.1 **DELETED**

19.1.2 **DELETED**

19.1.3 Subject to execution of an Agreement between Sprint and BellSouth's affiliate, BellSouth Advertising & Publishing Corporation ("BAPCO") substantially in the form set forth in Attachment 13: (1) listings shall be included in the appropriate White Pages or local alphabetical directories (including Foreign Language directories as appropriate), via the BellSouth ordering process, (basic listing shall be at no charge to Sprint or Sprint's customers); (2) Sprint's business customers' listings shall also be included in the appropriate Yellow Pages or local classified directories, via the BellSouth ordering process, at no charge to Sprint or Sprint's customers; (3) copies of such directories shall be delivered by BAPCO to Sprint's customers; (4) Sprint will sell enhanced White Pages Listings to Sprint customers and BellSouth shall provide the enhanced White Listings; and (5) Yellow Pages Advertising will be sold and billed to Sprint customers.

19.1.4 BAPCO will provide Sprint the necessary publishing information to process Sprint's customers directory listings requests including, but not limited to:

1. Classified Heading Information
2. Telephone Directory Coverage Areas by NPA/NXX
3. Publishing Schedules
4. Processes for Obtaining Foreign Directories
5. Information about Listing Sprint's Customer Services, including telephone numbers, in the Customer Call Guide Pages.

19.2 BellSouth will provide Sprint the proper format for submitting customer listings as outlined in the OLEC Handbook. BellSouth and BAPCO will accord Sprint's directory listing information the same level of confidentiality that BellSouth and BAPCO accord BellSouth's and BAPCO'S own directory listing information, and BellSouth shall limit access to Sprint's Customer proprietary, confidential directory information to those BellSouth or BAPCO employees who are involved in the preparation of listings.

- 19.3 BellSouth will include Sprint customer listings in BellSouth's directory assistance databases and BellSouth will not charge Sprint to maintain the Directory Assistance database. The Parties agree to cooperate with each other in formulating appropriate procedures regarding lead time, timeliness, format, and content of listing information.

20. **Subscriber List Information/Local Number Portability**

- 20.1 BellSouth shall refer any requests from third parties for Sprint's Customer List Information to Sprint.

- 20.2 Local Number Portability shall be provided as set forth in Attachment 8.

21.A **Insurance Requirements**

At all times during the term of this Agreement, each Party shall maintain, at its own expense, (i) all insurance required by applicable federal, state, and municipal statutes, laws, regulations or ordinances including insurance and approved self insurance for statutory workers compensation coverage and (ii) commercial general liability coverage in the amount of not less than ten million dollars (\$10,000,000) or a combination of commercial general liability and excess/umbrella coverage totaling ten million dollars (\$10,000,000). Upon request from the other Party, each Party shall furnish the other Party with certificates of insurance which evidence the minimum levels of insurance set forth herein. Each Party may satisfy all or part of the coverage specified herein through self insurance. Each Party shall give the other Party at least thirty (30) days advance written notice of any cancellation or non-renewal of insurance required by this Section.

21.B **Costs**

Except as otherwise specified in this Agreement, the Act, or any Commission order, each Party shall be responsible for all costs and expenses that it incurs to comply with its obligations under this Agreement.

21.B.1 **DELETED**

21.C **Pre-Ordering Information**

- 21.C.1 BellSouth shall provide Sprint with access on a real-time basis via electronic interfaces to all services and features technically available from each switch, by switch CLLI and access to street address detail for the provisioning of a service request. This information is currently contained

in BellSouth's Regional Street Address Guide ("RSAG") and Products and Services Inventory Management (P/SIMS).

21.C.2 If Sprint dials in, Sprint will obtain from BellSouth a security card featuring a unique password identification which will be changed periodically by BellSouth. A nonrecurring charge of One Hundred (\$100.00) Dollars will be applied to each security card provided, including duplicates furnished to additional users or furnished as a replacement of lost or stolen cards.

21.C.3 Sprint acknowledges that (i) this information is provided for the limited purposes of facilitating the establishment of new customer accounts and identifying services and features available in specific BellSouth central offices. Sprint agrees that it will not sell or otherwise transfer such information to any third party for any purpose whatsoever without the prior written consent of BellSouth; (ii) BellSouth does not warrant that services provided under this Section will be uninterrupted or error free. In the event of interruptions, delays, errors or other failure of the services, BellSouth's obligation shall be limited to using reasonable efforts under the circumstances to restore the services. BellSouth shall have no obligation to retrieve or reconstruct any transmitted messages or transmission data which may be lost or damaged. Sprint is responsible for providing back-up for data deemed by BellSouth to be necessary to its operations; (iii) the services provided under this Section are provided "As Is." BellSouth makes no warranty, express or implied, with respect to the services, including but not limited to any warranty of merchantability or fitness for a particular purpose, which warranties are hereby expressly disclaimed.

21.D **Disaster Recovery**

BellSouth and Sprint agree to jointly develop and implement a detailed service restoration plan and disaster recovery plan to be in effect by December 31, 1997. A joint task team will commence development within 30 days of the execution of this Agreement for implementation throughout 1997 reaching full deployment by December 31, 1997.

Such plans shall incorporate BellSouth Emergency Contingency Plans for Residence and Business Repair Centers. The Plans shall conform to the FCC Restoration Guidelines, to the National Security Emergency Preparedness ("NSEP") procedures and adhere to the guidelines developed by the Telecommunications Service Priority ("TSP") System office within the National Communications System ("NCS") Agency.

In developing the plans, the team will address the following Sprint proposed terms: (i) provision for immediate notification to Sprint via the Electronic Interface, to be established pursuant to Section 3 of

Attachment 6 of the Agreement, of the existence, location and source of any emergency network outage affecting Sprint Customers; (ii) establishment of a single point of contact responsible for initiating and coordinating the restoration of all Local Services and Network Elements or Combinations; (iii) establishment of procedures to provide Sprint with real-time access to information relating to the status of restoration efforts and problem resolution during the restoration process; (iv) provision of an inventory and description of mobile restoration equipment by locations; (v) establishment of methods and procedures for the dispatch of mobile equipment to the restoration site; (vi) establishment of methods and procedures for re-provisioning all Services and Elements, after initial restoration; (vii) provision for equal priority, as between Sprint Customers and BellSouth Customers, for restoration efforts, consistent with FCC Service Restoration guidelines, including, but not limited to, deployment of repair personnel and access to spare parts and components; and (viii) establishment of a mutually agreeable process for escalation of maintenance problems, including a complete, up-to-date list of responsible contacts, available twenty-four (24) hours per day, seven (7) days per week.

Such plans shall be modified and updated as necessary. For purposes of this Section, an emergency network outage is defined as 5,000 or more blocked call attempts in a ten (10) minute period in a single exchange.

In the event the Parties are unable to reach an agreement on either plan, the matter shall be resolved pursuant to the procedures set forth in Section 15 of the General Terms and Conditions of this Agreement.

21. **DELETED**

22. **Miscellaneous**

22.1 **Delegation or Assignment**

BellSouth may not assign any of its rights or delegate any of its obligations under this Agreement without the prior written consent of Sprint which will not be unreasonably withheld. Notwithstanding the foregoing, BellSouth may assign its rights and benefits and delegate its duties and obligations under this Agreement without the consent of Sprint to a 100 percent owned Affiliate company of BellSouth if such Affiliate provides wireline communications, provided that the performance of any such assignee is guaranteed by the assignor. Any prohibited assignment or delegations shall be null and void.

22.2 **Subcontracting**

If any Party's obligation under this Agreement is performed by a subcontractor or Affiliate, the Party subcontracting the obligation nevertheless shall remain fully responsible for the performance of this Agreement in accordance with its terms, and shall be solely responsible for payments due its subcontractors or Affiliate. In entering into any contract, subcontract or other agreement for the performance of any obligation under this Agreement, the Party shall not enter into any agreement that it would not enter into if the supplier was performing services directly for said Party.

22.3 Nonexclusive Remedies

Except as otherwise expressly provided in this Agreement, each of the remedies provided under this Agreement is cumulative and is in addition to any remedies that may be available at law or in equity.

22.4 No Third-Party Beneficiaries

Except as may be specifically set forth in this Agreement, this Agreement does not provide and shall not be construed to provide third parties with any remedy, claim, liability, reimbursement, cause of action, or other privilege.

22.5 Referenced Documents

Whenever any provision of this Agreement refers to a technical reference, technical publication, BellSouth Practice, any publication of telecommunications industry administrative or technical standards, or any other document specifically incorporated into this Agreement, it will be deemed to be a reference to the most recent version or edition (including any amendments, supplements, addenda, or successors) of such document that is in effect, and will include the most recent version or edition (including any amendments, supplements, addenda, or successors) of each document incorporated by reference in such a technical reference, technical publication, BellSouth Practice, or publication of industry standards (unless Sprint elects otherwise). Should there be an inconsistency between or among publications or standards, the Parties shall mutually agree upon which requirement shall apply.

22.6 Applicable Law

The validity of this Agreement, the construction and enforcement of its terms, and the interpretation of the rights and duties of the Parties shall be governed by the laws of the State of Georgia other than as to conflicts of laws, except insofar as federal law may control any aspect of this

Agreement, in which case federal law shall govern such aspect. The Parties submit to personal jurisdiction in Atlanta, Georgia.

22.7 Publicity and Advertising

Neither Party shall publish or use any advertising, sales promotions or other publicity materials that use the other Party's logo, trademarks or service marks without the prior written approval of the other Party.

22.8 Amendments or Waivers

Except as otherwise provided in this Agreement, no amendment or waiver of any provision of this Agreement, and no consent to any default under this Agreement, shall be effective unless the same is in writing and signed by an officer of the Party against whom such amendment, waiver or consent is claimed. In addition, no course of dealing or failure of a Party strictly to enforce any term, right or condition of this Agreement shall be construed as a waiver of such term, right or condition.

22.9 Severability

If any term, condition or provision of this Agreement is held to be invalid or unenforceable for any reason, such invalidity or unenforceability shall not invalidate the entire Agreement, unless such construction would be unreasonable. The Agreement shall be construed as if it did not contain the invalid or unenforceable provision or provisions, and the rights and obligations of each Party shall be construed and enforced accordingly; provided, however, that in the event such invalid or unenforceable provision or provisions are essential elements of this Agreement and substantially impair the rights or obligations of either Party, the Parties shall promptly negotiate a replacement provision or provisions.

22.10 Entire Agreement

This Agreement, which shall include the Attachments, Appendices and other documents referenced herein, constitutes the entire Agreement between the Parties concerning the subject matter hereof and supersedes any prior agreements, representations, statements, negotiations, understandings, proposals or undertakings, oral or written, with respect to the subject matter expressly set forth herein.

22.11 Survival of Obligations

Any liabilities or obligations of a Party for acts or omissions prior to the cancellation or termination of this Agreement, any obligation of a Party under the provisions regarding indemnification, Confidential Information,

limitations on liability, and any other provisions of this Agreement which, by their terms, are contemplated to survive (or to be performed after) termination of this Agreement, shall survive cancellation or termination thereof.

22.12 Executed in Counterparts

This Agreement may be executed in any number of counterparts, each of which shall be deemed an original; but such counterparts shall together constitute one and the same instrument.

22.13 Headings of No Force or Effect

The headings of Articles and Sections of this Agreement are for convenience of reference only, and shall in no way define, modify or restrict the meaning or interpretation of the terms or provisions of this Agreement.

Part I: Local Services Resale

23. Telecommunications Services Provided for Resale

23.1 At the request of Sprint, and pursuant to the requirements of the Act, BellSouth will make available to Sprint for resale (see Section 24.3 of Part 1) any Telecommunications Service that BellSouth currently provides, or may offer hereafter. BellSouth shall also provide Support Functions and Service Functions, as set forth in Sections 27 and 28 of this Part. The Telecommunications Services, Service Functions and Support Functions provided by BellSouth to Sprint pursuant to this Agreement are collectively referred to as "Local Service."

23.2 This Part describes several services which BellSouth shall make available to Sprint for resale pursuant to this Agreement. This list of services is neither all inclusive nor exclusive. All Telecommunications Services of BellSouth which are to be offered for resale pursuant to the Act are subject to the terms herein, even though they are not specifically enumerated or described.

23.2.1 Features and Functions Subject to Resale

BellSouth agrees to make available for resale all features and functions available in connection with Telecommunications Services, including but not limited to the following:

- Dial tone and ring
- Capability for either dial pulse or touch tone recognition
- Capability to complete calls to any location
- Same extended local calling area
- 1+ IntraLATA toll calling
- PIC 1+ service
- CIC dialing (10 XXXX)
- Same access to vertical features and functions
- Call detail recording capability required for end user billing
- Flat and Measured Service
- International Calling
- 911, 500, 700, 800, 888, 900, 976 dialing
- Ringling
- Repeat dial capability
- Multi-line hunting
- PBX trunks and DID service

- 23.3 BellSouth will provide Sprint with at least the capability to provide a Sprint Customer the same experience as BellSouth provides its own Customers with respect to all Local Services. The capability provided to Sprint by BellSouth shall be in accordance with standards or other measurements that are at least equal to the level that BellSouth provides itself, any affiliate, other local service providers, its end users or is required to provide by law and its own internal procedures.

24. **General Terms and Conditions for Resale**

24.1 **Primary Local Exchange Carrier Selection**

BellSouth shall apply the principles set forth in Section 64.1100 of the Federal Communications Commission Rules, 47 C.F.R. §64.1100, to the process for end-user selection of a primary local exchange carrier. BellSouth shall not require a disconnect order from the Customer, another carrier, or another entity, in order to process a Sprint order for Local Service for a Customer.

24.2 **Pricing**

The prices charged to Sprint for Local Service are set forth in Part IV of this Agreement.

24.3 **Restrictions on Resale**

With the exception of short-term promotions, defined as those promotions that are offered for a ninety (90) day period or less and which are not offered on a consecutive basis, BellSouth shall offer for resale at wholesale prices all telecommunications services that BellSouth provides at retail to non-telecommunications carriers, including governmental bodies and information providers. Short-term promotions may be resold at the retail rate.

No terms and conditions, including use and user restrictions, shall be applicable to the resale of BellSouth's telecommunications services except for:

- (i) a restriction on the resale of residential service to residential customers;
- (ii) Lifeline/Link-up services shall be available for resale by Sprint only to those customers who are eligible to purchase such service directly from BellSouth.

- (iii) All grandfathered services are available for resale by Sprint to those customers or subscribers who already have grandfathered status; and
- (iv) N11/911/E911 services shall be available for resale by Sprint.

24.3.1 Dialing Parity

- 24.3.1.1 BellSouth agrees that Sprint Customers will experience the same dialing parity as BellSouth's Customers, such that, for all call types: (i) a Sprint Customer is not required to dial any greater number of digits than a BellSouth Customer; (ii) the post-dial delay (time elapsed between the last digit dialed and the first network response), call completion rate and transmission quality experienced by a Sprint Customer is at least equal in quality to that experienced by a BellSouth Customer; and (iii) the Sprint Customer may retain its local telephone number.

24.3.2 Changes in Retail Service

- 24.3.2.1 BellSouth agrees to notify Sprint electronically of any changes in the terms and conditions under which it offers Telecommunications Services to subscribers who are nontelecommunications carriers, including, but not limited to, the introduction or discontinuance of any features, functions, services or promotions, at least 45 days prior to the effective date of any such change or concurrent with BellSouth's internal notification process for such change, whichever is earlier. Sprint recognizes that certain revisions may occur between the time BellSouth notifies Sprint of a change pursuant to this Section and BellSouth's tariff filing of such change. BellSouth shall notify Sprint of such revisions consistent with BellSouth's internal notification process but Sprint accepts the consequences of such mid-stream changes as an uncertainty of doing business and, therefore, will not hold BellSouth responsible for any resulting inconvenience or cost incurred by Sprint unless caused by the intentional misconduct of BellSouth for the purposes of this Section. The notification given pursuant to this Section will not be used by either party to market its offering of such changed services externally in advance of BellSouth filing of any such changes.
- 24.3.2.2 BellSouth agrees to notify Sprint electronically of proposed price changes at least 30 days prior to the effective date of any such price change.
- 24.3.2.3 BellSouth agrees to use electronic mail to notify Sprint of any operational changes within at least six (6) months before such changes are proposed to become effective and within twelve months for any technological changes. If such operational or technological changes occur within the six

or twelve month notification period, BellSouth will notify Sprint of the changes concurrent with BellSouth's internal notification process for such changes.

25. **Requirements for Specific Services**

25.1 **CENTREX Requirements**

At Sprint's option, Sprint may purchase CENTREX services. Where Sprint purchases such CENTREX services, Sprint may purchase the entire set of features, any single feature, or any combination of features which BellSouth has the capability to provide. BellSouth will provide Sprint with the same service levels and features of CENTREX service provided by BellSouth to its end users. Requests by Sprint for CENTREX service levels and features that are different from what BellSouth provides to its end users will be handled under the Bona Fide Request Process. The CENTREX service provided for resale will meet the following requirements:

- 25.1.1 All features and functions of CENTREX service, whether offered under tariff or otherwise, shall be available to Sprint for resale, without any geographic or Customer class restrictions.
- 25.1.2 BellSouth's CENTREX service may be used by Sprint to provide Local Service to Sprint's end users
- 25.1.3 BellSouth shall provide to Sprint a list which describes all CENTREX features and functions offered by BellSouth within ten (10) days of the Effective Date of this Agreement, and shall provide updates to said list as required by Section 24.3.2 of Part 1.
- 25.1.4 **DELETED**
- 25.1.5 Sprint may aggregate the CENTREX local exchange and IntraLATA traffic usage of Sprint Customers to qualify for volume discounts on the basis of such aggregated usage.
- 25.1.6 Sprint may aggregate multiple Sprint Customers on dedicated access facilities. Sprint may require that BellSouth suppress the need for Sprint Customers to dial "9" when placing calls outside the CENTREX system. When dedicated facilities are utilized, BellSouth will provide, upon Sprint's request, station ID or ANI, as well as FGD trunking.
- 25.1.7 Sprint may use remote call forwarding in conjunction with CENTREX service to provide service to Sprint Local Service Customers residing outside of the geographic territory in which BellSouth provides local

exchange service. In cases where existing BellSouth Customers choose Sprint for their local service provider, and where Sprint serves these Customers via CENTREX, in order that such Customers may keep the same phone number, BellSouth shall either move Customer's line and phone number to a CENTREX system, or use remote call forwarding to route Customer's old phone number to new CENTREX phone number. Not all features and functions will be compatible when remote call forwarding is utilized. In such cases, Sprint customers shall have the same functionality as BellSouth customers under the same circumstances.

25.1.8 **DELETED**

25.1.9 BellSouth shall make available to Sprint for resale, at no additional charge, intercom calling among all Sprint Customers who utilize resold CENTREX service where the Sprint Customers' numbers all reside in the same central office switch.

25.1.10 Sprint may utilize BellSouth's Automatic Route Selection (ARS) service features to provision and route calls from various end users to various Interexchange Carriers (IXC) Networks.

25.2 **CLASS and Custom Features Requirements**

Sprint may purchase the entire set of CLASS and Custom features and functions, or a subset of any one or any combination of such features, on a Customer-specific basis, without restriction on the minimum or maximum number of lines or features that may be purchased for any one level of service. BellSouth shall provide to Sprint a list of all such CLASS and Custom features and functions within ten (10) days of the Effective Date of this Agreement. BellSouth shall provide notice of new CLASS features and functions pursuant to Section 24.3.2 of Part 1.

25.3 **Voluntary Federal and State Customer Financial Assistance Programs**

Local Services provided to low-income subscribers, pursuant to requirements established by the appropriate state regulatory body, include programs such as Voluntary Federal Customer Financial Assistance Program and Link-Up America ("Voluntary Federal Customer Financial Assistance Programs"). When a BellSouth Customer eligible for the Voluntary Federal Customer Financial Assistance Program or other similar state programs chooses to obtain Local Service from Sprint, BellSouth shall forward available information regarding such Customer's eligibility to participate in such programs to Sprint, in accordance with procedures to be mutually established by the Parties and applicable state and federal law.

25.4 E911/911 Services

BellSouth shall provide access to E911/911 in the same manner that it is provided to BellSouth Customers. BellSouth will enable Sprint Customers to have E911/911 call routing to the appropriate Public Safety Answering Point (PSAP). BellSouth shall provide and validate Sprint Customer information to the PSAP. BellSouth shall use its service order process to update and maintain, on the same schedule that it uses for its end users, the Sprint Customer service information in the Automatic Location Identification/Database Management System ("ALI/DMS") used to support E911/911 services.

25.4.1 DELETED**25.4.2 Telephone Relay Service**

Where BellSouth provides to speech and hearing-impaired callers a service that enables callers to type a message into a telephone set equipped with a keypad and message screen and to have a live operator read the message to a recipient and to type message recipient's response to the speech or hearing-impaired caller ("Telephone Relay Service"), BellSouth shall make such service available to Sprint at no additional charge, for use by Sprint Customers who are speech or hearing-impaired. If BellSouth maintains a record of Customers who qualify under any applicable law for Telephone Relay Service, BellSouth shall make such data available to Sprint as it pertains to Sprint Customers.

25.5 Contract Service Arrangements ("CSA's")

25.5.1 CSA's shall be available for resale at the wholesale discount.

25.5.2 If Sprint identifies a specific CSA, BellSouth shall provide Sprint a copy within ten (10) business days of Sprint's request.

25.6 DELETED**25.7 DELETED****25.8 DELETED****25.9 DELETED****25.10 Nonrecurring Services**

25.10.1 BellSouth shall offer for resale all non-recurring services.

25.11 Inside Wire Maintenance Service

- 25.11.1 BellSouth shall provide Inside Wire Maintenance Service at rates, terms and conditions as mutually agreed to by the parties.

25.12 **Pay Phone Service**

BellSouth shall offer for resale, at a minimum, the following pay phone services: Coin Line (currently sold as SmartLinesm), COCOT Line Coin (currently sold as Independent Payphone Provider (IPP) Line), and COCOT Line Coinless (currently sold as IPP Line Coinless). To the extent BellSouth demonstrates that it does not provide the payphone features and functionality requested by Sprint to BellSouth Customers, Sprint may request that BellSouth provide such functionality pursuant to the Bona Fide Request Process identified in Section 1.1 of the General Terms and Conditions of this Agreement.

- Billed Number Screening
- Originating line screening
- Ability to "freeze" PIC selection
- One bill per line
- Point of demarcation at the Network Interface location
- Detailed billing showing all 1+ traffic on paper, diskette or electronic format
- Wire Maintenance option
- Touchtone service
- Option for listed or non-listed numbers
- Access to 911 service
- One directory per line
- Access to ANI Information
- Line and/or station monitoring and diagnostic routines

- 25.12.1 In addition, BellSouth shall offer for resale, at a minimum, the following features with its resold Coin Line service:

- Access to all CO intelligence required to perform answer detection, coin collection, coin return, and disconnect.
- Answer Detection
- Option to block all 1+ calls to international destinations
- IntraLATA Call Timing
- Option of one way or two way service on line
- Coin Refund and Repair Referral Service
- Ability to block any 1+ service that cannot be rated by the coin circuits
- Sprint rate tables for local and intraLATA service
- Option of Flat Rate Service or Measured Service or both
- Protect against clip on fraud
- Protect against blue box fraud

- 25.12.2 BellSouth shall offer for resale, at a minimum, the following features with its COCOT Line Coin and COCOT Line Coinless services:
- Ability to keep existing serving telephone numbers if cutover to Sprint Resale Line
 - Option of One Way or Two Way service on the line
 - Option of Flat Rate Service or Measured Service or both
- 25.12.3 BellSouth shall offer for resale, at a minimum, the following feature with its COCOT Line Coin service:
- Blocking for 1+ international, 10XXXX1+ international, 101XXXX1+ international, 1+900, N11, 976
 - Option to block all 1-700 and 1-500 calls
 - Line side supervision option
- 25.12.4 BellSouth shall offer for resale, at a minimum, the following features with its COCOT Line Coinless service:
- Blocking for 1+ international, 10XXXX1+ international, 101XXXX1+ international, 1+900, N11, 976, 7 or 10 digit local, 1+DDD
- 25.12.5 BellSouth shall offer for resale, at a minimum, the following features with its SemiPublic Coin service:
- Ability to keep existing serving telephone numbers if cutover to Sprint
 - Touchtone Service
 - Option for listed, nonlisted, or non published numbers
 - Provision 911 service
 - Access to ANI information
 - Access to all CO intelligence required to perform answer supervision, coin collect, coin return and disconnect
 - Far end disconnect recognition
 - Call timing
 - PIC protection for all 1+local, interLATA, and intraLATA traffic
 - Same call restrictions as available on BellSouth phones for interLATA, international, intraLATA, and local calling
 - One bill per line
 - Detailed billing showing all 1+ traffic in paper or electronic format
 - Option to have enclosure installed with set
 - One directory per line installed
 - Install the station to at least BellSouth standards
 - Ability to block any 1+ service that cannot be rated by the coin circuits
 - Sprint to be the PIC for local and intraLATA calls
 - Option to block all 1+ international calls
 - Option of one way or two way service

- Wire Maintenance option
- Sprint rate tables for local and intraLATA service
- Option to have BellSouth techs collect, count, and deposit vault contents on behalf of Sprint
- Monitor vault contents for slugs and spurious non-US currency or theft and notify Sprint of discrepancies
- Station or enclosure equipment should only bear the name/brand designated by Sprint on the order form
- Protect against clip on fraud
- Protect against red box fraud
- Protect against blue box fraud
- Provide option for use of "bright" station technology including debit cards
- Provide revenue, maintenance, collection reports as specified by Sprint on order form on a periodic basis in paper or electronic format

25.12.6 BellSouth shall provide the following features for Coin Line, SemiPublic Coin, COCOT Line Coin, and COCOT Line Coinless services:

- Blocking of inbound international calls
- Point of demarcation at the set location
- Special screen codes unique to Sprint and/or its Customers
- Single Point of Contact for bills and orders dedicated to Public
- Service outage transfers to Sprint help center
- Access to Sprint Directory Assistance
- Access to Sprint's Network Access Interrupt
- Use Sprint branded invoice
- Provide all information requested to ensure Sprint can bill for access line
- Provide all information requested to ensure Sprint can bill for usage on the line
- All calls originating from stations serviced by these lines should be routed to Sprint lines, except where designated

25.13 **Voice Mail Service**

25.13.1 Where available to BellSouth's end users, BellSouth shall provide the following feature capabilities to allow for voice mail services:

- Station Message Desk Interface - Enhanced ("SMDI-E")
- Station Message Desk Interface ("SMDI")
- Message Waiting Indicator ("MWI") stutter dialtone and message waiting light feature capabilities
- Call Forward on Busy/Don't Answer ("CF-B/DA")
- Call Forward on Busy ("CF/B")
- Call Forward Don't Answer ("CF/DA")

25.13.2 BellSouth's retail voice mail service shall be available for resale at rate terms and conditions as mutually agreed to by the parties.

25.14 **Hospitality Service**

25.14.1 BellSouth shall provide all blocking, screening, and all other applicable functions available for hospitality lines.

25.15 **Blocking Service**

25.15.1 BellSouth shall provide blocking of 700, 900, 976 and any new services of this type individually or in any combination upon request, including bill to third party and collect calls. Blocking shall be provided on a line, trunk or individual service basis at parity with what BellSouth provides its end users.

26. **DELETED**

26.1 **DELETED**

26.1.1 **DELETED**

26.1.2 **DELETED**

26.1.3 **DELETED**

26.1.4 **DELETED**

27. **Support Functions**

27.1 Routing to Directory Assistance, Operator and Repair Services

27.1.1.1 BellSouth shall make available to Sprint the ability to route:

27.1.1.2 Local Directory Assistance calls (411, (NPA) 555 1212) dialed by Sprint Customers directly to the Sprint Directory Assistance Services platform. Local Operator Services calls (0+, 0-) dialed by Sprint Customers directly to the Sprint Local Operator Services Platform. Such traffic shall be routed over trunk groups between BellSouth end offices and the Sprint Local Operator Services Platform, using standard Operator Services dialing protocols of 0+ or 0-.

27.1.1.3 611 repair calls dialed by Sprint Customers directly to the Sprint repair center.

- 27.1.2 Until a permanent industry solution exists for routing of traffic from BellSouth's local switch to other than BellSouth platforms, BellSouth will provide such routing using line class codes. BellSouth agrees to work with Sprint on a routing resource conservation program to relieve routing resource constraints to ensure that no switch exceeds 95% capacity of line class codes. BellSouth and Sprint shall continue to work with the appropriate industry groups to develop a long-term solution for selective routing. BellSouth may reserve for itself an appropriate and reasonable number of line class codes for its own use.
- 27.1.3 All direct routing capabilities described herein shall permit Sprint Customers to dial the same telephone numbers for Sprint Directory Assistance, Local Operator Service and Repair that similarly situated BellSouth Customers dial for reaching equivalent BellSouth services.
- 27.1.4 BellSouth, no later than fifteen (15) days after the Effective Date of this Agreement, shall provide to Sprint, the emergency public agency (e.g., police, fire, ambulance) telephone numbers linked to each NPA-NXX. Such data will be compiled as an electronic flat file in a mutually agreed format and transmitted via either diskette or Network Data Mover. BellSouth will transmit to Sprint, in a timely manner, all changes, alterations, modifications and updates to such data base via the same method as the initial transfer.
- 27.2 **Operator Services - Interim Measures**
- 27.2.1 Where BellSouth is the provider of Directory Assistance service, BellSouth agrees to provide Sprint Customers with the same Directory Assistance available to BellSouth Customers. If requested by Sprint, BellSouth will provide Sprint Directory Assistance Service under the Sprint brand. At such time BellSouth implements branding for its own Directory Assistance service BellSouth shall brand Sprint Directory Assistance in the same manner as it provides itself.
- 27.2.1.1 Sprint recognizes that BellSouth's providing to Sprint Directory Assistance Service under Sprint's brand may require additional costs to be incurred by BellSouth. BellSouth will charge Sprint for such branded Directory Assistance capability under the wholesale rate plus the reasonable and demonstrable costs necessary to implement Sprint's branding request. If there is a dispute concerning reasonable and demonstrable cost, such dispute will be resolved pursuant to Section 15 of the General Terms and Conditions of this Agreement.
- 27.2.2 Additionally, BellSouth warrants that such service will provide the following minimum capabilities to Sprint's Customers:

- (1) Two Customer listings and/or addresses per Sprint Customer call.
- (2) Name and address to Sprint Customers upon request, except for unlisted numbers, in the same states where such information is provided to BellSouth Customers.
- (3) Upon request, call completion to the requested number for local and intraLATA toll calls, where this service is available.
- (4) Populate the listing database in the same manner and in the same time frame as if the Customer was a BellSouth Customer.
- (5) Any information provided by a Directory Assistance Automatic Response Unit (ARU) will be repeated the same number of times for Sprint Customers as for BellSouth's Customers.
- (6) Service levels will comply with applicable state regulatory requirements for:
 - a) number of rings to answer
 - b) average work time
 - c) disaster recovery options.
- (7) Intercept service for Customers moving service will include:
 - a) referral to new number, either 7 or 10 digits
 - b) repeat of the new number twice on the referral announcement
 - c) repeat of the new recording twice.

27.2.3 BellSouth shall provide Operator Services to Sprint's Customers at the same level of service available to BellSouth end users.

27.2.4 **DELETED**

27.2.5 BellSouth agrees to provide Sprint Customers the same Operator Services available to BellSouth Customers, branded as required by Section 19.

27.2.6 Additionally, BellSouth warrants that such service will provide the following minimum capabilities to Sprint Customers:

- (1) Instant credit on calls, as provided to BellSouth Customers.
- (2) Routing of calls to Sprint when requested via existing Operator Transfer Service (OTS).
- (3) Busy Line Verification/Emergency Line Interrupt (BLV/ELI) services.
- (4) Emergency call handling.
- (5) Notification of the length of call.
- (6) Caller assistance for the disabled in the same manner as provided to BellSouth Customers.
- (7) Handling of collect calls: person to person and/or station to station.
- (8) Handling of third party calls.

27.3 **Busy Line Verification and Emergency Line Interrupt**

Where BellSouth does not route Operator Services traffic to Sprint's platform, BellSouth shall perform Busy Line Verification and Emergency Line Interrupt for Sprint on resold BellSouth lines. Where BellSouth routes Operator Services traffic to Sprint's platform, BellSouth shall provide BLV/ELI services when requested by Sprint Operators. Sprint and BellSouth shall work together to ensure that sufficient facilities exist to support increased BLV/ELI volume due to Sprint's presence as a Local Service provider. Specifically, BellSouth will engineer its BLV/ELI facilities to accommodate the anticipated volume of BLV/ELI requests during the Busy Hour. Sprint may, from time to time, provide its anticipated volume of BLV/ELI requests to BellSouth for planning purposes. In those instances when the BLV/ELI facilities/systems cannot satisfy forecasted volumes, BellSouth shall promptly inform Sprint, and the Parties shall work together to resolve capacity problems expediently.

27.4 **Access to the Line Information Database**

BellSouth shall use its service order process to update and maintain, on the same schedule that it uses for its end users, the Sprint Customer service information in the Line Information Database ("LIDB").

27.5 **Telephone Line Number Calling Cards**

Effective as of the date of an end-user's subscription to Sprint Service, BellSouth will terminate its existing telephone line number - based calling cards and remove any BellSouth-assigned Telephone Line Calling Card Number (including area code) ("TLN") from the LIDB. Sprint may issue a new telephone calling card to such Customer, utilizing the same TLN and enter such TLN in LIDB for calling card validation purposes via the service order process.

28. **Service Functions**

28.1 **Electronic Interface**

BellSouth shall provide real time electronic interfaces ("EI") for transferring and receiving Service Orders and Provisioning data and materials (e.g., access to Street Address Guide ("SAG") and Telephone Number Assignment database). These interfaces shall be administered through a gateway that will serve as a point of contact for the transmission of such data from Sprint to BellSouth, and from BellSouth to Sprint. The requirements and implementation of such a data transfer system shall be negotiated in good faith by the Parties as specified below and in Attachment 15 of this Agreement. Sprint and BellSouth agree to use best efforts to provide the Electronic Communications gateway described above as soon as practicable, but in no event later than the dates specified in Attachment 15. In addition, (i) BellSouth agrees to use its best efforts to carry out its responsibilities, and (ii) Sprint agrees to use its best efforts to carry out its responsibilities. Sprint and BellSouth have agreed on interim solutions described below and in Attachment 15 to address the Pre-ordering, Ordering and Provisioning interfaces. BellSouth warrants that such interim solutions shall provide Sprint Customers with the same level of service available to BellSouth Customers.

28.2 **Pre-Ordering**

28.2.1.1 **DELETED**

28.2.1.2 **DELETED**

28.2.1.3 BellSouth will supply Sprint with Interval Guide Job Aids to be used to determine service installation dates. BellSouth will implement an electronic interface to its Due Date Support Application (DSAP) by December 31, 1996 but no later than April 1, 1997.

28.2.1.4 BellSouth will reserve up to 100 telephone numbers per NPA-NXX at Sprint's request, for Sprint's sole use. BellSouth will provide additional numbers at Sprint's request in order that Sprint have sufficient numbers

available to meet expected needs. The telephone number reservations made in this manner are valid for Sprint's assignment for ninety (90) days from the reservation date. BellSouth will make the telephone number reservations available to Sprint via diskette by no later than August 15, 1996 and by electronic file transfer no later October 15, 1996. BellSouth agrees to implement an electronic interface to improve this process by December 31, 1996, but no later than April 1, 1997.

- 28.2.1.5 BellSouth Local Carrier Service Center ("LCSC") will assign vanity numbers and blocks of numbers for use with complex services including, but not limited to, DID and Hunting arrangements, as requested by Sprint, and documented in Work Center Interface agreements.
- 28.2.1.6 BellSouth will migrate all Pre-ordering functionality to the "Pre-Ordering" Electronic Communications Gateway by December 31, 1996, but no later than April 1, 1997. This migration effort shall be accomplished as described by BellSouth in its "Phase II interactive solution" report to the Georgia Public Service Commission of July 21, 1996, and any subsequent ordered or agreed to modifications.

Ordering

- 28.2.1.7 BellSouth agrees to develop, and Sprint agrees to cooperate in the development of, a mutually acceptable Electronic Data Interchange (EDI) for ordering Local Services. The ordering process and related transactions, (i.e., order, confirmation, firm order commitments, supplements and completions) shall be via the EDI interface.
- 28.2.1.8 BellSouth agrees to implement the EDI interface to support processes for Local Services for residence POTS and features, business POTS and features and PBX trunks with Direct Inward Dialing by September 1, 1996. By December 15, 1996, all Local Services shall be available for ordering via EDI interface.

- 28.2.1.9 **DELETED**

28.3 Work Order Processes

- 28.3.1 BellSouth shall ensure that all work order processes used to provision Local Service to Sprint for resale meet the service parity requirements set forth in this part.
- 28.3.2 Prior to Sprint sending BellSouth the first Service Order, BellSouth and Sprint shall develop mutually agreed-upon escalation and expedite procedures to be employed at any point in the Service Ordering, Provisioning, Maintenance, Billing and Customer Usage Data transfer

processes to facilitate rapid and timely resolution of disputes. These procedures will be maintained in the Work Center Interface Agreements.

28.4 Point of Contact for the Sprint Customer

28.4.1 Except as otherwise provided in this Agreement, Sprint shall be the single and sole point of contact for all Sprint Customers.

28.4.2 DELETED

28.4.3 BellSouth representatives who receive inquiries regarding Sprint services shall refer such inquiries to Sprint at a telephone number provided by Sprint. BellSouth representatives shall interact with Sprint customers in an efficient and courteous manner. BellSouth representatives shall be expressly prohibited from engaging in any marketing practices in connection with misdirected calls.

28.5 Single Point of Contact

28.5.1 Each Party shall provide the other Party with a single point of contact ("SPOC") for all inquiries regarding the implementation of this Part. Each Party shall accept all inquiries from the other Party and provide timely responses.

28.5.2 BellSouth Contact numbers will be kept current in the Work Center Interface Agreements.

28.6 Service Order

To facilitate the ordering of new service for resale or changes to such service to a Sprint Customer ("Service Order"), BellSouth shall provide Sprint's representative with real time access (as described in Section 28.1 of this Part 1) to BellSouth Customer information to enable the Sprint representative to perform the following tasks:

28.6.1 Obtain Customer profile information electronically pursuant to Attachment 15 of this Agreement via telephone at Sprint's discretion. Methods and procedures for this interim interface will be defined in a Work Center Interface Agreement.

28.6.2 Obtain information on all Telecommunication Services that are available for resale, including new services via an electronic interface or file, at Sprint's discretion, with feature and service information in each BellSouth switch.

28.6.3 **DISAGREE- FOC ReceiptTime**

Sprint's Proposed Language

BellSouth will provide Sprint with interactive direct order entry no later than March 31, 1997. Until this capability is available, BellSouth agrees to establish the Local Carrier Service Center ("LCSC") as the SPOC for order entry. Orders will be received at the LCSC via the EDI interface. BellSouth agrees to enter the Service Order promptly on receipt and provide Firm Order Confirmation (FOC) within four (4) hours of receipt of a correct Local Service Request. For services requiring a manual FOC, BellSouth will provide the FOC within 24 hours of receipt of a correct LSR.

BellSouth's Proposed Language

BellSouth will provide Sprint with interactive direct order entry no later than March 31, 1997. Until this capability is available, BellSouth agrees to establish the Local Carrier Service Center ("LCSC") as the SPOC for order entry. Orders will be received at the "LCSC" via the EDI interface. BellSouth agrees to enter the Service Order promptly on receipt and provide Firm Order Confirmation ("FOC") within 24 hours of receipt of a correct Local Service Request. BellSouth agrees to make best efforts to reduce the FOC time interval during the term of this Agreement.

- 28.6.4 BellSouth will provide Sprint with on line access to telephone number reservations by December 31, 1996, but no later April 1, 1997. Until on line access is available via electronic interface, and Section 28.1.1 of this Part I, BellSouth agrees to provide Sprint with a ready supply of telephone numbers. The process for telephone number reservations is described in Section 28.2.1.4 of this Agreement.
- 28.6.5 BellSouth will provide Sprint with the capability to establish directory listings via the Service Order Process.
- 28.6.6 BellSouth will provide Sprint with the appropriate information and training materials (job aids) to assist Sprint work centers to determine whether a service call will be required on a service installation. These job aids are to be the same information available to BellSouth employees.
- 28.6.7 BellSouth will provide Sprint on line ability to schedule dispatch and by December 31, 1996 but no later than April 1, 1997. Until on line access is available, and subject to Section 28.1.1 of this Part I, BellSouth agrees to provide Sprint with interval guides for BellSouth services. Said intervals will provide Sprint the capability of providing the same level of service to a Sprint customer that BellSouth provides its own end users, any affiliate customers, or any other local carrier's customers.

- 28.6.8 BellSouth will provide Sprint with the ability to order local service, local intraLATA toll service, and designate the end users' choice of primary intraLATA and interLATA Interexchange Carriers on a single unified order.
- 28.6.9 BellSouth will suspend, terminate or restore service to a Sprint Customer at Sprint's request.
- 28.7 **Provisioning**
- 28.7.1 **DELETED**
- 28.7.1.1 **DELETED**
- 28.7.1.2 **DELETED**
- 28.7.1.3 **DELETED**
- 28.7.1.4 **DELETED**
- 28.7.1.5 **DELETED**
- 28.7.2 BellSouth shall provide Sprint with service status notices, within mutually agreed-upon intervals. Such status notices shall include the following:
- 28.7.2.1 Firm order confirmation, including service availability date and information regarding the need for a service dispatch for installation.
- 28.7.3 BellSouth will provide Sprint with on-line notice of service installation by no later than March 31, 1997. Until this capability is available, and subject to Section 28.1.1 of this Part I, BellSouth will provide Sprint with completion information on a daily basis for all types of Service Orders. BellSouth will utilize the EDI interface to transmit that data to Sprint. If an installation requires deviation from the Service Order in any manner, or if a Sprint Customer requests a service change at the time of installation, BellSouth will call Sprint in advance of performing the installation for authorization. BellSouth will provide to Sprint at that time an estimate of additional labor hours and/or materials required for that installation. After installation is completed, BellSouth will inform Sprint of actual labor hours and/or materials used within one (1) business day.
- 28.7.4 BellSouth will provide Sprint with on-line information exchange for Service Order rejections, Service Order errors, installation jeopardies and missed appointments by no later than March 31, 1997, until this capability is available, and subject to Section 28.1.1 of this Part I, BellSouth agrees to:
- 28.7.4.1 Use its best efforts to notify Sprint via telephone of any Service Order rejections or errors within one hour of receipt;

- 28.7.4.2 Confirm such telephone notices in writing via facsimile at the end of each business day; and
- 28.7.4.3 BellSouth shall notify Sprint via telephone in a timely manner if an installation or service appointment is in jeopardy of being missed.
- 28.7.4.4 The notification process will be described further in the Work Center Interface Agreement between Sprint and BellSouth.
- 28.7.5 Upon completion of a service order associated with Local Service Requests (LSRs) in its system(s), BellSouth shall submit to Sprint an order completion notification. Such notification shall provide the Purchase Order Numbers provided by Sprint when submitting the requests and the Local Service Request Numbers assigned by BellSouth.
- 28.7.6 BellSouth will provide Sprint with on-line information on charges associated with necessary construction no later than March 31, 1997. Until this capability is available, BellSouth agrees that BellSouth's LCSC will promptly notify Sprint of any charges associated with necessary construction.
- 28.7.7 BellSouth will provide Sprint with on-line access to status information on Service Orders no later than March 31, 1997. Until this capability is available, and subject to Section 28.1.1 of this Part I, BellSouth agrees to provide status at the following critical intervals: acknowledgment, firm order confirmation and completion on Service Orders. In addition, BellSouth Local Carrier Service Center will provide Sprint with status, via telephone, upon request.
- 28.7.8 BellSouth will perform all pre-service testing on resold Local Services.
- 28.7.9 Where BellSouth provides installation and the Sprint Customer requests a service change at the time of installation, BellSouth shall immediately notify Sprint at the telephone number on the Service Order of that request. The BellSouth technician should notify Sprint in the presence of the Sprint Customer so that Sprint can negotiate authorization to install the requested services directly with that Customer and the technician, and revise appropriate ordering documents as necessary.
- 28.7.10 DELETED
- 28.7.10.1 BellSouth shall provide Sprint with the capability to have Sprint's Customer orders input to and accepted by BellSouth's Service Order Systems outside of normal business hours, twenty-four (24) hours a day, seven (7) days a week, the same as BellSouth's Customer orders received outside of normal business orders are input and accepted.

- 28.7.10.2 Such ordering and provisioning capability shall be provided via an electronic interface, except for scheduled electronic interface downtime. Downtime shall not be scheduled during normal business hours and shall occur during times where systems experience minimum usage.
- 28.7.10.3 Until the Electronic Interface is available, BellSouth shall provide Local Carrier Service Center ("LCSC") order entry capability to Sprint to meet the requirements set forth in Section 28.7.10.1 above.
- 28.7.11 BellSouth shall provide training for all BellSouth employees who may communicate with Sprint Customers, during the provisioning process. Such training shall conform to Section 19 of the General Terms and Conditions of this Agreement.
- 28.7.12 BellSouth will provide Sprint with the capability to provide Sprint Customers the same ordering, provisioning intervals, and level of service experiences as BellSouth provides to its own Customers, in accordance with standards or other measurements that are at least equal to the level that BellSouth provides or is required to provide by law and its own internal procedures.
- 28.7.13 BellSouth will maintain and staff an account team to support Sprint's inquiries concerning the ordering of local complex service and designed business services for local services resale. This team will provide information regarding all services, features and functions available, know the forms and additional information required beyond the standard local service request, assist Sprint in preparation of such orders, and provide coordination within BellSouth to ensure compliance with the provisions of this Agreement.
- 28.7.14 BellSouth will provide Sprint with the information Sprint will need to certify Customers as exempt from charges, or eligible for reduced charges associated with the provisioning of new services, including but not limited to handicapped individuals, and certain governmental bodies and public institutions. BellSouth, when notified that an order for new service is exempt in some fashion, will not bill Sprint.
- 28.7.15 BellSouth will provide the same intercept treatment and transfer of service announcements to Sprint's Customers as BellSouth provides to its own end users without any branding.
- 28.7.16 BellSouth will provide Sprint with appropriate notification of all area transfers with line level detail 120 days before service transfer, and will also notify Sprint within 120 days before such change of any LATA boundary changes, or within the time frame required by an approving regulatory body, if any.

- 28.7.17 BellSouth agrees to develop with Sprint's cooperation, mutually acceptable interface agreements between work centers regarding the exchange of information and process expectations.
- 28.7.18 BellSouth will suspend Sprint local Customers' service upon Sprint's request via the receipt of a Local Service Request. The service will remain suspended until such time as Sprint submits a Local Service Request requesting BellSouth to reactivate.
- 28.7.19 BellSouth will provide Sprint's end users the same call blocking options available to BellSouth's own end users.
- 28.7.20 BellSouth will work cooperatively with Sprint in practices and procedures regarding Law Enforcement and service annoyance call handling. To the extent that circuit-specific engineering is required for resold services, BellSouth will provide the same level of engineering support as BellSouth provides for its comparable retail services.
- 28.7.21 BellSouth will provide information about the certification process for the provisioning of LifeLine, Link-up and other similar services.
- 28.7.22 BellSouth will provide a daily electronic listing of Sprint Customers who change their local carrier. The process is described as OUTPLOC (See reference in Local Account Maintenance Requirements of Attachment 7.)

28.8 **Maintenance**

Maintenance shall be provided in accordance with the requirements and standards set forth in Attachment 5. Maintenance will be provided by BellSouth in accordance with the service parity requirements set forth in this Part.

28.9 **Provision of Customer Usage Data**

BellSouth shall provide the Customer Usage Data recorded by the BellSouth. Such data shall include complete Sprint Customer usage data for Local Service, including both local and intraLATA toll service (e.g., call detail for all services, including flat-rated and usage-sensitive features), in accordance with the terms and conditions set forth in Attachment 7.

28.10 **Service/Operation Readiness Testing**

- 28.10.1 In addition to testing described elsewhere in this Section, BellSouth shall test the systems used to perform the following functions in a mutually agreed upon time frame prior to commencement of BellSouth's provision of Local Service, in order to establish system readiness capabilities:

- 28.10.1.1 All interfaces between Sprint and BellSouth work centers for Service Order, Provisioning;
- 28.10.1.2 Maintenance, Billing and Customer Usage Data;
- 28.10.1.3 The process for BellSouth to provide Customer profiles;
- 28.10.1.4 The installation scheduling process;
- 28.10.1.5 **DELETED**
- 28.10.1.6 Telephone number assignment;
- 28.10.1.7 Procedures for communications and coordination between Sprint SPOC and BellSouth SPOC;
- 28.10.1.8 Procedures for transmission of Customer Usage Data; and
- 28.10.1.9 Procedures for transmitting bills to Sprint for Local Service; and the process for wholesale billing for local service.
- 28.10.2 The functionalities identified above shall be tested by BellSouth in order to determine whether BellSouth performance meets the applicable service parity requirements, quality measures and other performance standards set forth in this Agreement. BellSouth shall make available sufficient technical staff to perform such testing. BellSouth technical staff shall be available to meet with Sprint as necessary to facilitate testing. BellSouth and Sprint shall mutually agree on the schedule for such testing.
- 28.10.3 At Sprint's reasonable request, BellSouth shall provide Sprint with service readiness test results of the testing performed pursuant to the terms of this Part.
- 28.10.4 During the term of this Agreement, BellSouth shall participate in cooperative testing requested by Sprint whenever both companies agree it is necessary to ensure service performance, reliability and customer serviceability.
- 28.11 **Billing For Local Service**
- 28.11.1 BellSouth shall bill Sprint for Local Service provided by BellSouth to Sprint pursuant to the terms of this Part, and in accordance with the terms and conditions for Connectivity Billing and Recording in Attachment 6.
- 28.11.2 BellSouth shall recognize Sprint as the Customer of record for all Local Service and will send all notices, bills and other pertinent information directly to Sprint unless Sprint specifically requests otherwise.

PART II: UNBUNDLED NETWORK ELEMENTS**29. Introduction**

This Part II sets forth the unbundled Network Elements that BellSouth agrees to offer to Sprint in accordance with its obligations under Section 251(c)(3) of the Act. The specific terms and conditions that apply to the unbundled Network Elements and the requirements for each Network Element are described below and in the Network Elements Service Description, Attachment 2. The price for each Network Element is set forth in Part IV of this Agreement. BellSouth shall offer Network Elements to Sprint as of the Effective Date of this Agreement.

30. Unbundled Network Elements

- 30.1 BellSouth shall offer Network Elements to Sprint on an unbundled basis on rates, terms and conditions that are just, reasonable and non-discriminatory in accordance with the terms and conditions of this Agreement.
- 30.2 BellSouth will permit Sprint to interconnect Sprint's facilities or facilities provided by Sprint or by third parties with each of BellSouth's unbundled Network Elements at any point designated by Sprint that is technically feasible.
- 30.3 BellSouth will deliver to Sprint's Served Premises any interface that is technically feasible. Sprint, at its option, may designate other interfaces through the Bona Fide Request process delineated in Attachment 14.
- 30.4 Sprint may use one or more Network Elements to provide any feature, function or service option that such Network Element is capable of providing or any feature, function or service option that is described in the technical references identified herein.
- 30.5 BellSouth shall offer each Network Element individually and in combination with any other Network Element or Network Elements in order to permit Sprint to provide Telecommunications Services to its Customers subject to the provisions of Section 1A of the General Terms and Conditions of this Agreement.
- 30.6 For each Network Element, BellSouth shall provide a demarcation point (e.g., an interconnection point at a Digital Signal Cross Connect or Light Guide Cross Connect panel or a Main Distribution Frame) and, if necessary, access to such demarcation point, which Sprint agrees is suitable. However, where BellSouth provides contiguous Network Elements to Sprint, BellSouth may provide the existing interconnections

and no demarcation point shall exist between such contiguous Network Elements.

- 30.7 BellSouth shall charge Sprint the rates set forth in Part IV when directly interconnecting any Network Element or Combination to any other Network Element or Combination. If BellSouth provides such service to an affiliate of BellSouth, that affiliate shall pay the same charges.
- 30.8 The charge assessed to Sprint to interconnect any Network Element or Combination to any other Network Element or Combination provided by BellSouth to Sprint if BellSouth does not directly interconnect the same two Network Elements or Combinations in providing any service to its own Customers or a BellSouth affiliate (e.g., the interconnection required to connect the Loop Feeder to an ALEC's collocated equipment), shall be cost based.
- 30.9 Attachment 2 of this Agreement describes the Network Elements that Sprint and BellSouth have identified as of the Effective Date of this Agreement. Sprint and BellSouth agree that the Network Elements identified in Attachment 2 are not exclusive. Either Party may identify additional or revised Network Elements as necessary to improve services to Customers, to improve network or service efficiencies or to accommodate changing technologies, Customer demand, or regulatory requirements. Upon BellSouth's identification of a new or revised Network Element, BellSouth shall notify Sprint as soon as practicable on a nondiscriminatory basis of the existence, the technical characteristics and availability of a new or revised Network Element.
- Sprint shall make it's request for a new or revised Network Element pursuant to the Bona Fide Request Process identified in Section 1.1 of the General Terms and Conditions of this Agreement. Additionally, if BellSouth provides any Network Element that is not identified in this Agreement, to itself, to its own Customers, to a BellSouth affiliate or to any other entity, BellSouth will provide the same Network Element to Sprint on rates, terms and conditions no less favorable to Sprint than those provided to itself or to any other party. Additional descriptions and requirements for each Network Element are set forth in Attachment 2.
- 30.9.1 **DELETED**
- 30.9.2 **DELETED**
- 30.9.3 **DELETED**
- 30.9.4 **DELETED**
- 30.9.5 **DELETED**

30.9.6 **DELETED**

30.9.7 **DELETED**

30.9.8 **DELETED**

30.9.9 **DELETED**

30.9.10 **DELETED**

30.9.11 **DELETED**

30.10 **Standards for Network Elements**

30.10.1 BellSouth shall comply with the requirements set forth in the technical references, as well as any performance or other requirements identified in this Agreement, to the extent that they are consistent with the greater of BellSouth's actual performance or applicable industry standards. If another Bell Communications Research, Inc. ("Bellcore"), or industry standard (e.g., American National Standards Institute ("ANSI")) technical reference or a more recent version of such reference sets forth a different requirement, Sprint may request, where technically feasible, that a different standard apply by making a request for such change pursuant to the Bona Fide Request Process identified in Section 1.1 of the General Terms and Conditions of this Agreement.

30.10.2 If one or more of the requirements set forth in this Agreement are in conflict, the parties shall mutually agree on which requirement shall apply. If the parties cannot reach agreement, the procedures set forth in Section 15 of the General Terms and Conditions of this Agreement shall apply.

30.10.3 Each Network Element provided by BellSouth to Sprint shall be at least equal in the quality of design, performance, features, functions and other characteristics, including but not limited to levels and types of redundant equipment and facilities for power, diversity and security, that BellSouth provides in the BellSouth network to itself, BellSouth's own Customers, to a BellSouth affiliate or to any other entity for the same Network Element.

30.10.3.1 **DELETED**

30.10.3.2 BellSouth agrees to work cooperatively with Sprint to provide Network Elements that will meet Sprint's needs in providing services to its Customers.

30.10.4 Unless otherwise designated by Sprint, each Network Element and the interconnections between Network Elements provided by BellSouth to Sprint shall be made available to Sprint on a priority basis that is equal to

or better than the priorities that BellSouth provides to itself, BellSouth's own Customers, to a BellSouth affiliate or to any other entity for the same Network Element.

PART III: ANCILLARY FUNCTIONS

31. Introduction

This Part and Attachment 3 set forth the Ancillary Functions and requirements for each Ancillary Function that BellSouth agrees to offer to Sprint so that Sprint may provide Telecommunication Services to its Customers.

32. BellSouth Provision of Ancillary Functions

Part IV of this Agreement sets forth the prices for such Ancillary Functions. BellSouth will offer Ancillary Functions to Sprint on rates, terms and conditions that are just, reasonable, and non-discriminatory and in accordance with the terms and conditions of this Agreement.

- 32.1 The Ancillary Functions that Sprint has identified as of the Effective Date of this Agreement are Collocation, Rights Of Way (ROW), Conduits and Pole Attachments. Sprint and BellSouth agree that the Ancillary Functions identified in this Part III are not exclusive. Either Party may identify additional or revised Ancillary Functions as necessary to improve services to Customers, to improve network or service efficiencies or to accommodate changing technologies, Customer demand, or regulatory requirements. Upon BellSouth's identification of a new or revised Ancillary Function, BellSouth shall notify Sprint as soon as practicable on a nondiscriminatory basis of the existence, the technical characteristics and availability of a new or revised Ancillary Function.

Sprint shall make its request for a new or revised Ancillary Function pursuant to the Bona Fide Request Process identified in Section 1.1 of the General Terms and Conditions of this Agreement.

- 32.2 If BellSouth provides any Ancillary Function to itself, to its own Customers, to a BellSouth affiliate or to any other entity, BellSouth will provide the same Ancillary Function to Sprint at rates, terms and conditions no less favorable to Sprint than those provided by BellSouth to itself or to any other Party. The Ancillary Functions and requirements for each Ancillary Function are set forth in Attachment 3.

33. Standards for Ancillary Functions

- 33.1 Each Ancillary Function shall meet or exceed the requirements set forth in the technical references, as well as the performance and other requirements, identified in this Agreement. If another Bell Communications Research, Inc. ("Bellcore"), or industry standard (e.g., American National Standards Institute ("ANSI")) technical reference sets

forth a different requirement, Sprint may elect, where technically feasible, which standard shall apply by making a request for such change pursuant to the Bona Fide Request Process identified in Section 1.1 of the General Terms and Conditions of this Agreement.

- 33.2 Except as otherwise expressly agreed to herein, each Ancillary Function provided by BellSouth to Sprint herein shall be at least equal in the quality of design, performance, features, functions and other characteristics, including, but not limited to levels and types of redundant equipment and facilities for diversity and security, that BellSouth provides in BellSouth network to itself, its own Customers, its affiliates or any other entity. This Section is not intended to limit BellSouth's ability during this Agreement to offer to Sprint nor Sprint's ability to accept Ancillary Functions with varying degrees of features, functionalities and characteristics.

33.3 **DELETED**

- 33.3.1 BellSouth agrees to work cooperatively with Sprint to provide Ancillary Functions that will meet Sprint's needs in providing services to its Customers.

- 33.4 Ancillary Functions provided by BellSouth to Sprint shall be allocated to Sprint on a basis that is at least equal to that which BellSouth provides to itself, its Customers, its affiliates or any other entity.

PART IV: PRICING

34. General Principles

All services currently provided hereunder (including resold Local Services, Network Elements, Combinations and Ancillary Functions) and all new and additional services to be provided hereunder shall be priced in accordance with all applicable provisions of the Act and the rules and orders of the Federal Communications Commission and the Florida Public Service Commission.

35. Local Service Resale

The rates that Sprint shall pay to BellSouth for resold Local Services shall be BellSouth's Retail Rates less the applicable discount. The following discount will apply to all Telecommunications Services available for resale in Florida.

Residential Service: 21.83%

Business Service: 16.81%

36. Unbundled Network Elements

The prices that Sprint shall pay to BellSouth for Unbundled Network Elements are set forth in Table 1.

36.1 Charges for Multiple Network Elements - DISAGREE

Sprint Proposed Language

Any BellSouth non-recurring and recurring charges shall not include duplicate charges or charges for functions or activities that Sprint does not need when two or more Network Elements are combined in a single order. BellSouth and Sprint shall work together to mutually agree upon the total non-recurring and recurring charge(s) to be paid by Sprint when ordering multiple Network Elements. If the parties cannot agree to the total non-recurring and recurring charge(s) to be paid by Sprint when ordering multiple Network Elements within sixty (60) days of the Effective Date, either party may petition the Florida Public Service Commission to settle the disputed charge or charges.

BellSouth Proposed Language

Any BellSouth non-recurring and recurring charges shall not include duplicate charges or charges for functions or activities that Sprint does not need when two or more Network Elements are combined in a single order.

BellSouth and Sprint shall work together to mutually agree upon the total non-recurring and recurring charge(s) to be paid by Sprint when ordering multiple Network Elements. Further, negotiations between the parties should address the price of a retail service that is recreated by combining UNEs. Recombining UNEs shall not be used to under cut the resale price of the service recreated. If the parties cannot agree to the total non-recurring and recurring charge(s) to be paid by Sprint when ordering multiple Network Elements within sixty (60) days of the Effective Date, either party may petition the Florida Public Service Commission to settle the disputed charge or charges.

37. **Compensation For Call and Transport Termination**

The prices that Sprint and BellSouth shall pay to BellSouth are set forth in Table 1.

38. **Ancillary Functions**

38.1 Collocation - The prices that Sprint shall pay to BellSouth are set forth in Table 2.

38.2 Rights-of-Way - The prices that Sprint shall pay to BellSouth are set forth in Table 3.

38.3 Poles, Ducts and Conduits - The prices that Sprint shall pay to BellSouth are set forth in Table 4.

39. **Local Number Portability**

The prices for interim number portability are set forth in Table 5.

40. **Recorded Usage Data**

The prices for recorded usage data are set forth in Table 6.

41. **Electronic Interfaces**

Each party shall bear its own cost of developing and implementing Electronic Interface Systems because those systems will benefit all carriers. If a system or process is developed exclusively for certain carriers, however, those costs shall be recovered from the carrier who is requesting the customized system.

TABLE 1

UNBUNDLED NETWORK ELEMENTS

Network Interface Device, Per Month	\$0.76 (interim rate)
Loops, including NID	
2 wire	\$ 17.00
NRC First	\$140.00
NRC Add'l	\$ 42.00
4 wire	\$ 30.00
NRC First	\$141.00
NRC Add'l	\$ 43.00
2 wire ISDN	\$ 40.00
NRC First	\$306.00
NRC Add'l	\$283.00
DS1	\$ 80.00
NRC First	\$540.00
NRC Add'l	\$465.00
Unbundled Loop Channelization System (DS1 to VG)	
Per system, per month	\$480.00
NRC, First	\$350.00
NRC, Add'l	\$ 90.00

Per voice interface, per month	\$ 1.50
NRC, First	\$ 5.75
NRC, Add'l	\$ 5.50
End Office Switching	
Ports	
2 wire	\$ 2.00
NRC First	\$38.00
NRC Add'l	\$15.00
4 wire	\$10.00 (interim rate)
NRC First	\$38.00 (interim rate)
NRC Add'l	\$15.00 (interim rate)
2 wire ISDN	\$13.00
NRC First	\$88.00
NRC Add'l	\$66.00
2 wire DID	TBD
NRC First	TBD
NRC Add'l	TBD
4 wire ISDN	TBD
NRC First	TBD
NRC Add'l	TBD
4 wire DS1	\$125.00
NRC First	\$112.00
NRC Add'l	\$ 91.00
Usage	
Initial Minute	\$0.0175

Additional minutes	\$0.005
Features, functions, capabilities	No additional charge
Operator Systems	
Operator Call Handling-Station & Person	\$1.00 per minute
Automated Call Handling	\$0.10 per call attempt
Directory Assistance	\$0.25 per call
DA Call Completion	\$0.03 per call attempt
Intercept	\$0.01 per call
Busy Line Verification	\$0.80 per call
Emergency Interrupt	\$1.00 per call
Directory Assistance	
DA Database	
per listing	\$0.001
monthly	\$100.00
Direct access to DA service	
per query	\$0.01
monthly	\$5,000.00
NRC, service establish charge	\$820.00
DA transport	
switched local channel	\$133.81 (interim rate)
NRC, first	\$866.97 (interim rate)
NRC, add'l	\$486.83 (interim rate)
switched dedicated DS1 level	
per mile	\$16.75 (interim rate)
per facility termination	\$59.75 (interim rate)

NRC	\$100.49 (interim rate)
switched common	
per DA call	\$0.0003
per DA call per mile	\$0.00001
tandem switched	
per DA call	\$0.00055
Dedicated Transport	
DS1, per termination	\$ 59.75
DS1, per mile	\$ 1.60
NRC	\$100.49 (interim rate)
Common Transport	
Per termination	\$0.0005
Per mile	\$0.000012
Tandem Switching	\$0.00029 per minute
Signaling Links	
A link	\$5.00 per link, per month
non-recurring	\$400.00
Link termination	\$113.00
Signal Transfer Points	
ISUP	\$0.0001 per message
TCAP	\$0.0004 per message
Usage surrogate	\$64.00 per month

Signal Control Points	
LIDB (1)	TBD
Toll Free Database (1)	TBD
AIN, per message	\$0.00004 (interim rate)
AIN, Service Creation Tools (1)	TBD
AIN, Mediation (1)	TBD
(1) BellSouth and Sprint shall negotiate rates for this offering. If agreement is not reached within sixty (60) days of the Effective Date, either party may petition the Florida PSC to settle the disputed charge or charges	
Call Transport and Termination	
Direct End Office interconnection	\$.002 per MOU
Interconnection at the Tandem Switch	
-Tandem switch + transport	\$.00125 per MOU
-End office Switch	\$.00200 per MOU
-Combined	\$.00325 per MOU

TABLE 2

PHYSICAL COLLOCATION

RATE ELEMENT	APPLICATION/DESCRIPTION	TYPE OF CHARGE	PRICE
Application fee	Applied per arrangement, per C.O.	Non-recurring	\$3,850.00
Subsequent Application Fee (Note 1)	Applied per arrangement, per C.O.	Non-recurring	\$1,600.00
Space Preparation Fee (Note 2)	Applies per arrangement, per C.O.	Non-recurring	ICB
Space Enclosure Construction Fee (Note 2)	Applies per 100 square feet	Non-recurring	\$4,500.00
Additional Engineering Fee (Note 3)		Non-recurring	ICB
Cable installation fee	Applies per entrance cable	Non-recurring	\$2,750.00
Floor space	Zone A, per square foot Zone B, per square foot	Monthly recurring	\$7.50 \$6.75
Power	Per ampere based on manufacturer's specifications	Monthly recurring	\$5.00 per ampere
Cable support structure	Applies per entrance cable	Monthly recurring	\$13.35 per cable
Cross connect	Per cross-connect 2-wire 4-wire DS1 DS3 First cross-connect 2-wire 4-wire DS1 DS3 Each additional cross-connect 2-wire 4-wire DS1 DS3	Monthly recurring Monthly recurring Monthly recurring Monthly recurring Non-recurring Non-recurring Non-recurring Non-recurring Non-recurring Non-recurring Non-recurring Non-recurring	\$0.30 \$0.50 \$8.00 \$72.00 \$19.20 \$19.20 \$155.00 \$155.00 \$19.20 \$19.20 \$27.00 \$27.00
POT bay	Per cross-connect 2-wire 4-wire DS1 DS3	Monthly recurring Monthly recurring Monthly recurring Monthly recurring	\$0.40 \$1.20 \$1.20 \$8.00
Additional Security Access Cards	Each	Non-recurring ICB	\$10.00
Security escort	Basic - first half hour Overtime - first half hour Premium - first half hour Basic - first half hour Overtime - first half hour Premium -first half hour	Non-recurring ICB Non-recurring ICB Non-recurring ICB Non-recurring ICB Non-recurring ICB Non-recurring ICB	\$41.00 \$48.00 \$55.00 \$25.00 \$30.00 \$35.00

Table 2 (Con't)

PHYSICAL COLLOCATION**Notes:**

ICB: Individual Case Basis - one time charge

- (1) Subsequent Application Fee. BellSouth requires the submission of an Application Fee for modifications to an existing arrangement. However, when the modifications do not require BellSouth to expend capital (e.g. additional space or power requirements, BST termination/cross-connect equipment, etc.), BellSouth will assess the Subsequent Application Fee.

- (2) Space Preparation Fee. The Space Preparation Fee is a one-time fee, assessed per arrangement, per location. It covers costs associated with the shared physical collocation area within a central office, and includes survey, engineering, design and building modification costs. BellSouth will pro rata the total shared space preparation costs among the collocators at that location based on the number of square footage requested. This charge may vary dependent on the location and the type of arrangement requested.

Space Enclosure Construction Fee. The Space Enclosure Construction Fee is a one-time fee, assessed per enclosure, per location. It covers the costs associated with providing an optional equipment arrangement enclosure, and includes architectural and engineering fees, materials, and installation costs. This fee is assessed in 50 square foot increments, with a minimum space enclosure size of 100 square feet. Interconnectors may, at its option, arrange with a BellSouth certified contractor to construct the space enclosure in accordance with BellSouth's guidelines and specifications. Such contractor shall directly bill Interconnector for activities associated with the space enclosure construction, and this fee shall not be assessed.

- (3) Additional Engineering Fee. BellSouth's engineering and other labor time associated with establishing the Physical Collocation Arrangement will be billed as Additional Engineering charges, under provisions in BellSouth's F.C.C. Number 1 Tariff, Sections 13.1 and 13.2. An estimate of the Additional Engineering charges will be provided by BellSouth in the Application Response.

TABLE 3

RIGHTS OF WAY

BellSouth shall provide access to rights-of-way at rates that are consistent with Section 224 of the Telecommunications Act of 1934. To this end, BellSouth shall file appropriate rates to be approved by the Florida PSC.

TABLE 4

POLE ATTACHMENTS, CONDUIT AND DUCT OCCUPANCY

Pole Attachment	\$4.20 per attachment, per year
Conduit, per foot	\$0.56 per foot, per year
Work performed by BellSouth Employee, per hour	Labor rate as developed in accordance with FCC Accounting Rules for work performed by BellSouth employees.

TABLE 5

LOCAL NUMBER PORTABILITY

Sprint and BellSouth shall pay its own costs in the provision of interim number portability. Sprint and BellSouth shall track their costs of providing interim number portability with sufficient detail to verify the costs, in order to facilitate the Florida PSC's consideration of recovery of these costs in Docket No. 950737-TP.

TABLE 6

(Interim Rates Pending Further Negotiation)**RECORDED USAGE DATA**

Recording Services (only applied to unbundled operator services messages), per message	\$.008
Message Distribution, per message	\$.004
Data Transmission, per message	\$.001

42. Execution of the Interconnection Agreement by either Party does not confirm or infer that the executing Party agrees with any decision(s) issued pursuant to the Telecommunications Act of 1996 and the consequences of those decisions on specific language in this Agreement. Neither Party waives its rights to appeal or otherwise challenge any such decision(s) and each Party reserves all of its rights to pursue any and all legal and/or equitable remedies, including appeals of any such decision(s). If such appeals or challenges result in changes in the decision(s), the Parties agree that appropriate modifications to this Agreement will be made promptly to make its terms consistent with those changed decision(s).

IN WITNESS WHEREOF, the Parties have executed this Agreement through their authorized representatives.

SPRINT COMMUNICATIONS COMPANY,
LIMITED PARTNERSHIP

BELLSOUTH
TELECOMMUNICATIONS, INC.

By: _____
Gary Owens
Vice President

By: _____
Jerry D. Hendrix
Director Interconnection
Services/Pricing

Date

Date

DUPLICATE ORIGINAL

Attachment 1

DISAGREE

Sprint Proposed LanguageTABLE OF CONTENTS

ALTERNATIVE DISPUTE RESOLUTION

1. Purpose	1
2. Exclusive Remedy	1
3. Informal Resolution of Disputes	1
4. Initiation of an Arbitration	2
5. Governing Rules for Arbitration	2
6. Appointment and Removal of Arbitrators for Non-Service-Affecting Disputes	2
7. Duties and Powers of the Arbitrators	3
8. Discovery and Proceedings	3
9. Resolution of Service-Affecting Disputes	4
10. Privileges	6
11. Location of Hearing	6
12. Decision	6
13. Fees	7
14. Confidentiality	7
15. Service of Process	7

ALTERNATIVE DISPUTE RESOLUTION

1. Purpose

Attachment 1 provides for the expeditious, economical, and equitable resolution of disputes between BellSouth and Sprint arising under this Agreement.

2. Exclusive Remedy

2.1 Negotiation and arbitration under the procedures provided herein shall be the exclusive remedy for all disputes between BellSouth and Sprint arising under or related to this Agreement including its breach, except for: (i) disputes arising pursuant to Attachment 6, Connectivity Billing; and (ii) disputes or matters for which the Telecommunications Act of 1996 specifies a particular remedy or procedure. Except as provided herein, BellSouth and Sprint hereby renounce all recourse to litigation and agree that the award of the arbitrators shall be final and subject to no judicial review, except on one or more of those grounds specified in the Federal Arbitration Act (9 USC §§ 1 et seq.), as amended, or any successor provision thereto.

2.1.1 If, for any reason, certain claims or disputes are deemed to be non-arbitrable, the non-arbitrability of those claims or disputes shall in no way affect the arbitrability of any other claims or disputes.

2.1.2 If, for any reason, the Federal Communications Commission or any other federal or state regulatory agency exercises jurisdiction over and decides any dispute related to this Agreement or to any BellSouth tariff and, as a result, a claim is adjudicated in both an agency proceeding and an arbitration proceeding under this Attachment 1, the following provisions shall apply:

2.1.2.1 To the extent required by law, the agency ruling shall be binding upon the Parties for the limited purposes of regulation within the jurisdiction and authority of such agency.

2.1.2.2 The arbitration ruling rendered pursuant to this Attachment 1 shall be binding upon the Parties for purposes of establishing their respective contractual rights and obligations under this Agreement, and for all other purposes not expressly precluded by such agency ruling.

3. Informal Resolution of Disputes

3.1 The Parties to this Agreement shall submit any and all disputes between BellSouth and Sprint for resolution to an Inter-Company Review Board consisting of one representative from Sprint at the Director-or-above level and

one representative from BellSouth at the Vice-President-or-above level (or at such lower level as each Party may designate).

- 3.2 The Parties may enter into a settlement of any dispute at any time.

4. **Initiation of an Arbitration**

Except for Disputes Affecting Service, if the Inter-Company Review Board is unable to resolve the dispute within thirty (30) days (or such longer period as agreed to in writing by the Parties) of such submission, and the Parties have not otherwise entered into a settlement of their dispute, either Party may initiate an arbitration in accordance with the CPR Institute for Dispute Resolution ("CPR") Rules for Non-Administered Arbitration and business disputes ("the CPR Rules").

If the Inter-Company Review Board provided for in Section 3 of this Attachment 1 is unable to resolve a Dispute Affecting Service within two (2) business days (or such longer period as agreed to in writing by the Parties) of such submission, and the Parties have not otherwise entered into a settlement of their dispute, either Party, may, through its representative on the Inter-Company Review Board, request arbitration of what in good faith is believed to be a Dispute Affecting Service in accordance with the requirements of Section 9 of this Attachment 1, with the consent of the other party, which consent shall not be unreasonably withheld. Any dispute not resolved in accordance with Section 9 of this Attachment 1 shall be resolved as if it were not a Dispute Affecting Service.

5. **Governing Rules for Arbitration**

- 5.1 The rules set forth below and the CPR Rules shall govern all arbitration proceedings initiated pursuant to this Attachment; however, such arbitration proceedings shall not be conducted under the auspices of the CPR Rules unless the Parties mutually agree. Where any of the rules set forth herein conflict with the rules of the CPR Rules, the rules set forth in this Attachment shall prevail.

6. **Appointment and Removal of Arbitrators for the Disputes other than the Disputes Affecting Service Process**

- 6.1 Each arbitration conducted pursuant to this Section shall be conducted before a panel of three Arbitrators, each of whom shall meet the qualifications set forth herein. Each Arbitrator shall be impartial, shall not have been employed by or affiliated with any of the Parties hereto or any of their respective Affiliates and shall possess substantial legal, accounting, telecommunications, business or other professional experience relevant to the issues in dispute in the arbitration as stated in the notice initiating such proceeding. The panel of arbitrators shall be selected as provided in the CPR Rules.
- 6.2 The Parties may, by mutual written agreement, remove an Arbitrator at any time, and shall provide prompt written notice of removal to such Arbitrator.
- 6.3 In the event that an Arbitrator resigns, is removed pursuant to Section 6.2 of this Attachment 1, or becomes unable to discharge his or her duties, the Parties shall, by mutual written Agreement, appoint a replacement Arbitrator within thirty (30) days after such resignation, removal, or inability, unless a different time period is mutually agreed upon in writing by the Parties. Any matters pending before the Arbitrator at the time he or she resigns, is removed, or becomes unable to discharge his or her duties, will be assigned to the replacement Arbitrator as soon as the replacement Arbitrator is appointed.

7. **Duties and Powers of the Arbitrators**

The Arbitrators shall receive complaints and other permitted pleadings, oversee discovery, administer oaths and subpoena witnesses pursuant to the United States Arbitration Act, hold hearings, issue decisions, and maintain a record of proceedings. The Arbitrators shall have the power to award any remedy or relief that a court with jurisdiction over this Agreement could order or grant, including, without limitation, the awarding of damages, pre-judgment interest, specific performance of any obligation created under the Agreement, issuance of an injunction, or imposition of sanctions for abuse or frustration of the arbitration process, except that the Arbitrators may not: (i) award punitive damages; (ii) or any remedy rendered unavailable to the Parties pursuant to Section 10.3 of the General Terms and Conditions of the Agreement; or (iii) limit, expand, or otherwise modify the terms of this Agreement.

8. **Discovery and Proceedings**

- 8.1 BellSouth and Sprint shall attempt, in good faith, to agree on a plan for discovery. Should they fail to agree, either BellSouth or Sprint may request a joint meeting or conference call with the Arbitrators. The Arbitrators shall resolve any disputes between BellSouth and Sprint, and such resolution with

respect to the scope, manner, and timing of discovery shall be final and binding.

- 8.2 The Parties shall facilitate the arbitration by: (i) making available to one another and to the Arbitrators, on as expedited a basis as is practicable, for examination, deposition, inspection and extraction all documents, books, records and personnel under their control if determined by the Arbitrators to be relevant to the dispute; (ii) conducting arbitration hearings to the greatest extent possible on successive days; and (iii) observing strictly the time periods established by the CPR Rules or by the Arbitrators for submission of evidence or briefs.

9. **Resolution of Disputes Affecting Service**

9.1 **Purpose**

This Section 9 describes the procedures for an expedited resolution of disputes between BellSouth and Sprint arising under this Agreement which directly affect the ability of a Party to provide uninterrupted, high quality services to its customers at the time of the dispute and which cannot be resolved using the procedures for informal resolution of disputes contained in this attachment of the Agreement.

9.2 **Appointment and Removal of Arbitrator**

- 9.2.1 A sole Arbitrator will preside over each dispute submitted for arbitration under this Section 9.
- 9.2.2 The Parties shall appoint three (3) Arbitrators who will serve for the term of this Agreement, unless removed pursuant to Section 9.2.3 of this Attachment 1. The appointment and the order in which Arbitrators shall preside over Disputes Affecting Service will be made by mutual agreement in writing within thirty (30) days after the Effective Date.
- 9.2.3 The Parties may, by mutual written agreement, remove an Arbitrator at any time, and shall provide prompt written notice of removal to such Arbitrator.
- 9.2.4 In the event that an Arbitrator resigns, is removed pursuant to Section 9.2.3 of this Attachment 1, or becomes unable to discharge his or her duties, the Parties shall, by mutual written Agreement, appoint a replacement Arbitrator within thirty (30) days after such resignation, removal, or inability, unless a different time period is mutually agreed upon in writing by the Parties. Any matters pending before the Arbitrator at the time he or she resigns, is removed, or becomes unable to discharge his or her duties, will be assigned to the Arbitrator whose name appears next in the alphabet.

9.3 Initiation of Disputes Affecting Service Process.

- 9.3.1 A proceeding for arbitration under this Section 9 will be commenced by a Party ("Complaining Party") after following the process provided for in Section 4 of this Attachment 1 by filing a complaint with the Arbitrator and simultaneously providing a copy to the other Party ("Complaint").
- 9.3.2 Each Complaint will concern only the claims relating to an act or failure to act (or series of related acts or failures to act) of a Party which affect the Complaining Party's ability to offer a specific service (or group of related services) to its customers.
- 9.3.3 A Complaint may be in letter or memorandum form and must specifically describe the action or inaction of a Party in dispute and identify with particularity how the complaining Party's service to its customers is affected.

9.4 Response to Complaint

A response to the Complaint must be filed within five (5) business days after service of the Complaint.

9.5 Reply to Complaint

A reply is permitted to be filed by the Complaining Party within three (3) business days of service of the response. The reply must be limited to those matters raised in the response.

9.6 Discovery

The Parties shall cooperate on discovery matters as provided in Section 8 of this Attachment 1, but following expedited procedures.

9.7 Hearing

- 9.7.1 The Arbitrator will schedule a hearing on the Complaint to take place within twenty (20) business days after service of the Complaint. However, if mutually agreed to by the Parties, a hearing may be waived and the decision of the Arbitrator will be based upon the papers filed by the Parties.
- 9.7.2 The hearing will be limited to four (4) days, with each Party allocated no more than two (2) days, including cross examination by the other Party, to present its evidence and arguments. For extraordinary reasons, including the need for extensive cross-examination, the Arbitrator may allocate more time for the hearing.

In order to focus the issues for purposes of the hearing, to present initial views concerning the issues, and to facilitate the presentation of evidence, the Arbitrator has the discretion to conduct a telephone prehearing conference at a mutually convenient time, but in no event later than three (3) days prior to any scheduled hearing.

Each Party may introduce evidence and call witnesses it has previously identified in its witness and exhibit lists. The witness and exhibit lists must be furnished to the other Party at least three (3) days prior to commencement of the hearing. The witness list will disclose the substance of each witness' expected testimony. The exhibit list will identify by name (author and recipient), date, title and any other identifying characteristics the exhibits to be used at the arbitration. Testimony from witnesses not listed on the witness list or exhibits not listed on the exhibit list may not be presented in the hearing.

9.7.3 The Parties will make reasonable efforts to stipulate to undisputed facts prior to the date of the hearing.

9.7.4 Witnesses will testify under oath and a complete transcript of the proceeding, together with all pleadings and exhibits, shall be maintained by the Arbitrator.

9.8 **Decision**

9.8.1 The Arbitrator will issue and serve his or her decision on the Parties within five (5) business days of the close of the hearing or receipt of the hearing transcript, whichever is later.

9.8.2 The Parties agree to take the actions necessary to implement the decision of the Arbitrator immediately upon receipt of the decision.

10. **Privileges**

10.1 Although conformity to certain legal rules of evidence may not be necessary in connection arbitrations initiated pursuant to this Attachment, the Arbitrators shall, in all cases, apply the attorney-client privilege and the work product immunity.

10.2 At no time, for any purposes, may a Party introduce into evidence or inform the Arbitrators of any statement or other action of a Party in connection with negotiations between the Parties pursuant to the Informal Resolution of Disputes provision of this Attachment 1.

11. **Location of Hearing**

Unless both Parties agree otherwise, any hearing under this Attachment 1 shall take place in Atlanta, Georgia.

12. **Decision**

The Arbitrator(s) decision and award shall be final and binding, and shall be in writing unless the Parties mutually agree to waive the requirement of a written opinion. Judgment upon the award rendered by the Arbitrator(s) may be entered in any court having jurisdiction thereof. Either Party may apply to the

United States District Court for the district in which the hearing occurred for an order enforcing the decision. Except for Disputes Affecting Service, the Arbitrators shall make their decision within ninety (90) days of the initiation of proceedings pursuant to Section 4 of this Attachment, unless the Parties mutually agree otherwise.

13. **Fees**

13.1 The Arbitrator(s) fees and expenses that are directly related to a particular proceeding shall be paid by the losing Party. In cases where the Arbitrator(s) determines that neither Party has, in some material respect, completely prevailed or lost in a proceeding, the Arbitrator(s) shall, in his or her discretion, apportion expenses to reflect the relative success of each Party. Those fees and expenses not directly related to a particular proceeding shall be shared equally. In the event that the Parties settle a dispute before the Arbitrator(s) reaches a decision with respect to that dispute, the Settlement Agreement must specify how the Arbitrator(s)' fees for the particular proceeding will be apportioned.

13.2 In an action to enforce or confirm a decision of the Arbitrator(s), the prevailing Party shall be entitled to its reasonable attorneys' fees, expert fees, costs, and expenses.

14. **Confidentiality**

14.1 BellSouth, Sprint, and the Arbitrator(s) will treat any arbitration proceeding, including the hearings and conferences, discovery, or other related events, as confidential, except as necessary in connection with a judicial challenge to, or enforcement of, an award, or unless otherwise required by an order or lawful process of a court or governmental body.

14.2 In order to maintain the privacy of all arbitration conferences and hearings, the Arbitrator(s) shall have the power to require the exclusion of any person, other than a Party, counsel thereto, or other essential persons.

14.3 To the extent that any information or materials disclosed in the course of an arbitration proceeding contains proprietary or confidential information of either Party, it shall be safeguarded in accordance with Section 18 of the General Terms and Conditions of the Agreement. However, nothing in Section 18 of the General Terms and Conditions of the Agreement shall be construed to prevent either Party from disclosing the other Party's Information to the Arbitrator in connection with or in anticipation of an arbitration proceeding. In addition, the Arbitrators may issue orders to protect the confidentiality of proprietary information, trade secrets, or other sensitive information.

15. **Service of Process**

Except as provided in Section 9.3.1 of this Attachment 1, service may be made by submitting one copy of all pleadings and attachments and any other documents requiring service to each Party and one copy to the Arbitrator. Service shall be deemed made (i) upon receipt if delivered by hand; (ii) after three (3) business days if sent by first class U.S. mail; (iii) the next business day if sent by overnight courier service; or (iv) upon confirmed receipt if transmitted by facsimile. If service is by facsimile, a copy shall be sent the same day by hand delivery, first class U.S. mail, or overnight courier service.

- 15.1 Service by Sprint to BellSouth and by BellSouth to Sprint at the address designated for delivery of notices in this Agreement shall be deemed to be service to BellSouth or Sprint, respectfully.

BellSouth Proposed Language

BellSouth proposes to delete this section.

TABLE OF CONTENTS

1. INTRODUCTION	2
2. LOOP COMBINATION	2
3. INTEGRATED DIGITAL LOOP CARRIERS	5
4. LOOP DISTRIBUTION	5
5. LOOP CONCENTRATOR/MULTIPLEXER	11
6. LOOP FEEDER	15
7. LOCAL SWITCHING	18
8. OPERATOR SYSTEMS	29
9. COMMON TRANSPORT	32
10. DEDICATED TRANSPORT	35
11. SIGNALING LINK TRANSPORT	48
12. SIGNALING TRANSFER POINTS (STPS)	49
13. SERVICE CONTROL POINTS/DATABASES	57
14. TANDEM SWITCHING	69
15. DARK FIBER	71
16. ADDITIONAL REQUIREMENTS	72

SERVICE DESCRIPTION: UNBUNDLED NETWORK ELEMENTS**1. Introduction**

This Attachment sets forth the descriptions and requirements for unbundled network elements that BellSouth agrees to offer to Sprint under this Agreement.

2. Loop Combination**2.1 Definition**

2.1.1 The Loop or Loop Combination is a combination of the network interface device (NID), loop distribution and loop feeder, with or without a loop concentrator/multiplexer. The loop is the physical medium or functional path on which a subscriber's traffic (multiplexed or non-multiplexed, concentrated or non-concentrated) is carried from the MDF, DSX, LGX or DCS in a central office or similar environment (including remote switching modules) up to the termination at the NID at the customer's premise.

2.1.2 The provisioning of service to a customer will require cross-office cabling and cross-connections within the central office to connect the loop to a local switch or to other transmission equipment in co-located space. These cables and cross-connections may be considered part of the loop, the switch or other transmission equipment, or as a separately tariffed element.

2.2 Technical Requirements

2.2.1 The Loop or Loop Combination shall be capable of performing transmission and signaling functions associated with all local services including the following (whenever needed by Sprint and wherever available in the BellSouth network, to provide end-to-end service capability to Sprint's customer):

2.2.1.1 2-wire voice grade basic telephone services;

2.2.1.2 2-wire ISDN;

2.2.1.3 2-wire CENTREX;

2.2.1.4 2 and 4-wire PBX lines or trunks;

2.2.1.5 2 and 4-wire voice grade private lines and foreign exchange lines;

- 2.2.1.6 4-wire digital data (2.4Kbps through 64Kbps and n times 64Kbps (where $n \leq 24$);
- 2.2.1.7 4-wire DS1 (switched or private line);
2-wire ADSL

2-wire and 4-wire HDSL
- 2.2.1.8 DS-3 rate private lines; and
- 2.2.1.9 Optical SONET OC- n rate private lines.
- 2.2.2 The alternatives for the unbundled loop combination include but are not limited to:
 - 2.2.2.1 Copper twisted pair loop from the NID at the customer's premise to the MDF in the LEC local serving office (LSO).
 - 2.2.2.2 Copper twisted pair distribution from the NID at the customer's premise to a loop concentrator/multiplexer located external to the LSO, with metallic T1 or fiber feeder from the concentrator/multiplexer to an MDF or DSX frame in the LSO (see loop concentrator/multiplexer section for possible variations).
 - 2.2.2.3 Whenever available in the BellSouth network, BellSouth will provide Hybrid fiber coax loop that consists of coax cable from an NID/NIU at the customer's premise to a fiber node, fiber cable from the fiber node to a Host Digital Terminal (HDT) in the LSO, and DS1s from the HDT to a DSX frame in the LSO.
 - 2.2.2.4 DS1 rate loop over a metallic T1 or optical SONET/asynchronous network facility from the NID at the customer's premise to a DSX frame in the LEC LSO.
 - 2.2.2.5 DS3 rate loop over optical SONET/asynchronous network facility from the NID at the customer's premise to a DSX frame or DCS in the LEC LSO.
 - 2.2.2.6 SONET OC- n rate loop from the NID at the customer's premise to a Lightguide Cross-connect (LGX) or DCS in the LSO.
 - 2.2.2.7 Services supported by the loop combinations will include POTS, CENTREX, basic rate ISDN, analog PBX, voice grade private line, and digital data (up to 64 Kb/s). Additional services may include digital

PBXs, primary rate ISDN, Nx 64Kb/s, and DS1/DS3 and SONET private lines.

- 2.2.2.8 The loop combination must support the transmission, signaling, performance and interface requirements of the services to be provided over it. It is recognized that the requirements of different services are different, and that a number of types or grades of loops are required to support these services. Services provided over the loop by Sprint will be consistent with industry standards.
- 2.2.2.9 In some instances, Sprint will require access to copper twisted pair loop combination unfettered by any intervening equipment (e.g. filters, load coils, range extenders, etc.), so that Sprint can use the loop combination for a variety of services by attaching appropriate terminal equipment at the ends. Sprint will determine the type of service that will be provided over the loop combination.
- 2.2.3 The Loop Combination shall be provided to Sprint in accordance with the following Technical References:
 - 2.2.3.1 Bellcore TR-NWT-000057, Functional Criteria for Digital Loop Carrier Systems, Issue 2, January 1993.
 - 2.2.3.2 Bellcore TR-NWT-000393, Generic Requirements for ISDN Basic Access Digital Subscriber Lines.
 - 2.2.3.3 ANSI T1.106 - 1988, American National Standard for Telecommunications - Digital Hierarchy - Optical Interface Specifications (Single Mode).
 - 2.2.3.4 ANSI T1.105 - 1995, American National Standard for Telecommunications - Synchronous Optical Network (SONET) - Basic Description including Multiplex Structure, Rates and Formats.
 - 2.2.3.5 ANSI T1.102 - 1993, American National Standard for Telecommunications - Digital Hierarchy - Electrical Interfaces.
 - 2.2.3.6 ANSI T1.403 - 1989, American National Standard for Telecommunications - Carrier to Customer Installation, DS1 Metallic Interface Specification.
 - 2.2.3.7 Bellcore GR-253-CORE, Synchronous Optical Network Systems (SONET), Common Generic Criteria.
 - 2.2.3.8 **DELETED**

- 2.2.3.9 **DELETED**
- 2.2.3.10 **DELETED**
- 2.2.3.11 **DELETED**
- 2.2.3.12 **DELETED**
- 2.2.3.13 Bellcore TR-TSY-000008, Digital Interface Between the SLC 96 Digital Loop Carrier System and a Local Digital Switch, Issue 2, August 1987.
- 2.2.3.14 Bellcore TR-NWT-000303, Integrated Digital Loop Carrier System Generic Requirements, Objectives and Interface, Issue 2, December 1992; Rev.1, December 1993; Supplement 1, December 1993.
- 2.2.3.15 Bellcore TR-TSY-000673, Operations Systems Interface for an IDLC System, (LSSGR) FSD 20-02-2100, Issue 1, September 1989.
- 2.2.3.16 **DELETED**
- 2.2.3.17 **DELETED**
- 2.2.3.18 **DELETED**
- 2.2.3.19 **DELETED**

3. **Integrated Digital Loop Carriers**

Where BellSouth uses integrated Digital Loop Carrier (DLCs) systems to provide the local loop, BellSouth will make alternative arrangements to permit Sprint to order a contiguous unbundled local loop. These arrangements must provide Sprint with the capability to serve all of BellSouth's Customers at the same level BellSouth provides itself.

4. **Loop Distribution**

Loop Distribution is composed of two distinct component parts: a Network Interface Device and Distribution Media. Each component part is defined in detail below.

4.1 **Network Interface Device**

4.1.1 **Definition**

- 4.1.1.1 The Network Interface Device (NID) is a single-line termination device or that portion of a multiple-line termination device required to terminate a

single line or circuit. The fundamental function of the NID is to establish the official network demarcation point between a carrier and its end-user customer. The NID features two independent chambers or divisions which separate the service provider's network from the customer's inside wiring. Each chamber or division contains the appropriate connection points or posts to which the service provider, and the end-user customer each make their connections. The NID provides a protective ground connection, and is capable of terminating cables such as twisted pair cable.

- 4.1.1.1.1 BellSouth shall allow Sprint to access the customer's inside wiring. Such access may take place through either of the following: 1) allow Sprint to use any existing capacity on BellSouth's NID; or, 2) in instances where space capacity does not exist, Sprint may connect its NID to BellSouth's NID only in adherence with FCC rules regarding a NID to NID arrangement, until such time as appropriate guidelines for connection to the NID are developed and incorporated within the National Electric Safety Code.
- 4.1.1.2 With respect to multiple-line termination devices, Sprint shall specify the quantity of NIDs it requires within such device.
- 4.1.1.3 Figure 1 shows a schematic of a NID.

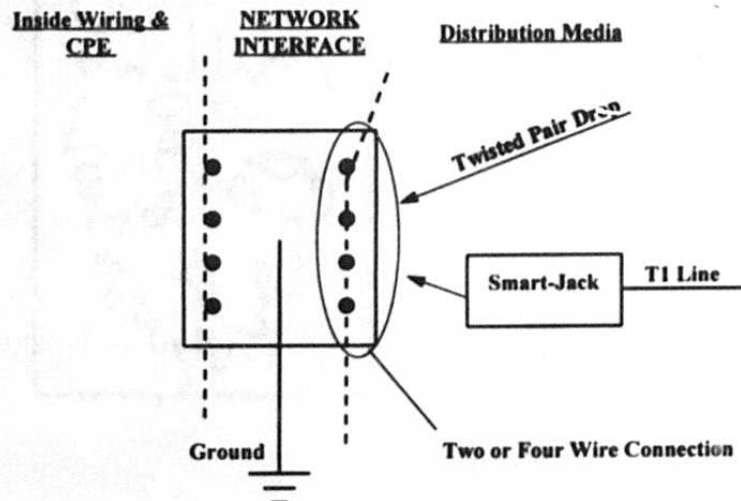


Figure 1 - Network Interface Device

4.1.2 Technical Requirements

- 4.1.2.1 The Network Interface Device shall provide a clean, accessible point of connection for the inside wiring and for the Distribution Media and shall maintain a connection to ground that meets the requirements set forth below.
- 4.1.2.2 The NID shall be capable of transferring electrical analog or digital signals between the customer's inside wiring and the Distribution Media.
- 4.1.2.3 All NID posts or connecting points shall be in place, secure, usable and free of any rust or corrosion. The protective ground connection shall exist and be properly installed. The ground wire will also be free of rust or corrosion and have continuity relative to ground.
- 4.1.2.4 The NID shall be capable of withstanding all normal local environmental variations.
- 4.1.2.5 Where the NID is not located in a larger, secure cabinet or closet, the NID shall be protected from physical vandalism. The NID shall be physically accessible to Sprint designated personnel. In cases where entrance to the customer premises is required to give access to the NID, Sprint shall obtain entrance permission directly from the customer.
- 4.1.2.6 BellSouth shall offer the NID together with, and separately from the Distribution Media component of Loop Distribution.

4.1.3 Interface Requirements

- 4.1.3.1 The NID shall be the interface to customers' premises wiring for alternative loop technologies.
- 4.1.3.2 BellSouth shall permit Sprint to remove any existing terminations to the NID and replace them with terminations designated by Sprint. BellSouth shall not remove or alter customer inside wiring.
- 4.1.3.3 The NID shall be equal to or better than all of the requirements for NIDs set forth in the following technical references:
 - 4.1.3.3.1 Bellcore Technical Advisory TA-TSY-000120 "Customer Premises or Network Ground Wire";
 - 4.1.3.3.2 Bellcore Generic Requirement GR-49-CORE "Generic Requirements for Outdoor Telephone Network Interface Devices";

- 4.1.3.3.3 Bellcore Technical Requirement TR-NWT-00239 "Indoor Telephone Network Interfaces";
- 4.1.3.3.4 Bellcore Technical Requirement TR-NWT-000937 "Generic Requirements for Outdoor and Indoor Building Entrance"; and
- 4.1.3.3.5 Bellcore Technical Requirement TR-NWT-000133 "Generic Requirements for Network Inside Wiring."

4.2 Distribution Media

Any request by Sprint for unbundling of Distribution Media will be made pursuant to the Bona Fide Request Process identified in Section 1.1. of the General Terms and Conditions.

4.2.1 Definition

- 4.2.1.1 Distribution Media provides connectivity between the NID component of Loop Distribution and the terminal block on the customer-side of a Feeder Distribution Interface (FDI). The FDI is a device that terminates the Distribution Media and the Loop Feeder, and cross-connects them in order to provide a continuous transmission path between the NID and a telephone company central office. For loop plant that contains a Loop Concentrator/Multiplexer, the Distribution Media may terminate at the FDI (if one exists), or at a termination and cross-connect field associated with the Loop Concentrator/Multiplexer. This termination and cross-connect field may be in the form of an outside plant distribution closure, remote terminal or fiber node, or an underground vault.

- 4.2.1.2 The Distribution Media may be copper twisted pair, coax cable, or single or multi-mode fiber optic cable. A combination that includes two or more of these media is also possible. In certain cases, Sprint shall require a copper twisted pair Distribution Media even in instances where the Distribution Media for services that BellSouth offers is other than a copper facility.

4.2.2 Requirements for All Distribution Media

- 4.2.2.1 Distribution Media shall be capable of transmitting signals for the following services (as needed by Sprint to provide end-to-end service capability to its customer):
 - 4.2.2.1.1 2-wire voice grade basic telephone services;
 - 4.2.2.1.2 2-wire ISDN;
 - 4.2.2.1.3 2-wire CENTREX;

- 4.2.2.1.4 2 and 4-wire PBX lines or trunks;
- 4.2.2.1.5 2 and 4-wire voice grade private lines and foreign exchange lines;
2-wire ADSL
2-wire and 4-wire HDSL;
- 4.2.2.1.6 4-wire digital data (2.4Kbps through 64Kbps and n times 64Kbps (where $n \leq 24$); and
- 4.2.2.1.7 4-wire DS1 (switched or private line).
- 4.2.2.2 Distribution Media shall transmit all signaling messages or tones. Where the Distribution Media includes any active elements that terminate any of the signaling messages or tones, these messages or tones shall be reproduced by the Distribution Media at the interfaces to an adjacent Network Element in a format that maintains the integrity of the signaling messages or tones.
- 4.2.2.3 Distribution Media shall support functions associated with provisioning, maintenance and testing of the Distribution Media itself, as well as provide necessary access to provisioning, maintenance and testing functions for Network Elements to which it is associated.
- 4.2.2.4 Distribution Media shall provide performance monitoring of the Distribution Media itself, as well as provide necessary access for performance monitoring for Network Elements to which it is associated.
- 4.2.2.5 Distribution Media shall be equal to or better than all of the applicable requirements set forth in the following technical references:
- 4.2.2.5.1 Bellcore TR-TSY-000057, "Functional Criteria for Digital Loop Carrier Systems"; and
- 4.2.2.5.2 Bellcore TR-NWT-000393, "Generic Requirements for ISDN Basic Access Digital Subscriber Lines."
- 4.2.2.6 BellSouth shall provide Sprint with physical access to, and the right to connect to, the FDI.
- 4.2.2.6.1 BellSouth shall offer Distribution Media together with, and separately from the NID component of Loop Distribution.
- 4.2.3 **Additional Requirements for Special Copper Distribution Media**
In addition to Distribution Media that supports the requirements in Section 4.2.2 (above), Sprint may designate Distribution Media to be

copper twisted pair which are unfettered by any intervening equipment (e.g., filters, load coils, range extenders) so that Sprint can use these loops for a variety of services by attaching appropriate terminal equipment at the ends.

4.2.4 Additional Requirements for Fiber Distribution Media

Fiber optic cable Distribution Media shall be capable of transmitting signals for the following services in addition to the ones under Section 4.2.2.1 above:

4.2.4.1 DS3 rate private line service;

4.2.4.2 Optical SONET OC-n rate private lines (where n is defined in the technical reference in Section 5.2.4.4 of this Attachment 2; and

4.2.4.3 Analog Radio Frequency based services (e.g., Cable Television (CATV)

4.2.5 Additional Requirements for Coaxial Cable Distribution Media

Coaxial cable (coax) Distribution Media shall be capable of transmitting signals for the following services in addition to the ones under Section 4.2.2.1 above:

4.2.5.1 Broadband data, either one way or bi-directional, symmetric or asymmetric, at rates between 1.5 Mb/s and 45 Mb/s; and

4.2.5.2 Analog Radio Frequency based services (e.g. CATV).

4.2.6 Interface Requirements

4.2.6.1 Signal transfers between the Distribution Media and the NID and an adjacent Network Element shall have levels of degradation that are within the performance requirements set forth in Section 16.2 of this Attachment 2.

4.2.6.2 Distribution Media shall be equal to or better than each of the applicable interface requirements set forth in the following technical references:

4.2.6.2.1 Bellcore TR-NWT-000049, "Generic Requirements for Outdoor Telephone Network Interface Devices," Issued December 1, 1994;

4.2.6.2.2 Bellcore TR-NWT-000057, "Functional Criteria for Digital Loop Carrier Systems," Issued January 2, 1993;

4.2.6.2.3 Bellcore TR-NWT-000393, "Generic Requirements for ISDN Basic Access Digital Subscriber Lines";

- 4.2.6.2.4 Bellcore TR-NWT-000253, SONET Transport Systems: Common Criteria (A module of TSGR, FR-NWT-000440), Issue 2, December 1991;

5. **Loop Concentrator/Multiplexer**

Any request by Sprint for unbundling the Loop Concentrator/Multiplexer will be made pursuant to the Bona Fide Request Process identified in Section 1.1. of the General Terms and Conditions.

5.1 **Definition**

- 5.1.1 The Loop Concentrator/Multiplexer is the Network Element that: (1) aggregates lower bit rate or bandwidth signals to higher bit rate or bandwidth signals (multiplexing); (2) disaggregates higher bit rate or bandwidth signals to lower bit rate or bandwidth signals (demultiplexing); (3) aggregates a specified number of signals or channels to fewer channels (concentrating); (4) performs signal conversion, including encoding of signals (e.g., analog to digital and digital to analog signal conversion); and (5) in some instances performs electrical to optical (E/O) conversion.

- 5.1.2 The Loop Concentrator/Multiplexer function may be provided through a Digital Loop Carrier (DLC) system, channel bank, multiplexer or other equipment at which traffic is encoded and decoded, multiplexed and demultiplexed, or concentrated. In cases where this Network Element is required on an integrated DLC, BellSouth will provide it by a universal DLC alternative.

5.2 **Technical Requirements**

- 5.2.1 The Loop Concentrator/Multiplexer shall be capable of performing its functions on the signals for the following services, including but not limited to, (as needed by Sprint to provide end-to-end service capability to its customer):
- 5.2.1.1 2-wire voice grade basic telephone services;
 - 5.2.1.2 2-wire ISDN;
 - 5.2.1.3 2-wire CENTREX;
 - 5.2.1.4 2 and 4-wire PBX lines or trunks;
 - 5.2.1.5 2 and 4-wire voice grade private lines and foreign exchange lines;

- 5.2.1.6 4-wire digital data (2.4Kbps through 64Kbps and n times 64Kbps (where $n \leq 24$);
2-wire ADSL
2-wire and 4-wire HDSL
- 5.2.1.7 4-wire DS1 (switched or private line);
- 5.2.1.8 DS-3 rate private lines;
- 5.2.1.9 Optical SONET rate private lines; and
- 5.2.1.10 Coin services
- 5.2.2 The Loop Concentrator/Multiplexer shall perform the following functions as appropriate:
 - 5.2.2.1 Analog to digital signal conversion of both incoming and outgoing (upstream and downstream) analog signals;
 - 5.2.2.2 Multiplexing of the individual digital signals up to higher transmission bit rate signals (e.g., DSO, DS1, DS3, or optical SONET rates) for transport to BellSouth central office through the Loop Feeder; and
 - 5.2.2.3 Concentration of end-user customer signals onto fewer channels of a Loop Feeder. (The concentration ratio provided for the Network Elements requested by Sprint shall be no higher than the Loop Concentrator/Multiplexer concentration ratio BellSouth uses to provide service to its own customers.)
- 5.2.3 BellSouth shall provide power for the Loop Concentrator/ Multiplexer, through a non-interruptible source if the function is performed in a central office, or from a commercial AC power source with battery backup if the equipment is located outside a central office. Such power shall also adhere to the requirements stated in the Section 2 of Attachment 3.
- 5.2.4 The Loop Concentrator/Multiplexer shall be provided to Sprint in accordance with industry standards and the following Technical References:
 - 5.2.4.1 Bellcore TR-NWT-000057, Functional Criteria for Digital Loop Carrier Systems, Issue 2, January 1993.
 - 5.2.4.2 Bellcore TR-NWT-000393, Generic Requirements for ISDN Basic Access Digital Subscriber Lines.

- 5.2.4.3 ANSI T1.106 - 1988, American National Standard for Telecommunications - Digital Hierarchy - Optical Interface Specifications (Single Mode).
- 5.2.4.4 ANSI T1.105 - 1995, American National Standard for Telecommunications - Synchronous Optical Network (SONET) - Basic Description including Multiplex Structure, Rates and Formats.
- 5.2.4.5 ANSI T1.102 - 1993, American National Standard for Telecommunications - Digital Hierarchy - Electrical Interfaces.
- 5.2.4.6 ANSI T1.403- 1989, American National Standard for Telecommunications - Carrier to Customer Installation, DS1 Metallic Interface Specification.
- 5.2.4.7 Bellcore GR-253-CORE, Synchronous Optical Network Systems (SONET), Common Generic Criteria.
- 5.2.4.8 Bellcore TR-TSY-000008, Digital Interface Between the SLC 96 Digital Loop Carrier System and a Local Digital Switch, Issue 2, August 1987.
- 5.2.4.9 Bellcore TR-NWT-000303, Integrated Digital Loop Carrier System Generic Requirements, Objectives and Interface, Issue 2, December 1992; Rev.1, December 1993; Supplement 1, December 1993.
- 5.2.4.10 Bellcore TR-TSY-000673, Operations Systems Interface for an IDLC System, (LSSGR) FSD 20-02-2100, Issue 1, September 1989.
- 5.3 **Requirements for an Intelligent Loop Concentrator/Multiplexer**
 - 5.3.1 In addition to the basic functions described above for the Loop Concentrator/Multiplexer, the Intelligent Loop Concentrator/Multiplexer (IC/M) shall provide facility grooming, facility test functions, format conversion and signaling conversion as appropriate.
 - 5.3.2 At Sprint's option, BellSouth shall provide immediate and continuous configuration and reconfiguration of the channels within the physical interfaces (i.e., of cross connects, as well as direct Sprint control of such configurations and reconfigurations) on the underlying device that provides such IC/M function.
 - 5.3.3 At Sprint's option, BellSouth shall provide scheduled configuration and reconfiguration of the channels within the physical interfaces (i.e., of cross connects, as well as direct Sprint control of such configurations and reconfigurations) on the underlying device that provides such IC/M function.

- 5.3.4 The underlying equipment that provides such IC/M function shall continuously monitor protected circuit packs and redundant common equipment.
- 5.3.5 The underlying equipment that provides such IC/M function shall automatically switch to a protection circuit pack on detection of a failure or degradation of normal operation.
- 5.3.6 The underlying equipment that provides such IC/M function shall be equipped with a redundant power supply or a battery back-up.
- 5.3.7 At Sprint's option, BellSouth shall provide Sprint with real time performance monitoring and alarm data on IC/M elements that may affect Sprint's traffic. This includes IC/M hardware alarm data and facility alarm data on the underlying device that provides such IC/M function.
- 5.3.8 At Sprint's option, BellSouth shall provide Sprint with real time ability to initiate tests on the underlying device that provides such IC/M function integrated test equipment as well as other integrated functionality for routine testing and fault isolation.
- 5.4 **Interface Requirements**
- The Loop Concentrator/Multiplexer shall meet the following interface requirements, as appropriate for the configuration that Sprint designates:
- 5.4.1 The Loop Concentrator/Multiplexer shall provide an analog voice frequency copper twisted pair interface to the local switch (e.g., universal DLC applications), as described in the references in Section 5.2.4 of this Attachment.
- 5.4.2 The Loop Concentrator/Multiplexer shall provide digital 4-wire electrical interfaces to the local digital switch, as described in the references in Section 5.2.4 of this Attachment.
- 5.4.3 The Loop Concentrator/Multiplexer shall provide optical SONET interfaces at rates of OC-N as described in the references in Section 5.2.4 of this Attachment.
- 5.4.4 The Loop Concentrator/Multiplexer shall provide the Bellcore TR-303 DS1 level interface to a Local Digital switch. Loop Concentrator/Multiplexer shall provide Bellcore TR-08 modes 1&2 DS1 interfaces when designated by Sprint. Such interface requirements are specified in the references in Section 5.2.4 of this Attachment.

- 5.4.5 The Loop Concentrator/Multiplexer shall provide Integrated Network Access (INA) DS1s for non-locally switched or non-switched special services, as described in the references in Section 5.2.4 of this Attachment.
- 5.5 The Intelligent Loop Concentrator/Multiplexer shall be provided to Sprint in accordance with the Technical References set forth in Sections 5.2.4.13 through 5.2.4.19 above.

6. **Loop Feeder**

Any request by Sprint for unbundling the Loop Feeder will be made pursuant to the Bona Fide Request Process identified in Section 1.1. of the General Terms and Conditions of this Agreement.

6.1 **Definition**

- 6.1.1 The Loop Feeder is the Network Element that provides connectivity between (1) a FDI associated with Loop Distribution and a termination point appropriate for the media in a central office, or (2) a Loop Concentrator/Multiplexer provided in a remote terminal and a termination point appropriate for the media in a central office. BellSouth shall provide the necessary cabling between the BellSouth equipment (i.e. FDI) and Sprint's equipment.

- 6.1.2 The physical medium of the Loop Feeder may be copper twisted pair, or single or multi-mode fiber as designated by Sprint and where available in the BellSouth network. In certain cases, BellSouth must provide a copper twisted pair loop even in instances where the medium of the Loop Feeder for services that BellSouth offers is other than a copper facility.

6.2 **Requirements for All Loop Feeder Media**

- 6.2.1 The Loop Feeder shall be capable of transmitting analog voice frequency, basic rate ISDN, digital data, or analog radio frequency signals, where available in the BellSouth network.
- 6.2.2 BellSouth shall provide appropriate power for all active elements in the Loop Feeder. BellSouth will provide appropriate power from a central office source, or from a commercial AC source with rectifiers for AC to DC conversion and 8-hour battery back-up when the equipment is located in an outside plant Remote Terminal (RT).

6.3 **Additional Requirements for Special Copper Loop Feeder Medium**

In addition to requirements set forth in Section 6.2 above, and where available in the BellSouth network, Sprint may require BellSouth to provide copper twisted pair Loop Feeder which are unfettered by any intervening equipment (e.g. filters, load coils, and range extenders), so that Sprint can use these Loop Feeders for a variety of services by attaching appropriate terminal equipment at the ends.

6.4 Additional Technical Requirements for DS1 Conditioned Loop Feeder

In addition to the requirements set forth in Section 6.2 above, and where available in the BellSouth network, Sprint may designate that the Loop Feeder be conditioned to transport a DS1 signal. The requirements for such transport are defined in the references below in Section 6.6.

6.5 Additional Technical Requirements for Optical Loop Feeder

In addition to the requirements set forth in Section 6.2 above, and where available in the BellSouth network, Sprint may designate that Loop Feeder will transport DS3 and OCn (where n is defined in the technical reference in Section 5.2.4.4. The requirements for such transport are defined in the references below in Section 6.6.

6.6 BellSouth shall offer Loop Feeder in accordance with the requirements set forth in the following Technical References:

6.6.1 DELETED

6.6.2 Bellcore Technical Requirement TR-NWT-000499, Issue 5, December 1993, section 7 for DS1 interfaces;

6.6.3 DELETED

6.6.4 Bellcore TR-NWT-000057, Functional Criteria for Digital Loop Carrier Systems, Issue 2, January 1993.

6.6.5 Bellcore TR-NWT-000393, Generic Requirements for ISDN Basic Access Digital Subscriber Lines.

6.6.6 ANSI T1.106 - 1988, American National Standard for Telecommunications - Digital Hierarchy - Optical Interface Specifications (Single Mode).

6.6.7 ANSI T1.105 - 1995, American National Standard for Telecommunications - Synchronous Optical Network (SONET) - Basic Description including Multiplex Structure, Rates and Formats.

- 6.6.8 ANSI T1.102 - 1993, American National Standard for Telecommunications - Digital Hierarchy - Electrical Interfaces.
- 6.6.9 ANSI T1.403- 1989, American National Standard for Telecommunications - Carrier to Customer Installation, DS1 Metallic Interface Specification.
- 6.6.10 Bellcore GR-253-CORE, Synchronous Optical Network Systems (SONET), Common Generic Criteria.
- 6.6.11 **DELETED**
- 6.6.12 **DELETED**
- 6.6.13 **DELETED**
- 6.6.14 **DELETED**
- 6.7 **Interface Requirements**
 - 6.7.1 The Loop Feeder point of termination (POT) within a BellSouth central office will be as follows:
 - 6.7.1.1 Copper twisted pairs shall terminate on the MDF;
 - 6.7.1.2 DS1 Loop Feeder shall terminate on a DSX1, DCS1/0 or DCS3/1; and
 - 6.7.1.3 Fiber Optic cable shall terminate on a LGX.
 - 6.7.2 When requested by Sprint:
 - The Loop Feeder shall provide the analog voice frequency copper twisted pair interface for switched or private line services, as defined in the references in Section 6.6 of this Attachment.
 - 6.7.2.1 Where available in the BellSouth network, the Loop Feeder shall provide the ISDN basic rate interface, as defined in the references in Section 6.6, to the local digital switch designated by Sprint.
 - 6.7.2.2 The Loop Feeder shall provide digital 4-wire electrical interfaces for digital data services, as defined in the references in Section 6.6 of this Attachment.
 - 6.7.2.3 The Loop Feeder shall provide the standard electrical DS1 interface for applications utilizing DS1 feeder, as defined in the references in Section 6.6 of this Attachment.

- 6.7.2.4 Where available in the BellSouth network, the Loop Feeder shall provide optical SONET interfaces at the OC-N rates as defined in the references in Section 6.6 of this Attachment.
- 6.7.3 Loop Feeder shall be equal to or better than each of the applicable interface requirements set forth in the following technical references:
- 6.7.3.1 Bellcore TR-TSY-000008, Digital Interface Between the SLC 96 Digital Loop Carrier System and a Local Digital Switch, Issue 2, August 1987.
- 6.7.3.2 Bellcore TR-NWT-000303, Integrated Digital Loop Carrier System Generic Requirements, Objectives and Interface, Issue 2, December 1992; Rev.1, December 1993; Supplement 1, December 1993.
- 6.7.3.3 **DELETED**
- 6.7.3.4 **DELETED**
- 6.7.3.5 **DELETED**
- 6.7.3.6 **DELETED**

7. Local Switching

7.1 Definition

- 7.1.1 Local Switching is the Network Element that provides the functionality required to connect the appropriate originating lines or trunks wired to the Main Distributing Frame (MDF) or Digital Cross Connect (DSX) panel to a desired terminating line or trunk. Such functionality shall include all of the features, functions, and capabilities that the underlying BellSouth switch that is providing such Local Switching function is then capable of providing, including but not limited to: line signaling and signaling software, digit reception, dialed number translations, call screening, routing, recording, call supervision, dial tone, switching, telephone number provisioning, announcements, calling features and capabilities (including call processing), CENTREX, Automatic Call Distributor (ACD), Carrier pre-subscription (e.g. long distance carrier, intraLATA toll), Carrier Identification Code (CIC) portability capabilities, testing and other operational features inherent to the switch and switch software. It also provides access to transport, signaling (ISDN User Part (ISUP) and Transaction Capabilities Application Part (TCAP), and platforms such as adjuncts, Public Safety Systems (911), operator services, Directory Assistance Services and Advanced Intelligent Network (AIN). Remote Switching Module functionality is included in the Local Switching

function. The switching capabilities used will be based on the line side features they support. Local Switching will also be capable of routing local, intraLATA, interLATA, and calls to international customer's preferred carrier; call features (e.g., call forwarding) and CENTREX capabilities. Local Switching, including the ability to route to Sprint's transport facilities, dedicated facilities and systems, shall be unbundled from all other unbundled Network Elements, i.e., Operator Systems, Common Transport, and Dedicated Transport. In addition, BellSouth agrees to work with Sprint and other ALECs on a routing resource conservation program and file a capacity expansion program to relieve routing resource constraints for 95% of the market. BellSouth and Sprint shall continue to work with the appropriate industry groups to develop a long-term solution for selective routing. BellSouth may reserve for itself an appropriate and reasonable number of line class codes for its own use.

7.1.2 Local Switching also includes Data Switching, which provides:

7.1.2.1 For Frame Relay Service, data services switching functionality that is required to connect the facilities from the User to Network Interface (UNI) to either another UNI or to a communications path at the Network to Network Interface (NNI). In this case, the purpose of Data Switching is to terminate, concentrate, and switch data traffic from Customer Premises Equipment (CPE) in the digital format consistent with the UNI specification for the customer. Data Switching also provides connectivity for the purpose of conveying the customer data to its final destination. The UNI and NNI are industry standard interface specifications that contain physical transmission layer requirements for speeds and line formats; data link layer requirements for the format of the data units that are passed between the user and the network; and protocol requirements for control procedures used in managing the interface.

7.1.2.2 For ISDN Packet and Circuit Switched Data service, the data switching functionality that is required to connect between industry standard ISDN interfaces. In this case, the purpose of Data Switching is to terminate, concentrate, and switch data traffic from Customer Premises Equipment (CPE) in the digital format consistent with ISDN standards. Data Switching also provides connectivity for the purpose of conveying the customer data to its final destination.

7.2 The requirements set forth in this Section 7.2 apply to Local Switching, but not to the Data Switching function of Local Switching.

7.2.1 **Technical Requirements**

- 7.2.1.1 Local Switching shall be equal to or better than the requirements for Local Switching set forth in Bellcore's Local Switching Systems General Requirements (FR-NWT-000064).
- 7.2.1.2 When applicable, BellSouth shall route calls to the appropriate trunk or lines for call origination or termination.
- 7.2.1.3 BellSouth's local switch shall maintain translations necessary to direct AIN queries for selected lines and dialing sequences to the Sprint SS7 network.
- 7.2.1.4 BellSouth's local switch shall accept mutually agreeable AIN responses from the Sprint SCP via SS7 network interconnection then continue call handling according to instructions contained in the response.
- 7.2.1.5 BellSouth shall route calls on a per line or per screening class basis to (1) BellSouth platforms providing Network Elements or additional requirements (2) Operator Services platforms, (3) Directory Assistance platforms, and (4) Repair Centers. Any other routing requests by Sprint will be made pursuant to the Bona Fide Request Process identified in Section 1.1 of this Agreement.
- 7.2.1.6 BellSouth shall provide unbranded recorded announcements and call progress tones to alert callers of call progress and disposition.
- 7.2.1.7 BellSouth shall activate service for a Sprint customer or network interconnection on any of the Local Switching interfaces. This includes provisioning changes to change a customer from BellSouth's services to Sprint's services without loss of switch feature functionality as defined in this Agreement.
- 7.2.1.8 BellSouth shall perform routine testing (e.g., Mechanized Loop Tests (MLT) and test calls such as 105, 107 and 108 type calls) and fault isolation on a mutually agreed upon schedule.
- 7.2.1.9 BellSouth shall repair and restore any equipment or any other maintainable component that may adversely impact Local Switching.
- 7.2.1.10 BellSouth shall control congestion points such as those caused by radio station call-ins, and network routing abnormalities. All traffic shall be restricted in a non discriminatory manner.
- 7.2.1.11 BellSouth shall perform manual call trace and permit customer originated call trace.

- 7.2.1.12 **DELETED**
- 7.2.1.13 For Local Switching used as 911 Tandems, BellSouth shall allow interconnection from Sprint local switching elements and BellSouth shall route the calls to the appropriate Public Safety Access Point (PSAP).
- 7.2.1.14 Special Services provided by BellSouth will include the following:
- 7.2.1.14.1 Essential Service Lines;
- 7.2.1.14.2 Telephone Service Prioritization;
- 7.2.1.14.3 Related services for handicapped;
- 7.2.1.14.4 Soft dial tone where required by law; and
- 7.2.1.14.5 Any other service required by law.
- 7.2.1.15 BellSouth shall provide Switching Service Point (SSP) capabilities and signaling software to interconnect the signaling links destined to the Signaling Transfer Point Switch (STPS). These capabilities shall adhere to Bellcore specifications - TCAP (GR-1432-CORE), ISUP (GR-905-CORE), Call Management (GR-1429-CORE), Switched Fractional DS1 (GR-1357-CORE), Toll Free Service (GR-1428-CORE), Calling Name (GR-1597-CORE), Line Information Database (GR-954-CORE), and Advanced Intelligent Network (GR-2863-CORE).
- 7.2.1.16 BellSouth shall provide interfaces to adjuncts through Bellcore standard interfaces. These adjuncts can include, but are not limited to, the Service Circuit Node and Automatic Call Distributors.
- 7.2.1.17 BellSouth shall provide performance data regarding a customer line, traffic characteristics or other measurable elements to Sprint, upon a reasonable request from Sprint.
- 7.2.1.18 BellSouth shall offer Local Switching that provides feature offerings at parity to those provided by BellSouth to itself or any other party. Such feature offerings shall include but are not limited to:
- 7.2.1.18.1 Basic and primary rate ISDN;
- 7.2.1.18.2 Residential features;
- 7.2.1.18.3 Customer Local Area Signaling Services (CLASS/LASS);

- 7.2.1.18.4 CENTREX (including equivalent administrative capabilities, such as customer accessible reconfiguration and detailed message recording); and
- 7.2.1.18.5 Advanced intelligent network triggers supporting Sprint and BellSouth service applications.
BellSouth shall offer to Sprint all AIN triggers which are supported by BellSouth for offering AIN-based services in accordance with the technical references in Section 7.2.1.23 of this Attachment. Triggers that are currently available include:
 - 7.2.1.18.5.1 Off-Hook Immediate
 - 7.2.1.18.5.2 Off-Hook Delay
 - 7.2.1.18.5.3 Termination Attempt
 - 7.2.1.18.5.4 3/6/10 Public Office Dialing Plan
 - 7.2.1.18.5.5 Feature Code Dialing
 - 7.2.1.18.5.6 Customer Dialing Plan
- 7.2.1.18.6 When the following triggers are supported by BellSouth, BellSouth will make these triggers available to Sprint:
 - 7.2.1.18.6.1 Private EAMF Trunk
 - 7.2.1.18.6.2 Shared Interoffice Trunk (EAMF, SS7)
 - 7.2.1.18.6.3 N11
 - 7.2.1.18.6.4 Automatic Route Selection
- 7.2.1.19 BellSouth shall assign each Sprint customer line the class of service designated by Sprint (e.g., using line class codes or other switch specific provisioning methods), and shall route directory assistance calls from Sprint customers to Sprint directory assistance operators at Sprint's option.
- 7.2.1.20 BellSouth shall assign each Sprint customer line the class of services designated by Sprint (e.g., using line class codes or other switch specific provisioning methods) and shall route operator calls from Sprint customers to Sprint operators at Sprint's option. For example, BellSouth may translate 0- and 0+ intraLATA traffic, and route the call through appropriate trunks to a Sprint Operator Services Position System

(OSPS). Calls from Local Switching must pass the ANI-II digits unchanged.

- 7.2.1.21 If Sprint requests disconnection of the Local Switching element, BellSouth shall disconnect promptly and remove all appropriate translations from BellSouth facilities.
- 7.2.1.22 If a Sprint customer subscribes to Sprint provided voice mail and messaging services, BellSouth shall redirect incoming calls to the Sprint system based upon presubscribed service arrangements (e.g., busy, don't answer, number of rings). In addition, BellSouth shall provide a Standard Message Desk Interface-Enhanced (SMDI-E) interface to the Sprint system. BellSouth shall support the Inter-switch Voice Messaging Service (IVMS) capability.
- 7.2.1.23 Local Switching shall be offered in accordance with the requirements of the following technical references:
 - 7.2.1.23.1 BellCore GR-1298-CORE, AIN Switching System Generic Requirements, as implemented in BellSouth's switching equipment;
 - 7.2.1.23.2 BellCore GR-1299-CORE, AIN Switch-Service Control Point (SCP)/Adjunct Interface Generic Requirements;
 - 7.2.1.23.3 BellCore TR-NWT-001284, AIN 0.1 Switching System Generic Requirements;
 - 7.2.1.23.4 BellCore SR-NWT-002247, AIN Release 1 Update.
- 7.2.2 **Interface Requirements**
 - 7.2.2.1 BellSouth shall provide the following interfaces to loops:
 - 7.2.2.2 Standard Tip/Ring interface including loopstart or groundstart, on-hook signaling (e.g., for calling number, calli

TABLE OF CONTENTS

SERVICE DESCRIPTION: ANCILLARY FUNCTIONS

1. Introduction.....	1
2. Collocation.....	1
3. RIGHTS OF WAY (ROW), CONDUITS AND POLE ATTACHMENTS	8

SERVICE DESCRIPTION: ANCILLARY FUNCTIONS**1. Introduction**

This Attachment sets forth the descriptions and requirements for Ancillary Functions that BellSouth agrees to offer to Sprint under this Agreement. Sprint may use any Ancillary Function to provide any feature, function, or service option that such Ancillary Function is capable of providing or any feature, function, or service option that is described in the technical references identified herein.

2. Collocation

2.1 Definition - Collocation means the right of Sprint to obtain space in BellSouth Premises and to place equipment in such spaces to interconnect with BellSouth network.

2.2 Technical Requirements

2.2.1 BellSouth shall provide space, as requested by Sprint, to meet Sprint's needs for placement of equipment, interconnection, or provision of service. Sprint and BellSouth will jointly establish a written business process within ninety (90) days after the execution this Agreement by which such space can be procured.

2.2.1.1 Unless abatement of an Environmental Hazard or Harzardous Materials is required, intervals for physical collocation shall be a maximum of ninety (90) days from the date BellSouth receives Sprint's firm order request. Requirements, terms and conditions for virtual collocation will be pursuant to Section 20 of BellSouth's FCC #1 tariff.

2.2.2 BellSouth shall provide intraoffice facilities (e.g., DS0, DS1, DS3, OC3, OC12, OC48, and STS-1 terminations) as requested by Sprint to meet Sprint's need for placement of equipment, interconnection, or provision of service.

2.2.3 BellSouth agrees to allow Sprint's employees and designated agents unrestricted access to Sprint dedicated space in manned BellSouth offices twenty-four (24) hours per day each day of the week. BellSouth may place reasonable security restrictions on access by Sprint's employees and designated agents to the Sprint collocated space in unmanned BellSouth offices. Notwithstanding, BellSouth agrees that such space shall be available to Sprint's employees and designated agents twenty-four (24) hours per day each day of the week. A security escort may be required in some locations for non-BellSouth personnel. Sprint agrees to ensure each employee, agent or contractor hired by and working on behalf of Sprint within BellSouth's central office openly wears a picture

identification badge reflecting the individual's name, Sprint's name/logo or affiliation to Sprint.

- 2.2.4 Sprint may collocate the amount and type of equipment it deems necessary in its collocated space (e.g., Sprint utilizing its SONET termination equipment in the collocated space to provide a hub for OC3/OC48 rings). BellSouth shall not restrict the types of equipment or vendors of equipment to be installed provided such equipment is used to provide Telecommunication Services as defined in the Act. Such equipment must meet applicable industry standards.
- 2.2.5 BellSouth agrees to provide Sprint with interconnection of Sprint's collocated facilities to those of other carriers that are collocated in the same BellSouth Premise.
- 2.2.6 Sprint may select its own vendors for all required engineering and installation services associated with its collocated equipment. (BellSouth shall not require Sprint to utilize BellSouth's internal engineering or installation work forces for the engineering and installation of Sprint's collocated equipment.) Vendors utilized by Sprint must be on BellSouth's list of certified vendors.
- 2.2.7 BellSouth shall provide basic telephone service at the tariffed rate for basic service with a connection jack as requested by Sprint from BellSouth for the collocated space. Upon Sprint's request, this service shall be available at the Sprint collocated space on the day that the space is turned over to Sprint by BellSouth.
- 2.2.8 BellSouth shall provide adequate lighting, ventilation, power, heat, air conditioning, and other environmental conditions for Sprint's space and equipment. These environmental conditions shall adhere to Bell Communication Research (BellCore) Network Equipment-Building System (NEBS) standards TR-EOP-000063.
- 2.2.9 BellSouth shall provide access to eyewash stations, shower stations, bathrooms, and drinking water within the collocated facility on a twenty-four (24) hours per day, seven (7) days per week basis for Sprint personnel and its designated agents.
- 2.2.10 Sprint may request dual fiber entrance to the BellSouth Central Office. Where physically separate paths are not available, BellSouth will allow Sprint to provide physical separation of the fibers within the riser and/or support structure by the placement of conduit or similar covering around

one of the entrance fibers. This covering will be no larger than necessary to accommodate the protection of this one fiber.

- 2.2.11 BellSouth shall ensure protection of Sprint's proprietary customer information. Any collocation arrangement shall include provisions for BellSouth protecting Sprint's proprietary information.
- 2.2.12 BellSouth shall participate in and adhere to negotiated service guarantees, DMOQs, and ISO reviews.
- 2.2.13 Within three (3) business days of Sprint's written request, BellSouth shall identify any known Environmental Hazard or Hazardous Materials in the space provided for placement of equipment and interconnection.
 - 2.2.13.1 BellSouth shall allow Sprint to perform any environmental site investigations, including, but not limited to, asbestos surveys, which Sprint deems to be necessary in support of its collocation needs, at Sprint's expense.
 - 2.2.13.2 If the space provided for the placement of equipment, interconnection, or provision of service contains an Environmental Hazard or Hazardous Material, particularly but not limited to asbestos, lead paint or radon, which makes the placement of such equipment or interconnection hazardous, BellSouth shall offer an alternative space, if available, for Sprint's consideration.
- 2.2.14 BellSouth shall provide Sprint with written notice five (5) business days prior to those instances where BellSouth or its subcontractors may be performing work in the general area of the collocated space occupied by Sprint, or in the general area of the AC and DC power plants which support Sprint equipment that may directly impact Sprint's equipment arrangement, facilities, or power supply. BellSouth will inform Sprint by telephone of any emergency related activity that BellSouth or its subcontractors may be performing in the general area of the collocated space occupied by Sprint, or in the general area of the AC and DC power plants which support Sprint equipment that may directly impact Sprint's equipment arrangement, facilities, or power supply. Notification of such emergency related activity shall be made immediately prior to the start of the activity so that Sprint can take any action required to monitor or protect its service.
- 2.2.15 BellSouth shall construct the collocated space in compliance with Sprint's collocation request for cable holes, ground bars, doors, and convenience outlets. Any deviation to Sprint's request will be jointly negotiated with BellSouth.

- 2.2.16 Sprint and BellSouth will complete an acceptance walk through of all collocated space requested from BellSouth. BellSouth will correct any deviations to Sprint's original or jointly amended request within five (5) business days after the walk through or a negotiated time frame, depending on the magnitude of the deviation, at BellSouth's expense. Any other additions or changes to the original or jointly amended request will be at Sprint's expense.
- 2.2.17 The Point of Termination bay will be part of cage walls of Sprint's designated space. The logistics and floor plan drawing will be discussed at the first joint planning meeting as referenced in 2.2.18 below.
- 2.2.18 A joint planning meeting between BellSouth and Sprint will commence within a maximum of thirty (30) days from BellSouth's receipt of a complete and accurate firm order and the payment of agreed to fees. The parties will exchange the following information at such meeting and establish scheduling for multi-site installations:
- 2.2.18.1 Telephone Equipment drawings depicting the exact path with dimensions, for Sprint Outside Plant Fiber ingress and egress into collocated space.
- 2.2.18.2 Power feeder fuse slot assignment on the BellSouth Battery Distribution Frame Bay.
- 2.2.18.3 Work restriction guidelines.
- 2.2.18.4 Contact access and escalation process to the following areas:
- Engineering
 - Physical & Logical Security
 - Provisioning
 - Billing
 - Operations
 - Site and Building Managers
 - Environmental and Safety
- 2.2.19 BellSouth shall provide the Sprint selected certified equipment engineering vendor access to the Engineering Records Mark-up and Assignment (ERMA) Database for certified vendor power supply assignments.
- 2.2.20 BellSouth shall provide positive confirmation to Sprint when construction of Sprint collocated space is 50% completed. This confirmation shall also include confirmation of the scheduled completion and turnover dates. Sprint agrees to place operational telecommunications equipment in the

BellSouth Premises and connect with BellSouth's network within one-hundred eighty (180) days of the space turnover date. Sprint may request an extension beyond one hundred eighty (180) days upon demonstration by Sprint that Sprint has made a good faith effort to complete installation by the prescribed date or circumstances beyond its reasonable control prevented Sprint from completing installation by the prescribed date. Provided Sprint has shown a good faith effort or that circumstances were beyond its control, BellSouth shall not unreasonably withhold its consent to such extension. If Sprint fails to place operational telecommunications equipment in the Collocation Space within the 180 days or within the allotted extension period, BellSouth shall provide Sprint written notice of such failure. If such failure continues for a period of thirty (30) days after receipt of written notice from BellSouth, then BellSouth shall have no further obligation to Sprint under this section of the Agreement and Sprint shall forfeit its rights to use the space. Sprint shall be liable to BellSouth for all costs reasonably incurred by BellSouth in preparing the Collocation Space. For the purpose of this paragraph, Sprint's telecommunications equipment will be operational when cross-connected to BellSouth's network for the purpose of service provision.

- 2.2.21** BellSouth will reimburse Sprint in an amount equal to the Sprint expenditures incurred as a result as a direct result of delays in the negotiated completion and turnover dates caused by BellSouth.
- 2.2.21.1** **DELETED**
- 2.2.21.2** **DELETED**
- 2.2.21.3** **DELETED**
- 2.2.21.4** **DELETED**
- 2.2.21.5** **DELETED**
- 2.2.22** Power as referenced in this document refers to any electrical power source supplied by BellSouth for Sprint equipment. It includes all superstructure, infrastructure, and overhead facilities, including, but not limited to, cable, cable racks and bus bars. BellSouth will supply power to support Sprint equipment at equipment specific DC and AC voltages. BellSouth shall supply power and power infrastructure to Sprint at parity with that provided by BellSouth to itself or to any third party. BellSouth's performance, availability, or restoration shall meet BellCore/NEBS standards. If BellSouth's performance, availability, or restoration fall

below BellCore/NEBS standards, BellSouth will bring itself into compliance as soon as technologically feasible.

- 2.2.22.1 Central office power supplied by BellSouth into the Sprint equipment area, shall be supplied in the form of power feeders (cables) on cable racking into the designated Sprint equipment area. The power feeders (cables) shall efficiently and economically support the requested quantity and capacity of Sprint equipment. The termination location shall be as requested by Sprint. Any deviations will be jointly agreed upon by BellSouth and Sprint.
- 2.2.22.2 BellSouth shall provide power as requested by Sprint to meet Sprint's need for placement of equipment, interconnection, or provision of service.
- 2.2.22.3 BellSouth power equipment supporting Sprint's equipment shall:
 - 2.2.22.3.1 Comply with applicable industry standards (e.g., BellCore, and NEBS or manufacturer's equipment power requirement specifications for equipment installation, and physical equipment layout. Manufacturer's cabling practices shall comply with industry standards that meet or exceed Bellcore or NEBS standards;
 - 2.2.22.3.2 Have redundant power feeds with physical diversity and battery back-up at parity with that provided for similar BellSouth equipment;
 - 2.2.22.3.3 **DELETED**
 - 2.2.22.3.4 Provide central office ground, connected to a ground electrode located within the Sprint collocated space, at a location which meets BellSouth standards and is jointly agreed upon by the parties at the initial planning meeting identified in Section 2.2.18 of this Attachment 3; and
 - 2.2.22.3.5 Provide feeder capacity and quantity to support the ultimate equipment layout for Sprint equipment in accordance with Sprint's collocation request.
 - 2.2.22.3.6 BellSouth shall, within ten (10) days of Sprint's request:
 - 2.2.22.3.6.1 Provide an installation sequence and access that will allow installation efforts in parallel without jeopardizing personnel safety or existing Sprint services;
 - 2.2.22.3.6.2 **DELETED**

- 2.2.22.3.6.3 Provide cabling that adheres to Bell Communication Research (BellCore) Network Equipment-Building System (NEBS) standards TR-EOP-000063; and
- 2.2.22.3.6.4 Provide Lock Out-Tag Out and other electrical safety procedures and devices in conformance with the most stringent of OSHA or industry guidelines.
- 2.2.22.3.6.5 BellSouth will provide Sprint with written notification within ten (10) business days of any scheduled AC or DC power work or related activity in the collocated facility that will or might cause an outage or any type of power disruption to Sprint equipment located in BellSouth facility. BellSouth shall provide Sprint immediate notification by telephone of any emergency power activity that would impact Sprint equipment.
- 2.3 BellSouth will permit Sprint to inspect supporting documents for contracted work done on behalf of Sprint (i.e., AIA document G702).
- 2.4 **Physical Security Requirements**
- 2.4.1 BellSouth agrees to use card access readers (door locks) or equivalent that will provide an audit trail of persons entering doors of facilities that have Sprint equipment or equipment enclosures.
- 2.4.2 BellSouth will ensure that the building area which houses Sprint equipment is adequately secured and monitored to prevent entry.
BellSouth will provide timely notification to the Sprint personnel designated on Sprint's enclosures of an actual or attempted security breach to space housing Sprint equipment or Sprint enclosures when BellSouth has actual knowledge of an actual or threatened security breach.
- 2.5 **Technical References** - BellSouth agrees to comply with all BellCore and ANSI standards that are directly applicable to construct, supply and maintain collocation. Such standards include:
- National Electrical Code (NEC)
 - NEBS Generic Engineering Requirements for System Assembly and Cable Distribution
 - Generic Requirements for -24, -48, -130, and -140 Volt Central Office Power Plant Rectifiers. (BellCore)
- 2.5.1 **DELETED**
- 2.5.2 **DELETED**
- 2.5.3 **DELETED**

2.5.4 DELETED

2.5.5 DELETED

2.5.6 DELETED

2.5.7 DELETED

2.5.8 DELETED

2.5.9 DELETED

2.5.10 DELETED

2.5.11 DELETED

3. RIGHTS OF WAY (ROW), CONDUITS AND POLE ATTACHMENTS

This Section 3, Poles, Conduits and Rights-of-Way to Attachment Ancillary Functions to the Agreement sets forth the terms and conditions under which BellSouth shall afford to Sprint access to BellSouth's poles, ducts, conduits and Rights-of-way, pursuant to the Act.

3.1 DEFINITIONS

3.1.1 Definitions in General. Except as the context otherwise requires, the terms defined in this Section shall, as used in this Section, have the meanings set forth in 3.1.2 through 3.1.31.

3.1.2 Agreement. When capitalized, the term "Agreement" refers to the Interconnection Agreement dated _____, 1997, by and between BellSouth and Sprint.

3.1.3 Anchor. The term "anchor" refers to a device, structure, or assembly which stabilizes a pole and holds it in place. An anchor assembly may consist of a rod and fixed object or plate, typically embedded in the ground, which is attached to a guy strand or guy wire, which, in turn, is attached to the pole. The term "anchor" does not include the guy strand which connects the anchor to the pole and includes only those anchors which are owned by BellSouth, as distinguished from anchors which are owned and controlled by other persons or entities.

3.1.4 Anchor/guy strand. The term "anchor/guy strand" refers to supporting wires, typically stranded together, or other devices attached to a pole and connecting that pole to an anchor or to another pole for the purpose of increasing pole stability. The term "anchor/guy strand" includes, but is not

limited to, strands sometimes referred to as "anchor strands," "down guys," "guy strands," and "pole-to-pole guys."

- 3.1.5 **Communications Act of 1934.** The terms "Communications Act of 1934" and "Communications Act" refer to the Communications Act of June 19, 1934, 48 Stat. 1064, as amended, including the provisions codified as 47 U.S.C. Sections 151 et seq. The Communications Act includes the Pole Attachment Act of 1978, as defined in this Article 3.1.
- 3.1.6 **Assigned.** The term "assigned", when used with respect to conduit or duct space or pole attachment space, refers to any space in such conduit or duct or on such pole that is occupied by a telecommunications service provider or a municipal or other governmental authority. To ensure the judicious use of poles and conduits, space "assigned" to a telecommunications service provider must be physically occupied by the service provider, be it BellSouth or a new entrant, within twelve (12) months of the space being "assigned".
- 3.1.7 **Available.** The term "available", when used with respect to conduit or duct space or pole attachment space, refers to any usable space in such conduit or duct or on such pole not assigned to a specific provider at the applicable time.
- 3.1.8 **Conduit occupancy.** The terms "conduit occupancy" and "occupancy" refer to the presence of wire, cable, optical conductors, or other facilities within any portion of BellSouth's conduit system.
- 3.1.9 **Conduit system.** The term "conduit system" refers to any combination of ducts, conduits, manholes, and handholes joined to form an integrated whole. In this Section, the term refers to conduit systems owned or controlled by BellSouth.
- 3.1.10 **Cost.** The term "cost" as used herein refers to charges made by BellSouth to Sprint for specific work performed, and shall be (a) the actual charges made by subcontractors to BellSouth for work and/or, (b) if the work was performed by BellSouth employees, the rates set forth in Part 4 of this Agreement shall apply for such work.
- 3.1.11 **Duct.** The term "duct" refers to a single enclosed tube, pipe, or channel for enclosing and carrying cables, wires, and other facilities. As used in this Section, the term "duct" includes "inner ducts" created by subdividing a duct into smaller channels.

- 3.1.12 **Facilities.** The terms "facility" and "facilities" refer to any property or equipment utilized in the provision of telecommunication services.
- 3.1.13 The acronym "FCC" refers to the Federal Communications Commission.
- 3.1.14 **Inner-Duct.** The term "inner-duct" refers to a pathway created by subdividing a duct into smaller channels.
- 3.1.15 **Joint User.** The term "joint user" refers to a utility which has entered into an agreement with BellSouth providing reciprocal rights of attachment of facilities owned by each party to the poles, ducts, conduits and rights-of-way owned by the other party.
- 3.1.16 **Licensee.** The term "licensee" refers to a person or entity which has entered or may enter into an agreement or arrangement with BellSouth permitting such person or entity to place its facilities in BellSouth's conduit system or attach its facilities to BellSouth's poles or anchors.
- 3.1.17 **Lashing.** The term "lashing" refers to the attachment of a licensee's sheath or inner-duct to a supporting strand.
- 3.1.18 **License.** The term "license" refers to any license issued pursuant to this Agreement and may, if the context requires, refer to conduit occupancy or pole attachment licenses issued by BellSouth prior to the date of this Agreement.
- 3.1.19 **Make-Ready work.** The term "make-ready work" refers to all work performed or to be performed to prepare BellSouth's conduit systems, poles or anchors and related facilities for the requested occupancy or attachment of Sprint's facilities. "Make-Ready work" includes, but is not limited to, clearing obstructions (e.g., by "rodding" ducts to ensure clear passage), the rearrangement, transfer, replacement, and removal of existing facilities on a pole or in a conduit system where such work is required solely to accommodate Sprint's facilities and not to meet BellSouth's business needs or convenience. "Make-Ready work" may require "dig-ups" of existing facilities and may include the repair, enlargement or modification of BellSouth's facilities (including, but not limited to, conduits, ducts, handholes and manholes) or the performance of other work required to make a pole, anchor, conduit or duct usable for the initial placement of Sprint's facilities.
- 3.1.20 **Manhole.** The term "manhole" refers to an enclosure, usually below ground level and entered through a hole on the surface covered with a cast iron or concrete manhole cover, which personnel may enter and use

for the purpose of installing, operating, and maintaining facilities in a conduit.

- 3.1.21 Occupancy. The term "occupancy" shall refer to the physical presence of telecommunication facilities in a duct, on a pole, or within a Right-of-way.
- 3.1.22 Person acting on Sprint's behalf. The terms "person acting on Sprint's behalf," "personnel performing work on Sprint's behalf," and similar terms include both natural persons and firms and ventures of every type, including, but not limited to, corporations, partnerships, limited liability companies, sole proprietorships, and joint ventures. The terms "person acting on Sprint's behalf," "personnel performing work on Sprint's behalf," and similar terms specifically include, but are not limited to, Sprint, its officers, directors, employees, agents, representatives, attorneys, contractors, subcontractors, and other persons or entities performing services at the request of or as directed by Sprint and their respective officers, directors, employees, agents, and representatives.
- 3.1.23 Person acting on BellSouth's behalf. The terms "person acting on BellSouth's behalf," "personnel performing work on BellSouth's behalf," and similar terms include both natural persons and firms and ventures of every type, including but not limited to corporations, partnerships, limited liability companies, sole proprietorships, and joint ventures. The terms "person acting on BellSouth's behalf," "personnel performing work on BellSouth's behalf," and similar terms specifically include, but are not limited to, BellSouth, its officers, directors, employees, agents, representatives, attorneys, contractors, subcontractors, and other persons or entities performing services at the request or on behalf of BellSouth and their respective officers, directors, employees, agents, and representatives.
- 3.1.24 Pole. The term "pole" refers to both utility poles and anchors but only to those utility poles and anchors owned or controlled by BellSouth, and does not include utility poles or anchors with respect to which BellSouth has no legal authority to permit attachments by other persons or entities.
- 3.1.25 Pole Attachment Act. The terms "Pole Attachment Act" and "Pole Attachment Act of 1978" refer to those provisions of the Communications Act of 1934, as amended, now codified as 47 U.S.C. § 224.
- 3.1.26 Prelicense survey. The term "prelicense survey" refers to all work and activities performed or to be performed to determine whether there is adequate capacity on a pole or in a conduit or conduit system (including manholes and handholes) to accommodate Sprint's facilities and to

determine what make-ready work, if any, is required to prepare the pole, conduit or conduit system to accommodate Sprint's facilities.

- 3.1.27 **Right of Way (ROW)**. The term "right of way" refers to the right to use the land or other property of another party to place poles, conduits, cables, other structures and equipment, or to provide passage to access such structures and equipment. A Right of Way may run under, on, or above public or private property (including air space above public or private property) and may include the right to use discrete space in buildings, building complexes, or other locations.
- 3.1.28 **Sheath**. The term "sheath" refers to a single outer covering containing communications wires, fibers, or other communications media.
- 3.1.29 **Spare Capacity**. The term "spare capacity" refers to any pole attachment space, conduit, duct or inner-duct not currently assigned or subject to a pending application for attachment/occupancy. Spare capacity does not include an inner-duct (not to exceed one inner-duct per party) reserved by BellSouth, Sprint, or a third party for maintenance, repair, or emergency restoration.
- 3.1.30 **State**. When capitalized, the term "State" (as used in terms such as "this State") refers to the State of Georgia.
- 3.1.31 **Third Party**. The terms "third party" and "third parties" refer to persons and entities other than Sprint and BellSouth. Use of the term "third party" does not signify that any such person or entity is a party to this Agreement or has any contractual rights hereunder.
- 3.1.32 **DELETED**
- 3.1.33 **DELETED**
- 3.1.33.1 **DELETED**
- 3.1.33.2 **DELETED**
- 3.1.33.3 **DELETED**
- 3.1.33.4 **DELETED**
- 3.2 **[RESERVED FOR FUTURE USE]**
- 3.3 **DELETED**
- 3.3.1 **DELETED**

3.3.2 DELETED

3.3.2.1 DELETED

3.3.2.2 DELETED

3.3.2.3 DELETED

3.3.2.4 DELETED

3.3.2.5 DELETED

3.3.2.6 DELETED

3.3.3 DELETED

3.3.3.1 DELETED

3.3.3.2 DELETED

3.3.3.3 DELETED

3.3.4 DELETED

3.4 SCOPE OF AGREEMENT

3.4.1 Scope of Agreement. BellSouth shall provide Sprint with equal and nondiscriminatory access to pole space, conduits, ducts, and rights-of-way on terms and conditions equal to those provided by BellSouth to itself or to any other telecommunications service provider. Further, BellSouth shall not withhold or delay assignment of such facilities to Sprint because of the potential or forecasted needs of itself or other parties.

3.4.2 Attachments and Occupancies Authorized by this Section. BellSouth shall issue one or more licenses to Sprint authorizing Sprint to attach facilities to BellSouth's owned or controlled poles and to place facilities within BellSouth's owned or controlled conduits, ducts or rights-of-way under the terms and conditions set forth in this Section and the Telecommunications Act of 1996.

3.4.2.1 Unless otherwise provided herein, authority to attach facilities to BellSouth's owned or controlled poles, to place facilities within BellSouth's owned or controlled conduits, ducts or rights-of-way shall be granted only in individual licenses granted under this Section and the placement or use of such facilities shall be determined in accordance with such licenses and procedures established in this Section.

- 3.4.2.2 Sprint agrees that its attachment of facilities to BellSouth's owned or controlled poles, occupancy of BellSouth's owned or controlled conduits, ducts or rights-of-way shall take place pursuant to the licensing procedures set forth herein, and BellSouth agrees that it shall not unreasonably withhold or delay issuance of such licenses.
- 3.4.2.3 **DELETED**
- 3.4.3 **Licenses.** Subject to the terms and conditions set forth in this Section, BellSouth shall issue to Sprint one or more licenses authorizing Sprint to place or attach facilities in or to specified poles, conduits, ducts or rights-of-way of BellSouth located within this state. Nothing contained in this Section shall require BellSouth to issue any license to Sprint with respect to any specific conduit or duct space if, in the engineering judgment of BellSouth, the conduit or duct space requested is necessary to meet BellSouth's present needs, or is licensed by BellSouth to another licensee.
- 3.4.4 **Access and Use of Rights-of-Way.** BellSouth acknowledges that it is required by the Telecommunications Act of 1996 to afford Sprint access to and use of all associated rights-of-way to any sites where BellSouth's owned or controlled poles, manholes, conduits, ducts or other parts of BellSouth's owned or controlled conduit systems are located.
- 3.4.4.1 BellSouth shall provide Sprint with access to and use of such rights-of-way to the same extent and for the same purposes that BellSouth may access or use such rights-of-way, including but not limited to access for ingress, egress or other access and to construct, utilize, maintain, modify, and remove facilities for which pole attachment, conduit occupancy, or ROW use licenses have been issued, provided that any agreement with a third party under which BellSouth holds such rights expressly or impliedly grants BellSouth the right to provide such rights to others.
- 3.4.4.2 Where BellSouth notifies Sprint that BellSouth's agreement with a third party does not expressly or impliedly grant BellSouth the ability to provide such access and use rights to others, upon Sprint's request, BellSouth will use its best efforts to obtain the owner's consent and to otherwise secure such rights for Sprint. Sprint agrees to reimburse BellSouth for the reasonable and demonstrable costs incurred by BellSouth in obtaining such rights for Sprint.
- 3.4.4.3 In cases where a third party agreement does not grant BellSouth the right to provide access and use rights to others as contemplated in 3.4.4.1 and

BellSouth, despite its best efforts, is unable to secure such access and use rights for Sprint in accordance with 3.4.4.2, or, in the case where Sprint elects not to invoke its rights under 3.4.4.1 or 3.4.4.2, Sprint shall be responsible for obtaining such permission to access and use such rights-of-way. BellSouth shall cooperate with Sprint in obtaining such permission and shall not prevent or delay any third party assignment of ROWs to Sprint.

- 3.4.4.4 Where BellSouth has any ownership or rights-of-way to buildings or building complexes, or within buildings or building complexes, BellSouth shall offer to Sprint through a license or other agreement:
- 3.4.4.4.1 The right to use any available space owned or controlled by BellSouth in the building or building complex to install Sprint equipment and facilities; and
- 3.4.4.4.2 Ingress and egress to such space.
- 3.4.4.4.3 **DELETED**
- 3.4.5 Except to the extent necessary to meet the requirements of the Telecommunications Act of 1996, neither this Section nor any license granted hereunder shall constitute a conveyance or assignment of any of either party's rights to use any public or private rights-of-way, and nothing contained in this Section or in any license granted hereunder shall be construed as conferring on one party any right to interfere with the other party's access to any such public or private rights-of-way.
- 3.4.6 No Effect on BellSouth's Right to Convey Property. Nothing contained in this Section or in any license issued hereunder shall in any way affect the right of BellSouth to convey to any other person or entity any interest in real or personal property, including any poles, conduit or ducts to or in which Sprint has attached or placed facilities pursuant to licenses issued under this Section provided however that BellSouth shall give Sprint reasonable advance written notice of such intent to convey.
- 3.4.7 No Effect on BellSouth's Rights to Manage its Own Facilities. This Section shall not be construed as limiting or interfering with BellSouth's rights set forth below, except to the extent expressly provided by the provisions of this Section or licenses issued hereunder or by the Telecommunications Act of 1996 or other applicable laws, rules or regulations:

- 3.4.7.1 To locate, relocate, move, replace, modify, maintain, and operate BellSouth's own facilities within BellSouth's conduits, ducts or rights-of-way or any of BellSouth's facilities attached to BellSouth's poles at any time and in any reasonable manner which BellSouth deems appropriate to serve its customers, avail itself of new business opportunities, or otherwise meet its business needs; or
- 3.4.7.2 To enter into new agreements or arrangements with other persons or entities permitting them to attach or place their facilities to or in BellSouth's poles, conduits or ducts; provided, however, that such relocations, moves, replacements, modifications, maintenance and operations or new agreements or arrangements shall not substantially interfere with Sprint's pole attachment, conduit occupancy or ROW use, rights provided by licenses Issued pursuant to this Section .
- 3.4.8 No Effect on Sprint's Rights to Manage its Own Facilities. This Section shall not be construed as limiting or interfering with Sprint's rights set forth below, except to the extent expressly provided by the provisions of this Section or licenses issued hereunder or by the Telecommunications Act of 1996 or other applicable laws, rules or regulations:
- 3.4.8.1 To locate, relocate, move, replace, modify, maintain, and operate its own facilities within BellSouth's conduits, ducts or rights-of-way or its facilities attached to BellSouth's poles at any time and in any reasonable manner which Sprint deems appropriate to serve its customers, avail itself of new business opportunities, or otherwise meet its business needs; or
- 3.4.8.2 To enter into new agreements or arrangements with other persons or entities permitting Sprint to attach or place its facilities to or in such other persons' or entities' poles, conduits or ducts, or rights-of-way; provided, however, that such relocations, moves, replacements, modifications, maintenance and operations or new agreements or arrangements shall not conflict with Sprint's obligations under licenses issued pursuant to this Section .
- 3.4.9 No Right to Interfere with Facilities of Others. The provisions of this Section or any license issued hereunder shall not be construed as authorizing either party to this Section to rearrange or interfere in any way with any of the other party's facilities, with the facilities of other persons or entities, or with the use of or access to such facilities by such other party or such other persons or entities, except to the extent expressly provided by the provisions of this Section or any license issued hereunder or by the Telecommunications Act of 1996 or other applicable laws, rules or regulations.

3.4.9.1 DELETED

3.4.9.2 Sprint acknowledges that the facilities of persons or entities other than BellSouth and Sprint may be attached to or occupy BellSouth's poles, conduits, ducts and rights-of-way.

3.4.9.3 BellSouth shall not attach, or give permission to any third parties to attach facilities to, existing Sprint facilities without Sprint's prior written consent. If BellSouth becomes aware of any such unauthorized attachment to Sprint facilities, BellSouth shall use its best efforts to rectify the situation as soon as practicable.

3.4.10 DELETED

3.4.10.1 With respect to facilities occupied by Sprint or the subject of an application for attachment by Sprint, BellSouth will give to Sprint 60 days written notice for conduit extensions or reinforcements, 60 days written notice for pole line extensions, 60 days written notice for pole replacements, and 60 days written notice of BellSouth's intention to construct, reconstruct, expand or place such facilities or of BellSouth's intention not to maintain or use any existing facility and, in the case of an existing facility which BellSouth elects not to maintain or use, BellSouth will grant to Sprint a right to maintain and use such facility. If an emergency or provisions of an applicable joint use agreement require BellSouth to construct, reconstruct, expand or replace poles, conduits or ducts occupied by Sprint or the subject of an application for attachment by Sprint, BellSouth will notify Sprint as soon as reasonably practicable of such proposed construction, reconstruction, expansion or replacement to enable Sprint, if it so desires, to request that a pole, conduit or duct of greater height or capacity be utilized to accommodate an anticipated facility need of Sprint.

3.4.10.2 At Sprint's request and at its expense, BellSouth shall remove any retired cable from conduit systems to accommodate Sprint's facilities and to allow for the efficient use of conduit space within a reasonable period of time. If the parties are unable to agree to such removal arrangements, the matter may be resolved pursuant to Section 15 of the General Terms and Conditions of this Agreement.

3.4.10.3 BellSouth will allow Sprint and other parties to reserve capacity under the same time frames, terms and conditions that it affords itself. This includes reservations of emergency ducts as well as ducts for growth and other purposes. Sprint, if it so chooses, may reserve one emergency duct for itself and then offer to share this duct with other telecommunications carriers that are willing to enter into such a sharing agreement.

- 3.4.11 Assignment of Space. Assignment of space on poles, in conduits or ducts and within ROWs will be made pursuant to licenses granted by BellSouth on an equal basis to BellSouth, Sprint and other telecommunication service providers.

3.5 **REQUIREMENTS AND SPECIFICATIONS**

- 3.5.1 Published Standards Incorporated in this Section by Reference. Sprint agrees that its facilities shall be placed, constructed, maintained, repaired, and removed in accordance with current (as of the date when such work is performed) editions of the following publications, each of which is incorporated by reference as part of this Section :

- 3.5.1.1 The Blue Book Manual of Construction Procedures, Special Report SR-TAP-001421, published by Bell Communications Research, Inc. ("Bellcore"), and sometimes referred to as the "Blue Book";

- 3.5.1.2 The National Electrical Code (NEC); and

- 3.5.1.3 The National Electrical Safety Code (NESC).

- 3.5.2 Changes in Published Standards. Sprint agrees to rearrange its facilities in accordance with changes in the standards published in the publications specified in Article 5.01 of this Attachment if required by law to do so or upon the mutual agreement of the parties.

- 3.5.3 Additional Electrical Design Specifications. Sprint agrees that, in addition to specifications and requirements referred to in Articles 3.5.1-3.5.2 above, Sprint's facilities placed in BellSouth's conduit system shall meet all of the following electrical design specifications:

- 3.5.3.1 No facility shall be placed in BellSouth's conduit system in violation of FCC regulations.

- 3.5.3.2 Sprint's facilities placed in BellSouth's conduit system shall not be designed to use the earth as the sole conductor for any part of Sprint's circuits.

- 3.5.3.3 Sprint's facilities carrying more than 50 volts AC (rms) to ground or 135 volts DC to ground shall be enclosed in an effectively grounded sheath or shield.

- 3.5.3.4 No coaxial cable of Sprint shall occupy a conduit system containing BellSouth's cable unless such cable of Sprint meets the voltage limitations of Article 820 of the National Electrical Code.

- 3.5.3.5 Sprint's coaxial cable may carry continuous DC voltages up to 1800 volts to ground where the conductor current will not exceed one-half amperes and where such cable has two separate grounded metal sheaths or shields and a suitable insulating jacket over the outer sheath or shield. The power supply shall be so designed and maintained that the total current carried over the outer sheath shall not exceed 200 micro amperes under normal conditions. Conditions which would increase the current over this level shall be cleared promptly.
- 3.5.3.6 Neither party shall circumvent the other party's corrosion mitigation measures. Each party's new facilities shall be compatible with the other party's facilities so as not to damage any facilities of the other party by corrosion or other chemical reaction.
- 3.5.4 Additional Physical Design Specifications. Sprint's facilities placed in BellSouth's conduit system must meet all of the following physical design specifications:
- 3.5.4.1 Cables bound or wrapped with cloth or having any kind of fibrous coverings or impregnated with an adhesive material shall not be placed in BellSouth's conduit or ducts.
- 3.5.4.2 The integrity of BellSouth's conduit system and overall safety of BellSouth's personnel and other personnel working in BellSouth's conduit system requires that "dielectric cable" be required when Sprint's cable facility utilizes an alternative duct or route that is shared in the same trench by any current carrying facility of a power utility.
- 3.5.4.3 New construction splices in Sprint's fiber optic and twisted pair cables shall be located in manholes, pull boxes or handholes.
- 3.5.5 Additional Specifications Applicable to Connections. The following specifications apply to connections of Sprint's conduit to BellSouth's conduit system:
- 3.5.5.1 Sprint will be permitted to connect its conduit or duct only at the point of a BellSouth manhole. No attachment will be made by entering or breaking into conduit between manholes. All necessary work to install Sprint facilities will be performed by Sprint or its contractor at Sprint's expense. In no event shall Sprint or its contractor "core bore" or make any other modification to BellSouth manhole(s) without the prior written approval of BellSouth, which approval will not be unreasonably delayed or withheld.

- 3.5.5.2 BellSouth may monitor, at Sprint's expense, the entrance and exit of Sprint's facilities into BellSouth's manholes and the placement of Sprint's facilities in BellSouth's manholes.
- 3.5.5.3 If Sprint constructs or utilizes a duct connected to BellSouth's manhole, the duct and all connections between that duct and BellSouth's manhole shall be sealed, to the extent practicable, to prevent the entry of gases or liquids into BellSouth's conduit system. If Sprint's duct enters a building, it shall also be sealed where it enters the building and at all other locations necessary to prevent the entry of gases and liquids from the building into BellSouth's conduit system.
- 3.5.6 Requirements Relating to Personnel, Equipment, Material, and Construction Procedures Generally. Duct clearing, rodding or modifications required to grant Sprint access to BellSouth's conduit systems may be performed by BellSouth at Sprint's expense at charges which represent BellSouth's actual costs. Alternatively (at Sprint's option) such work may be performed by a contractor who demonstrates compliance with BellSouth certification requirements, which certification requirements shall be consistent with F.C.C. rules. The parties acknowledge that Sprint, its contractors, and other persons acting on Sprint's behalf will perform work for Sprint (e.g., splicing Sprint's facilities) within BellSouth's conduit system. Sprint represents and warrants that neither Sprint nor any person acting on Sprint's behalf shall permit any person to climb or work on any of BellSouth's poles or to enter BellSouth's manholes or work within BellSouth's conduit system unless such person has the training, skill, and experience required to recognize potentially dangerous conditions relating to pole or the conduit systems and to perform the work safely.
- 3.5.6.1 Sprint's facilities within BellSouth's conduit system shall be constructed, placed, rearranged, modified, and removed upon receipt of license specified in 3.7.1. However, no such license will be required for the inspection, maintenance, repair or non-physical modifications of Sprint's facilities.
- 3.5.6.2 "Rodding" or clearing of ducts in BellSouth's conduit system shall be done only when specific authorization for such work has been obtained in advance from BellSouth, which authorization shall not be unreasonably delayed or withheld by BellSouth. The parties agree that such rodding or clearing shall be performed according to existing industry standards and practices. Sprint may contract with BellSouth for performance of such work or (at Sprint's option) with a contractor who demonstrates compliance with BellSouth certification requirements.

- 3.5.6.3 Personnel performing work on BellSouth's or Sprint's behalf in BellSouth's conduit system shall not climb on, step on, or otherwise disturb the other party's or any third party's cables, air pipes, equipment, or other facilities located in any manhole or other part of BellSouth's conduit system.
- 3.5.6.4 Personnel performing work on BellSouth's or Sprint's behalf within BellSouth's conduit system (including any manhole) shall, upon completing their work, make reasonable efforts to remove all tools, unused materials, wire clippings, cable sheathing and other materials brought by them to the work site.
- 3.5.6.5 All of Sprint's facilities shall be firmly secured and supported in accordance with Bellcore and industry standards.
- 3.5.6.6 Sprint's facilities shall be plainly identified with Sprint's name in each manhole with a firmly affixed permanent tag that meets standards set by BellSouth for its own facilities.
- 3.5.6.7 Manhole pumping and purging required in order to allow Sprint's work operations to proceed shall be performed by Sprint or its contractor in compliance with BellSouth Practice Sec. 620-145-011BT, "Manhole Contaminants, Water, Sediment or Debris Removal and Reporting Procedures," and any amendments, revisions or supplements thereto and in compliance with all regulations and standards established by the United States Environmental Protection Agency and by any applicable state or local environmental regulators.
- 3.5.6.8 Planks or other types of platforms shall not be installed using cables, pipes or other equipment as a means of support. Platforms shall be supported only by cable racks.
- 3.5.6.9 Any leak detection liquid or device used by Sprint or personnel performing work on Sprint's facilities within BellSouth's conduit system shall be of a type approved by BellSouth or Bellcore.
- 3.5.6.10 When Sprint or personnel performing work on Sprint's behalf are working within or in the vicinity of any part of BellSouth's poles or conduit system which is located within, under, over, or adjacent to streets, highways, alleys or other traveled rights-of-way, Sprint and all personnel performing work on Sprint's behalf shall follow procedures which Sprint deems appropriate for the protection of persons and property. Sprint shall be responsible, at all times, for determining and implementing the specific steps required to protect persons and property at the site. Sprint will provide all traffic control and warning devices required to protect pedestrian and vehicular traffic, workers and property from danger. Sprint

has sole responsibility for the safety of all personnel performing work on Sprint's behalf, for the safety of bystanders, and for insuring that all operations conform to current OSHA regulations and all other governmental rules, ordinances or statutes. BellSouth reserves the right to suspend Sprint's activities on, in or in the vicinity of BellSouth's poles or conduit system if, in BellSouth's reasonable judgment, any hazardous condition arises due to the activity (including both acts and omissions) of Sprint or any personnel performing work on Sprint's behalf, which suspension shall cease when the condition has been rectified.

- 3.5.6.11 Except for protective screens, no temporary cover shall be placed by Sprint or personnel performing work on Sprint's behalf over an open manhole unless it is at least four feet above the surface level of the manhole opening.
- 3.5.6.12 Smoking or the use of any open flame is prohibited in BellSouth's manholes, in any other portion of BellSouth's conduit system, or within 10 feet of any open manhole entrance; provided that this provision will not prohibit the use of spark producing tools such as electric drills, fusion splicers, etc.
- 3.5.6.13 Artificial lighting, when required, will be provided by Sprint. Only explosion-proof lighting fixtures shall be used.
- 3.5.6.14 Neither Sprint nor personnel performing work on Sprint's behalf shall allow any combustible gas, vapor, liquid, or material to accumulate in BellSouth's conduit system (including any manhole) during work operations performed within or in the vicinity of BellSouth's conduit system.
- 3.5.6.15 Sprint will abide by any laws, regulations or ordinances regarding the use of spark producing tools, equipment or devices in BellSouth's manholes, in any other portions of BellSouth's conduit system, or within 10 feet of any open manhole opening. This includes, but is not limited to, such tools as electric drills and hammers, meggers, breakdown sets, induction sets, and the like.
- 3.5.6.16 **DELETED**
- 3.5.7 **Opening of Manholes.** The following requirements apply to the opening of BellSouth's manholes and the authority of BellSouth personnel present when work on Sprint's behalf is being performed within or in the vicinity of BellSouth's conduit system.

- 3.5.7.1 BellSouth's manholes shall be opened only as permitted by BellSouth's authorized employees or agents, which permission shall not be unreasonably denied or delayed.
- 3.5.7.2 Sprint shall notify BellSouth forty-eight (48) hours in advance of any routine work operation requiring entry into any of BellSouth's manholes.
- 3.5.7.3 Sprint shall be responsible for obtaining any necessary authorization from appropriate authorities to open manholes for conduit work operations therein.
- 3.5.7.4 BellSouth's authorized employee or agent shall not direct or control the conduct of Sprint's work at the work site. The presence of BellSouth's authorized employee or agent at the work site shall not relieve Sprint or personnel performing work on Sprint's behalf of their responsibility to conduct all work operations within BellSouth's conduit system in a safe and workmanlike manner.
- 3.5.7.5 Although BellSouth's authorized employee or agent shall not direct or control the conduct of Sprint's work at the work site, BellSouth's employee or agent shall have the authority to suspend Sprint's work operations within BellSouth's conduit system if, in the reasonable discretion of such BellSouth employee or agent, it appears that any hazardous conditions arise or any unsafe practices are being followed by Sprint or personnel performing work on Sprint's behalf.
- 3.5.8 OSHA Compliance: Notice to BellSouth of Unsafe Conditions. Sprint agrees that:
 - 3.5.8.1 Its facilities shall be constructed, placed, maintained, repaired, and removed in accordance with the Occupational Safety and Health Act (OSHA) and all rules and regulations promulgated thereunder;
 - 3.5.8.2 All persons acting on Sprint's behalf, including but not limited to Sprint's employees, agents, contractors, and subcontractors shall, when working on or within BellSouth's poles or conduit system, comply with OSHA and all rules and regulations thereunder;
 - 3.5.8.3 Sprint shall establish appropriate procedures and controls to assure compliance with all requirements of this section; and
 - 3.5.8.4 Sprint (and any person acting on Sprint's behalf) may report unsafe conditions on, in or in the vicinity of BellSouth's poles or conduit system to BellSouth.

- 3.5.9 Compliance with Environmental Laws and Regulations. Sprint acknowledges that, from time to time, environmental contaminants may enter BellSouth's conduit system and accumulate in manholes or other conduit facilities and that certain conduits (transite) are constructed with asbestos-containing materials. If BellSouth has knowledge of the presence of such contaminants in a conduit for which Sprint has applied for or holds a license, BellSouth will promptly notify Sprint of such fact.
- Notwithstanding any of BellSouth's notification requirements in this Agreement, Sprint acknowledges that some of BellSouth's conduit is fabricated from asbestos-containing materials. Such conduit is generally marked with a designation of "C Fiber Cement Conduit," "Transite," or "Johns-Manville." Until proven otherwise, Sprint will presume that all conduit not fabricated of plastic, tile, or wood is asbestos-containing and will handle it pursuant to all applicable regulations relating to worker safety and protection of the environment. BellSouth makes no representations to Sprint or personnel performing work on Sprint's behalf that BellSouth's conduit system or any specific portions thereof will be free from environmental contaminants at any particular time. The acknowledgments and representations set forth in the two preceding sentences are not intended to relieve BellSouth of any liability which it would otherwise have under applicable law for the presence of environmental contaminants in its conduit facilities. Sprint agrees to comply with the following provisions relating to compliance with environmental laws and regulations:
- 3.5.9.1 Sprint's facilities shall be constructed, placed, maintained, repaired, and removed in accordance with all applicable federal, state, and local environmental statutes, ordinances, rules, regulations, and other laws, including but not limited to the Resource Conservation and Recovery Act (42 U.S.C. §§ 9601 et. seq.), the Toxic Substance Control Act (15 U.S.C. §§ 2601-2629), the Clean Water Act (33 U.S.C. §§ 1251 et. seq.), and the Safe Drinking Water Act (42 U.S.C. §§ 300f-300j).
- 3.5.9.2 All persons acting on Sprint's behalf, including but not limited to Sprint's employees, agents, contractors, and subcontractors, shall, when working on, within or in the vicinity of BellSouth's poles or conduit system, comply with all applicable federal, state, and local environmental laws, including but not limited to all environmental statutes, ordinances, rules, and regulations.
- 3.5.9.3 Sprint shall establish appropriate procedures and controls to assure compliance with all requirements of this section. BellSouth will be afforded a reasonable opportunity to review such procedures and controls and provide comments that will be reasonably considered in advance of

their implementation. Review and comment by BellSouth pursuant to this section will be provided in a timely manner.

- 3.5.9.4 Sprint and all personnel performing work on Sprint's behalf shall comply with such standards and practices as BellSouth and Sprint may from time to time mutually agree to adopt to comply with environmental laws and regulations including, without limitation, BellSouth Practice Sec. 620-145-011BT, "Manhole Contaminants, Water, Sediment or Debris Removal and Reporting Procedures". Pursuant to this practice, neither Sprint nor BellSouth nor personnel performing work on either party's behalf shall discharge water or any other substance from any BellSouth manhole or other conduit facility onto public or private property, including any storm water drainage system, without first testing such water or substance for contaminants in accordance with mutually agreed standards and practices and determining that such discharge would not violate any environmental law, create any environmental risk or hazard, or damage the property of any person. Proper handling and disposal of any waste material from a BellSouth manhole by Sprint or its contractor shall be the responsibility of Sprint. No such waste material shall be deposited on BellSouth premises for storage or disposal.
- 3.5.10 Compliance with Other Governmental Requirements. Sprint agrees that its facilities attached to BellSouth's facilities shall be constructed, placed, maintained, and removed in accordance with the ordinances, rules, and regulations of any governing body having jurisdiction of the subject matter. Sprint shall comply with all statutes, ordinances, rules, regulations and other laws requiring the marking and lighting of aerial wires, cables and other structures to ensure that such wires, cables and structures are not a hazard to aeronautical navigation. Sprint shall establish appropriate procedures and controls to assure such compliance by all persons acting on Sprint's behalf, including but not limited to, Sprint's employees, agents, contractors, and subcontractors.
- 3.5.11 Differences in Standards or Specifications. To the extent that there may be differences in any applicable standards or specifications referred to in this Article 3.5, the most stringent standard or specification shall apply.
- 3.5.12 Sprint Solely Responsible for the Condition of Its Facilities. Sprint shall be responsible at all times for the condition of its facilities and its compliance with the requirements, specifications, rules, regulations, ordinances, and laws specified in 3.5.1-3.5.11 above. In this regard, BellSouth shall have no duty to Sprint to inspect or monitor the condition of Sprint's facilities (including but not limited to splices and other facilities connections) located within BellSouth's conduit and ducts or any attachment of Sprint's facilities to BellSouth's poles, anchors, anchor/guy strands or other pole

facilities. BellSouth may, however, conduct such inspections and audits of its poles and conduit system as BellSouth determines reasonable or necessary. Such inspection and audits shall be conducted at BellSouth's expense with the exception of (1) follow-up inspection to confirm remedial action after an observed Sprint violation of the requirements of this Agreement; and (2) inspection of Sprint facilities in compliance with a specific mandate of appropriate governmental authority for which inspections the cost shall be borne by Sprint. Either party may audit the other party's compliance with the terms of this Section. Observed safety hazards or imminent facility failure conditions of another party shall be reported to the affected party where such party can be readily identified.

- 3.5.13 Efficient use of Conduit. BellSouth will install inner-ducts to increase duct space in existing conduit as facilities permit. The full compliment of inner-ducts will be installed which can be accommodated under sound engineering principles. The number of inner-ducts which can reasonably be installed will be determined by BellSouth.

3.6 **ADDITIONAL LEGAL REQUIREMENTS**

3.6.1 **DELETED**

- 3.6.1.1 Licenses granted under this Section authorize Sprint to place facilities in, or attach facilities to, poles, conduits and ducts owned or controlled by BellSouth but do not affect the rights of landowners to control terms and conditions of access to their property.

- 3.6.1.2 Sprint agrees that neither Sprint nor any persons acting on Sprint's behalf, including but not limited to Sprint's employees, agents, contractors, and subcontractors, shall engage in any conduct which damages public or private property in the vicinity of BellSouth's poles or conduit system, interferes in any way with the use or enjoyment of public or private property except as expressly permitted by the owner of such property, or creates a hazard or nuisance on such property (including, but not limited to, a hazard or nuisance resulting from any abandonment or failure to remove Sprint's facilities or any construction debris from the property, failure to erect warning signs or barricades as may be necessary to give notice to others of unsafe conditions on the premises while work performed on Sprint's behalf is in progress, or failure to restore the property to a safe condition after such work has been completed).

- 3.6.2 Required Permits, Certificates and Licenses. Sprint shall be responsible for obtaining any building permits or certificates from governmental authorities necessary to construct, operate, maintain and remove its facilities on public or private property.

- 3.6.2.1 Sprint shall not attach or place its facilities to or in BellSouth's poles, conduit or duct located on any property for which it or BellSouth has not first obtained all required authorizations.
- 3.6.2.2 BellSouth shall have the right to request evidence that all appropriate authorizations have been obtained. However, such request shall not delay BellSouth's prelicense survey work.
- 3.6.3 **Lawful Purposes.** All facilities placed by Sprint in BellSouth's conduit and ducts or on BellSouth's poles, anchors or anchor/guy strands must serve a lawful purpose and the uses made of Sprint's facilities must comply with all applicable federal, state, and local laws and with all federal, state, and local regulatory rules, regulations, and requirements. In this regard, Sprint shall not utilize any facilities occupying or attached to BellSouth's conduits, ducts or poles for the purpose of providing any services which it is not authorized by law to provide or for the purpose of enabling any other person or entity to provide any such services.
- 3.7 **FACILITIES AND LICENSES**
- 3.7.1 **Licenses Required.** Before placing any facilities in BellSouth's conduits or ducts or attaching any facilities to BellSouth's poles, anchors or anchor/guy strands, Sprint must first apply for and receive a written license from BellSouth. BellSouth shall not unreasonably deny or delay issuance of any license. The time frames for the issuance of the license shall be established pursuant to section 3.7.5.3.
- 3.7.2 **DELETED**
- 3.7.3 **Provision of Records and Information to Sprint.**
- 3.7.3.1 In order to obtain information regarding facilities, Sprint shall make a written request to BellSouth, identifying with reasonable specificity the geographic area for which facilities are required, the types and quantities of the required facilities and the required in-service date. In response to such request, BellSouth shall provide Sprint with information regarding the types, quantity and location (which may be provided by provision of route maps and availability of BellSouth poles, conduit and right-of-way located within the geographic area specified by Sprint. Provision of information under the terms of this section shall include the right of Sprint employees or agents to inspect and copy engineering records or drawings which pertain to those facilities within the geographic area identified in Sprint's request. Such inspection and copying shall be done at a time and place mutually agreed upon by the parties.

- 3.7.3.2 **Determination of Availability.** BellSouth shall provide pole, conduit and right-of-way availability information in response to a request from Sprint which identifies with reasonable specificity the facilities for which such information is desired. Sprint may elect to be present at any field based survey of facilities identified pursuant to this paragraph and BellSouth shall provide Sprint at least forty-eight (48) hours notice prior to initiating such field survey. Sprint employees or agents shall be permitted to enter BellSouth manholes and inspect such structures to confirm usability and/or evaluate condition of the structure(s) with at least forty-eight (48) hours notice to BellSouth, with a BellSouth representative present and at Sprint's expense.
- 3.7.3.3 **DELETED**
- 3.7.4 **MAKE-READY WORK**
- 3.7.4.1 If performed by BellSouth, make-ready work to accommodate Sprint's facilities shall be included in the normal work load schedule of BellSouth with construction responsibilities in the geographic areas where the relevant poles or conduit systems are located and shall not be entitled to priority, advancement, or preference over other work to be performed by BellSouth in the ordinary course of BellSouth's business.
- 3.7.4.2 If Sprint desires make-ready work to be performed on an expedited basis and BellSouth agrees to perform the work on such a basis, BellSouth shall recalculate the estimated make-ready charges. If Sprint accepts BellSouth's offer, Sprint shall pay such additional charges.
- 3.7.4.2.1 **DELETED**
- 3.7.4.2.2 **DELETED**
- 3.7.4.2.3 **DELETED**
- 3.7.4.3 All charges for make-ready work performed by BellSouth are payable in advance, with the amount of any such advance payment to be due within sixty (60) days after receipt of an invoice from BellSouth.
- 3.7.4.3.1 **DELETED**
- 3.7.4.3.2 **DELETED**
- 3.7.4.4 In lieu of obtaining performance of make-ready work by BellSouth, Sprint at its option may arrange for the performance of such work by a contractor certified by BellSouth to work on or in its facilities. Certification shall be granted based upon reasonable and customary criteria employed by

BellSouth in the selection of its own contract labor. Notwithstanding any other provisions of this Section, Sprint may not employ a contractor to accomplish make-ready work if BellSouth is likewise precluded from contractor selection under the terms of an applicable joint use agreement.

3.7.4.5 BellSouth will issue a license to Sprint at the time all make-ready work necessary to Sprint's attachment or occupancy has been completed.

3.7.5 Application Form and Fees. To apply for a license under this Section, Sprint shall submit to BellSouth two signed copies of an Application and Conduit Occupancy License form or an Application and Pole Attachment License form. BellSouth will process license applications in the order in which they are received; provided, however, that when Sprint has multiple applications on file with BellSouth, Sprint may designate its desired priority of completion of prelicense surveys and make-ready work with respect to all such applications.

3.7.5.1 Each application for a license under this Section shall specify the proposed route of Sprint's facilities and identify the conduits and ducts or poles and pole facilities along the proposed route in which Sprint desires to place or attach its facilities, and describe the physical size, weight and jacket material of the cable which Sprint desires to place in each conduit or duct or the number and type of cables, apparatus enclosures and other facilities which Sprint desires to attach to each pole.

3.7.5.2 Each application for a license under this Section shall be accompanied by a proposed (or estimated) construction schedule containing the information specified below in 3.10.1 of this Attachment, and an indication of whether Sprint will, at its option, perform its own make-ready work.

3.7.5.3 The parties agree to the establishment of a joint task force, consisting of representatives of Sprint and BellSouth, which will develop all procedures necessary to effectuate the provisions of this Section 3.7. Matters to be addressed by the joint task force include, without limitation, the development of time frames for BellSouth's provision of record information and availability determinations and for the processing of license applications; the establishment of guidelines to address the number of Sprint applications which may be processed simultaneously by BellSouth; and any other matters necessary to effectuate the provisions of this Section. The parties agree to negotiate in good faith to achieve agreement on all matters presented to the joint task force and to reduce said agreement to writing within sixty (60) calendar days from the Effective Date of this Agreement.

3.7.6

Multiple Cables, Multiple Services, Lashing or Placing Additional Cables, and Replacement of Facilities. Sprint may include multiple cables in a single license application and multiple services (e.g., CATV and non-CATV services) may be provided by Sprint in the same cable sheath. Sprint's lashing additional cable to existing facilities of Sprint and placing additional cables in conduits or ducts already occupied by Sprint's facilities shall be permitted, and no additional fees will be applied; provided, however, that if Sprint desires to lash additional cable to existing facilities or place additional cables in conduits or ducts which are already occupied, or to replace existing facilities with new facilities substantially different from those described in licenses in effect, Sprint must apply for and acquire a new license specifically describing the physical size, weight and jacket material of the cable to be placed in BellSouth's conduits and ducts or the physical size, weight, and jacket type of cables and the size and weight of apparatus enclosures and other facilities to be attached to BellSouth's poles.

3.7.7

DELETED

3.7.8

Single Point of Contact. Each party hereby designates the employees named below as their single point of contact for any and all purposes of this Section, including, but not limited to, processing licenses and applications and providing records and information. Each party may at any time designate a new point of contact by giving written notice of such change.

John Chaucer - Specialist
3535 Colonnade Parkway
Room W3D2
Birmingham, Alabama 35243
(205) 977- 2631
Fax (205) 977-7997

Anything to the contrary herein notwithstanding, notification of an emergency condition which poses an immediate threat to life or property or substantially impairs provisioning of BellSouth's service shall be reported to BellSouth by contacting:

John Chaucer - Specialist
3535 Colonnade Parkway
Room W3D2
Birmingham, Alabama 35243
(205) 977- 2631
Fax (205) 977-7997

3.7.9 **DELETED**

3.8 **PROCESSING OF APPLICATIONS (INCLUDING PRELICENSE SURVEYS AND FIELD INSPECTIONS)**

3.8.1 Sprint's Priorities. When Sprint has multiple applications on file with BellSouth, Sprint shall designate its desired priority of completion of prelicense surveys and make-ready work with respect to all such applications.

OPEN

3.8.2 Prelicense Survey. After Sprint has submitted its written application for a license, a prelicense survey (including a field inspection) will be performed by either party, in the company of a representative of the other party as mutually agreed, to determine whether BellSouth's poles, anchors and anchor/guy strands, or conduit system, in their present condition, can accommodate Sprint's facilities, without substantially interfering with the ability of BellSouth or any other authorized person or entity to use or access the pole, anchor or anchor/guy strand or any portion of BellSouth's conduit system or facilities attached to BellSouth's pole or placed within or connected to BellSouth's conduit system. If Sprint gives its prior written consent in writing, the determination of duct availability may include the "rodding" of ducts at Sprint's expense.

3.8.2.1 The purpose of the prelicense survey is to determine whether Sprint's proposed attachments to BellSouth's poles or occupancy of BellSouth's conduit and ducts will substantially interfere with use of BellSouth's facilities by BellSouth and others with facilities occupying, connected or attached to BellSouth's pole or conduit system; and to provide information to Sprint for its determination of whether the pole, anchor, anchor/guy strand, conduit, duct, or right-of-way is suitable for its use.

3.8.2.2 Based on information provided by BellSouth, Sprint shall determine whether BellSouth's pole, anchor, anchor/guy strand, conduit and duct facilities are suitable to meet Sprint's needs.

3.8.2.3 BellSouth may not unreasonably refuse to continue to process an application based on BellSouth's determination that Sprint's proposed use of BellSouth's facilities will not be in compliance with applicable requirements, specifications, rules, regulations, ordinances, and laws. The parties shall submit the issue for resolution pursuant to the procedures set forth in Section 15 of the General Terms and Conditions of this Agreement. Sprint shall be responsible for making its own, independent determination that its use of such facilities will be in

compliance with such requirements, specifications, rules, regulations, ordinances and laws. Sprint acknowledges that BellSouth is not explicitly or implicitly warranting to Sprint that Sprint's proposed use of BellSouth's facilities will be in compliance with applicable requirements, specifications, rules, regulations, ordinances, and laws.

- 3.8.3 **Environmental, health and safety inspections.** Within a reasonable time period after Sprint has submitted its written application for a license, BellSouth shall provide Sprint with such information about environmental, health and safety inspections that is equal to the information that BellSouth retains and provides for the use of its employees who access rights of way, conduits and pole attachments. Nothing in this Section 3.8.3 is intended to create any additional liabilities that might otherwise exist with respect to environmental, health and safety inspections and to notices thereof.
- 3.8.4 **Administrative Processing.** The administrative processing portion of the prelicense survey (which includes without limitation processing the application, preparing make-ready work orders, notifying joint users and other persons and entities of work requirements and schedules, coordinating the relocation/rearrangement of BellSouth and/or other licensed facilities) will be performed by BellSouth at Sprint's expense. Anything to the contrary herein notwithstanding, BellSouth shall bear no responsibility for the relocation, rearrangement or removal of facilities used for the transmission or distribution of electric power.
- 3.8.5 **DELETED**
- 3.9 **ISSUANCE OF LICENSES**
- 3.9.1 **Obligation to Issue Licenses.** BellSouth shall issue a license to Sprint pursuant to this 3.9. BellSouth and Sprint acknowledge that each application for a license shall be evaluated on an individual basis. Nothing contained in this section shall be construed as abridging any independent pole attachment rights or conduit or duct access rights which Sprint may have under the provisions of any applicable federal or state laws or regulations governing access to BellSouth's poles, conduits and ducts, to the extent the same are not inconsistent with the Telecommunications Act of 1996. Each license issued hereunder shall be for an indefinite term, subject to Sprint's compliance with the provisions applicable to such license and further subject to Sprint's right to terminate such license at any time for any reason upon at least thirty (30) days' prior written notice.
- 3.9.2 **DELETED**

- 3.9.3 **Multiple Applications.** Sprint acknowledges that multiple parties including BellSouth may seek to place their facilities in BellSouth's conduit and ducts at or about the same time, that the make-ready work required to prepare BellSouth's facilities to accommodate multiple applicants may differ from the make-ready work required to accommodate a single applicant, that issues relating to the proper apportionment of costs arise in multi-applicant situations that do not arise in single-applicant situations, and that cooperation and negotiations between all applicants and BellSouth may be necessary to resolve disputes involving multiple applications for permission to place facilities in/on the same pole, conduit, duct, or right-of-way.
- 3.9.3.1 All applications will be processed on a first-come, first served basis.
- 3.9.3.2 **DELETED**
- 3.9.3.3 **DELETED**
- 3.9.4 **Agreement to Pay for All Make-Ready Work Completed.** Sprint's submission of written authorization for make-ready work shall also constitute Sprint's agreement to pay additional cost-based charges, if any, for completed make-ready work as provided in Section 3.7.4.3 of this Attachment; provided, however, to the extent BellSouth is also utilizing the facility and to the extent any repair or modification is used to bring the facilities into compliance with any applicable safety or other governmental requirement, BellSouth will be responsible for its share of the repair or modification cost.
- 3.9.5 **Payments to Others for Expenses Incurred in Transferring or Arranging Their Facilities.** Sprint shall make arrangements with the owners of other facilities located in or connected to BellSouth's conduit system or attached to BellSouth's poles, anchors or anchor/guy strands regarding reimbursement for any expenses incurred by them in transferring or rearranging their facilities to accommodate the placement or attachment of Sprint's facilities in or to BellSouth's structures.
- 3.9.6 **DELETED**
- 3.9.7 **DELETED**
- 3.9.7.1 **DELETED**
- 3.9.7.2 **DELETED**
- 3.9.7.3 **DELETED**

3.9.7.4 **DELETED**

3.9.7.5 **DELETED**

3.9.8 **Make-Ready Work on an Expedited Basis.**

3.9.8.1.1 **DELETED**

3.9.8.1.2 **DELETED**

3.9.8.1.3 If Sprint is willing to authorize BellSouth to perform make-ready work on an expedited basis, and if BellSouth agrees to perform the work on such a basis, BellSouth shall recalculate the estimated make-ready charges. If Sprint accepts BellSouth's offer, upon completion of the make-ready work Sprint shall pay such additional charges, if any.

3.9.9 **License.** When Sprint's application for a pole attachment or conduit occupancy license is approved, and all required make-ready work completed, BellSouth will execute and return a signed authorization to Sprint, as appropriate, authorizing Sprint to attach or place the specified facilities on BellSouth's poles or in BellSouth's conduit or ducts.

3.9.9.1 Each license issued under this Section shall authorize Sprint to attach to BellSouth's poles or place or maintain in BellSouth's conduit or ducts only those facilities specifically described in the license, and no others.

3.9.9.2 Except as expressly stated to the contrary in individual licenses issued hereunder, each license issued pursuant to this Section shall incorporate all terms and conditions of this Section whether or not such terms or conditions are expressly incorporated by reference on the face of the license itself.

3.10 **CONSTRUCTION OF SPRINT'S FACILITIES**

3.10.1 **Construction Schedule.** Sprint shall submit with Sprint's license application a proposed or estimated construction schedule. Promptly after the issuance of a license permitting Sprint to attach facilities to BellSouth's poles or place facilities in BellSouth's conduit or ducts, Sprint shall provide BellSouth with an updated construction schedule and shall thereafter keep BellSouth informed of significant anticipated changes in the construction schedule. Construction schedules required by this Section shall include, at a minimum, the following information:

3.10.1.1 The name, title, business address, and business telephone number of the manager responsible for construction of the facilities;

- 3.10.1.2 The names of each contractor and subcontractor which will be involved in the construction activities;
- 3.10.1.3 The estimated dates when construction will begin and end; and
- 3.10.1.4 The approximate dates when Sprint or persons acting on Sprint's behalf will be performing construction work in connection with the placement of Sprint's facilities in BellSouth's conduit or ducts.
- 3.10.2 Additional Pre-construction Procedures for Facilities Placed in Conduit System. The following procedures shall apply before Sprint places facilities in BellSouth's conduit system:
- 3.10.2.1 Sprint shall give written notice of the type of facilities which are to be placed; and
- 3.10.2.2 BellSouth shall provide to Sprint space in manholes for racking and storage of up to fifty (50) feet of cable, provided space is available.
- 3.10.3 **DELETED**
- 3.10.4 BellSouth Not Responsible for Constructing or Placing Facilities. BellSouth shall have no obligation to construct any facilities for Sprint or to attach Sprint's facilities to, or place Sprint's facilities in, BellSouth's poles or conduit system, except as may be necessary to facilitate the interconnection of unbundled network elements or except to the extent expressly provided in this Section, any license issued hereunder, or by the Telecommunications Act of 1996 or any other applicable law.
- 3.10.5 Sprint Responsible for Constructing, Attaching and Placing Facilities. Except where otherwise mutually agreed by Sprint and BellSouth, Sprint shall be responsible for constructing its own facilities and attaching those facilities to, or placing them in BellSouth's poles, conduit or ducts at Sprint's sole cost and expense. Sprint shall be solely responsible for paying all persons and entities who provide materials, labor, access to real or personal property, or other goods or services in connection with the construction and placement of Sprint's facilities and for directing the activities of all persons acting on Sprint's behalf while they are physically present on BellSouth's pole, in any part of BellSouth's conduit system or in the vicinity of BellSouth's poles or conduit system.
- 3.10.6 Compliance with Applicable Standards, Health and Safety Requirements, and Other Legal Requirements. Sprint shall construct its facilities in accordance with the provisions of this Section and all licenses issued hereunder.

- 3.10.6.1 Sprint shall construct, attach and place its facilities in compliance with all Requirements and Specifications set forth above in 3.5 of this Attachment.
- 3.10.6.2 Sprint shall satisfy all Legal Requirements set forth above in 3.6 of this Section .
- 3.10.6.3 Sprint shall not permit any person acting on Sprint's behalf to perform any work on BellSouth's poles or within BellSouth's conduit system without first verifying, to the extent practicable, on each date when such work is to be performed, that the condition of the pole or conduit system is suitable for the work to be performed. If Sprint or any person working on Sprint's behalf determines that the condition of the pole or conduit system is not suitable for the work to be performed, Sprint shall notify BellSouth of the condition of the pole or conduit system in question and shall not proceed with construction activities until Sprint is satisfied that the work can be safely performed.
- 3.10.7 Construction Notices. If requested to do so, Sprint shall provide BellSouth with information to reasonably assure BellSouth that construction has been performed in accordance with all applicable standards and requirements.
- 3.10.8 Points for Attachment. BellSouth shall specify, using the same selection criteria it uses for its own operating company, the point of attachment of each pole or anchor to be occupied by Sprint's facilities. When the facilities of more than one applicant are involved, BellSouth will attempt, to the extent practicable, to designate the same relative position on each pole or anchor for each applicant's facilities.
- 3.10.9 Manhole and Conduit Break-Outs. Sprint shall be permitted to add conduit ports to BellSouth manholes when existing conduits do not provide the pathway connectivity needed by Sprint; provided the structural integrity of the manhole is maintained, and sound engineering judgment is employed.
- 3.10.10 Sprint shall have no liability for costs incurred by BellSouth in repair or maintenance of BellSouth-owned facilities, provided that such costs are not attributable, in whole or part, to the presence of Sprint's facilities in or on the facilities of BellSouth or Sprint's exercise of any other rights granted pursuant to this Agreement. If there is a dispute as to BellSouth's assessment of costs to Sprint, BellSouth shall demonstrate to Sprint how such costs are attributable to the presence of Sprint's facilities or the exercise of rights Sprint has under this Agreement. Any unresolved dispute shall be resolved pursuant to Section 15 of the General Terms and Conditions of this Agreement.

3.11 **USE AND ROUTINE MAINTENANCE OF SPRINT'S FACILITIES**

- 3.11.1 **Use of Sprint's Facilities.** Each license granted under this Section authorizes Sprint to have access to Sprint's facilities on or in BellSouth's poles, conduits and ducts as needed for the purpose of serving Sprint's customers, including, but not limited to, powering electronics, monitoring facilities, or transporting signaling.
- 3.11.2 **Routine Maintenance of Sprint's Facilities.** Each license granted under this Section authorizes Sprint to engage in routine maintenance of Sprint's facilities located on or in BellSouth's poles, conduits, ducts and ROW pursuant to such license. Sprint shall give reasonable notice to the affected public authority or private landowner as appropriate before commencing the construction or installation of its attachments or making any material alterations thereto. Sprint shall give reasonable notice to BellSouth before performing any work, whether or not of a routine nature, in BellSouth's conduit system.
- 3.11.3 **Sprint Responsible for Maintenance of Sprint's Facilities.** Sprint shall maintain its facilities in accordance with the provisions of this Section (including but not limited to all Requirements set forth above in 3.5 of this Section) and all licenses issued hereunder. Sprint shall be solely responsible for paying all persons and entities who provide materials, labor, access to real or personal property, or other goods or services in connection with the maintenance of Sprint's facilities and for directing the activities of all persons acting on Sprint's behalf while they are physically present on BellSouth's poles, within BellSouth's conduit system or in the immediate vicinity of such poles or conduit system.
- 3.11.4 **BellSouth Not Responsible for Maintaining Sprint's Facilities.** BellSouth shall have no obligation to maintain any facilities which Sprint has attached or connected to, or placed in, BellSouth's poles, conduits, ducts or any portion of BellSouth's conduit system, except to the extent expressly provided by the provisions of this Section or any license issued hereunder, or by the Telecommunications Act of 1996 or other applicable laws, rules or regulations.
- 3.11.5 **Information Concerning the Maintenance of Sprint's Facilities.** Promptly after the issuance of a license permitting Sprint to attach facilities to, or place facilities in BellSouth's poles, conduits or ducts, Sprint shall provide BellSouth with the name, title, business address, and business telephone number of the manager responsible for routine maintenance of Sprint's facilities, and shall thereafter notify BellSouth of changes to such

information. The manager responsible for routine maintenance of Sprint's facilities shall, on BellSouth's request, identify any contractor, subcontractor, or other person performing maintenance activities on Sprint's behalf at a specified site and shall, on BellSouth's request, provide such additional documentation relating to the maintenance of Sprint's facilities as reasonably necessary to demonstrate that Sprint and all persons acting on Sprint's behalf are complying with the requirements of this Section and licenses issued hereunder.

- 3.11.6 Identification of Personnel Authorized to Have Access to Sprint's Facilities. All personnel authorized to have access to Sprint's facilities shall, while working on BellSouth's poles, in its conduit system or ducts or in the vicinity of such poles, ducts or conduit systems, carry with them suitable identification and shall, upon the request of any BellSouth employee, produce such identification.

3.12 **MODIFICATION AND REPLACEMENT OF SPRINT'S FACILITIES**

- 3.12.1 Notification of Planned Modification or Replacement of Facilities. Sprint shall, when practicable, notify BellSouth in writing at least 60 days before adding to, relocating, replacing or otherwise modifying its facilities attached to a BellSouth pole, anchor or anchor/guy strand or located in any BellSouth conduit or duct. The notice shall contain sufficient information to enable BellSouth to determine whether the proposed addition, relocation, replacement, or modification is permitted under Sprint's present license or requires a new or amended license.
- 3.12.2 New or Amended License Required. A new or amended license will be required if the proposed addition, relocation, replacement, or modification:
- 3.12.2.1 Requires that Sprint use additional space on BellSouth's poles or in its conduits or ducts (including but not limited to any additional ducts, inner ducts, or substantial space in any handhole or manhole) on either a temporary or permanent basis; or
- 3.12.2.2 Results in the size or location of Sprint's facilities on BellSouth's poles or in its conduit or ducts being appreciably different from those described and authorized in Sprint's present license (e.g. different duct or size increase causing a need to re-calculate storm loadings, guying, or pole class).

3.13 REARRANGEMENT OF FACILITIES AT THE REQUEST OF ANOTHER

- 3.13.1 Make-Ready Work at the Request of Sprint.** If, prior to the issuance of a license, Sprint determines that any pole, anchor, anchor/guy strand, conduit or duct is inadequate to accommodate Sprint's proposed pole attachment or conduit occupancy or that it will be necessary or desirable for BellSouth or any other person or entity to rearrange existing facilities or structures to accommodate Sprint, Sprint shall promptly advise BellSouth of the make-ready work it believes necessary to enable the accommodation of Sprint's facilities.
- 3.13.1.1** BellSouth shall determine, in the exercise of sound engineering judgment, whether or what make-ready work is necessary or possible. In determining whether make-ready work is necessary or the extent to which make-ready work is necessary BellSouth shall endeavor to minimize its costs to Sprint. If it is determined that such make-ready work is required, BellSouth shall provide Sprint with the estimated costs for make-ready work and a Make Ready Due Date. The time frame for providing the estimated costs and due date shall be determined pursuant to 3.7.5.3.
- 3.13.1.2** Sprint shall be solely responsible for negotiating with persons or entities other than BellSouth for the rearrangement of such persons' or entities' facilities or structures and, except where such rearrangement is for the benefit of BellSouth and/or other licensees as well as Sprint, shall be solely responsible for paying all charges attributable to the rearrangement of such facilities; provided, however, that if facilities rearrangements require new licenses from BellSouth, BellSouth shall issue such licenses in conjunction with the issuance of the applied-for license to Sprint.
- 3.13.2 Rearrangement of Sprint's Facilities at BellSouth's Request.** Sprint acknowledges that, from time to time, it may be necessary or desirable for BellSouth to change out poles, relocate, reconstruct, or modify portions of its conduit system or rearrange facilities contained therein or connected thereto and that such changes may be necessitated by BellSouth's business needs or authorized application of another entity seeking access to BellSouth's poles or conduit systems. Sprint agrees that Sprint will, upon BellSouth's request, and at BellSouth's expense, but at no cost to Sprint, participate with BellSouth (and other licensees) in the relocation, reconstruction, or modification of BellSouth's conduit system or facilities rearrangement. Sprint acknowledges that, from time to time, it may be necessary or desirable for BellSouth to change out poles, relocate, reconstruct, or modify portions of its conduit system or rearrange facilities contained therein or connected thereto as a result of an order by a municipality or other governmental authority. Sprint shall, upon BellSouth's request, participate with BellSouth (and other licensees) in the

relocation, reconstruction, or modification of BellSouth's conduit system or facilities rearrangement and pay its proportionate share of any costs of such relocation, reconstruction, or modification that are not reimbursed by such municipality or governmental authority.

3.13.2.1 Sprint shall make all rearrangements of its facilities within such period of time as is jointly deemed reasonable by the parties based on the amount of rearrangements necessary and a desire to minimize chances for service interruption or facility-based service denial to a Sprint customer.

3.13.2.2 If Sprint fails to make the required rearrangements within the time prescribed in 3.13.2.1 preceding or within such extended periods of time as may be granted by BellSouth in writing, BellSouth may perform such rearrangements with written notice to Sprint, and Sprint shall reimburse BellSouth for actual costs and expenses incurred by BellSouth in connection with the rearrangement of Sprint's facilities; provided, however, that nothing contained in this Section or any license issued hereunder shall be construed as requiring Sprint to bear any expenses which, under the Telecommunications Act of 1996 or other applicable federal or state laws or regulations, are to be allocated to persons or entities other than Sprint; and provided further, however, that Sprint shall have no responsibility for rearrangement costs and expenses relating to rearrangements performed for the purpose of meeting BellSouth's business needs.

3.14 **EMERGENCY REPAIRS AND POLE REPLACEMENTS**

3.14.1 Within sixty (60) days after the Effective Date of this Agreement, BellSouth and Sprint shall mutually agree on a non-discriminatory priority method to access BellSouth poles, conduit and ROW in emergency situations.

3.14.2 Sprint Responsible for Emergency Repairs to its Own Facilities. In general, Sprint shall be responsible for making emergency repairs to its own facilities and for formulating appropriate plans and practices which will enable it to make such emergency repairs. BellSouth shall be under no obligation to perform any repair or service restoration work of any kind with respect to Sprint's facilities.

3.15 **INSPECTION BY BELL SOUTH OF SPRINT'S FACILITIES**

3.15.1 BellSouth's Right to Make Periodic or Spot Inspections. BellSouth shall have the right to make periodic or spot inspections at any time of any part of Sprint's facilities attached to BellSouth's poles, anchors or anchor/guy strands or occupying any BellSouth conduit or duct for the limited purpose

of determining whether Sprint's facilities are in compliance with the terms of this Section and licenses hereunder; provided that such inspections must be non-invasive (e.g., no splice cases may be opened).

- 3.15.1.1 BellSouth will give Sprint advance written notice of such inspections, and Sprint shall have the right to have a representative attend such inspections, except in those instances where safety considerations justify the need for such inspection without the delay of waiting until written notice has been forwarded to Sprint.
- 3.15.1.2 Such inspections shall be conducted at BellSouth's expense; provided, however, that Sprint shall bear the cost of inspections as delineated in 3.5.12.
- 3.15.2 **DELETED**
- 3.15.3 No Duty to Sprint. Neither the act of inspection by BellSouth of Sprint's facilities nor any failure to inspect such facilities shall operate to impose on BellSouth any liability of any kind whatsoever or to relieve Sprint of any responsibility, obligations or liability under this Section or otherwise existing.
- 3.16 **NOTICE OF NONCOMPLIANCE**
- 3.16.1 Notice of Noncompliance. If, at any time, BellSouth determines that Sprint's facilities or any part thereof have not been placed or maintained or are not being used in accordance with the requirements of this Attachment 3, BellSouth may send written notice to Sprint specifying the alleged noncompliance. Sprint agrees to acknowledge receipt of the notice as soon as practicable. If Sprint does not dispute BellSouth's assertion that such facilities are not in compliance, Sprint agrees to provide BellSouth with a schedule for bringing such facilities into compliance, to bring the facilities into compliance within a reasonable time, and to notify BellSouth in writing when the facilities have been brought into compliance.
- 3.16.2 Disputes over Alleged Noncompliance. If Sprint disputes BellSouth's assertion that Sprint's facilities are not in compliance, Sprint shall notify BellSouth in writing of the basis for Sprint's assertion that its facilities are in compliance.
- 3.16.3 Failure to Bring Facilities into Compliance. If Sprint has not brought the facilities into compliance within a reasonable time or provided BellSouth with proof sufficient to persuade BellSouth that BellSouth erred in asserting that the facilities were not in compliance, and if BellSouth

determines in good faith that the alleged noncompliance causes or is likely to cause material damage to BellSouth's facilities or those of other users, BellSouth may, at its option and Sprint's expense, take such non-service affecting steps as may be required to bring Sprint's facilities into compliance, including but not limited to correcting any conditions which do not meet the specifications of 3.5 of this Section .

3.16.4 **Correction of Conditions by BellSouth.** If BellSouth elects to bring Sprint's facilities into compliance as provided by 3.16.3 of this Section , the provisions of this Section shall apply.

3.16.4.1 BellSouth will, whenever practicable, notify Sprint in writing before performing such work. The written notice shall describe the nature of the work to be performed and BellSouth's schedule for performing the work.

3.16.4.2 If Sprint's facilities have become detached or partially detached from supporting racks or wall supports located within a BellSouth manhole, BellSouth may, at Sprint's expense, reattach them but shall not be obligated to do so. If BellSouth does not reattach Sprint's facilities, BellSouth shall endeavor to arrange with Sprint for the reattachment of any facilities affected.

3.16.4.3 BellSouth shall, as soon as practicable after performing the work, advise Sprint in writing of the work performed or action taken. Upon receiving such notice, Sprint shall inspect the facilities and take such steps as Sprint may deem necessary to insure that the facilities meet Sprint's performance requirements.

3.16.5 **Sprint to Bear Expenses.** Sprint shall bear all expenses arising out of or in connection with any work performed to bring Sprint's facilities into compliance with this Section; provided, however that nothing contained in this Section or any license issued hereunder shall be construed as requiring Sprint to bear any expenses which, under applicable federal or state laws or regulations, must be borne by persons or entities other than Sprint. Disputes between the parties concerning charges by BellSouth to Sprint pursuant to 3.16.3 shall be resolved in accordance with the procedures set forth in Section 15 of the General Terms and Conditions of this Agreement.

3.17 **UNAUTHORIZED OCCUPANCY OR UTILIZATION OF BELL SOUTH'S FACILITIES**

3.17.1 **Licensing or Removal of Unauthorized Attachments.** If any of Sprint's attachments shall be found attached to pole(s) or occupying conduit systems for which no license is outstanding, BellSouth, without prejudice

to its other rights or remedies under this Agreement, including termination of licenses, may impose a charge and require Sprint to submit in writing, within thirty (30) days after receipt of written notification from BellSouth of the unauthorized attachment or conduit occupancy, a pole attachment or conduit occupancy license application. If such application is not received by BellSouth within the specified time period, Sprint may be required at BellSouth's option to remove its unauthorized attachment or occupancy within sixty (60) days of the final date for submitting the required application, or BellSouth may at BellSouth's option remove Sprint's facilities without liability, and the expense of such removal shall be borne by Sprint. Charges for any such unauthorized occupancy shall be equal to the applicable license fees and charges which would have been payable from and after the date such facilities were first placed on BellSouth's poles or in BellSouth's conduit system, if Sprint provides reasonable documentation of such placement. If Sprint is unable to provide such reasonable documentation the matter shall be resolved pursuant to the procedures set forth in Section 15 of the General Terms and Conditions of this Agreement. If BellSouth prevails, then Sprint will pay two years worth of the applicable charges.

3.17.2 **DELETED**

3.17.2.1 **DELETED**

3.17.2.2 **DELETED**

3.17.2.3 Nothing contained in the Agreement or any license issued hereunder shall be construed as requiring Sprint to bear any expenses which, under applicable federal or state laws or regulations, must be borne by persons or entities other than Sprint.

3.17.3 **Prompt Payment of Applicable Fees and Charges.** Fees and charges for pole attachments and conduit system occupancies, as specified herein and as modified from time to time, shall be due and payable immediately whether or not Sprint is permitted to continue the pole attachment or conduit occupancy.

3.17.4 **No Implied Waiver or Ratification of Unauthorized Use.** No act or failure to act by BellSouth with regard to said unlicensed use shall be deemed as a ratification of the unlicensed use; and if any license should be subsequently issued, said license shall not operate retroactively or constitute a waiver by BellSouth of any of its rights or privileges under this Agreement or otherwise; provided, however, that Sprint shall be subject to all liabilities, obligations and responsibilities of this Agreement in regard to said unauthorized use from its inception.

3.17.5 **DELETED**

3.18 **REMOVAL OF SPRINT'S FACILITIES**

3.18.1 **Pole Attachments.** Sprint, at its expense, will remove its attachments from any of BellSouth's poles within thirty (30) days after termination of the license covering such attachments, unless another time period is mutually agreed upon by the parties. If Sprint fails to remove its attachments within such thirty (30) day period, BellSouth shall have the right to remove such attachments at Sprint's expense and without any liability on the part of BellSouth for damage or injury to Sprint's attachments unless caused by the negligence or intentional misconduct of BellSouth. Notwithstanding the foregoing, Sprint shall have no obligation to remove its attachment, where it has previously borne the cost of removing unused or abandoned attachments (whether placed by BST or a third party), and such removal was necessary to prepare the poles for occupancy by Sprint.

3.18.2 **Conduit Occupancy.** Unless another time period is mutually agreed upon by the parties, Sprint, at its expense, will remove its communications facilities from a conduit system within sixty (60) days after:

3.18.2.1 Termination of the license covering such conduit occupancy; or

3.18.2.2 The date Sprint replaces its existing facilities in one duct with substitute facilities in another duct.

3.18.2.3 Notwithstanding the foregoing, Sprint shall have no obligation to remove its facilities where it has previously borne the cost of removing unused or abandoned facilities (whether placed by BellSouth or a third party), and such removal was necessary to prepare the conduit systems for occupancy by Sprint.

3.18.3 If Sprint fails to remove its facilities within the specified period, BellSouth shall have the right to remove such facilities at Sprint's expense and without any liability on the part of BellSouth for damage or injury to such facilities unless caused by the negligence or intentional misconduct of BellSouth.

3.18.4 **Continuing Responsibility for Fees and Charges.** Sprint shall remain liable for and pay to BellSouth all fees and charges pursuant to provisions of this Agreement until all of Sprint's facilities are physically removed from BellSouth's poles or conduit system.

3.19 **FEES, CHARGES, AND BILLING**

3.19.1 **DELETED**

3.19.2 **DELETED**

3.19.3 **DELETED**

3.19.4 **DELETED**

3.19.5 **License Charges.** License charges commence on the first day of the calendar month following the date a license is issued. Such charges cease as of the final day of the calendar month preceding the month in which the attachment or occupancy is physically removed or the utilization is discontinued. A one-month minimum charge is applicable to all licenses.

3.19.6 **Notice of Rate and Computation of Charges.** On or about November 1 of each year, BellSouth will notify Sprint by certified mail, return receipt requested, of the rental rate and pole transfer rate to be applied in the subsequent calendar year. The letter of notification shall be incorporated in, and governed by, the terms and conditions of this Agreement. Attachment and occupancy rates shall be applied to the number of pole(s) and duct feet of conduit for which licenses have been issued before December 1 of each calendar year. Charges for attachment(s) and occupancy which commenced during the preceding twelve (12) month period will be prorated accordingly.

3.20 **ADVANCE PAYMENT AND IMPUTATION**

3.20.1 **DELETED**

3.20.2 **Attachment and Occupancy Fees.** Fees for pole attachment and conduit occupancy shall be based on the facilities for which licenses have been issued as of the date of billing by BellSouth, shall be computed as set forth in Part IV of the General Terms and Conditions section of this Agreement and shall be payable annually.

3.20.2.1 **DELETED**

3.20.2.2 Charges associated with newly licensed attachments or occupancies and other attachments or occupancies of less than the entire annual billing period shall be prorated.

3.20.2.3 Charges shall be prorated retroactively in the event of the removal of Sprint's facilities.

3.20.3 **DELETED**

3.20.3.1 **DELETED**

3.20.3.2 **DELETED**

3.20.4 The amount of any advance payment required under this Article 3.20 shall be due within sixty (60) days after receipt of an invoice from BellSouth.

3.20.5 Imputation. BellSouth shall impute to its costs of providing telecommunications services (and charge any affiliate, subsidiary, or associate company engaged in the provision of such services) an equal amount to the charges set forth in this Section for all of the conduits, ducts, and poles it occupies and uses.

3.21 **DELETED**

3.21.1 **DELETED**

3.21.1.1 **DELETED**

3.21.1.2 **DELETED**

3.21.1.3 **DELETED**

3.21.2 **DELETED**

3.21.3 **DELETED**

3.22 **ASSURANCE OF PAYMENT**

3.22.1 In the event Sprint fails to demonstrate credit worthiness, Sprint may be required to furnish a bond, letter of credit or other evidence of financial security having a minimum face amount of \$10,000.00 per state or \$50,000.00 per region. Such bond, letter of credit or other security shall be in a form satisfactory to BellSouth and may be increased from time to time as reasonably required by BellSouth to guarantee the performance of all obligations of Sprint hereunder. The amount of the bond, letter of credit or other security shall not operate as a limitation upon the obligations of Sprint hereunder.

Exhibit I

ADMINISTRATIVE FORMS AND NOTICES

This Exhibit I lists the types of administrative forms to be utilized in connection with this Section .

LIST OF ADMINISTRATIVE FORMS

Authorization for Make-Ready Work
Application and Conduit Occupancy License
Conduit System Diagram
Cable to Occupy Conduit
Equipment Housings to be Placed in manholes
Notification of Surrender or Modification of Conduit
Occupancy License by Licenses
Notifications of Unauthorized Attachments by Applicant
Application and Pole Attachment License
Pole, Anchor and Guy Strand Details
Application and Unused Transmission Media License
Application Survey Data
Notification of Surrender or Modification of Pole
Attachment License by Licenses

TABLE OF CONTENTS

	<u>Page</u>
PROVISIONING AND ORDERING	
1. Network Deployment.....	1
2. General Provisioning Requirements.....	1
3. Specific Provisioning Process Requirements.....	2
4. General Ordering Requirements	4
5. Ordering Interfaces	5
6. BellSouth Provision of Information	5
7. Order Format and Data Elements for Individual Network Elements.....	6
8. DELETE	6
9. Performance Requirements	6

Provisioning and Ordering

1. Network Deployment

- 1.1 BellSouth shall deploy and maintain network facilities in all its serving areas in every LATA from and after the Effective Date of this Agreement as necessary to provide on a timely basis each of the Elements or Combinations thereof, as defined below, that BellSouth is required to offer to Sprint pursuant to this Agreement.
- 1.2 Throughout the term of this Agreement, the quality of the technology, equipment, facilities, processes, and techniques (including, without limitation, such new architecture, equipment, facilities, and interfaces as BellSouth may deploy) that BellSouth provides to Sprint under this Agreement shall be in accordance with standards or other measurements that are at least equal to the highest level that BellSouth provides or is required to provide by law and its own internal procedures.

2. General Provisioning Requirements

2.1 DELETED

- 2.2 Combinations, consistent with Section 1.A of the General Terms and Conditions of this Agreement, shall be identified and described by Sprint so that they can be ordered and provisioned together and shall not require the enumeration of each Element within that Combination on each provisioning order. Multiple individual Elements may be ordered by Sprint from BellSouth on a single order (either LSR or ASR) encompassing all elements or combinations of elements. Until Electronic Interfaces are in place to meet these requirements, Sprint and BellSouth will use best efforts to develop an interim process by no later than April 1, 1997 to meet these requirements.

2.3 DELETED

- 2.4 BellSouth shall provide provisioning services to Sprint equal to the provisioning services BellSouth provides to itself during normal business hours. If Sprint requests that BellSouth perform provisioning services at times or on days other than as set forth in the preceding sentence, BellSouth and Sprint shall mutually negotiate such provisioning including time interval and cost.

- 2.5 To ensure that Sprint's Customers have the same ordering experience as BellSouth's Customers:

- 2.5.1 BellSouth shall provide Sprint with the capability to have Sprint's Customer orders input to and accepted by BellSouth's Service Order Systems outside of normal business hours, twenty-four (24) hours a day, seven (7) days a week, the same as BellSouth's Customer orders received outside of normal business orders are input and accepted.
- 2.5.2 Such ordering and provisioning capability shall be provided via an electronic interface, except for scheduled electronic interface downtime. Downtime shall not be scheduled during normal business hours and shall occur during times where systems experience minimum usage.
- 2.5.3 Until the Electronic Interface is available, BellSouth shall provide Local Carrier Service Center (LCSC) and Interexchange Carrier Service Center (ICSC) order entry capability to Sprint.
- 2.6 BellSouth shall provide a Single Point of Contact (SPOC) for all ordering and provisioning contacts and order flow involved in the purchase and provisioning of the BellSouth's unbundled Elements or Combinations. BellSouth's SPOC shall provide to Sprint a toll-free nationwide telephone number (operational from 8:00 a.m. to 5:00 p.m. in the Eastern and Central time zones) which will be answered by capable staff trained to answer questions and resolve problems in connection with the provisioning of Elements or Combinations. The goal is to move to 24 hour per day, seven (7) days per week, 365 days per year as BellSouth's business needs require.
- 2.7 BellSouth will recognize Sprint as the customer of record of all Elements or Combinations ordered by Sprint and will send all notices, invoices and pertinent information directly to Sprint.

3. **Specific Provisioning Process Requirements**

- 3.1 When Sprint orders the Local Switching Elements (either individually or as part of a Combination), Sprint may also obtain all technically available features and functions from the specified BellSouth switch (e.g., BRCS, CLASS, and LASS features).
- 3.2 When requested by Sprint, BellSouth will schedule installation appointments on a non-discriminatory basis with the BellSouth representative on the line with Sprint's representative. When electronic interfaces are available, BellSouth will provide Sprint with access to BellSouth's scheduling system. Prior to Sprint sending BellSouth the first service order, Sprint shall review the procedures that all BellSouth service technicians who provide installation service for Sprint customers shall follow in all of their communications with Sprint customers. At a minimum, the aforementioned procedures shall

assume that: (1) BellSouth technicians shall provide installation and repair service that is at least equal in quality to that provided to BellSouth customers or any other entities; (2) Installation, maintenance and repair shall take place based on a prioritization schedule devised by mutual agreement of the parties; (3) Customers shall be restored to service and shall be installed based on the priority system devised by mutual agreement of the parties on a non-discriminatory basis and (4) through an escalation procedure prioritize installation and repair scheduling of its own customers.

- 3.3 Upon request from Sprint, BellSouth will provide an intercept referral message in Tandem Switching Element that includes any new Sprint telephone number, for the same duration as is provided to BellSouth end-users. This message shall be approved by Sprint and shall be similar in format to the intercept referral messages currently provided by BellSouth for its own end-users.
- 3.4 The Firm Order Confirmation will provide Sprint with the Sprint order number, BellSouth order number, the negotiated service due date, telephone/circuit numbers (as applicable to the service), and the BellSouth service representative name and telephone number. Additional specific data may also be provided, if appropriate.
- 3.5 BellSouth will notify Sprint of completion activity using the same electronic interface used by Sprint to submit the service order request. In addition, when a BellSouth Technician is dispatched to complete the order, the service technician will contact Sprint at the time of completion.
- 3.6 BellSouth will perform pre-service testing as mutually determined by the parties and will provide in writing, or electronically as directed by Sprint, all test and turn-up results in support of the Elements or Combinations ordered by Sprint. BellSouth shall provide these test results to Sprint at the same time BellSouth provides its order-specific Order Completion.
- 3.7 As soon as identified, BellSouth shall notify Sprint via electronic interface, when available, of Rejections/Errors contained in any of the data element(s) fields contained on any Sprint Service Request. In the interim, BellSouth will notify Sprint by telephone or facsimile, as mutually agreed to by the Parties, of such Rejections/Errors.
- 3.8 As soon as identified, BellSouth shall notify Sprint via electronic interface, when available (unless otherwise notified by Sprint) of any instances when BellSouth's Committed Due Dates are in jeopardy of not being met by BellSouth on any element or feature contained in any order for Network Elements or Combinations. BellSouth shall concurrently indicate its new

committed due date. In the interim, BellSouth will notify Sprint by telephone or facsimile of such jeopardy, as mutually agreed to by the Parties.

- 3.9 BellSouth will perform testing with Sprint to test Elements and Combinations purchased by Sprint as per Attachment 2, Section 16.1.
- 3.10 **DELETED**
- 3.11 **DELETED**
- 3.12 Sprint, where available, may choose between SCE/SMS AIN Access and SS7 AIN Access as designated on Sprint's provisioning order.
- 3.13 BellSouth shall inform Sprint if a customer action results in reassignment of an AIN trigger from a Sprint AIN application to some other service provider's application. Such notification shall be completed within twenty-four (24) hours of the action via electronic interface as described in the Account Maintenance requirements specified in the Customer Billing section of this Agreement.
- 3.14 BellSouth shall maintain a database containing AIN trigger configuration and other data necessary to allow AIN service and feature interactions to be determined by Sprint. BellSouth shall provide Sprint the capability to make queries on a demand basis to such database. Sprint recognizes certain combinations of triggers cannot be active simultaneously on a directory number. Information regarding such conflicts will be provided to Sprint at the time of request.
- 3.15 BellSouth shall provision AIN triggers as requested by Sprint on its provisioning order. BellSouth will not remove a trigger at the request of an end-user. If an end-user requests removal of a trigger that has been provisioned at the request of Sprint, the end user will be referred to Sprint.

4. **General Ordering Requirements**

- 4.1 Upon Sprint's request through a Suspend/Restore Order, BellSouth shall suspend or restore the functionality of any Network Element or Combination. On a non-discriminatory basis as to other BellSouth customers, BellSouth shall implement any restoration priority on a per Network Element or Combination basis in a manner that conforms with Sprint requested priorities.
- 4.2 BellSouth shall provide to Sprint the functionality of blocking calls (e.g., 700, 900, 976 international calls and any new services of this type individually or in any combination upon request, including bill to third Party and collect calls.) on an individual switching element basis.

- 4.3 When ordering a Local Switching Element, Sprint may order from BellSouth separate interLATA and intraLATA capabilities (i.e., 2 PICs where available).
- 4.4 Unless otherwise directed by Sprint, when Sprint orders an Element or Combination, all pre-assigned trunk or telephone numbers currently associated with that Network Element or Combination shall be retained without loss of feature capability and without loss of associated functions including, but not limited to, Directory Assistance and 911/E911 capability, capability where such features or functions exist.
- 4.5 When Sprint orders Elements or Combinations that are currently interconnected and functional, such Elements and Combinations will remain interconnected and functional without any disconnection or disruption of functionality. This shall be known as Contiguous Network Interconnection of network elements. Notification that a Sprint customer has switched its service from Sprint to another telecommunications provider shall be in accordance with Section 8 of Attachment 7 of this Agreement.

5. **Ordering Interfaces**

- 5.1 BellSouth shall provide real time electronic interfaces ("EI") for transferring and receiving Service Orders and Provisioning data as specified in Section 16.8 of Attachment 2 and in Attachment 15.
- 5.2 BellSouth shall provide real time provisioning data via an Electronic interface as described in item 6.1 of this section. Provisioning data shall include providing Sprint the ability: (i) to obtain information on all features and services available, in end-office where customer is provisioned; (ii) to establish if a service call is needed to install the line or service; (iii) to determine the due date and provide information regarding service dispatch/installation schedule, if applicable; (iv) ability to provide an assigned telephone number; and (v) the ability to obtain a customer profile, including customer name, billing and residence address, billed telephone numbers, and identification of features and services subscribed to by customer as set forth in Attachment 15.
- 5.3 BellSouth shall provide the ability to enter a service order via Electronic Interface as described in Subsection 5.1 of this Attachment. The service order shall provide Sprint the ability to: (i) establish service and order desired features; (ii) establish the appropriate directory listing; and (iii) order intraLATA toll and interLATA toll and/or PIC when applicable in a single, unified order.

6. **BellSouth Provision of Information**

- 6.1 BellSouth shall provide to Sprint with the initial services request:

Sprint - FL
04/30/97

6.1.1 **DELETED**

6.1.2 **DELETED**

6.1.3 When available with the normal request process, all engineering design and layout information for each network Element and Combination;

6.1.4 A listing of all technically available functionalities for each Element or Combination; and

6.1.5 Advanced information on the details and requirement for planning and implementation of NPA splits.

6.2 **DELETED**

7. **Order Format and Data Elements for Individual Network Elements**

7.1 Sprint may purchase Network Elements either individually or in Combinations. Combinations can be ordered (i) on a case-by-case basis for those Network Elements that are customer specific; or (ii) on a common use basis for those Network Elements that are shared by multiple customers.

7.2 In ordering Network Elements or Combinations, Sprint will utilize standard industry order formats and data elements developed by the Ordering and Billing Forum (OBF). Until such industry standard order formats and data elements are finalized for all Network Elements, Sprint and BellSouth will use best efforts to develop an interim process by no later than April 1, 1997 to meet these requirements. Such interim process will utilize the jointly developed EDI ordering interface, the existing ASR ordering interface, and manual intervention as required.

8. **DELETED**

9. **Performance Requirements**

9.1 Sprint will specify on each order its Desired Due Date (DDD) for completion of that particular order. BellSouth will not complete the order prior to DDD unless early turn-up is needed for testing purposes. BellSouth will notify Sprint if the DDD cannot be met. BellSouth will make best effort to meet the DDD for Network Element requests.

- 9.2 BellSouth and Sprint shall agree upon a minimum interval for the provisioning of each Network Element and appropriate expedite and escalation processes as part of a Workcenter Interface Agreement.

MAINTENANCE

1. BellSouth shall provide repair, maintenance, testing, and surveillance for all Local Services and Unbundled Network Elements and Combinations in accordance with the terms and conditions of this Attachment. BellSouth will provide Sprint with at least the capability to provide a Sprint customer the same experience as BellSouth provides its own customers. The capability provided to Sprint by BellSouth shall be in accordance with standards or other measurements that are at least equal to the level that BellSouth provides or is required to provide by law and its own internal procedures.
2. BellSouth shall use its best efforts in working with Sprint to meet maintenance standards for all Local Services and Unbundled Network Elements and Combinations ordered under this Agreement, as specified in Section 8 of this Attachment. Where applicable to a particular Local Service, an Unbundled Network Element, or Combination, such maintenance standards shall include, without limitation, standards for testing, network management, call gapping, and notification of upgrades as they become available.
3. BellSouth shall cooperate with Sprint through a joint implementation team to establish an Electronic Interface for gateway or automated access by Sprint to BellSouth's maintenance systems and databases in order to allow Sprint maintenance personnel and customer service representatives to perform the following functions for Sprint Customers: (i) enter a new customer trouble ticket into the BellSouth maintenance system for a Sprint Customer; (ii) retrieve and track current status on all Sprint Customer repair tickets; (iii) receive "estimated time to repair" ("ETTR") on a real-time basis; (iv) initiate a technician dispatch; (v) receive timely notification in the event a repair person is unable to be present for, or anticipates missing, a scheduled repair opportunity; (vi) retrieve all applicable time and material charges at the time of ticket closure (itemized by time spent, price of materials used, procedures employed, amounts incurred in each such category, and total by customer, per event); (vii) perform an electronic test at the time of ticket entry and provide test results to Sprint; and (viii) electronic notification when trouble is cleared.
 - 3.1 BellSouth agrees to use its best efforts to develop and implement as soon as is practicable, but no later than the dates specified in Attachment 15, the electronic interface described above into BellSouth's systems in a manner to provide Sprint with the capability to provide a Sprint Customer the same maintenance service as BellSouth provides its own customers.
 - 3.1.1. Until an electronic interface is developed for entering repair tickets directly into BellSouth's maintenance system, BellSouth agrees that Sprint will report troubles directly to the appropriate BellSouth Repair Center.

- 3.1.2. Until the Electronic interface exists, the BellSouth technician will notify Sprint in a timely manner that the dispatch is complete, and quote actual time and material charges. Once the electronic interface exists, it will no longer be necessary for BellSouth to contact Sprint at the completion of the repair.
- 3.1.3. Sprint shall provide BellSouth with a toll free number to be used by BellSouth to contact Sprint for maintenance or repair issues, such as to obtain authorization to perform billable work not already authorized by a service request.
- 3.1.4. Until an electronic interface exists, BellSouth will provide Sprint the ability to obtain the timely status on open maintenance trouble tickets via a single telephone call from Sprint to the BellSouth designated repair center.
- 3.1.5. Until an electronic interface exists, BellSouth agrees that Sprint may transmit repair calls to BellSouth's repair bureau and request dispatching a BellSouth technician to a Sprint customer's premises by telephone. In this interim process, the following standards will apply:
 - 3.1.5.1. BellSouth agrees to provide the status upon Sprint's request, in an expedient manner. Standards for this status notification will be documented on the Workcenter Interface Agreement.
 - 3.1.5.2. Upon request by Sprint, BellSouth agrees to provide the status on open maintenance trouble tickets proactively for Sprint's large business customers. On a non-discriminatory basis as to other BellSouth customers, BellSouth agrees that Sprint's large business customers' trouble reports will be given priority handling as is done with BellSouth's large business customers' trouble reports. This priority handling shall include immediate expedite and proactive escalation procedures. Guidelines for status and priority handling for large business customers will be documented in the Workcenter Interface Agreement.
- 3.1.6. Until an electronic interface exists, BellSouth agrees that Sprint may call BellSouth to verify central office features and functions when reporting trouble. BellSouth agrees to work with Sprint on the initial trouble report to isolate the cause of the trouble and where possible, resolve the feature/function related trouble at that time.
- 3.1.7. BellSouth agrees to advise Sprint of any central office failure or other major service interruptions that are known at the time of any inquiry or trouble report. Working with Sprint, BellSouth agrees to use its best efforts to implement a process within 90 days from the effective date of this Agreement, but no later than August 1, 1997, to provide Sprint with notification, periodic status and resolution of switch failures or any other major service interruptions.

- 3.1.8. BellSouth agrees to provide, via an electronic interface, an Estimated Time To Repair (ETTR) on all trouble reports, an appointment time or a commitment time, as appropriate.
- 3.1.9. BellSouth agrees to develop, with Sprint's cooperation, a mutually acceptable Workcenter Interface Agreement to document the methods and procedures for the interim interface within 90 days of the effective date of this Agreement.
- 3.2.0. Prior to Sprint sending BellSouth the first service order, Sprint shall review the procedures that all BellSouth service technicians who provide repair service for Sprint Customers shall follow in all their communications with Sprint Customers. At a minimum, the aforementioned procedures shall assume that: (1) BellSouth technicians shall provide repair service that is at least equal in quality to that provided to BellSouth customers or any other entity; (2) installation, maintenance and repair shall take place based on a prioritization schedule devised by mutual agreement of the parties; (3) Customers shall be restored to service and shall be installed based on the priority system devised by mutual agreement of the parties on a non-discriminatory basis; and (4) Sprint may prioritize installation and repair scheduling of its own customers through an escalation procedure.
- 4. BellSouth shall provide Sprint with the same scheduled and non-scheduled maintenance, including, without limitation, required and recommended maintenance intervals and procedures, for all Local Services, Unbundled Network Elements and Combinations provided to Sprint under this Agreement that it currently provides for the maintenance of its own network. Procedures for scheduled and non-scheduled maintenance will be documented in the Workcenter Interface Agreement.
- 4.1. BellSouth shall negotiate the release (authorization to interrupt service) of any Unbundled Network Elements or Large Business customers' service with Sprint prior to any scheduled maintenance activity which may impact those services.
- 4.2. For services provided through resale, BellSouth agrees to provide Sprint with scheduled maintenance for residence and small business customers, consisting of cable throws performed with test sets which prevent the customers from being interrupted during the activity. BellSouth shall monitor individual cutover work to insure that the service is not in use prior to a service cut consistent with BellSouth customer practices. Central Office conversions shall be publicized through the media and will occur after midnight and before 4 a.m., unless Sprint is provided with written notification.
- 5. **DELETED**

6. **DELETED**

7. On misdirected calls BellSouth and Sprint shall advise customers to contact their Local Service Provider and will provide the customer with the Local Service Provider contact number. BellSouth representatives shall interact with Sprint's customers in an efficient and courteous manner. BellSouth shall be expressly prohibited from engaging in any marketing practices in connection with misdirected calls.

8. BellSouth repair bureau shall conform to the following performance and service quality standards when providing repair and maintenance to Sprint and Sprint Customers under this Agreement:

8.1. If service is provided to Sprint Customers before an Electronic Interface is established between Sprint and BellSouth, Sprint will transmit repair calls to the BellSouth repair bureau by telephone. In such event, the speed of answer time for Sprint will be at least equal to that for BellSouth Customers.

8.2. The BellSouth repair bureau including the Electronic Interface to be established pursuant to Section 3 of this Attachment, shall be on-line and operational twenty-four (24) hours per day, seven (7) days per week except for scheduled electronic interface downtime.

8.3. **DELETED**

8.4. **DELETED**

8.5. BellSouth's response time to emergency network outages shall be as set forth in the Disaster Recovery Plan. Notwithstanding the above, BellSouth's response time shall be at least equal to the response time BellSouth provides to itself and BellSouth's Customers.

8.6. **DELETED**

8.7. **DELETED**

8.8. **DELETED**

8.9. **DELETED**

8.10. BellSouth's repair service centers supporting Sprint as a Reseller will be the same centers that support BellSouth's end users and, therefore, Sprint will be supported by BellSouth personnel with the same level of training or certification as those supporting BellSouth's end-users. The Sprint ACAC,

which supports unbundled network elements excluding BellSouth's port, is certified.

- 8.11. BellSouth will provide the telephone number for the duty supervisor in the repair center as the first point of escalation. In the event that further escalation is necessary, that supervisor will be responsible for contacting the next escalation on behalf of Sprint. At each escalation hand off, BellSouth will provide Sprint with a proactive status report. This person is also responsible for providing the name and telephone number of the next level in the escalation procedure, if requested.

To escalate an unresolved provisioning and maintenance problem that has been previously reported to the repair center, the unresolved problem should be reported to the repair center and a request for status should be made to the responsible technician or first level supervisor. If the repair center is unable to resolve the provisioning or maintenance problem, the repair center will then be responsible for the internal escalation of the unresolved problem.

- 8.12. **DELETED**

- 8.13. Maintenance charges for premises visits by BellSouth technicians shall be billed by Sprint to its Customer, and not by BellSouth. The BellSouth technician shall, (i) contact Sprint for authorization, (ii) provide an estimate of time and materials required, (iii) quote time and charges at the completion of the repair visit, (iv) notify Sprint if a subsequent visit is required. BellSouth will bill maintenance charges for premises visits to Sprint.

- 8.14. When maintenance charges are incurred during premises visits, the BellSouth technician shall present the Customer with a form that is consistent with Section 19 of the General Terms and Conditions of this Agreement detailing the time spent, the materials used, and an indication that the trouble has either been resolved, or that additional work will be necessary, in which case, BellSouth technician shall make an additional appointment with the Customer, if necessary. The BellSouth technician shall obtain the Customer's signature upon said form, and then use the signed form to input maintenance charges into the BellSouth database (accessible by way of the Electronic Interface established pursuant to Section 3 of this Attachment).

TABLE OF CONTENTS

CONNECTIVITY BILLING AND RECORDING	1
1. GENERAL.....	1
2. BILLABLE INFORMATION AND CHARGES	1
3. MEET POINT BILLING	3
4. COLLOCATION	5
5. MUTUAL COMPENSATION	5
6. LOCAL NUMBER PORTABILITY	6
7. ISSUANCE OF BILLS - GENERAL	7
8. ELECTRONIC TRANSMISSIONS	8
9. TAPE OR PAPER TRANSMISSIONS	9
10. TESTING REQUIREMENTS.....	15
11. ADDITIONAL REQUIREMENTS.....	16
12. BILL ACCURACY CERTIFICATION	17
13. PAYMENT OF CHARGES	17
14. BILLING DISPUTES	17
15. LATE PAYMENT CHARGES	18
16. ADJUSTMENTS	18
17. RECORDING OF CALL INFORMATION	19
18. DELETED	20

CONNECTIVITY BILLING AND RECORDING

1. General

This Section describes the requirements for BellSouth to bill and record all charges Sprint incurs for purchasing Local Services for resale and for Network Elements and Combinations, and to provide Meet Point Billing and Mutual Compensation.

2. Billable Information And Charges

BellSouth will bill and record in accordance with this Agreement those charges Sprint incurs as a result of Sprint purchasing from BellSouth Network Elements, Combinations, and Local Services, as set forth in this Agreement. BellSouth will bill charges for interconnection and charges for unbundled network elements, with the exception of the unbundled ports or unbundled port/loop combinations through CABS or in the CABS format. BellSouth will format each bill in CABS or in CABS format in accordance with CABS standards and specifications. As an interim process, the Parties have agreed to specific elements of CRIS billing. Those elements are named in Exhibit A attached hereto and incorporated herein by this reference. Each bill shall set forth the quantity and description of each such Network Element, Combination, or Local Service provided and billed to Sprint. All charges billed to Sprint will indicate the state from which such charges were incurred except in cross boundary state situations. BellSouth shall provide Sprint a listing of the current cross state boundary exchanges.

- 2.1.1 As an interim process, BellSouth will provide Sprint with bills in the CRIS/CLUB format via paper or other mutually agreed upon medium that includes CONNECT:Direct for those services purchased by Sprint for resale and for the billing of the unbundled port and loop/port combination in accordance with the specifications and requirements set forth in Exhibit A to this Attachment for no more than one hundred, eighty (180) days after the Effective Date of this Agreement. After that time, BellSouth shall provide bills using only CABS or the CABS format as outlined in this Agreement.

Sprint and BellSouth will work together in a cooperative effort with the OBF to establish a single billing format and applicable standards. Once the billing standards/format are defined, BellSouth and Sprint will mutually agree when the standards/format will be implemented.

- 2.2 BellSouth shall provide Sprint monthly bills that include all charges incurred by and credits and/or adjustments due to Sprint for those Network Elements, Combination thereof, or Local Services ordered, established, utilized, discontinued or performed pursuant to this Agreement. Each bill provided by BellSouth to Sprint shall include: (1) all non-usage sensitive charges incurred

Sprint - FL
04/30/97

for the period beginning with the day after the current bill date and extending to, and including, the next bill date; (2) any known unbilled non-usage sensitive charges for prior periods; (3) unbilled usage sensitive charges for the period beginning with the last bill date and extending through the current bill date; (4) any known unbilled usage sensitive charges for prior periods; and (5) any known unbilled adjustments.

- 2.3 With each resale bill, BellSouth will provide customer information sufficient for Sprint to verify the charges. By line number, this information includes, but is not limited to: WTN, BTN, associated USOCs and service descriptions, quantities, charges and totals.
- 2.4 The Bill Date, as defined herein, must be present on each bill transmitted by BellSouth to Sprint, must be a valid calendar date. Bills shall not be rendered for any charges which are incurred under this Agreement as described in 2.5 below. In addition, on each bill where "Jurisdiction" is identified, local and local toll charges shall be identified as "Local" and not as interstate, interstate/interLATA, intrastate, or intrastate/intraLATA. BellSouth will provide from and through dates for charges rendered on all bills. In addition, BellSouth will separately identify business charges from residence charges, as appropriate.
- 2.5 BellSouth shall not provide any connectivity bills to Sprint containing charges for messages delivered any later than three billing periods following the recording date for all usage. In addition, all usage sent to Sprint prior to the bill cut-off date, shall be included on the current month bill. In addition, for all other billed items, including network elements, combinations and non-usage resale charges, BellSouth shall endeavor to provide current billing but under no circumstances shall BellSouth provide any connectivity bill to Sprint containing charges that were incurred more than six (6) months prior to the current bill date. Bill Certification standards and other performance standards (to be negotiated) will further decrease the allowable windows and provide "penalties" for windows that are met, so, these standards will change as mutually agreed upon by the Parties in writing.
- 2.6 BellSouth shall bill Sprint for each Network Element, combination thereof, or Local Service, supplied by BellSouth to Sprint pursuant to this Agreement at the rates set forth in this Agreement. BellSouth will bill Sprint based on the actual charges incurred, provided, however, for those usage based charges where actual charge information is not determinable by BellSouth because the jurisdiction (i.e., interstate, interstate/interLATA, intrastate, intrastate/intraLATA, local) of the traffic is unidentifiable, the Parties will jointly develop a process to determine the appropriate charges. Measurement of usage-based charges shall be in actual conversation seconds. The total

conversation seconds per chargeable traffic types will be totalled for the entire monthly bill cycle and then rounded to the next whole minute.

2.7 DELETED

- 2.8 Each Party shall provide the other Party, at no additional charge, a contact person for the handling of any billing questions or problems that may arise during the implementation and performance of the terms and conditions of this Attachment. Billing questions subsequent to implementation will be directed to the billing specialist in the Local Carrier Service Center (LCSC) for CRIS billing and through the Interexchange Carrier Service Center (ICSC) for CABS related issues.

3. Meet Point Billing

- 3.1 Where appropriate for unbundled network elements, Sprint and BellSouth will establish meet-point billing ("MPB") arrangements in accordance with the Meet-Point Billing guidelines adopted by and contained in the OBF's MECAB and MECOD documents, except as modified herein. Both Parties will use their best reasonable efforts, individually and collectively, to maintain provisions in their respective federal and state access tariffs, and/or provisions within the National Exchange Carrier Association ("NECA") Tariff No. 4, or any successor tariff to reflect the MPB arrangements identified in this Agreement, in MECAB and in MECOD.
- 3.2 Sprint and BellSouth will implement the "Multiple Bill/SingleTariff" option in order to bill any interexchange carrier ("IXC") for that portion of the network elements provided by Sprint or BellSouth. For all traffic carried over the MPB arrangement, Sprint and BellSouth shall bill each other all applicable elements at the rates specified in this Agreement.
- 3.3 BellSouth shall provide to Sprint the billing name, billing address, and carrier identification code ("CIC") of the IXCs that may utilize any portion of Sprint's network in a Sprint/BellSouth MPB arrangement in order to comply with the MPB Notification process as outlined in the MECAB document. Such information shall be provided to Sprint in the format and via the medium that the Parties agree. If BellSouth does not have a CIC for any IXC that will utilize a portion of Sprint's network in an Sprint/BellSouth MPB arrangement, and for whom BellSouth must supply to Sprint MPB billing information, BellSouth agrees that it will assist such carrier in obtaining a CIC expeditiously. Until such carrier has obtained a CIC, BellSouth will submit BellSouth's CIC on those MPB records provided to Sprint for MPB. BellSouth understands and agrees that it will be solely responsible for obtaining any reimbursements from those carriers who have utilized the jointly provided networks of BellSouth and Sprint.

- 3.4 BellSouth and Sprint agree that in an MPB arrangement where one Party provides local transport and the other Party provides the end office switching, the Party who provides the end office switching is entitled to bill any residual interconnection charges ("RIC") and common carrier line ("CCL") charges associated with the traffic. The Parties further agree that in those MPB situations where one Party sub-tends the other Party's access tandem, the Party providing the access tandem is only entitled to bill the access tandem fee and any associated local transport charges. The Parties also agree that the Party who provides the end office switching is entitled to bill end office switching fees, local transport charges, RIC and CCL charges, as appropriate, and such other applicable charges.
- 3.5 BellSouth and Sprint will record and transmit MPB information in accordance with the standards and in the format set forth in this Attachment. BellSouth and Sprint will coordinate and exchange the billing account reference ("BAR") and billing account cross reference ("BACR") numbers for the MPB arrangements described in this Agreement. Each Party will notify the other if the level of billing or other BAR/BACR elements change, resulting in a new BAR/BACR number.
- 3.6 If MPB data is not processed and delivered by either BellSouth or Sprint and sent to the other Party within ten (10) days of their recording and in turn such Party is unable to bill the IXC for the appropriate charges, the Party who failed to deliver the data will be held liable for the amount of the unbillable charges. When the subsequent billing company ("SBC") is the recording company, they shall provide the initial billing company ("IBC") the detail billing records on a weekly basis (within five (5) days). If the IBC is the recording company, detail billing record exchange is not necessary. The IBC shall provide the SBC the summary billing records within ten (10) days from the IBC bill date. The Party who failed to deliver the data will be held liable for the amount of the unbillable charges.
- 3.7 If MPB data is not submitted within ten (10) days of their recording or is not in the proper format as set forth in this Agreement, and if as a result the other Party is delayed in billing the IXC for the appropriate charges it incurs, the delaying Party shall pay the other Party a late MPB data delivery charge which will be the total amount of the delayed charges times the highest interest rate (in decimal value) which may be levied by law for commercial transactions, compounded daily for the number of days from the date the MPB charges should have been received to and including the date the MPB charge information is actually received.
- 3.8 Errors in MPB data exchanged by the Parties may be discovered by Sprint, BellSouth or the billable IXC. Both Sprint and BellSouth agree to provide the other Party with notification of any discovered errors within two (2) business

days of the discovery. The other Party shall correct the error within eight (8) business days of notification and resubmit the data. In the event the errors cannot be corrected within the time period specified above, the erroneous data may be considered lost. If MPB data is lost due to incorrigible errors or otherwise, the Parties shall follow the procedures set forth in Attachment 7 Customer Usage Data Attachment of this Agreement and compensate the other for the lost MPB billing data.

- 3.9 In the event Sprint purchases from BellSouth Network Elements, or Combination thereof, in a LATA other than the LATA to or from which the MPB services are homed and in which BellSouth operates an access tandem, BellSouth shall, except in instances of capacity limitations, permit and enable Sprint to sub-tend the BellSouth access tandem switch(es) nearest to the Sprint rating point(s) associated with the NPA-NXX(s) to/from which the MPB services are homed. In instances of capacity limitation at a given access tandem switch, Sprint shall be allowed to sub-tend the next-nearest BellSouth access tandem switch in which sufficient capacity is available. The MPB percentages for each new rating point/access tandem pair shall be calculated in accordance with MECAB and MECOD.
- 3.10 Neither Sprint nor BellSouth will charge the other for the services rendered, or for information provided pursuant to Section 4 of this Attachment except those MPB charges specifically set forth herein. Both Parties will provide the other a single point of contact to handle any MPB questions.

4. Collocation

When Sprint collocates with BellSouth in BellSouth's facility as described in this Agreement, capital expenditures (e.g., costs associated with building the "cage"), shall not be included in the bill provided to Sprint pursuant to this Attachment. All such capital expenses shall be given a unique BAN (as defined in Section 7, below) and invoice number. All invoices for capital expenses shall be sent to the location specified by Sprint for payment. All other non-capital recurring collocation expenses shall be billed to Sprint in accordance with this Agreement. The CABS Billing Output Specifications ("BOS") documents provide the guidelines on how to bill the charges associated with collocation. The bill label for those collocation charges shall be entitled "Expanded Interconnection Service." For those nonmechanized bills, the bill label for non-capital recurring collocation expenses shall be entitled "Collocation".

5. Mutual Compensation

- 5.1 The Parties shall bill each other reciprocal compensation in accordance with the standards set forth in this Agreement for Local Traffic terminated to the other Party's customer. Such Local Traffic shall be recorded and transmitted

to Sprint and BellSouth in accordance with this Attachment. When a Sprint Customer originates traffic and Sprint sends it to BellSouth for termination, Sprint will determine whether the traffic is local or intraLATA toll. When a BellSouth Customer originates traffic and BellSouth sends it to Sprint for termination, BellSouth will determine whether the traffic is local or intraLATA toll. Each Party will provide the other with information that will allow it to distinguish local from intraLATA toll traffic. At a minimum, each Party shall utilize NXX's in such a way that the other Party shall be able to distinguish local from intraLATA toll traffic. When Sprint interconnects with BellSouth's network for the purpose of completing local and intraLATA toll traffic, Sprint will, at its option, interconnect at either the tandem or end office switch to complete such calls paying local interconnection rates for its customers' local calls and switched access rates for its customers' intraLATA toll calls. Such interconnection will be ordered as needed by Sprint to complete such local and intraLATA toll calls. Further, the Local Traffic exchanged pursuant to this Attachment shall be measured in billing minutes of use and shall be in actual conversation seconds. The total conversation seconds per chargeable traffic type will be totalled for the entire monthly billing cycle and then rounded to the next whole conversation minute. Reciprocal compensation for the termination of this Local Traffic shall be in accordance with Part IV to this Agreement.

6. Local Number Portability

6.1 DELETED

- 6.2 When an IXC terminates an interLATA or IntraLATA toll call to a Sprint local exchange customer whose telephone number has been ported from BellSouth, the Parties agree that Sprint shall receive those IXC access charges associated with end office switching, local transport, RIC and CCL, as appropriate. BellSouth shall receive any access tandem fees, dedicated and common transport charges, to the extent provided by BellSouth, and any INP fees (i.e., such as RCF charges) set forth in this Agreement. When a call for which access charges are not applicable is terminated to a Sprint local exchange customer whose telephone number has been ported from BellSouth, and is terminated on Sprint's own switch, the Parties agree that the mutual compensation arrangements described in this Agreement shall apply. If BellSouth is unable to provide the necessary access records to permit Sprint to bill the IXCs directly for terminating access to ported numbers, the parties agree to work cooperatively to develop a surrogate method to approximate the access minutes, and a settlement process with BellSouth to recover those access revenues due it as a co-provider of access services to IXC. During the interim, while the surrogate is being developed, BellSouth will bill the IXC full terminating switched access charges, keep the interconnection charges, tandem switching and a portion of transport, and

remit the local switching, a portion of transport and CCL revenues to Sprint. If a BellSouth intraLATA toll call is delivered to Sprint, BellSouth will pay terminating access rates. This subsection does not apply in cases where SPNP-DID is utilized for number portability.

7. Issuance of Bills - General

7.1 BellSouth and Sprint will issue all bills in accordance with the terms and conditions set forth in this Section. BellSouth and Sprint will establish monthly billing dates ("Bill Date") for each Billing Account Number ("BAN"), as further defined in the CABS document or CRIS elements set forth in Exhibit A as appropriate. On bills BellSouth renders to Sprint, BANs shall be 13 character alpha/numeric and there shall only be one BAN per Revenue Accounting Office ("RAO"). The Bill Date shall be the same day month to month for all BANs, except that the 4th, 7th or 13th of each month will not be used as a Bill Date for bills BellSouth renders to Sprint. Sprint will provide one (1) BAN per state and the bill date will be the same day month to month for all BANs. Each BAN shall remain constant from month to month, unless changed as agreed to by the Parties. Each Party shall provide the other Party at least thirty (30) calendar days written notice prior to changing, adding or deleting a BAN. The Parties will provide one billing invoice associated with each BAN. Each invoice must contain an invoice number (which will vary from month to month). The bill date is the only varying invoice number available on the Resale bill. On each bill associated with a BAN, the appropriate invoice number and the charges contained on such invoice must be reflected. All bills must be received by the other Party no later than ten (10) calendar days from Bill Date and at least twenty (20) calendar days prior to the payment due date (as described in this Attachment), whichever is earlier. Any bill received on a Saturday, Sunday or a day designated as a holiday by the Chase Manhattan Bank of New York (or such other bank as Sprint shall specify) will be deemed received the next business day. If either Party fails to receive billing data and information within the time period specified above, the payment due date will be extended by the number of days the bill is late.

7.2 BellSouth and Sprint shall issue all CABS bills or bills in CABS format containing such billing data and information in accordance with CABS Version 26.0, Issue 4, or such later versions of CABS as are published by BellCore, or its successor, except that if the Parties enter into a meet-point billing arrangement, such billing data and information shall also conform to the standards set forth in the MECAB document, or such later versions as are adopted by BellCore, or its successor. BellSouth shall be no more than one BOS version behind the currently accepted version for CABS formatted bills. To the extent that there are no CABS or MECAB standards governing the formatting of certain data, such data shall be issued in the format

specified by Sprint. Consistent with Section 2.1.1 of this Attachment 6, BellSouth may issue Sprint Resale and unbundled port Connectivity bills in CRIS/CLUB format as provided herein for no more than one hundred eighty (180) days after the Effective Date of this Agreement.

- 7.3 Within thirty (30) days of finalizing the chosen billing media, each Party will provide to the other Party written notice of which bills are to be deemed the official bills to assist the Parties in resolving any conflicts that may arise between the official bills and other bills received via a different media which purportedly contain the same charges as are on the official bill. Any billing received for a billing period pursuant to any media should contain identical information. To the extent that BellSouth is aware of a discrepancy in the billing media it sends to Sprint, BellSouth shall notify Sprint upon discovery of such discrepancy and at that time will designate which billing media shall be deemed to be the official bill. If either Party requests additional copy(ies) of a bill, such Party shall pay the other Party a reasonable fee per additional bill copy, unless such copy was requested due to loss or destruction due to causes beyond the requesting party's control, errors, omissions, or corrections or the failure of the transmission to comply with the specifications set forth in this Agreement.
- 7.4 When sending bills via electronic transmission, to avoid transmission failures or the receipt of billing information that cannot be processed, the Parties shall provide each other with their respective process specifications. Each Party shall comply with the mutually acceptable billing processing specifications of the other. Sprint and BellSouth shall provide each other reasonable notice if a billing transmission is received that does not meet such Party's specifications or that such Party cannot process. Such transmission shall be corrected and resubmitted to the other Party, at the resubmitting Party's sole expense, in a form that can be processed. The payment due date for such resubmitted transmissions will be twenty (20) days from the date that the transmission is received in a form that can be processed and that meets the specifications set forth in this Attachment.

8. Electronic Transmissions

- 8.1 BellSouth and Sprint agree that each Party will transmit billing information and data in the appropriate CABS format electronically via CONNECT:Direct (formerly known as Network Data Mover) to the other Party at the location specified by such Party. The Parties agree that a T1.5 or 56kb circuit to Gateway for CONNECT:Direct is required. Sprint data centers will be responsible for originating the calls for data transmission via switched 56kb or T1.5 lines. If BellSouth has an established CONNECT:Direct link with Sprint, that link can be used for data transmission if the location and applications are the same for the existing link. Otherwise, a new link for data transmission

must be established. Any changes to either Party's CONNECT:Direct Node ID must be sent to the other Party no later than twenty-one (21) calendar days before the changes take effect. Parties agree to exchange information necessary to establish CONNECT:Direct.

8.2 **DELETED**

9. **Tape or Paper Transmissions**

- 9.1 In the event either Party does not temporarily have the ability to send or receive data via CONNECT:Direct, that Party will transmit billing information to the other party via magnetic tape or paper, as agreed to by Sprint and BellSouth. Billing information and data contained on magnetic tapes or paper for payment shall be sent to the Parties at the following locations. The Parties acknowledge that all tapes transmitted to the other Party via U.S. Mail or Overnight Delivery and which contain billing data will not be returned to the sending Party.

TO Sprint:

Tape : Resale Bill Transmissions via Overnight Delivery:	Sprint 903 E. 104th Street, Mailstop MOKCMW0501, Kansas City, MO 64131 Attn: Local Resale Bill Manager
Tape : UNE Bills Transmissions via Overnight Delivery:	Sprint Sprint to provide address

Paper:Resale Bill Transmissions via Overnight Delivery:	Sprint 903 E. 104th Street, Mailstop MOKCMW0501, Kansas City, MO 64131 Attn: Local Resale Bill Manager
Paper:UNE Bills Transmissions via Overnight Delivery:	Sprint Sprint to provide

TO BellSouth:

Tape Transmissions:	Attn:
Paper Transmissions:	Attn:

- 9.2 Each Party will adhere to the tape packaging requirements set forth in this subsection. Where magnetic tape shipping containers are transported in freight compartments, adequate magnetic field protection shall be provided by keeping a typical 6-inch distance from any magnetic field generating device (except a magnetron-tape device). The Parties agree that they will only use those shipping containers that contain internal insulation to prevent damage. Each Party will clearly mark on the outside of each shipping container its name, contact and return address. Each Party further agrees that it will not ship any Connectivity Billing tapes in tape canisters.
- 9.3 All billing data transmitted via tape must be provided on a cartridge (cassette) tape and must be of high quality, conform to the Parties' record and label standards, 9-track, odd parity, 6250 BPI, group coded recording mode and extended binary-coded decimal interchange code ("EBCDIC"). Each reel of tape must be 100% tested at 20% or better "clipping" level with full width certification and permanent error free at final inspection. Sprint reserves the right to destroy a tape that has been determined to have unrecoverable errors. Sprint also reserves the right to replace a tape with one of equal or better quality.
- 9.4 Billing data tapes shall have the following record and label standards. The dataset serial number on the first header record of an IBM standard tape label also shall have the following format.

	CABS BOS	
Record Length	225 bytes (fixed length)	
Blocking factor	84 records per block	
Block size	18,900 bytes per block	
Labels	Standard IBM Operating System	

- 9.5 A single 6-digit serial number must appear on the external (flat) surface of the tape for visual identification. This number shall also appear in the "dataset serial number field" of the first header record of the IBM standard tape label.

This serial number shall consist of the character "V" followed by the reporting location's four digit Originating Company Code and a numeric character chosen by the sending company. The external and internal label shall be the same. The dataset name shall appear on the flat side of the reel and also in the "data set name field" on the first header record of the IBM standard tape label. BellSouth's name, address, and contact shall appear on the flat side of the cartridge or reel.

- 9.6 Tape labels shall conform to IBM OS/VS Operating System Standards contained in the IBM Standard Labels Manual (GC26-3795-3). IBM standard labels are 80-character records recorded in EBCDIC, odd parity. The first four characters identify the labels:

Volume 1	Volume label
HDR1 and HDR2	Data set header labels
EOV1 and EOV2	Data set trailer labels (end-of-volume for multi-reel files)
EOF1 and EOF2	Data set trailer labels (end-of-data-set)

The HDR1, EOV1, and EOF1 labels use the same format and the HDR2, EOV2, and EOF2 labels use the same format.

- 9.7 The Standard Volume Label Format (Vol. 1) is described below:

FIELD NAME	CONTENTS
Label Identifier (3 bytes)	The characters "VOL" identify this label as a volume label.
Label Number (1 byte)	The relative position of this label within a set of labels of the same type; it is always a 1 for the IBM standard volume label.
Volume Serial Number (6 bytes)	A unique identification code, normally numeric characters (000001-999999), but may be alphanumeric; if fewer than 6 characters, must be left-justified. This same code should also appear on the external (flat) surface of the volume for visual identification.
Reserved (1 byte)	Reserved for future use - should be recorded as blanks.
VTOC Pointer (10 bytes)	Direct-access volumes only. This field is not used for tape volumes and should be recorded as blanks.
Reserved (10 bytes)	Reserved for future use - should be recorded as blanks.

Owner Name and Address Code(10 bytes)	Indicates a specific customer, person, installation, department, etc., to which the volume belongs. Any code or name is acceptable.
Reserved (29 bytes)	Reserved for future use - should be recorded as blanks.

- 9.8 The IBM Standard Dataset Label 1 Format (HDR1, EOVI, EOF1) is described below:

FIELD NAME	CONTENTS
Label Identifier (3 bytes)	Three characters that identify the label are: HDR Header label (at the beginning of a dataset) EOV Trailer label (at the end of a tape volume, when the dataset continues on another volume) EOF Trailer label (at the end of a dataset).
Label Number (1 byte)	The relative position of this label within a set of labels of the same type; it is always a 1 for dataset label 1.
Dataset Identifier (17 bytes)	The rightmost 17 bytes of the dataset name (includes GnnnnVnn if the dataset is part of a generation data group). If the dataset name is less than 17 bytes, it is left-justified and the remainder of this field is padded with blanks.
Dataset Serial Number (6 bytes)	The volume serial number of the tape volume containing the dataset. For multi-volume datasets, this field contains the serial number of the first volume of the aggregate created at the same time. The serial number can be any 6 alphanumeric characters, normally numeric (000001-999999). If the number of characters is fewer than 6 characters, the code must be left-justified and followed by blanks.
Volume Sequence Number (4 bytes)	A number (0001-9999) that indicates the order of volume within the multi-volume group created at the same time. This number is always 0001 for a single volume dataset.
Dataset Sequence Number (4 bytes)	A number (0001-9999) that indicates the relative position of the dataset within a multi-dataset group. This number is always 0001 for a single dataset organization.

FIELD NAME	CONTENTS
Generation Number (4 bytes)	If the dataset is part of a generation data group, this field contains a number from 0001 to 9999 indicating the absolute generation number (the first generation is recorded as 0001). If the dataset is not part of a generation data group, this field contains blanks.
Version Number Of Generation (2 bytes)	If the dataset is part of a generation data group, this field a number from 00 to 99 indicating the version number of the generation (the first version is recorded as 00). If the dataset is not part of a generation data group, this field contains blanks.
Creation Date (6 bytes)	Year and day of the year when the dataset was created. The date is shown in the format byydd where: b = blank yy = year(00-99) ddd = day(001-366)
Expiration Date (6 bytes)	Year and day of the year when the dataset may be scratched or overwritten. The data is shown in the format byydd where: b = blank yy = year (00-99) ddd = day (001-366)
Dataset Security (1 byte)	A code number indicating the security status of the dataset is as follows: 0 No password protection 1 Password protection Additional identification of the dataset is required before it can be read, written, or deleted (ignored if volume is RACF-defined) 3 Password protection Additional identification of the dataset is required before it can be read, written, or deleted (ignored if volume is RACF-defined).
Block Count (6 bytes)	This field in the trailer label shows the number of data blocks in the dataset on the current volume. This field in the header label is always zeros (000000).
System Code (13 bytes)	Unique code that identifies the system.
Reserved (7 bytes)	Reserved for future use - should be recorded as blanks.

- 9.9 The IBM Standard Dataset Label 2 Format (HDR2, EOVS, EOF2) always follows dataset label 1 and contains additional information about the associated dataset as described below:

Label Identifier (3 bytes)	Three characters that identify the label are as follows: HDR Header label (at the beginning of a dataset) EOV Trailer label (at the end of a tape volume, when the dataset continues on another volume) EOF Trailer label (at the end of a dataset).
Label Number (1 byte)	The relative position of this label within a set of labels of the same type; it is always a 2 for dataset label 2.
Record Format (1 byte)	An alphabetic character that indicates the format of records in the associated dataset as follows: F Fixed length V Variable length U Undefined length.
Block Length (5 bytes)	A number up to 32760 that indicates the block length, in bytes. Interpretation of the number depends on the following associated record format in Field 3: Format F - Block length (must be a multiple of the logical record length in Field 5) Format V - Maximum block length (including the 4 byte length indicator in the block) Format U - Maximum block length.
Record Length (5 bytes)	A number that indicates the record length, in bytes. Interpretation of the number depends on the following associated record format in Field 3: Format F - Logical record length Format V - Maximum logical record length (including the 4 byte length indicator in the records) Format U - Zeros.
Tape Density (1 byte)	A code indicating the record density of the tape, as follows: Recording Density DEN Value 9-Track Tape 3 1600 (PE) 4 6250 (GCR) PE - is for phase encoded mode GCR - is for group coded recording mode.

Dataset Position (1 byte)	A code, indicating a volume switch, is as follows: 0 - No volume switch has occurred 1 - A volume switch previously occurred.
Job/Job Step (17 bytes)	Identification of the job and job step that created the dataset. The first 8 bytes contain the name of the job, the ninth byte is a slash (/), and the final 8 bytes contain the name of the job step.
Tape Recording Technique (2 bytes)	A code or blanks indicating the tape recording technique used. This field is recorded as blanks for 9-track tape. The only technique available for 9-track tape is odd parity and no translation.
Control Characters (1 byte)	A code indicating whether a control character set was used to create the dataset and the type of control characters used: A Contains ASCII control characters M Contains machine control characters b Contains no control characters.
Reserved (1 byte)	Reserved for future use - should be recorded as blanks.
Block Attribute (1 byte)	A code indicating the block attribute used to create the dataset: B Blocked records S Spanned records R Blocked and spanned records b No blocked and no spanned records.
Reserved (8 bytes)	Bytes 40-42 - reserved for future use -should be blanks. Bytes 43-47 - (3420 tape units only) serial number of creating tape unit. Blank for other units.
Checkpoint Dataset (1 byte)	In VS2-Release 2, this byte contains the identifier character C if the dataset is a checkpoint dataset; the byte is blank if the dataset is not a check point dataset or in other releases of the VS systems.
Reserved (32 bytes)	Reserved for future use - should be recorded as blanks.

10. Testing Requirements

- 10.1 Within thirty (30) days of the execution of this Agreement, BellSouth shall send to Sprint bill data in the appropriate mechanized format (i.e. CABS or CRIS) for testing to ensure that bills can be processed and that bills comply with the requirements of this Attachment 6. After receipt of the test data from BellSouth, Sprint will notify BellSouth if the billing transmission meets Sprint's testing specifications. If the transmission fails to meet Sprint's testing specifications, BellSouth shall make the necessary corrections. At least three

the first level of management resulting in a recommendation for settlement of the dispute. A mutually agreed upon escalation process will be established for the CRIS resale bill as part of the quality assurance program developed pursuant to Section 12 of this Attachment 6. In the interim, in the event of a billing dispute that cannot be resolved within the 60-day timeframe, the process described in Exhibit B to this Attachment shall be followed.

- 14.2 If a Party disputes a charge and does not pay such charge by the payment due date, such charges shall be subject to late payment charges as set forth in the Late Payment Charges provision of this Attachment. If a Party disputes charges and the dispute is resolved in favor of such Party, the other Party shall credit the bill of the disputing Party for the amount of the disputed charges along with any late payment charges assessed no later than the second Bill Date after the resolution of the dispute. Accordingly, if a Party disputes charges and the dispute is resolved in favor of the other Party, the disputing Party shall pay the other Party the amount of the disputed charges and any associated late payment charges assessed no later than the second bill payment due date after the resolution of the dispute. In no event, however, shall any late payment charges be assessed on any previously assessed late payment charges.

- 14.2.1 If billing is determined to be in error and Sprint has paid the bill in full and on time, BellSouth will refund the amount of the erroneous billing plus any interest penalty credit to be calculated as set forth in Section 15 of this Attachment.

15. **Late Payment Charges**

If either Party fails to remit payment for any charges described in this Attachment by the payment due date, or if a payment or any portion of a payment is received by either Party after the payment due date, or if a payment or any portion of a payment is received in funds which are not immediately available to the other Party, then a late payment penalty shall be assessed. The late payment charge shall be calculated based on the portion of the payment not received by the payment date times the lesser of (i) one and one-half percent (1 1/2%) per month or (ii) the highest interest rate (in decimal value) which may be charged by law for commercial transactions, compounded daily for the number of days from the payment date to and including the date that payment is actually made. In no event, however, shall interest be assessed on any previously assessed late payment charges.

16. **Adjustments**

Subject to the terms of this Attachment, BellSouth will reimburse Sprint for incorrect billing charges; overcharges; Local Services Elements, or any Combination thereof, ordered or requested but not delivered; interrupted Local Services associated with any Element, or combination thereof, ordered

or requested; Local Services, Elements, or Combination thereof, of poor quality; and installation problems if caused by BellSouth. Such reimbursements shall be set forth in the appropriate section of the CABS bill pursuant to CABS, standards.

17. Recording of Call Information

- 17.1 Where Telecommunications Services are being resold or unbundled Network Elements are being utilized, the Parties agree to record call information in accordance with this subsection. To the extent technically feasible, each Party will record and process the usage sensitive call detail information associated with the other Party's local exchange customer. The call records for the charged number shall be provided at a Party's request and shall be formatted pursuant to BellCore standards and the terms and conditions of this Agreement. BellSouth and Sprint agree that they will retain, at each Party's sole expense, copies of all AMA transmitted to the other Party for at least seven (7) calendar days after transmission to the other Party.
- 17.2 Each Party will provide the other Party with a carrier identification code ("CIC") on each EMR record transmitted to the other Party. If BellSouth does not have a CIC for any local exchange carrier, BellSouth or IXC for whom BellSouth must supply to Sprint billing records or information pursuant to this Attachment, BellSouth agrees that it will assist the local exchange carrier, BellSouth or IXC in obtaining a CIC expeditiously. Until the local exchange carrier, BellSouth or IXC has received a CIC, BellSouth agrees that it will submit its CIC to Sprint on those records for billing and payment. BellSouth further agrees that it will then be responsible for obtaining reimbursement for the respective charges from the appropriate carrier. Likewise, if Sprint does not have a CIC for any local exchange carrier, BellSouth or IXC for whom Sprint must supply to BellSouth billing records or information pursuant to this Attachment, Sprint agrees that it will assist the local exchange carrier, BellSouth or IXC in obtaining a CIC expeditiously. Until the local exchange carrier, BellSouth or IXC has received a CIC, Sprint agrees that it will submit its CIC to BellSouth on those records for billing and payment. Sprint further agrees that it will then be responsible for obtaining reimbursement for the respective charges from the appropriate carrier.

17.3 DELETED

17.3.1 DELETED

17.3.2 DELETED

17.3.3 DELETED

- 17.4 The Parties agree that they will provide each other a single person to contact regarding any data exchange problems.
18. **DELETED**
19. Claims/Adjustments Appearance on Invoice
- 19.1 Resolved claims or disputes would be reflected separately and detailed by item with Sprint's claim memo number on the invoice and be included as an amount credited on the monthly invoice. Claims or disputes still outstanding would also be included on the monthly bill.
- 19.2 **No Netting of Amounts Due/Separation of Types of Billing**
The Parties agree that there shall be no netting of amounts due BellSouth under this agreement with any other amounts due to or from BellSouth related to services provided under separate agreements. Further Resale bills, Access bills and UNE bills will be provided as separate bills with separate amounts due that shall not be netted.

**REQUIREMENTS FOR NON-CABS BILLING
OF
Sprint LOCAL SERVICE RESALE**

Sprint and BellSouth agree to the following requirements for non-CABS billing for Local Service Resale:

- BellSouth will provide a 13 character alpha-numeric Billing Account Number (BAN)
- BellSouth will provide one (1) BAN per Regional Accounting Office (RAO)
- BellSouth will provide one (1) bill cycle for all BANs / RAOs excluding the 4th, 7th and 13th bill cycles
- BellSouth will render the bill within ten (10) days of the bill date
- Sprint will render payment 30 days from the bill date or 20 days from the date the bill is received, whichever is greater
- Sprint will render payment via wire transfer and/or ACH to the existing CABS billing address
- BellSouth will render billing for PIC charges separately
- BellSouth will bill monthly service charges in advance of the bill date
- BellSouth will bill usage charges in arrears of the bill date
- BellSouth will identify all charges by incurred state except in cross boundary situations
- All local billing is considered jurisdiction '5'
- BellSouth will uniquely identify the local billing BANs as Type Of Account 'Q'
- BellSouth will separately identify business and residence charges via 1FB or 1FR
- BellSouth will provide From and Through dates for all local billing

Exhibit B

**BELLSOUTH LOCAL CARRIER SERVICE CENTER (LCSC)
ESCALATION LIST**

LOCAL CARRIER SERVICE CENTER

**Telephone
Numbers**

Office800-872-3116
Local Service Requests, LSR Questions,
Billing Inquiries and General Assistance

Fax Number800-872-7059
All Forms

Managers

Director
Barbara Warren700-451-0853

Manager
Paula Murphy700-451-0883

Mailing Address

Local Carrier Service Center (LCSC)
BellSouth
Room D-20
5147 Peachtree Industrial Boulevard
Chamblee, GA 30341

**Hours of
Operation**

8:30 AM to 5:00 PM EST
Monday - Friday

**Holidays
Observed**

New Years Day
Memorial Day
Independence Day
Labor Day
Thanksgiving Day
Christmas Day

Process

The long-term escalation process will be developed as part of the Quality Assurance program outlined in paragraph 12 of this attachment. In the interim, Sprint will escalate any billing discrepancies to the BellSouth LCSC Manager. If resolution is not attained within 30 days, Sprint will escalate the discrepancy to the BellSouth Director. If the billing discrepancy is not resolved within 30 days, Sprint will obtain the name and number

of the next level manager from the BellSouth Director and
continue escalating until a resolution is reached.

TABLE OF CONTENTS

PROVISION OF CUSTOMER USAGE DATA.....	3
1. Introduction	3
2. General Requirements for Recorded Usage Data	3
3. Usage Data Specifications	4
4. Recorded Usage Data Format	5
5. Recorded Usage Data Reporting Requirements	6
6. Recording Failures	7
7. Charges	9
8. Local Account Maintenance	9
9. InterCompany, Intra-BellSouth Region Settlements	
APPENDIX I	11
APPENDIX II	12
SECTION I: SCOPE	13
SECTION II: RECORDED USAGE TO BE TRANSMITTED TO Sprint	15
1. General	15
2. Usage To Be Transferred To Sprint	15
3. Sprint Usage (Recording "Flat Rate" Service)	15
SECTION III: BELL SOUTH TO Sprint USAGE FEED	17
1. General.	17
2. Detailed EMR Record Edits	17
3. Duplicate Record Checks	17
4. BellSouth to Sprint Usage Feed	17

SECTION IV: Sprint PROCESSING REQUIREMENTS.....	22
1. General.	22
2. Sprint Rating Process	22
SECTION V: TEST PLANS AND ACTIVITIES	24
1. General.	24
2. Interface Testing.	24
3. Operational Test.....	24
4. Test File	25
SECTION VI: POST DEPLOYMENT ACTIVITIES	26
1. General.	26
2. Control Maintenance And Review	26
3. BellSouth Software Changes	35
4. Sprint Software Changes.	35
5. Post Conversion Test Plan.....	35
SECTION VII-SUBAPPENDICES	38

PROVISION OF CUSTOMER USAGE DATA

1. Introduction

- 1.1 This Attachment sets forth the terms and conditions for BellSouth's provision of Recorded Usage Data (as defined in this Attachment) to Sprint. At Sprint's request, Recorded Usage Data shall be provided by BellSouth to Sprint when Sprint purchases Network Elements, Combinations, or Local Services from BellSouth.

2. General Requirements for Recorded Usage Data

- 2.1 BellSouth shall provide Sprint with Recorded Usage Data in accordance with this Attachment 7.
- 2.2 **DELETED**
- 2.3 BellSouth shall retain Recorded Usage Data in accordance with applicable law and regulation.
- 2.4 **DISAGREE**

Sprint's Proposed Language:

BellSouth shall transmit CDRs to Sprint within forty-eight hours of recording. If more than .01% of the calls are more than two days old, BellSouth shall pay to Sprint an amount equivalent to the interest on the value of the calls greater than two days old. Interest shall be calculated in accordance with Section 15 of Attachment 6 of this Agreement.

BellSouth's Proposed Language:

BellSouth proposes to delete this section.

- 2.5 BellSouth will furnish CDRs to Sprint in the same message data order that the call detail records are processed through BellSouth's billing system. Records may be delivered to Sprint "out of sequence" based on message date due to several factors. BellSouth may process usage from different central offices on different days. A given central office may experience an AMA recording problem which causes the usage for the day to be withheld from processing until corrective action is completed. Also, when Sprint establishes a new resale account, BellSouth will capture any CDRs already on file awaiting billing and send all records beginning with the date the Sprint account is established. Such previously accumulated usage

may be delivered out of date sequence, due to exception procedures required to capture and reroute the data.

- 2.6 If BellSouth is aware of a significant amount of Sprint's usage being held, BellSouth shall inform Sprint as soon as it is discovered and keep Sprint apprised of the status as appropriate.

3. **Usage Data Specifications**

3.1 **DISAGREE**

Sprint's Proposed Language:

BellSouth will record all billable usage originating from Sprint Customers using BellSouth-provided Elements or Local Services. Recorded Usage Data includes, but is not limited to, the following categories of information:

- Use of Feature Activations for Call Return, Repeat Dialing, and Usage Sensitive Three Way Calling
- Rated Calls (i.e MTS portion of intraLATA calls) to Information Providers Reached Via BellSouth Facilities
- Calls To Directory Assistance Where BellSouth Provides Such Service To a Sprint Customer
- Calls Completed Via BellSouth-Provided Operator Services Originating from a Sprint Customer or Billed to Sprint, Where BellSouth Provides Such Service To Sprint's Local Service Customer
- For BellSouth-Provided Centrex Service, Station Level Detail
- Records Shall Include Complete Call Detail And Complete Timing Information for the type of service involved
- Pay per use features

When Sprint purchases from BellSouth the switching Unbundled Network Elements, BellSouth shall provide to Sprint all available jurisdictional recorded usage data relating to calls originated by or terminated to Sprint customers, including but not limited to, the information listed below:

- a. All available Call Attempts data
- b. Completed Calls
- c. Minutes, seconds and tenths of seconds
- d. Jurisdiction

BellSouth Proposed Language:

BellSouth will record usage for Sprint Customers in the same manner that it uses to record usage for BellSouth end users, based on the particular

Class of Service and the type of exchange line service involved.
Recorded usage data includes, but is not limited to:

- Completed Calls (billable local and intralata toll carried by BellSouth)
- Use of feature activation's for Call Return, Repeat Dialing, and Usage Sensitive Three Way Calling
- Rated Calls to Information Service Providers reach via BellSouth facilities
- Calls completed via BellSouth provided Operator Services where BellSouth provides such service to Sprint's local service Customer
- For BellSouth provided Centrex Service, Station Level Detail
- Records shall include complete call detail and complete timing information for the type of service involved
- Pay Per Use features
- For flat rate local exchange lines, BellSouth will deliver billable extended area local call details.
- For measured or message exchange line service, BellSouth will deliver all billable local call details.

3.2 BellSouth shall provide to Sprint Recorded Usage Data for Sprint Customers only. BellSouth will not submit other carrier local usage data as part of the Sprint Recorded Usage Data.

3.3 **DELETED**

3.4 **DELETED**

3.5 End user customer usage records and station level detail records shall be in packs in accordance with EMR standards.

4. **Recorded Usage Data Format**

4.1 BellSouth will provide Recorded Usage Data in the EMR format and by category, group and record type, as specified in the Sprint Customer Usage Requirements, ("Data Requirements"), which is attached hereto and incorporated herein as Appendix II which shall be updated periodically by mutual agreement, in writing. BellSouth will provide the usage in accordance with BellCore EMR Standards. BellSouth will accept requests for customization from Sprint via the BFR process.

4.2 BellSouth shall include the Working Telephone Number (WTN) of the call originator on each EMR call record, if appropriate for the type of service involved.

- 4.3 End user customer usage records and station level detail records shall be in packs in accordance with EMR standards.

- 4.4 Sprint requested that BellSouth transmit separate files with unique job names for each state. However, BellSouth transmit files by RAO, RAOs can cross state lines.

BellSouth will create a consolidated single file of usage data for each billing cycle each business day. This Daily Usage File will contain separate packs of data for each BellSouth RAO where Sprint has service arrangements with BellSouth. Each pack will have a unique invoice sequence number based on the From RAO in the pack header.

5. **Recorded Usage Data Reporting Requirements**

- 5.1 BellSouth shall segregate and organize the Recorded Usage Data in accordance with Sprint's instructions.
- 5.2 BellSouth shall provide Recorded Usage Data to one Sprint biller location as designated by Sprint.
- 5.3 BellSouth shall transmit Data Requirements formatted Recorded Usage Data to Sprint via CONNECT:Direct as designated by Sprint. The charge for transmitting the Data Requirements is set forth in Part IV of this Agreement.
- 5.4 Sprint will test and certify the CONNECT:Direct interface to ensure the accurate receipt of Recorded Usage Data. BellSouth shall make any changes necessary to pass the Sprint CONNECT:Direct certification process.
- 5.5 BellSouth shall provide Recorded Usage Data to Sprint on a schedule to be determined by the Parties once a day for each regular business day, five days a week except holidays as designated by Sprint.
- 5.6 BellSouth will establish a single point of contact to respond to Sprint call usage, data error, and record transmission inquiries.
- 5.7 The Recorded Usage Data EMR format, content, and transmission process will be tested as specified by Sprint.
- 5.8 When requested by Sprint for security purposes, BellSouth shall use its best efforts to provide Sprint with Recorded Usage Data within the time frame specified by Sprint. If not available in EMR format, the Recorded Usage Data may be provided in AMA format.

6. **Recording Failures**

6.1 When BellSouth records usage and fails to record messages, regardless of whether Sprint or BellSouth are performing the billing function, BellSouth shall notify Sprint of the amount of estimated Sprint revenue in accordance with Section 6.3. BellSouth shall compensate Sprint for the net loss to Sprint as a result of Sprint's inability to bill for services associated with the recording failure. Net loss shall be defined as the gross revenues to Sprint attributable to the recording failures less the cost of services that BellSouth was unable to bill Sprint and the internal costs Sprint avoided as a result of the recording failure.

6.1.1 BellSouth shall include the amount of unbillable Sprint revenue that is attributable to failures to record, within the monthly billing statement.

6.2 **Lost, Damaged, Destroyed Message Data**

6.2.1 When Sprint message data are lost, damaged, or destroyed as a result of BellSouth error or omission when BellSouth is performing the billing and/or recording function, and the data cannot be recovered or resupplied in time for the time period during which messages can be billed according to legal limitations less thirty (30) days or such other time periods that may be agreed to by the Parties within the limitations of the law, BellSouth shall notify Sprint of the amount of estimated Sprint revenue in accordance with Section 6.3 and BellSouth shall compensate Sprint for this lost revenue.

6.2.2 When Sprint message data are lost, damaged, or destroyed as a result of BellSouth error or omission when Sprint is performing the billing and/or recording function, and the data cannot be recovered or resupplied in time for the time period during which messages can be billed according to legal imitations, or such other time periods that may be agreed to by the Parties within the limitations of the law less thirty (30) days BellSouth shall notify Sprint of the amount of estimated Sprint revenue in accordance with Section 6.3 and BellSouth shall compensate Sprint for this lost revenue.

6.2.3 BellSouth shall notify Sprint in advance of the date of monthly billing statement that shall contain such adjustments. BellSouth shall provide sufficient information to allow Sprint to analyze the data.

6.3 **Recording Quality**

6.3.1 **Material Loss**

BellSouth shall review its daily controls to determine if data has been lost. BellSouth shall use the same procedures to determine a Sprint material

loss as it uses for itself. The message threshold used by BellSouth to determine a material loss of its own messages will also be used to determine a material loss of Sprint messages. When it is known that there has been a loss, actual message and minute volumes should be reported if possible. Where actual data are not available, a full day shall be estimated for the recording entity as outlined in the paragraph below titled Estimating Volumes. The loss is then determined by subtracting recorded data from the estimated total day business.

6.3.2 Complete Loss

Estimated message and minute volumes for each loss consisting of an entire/tape or file lost in transit, lost after receipt, degaussed before processing, received blank or unreadable, etc. shall be reported. Also the loss of one or more boxes of operator tickets shall be estimated and reported if applicable.

6.3.3 Estimated Volumes

From message and minute volume reports for the entity experiencing the loss, BellSouth shall secure message/minute counts for the corresponding day of the weeks for four (4) weeks preceding the week following that in which the loss occurred. BellSouth shall apply the appropriate Average Revenue Per Message (ARPM) to the estimated message volume to arrive at the estimated lost revenue.

Exceptions:

A. If the day of loss is not a holiday but one (1) (or more) of the preceding corresponding days is a holiday, use an additional number of weeks in order to procure volumes for two (2) non-holidays.

B. If the call or usage data lost represents calls or usage on a weekday which is a holiday (except Christmas and Mothers Day), use volumes from the preceding and following Sunday.

C. If the call or usage data lost represents calls or usage on Mother's Day or Christmas, use volumes from that day in the preceding year (if available).

D. In the selection of corresponding days for use in developing estimates, consideration shall be given to other conditions which may affect call volumes such as tariff changes, weather and local events (conventions, festivals, major sporting events, etc.) in which case the use of other days may be more appropriate.

6.4 **Unbillable Compensation**

- 6.4.1 BellSouth liability for such unbillables shall be limited to instances of error or omission, including but not limited to, the acts or omissions of BellSouth employees, agents and contractors, and the failures of BellSouth hardware, software and other BellSouth equipment. BellSouth's liability to Sprint shall be limited to the net loss to Sprint.

6.4.2 **DISAGREE**

Sprint Proposed Language:

The term "unbillable" refers to a message or service that cannot be billed to the correct Sprint customer or to messages or service to which the call date subtracted from the customer's next bill date is greater than 90 days.

BellSouth Proposed Language:

The term "unbillable" refers to a message or service that cannot be billed to the correct Sprint customer.

- 6.4.3 BellSouth shall include Unbillables as a result of Recording Failure, or Lost, Damaged, or Destroyed Data on the monthly billing statement.

7. **DELETED**

8. **Local Account Maintenance**

- 8.1 When Sprint purchases Local Service from BellSouth, and, as appropriate, when Sprint purchases certain Unbundled Network Elements, BellSouth shall provide Sprint with Local Account Maintenance as described herein. These procedures are in addition to Service Order procedures set forth in Part I and Attachment 4 to the Agreement.
- 8.2 When notified by a CLEC that a Sprint Customer has switched to CLEC service, BellSouth shall provision the change, and notify Sprint via CONNECT:Direct that the customer has changed to another service provider ("OUTPLOC").
- 8.3 When notified by Sprint that a customer has changed his/her PIC only from one interexchange carrier to another carrier, BellSouth shall provision the PIC only change and convey the confirmation of the PIC change via the work order completion feed.

- 8.4 If notified by an interexchange carrier using an '01' PIC order record that a Sprint Customer has changed his/her PIC only, BellSouth will reject the order and notify that interexchange carrier that a CARE PIC record should be sent to the serving CLEC for processing.

9. **InterCompany, Intra-BellSouth Region Settlements**

- 9.1 The parties agree that intraLATA and local alternatively billed messages shall be billed and revenues retained by the billing party until the implementation of the Non-InterCompany Settlement System ("NICS"). Prior to the implementation of NICS, BellSouth shall not expect any financial compensation from Sprint in the event there are disputes between BellSouth and parties with whom BellSouth has in-region agreements or other data exchange agreements. Implementation of NICS is expected fourth quarter of 1997.
- 9.2 Subsequent to the implementation of NICS, both parties agree to provide input into NICS that is necessary to produce the appropriate settlement reports. BellSouth agrees to be a party to the NICS contract with the host Regional Bell Operating Company.
- 9.3 Upon implementation of NICS the revenue from the intraLATA and local alternative billed messages belongs to the originating company, which is to be rated at the originating companies rates. For messages that originate and bill within the nine state BellSouth region, the parties agree that upon the implementation of NICS, Sprint will not be required to enter into multiple settlement arrangements with other telecommunication companies hosted by BellSouth.

**APPENDIX I
TO
ATTACHMENT 7 - DELETED**

**APPENDIX II
TO
ATTACHMENT 7**

CUSTOMER USAGE DATA

TRANSFER REQUIREMENTS

SECTION I: SCOPE

1. General

This Appendix addresses the transmission by a BellSouth of Sprint Customer usage to Sprint.

2. Usage Summary

Messages will be transmitted, via a direct feed, to Sprint in standard EMR format.

The following is a list of EMR records that Sprint can expect to receive from BellSouth:

Header Record 20-20-01

Trailer Record 20-20-02

Detail Records* 01-01-01, 06, 07, 08, 09, 16, 18, 31, 32, 33, 35, 37, 80, 81, 82, 83

10-01-01, 06, 07, 08, 09, 16, 18, 31, 32, 35, 37, 80, 81, 82, 83

Credit Records 03-01-XX

Rated Credits 41-01-XX

Cancel Records 51-01-XX 58-01-XX (Where the Record Being Cancelled is Unrated.)

Correction Records 71-01-XX

*Category 01 is utilized for Rated Messages; Category 10 is utilized for Unrated Messages

In response to changes in EMR records, BellSouth shall provide at least 90 days notice to Sprint regarding the modifications of or addition of records.

In addition, BellSouth shall provide a 42-50-01 Miscellaneous Charge record to support the Special Features Star Services (see Subappendix F for specific details) if these features are part of BellSouth's offering. For detailed information regarding EMR, refer to the current version of the BellCore Practice BR010-200-010. The Parties shall mutually agree on record types used for all usage and service types.

3. Appendix Content

This Appendix describes baseline requirements for the transfer of BellSouth recorded, unrated usage to Sprint. Testing requirements and the reports needed to ensure data integrity are also included. Additional requirements and implementation details may be identified for conditions unique to BellSouth. Modifications and/or exceptions to this Appendix must be negotiated and mutually agreed upon by BellSouth and Sprint.

SECTION II: RECORDED USAGE TO BE TRANSMITTED TO SPRINT

1. General

This section addresses the types of usage to be transmitted by BellSouth to Sprint.

2. Usage To Be Transferred To Sprint

2.1 Sprint Usage To Be Transferred

The following messages recorded by BellSouth are to be transmitted to Sprint. BellSouth recorded usage includes all usage by Sprint Customers.

NOTE: Rated incollect messages should be transmitted via the direct feed and can be intermingled with the unrated messages. No special packing is needed.

- 2.1.1 For the period beginning upon the execution of this Agreement through November 15, 1996, the Parties agree that if any of the above mentioned messages cannot be rated and/or billed by Sprint, BellSouth will work diligently and in good faith with Sprint to determine the cause of the problem and will work to expeditiously resolve the defect. Upon the execution of this Agreement, BellSouth will provide Sprint with a contact name and number for the resolution of any problems that may arise under this subsection. The Parties further agree that if the number of problems that occur are de minimus, the process described in this subsection may be extended for the time period agreed to by the Parties. BellSouth to provide MIC manager name and number.

- 2.2 File transfer specifications are included within Section III of this Appendix II.

3. Sprint Usage

For all Recorded Usage Data provided by BellSouth to Sprint, such Recorded Usage Data in a local resale environment shall include all intraLATA toll and local usage. BellSouth will provide Sprint with unrated EMR records associated with all intraLATA toll and local usage which they record on Sprint's behalf. Any Category, Group and/or Record types approved in the future for BellSouth will be included if they fall within the definition of local service resale. Sprint shall be given notification of implementation of a new

type within the negotiated timeframes. NOTE: BellSouth messages will be packed using the packing criteria outlined in Section III. 4.8 of this Appendix. It is important to note that all BellSouth messages will be packed together (intermingled) based on the appropriate Sprint Send To/Bill To RAO combination. Specific categories, groups, and record types will not be packed separately.

SECTION III: BELL SOUTH TO SPRINT USAGE FEED

1. **General**

This section contains the information required for BellSouth to transmit to Sprint the usage defined in this Appendix, Section II. This section specifically addresses the dataset requirements and processing.

2. **Detailed EMR Record Edits**

Sprint will perform detailed record edits on the unrated and rated messages upon receipt from BellSouth. See Appendix II, Section II, Paragraph 2.1.1. If an excessive number of records contain errors, Sprint may request re-transmission of the data and BellSouth shall correct and re-transmit accurate data within 24 hours. If BellSouth determines the 24 hour re-transmission of data cannot be met, BellSouth shall notify Sprint immediately and the parties shall agree on an acceptable timeframe.

3. **Duplicate Record Checks**

Sprint will perform record checks on the unrated and rated messages to validate that duplicate messages are not sent by BellSouth to Sprint. At a minimum, BellSouth will compare each CDR to messages from the previous thirty days' cycles to verify that it is not a duplicate.

4. **BellSouth to Sprint Usage Feed**

4.1 **DELETED**

4.2 **Physical Characteristics**

Data transported to Sprint via CONNECT:Direct. The parties will agree upon the necessary information to initiate CONNECT:Direct transmission capabilities.

4.3 **Data Delivery Schedules**

Data will be delivered to Sprint by BellSouth daily (Monday through Friday) unless otherwise negotiated and agreed to in writing by both Parties. Sprint and/or BellSouth Data Center holidays are excluded. BellSouth and Sprint will exchange schedules of designated Data Center holidays prior to Alpha test.

4.4 Resending Data

Sprint will notify BellSouth of resend requirements if a pack or entire dataset must be replaced due to pack rejection, damage in transit, dataset name failure, etc. In the event that data is lost, damaged or destroyed, BellSouth shall reimburse Sprint for revenue consistent with Recording Failures, Attachment 7, Section 6 above.

4.5 Pack Rejection

Critical edit failure on the Pack Header or Pack Trailer records will result in pack rejection (e.g., detail record count not equal to grand total included in the pack trailer). Notification of pack rejection will be made by Sprint within one (1) business day of processing. Rejected packs will be corrected by BellSouth and retransmitted to Sprint by BellSouth within 24 hours. If BellSouth determines the 24 hour re-transmission of data cannot be met, BellSouth shall notify Sprint immediately and the parties shall agree on an acceptable timeframe.

4.6 Held Packs And Messages

Sprint and BellSouth will track pack number to control input based upon invoice sequencing criteria. BellSouth will be notified of sequence failures identified by Sprint and resend procedures are to be invoked if requested by Sprint. If resend procedures are not invoked, BellSouth will ensure that future packs are sequenced in accordance with Sprint's table of invoice numbers, but BellSouth will not resequence any previous data.

4.7 Data Content Requirements

EMR is the format to be used for usage data provided to Sprint.

4.8 RAO Packing Requirements

A pack shall contain a minimum of one message record or a maximum of 9,999 message records plus a pack header record and a pack trailer record. A file transmission contains a maximum of 99 packs. A dataset shall contain a minimum of one pack. BellSouth will provide Sprint one dataset per sending location, with the agreed upon RAO/OCN populated in the Header and Trailer records.

Within the Header and Trailer records, the FROM RAO identifies the location that will be sending usage to Sprint. BellSouth will populate the FROM RAO field with the unique numeric value identifying the location that is sending the data to Sprint. BellSouth will populate the Send To/Bill To RAO fields with the appropriate Sprint RAO values. Also, Pack Header and Trailer will have the OCN appropriately populated.

The FROM RAO, OCN will be used by Sprint to control invoice sequencing and each will have its own invoice controls.

The file's Record Format (RECFM) will be Variable Block (VB) Size 2,476 and the Logical Record Length (LRECL) will be 2,472 bytes.

Sprint has no special sort requirements for the packs sent by BellSouth.

4.9 Dataset Naming Convention

BellSouth will transmit the usage to Sprint using the following dataset naming conventions. The dataset name (DSN) will be partitioned into five nodes, separated by periods as follows:

NODE 1BB3PXNN*

NODE 2.IBMUP

NODE 3 (To be determined during negotiations)

NODE 4.USAGE

NODE 5.GNNNNV* (Generational Dataset to be incremented by sender).

*The italicized "N" represents numeric fields determined during negotiations.

4.10 Confirmation Record

Sprint shall provide a confirmation record for each pack, using SPRINT defined fields at BellSouth's request. An example of the confirmation record, which may be modified at Sprint's need follows.

Following is a layout of the Confirmation Record that SPRINT will create for each pack. It may be modified as needed by Sprint.

Field Name	Field Position	Field Length	Notes
Category	01-02	x(2)	Value: "RI"
Group	03-04	x(2)	Value: "PC"
Record Type	05-06	x(2)	Value: "03" (i.e., zero-three)
Date Created - Year	07-08	9(2)	
Date Created - Month	09-10	9(2)	

Date Created - Day	11-12	9(2)	
Invoice Number	13-14	9(2)	
Filler	15-16	9(2)	Zeroes
From RAO	17-19	9(3)	
Send To RAO	20-22	9(3)	
Billing RAO	23-25	9(3)	
Operating Company Number	26-29	9(4)	
Filler	30-65	9(36)	
Total Sent Messages	66-72	9(7)	
Total Sent Revenue	73-82	9(8).99	
Number of Accepted Messages	83-89	9(7)	
Amount of Accepted Revenue	90-99	9(8).99	
Filler	100	9(1)	
Number of Rejected Messages	101-107	9(7)	
Amount of Rejected Revenue	108-117	9(8).99	
Filler	118-137	9(20)	Zeroes
Pack Status Code	138-139	9(2)	
Return Code 1	140-141	x(2)	
Return Code 2	142-143	x(2)	
Return Code 3	144-145	x(2)	
Return Code 4	146-147	x(2)	

Return Code 5	148-149	x(2)	
Return Code 6	150-151	x(2)	
Return Code 7	152-153	x(2)	
Return Code 8	154-155	x(2)	
Return Code 9	156-157	x(2)	
Return Code 10	158-159	x(2)	
Filler	160-175	x(16)	Zeroes

SECTION IV: SPRINT PROCESSING REQUIREMENTS

1. General

This section contains requirements for Sprint processing of Recorded Usage Data that has been transmitted to Sprint for billing.

2. Sprint Rating Process

2.1 Message Rating

Sprint will rate any individual messages (as defined in Section II of this Appendix), that have not already been rated by BellSouth, prior to transmitting the usage to a billing environment within Sprint.

2.2 Application Of Taxes/Fees/Surcharges

Sprint will apply taxes, fees and surcharges as appropriate for the individual messages and/or customer accounts. The application of all taxes, fees and surcharges will be applied on all intraLATA local and toll usage received from BellSouth.

2.3 Duplicate Messages

Sprint has existing duplicate checks as part of their message processing or billing functions. Sprint will perform these checks on the rated/unrated messages sent pursuant to BellSouth duplicate message disposition procedures and reports will be identified by Sprint during negotiations.

2.4 Record Edits

2.4.1 Sprint Record Edits

See Appendix II, Section II, Paragraph 2.1.1. Sprint will perform detailed record edits on the rated and unrated messages prior to transmitting them to the billing environment. BellSouth will work proactively with Sprint to resolve any error conditions and the prevention of errors.

2.4.2 BellSouth Record Edits

If BellSouth has existing detailed record edits for rated and unrated messages, BellSouth is to perform these edits.

See Appendix II, Section II, Paragraph 2.1.1

2.4.3 Sprint To BellSouth Message Returns

See Appendix II, Section II, Paragraph 2.1.1. [At the discretion of Sprint, messages that have been sent to Sprint by BellSouth that cannot be guided to an Sprint billed account or error in processing will be returned to BellSouth with the appropriate negotiated return codes as provided in this Appendix, Section II. 2.1 and Section II. 2.1.1.]

2.4.4 Cancel/Correction Records

Sprint, upon receipt of cancel/correction records, will perform their current matching functionality to identify the original message to be canceled/corrected. (Processing will be dependent upon individual negotiations.)

SECTION V: TEST PLANS AND ACTIVITIES

1. General

This section defines BellSouth and Sprint activities which are required prior to implementation. The tests and activities described are necessary to ensure a smooth, accurate and well-programmed conversion. Specific test dates will be identified through the negotiations process.

2. Interface Testing

The purpose of this test is to ensure that the usage described in Section II of this Appendix preceding can be sent by BellSouth to Sprint and can be accepted and processed by Sprint. BellSouth will provide a test file to Sprint's designated Regional Processing Center (RPC) in the format that will be used for live day-to-day processing. The file will contain that production Data Usage that Sprint and BST agree upon. The format of the file will conform to the requirements shown in Section III. Sprint will review the file and verify that it conforms to its data center requirements. Sprint will notify BellSouth in writing whether the format is acceptable. Sprint will also provide BellSouth with the agreed-upon control reports as part of this test.

3. Operational Test

The purpose of this test is to ensure that volumes of usage in consecutive sequence can be extracted, distributed, and processed by BellSouth and Sprint.

BellSouth is required to provide Sprint with BellSouth recorded, unrated usage (as defined in Section II of this Appendix) for a minimum of five (5) consecutive days. Sprint will provide BellSouth with the message validation reports associated with test usage.

Sprint will rate and process the unrated intraLATA toll and local usage. Sprint will process this data to test bills. Sprint may request that the test usage contain specific usage volumes and characteristics to ensure a complete test. Specific usage volumes and characteristics will be discussed during detailed negotiations. To the extent that Sprint wishes to request specific usage volumes and characteristics for test data, Sprint will need to establish actual accounts with BellSouth, and place test calls to be collected for inclusion in the tests.

4. **Test File**

Test data should be transported via CONNECT:Direct whenever possible. In the event that courier service must be used to transport test media, the physical tape characteristics to be used are described in Subappendix A hereto.

SECTION VI: POST DEPLOYMENT ACTIVITIES

1. General

Requirements for ongoing maintenance of the usage feeds between Sprint and BellSouth are described in this section. Included are minimal requirements for day to day control of the regularly scheduled transfer of BellSouth unrated and rated usage data and procedures for introducing and verifying Sprint/BellSouth System Changes.

2. Control Maintenance And Review

2.1 Periodic Review

Control procedures for all usage transferred between BellSouth and Sprint will require periodic review. This review may be included as part of an annual audit of BellSouth by Sprint or as part of the normal production interface management function. Breakdowns which impact the flow of usage between BellSouth and Sprint must be identified and jointly resolved as they occur. The resolution may include changes to control procedures, as similar problems would be avoided in the future. Any changes to control procedures would need to be mutually agreed upon by Sprint and BellSouth.

2.2 Retention of Records

BellSouth shall maintain a machine readable back-up copy of the message detail provided to Sprint for a minimum of forty-five (45) calendar days. Sprint will maintain the message detail received from BellSouth for a minimum period of forty-five (45) calendar days. Designated Sprint personnel will provide these records to BellSouth or its authorized agents upon written request. BellSouth will also provide any data back to Sprint upon their written request.

3. BellSouth Software Changes

When BellSouth plans to introduce any software changes which impact the format or content structure of the usage data feed to Sprint, designated BellSouth personnel will notify Sprint no less than one hundred twenty (120) calendar days before such changes are implemented.

BellSouth will communicate the projected changes to the appropriate groups in Sprint so that potential impacts on Sprint processing can be determined.

Sprint personnel will review the impact of the change on the entire control structure as described in Appendix II Section 5, Post Conversion Test Plan, herein. Sprint will negotiate any perceived problems with BellSouth and will arrange to have the data tested utilizing the modified software.

If it is necessary for BellSouth to request changes in the schedule, content or format of usage data transmitted to Sprint, BellSouth will notify Sprint.

3.1 **Sprint Requested Changes**

If it is necessary for Sprint to request changes in the schedule, content, or format of the usage data transmitted from BellSouth, Sprint will notify BellSouth.

When the negotiated changes are to be implemented, Sprint and/or BellSouth will arrange for testing of the modified data as described in Appendix II, Section 5, Post Conversion Test Plan.

4. **Sprint Software Changes**

When Sprint plans to introduce any software changes which may impact the format or content structure of the usage data transmitted from BellSouth, Sprint will notify the designated BellSouth personnel, no less than one hundred twenty (120) calendar days before such changes are implemented.

The Sprint contact will communicate the projected changes to the appropriate groups in BellSouth so that potential impacts on BellSouth processing can be determined.

Sprint will negotiate any perceived problems with BellSouth and will arrange to have the data tested utilizing the modified software.

Altering the one hundred twenty (120) day window for introducing software changes can be negotiated by both companies, dependent upon the scope and impact of the change.

5. **Post-Conversion Test Plan**

The test plan described below is designed to encompass all types of changes to the usage data transferred by BellSouth to Sprint and the methods of transmission for that data.

5.1 BellSouth System Change Description

For a BellSouth system change, BellSouth shall provide Sprint with an overall description of the change, stating the objective and a brief explanation of the reasons for the change.

During the initial negotiations regarding the change, BellSouth shall provide a list of the specific records and/or systems impacted by the change to designated Sprint personnel.

Finally, BellSouth shall also provide Sprint a detailed description of the changes to be implemented. It shall include sufficient detail for designated Sprint personnel to analyze and estimate the effects of the changes and to design tests to verify the accuracy of the implementation.

5.2 Change Negotiations

Sprint shall be notified in writing of all proposed negotiations initiated by BellSouth. In turn, Sprint will notify BellSouth of proposed change negotiations initiated by Sprint.

After formal notification of planned changes, whether originated by BellSouth or Sprint, designated Sprint personnel will schedule negotiation meetings as required with designated BellSouth personnel. The first meeting should produce the overall change description (if not previously furnished) and the list of records and/or systems affected.

In subsequent meetings, BellSouth shall provide the detailed description of changes to be implemented. After reviewing the described changes, designated Sprint personnel will negotiate a detailed test procedure with BellSouth.

5.3 Control Change Analysis

Based on the detailed description of the changes provided by BellSouth, and the review of the projected changes by Sprint, designated Sprint personnel will:

- 5.3.1 Determine the impact of the changes on the overall structure.
- 5.3.2 Determine whether any single change has a potential control impact (i.e., high error rate on individual records that might result in pack rejection);
- 5.3.3 Determine whether any controls might be adversely affected; and

- 5.3.4 Arrange for appropriate control structure changes to meet any of the above conditions.

5.4 Verification Of Changes

- 5.4.1 Based on the detailed description of changes furnished by BellSouth, designated Sprint personnel will:
 - 5.4.1.1 Determine the type of change(s) to be implemented.
 - 5.4.1.2 Develop a comprehensive test plan.
 - 5.4.1.3 Negotiate scheduling and transfer of modified data with BellSouth.
 - 5.4.1.4 Negotiate testing of modified data with the appropriate Sprint RPC.
 - 5.4.1.5 Negotiate processing of verified data through the Sprint billing system with the RPC.
 - 5.4.1.6 Arrange for review and verification of testing with appropriate Sprint groups.
 - 5.4.1.7 Arrange for review of modified controls, if applicable.

5.5 Introduction of Changes

- 5.5.1 When all the testing requirements have been met and the results reviewed and accepted, designated Sprint personnel will:
 - 5.5.1.1 Negotiate an implementation schedule.
 - 5.5.1.2 Verify the existence of a contingency plan with the appropriate Sprint personnel.
 - 5.5.1.3 Arrange for the follow-up review of changes with appropriate Sprint personnel.
 - 5.5.1.4 Arrange for appropriate changes in control program, if applicable.
 - 5.5.1.5 Arrange for long-term functional review of impact of changes on the Sprint billing system, i.e., accuracy, timeliness, and completeness.

SECTION VII: SUBAPPENDICES

SUMMARY OF SUBAPPENDICES

Subappendix A

Deleted

Subappendix B

DELETED

Subappendix C

DELETED

Subappendix D

DELETED

Subappendix E

DELETED

Subappendix F

Special Features Star Services

SUBAPPENDIX A

DELETED

Sprint - FL

04/30/97

SUBAPPENDIX B

DELETED

Sprint - FL

04/30/97

SUBAPPENDIX C

DELETED

SPRINT - FL

04/30/97

SUBAPPENDIX D

DELETED

Sprint - FL

04/30/97

SUBAPPENDIX E

DELETED



SUBAPPENDIX F SPECIAL FEATURES STAR SERVICES

The following are STAR Services supported by these Local Resale requirements to date. When identified, additional services can be negotiated to be included in this Resale offer.

- 1) Busy Redial/..... This feature allows a customer to redial a number when a Busy signal is encountered.
Last Number Redial
- 2) Call Return/Missed Call Dialing..... This feature allows a customer to automatically return the most recent incoming call, even if it is not answered.
- 3) Call Trace This feature allows the tracing of nuisance calls.
- 4) 3-Way Calling..... This feature allows for three (3) Parties to communicate on one line.
- 5) Automatic Redial..... This feature allows a customer to automatically redial the last number dialed.

To provide for the transfer and billing of these features the following requirements apply:

For all "per use" STAR Features the 'Miscellaneous Charge Line Summary Non-Detail Charge' 425001 record should be used and be populated as follows:

CONNECT TIME	POSITIONS 55 - 60	MUST BE POPULATED
MISCELLANEOUS TEXT CODE	POSITIONS 168 - 172	1) BUSY REDIAL/LAST NUMBER REDIAL POPULATE WITH '00001'
MISCELLANEOUS *TEXT CODE	POSITIONS 168 - 172	2) CALL RETURN/LAST NUMBER REDIAL POPULATE WITH '00002'
MISCELLANEOUS TEXT CODE	POSITIONS 168 - 172	3) CALL TRACE POPULATE WITH '00003'
MISCELLANEOUS TEXT CODE	POSITIONS 168-172	4) 3-WAY CALLING POPULATE WITH '00004'
MISCELLANEOUS TEXT CODE	POSITIONS 168-172	5) AUTOMATIC REDIAL POPULATE WITH '00005'

NOTE: For fields not specifically defined, the standard EMR format for a 425001 record should be used.

TABLE OF CONTENTS

	<u>PAGE</u>
LOCAL NUMBER PORTABILITY	
1. BellSouth Provision of Local Number Portability.....	1
2. Interim Number Portability (INP).....	1
3. Permanent Number Portability (PNP).....	3
4. Requirements for INP and PNP.....	4

LOCAL NUMBER PORTABILITY**1. BellSouth Provision of Local Number Portability**

BellSouth shall provide number portability in accordance with requirements of the Act. Interim Number Portability (INP) will be provided by BellSouth to Sprint, immediately upon the Effective Date of this Agreement. INP will be provided with minimum impairment of functionality, quality, reliability and convenience to subscribers of Sprint services. BellSouth will provide PNP as soon as it is technically feasible, in conformance with FCC rules and the Act and the Georgia Public Service Commission in Docket No. 5840-U.

1.A Sprint Provision of Local Number Portability

Upon request by BellSouth, Sprint shall provide number portability in accordance with the requirements of the Act. BellSouth and Sprint shall negotiate in good faith Sprint's provisions of INP to BellSouth consistent with BellSouth's actual requirements and Sprint's technical capabilities.

2. Interim Number Portability (INP)

INP shall be provided by Remote Call Forwarding ("RCF"), Route Indexing, or Local Exchange Routing Guide (LERG) reassignment. In addition to providing RCF, BellSouth agrees to provide Route Indexing and LERG reassignment in every local service office. Sprint shall specify on a per telephone number basis which method is to be employed and BellSouth shall provide such method to the extent technically feasible.

2.1 Remote Call Forwarding

Remote Call Forwarding (RCF) is an existing switch-based BellSouth service that may be used to provide subscribers with limited service-provider LNP by redirecting calls within the telephone network. When RCF is used to provide LNP, calls to the ported number will first route to the BellSouth switch to which the ported number was previously assigned. The BellSouth switch will then forward the call to a number with an NXX associated with the Sprint operated switch to which the number is ported. Sprint shall be required to order, additional paths to handle multiple simultaneous calls to the same ported telephone number.

2.2 Route Indexing

Route Indexing (RI) may take two forms: Route Index-Portability Hub (RI-PH) or Directory Number-Route Index (DN-RI).

- 2.2.1 RI-PH will route a dialed call to the BellSouth switch associated with the NXX of the dialed number. The BellSouth switch shall then insert a prefix onto the dialed number which identifies how the call is to be routed to Sprint as the local service provider. The prefixed dialed number is transmitted to the BellSouth tandem switch to which Sprint is connected. The prefix is removed by the operation of the tandem switch and the dialed number is routed to Sprint's switch so the routing of the call can be completed by Sprint.
- 2.2.2 DN-RI is a form of RI-PH that requires direct trunking between the BellSouth switch to which the ported number was originally assigned and the Sprint switch to which the number has been ported. The BellSouth switch shall send the originally dialed number to the Sprint switch without a prefix.
- 2.2.3 BellSouth shall provide RI-PH or DN-RI on an individual telephone number basis, as Sprint designates. Where technically feasible, Sprint may designate both methods so that calls to ported numbers are first directed to the Sprint switch over direct trunks but may overflow to tandem trunks if all trunks in the direct group are occupied.
- 2.2.4 For both RI-PH and DN-RI the trunks used may, at Sprint's option, and where technically feasible, be the same as those used for exchange of other local traffic and intraLATA toll traffic with BellSouth. At Sprint's option, the trunks shall employ SS7 or in band signaling.

2.3 LERG Reassignment

Portability for an entire NXX: Local Exchange Routing Guide (LERG). reassignment of an entire NXX can be via per occasion agreements among BellSouth, Sprint and the LERG administrators. Updates to translations in the BellSouth switching office from which the telephone number is ported will be made by BellSouth prior to the date on which LERG changes become effective, in order to redirect calls to the Sprint switch via route indexing.

2.4 Other Interim Portability Provisions

- 2.4.1 BellSouth shall exchange with Sprint, SS7 TCAP messages as required for the implementation of Custom Local Area Signaling Services (CLASS) or other features available in the BellSouth network.
- 2.4.2 BellSouth shall notify Sprint of any technical or capacity limitations that would prevent use of a requested interim LNP implementation in a particular switching office. BellSouth and Sprint shall cooperate in the process of porting numbers to minimize customer out-of-service time.
- 2.4.2.1 For a coordinated cutover environment (where the loop is being purchased by Sprint as an unbundled network element at the time of INP implementation), BellSouth shall update switch translations, where necessary, as close to the requested time as possible, using best efforts not to exceed thirty (30) minutes after the physical cutover is completed.
- 2.4.2.2 For a non-coordinated cutover environment (where the loop is supplied by Sprint), BellSouth shall schedule a mechanized update of switch translations at the Sprint requested cutover time (frame due time). In the event that Sprint requires a change to the requested cutover time, Sprint shall notify the BellSouth Local Carrier Service Center a minimum of three (3) hours prior to the frame due time to arrange for a new frame due time. BellSouth shall update switch translations where necessary as close to the requested time as possible, using best efforts not to exceed thirty (30) minutes after the physical cutover is completed.
- 2.4.3 Sprint shall have the right to use the existing BellSouth 911 infrastructure for all 911 capabilities. With respect to 911 service associated with ported numbers under INP, BellSouth agrees that all ported directory numbers (DN) will remain in the Public Service Answering Points (PSAP) routing databases. When RCF is used, both the ported numbers and shadow numbers for Sprint ported subscribers shall be stored in PSAP databases. Sprint shall have the right to verify the accuracy of the information in the PSAP databases.
- 2.4.4 BellSouth shall bill and Sprint shall pay the rates set forth in Part IV of this Agreement for INP. Billing and payment shall be in accordance with the applicable terms and conditions set forth in this Rates Agreement.

3. Permanent Number Portability (PNP)

PNP is currently being worked in industry forums. The results of these forums will dictate the industry direction of PNP. BellSouth agrees to implement PNP as directed by the FCC in FCC Docket 95-116 and the appropriate industry forums.

4. **Requirements for INP and PNP**

4.1 **White and Yellow Page Listings**

Pursuant in Section 20 of the General Terms and Conditions of the Agreement, BellSouth shall provide and maintain for Sprint one (1) white page and one (1) yellow page (if applicable) listing for each Sprint subscriber that has ported its number from BellSouth, consistent with that specified for Provisioning in this Agreement. The listing and handling of listed and nonlisted telephone numbers will be at least at parity with that provided by BellSouth to its own subscribers.

4.2 **DELETED**

4.3 **Testing**

BellSouth and Sprint shall cooperate in conducting Sprint's testing to ensure interconnectivity between systems. BellSouth shall inform Sprint of any system updates that may affect the Sprint network and BellSouth shall, at Sprint's request, perform tests to validate the operation of the network. Additional testing requirements may apply as specified by this Agreement.

4.4 **Non-Geographical Numbers**

BellSouth shall not be required to provide number portability for non-geographic services (e.g., 500 and 900 NPAs, and 976 NXX number services) under this Agreement.

4.5 **Engineering and Maintenance**

BellSouth and Sprint will cooperate to ensure that performance of trunking and signaling capacity is engineered and managed at levels which are at least at parity with that provided by BellSouth to its subscribers and to ensure effective maintenance testing through activities such as routine testing practices, network trouble isolation processes and review of operational elements for translations, routing and network fault isolation. Additional specific engineering and maintenance requirements shall apply as specified in this Agreement.

4.6 **BellSouth shall provide Sprint with accurate billing and Customer Account Record Exchange data for Sprint subscribers whose numbers have been ported.**

4.6.1 **DELETED**

4.6.2 **DELETED**

4.6.3 **DELETED**

4.6.4 **DELETED**

4.7 **Operator Services and Directory Assistance**

With respect to operator services and directory assistance associated with LNP for Sprint subscribers, BellSouth shall provide the following:

4.7.1 While INP is deployed and prior to conversion to PNP:

4.7.1.1 If requested by Sprint, BellSouth shall provide Emergency Interrupt (EI) Trunks to the Sprint End Office for BLV/BLI call requests for lines that terminate at the Sprint End Office.

4.7.1.2 When a BLV/BLI request for a ported number is directed to a BellSouth operator and the query is not successful (i.e., the request yields an abnormal result), the operator shall confirm whether the number has been ported and shall direct the request to the appropriate operator.

4.7.1.3 When a customer chooses Sprint as its local services provider and as a result such customer's number is ported to Sprint, BellSouth shall remove from its Line Information Data Base (LIDB) all existing BellSouth issued Telephone Line Number (TLN)-based card numbers when a customer ports their number to Sprint.

4.7.1.4 BellSouth shall allow Sprint to order provisioning of TLN calling cards and Billed Number Screening (BNS), in its LIDB, for ported numbers, as specified by Sprint. BellSouth shall continue to allow Sprint access to its LIDB. Other LIDB provisions are specified in this Agreement.

4.7.1.5 Where BellSouth has control of directory listings for NXX codes containing ported numbers, BellSouth shall maintain entries for ported numbers as specified by Sprint.

4.7.2 **DELETED**

4.7.2.1 **DELETED**

4.7.2.2 **DELETED**

4.7.2.3 **DELETED**

4.7.2.4 **DELETED**

TABLE OF CONTENTS

	<u>PAGE</u>
NETWORK SECURITY	1
1. Protection of Service and Property	1
2. Revenue Protection	2
3. Law Enforcement Interface	3

NETWORK SECURITY

1. Protection of Service and Property

BellSouth shall exercise the same level of care it provides itself to prevent harm or damage to Sprint, its employees, agents or customers, or their property. BellSouth agrees to take reasonable and prudent steps to ensure the adequate protection of Sprint property located within BellSouth Premises including, but not limited to:

- 1.1 Restricting access to Sprint equipment, support equipment, systems, tools and data, or spaces which, contain or house Sprint equipment enclosures, to Sprint employees and other authorized non-Sprint personnel to the extent necessary to perform their specific job function.
- 1.2 Assuring that the physical security and the means of ingress and admission to spaces that house Sprint equipment or equipment enclosures are equal to or exceed those provided for BellSouth pursuant to BellSouth Admissions Practices.
- 1.3 **DELETED**
- 1.4 **DELETED**
- 1.5 **DELETED**
- 1.6 **DELETED**
- 1.7 Limiting the keys used in its keying systems for spaces which contain or house Sprint equipment or equipment enclosures to its employees and representatives for emergency access only. Sprint shall further have the right to change locks on all spaces where deemed necessary for the protection and security of such spaces. In such an event, Sprint shall provide BellSouth with replacement keys.
- 1.8 Insuring that doors that provide access to Sprint equipment enclosures are equipped to protect against removal of hinge pins.
- 1.9 **DELETED**
- 1.10 **DELETED**
- 1.11 **DELETED**

1.12 Installing controls and logical security:

- to disconnect a user for a pre-determined period of inactivity on authorized ports;
- to protect customer proprietary information; and
- to databases to ensure both ongoing operational and update integrity.
- to assure that all approved system and modem access be secured through security servers and that access to or connection with a network element shall be established through a secure network or security gateway.
- to provide security in accordance with BellSouth BSP008-140-230BT (Design, Development, Maintenance and Administration Security Standards for Network Elements, Network Element Support Systems, and other Computer Systems.)

1.13 **DELETED**

2. **Revenue Protection**

2.1 Where BellSouth services are being resold and where Sprint is using a BellSouth port, Sprint will have the use of all present and future fraud prevention or revenue protection features, including prevention, detection, or control functionality embedded within any of the network elements available to BellSouth. These features include, but are not limited to, screening codes, call blocking of international, 800, 900, and 976 numbers. Sprint and BellSouth will work cooperatively to prevent and research any fraud situation.

2.2 The party causing a provisioning, maintenance or signal network routing error that results in uncollectible or unbillable revenues to the other party shall be liable for the amount of the revenues lost by the party unable to bill or collect the revenues less costs that would have been incurred from gaining such revenues. The process for determining the amount of the liability will be as set forth in Attachment 7, Section 6 of this Agreement.

Uncollectible or unbillable revenues resulting from the accidental or malicious alteration of software underlying Network Elements or their subtending operational support systems by unauthorized third Parties shall be the responsibility of the Party having administrative control of access to said Network Element or operational support system software to the extent

such unbillable or uncollectible revenue results from the gross negligence or willful act or omission of the Party having such administrative control.

- 2.3 BellSouth shall be responsible for any uncollectible or unbillable revenues resulting from the unauthorized physical attachment to loop facilities from the Main Distribution Frame up to and including the Network Interface Device, including clip-on fraud to the extent such unbillable or uncollectible revenue results from the gross negligence or willful act or omission of BellSouth. BellSouth shall provide soft dial tone to allow only the completion of calls to final termination points required by law.

3. **Law Enforcement Interface**

BellSouth shall provide seven day a week/ twenty-four hour a day installation and information retrieval pertaining to traps, assistance involving emergency traces and information retrieval on customer invoked CLASS services, including call traces requested by Sprint Security/Network services. BellSouth shall provide all necessary assistance to facilitate the execution of wiretap or dialed number recorder orders from law enforcement authorities.

ACRONYM	DEFINITION
AAA	American Arbitration Association
ABSBH	Average Busy Season Busy Hour
ACD	Automatic Call Distributor
AIN	Advanced Intelligent Network
ALEC	Alternative Local Exchange Carrier
ALI/DMS	Automatic Location Identification/Data Management Systems
AMA	Automated Message Accounting
ANSI	American National Standards Institute
ARPM	Average Revenue Per Message
ARS	Automatic Route Selection
ARU	Automatic Response Unit
ATIS	Alliance for Telecom Industry Solutions
ATM	Asynchronous Transfer Mode
B	Bearer
BACR	Billing Account Cross Reference
BAN	Billing Account Number
BAR	Billing Account Reference
BICI	Broadband Inter-Carrier Interface
BITS	Building Integrated Timing Supply
BLV	Busy Line Verification
BLV/ELI	Busy Line Verification/Emergency Line Interrupt
BNS	Billed Number Screening
BOC	Bell Operating Company
BOS	Billing Output Specifications
BRI	Basic Rate ISDN
BRCS	Business and Residential Customer Service
C	Network Element Combination
C-DTTA	Combo of Dedicated Transport & Tandem
C-LPLS	Combo of Loop & Local Switching
CABS	Carrier Access Billing Systems
CAMA ANI	Centralized Automatic Message Accounting - Automatic Number Identification
CAP	Competitive Access Provider
CCITT	Consultative Committee on International Telegraph & Telephone
CCL	Common Carrier Line
CCS	Communications Channel Signaling
CCS7	Common Channel Signaling System 7
CCSNIS	Common Channel Signaling Network Interface Specification

CI	Customer Interface
CIC	Carrier Identification Code
CF/B	Call Forward on Busy
CF-B/DA	Call Forward on Busy/Don't Answer
CF/DA	Call Forward Don't Answer
CgPN	Calling Party Number
CLASS	Custom Local Area Signaling Service
CLASS/LASS	Customer Local Area Signaling Services
CLC	Carrier Liaison Committee
CLEC	Competitive Local Exchange Carrier
CLLI	Common Language Location Identifier
CMDS	Centralized Message Distribution System
CMIP	Coded Mark Inversion Protocol
CN	Charge Number
CO	Central Office
CPE	Customer Premises Equipment
CRDD	Customer Requested Due Dates
CSD	Circuit Switched Data
CT	Common Transport
CY	Current Year
D	Data
DA	Directory Assistance
DACS	Digital Access Crossconnect Systems
DB	Database
DB	Service Central Points/Databases
DCC	Data Communications Channel
DCMS	Digital Circuit Multiplication Systems
DCS	Digital Cross-Connect System
DDD	Desired Due Date
DID	Direct Inward Dialing
DLC	Digital Loop Carrier
DLCI	Data Link Connection Identifier
DMOQs	Direct Measures of Quality
DN	Directory Numbers
DN-RI	Directory Number - Route Index
DS-1	Digital Signal Level One
DS-3	Digital Signal Level Three
DSAP	Due Date Support Application
DS0	Digital Signal Level Zero
DSI	Digital Speech Interpolation
DSN	Data Set Name
DSX	Digital Cross Connect

DT	Dedicated Transport
DTMF	Dual-Tone Multi Frequency
DTN	Destination Telephone Number
E	Network Element
E&M	Ear & Mouth Signaling
E-LP	Element Loop
EAMF	Equal Access Multi-Frequency
EBCDIC	Extended Binary-Coded Decimal Interexchange Code
EBI	Electronic Bonding Interface
EDD	Envelope Delay Distortion
EDI	Electronic Data Interchange
EFT	Electronic Fund Transfer
EI	Electronic Interface
EI	Emergency Interrupt
ELI	Emergency Line Interrupt
ERL	Echo Return Loss
EMR	Exchange Message Record
EO	End Office
ERMA	Engineering Records Mark-up and Assignment
ES	Errored Second
ESF	Extended Super Frame
ESL	Essential Service Line
ETTR	Estimated Time to Repair
FCC	Federal Communications Commission
FDI	Feeder Distribution Interface
FN	Fiber Node
FOC	Firm Order Confirmation
FRF	Frame Relay Forum
FUNI	Framebased User to Network Interface
GTT	Global Title Translation
HDBH	High-day Busy Hour
HDT	Host Digital Terminal
HFC	Hybrid Fiber Coax
HFC-HDT	Hybrid Fiber Coax - Host Digital Terminal
IBC	Initial Billing Company
IC/M	Intelligent Loop Concentrator/Multiplexer
ICS	Inter-Company Settlements
ID	Remote Identifiers
IEC	Interexchange Carrier
IECs	Interexchange Carriers
IEEE	Institute of Electrical and Electronic Engineers
IISP	Interim Interswitch Signaling Protocol

ILEC	Incumbent Local Exchange Carrier
IMD	Intermodulation Distortion
INA	Integrated Network Access
INP	Interim Number Portability
IPP	Independent Payphone Provider
ISDN	Integrated Services Digital Network
ISDNUP	Integrated Services Digital Network User Part
ISNI	Intermediate Signal Network Identifier
ISO	International Standardization Organization
ISUP	Integrated Services User Part
ITU	International Telecommunications Union
IVMS	Interswitch Voice Messaging Service
IXC	Interexchange Carriers
LARG	LIDB Access Routing Guide
LASS	Local Area Signaling Services
LATA	Local Access Transport Area
LC	Loop Concentrator/Multiplexor
LCC	Line Class Code
LCSC	Local Carrier Service Center
LD	Loop Distribution
LEC	Local Exchange Carrier
LEC DA	LEC Directory Assistance
LEC SCE	LEC Service Creation Environment
LEC SCP	LEC Service Control Point
LEC SMS	LEC Service Management System
LEC SSP	LEC Service Switching Point
LERG	Local Exchange Routing Guide
LF	Loop Feeder
LGX	Lightguide Cross-Connect
LIDB	Line Information Data Base
LMI	Local Management Interface
LNP	Local Number Portability
LOF	Loss of Frame
LOS	Loss of Signal
LP	Loop
LRECL	Logical Record Length
LRN	Local Routing Number
LS	Local Switching
LSO	Local Serving Office
LSSGR	LATA Switching Systems Generic Requirements
MDF	Main Distribution Frame
MDU	Multiple Dwelling Unit

MDU/BCL	Multiple Dwelling Unit/Business Customer Location
MF	Multi-Frequency
MIB	Management Information Base
MLT	Mechanized Loop Tests
MOP	Methods of Procedure
MOS	Modified Operator Services
MPB	Meet-Point Billing
MR	Modification Request
MRVT	MTP Routing Verification Test
MSAG	Master Street & Address Guide
MTP	Message Transfer Port
MTTR	Mean Time to Repair
MWI	Message Waiting Indicator
NCS	National Communications System
NEBS	Network Equipment Building System
NEC	National Electrical Code
NECA	National Exchange Carrier Association
NESC	National Electrical Safety Code
NGDLC	Next Generation Digital Loop Carrier
NI	Network Interface Device
NID	Network Interface Device
NIU	Network Interface Unit
NMS	Network Management System
NNI	Network to Network Interface
NSEP	National Security Emergency Preparedness
NVT	Network Validation Test
OAM	Operation and Maintenance
OAM&P	Operations Administration Maintenance & Provisioning
OBF	Open & Billing Forum
OC	Optical Carrier
OSHA	Occupational Safety and Health Act
ODS	Optical Distribution
OLI	Originating Line Indicator
OMAP	Operations, Maintenance & Administration Part
OOF	Out-of-Frame
ORT	Operational Readiness Test
OS	Operator Services
OSPS	Operator Services Position System
OSS	Operations Support Systems
OSSGR	Operator Services Systems Generic Requirements
OTS	Operator Transfer Service
PBX	Private Branch Exchange

PDD	Post Dial Delay
PDH	Plesiochronous Digital Hierarchy
PEC	Primary Exchange Carrier
PIC	Primary Interexchange Carrier
PLU	Percent Local Usage
PNP	Permanent Number Portability
POI	Point of Interface
POI	Points of Interconnection
POT	Point of Termination
POTS	Plain Old Telephone Service
PRI	Primary Rate Interface
PSAP	Public Safety Answering Point
PSD	Packet Switched Data
P/SIMS	Products and Services Inventory Management System
PSTN	Public Switched Telecommunications Network
PUC	Public Utilities Commission
RAO	Revenue Accounting Office
RCF	Remote Call Forwarding
RECFM	Record Format
RI	Route Index
RIC	Residual Interconnection Charges
RI-PH	Route Index - Portability Hub
ROW	Right of Way
RPC	Regional Processing Center
RSAG	Regional Street Address Guide
RSM	Remote Switch Module
RT	Remote Terminal
SAG	Street Address Guide
SBC	Subsequent Billing Company
SCCP	Signaling Connection Control Point
SCD	Signal Correlated Distortion
SCE	Service Creation Environment
SCP	Service Control Points
SDH	Synchronous Digital Hierarchy
SECAB	Small Exchange Carrier Access Billing
SES	Severely Errored Second
SFE	Short Failure Event
SL	Signaling Link Transport
SMDI	Standard Message Desk Interface
SMDI-E	Standard Message Desk Interface - Enhanced
SMS	Service Management System
S/N	Signal-to-Noise Ratio

SNMP	Simple Network Management Protocol
SONET	Synchronous Optical Network
SPOC	Single Point of Contact
SPOI	Signaling Point of Interconnection
SRVT	SCCP Routing Verification Test
SS	SS7 Message Transfer & Connection Control
SS7	Signaling System 7
SSP	Switching Services Port
STP	Signaling Transfer Point
STPS	Signaling Transfer Point Switch
STS	Synchronous Transport Signal
SWF-DSI	Switched Functional DS1 Service Capability
T&M	Time & Material
TCAP	Transaction Capabilities Application Port
TDEV	Time Deviation
TDI	Tie Down Information
TELRIC	Total Element Long Run Incremental Cost
THDBH	Ten-High-Day Busy Hour
TIA/EIA	Telecommunications Industries Association/Electronic Industries Association
TLN	Telephone Line Number
TR	Technical Requirements
TS	Tandem Switching
TSG	Trunk Sub-Group
TSGR	Transport System Generic Requirements
TSLRIC	Total Service Long Run Incremental Cost
TSP	Telecommunications Services Priority
UI	Unit Intervals
UNI	User to Network Interface
VB	Variable Block
VCI	Virtual Channel Identifier
VF	Voice Frequency
WDM	Wavelength Division Multiplex
WTN	Working Telephone Number

"Act" means the Telecommunications Act of 1996.

"Advanced Intelligent Network (AIN)" is a network functionality that permits specific conditions to be programmed into a switch which, when met, directs the switch to suspend call processing and to receive special instructions for further call handling instructions in order to enable carriers to offer advanced features and services.

"Affiliate" is as defined in the Act.

"Agreement" has the meaning set forth in Section 1 of the General Terms and Conditions.

"AMA" means the Automated Message Accounting structure inherent in switch technology that initially records telecommunication message information. AMA format is contained in the Automated Message Accounting document, published by Bellcore as GR-1100-CORE which defines the industry standard for message recording.

"Ancillary Functions" has the meaning set forth in Part 3 of the General Terms and Conditions.

"Applicable Law" is as defined in Section 22.6 of the General Terms and Conditions.

"As Defined in the Act" means as specifically defined by the Act and as interpreted in the duly authorized rules and regulations of the FCC or Commission.

"Automatic Location Identification/Data Management System (ALI/DMS)" means the emergency services (E911/911) database containing customer location information (including name, address, telephone number, and sometimes special information from the local service provider) used to determine to which Public Safety Answering Point ("PSAP") to route the call.

"Automatic Route Selection (ARS)" is a service feature that provides for automatic selection of the least expensive or most appropriate transmission facility for each call based on criteria programmed into the system.

"Bellcore" means Bell Communications Research, Inc.

"BellSouth" has the meaning set forth in the preface.

"BellSouth Customers" means any business or residence customer for BellSouth services.

"Bill and Keep" is a reciprocal compensation arrangement whereby the compensation that one company offers to another for the completion of its calls is the agreement to complete the other company's calls in a like manner.

"BLV/BLI (Busy Line Verify/Busy Line Interrupt) Traffic" or "BLV/BLI Call" means an operator call in which the end user inquires as to the busy status of, or requests an interruption of, a call on an Exchange Service.

"Bona Fide Request" has the meaning ascribed to such term in Attachment 14.

"CABS" means the Carrier Access Billing System which is contained in a document prepared under the direction of the Billing Committee of the OBF. The Carrier Access Billing System document is published by Bellcore in Volumes 1, 1A, 2, 3, 3A, 4 and 5 as Special Reports SR-OPT-001868, SR-OPT-001869, SR-OPT-001871, SR-OPT-001872, SR-OPT-001873, SR-OPT-001874, and SR-OPT-001875, respectively, and contains the recommended guidelines for the billing of access and other connectivity services.

"CENTREX" means a Telecommunications Service that uses central office switching equipment for call routing to handle direct dialing of calls, and to provide many private branch exchange-like features and includes BellSouth's ESSX®, MultiServe®, Prestige® services.

"CLASS (Custom Local Area Signaling Service) and Custom Features" means a grouping of optional enhancements to basic local exchange service that offers special call handling features to residential and single-line business customers (e.g., call waiting, call forwarding and automatic redial).

"Claim" has the meaning ascribed to such term in Section 10.4 of the General Terms and Conditions.

"Collocation" has the meaning set forth in Attachment 3, Section 2.1.

"Combinations" consist of multiple Network Elements that are logically related to enable Sprint to provide service in a geographic area or to a specific customer and that are placed on the same order by Sprint.

"Commission" means State Commission as Defined in the Act.

"Common Transport" has the meaning set forth in Attachment 2, Section 9.1.

"Conduit" has the meaning set forth in Attachment 3, Section 3.

"Confidential Information" means confidential or proprietary technical or business information given by the Discloser to the Recipient and further defined in Section 18.1 of the General Terms and Conditions.

"Contract Year" means a twelve (12) month period during the term of the contract commencing on the Effective Date and each anniversary thereof.

"Cooperative Testing" has the meaning set forth in Attachment 2, Section 16.1.1.

"CRIS/CLUB" means Customer Record Information System/Customer Local Usage Billing.

"Customer Proprietary Network Information (CPNI)" is as defined in the Act.

"Customer Usage Data" means the local Telecommunications Services usage data of a Sprint Customer, measured in minutes, sub-minute increments, message units, or otherwise, that is recorded by BellSouth and forwarded to Sprint.

"Dark Fiber" has the meaning set forth in Attachment 2, Section 15.1.1.

"Databases" has the meaning set forth in Attachment 2, Section 13.1.1

"Dedicated Transport" has the meaning set forth in Attachment 2, Section 10.1.1.

"Defaulting Party" is a Party in breach of a material term or condition of the Agreement.

"Digital Cross-Connect System" has the meaning set forth in Attachment 2, Sections 10.5.1.1 and 10.5.1.2.

"Directory Listings" has the meaning set forth in Section 20.1 of the General Terms and Conditions.

"Directory Assistance Service" has the meaning set forth in Attachment 2, Section 8.3.

"Discloser" means that Party to this Agreement which has disclosed Confidential Information to the other Party.

"Distribution Media" has the meaning set forth in Attachment 2.

"Effective Date" is the date indicated in the Preface on which the Agreement shall become effective.

"EMR" means the Exchange Message Record System used among LECs for exchanging telecommunications message information for billable, non-billable, sample, settlement and study data. EMR format is contained in BR-010-200-010 CRIS Exchange Message Record, published by Bellcore and which defines the industry standard for exchange message records.

"Environmental Hazard" means (1) a release, discharge, leak, spill or disposal (collectively referred to hereafter as "release") of HAZARDOUS MATERIALS has occurred on premises or property that is related to the performance of this Agreement and that such affected material or media is demonstrated through applicable or appropriate testing method to require remediation or removal as determined by all laws, ordinances, statutes, codes, rules, regulations, orders and decrees of the United States, the state, county, city or any other political subdivision in which the release has occurred, and any other political subdivision, agency or instrumentality exercising jurisdiction over the release, including any applicable federal and state case law and common law interpreting any of the foregoing or 2) any event involving, or exposure to, HAZARDOUS MATERIALS which poses risks to human health, safety or the environment (including, without limitation, indoor or outdoor environment(s) and is regulated under any applicable laws or regulations as described in (1).

"Enhanced White Pages" means optional features available for White Pages Directory listings (e.g., bold, all capitals, additional line of text, indented).

"Enhanced Yellow Pages" means optional features available for Yellow Pages Directory listings (e.g., red type, bold, all capitals, additional line of text, indented).

"E911 Service" is a method of routing 911 calls to a PSAP that uses customer location data in the ALI/DMS to determine the PSAP to which a call should be routed.

"Filing" has the meaning set forth in Section 9.2 of the General Terms and Conditions.

"Follow-on Agreement" has the meaning set forth in Section 2.2 of the General Terms and Conditions.

"Governmental Authority" means any federal, state, local, foreign or international court, government, department, Commission, board, bureau, agency, official, or other regulatory, administrative, legislative or judicial authority with jurisdiction.

"Hazardous Materials" means any hazardous or toxic substance, material or waste listed in the United States Department of Transportation HAZARDOUS MATERIALS Table at 49 CFR 172.101; any hazardous substance listed by the Environmental Protection Agency (EPA) under the Comprehensive Environmental Response,

Compensation, and Liability Act (CERCLA), 42 U.S.C. §§ 9601 et. seq., as amended, and found at 40 CFR Part 302; any hazardous waste listed under the Resource Conservation and Recovery Act (RCRA), 42 U.S.C. §§ 6901 et. seq., as amended, and found at 40 CFR Part 261; any toxic substance regulated by the Toxic Substances Control Act, 15 U.S.C. §§ 2601 et. seq., as amended; any insecticide, fungicide, or rodenticide regulated by the Federal Insecticide, Fungicide, and Rodenticide Act, 7 U.S.C. §§ 136 et. seq.; and the following specified substances or materials, that may or may not be regulated by the above: (1) asbestos or asbestos-containing materials; (2) petroleum or petroleum-based or derived products or by-products; (3) polychlorinated biphenyls (PCBs); and (4) radon.

"Interconnection" is as described in the Act and refers to the linking of two or more telecommunications networks for the purpose of terminating local telephone calls.

"Interim Number Portability (INP)" is as described in the Act and means the delivery of LNP capabilities, from a customer standpoint in terms of call completion, with as little impairment of functioning, quality, reliability, and convenience as possible and from a carrier standpoint in terms of compensation, through the use of existing and available call routing, forwarding, and addressing capabilities.

"Line Information Data Base(s) (LIDB)" means one or all, as the context may require, of the Line Information Databases owned individually by ILECs and other entities which provide, among other things, calling card validation functionality for telephone line number cards issued by ILECs and other entities. A LIDB also contains validation data for collect and third number-billed calls, which include billed number screening.

"Local Exchange Carrier" is as defined in the Act.

"Local Number Portability (LNP)" means Interim Number Portability (INP) or Permanent Number Portability (PNP).

"Local Number Portability Database" supplies routing numbers for calls involving numbers that have been ported from one local service provider to another and is further defined in Attachment 2, Section 13.3.1.

"Local Service" has the meaning set forth in Section 1 of the General Terms and Conditions.

"Local Switching" has the meaning set forth in Attachment 2, Section 7.1.

"Local Traffic" means any telephone call that originates and terminates in the same LATA and is billed by the originating Party as a local call, including any call terminating in an exchange outside of BellSouth's service area with respect to which

BellSouth has a local interconnection agreement with an independent LEC, with which Sprint is not directly interconnected.

"Loop" or "Loop Combination" has the meaning set forth in Attachment 2, Section 2.1.1.

"Loop Concentrator/Multiplexer" has the meaning set forth in Attachment 2, Section 5.1.

"Loop Distribution" has the meaning set forth in Attachment 2, Section 4.

"Loop Feeder" has the meaning set forth in Attachment 2, Section 6.1.1.

"MECAB" means the Multiple Exchange Carrier Access Billing document prepared under the direction the Billing Committee of the OBF. The Multiple Exchange Carrier Access Billing document, published by Bellcore as Special Report SR-BDS-000983, contains the recommended guidelines for the billing of access and other connectivity services provided by two or more LECs (including LECs and CLECs), or by one LEC or CLEC in two or more states within a single LATA.

"MECOD" means the Multiple Exchange Carriers Ordering and Design (MECOD) Guidelines for Access Services- Industry Support Interface, a document developed under the auspices of the Billing Committee of the OBF. The MECOD document, published by Bellcore as Special Report SR STS-002643, establishes recommended guidelines for processing orders for access and other connectivity services which is to be provided by two or more LECs (including LECs and CLECs), or by one LEC or CLEC in two or more states within a single LATA.

"Network Element" is as defined in the Act.

"Network Interface Device" has the meaning set forth in Attachment 2, Section 4.1.1.1.

"911 Service" means a universal telephone number which gives the public direct access to the PSAP. Basic 911 service collects 911 calls from one or more local exchange switches that serve a geographic area. The calls are then sent to the correct authority designated to receive such calls.

"OBF" means the Ordering and Billing Forum (OBF), which functions under the auspices of the Carrier Liaison Committee (CLC) of the Alliance for Telecommunications Industry Solutions (ATIS).

"Operator Systems" has the meaning set forth in Part I, Section 30.9.5.

"OUTPLOC" is as described in Section 28.6.22 of Part I of the Agreement.

"Parties" means Sprint and BellSouth.

"Permanent Number Portability (PNP)" means the use of the Local Routing Number (LRN) database solution to provide fully transparent LNP for all customers and all providers without limitation.

"Pole Attachment" has the meaning set forth in Attachment 3.

"Premises" is as defined in the Act.

"Public Safety Answering Point (PSAP)" means the designated agency to which calls to E911/911 services are routed.

"Real Time" means the actual time in which an event takes place, with the reporting on or the recording of the event practically simultaneous with its occurrence.

"Recipient" means that Party to this Agreement to which Confidential Information has been disclosed by the other Party.

"Recorded Usage Data" has the meaning set forth in Attachment 7, Section 3.1.

"Release" means any release, spill, emission, leaking, pumping, injection, deposit, disposal, discharge, dispersal, leaching, or migration, including without limitation, the movement of Environmental Hazards through or in the air, soil, surface water or groundwater, or any action or omission that causes Environmental Hazards to spread or become more toxic or more expensive to investigate or remediate.

"Retail Rates" means the lowest prices that BellSouth actually charges its customers.

"Rights of Way (ROW)" has the meaning set forth in Attachment 3.

"RLEC" The terms Regional Local Exchange Company ("RLEC"), Local Exchange Company ("LEC"), and Incumbent Local Exchange ("ILEC") are used interchangeably throughout this Agreement.

"SECAB" means the Small Exchange Carrier Access Billing document prepared by the Billing Committee of the OBF. The Small Exchange Carrier Access Billing document, published by Bellcore as Special Report SR OPT - 001856, contains the recommended guidelines for the billing of access and other connectivity services.

"Served Premises" means collectively, the Sprint designated locations to which Sprint orders Network Elements, Ancillary Functions or Combinations.

"Service Control Point" has the meaning set forth in Attachment 2, Section 13.1.2.

"Services and Elements" means collectively Local Services, Network Elements, Combinations, Ancillary Functions, and Additional Features.

"Service Order" means the placement of an order for Services or Elements.

"Signaling Link Transport" has the meaning set forth in Attachment 2, Section 11.1.

"Signaling Transfer Points" has the meaning set forth in Attachment 2, Section 12.1.

"Sprint" has the meaning set forth in the Preface.

"Sprint Customer" means any business or residential customer for Sprint services.

"SS7 Network Interconnection" has the meaning set forth in Attachment 2.

"Synchronization" has the meaning set forth in Attachment 2, Section 16.4.1.

"Tandem Switching" has the meaning set forth in Attachment 2, 14.1.

"Telephone Relay Service" provides to speech and hearing-impaired callers a service that enables callers to type a message into a telephone set equipped with a keypad and message screen and to have a line operator read the message to a recipient and to relay message recipients' response to the speech or hearing-impaired caller.

"Voluntary Federal Customer Financial Assistance Programs" are Telecommunications Services provided to low-income subscribers, pursuant to requirements established by the appropriate state regulatory body.

"Waste" means all hazardous and non-hazardous substances and materials which are intended to be discarded, scrapped, or recycled, associated with activities Sprint or BellSouth or their respective contractors or agents perform at Work Locations. It shall be presumed that all substances or materials associated with such activities, that are not in use or incorporated into structures (including without limitation damaged components or tools, leftovers, containers, garbage, scrap, residues or byproducts), except for substances and materials that Sprint, BellSouth or their respective contractors or agents intend to use in their original form in connection with similar activities, are Waste. "Waste" shall not include substances, materials or components incorporated into structures (such as cable routes) even after such components or structure are no longer in current use.

"Work Locations" means any real estate that BellSouth owns, leases or licenses or in which it holds easements or other rights to use, or does use, in connection with this Agreement.

PERFORMANCE MEASUREMENT**1. PERFORMANCE MEASUREMENT - DMOQ's**

- 1.1 BellSouth, in providing Services and Elements to Sprint pursuant to this Agreement, shall provide Sprint the same quality of service that BellSouth provides itself and its end-users. This Attachment 12 includes Sprint's minimum service standards and measurements for those requirements. The Parties have agreed to five (5) categories of DMOQs: (1) Provisioning; (2) Maintenance; (3) Billing (Data Usage and Data Carrier); (4) LIDB; and (5) Account Maintenance. The measurements are summarized on Appendix I of this Attachment 12 which is incorporated herein by reference. Each category of DMOQ includes measurements which focus on timeliness, accuracy and quality. BellSouth shall measure the following activities to meet the goals provided herein.
- 1.2 All DMOQs shall be measured on a monthly basis and shall be reported to Sprint in a mutually agreed upon format which will enable Sprint to compare BellSouth's performance for itself with respect to a specific measure to BellSouth's performance for Sprint for that same specific measure. Separate measurements shall be provided for residential customers and business customers.
- 1.3 DMOQs being measured pursuant to this Agreement shall be reviewed by Sprint and BellSouth quarterly to determine if any additions or changes to the measurements and the standard shall be required or, if process improvements shall be required.

2. PROVISIONING DMOQs

- 2.1 Installation functions performed by BellSouth will meet the following DMOQs:

Desired Due Date: (The following intervals are being provided until such time that desired due date is implemented. The performance target for each interval is that 98% of all intervals will be met).

Service	Interval
INSTALLATION	
Lines/trunks with no premises visit:	

SPRINT - FL

04/30/97

<i>Business</i>	
1-5 lines (NEW)	24 hours
1-20 lines	3 business days
21-40 lines	7 business days
41-60 lines	12 business days
Over 60 lines	To be negotiated
<i>Residential</i>	Within 24 hours of Service Order receipt
Lines/trunks with premises visit:	
<i>Business</i>	
1-20 lines	5 business days
21-40 lines	10 business days
41-60 lines	14 business days
Over 60 lines	Individual case basis
<i>Residential</i>	Within 72 hours of Service Order receipt
Business lines/trunks; plant or other facilities not available	Individual case basis
Centrex station lines	
1-20 lines	5 business days
21-50 lines	8 business days
Over 50 lines	Individual case basis
Unbundled switching elements	
<i>Business or Residential</i>	2 business days

Other unbundled elements	
<i>Business or Residential</i>	5 business days
FEATURE CHANGES	
Orders received before 12:00pm	Completed on day of receipt
Orders received after 12:00pm	Completed before 12:00pm next business day
SERVICE DISCONNECTS	
With no premises visits	
<i>Business or Residential</i>	Within 4 hours after receipt of Service Order
With CO change or subscriber premises visit	
<i>Business or Residential</i>	Within 24 hours after receipt of Service Order
Unbundled switching elements	
<i>Business or Residential</i>	Within 4 hours
Other unbundled elements	
<i>Business or Residential</i>	Within 24 hours

Committed Due Date Met:

Residence: >99%
Business: >99.5%
UNE: >98%

SPRINT - FL

04/30/97

Feature Additions and Changes:

Order received before 12PM completed on day of receipt 99% of the time

Order received after 12PM completed before 12 PM next business day 99% of the time

Service Orders provisioned as requested:

Residence: >99%

Business: >99.5%

UNE: >99%

Missed Appointments that require a premise visit:

Residence: <1%

Business: 0%

Firm Order Confirmation (manual) within 24 hours:
99% of the time

Firm Order Confirmation (EI) within 4 hours:
99% of the time

Notice of reject or error status within 1 hour of receipt:
98% of the time

No trouble reports within 30 days of service order completion:
99% of the time

3. MAINTENANCE DMOQs

- 3.1 Where an outage has not reached the threshold defining an emergency network outage, the following quality standards shall apply with respect to restoration of Local Service and Network Elements or Combination. Total outages requiring a premises visit by a BellSouth technician that are received between 8 a.m. to 6 p.m. on any business day shall be restored within four (4) hours of referral, ninety percent (90%) of the time.

Total outages requiring a premises visit by a BellSouth technician that are received between 6 p.m. and 8 a.m. on any business day and

Saturday, Sunday or holiday, shall be restored during the following business day in accordance with the following performance metric: within four (4) hours of 8 a.m., ninety percent (90%) of the time. Total outages which do not require a premises visit by a BellSouth technician shall be restored within two (2) hours of referral, eighty-five percent (85%) of the time.

- 3.2 Trouble calls (e.g., related to Local Service or Network Element or Combination degradation or feature problems) which have not resulted in total service outage shall be resolved within twenty-four (24) hours of referral, ninety-five percent (95%) of the time, irrespective of whether or not resolution requires a premises visit. For purposes of this Section, Local Service or a Network Element or Combination is considered restored, or a trouble resolved, when the quality of the Local Service or Network Element or Combination is equal to that provided before the outage, or the trouble, occurred.
- 3.3 The BellSouth repair bureau shall provide to Sprint the "estimated time to restore" with at least ninety-seven percent (97%) accuracy.
- 3.4 Repeat trouble reports from the same customer in a 30 days period shall be less than one percent (1%). Repeat trouble reports shall be measured by the number of calls received by the BellSouth repair bureau relating to the same telephone line during the current and previous report months.
- 3.5 BellSouth shall inform Sprint at least 95% of the time within ten (10) minutes of restoration of Local Service, Network Element, or Combination after an outage has occurred.
- 3.6 If service is provided to Sprint Customers before an Electronic Interface is established between Sprint and BellSouth, Sprint will transmit repair calls to the BellSouth repair bureau by telephone. In such event, the following standards shall apply: The BellSouth repair bureau shall answer its telephone and begin taking information from Sprint within twenty (20) seconds of the first ring, ninety-five percent (95%) of the time. Calls answered by automated response systems, and calls placed on hold, shall be considered not to meet these standards.
- 3.7 BellSouth will miss meeting end user appointments that require a premise visit less than 1% of the time.

4. BILLING (CUSTOMER USAGE DATA)

- 4.1 File Transfer

BellSouth will initiate and transmit all files error free and without loss of signal.

Metric:

$$\frac{\text{Number of FILES Received}}{\text{Number of FILES Sent}} \times 100$$

Notes: All measurement will be a on a rolling period.

Measurement: 6 months of file transfers
without a failure

4.2 Timeliness

BellSouth will mechanically transmit, via CONNECT:Direct, all usage records to Sprint's Message Processing Center three (3) times a day.

Measurement: 99.94% of all messages delivered on
the day the call was Recorded.

4.3 Completeness

BellSouth will provide all required Recorded Usage Data and ensure that it is processed and transmitted within thirty (30) days of the message create date.

Metric:

Total number of Recorded Usage Data records delivered during
current month minus Number of Usage Call Records held in error file
at the end of the current month

$$\frac{\text{Total number of Recorded Usage Data Records delivered during current month}}{\text{Total number of Recorded Usage Data Records delivered during current month}} \times 100$$

Measurement: $\geq 99.99\%$ of all records
delivered

4.4 Accuracy

BellSouth will provide Recorded Usage Data in the format and with the content as defined in the current BellCore EMR document.

Metric:

Total Number of Recorded Usage Data Transmitted Correctly
 -----X 100
 Total Number of Recorded Usage Data Transmitted
 Measurement: $\geq 99.99\%$ of all recorded
 records delivered

4.5 Data Packs

BellSouth will transmit to Sprint all packs error free in the format agreed.

Measurement: 6 months of Transmitted
 Packs without a rejected
 pack

Note: All measurements will be on a Rolling Period.

4.6 Recorded Usage Data Accuracy

BellSouth will ensure that the Recorded Usage Data is transmitted to Sprint error free. The level of detail includes, but is not limited to: detail required to Rating the call, Duration of the call, and Correct. Originating/Terminating information pertaining to the call. The error is reported to BellSouth as a Modification Request (MR). Performance is to be measured at 2 levels defined below. Sprint will identify the priority of the MR at the time of hand off as Severity 1 or Severity 2. The following are Sprint expectations of BellSouth for each:

Note: Severity 1 is customer affecting.

Measurement:

Severity 1: $\geq 90\%$ of the MR fixed in \leq
 24 hours and 100% of the
 MR fixed in ≤ 5 Days

Severity 2: $\geq 90\%$ of the MR fixed in 3
 Days and 100% of the MR
 fixed in ≤ 10 Days

4.7 Usage Inquiry Responsiveness

BellSouth will respond to all usage inquiries within twenty-four (24) hours of Sprint's request for information. It is Sprint's expectation to receive continuous status reports until the request for information is satisfied.

SPRINT - FL

04/30/97

Measurements:

100% of the Inquires
responded to within 24
hours

5. BILLING (CONNECTIVITY BILLING AND RECORDING)

- 5.1 The Parties have agreed to negotiate a pre-bill certification process set forth in Section 12 of Attachment 6. The process shall consider measurement of the following:

Billing Accuracy:

- Bill format
- Other charges and credits
- Minutes of use
- Customer Service Record

Timeliness

- Bill Delivery
- Service order billing
- Late billing notification
- Correction/adjustment dollars
- Bill period closure cycle time
- Minutes of use charges
- Customer service record

Customer satisfaction rating

- 5.2 Until such time when BellSouth forwards connectivity bills in CABS format, BellSouth will meet the following DMOQs:

Billing Accuracy

- All rates on paper bill are correct
- All inventory is correct (matches what was ordered and completed, i.e. lines, features and functions)
- All completed orders are billed on the next billing cycle
- All calculations are performed accurately

Timeliness

- Deliver bills within 10 days of billing date

6. LINE INFORMATION DATA BASE (LIDB)

- 6.1 BellSouth shall provide processing time at the LIDB within 1 second for 99% of all messages under normal conditions as defined in the technical reference in Section 13.8.5 of Attachment 2.

- 6.2 BellSouth shall provide 99.9 % of all LIDB queries in a round trip within 2 seconds as defined in the technical reference in Section 13.8.5 of Attachment 2.
- 6.3 Once appropriate data can be derived from LIDB, BellSouth shall measure the following:
- 6.3.1 There shall be at least a 99.9.% reply rate to all query attempts.
- 6.3.2 Queries shall time out at LIDB no more than 0.1% of the time.
- 6.3.3 Data in LIDB replies shall have at no more than 2% unexpected data values, for all queries to LIDB.
- 6.3.4 Group troubles shall occur for no more than 1% of all LIDB queries. Group troubles include:
- 6.3.4.1 Missing Group - When reply is returned "vacant" but there is no active record for the 6-digit NPA-NXX group.
- 6.3.4.2 Vacant Code - When a 6-digit code is active but is not assigned to any customer on that code.
- 6.3.5 There shall be no defects in LIDB Data Screening of responses.

7. ACCOUNT MAINTENANCE

- 7.1 When notified by a CLEC that a Sprint Customer has switched to CLEC service, BellSouth shall provision the change, and notify Sprint via CONNECT:Direct that the customer has changed to another service provider ("OUTPLOC") within one (1) business day, 100% of the time.
- 7.2 When notified by Sprint that a customer has changed his/her PIC only from one interexchange carrier to another carrier, BellSouth shall provision the PIC only change and convey the confirmation of the PIC change via the work order completion feed within one (1) business day, 100% of the time.
- 7.3 If notified by an interexchange carrier using an '01' PIC order record that a Sprint Customer has changed his/her PIC only, BellSouth will reject the order and notify that interexchange carrier a CARE PIC record should be sent to the serving CLEC for processing. 100% of all orders shall be rejected and the respective IXC notified within one (1) business day of BellSouth's receipt of the PIC order from the IXC.

APPENDIX I

LSR/UNE Service Performance Measurements (DMOQs)

DMOQ	Description	Performance Target*
Provisioning		
Desired Due Date Intervals	The following intervals are being provided until such time that Desired Due Date is implemented.	98%
INSTALLATION		
Lines/Trunks with no premises visit:		
<i>Business</i>		
1-5 lines (NEW)	24 hours	98%
1-20 lines	3 business days	98%
21-40 lines	7 business days	98%
41-60 lines	12 business days	98%
Over 60 lines	To be negotiated	98%
<i>Residential</i>	Within 24 hours of Service Order receipt	98%
Lines/trunks with premises visit:		
<i>Business</i>		

SPRINT - FL

04/30/97

1-20 lines	5 business days	98%
21-40 lines	10 business days	98%
41-60 lines	14 business days	98%
Over 60 lines	Individual case basis	98%
<i>Residential</i>	Within 72 hours of Service Order receipt	98%
Business lines/trunks; plant or other facilities not available	Individual case basis	98%
Centrex station lines		
1-20 lines	5 business days	
	8 business days	98%
21-50 lines		
	Individual case basis	98%
Over 50 lines		98%
Unbundled switching elements	2 business days	
<i>Business or Residential</i>		98%
Other unbundled elements	5 business days	
<i>Business or Residential</i>		98%

<p>FEATURE CHANGES</p> <p>Orders received before 12:00pm</p> <p>Orders received after 12:00pm</p>	<p>Completed on day of receipt</p> <p>Completed before 12:00pm next business day</p>	
<p>SERVICE DISCONNECTS</p> <p>With no premises visits</p> <p><i>Business or Residential</i></p> <p>With CO change or subscriber premises visit</p> <p><i>Business or Residential</i></p> <p>Unbundled switching elements</p> <p><i>Business or Residential</i></p> <p>Other unbundled elements</p> <p><i>Business or Residential</i></p>	<p>Within 4 hours after receipt of Service Order</p> <p>Within 24 hours after receipt of Service Order</p> <p>Within 4 hours</p> <p>Within 24 hours</p>	

Committed Due Date Met	Tracks compliance of meeting commitments.	>99% LSR Residence >99.5% LSR Business ≥98% UNE
Feature additions/changes - Order received before 12:00pm, completed on day of receipt - Orders received after 12:00pm, completed before 12:00pm next business day	Measures the committed interval given to Sprint orders requesting feature changes to existing services not requiring a dispatch.	99% 99%
Service orders provisioned as requested	Tracks compliance of provisioning services as committed on Firm Order Confirmation.	>99% Residence >99.5% Business ≥99% UNE
Missed Appointments	Tracks compliance of meeting commitments on appointments that require a premise visit.	Residence ≤1% Business ≤0%

Timely Receipt of status notices: - Firm Order Confirmation within 24 hours (for paper) - Firm Order Confirmation within 4 hours (for EI) - Notice of Reject or error status within 1 hour of receipt (paper/electronic)	Supports the ability of the Sprint representative to validate the status of ordered services.	99% 99% 98%
No trouble reported within 30 days of order completion	Measures reliability of service provided to Sprint end users.	≥99%
Maintenance		
Time to Restore Out of Service-Dispatch Required	Customer out of service and requires a dispatch to premises; Measures from BellSouth trouble receipt to Sprint close out.	90% ≤ 4 hours Bus. & Res.
Time to Restore Out of Service-No Dispatch Required	Customer out of service and requires a dispatch to premises; Measures from BellSouth trouble receipt to Sprint close out.	85% ≤ 2 hours Bus. & Res.
Time to Restore Service Impairment	Customer out of service and requires a dispatch to premises; Measures from BellSouth trouble receipt to Sprint close out.	95% ≤ 24 hours Bus. & Res.
Estimated Time to Restore	Measures accuracy of restoral commitment time	≥97% of Time Bus. & Res.

Repeat Troubles	Customer experiences no repeat troubles within 30 days of a trouble report.	$\leq 1\%$ for 30 Days Bus. & Res.
-----------------	---	---------------------------------------

Trouble Resolution Notification	BellSouth notifies Sprint within 10 minutes of a trouble restoral.	≥95% of Time Bus. & Res.
Speed of Answer	Measures that BellSouth begins taking information from Sprint within 20 seconds of first telephone ring.	≥95% of Time
Missed Appointments	Tracks compliance of meeting commitments on end user appointments.	≤1%
Billing (Customer Usage Data)		
File Transfer Accuracy	BellSouth will initiate and transmit all files error free and without loss of signal.	100% of all files transmitted error free and without loss of signal
Timeliness	BellSouth will mechanically transmit, via CONNECT:Direct, all usage records to Sprint's Message Processing Center three (3) times a day.	99.94% of all messages delivered on the day the call was Recorded.
Completeness	BellSouth will provide all required Recorded Usage Data and ensure that it is processed and transmitted within thirty (30) days of the message create date.	99.99% of all records delivered
Accuracy	BellSouth will provide Recorded Usage Data in the format and with the content as defined in the current BellCore EMR document.	99.99% of all recorded records delivered
Data Packs	BellSouth will transmit all packs error free in the format agreed.	100% of all packs transmitted error free
Recorded Usage Data Accuracy Severity 1	BellSouth will ensure that the Recorded Usage Data is transmitted error free. The level of detail includes: detail to rate the call; duration of the call; Correct Originating and Terminating information pertaining to the call. The error will be reported to BellSouth as a Severity 1 or 2 Modification Request (MR).	≥ 90% of the MR corrected in ≤ 24 hours and 100% of the MR corrected in ≤ 5 days ≥ 90% of the MR corrected in 3 days and 100% of the MR

SPRINT - FL

04/30/97

Severity 2	Note: Severity 1 is customer affecting.	corrected in ≤ 10 days
Usage Inquiry Responsiveness	BellSouth will respond to all usage inquiries within twenty-four (24) hours of Sprint's request for information. Continuous status reports should be reported until the request for information is satisfied.	100% of inquiries responded to in 24 hours
Billing (Connectivity Billing and Recording)		
Billing Accuracy	Sprint and BellSouth have agreed to negotiate a pre-bill certification process set forth in Attachment 6, Paragraph 12 and Attachment 12, Paragraph 5.1. Until such time when BellSouth forwards connectivity bills in CABS format, BellSouth will follow the measurements outlined in Attachment 12, Paragraph 5.2.	100% of all bills are accurate
Timeliness	Sprint and BellSouth have agreed to negotiate a pre-bill certification process set forth in Section 12 of Attachment 6 and Attachment 12, Paragraph 5.1. Until such time when BellSouth forwards connectivity bills in CABS format, BellSouth will follow the measurements outlined in Attachment 12, Paragraph 5.2.	100% of all bills are timely
Line Information Database		
LIDB processing time within 1 second.	Measures timeliness of LIDB processing time under normal conditions.	99% of all messages
Roundtrip LIDB queries within 2 seconds	Measures round trip processing time of LIDB queries.	99.9%
Reply rate to all query attempts	Measures the reply rate of LIDB query attempts.	99.9%
LIDB query timeouts	Measures the frequency of LIDB query timeouts.	$\leq 0.1\%$

Data accuracy of LIDB replies	Measures the accuracy of LIDB data.	≤2% unexpected data
Group troubles shall occur for no more than 1% of all LIDB queries. - Missing group - Vacant code	When reply is returned vacant but there is no active record for the 6 digit NPA NXX group. When a 6 digit code is active but is not assigned to any customer on that code.	≤1% ≤1%
Accuracy of LIDB data screening of responses	Measures the accuracy of the LIDB data screening process.	100% accuracy
Account Maintenance		
OUTPLOC (CLEC notifies BellSouth that a Sprint customer has switched Local Service Providers)	When notified by a CLEC that a Sprint customer has switched Local Service Providers, BellSouth shall provision the order, and notify Sprint via CONNECT:Direct that the customer has changed to another service provider within one (1) business day, 100% of the time.	100% notification within one (1) business day
LD PIC Only Change	When notified by Sprint that a customer has changed only his/her LD PIC from one interexchange carrier to another carrier, BellSouth shall provision the PIC Only Change and convey the confirmation of the PIC Change via the work order completion feed within one (1) business day, 100% of the time.	100% notification within one (1) business day
IXC PIC Reject (Interexchange carrier notifies BellSouth that a Sprint Local Customer has changed his/her LD PIC)	If notified by an interexchange carrier that a Sprint Local Customer has changed his/her LD PIC, BellSouth will reject the order and notify the interexchange carrier that Sprint is the Local Service Provider. 100% of the orders shall be rejected within one (1) business day.	100% of the orders rejected within one (1) business day

* BellSouth's performance under this Agreement shall provide Sprint with the capability to meet standards or other measurements that are at least equal to the level that BellSouth provides itself or is required to provide by law or its own internal procedures.

SPRINT - FL

04/30/97

Data accuracy of LIDB replies	Measures the accuracy of LIDB data.	≤2% unexpected data
Group troubles shall occur for no more than 1% of all LIDB queries. - Missing group - Vacant code	When reply is returned vacant but there is no active record for the 6 digit NPA NXX group. When a 6 digit code is active but is not assigned to any customer on that code.	≤1% ≤1%
Accuracy of LIDB data screening of responses	Measures the accuracy of the LIDB data screening process.	100% accuracy
Account Maintenance		
OUTPLOC (CLEC notifies BellSouth that a Sprint customer has switched Local Service Providers)	When notified by a CLEC that a Sprint customer has switched Local Service Providers, BellSouth shall provision the order, and notify Sprint via CONNECT:Direct that the customer has changed to another service provider within one (1) business day, 100% of the time.	100% notification within one (1) business day
LD PIC Only Change	When notified by Sprint that a customer has changed only his/her LD PIC from one interexchange carrier to another carrier, BellSouth shall provision the PIC Only Change and convey the confirmation of the PIC Change via the work order completion feed within one (1) business day, 100% of the time.	100% notification within one (1) business day
IXC PIC Reject (Interexchange carrier notifies BellSouth that a Sprint Local Customer has changed his/her LD PIC)	If notified by an interexchange carrier that a Sprint Local Customer has changed his/her LD PIC, BellSouth will reject the order and notify the interexchange carrier that Sprint is the Local Service Provider. 100% of the orders shall be rejected within one (1) business day.	100% of the orders rejected within one (1) business day

* BellSouth's performance under this Agreement shall provide Sprint with the capability to meet standards or other measurements that are at least equal to the level that BellSouth provides itself or is required to provide by law or its own internal procedures.

SPRINT - FL

04/30/97

BONA FIDE REQUEST PROCESS

- 1.0 Bona Fide Requests are to be used when Sprint requests a change to any Services and Elements provided hereunder, including features, capabilities, or functionality.
- 1.1 A Bona Fide Request shall be submitted in writing by Sprint and shall specifically identify the required service date, technical requirements, space requirements and/or such specifications that clearly define the request such that BellSouth has sufficient information to analyze and prepare a response. Such a request also shall include Sprint's designation of the request as being (i) pursuant to the Telecommunications Act of 1996 or (ii) pursuant to the needs of the business.
- 1.2 Although not expected to do so, Sprint may cancel, without penalty, a Bona Fide Request in writing at any time. BellSouth will then cease analysis of the request.
- 1.3 Within two (2) business days of its receipt, BellSouth shall acknowledge in writing, the receipt of the Bona Fide Request and identify a single point of contact and any additional information needed to process the request.
- 1.4 Except under extraordinary circumstances, within thirty (30) days of its receipt of a Bona Fide Request, BellSouth shall provide to Sprint a preliminary analysis of the Bona Fide Request. The preliminary analysis will include BellSouth's proposed price (plus or minus 25 percent) and state whether BellSouth can meet Sprint's requirements, the requested availability date, or, if BellSouth cannot meet such date, provide an alternative proposed date together with a detailed explanation as to why BellSouth is not able to meet Sprint's requested availability date. BellSouth also shall indicate in this analysis its agreement or disagreement with Sprint's designation of the request as being pursuant to the Act or pursuant to the needs of the business. If BellSouth does not agree with Sprint's designation, it may utilize the procedures set forth in Section 15 of the General Terms and Conditions of this Agreement. In no event, however, shall any such dispute delay BellSouth's processing of the request. If BellSouth determines that it is not able to provide Sprint with a preliminary analysis with thirty (30) days of BellSouth's receipt of a Bona Fide Request, BellSouth will inform Sprint as soon as practicable. Sprint and BellSouth will then determine a mutually agreeable date for receipt of the preliminary analysis.
- 1.5 As soon as possible, but in no event more than ninety (90) days after receipt of the request, BellSouth shall provide Sprint with a firm Bona Fide Request

quote which will include, at a minimum, the firm availability date, the applicable rates and the installation intervals, and a binding price quote.

- 1.6 Unless Sprint agrees otherwise, all proposed prices shall be the pricing principles of this Agreement, in accordance with the Act, and any applicable FCC and Commission rules and regulations. Payments for services purchased under a Bona Fide Request will be made as specified in this Agreement, unless otherwise agreed to by Sprint.
- 1.7 Within thirty (30) days after receiving the firm Bona Fide Request quote from BellSouth, Sprint will notify BellSouth in writing of its acceptance or rejection of BellSouth's proposal. If at any time an agreement cannot be reached as to the terms and conditions or price of the request, or if BellSouth responds that it cannot or will not offer the requested item in the Bona Fide Request and Sprint deems the item essential to its business operations, and deems BellSouth's position to be inconsistent with the Act, FCC or Commission regulations and/or the requirements of this Agreement, the dispute may be resolved pursuant to Section 15 of the General Terms and Conditions of this Agreement.

**INTERFACE REQUIREMENTS FOR ORDERING AND PROVISIONING,
MAINTENANCE AND REPAIR AND PRE-ORDERING**

1. Purpose

- 1.1 This Attachment 15 sets forth the interface requirements for ordering and provisioning, maintenance and repair and pre-ordering, where SPRINT provides service to its customers through resale of Local Services or through the use of unbundled Network Elements and Combinations.
- 1.2 For all Local Services, Network Elements and Combinations ordered under this Agreement, BellSouth will provide SPRINT and its customers ordering and provisioning, maintenance, and repair and pre-ordering services within the same level and quality of service available to BellSouth, its Affiliates, and its customers.

1.3 DELETED

2. Use of Standards

- 2.1 As described below, SPRINT and BellSouth agree to implement each interface based upon existing and evolving industry standards. The Parties shall transition the electronic interfaces to industry standards as those standards become available.
- 2.2 **DELETED**

3. Reimbursement

- 3.1 Reimbursement for operational interfaces shall be as determined by the appropriate regulatory agency as set forth in Part IV.

4. Interim Interfaces

- 4.1 The Parties have agreed upon certain interim interfaces to support Local Services, Network Elements and Combinations including:

Ordering and Provisioning
Maintenance and Repair
Pre-Ordering

Sprint - FL

04/30/97

Address Validation
Service Feature Availability
Telephone Number Assignment
Appointment Scheduling
Customer Service Record Requests

- 4.2 The interim interfaces for Ordering and Provisioning for Local Services include an 1 Electronic Data Interchange (EDI) Interface based on mutually agreed upon specifications. BellSouth agrees to share information regarding such 2 EDI interfaces, solicit SPRINT's comments, and as appropriate incorporate such comments into subsequent joint testing and implementation of the interface. BellSouth is engaged in the integration of this EDI feed into a Mechanized Service Order Generation System. Errors, rejects, jeopardy notices, and in-process provisioning status reports are provided through a combination of telephone calls and facsimile exchanges.
- 4.3 For Loop and Transport Unbundled Network Elements, the interim interfaces utilize BellSouth's Access Service Request (ASR) process with manual intervention as required, including the ordering of:
- CCS-SS7 Signaling Connections/Access Links
 - Line Information DataBase (LIDB) - Validation Service
 - 800 Access Ten Digit Screening
 - Local Interconnection/Trunking Arrangements
 - Operator Services - Directory Assistance and Toll & Assistance
 - Unbundled Exchange Access Loop
- 4.4 The interim interfaces for Maintenance and Repair include:
- a) telephonic exchanges between SPRINT and BellSouth maintenance and repair work center personnel; and
 - b) the use of BellSouth's TAFI interface for Plain Old Telephone Service (POTS) when available.

These will be used to accomplish the functions desired to be obtainable over the interface described in Section 5 following.

- 4.5 The interim interfaces for Pre-Ordering are as follows:

Sprint - FL

04/30/97

Address Validation - on-line Local Area Network to Local Area Network connectivity to BellSouth's Regional Street Address Guide.

Service/Feature Availability - file transfer download of BellSouth's Products/Services Inventory Management System files via the Network Data Mover Network using CONNECT:direct.

Telephone Number Assignment - request for and file transfer download of blocks of numbers reserved for SPRINT's use via the Network Data Mover Network using CONNECT: direct.

Appointment Scheduling - paper standard interval guidelines.

Customer Service Record Requests - BellSouth agrees to provide Customer Service Records upon request from Sprint. These records will be provided to Sprint via facsimile or other mutually agreed upon methods that have been reviewed by the CUC and approved by the Commission.

- 4.5.1 SPRINT acknowledges that BellSouth is developing additional interim interfaces that provide the capability to perform Pre-Ordering via an electronic interface using web technology. SPRINT reserves the right to review specifications for such interfaces as they become available, and the right to elect to use any such interface it deems operationally and economically viable.
- 4.6 BellSouth and Sprint agree to work together to implement separate electronic communication interfaces for pre-ordering, ordering and provisioning, and maintenance and repair that will replace these interim interfaces with the electronic interfaces described in Sections 5, 6, and 7 of this Attachment. For purposes of this Attachment electronic communication interface defines a machine-to-machine or application-to-application interface and excludes an interface that provides a presentation for manual entry.
- 4.6.1 As described below in Section 9, the Parties will establish a project plan and a Joint Implementation Agreement for each interface. The parties shall agree on specifications for a Sprint-specific proprietary pre-ordering

Sprint - FL

04/30/97

electronic interface on or before August 1, 1997, with implementation on or before March 31, 1998. Such specifications shall be based upon the draft Sprint architecture and protocol specifications submitted in April, 1997. The parties agree that any change to the architecture and protocol specifications may require the implementation date to be renegotiated. The Parties shall agree on specifications for an Ordering and Provisioning electronic interface utilizing EDI specifications as mutually agreed upon by the Parties on or before April 30, 1997, with implementation on or before August 30, 1997. The Parties shall agree on specifications based upon section 6 of this Attachment for a maintenance and repair electronic interface on or before December 31, 1997, with implementation on or before September 30, 1998. The dates set forth above shall govern implementation of the electronic interfaces unless a later date is mutually agreed upon by the Parties. Change control procedures will be established to provide for consideration of enhancements to standards which become available during the development cycle for an interface.

- 4.7 The Parties further agree to work collaboratively within the industry to establish and conform to uniform industry standards for electronic interfaces for ordering and provisioning, maintenance and repair and pre-ordering. Neither Party waives any of its rights as participants in industry forums in the implementation of the standards.

5. Electronic Interfaces for Ordering and Provisioning

5.1 Local Service Resale

- 5.1.1 The exchange of information relating to the ordering and provisioning of Local Service, when SPRINT is the customer of record for the resold service(s), will be based upon the most current interpretations of the American National Standards Institute (ANSI) Accredited Standards Committee (ASC) X12 Standards as documented by the Service Order Subcommittee (SOSC) of the Telecommunications Industry Forum/Electronic Data Interchange (TCIF/EDI) committee.
- 5.1.2 The information exchange will be forms-based, using Local Service Request (LSR) Form, End User Information Form, and the Resale Service Form developed by the OBF. The SOSC interpretations of the 850, 860, 855, 864, 865, and 997 transactions, in accordance with the OBF forms,

Sprint - FL

04/30/97

will be used to convey, when available and where applicable, all the necessary data to connect, modify or disconnect Local Services of BellSouth that SPRINT resells, including the capability to establish directory listings and perform service suspension, denial and restoral. In the absence of SOSC interpretations of the 850, 860, 855, 864, 854, and 997 transactions, both Parties agree to use the mutually defined EDI mappings.

- 5.1.3 If the EDI translator of BellSouth detects a syntax error(s), BellSouth will reject the order using the 997 transaction, identifying the type of syntax error(s) and indicate to SPRINT that the entire order must be resubmitted. If BellSouth detects that agreed upon data is missing or incorrect, subsequent to the EDI translator processing, BellSouth will reject the SPRINT order and indicate the need for SPRINT to resubmit the order. BellSouth agrees to develop an acceptable X.12 EDI transaction type for identifying and advising SPRINT of missing or incorrect data.
- 5.1.4 SPRINT and BellSouth will use an X.400 message standard, until it is replaced with a transaction-based protocol, and a mutually agreeable X.25 or TCP/IP based transport network for exchange of transactions. SPRINT and BellSouth will translate ordering and provisioning requests originating in their internal processes into the agreed upon forms and EDI transactions.
- 5.1.5 Both Parties agree to complete the defined translations, establish a query-response cycle time commitment, including but not limited to order rejection and firm order confirmation, and proceed to systems readiness testing, as more fully described in Section 7, that will result in a fully operational interface for resale of Local Service pursuant to Section 4.6.2 of this Attachment.
- 5.1.6 SPRINT and BellSouth agree to adapt the interface based on evolving standards. To the extent changes to SOSC implementation guidelines affect local service ordering, the Parties agree to use best efforts to implement such changes, including testing of changes introduced, within 7 months of the publication date of the TCIF/SOSC guidelines. This preceding target implementation obligation may be modified by mutual agreement.

Sprint - FL

04/30/97

5.2 Unbundled Network Elements

- 5.2.1 SPRINT and BellSouth will use two types of orders, an infrastructure Provisioning order and a Customer Specific Provisioning order, to establish local service capabilities based upon Unbundled Network Element architecture. The Infrastructure Provisioning order notifies BellSouth of the common use Network Elements and Combinations that SPRINT will require. For services covered in BellSouth's "OLEC-to-BellSouth Facility-Based" guide, this notification will occur through use of an ASR. BellSouth will make periodic updates to the OLEC guide to reflect UNEs that are found to be technically feasible by the appropriate regulatory agency. For services not covered in BellSouth's "OLEC-to-BellSouth Facility-Based" guide, this notification will occur through use of an Infrastructure Footprint Form. The Infrastructure Footprint Form, when applicable, and the associated ASR forms (Local Switching, Interoffice Transport, Signaling and Database, Operator Services and DA) order the Network Elements and Combinations used in common (across SPRINT retail customers) and identify the geographic area SPRINT expects to serve through the Network Elements and Combinations ordered. SPRINT and BellSouth may mutually agree to use an alternative format for exchange of Footprint Order related information, provided that the same information content is delivered.
- 5.2.2 For services not covered in BellSouth's "OLEC-to-BellSouth Facility-Based" guide, BellSouth will accept the Infrastructure/Footprint Form developed by SPRINT, or the mutually agreed upon equivalent format, until such time SPRINT and BellSouth agree that the OBF has adopted an acceptable alternative form. In addition, BellSouth will accept a modified version of the OBF Translation Questionnaire (TQ) Form. The modified TQ will be sent to BellSouth when BellSouth must modify the routing tables for its end offices to accommodate the treatment of customer calling associated with the combination of Network Elements that SPRINT is employing to deliver service. SPRINT will provide the Infrastructure/Footprint Form and all associated ASR forms.
- 5.2.3 When applicable, BellSouth will accept delivery of the Infrastructure Footprint Form and the modified TQ through the ASR process, including passing of the information over a file transfer network (e.g., Network Data

Sprint - FL

04/30/97

Mover Network) using the CONNECT:direct file transfer product unless another mutually agreeable exchange mechanism is established.

- 5.2.4 SPRINT and BellSouth agree to adapt the interface based upon evolving standards. Changes to OBF ASR forms and implementation guidelines, to the extent relevant to ordering and provisioning for Local Services, will be implemented based upon industry standard implementation schedules as set by the Telecommunications Service ordering Committee of OBF. This preceding target implementation obligation may be modified by mutual agreement.
- 5.2.5 When applicable, the Customer Specific Provisioning order will be based upon OBF LSR forms. The applicable SOSC implementation guidelines described in the prior paragraphs relating to resale of BellSouth retail services also apply to the Customer Specific Provisioning orders.
- 5.2.5.1 Unbundled loops are an exception to Section 5.2.5 above. Currently, BellSouth accepts an ASR form for the ordering of unbundled loops. BellSouth will use best efforts to adopt the LSR as the ordering document within 7 months of the published release of the TCIF/SOSC standard for ordering unbundled loops via EDI.
- 5.2.6 When applicable, BellSouth agrees that the information exchange will be forms-based using the Local Service Request Form, End User Information Form, Loop Service Form (which may ultimately be renamed the Loop Element form) and Port Form (which may ultimately be renamed the Switch Element Form) developed by the OBF. The SOSC interpretation of 850, 860, 855, 864, 865, and 997 transactions, in accordance with the OBF forms, will be used to convey all the necessary data to connect, modify or disconnect BellSouth's customer-specific UNEs employed by SPRINT to deliver Local Services. Unless the Parties otherwise agree, all EDI-based transactions for ordering BellSouth's customer-specific UNEs will occur over the interface utilized by SPRINT ordering Local Service for resale. Errors and rejections of orders will be treated as described in the paragraphs relating to resale of BellSouth Local Services. Customer-specific elements include, but are not limited to, the customer loop, the network interface device, the customer-dedicated portion of the local switch and any combination thereof.

Sprint - FL

04/30/97

5.2.7 SPRINT and BellSouth will use an X.400 message standard, until it is replaced by a transaction-based protocol, and a mutually agreeable X.25 or TCP/IP based network to exchange requests. SPRINT and BellSouth will translate ordering and provisioning requests originating in their internal processes into the agreed upon forms and EDI transactions. Both Parties agree to complete the defined translations, establish a query-response cycle time commitment, including but not limited to order rejection and firm order confirmation, and proceed to systems readiness testing, as more fully described in Section 8, that will result in an operational interface for ordering UNEs by December 31, 1997. SPRINT and BellSouth agree to adapt the interface based upon evolving standards. To the extent changes to SOSC implementation guidelines affect local service ordering and provisioning for customer specific unbundled Network Elements and Combinations, the Parties agree to use best efforts to implement such changes, including testing of changes introduced, within 7 months of the publication date of the TCIF/SOSC guidelines. This preceding target implementation obligation may be modified by mutual agreement.

5.3 Treatment of 860 Messages

5.3.1 BellSouth will accept an 860 transaction that contains the complete refresh of the previously provided order information (under the original 850 transaction) simultaneously with the supplemental (new/revised) information from SPRINT. This treatment with respect to the 860 transaction will be accepted by both Parties until the SOSC explicitly clarifies the information exchanges associated with supplementing orders or SPRINT and BellSouth mutually agreed to change the treatment. SPRINT and BellSouth will agree upon a mutually acceptable time frame for adapting their internal systems to accommodate any alteration to treatment of the 860 message described in this paragraph. In no event will the time frame for adaptation extend more than one year past the date the SOSC initiated change or SPRINT and BellSouth agreeing to modify the treatment of 860 messages.

6. Electronic Interfaces for Maintenance and Repair

6.1 Maintenance and repair information exchange will be transmitted over the same interface according to the same content definition both for resold

Sprint - FL

04/30/97

BellSouth retail Local Services and for services SPRINT provides using Network Elements or Combinations.

- 6.2 When technically feasible, SPRINT and BellSouth will, for the purpose of exchanging fault management information, establish an electronic bonding interface, based upon ANSI standards T1.227-1995 and T1.228-1995, and Electronic Communication Implementation Committee (ECIC) Trouble Report Format Definition (TRFD) Number 1 as defined in ECIC document ECIC/TRA/95-003, and all standards referenced within those documents. The Parties acknowledge that the present version of these standards supports different functions for different Network elements. Where a function is not presently supported for a given Network Element, the Parties agree to work collaboratively within the industry for its inclusion in future releases of the standards. The Parties will use and acknowledge functions currently implemented for reporting access circuit troubles. These functions include Enter Trouble, Request Trouble Report Status, Add Trouble Information, Modify Trouble Report Attributes, Trouble Report Attribute Value Change Notification and Cancel Trouble Report, all of which are fully explained in clauses 6 and 9 of ANSI T1.228-1995.
- 6.3 SPRINT and BellSouth will exchange requests over a mutually agreeable X.25 based network or if mutually agreeable, a TCP/IP based network may be employed. SPRINT and BellSouth will translate maintenance requests or responses originating in their internal processes into the agreed upon attributes and elements. Both Parties agree to complete the defined translations, and proceed to systems readiness testing that will result in an operational interface for local service delivery pursuant to Section 4.6.2 of this Attachment. SPRINT and BellSouth agree to adapt the interface based upon evolving standards. To the extent changes to NOF, ECIC or T1M1 standards affect the maintenance and repair functionality for Local Services, the Parties agree to use best efforts to implement such changes, including testing of changes introduced, within 7 months, but not longer than 9 months, of the publication of the standard by the relevant ATIS committee or subcommittee. This preceding target implementation obligation may be modified by mutual agreement.

Sprint - FL

04/30/97

7. Electronic Interfaces for Preordering

7.1 Transaction-Based Information Exchange

- 7.1.1** When applicable, the Parties agree that preordering information exchange, as defined in Section 4.5 preceding, will be transmitted over the same interface according to the same content definition both for resold BellSouth telecommunications services and for services provided using Network Elements and Combinations. BellSouth shall expeditiously develop and deploy an on-line electronic means for SPRINT to receive customer service records on a restricted basis that will appropriately safeguard a customer's privacy. This electronic interface must meet SPRINT's needs and also contain such safety provisions or restrictions to make sure that it safeguards customer privacy in an appropriate manner. SPRINT shall not be required to present prior written authorization from each customer to BellSouth before BellSouth allows access to Customer Service Records. SPRINT shall issue a blanket letter of authorization to BellSouth which states that SPRINT will obtain the customer's permission before accessing Customer Service records. BellSouth and SPRINT agree to develop an interface which will insure protection of customer privacy by discouraging roaming through customer information and that only provides the Customer Service Record necessary to provide telecommunications services. BellSouth and SPRINT will communicate and work with the Georgia Consumer Utility Counsel ("CUC") in order to ensure that the arrangements developed will meet the CUC's privacy concerns related to these matters. The demonstration of the electronic interface methodology and the plan for its deployment shall be presented to the Georgia Public Service Commission and to the CUC so that the CUC may review and provide comments or recommendations to the Commission. If the Commission directs that any changes be made to the initial methodology, or if any subsequent changes be made, or if any subsequent changes are proposed by the Parties, then the entire methodology and plan, including such changes, shall be submitted to the Commission for additional review. The electronic interface shall not be deployed until the Commission has reviewed the methodology and plan according to this procedure.

- 7.1.2 SPRINT and BellSouth will establish a mutually agreed upon transaction-based electronic communications interface for preordering pursuant to Sections 4.6.1 and 4.6.2 of this Attachment. This communications interface will transport the content necessary to perform inquiries for Switch/Feature Availability (on an exception basis when batch feed data is incomplete), Address Verification (on an exception basis when batch feed data is incomplete), Telephone Number Assignment, Appointment Scheduling, and Customer Service Records. SPRINT and BellSouth will exchange transactions over a mutually agreeable X.25 or TCP/IP based network.
- 7.1.3 SPRINT and BellSouth will translate preordering data elements used in their internal processes into the agreed upon forms and EDI. Both Parties will complete the defined translations, establish query-response cycle time commitments, including but not limited to notification of message acknowledgments and message rejections, and proceed to systems readiness testing, as covered in more detail in Section 8, that will result in a fully operational interface for local service delivery. The implementation date for this interface will be as stated in Section 4.6.2 of this Attachment. This preceding target implementation obligation may be modified by mutual consent.
- 7.1.4 SPRINT and BellSouth agree to adapt the interface based upon evolving standards. To the extent changes to OBF or SOSC EDI implementation guideline related to preordering functionality, the Parties agree to use best efforts to implement such changes, including testing of the changes introduced within 7 months of the date of published electronic interface standards by the relevant ATIS committee or subcommittee. This preceding target implementation obligation may be modified by mutual agreement.
- 7.2 Batch Data Information Exchange
- 7.2.1 BellSouth will accept SPRINT's request for initial batch feeds of Service/Feature Availability and Regional Street Address Guide (or an equivalent). At a minimum, this batch feed will include the switch/feature availability, information and address information currently provided via the interim interface described in Section 4.5 above.

Sprint - FL

04/30/97

- 7.2.2 SPRINT and BellSouth will establish a mutually agreeable format for the exchange of batch data no later than 90 days following adoption of this agreement. When the interface is operational, BellSouth will transmit the initial batch feed of the data, relating to the geographic area specified by SPRINT pursuant to a mutually agreed upon schedule. In addition, BellSouth will provide complete refreshes of the data, for the geographic areas cumulatively encompassed by requests from SPRINT, on a mutually agreeable monthly schedule. BellSouth will send the initial batch feed and subsequent monthly updates electronically via a file transfer network (e.g., Network Data Mover Network) using the CONNECT:Direct file transfer product.
- 7.2.3 SPRINT and BellSouth will translate necessary data elements used in their internal processes into mutually agreeable and consistent file formats and record layouts. Both Parties agree to complete development and proceed to systems readiness testing that will result in an operational interface pursuant to Section 4.6.2 of this Attachment. To the extent that an industry forum, committee or subcommittee, under the auspices of ATIS, establishes guidelines and/or standard relating to the batch information data described above, the Parties agree to use best efforts to implement such changes, including testing of the changes introduced, within 7 months of the publication of the standard by the relevant ATIS committee or subcommittee. This preceding target implementation obligation may be modified by mutual agreement.
8. **Testing and Acceptance**
- 8.1 SPRINT and BellSouth agree that no interface will be considered as operational until end-to-end integrity and load testing, as agreed to in the Joint Implementation Agreement (Section 9), or other mutually acceptable documentation is completed to the satisfaction of both Parties. The intent of the end-to-end integrity testing is to establish, through the submission and processing of test cases, that transactions agreed to by SPRINT and BellSouth will successfully process, in a timely and accurate manner, through both Parties' supporting OSS as well as the interfaces. For transaction-based interfaces, the testing will include the use of mutually agreeable test transactions, designed to represent no less than 85% of the transaction types that SPRINT expects to send and receive through the interface undergoing end-to-end testing.

Sprint - FL

04/30/97

- 8.2 In addition, SPRINT and BellSouth will establish either a mutually agreeable testing environment or alternative method, such as an audit process, sufficient to demonstrate that the interfaces established between SPRINT and BellSouth have the capability and capacity to exchange busy period transaction volumes reasonably projected to occur during the forward-looking twelve month period following implementation of the interface. This process must validate that SPRINT and BellSouth can accept and process the anticipated busy period load without degradation of overall end-to-end performance of the information exchange even when other CLEC transactions are simultaneously processed by BellSouth.
- 8.3 It is understood by the Parties that End-to-End testing and load testing are necessary processes in the implementation of electronic interfaces and in establishing what further work needs to be done to insure that SPRINT will receive electronic interfaces at parity with what BellSouth provides itself, its Affiliates, and its customers. In no instance will End-to-End testing or load testing processes be short-cut, expedited, or in any other way jeopardized such that the quality of the production implementation is put at risk. It is understood by the Parties that such testing occurs immediately preceding production implementation of electronic interfaces and that in the event of delays by either party End-to-End testing and load testing will not be expedited solely to meet the time frames outlined in this agreement. This implementation obligation may be modified by mutual agreement.
- 8.4 The results of testing will not be shared with other parties without the written consent of SPRINT and BellSouth.

9. Joint Implementation Agreement Development

- 9.1 SPRINT and BellSouth agree to document, within 60 days of approval of this Agreement, a project plan for each interface that explicitly identifies all essential activities, sequence and interrelationship of these activities and the target completion dates for each activity identified. The project plans will reflect, on an on-going basis, delivery of target interfaces as discussed and agreed to within each preceding section.
- 9.2 SPRINT and BellSouth recognize that the preceding project plans are not sufficient to fully resolve all technical and operational details related to the interfaces described. Therefore, SPRINT and BellSouth agree to

Sprint - FL

04/30/97

document the additional technical and operational details in the form of a Joint Implementation Agreement (JIA). These JIAs may be modified by mutual agreement of the Parties.

- 9.3 SPRINT and BellSouth agree to document both a topical outline for the JIAs, and establish a schedule for identifying, discussing, resolving and documenting resolution of issues related to each aspect of the JIA topical outline for each interface discussed in this document. In no case will either end-to-end integrity testing or load testing begin without both Parties mutually agreeing that each interface JIA documents the intended operation of the interface scheduled for testing. By mutual agreement, specific paragraphs or entire sections of the overall Agreement may be identified and documented to serve the purpose described for the Joint Implementation Agreement for specific interfaces. Any issues identified and subsequently resolved through either the end-to-end integrity or load testing processes will be incorporated into the impacted interface JIA within 30 days of issue resolution.
- 9.4 Performance measurements shall be established pursuant to Section 12 of the General Terms and Conditions of this Agreement.
10. **Other Agreements**
- 10.1 This Attachment 15 reflects compromises on the part of both SPRINT and BellSouth. By accepting this Attachment 15, SPRINT does not waive its right to non-discriminatory access to Operations Support Systems of BellSouth.
- 10.2 SPRINT and BellSouth agree that the same interfaces will be utilized for all states within the operating area of BellSouth unless the Parties mutually agree to do otherwise.