



TELECOM CERTIFICATION & FILING, INC.

485 MADISON AVENUE

NEW YORK, NEW YORK 10022-5803

TEL (212) 546-9090

FAX (212) 753-8101

e-mail: dklein@telfile.com

December 13, 2000

VIA FEDERAL EXPRESS

Florida Public Service Commission  
Division of Records and Reporting  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

001791-TX

Re: Mercury Long Distance, Inc.

Dear Sir or Madam:

Enclosed for filing, please find one original and six (6) copies of Mercury Long Distance, Inc.'s application form for authority to provide alternative local exchange service within the State of Florida. In addition, please find check number 1365 in the amount of Two Hundred Fifty Dollars (\$250.00) to cover the application fee.

At your earliest convenience, please date stamp the copy of this cover letter and return to the above-referenced address in the enclosed postage prepaid self-addressed envelope.

Should you have any questions, or require additional information, please contact me at your convenience.

Sincerely,

Alice Rodriguez  
Project Manager

Enc.

2112-06/40340

00040340;1

Check received with filing and forwarded to Fiscal for deposit. Fiscal to forward a copy of check to RAR with proof of deposit.

Initials of person who forwarded check:

DOCUMENT NUMBER-DATE

15993 DEC 14 8

FPSC-RECORDS/REPORTING



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DEPOSIT  
D3 97

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15993 DEC 14 8

FPSC-RECORDS/REPORTING

APPLICATION

1. This is an application for  (check one):

001791-TX

**Original certificate** (new company).

**Approval of transfer of existing certificate:** Example, a non-certificated company purchases an existing company and desires to retain the original certificate of authority.

**Approval of assignment of existing certificate:** Example, a certificated company purchases an existing company and desires to retain the certificate of authority of that company.

**Approval of transfer of control:** Example, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.

2. Name of company:

Mercury Long Distance, Inc.

3. Name under which the applicant will do business (fictitious name, etc.):

4. Official mailing address (including street name & number, post office box, city, state, zip code):

Mercury Long Distance, Inc.

20 North Third Street, 4th Floor

Philadelphia, PA 19106

5. Florida address (including street name & number, post office box, city, state, zip code):

N/A

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6. Structure of organization:

- ( ) Individual ( ) Corporation  
( x ) Foreign Corporation ( ) Foreign Partnership  
( ) General Partnership ( ) Limited Partnership  
( ) Other \_\_\_\_\_

7. **If individual**, provide:

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Telephone No.: \_\_\_\_\_ Fax No.: \_\_\_\_\_

Internet E-Mail Address: \_\_\_\_\_

Internet Website Address: \_\_\_\_\_

8. **If incorporated in Florida**, provide proof of authority to operate in Florida:

- (a) **The Florida Secretary of State corporate registration number:**

\_\_\_\_\_

9. **If foreign corporation**, provide proof of authority to operate in Florida:

- (a) **The Florida Secretary of State corporate registration number:**

\_\_\_\_\_ F00000005624 \_\_\_\_\_

10. **If using fictitious name-d/b/a**, provide proof of compliance with fictitious name statute (Chapter 865.09, FS) to operate in Florida:

- (a) **The Florida Secretary of State fictitious name registration number:**

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11. **If a limited liability partnership**, provide proof of registration to operate in Florida:

(a) The Florida Secretary of State registration number:

\_\_\_\_\_

12. **If a partnership**, provide name, title and address of all partners and a copy of the partnership agreement.

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Telephone No.: \_\_\_\_\_ Fax No.: \_\_\_\_\_

Internet E-Mail Address: \_\_\_\_\_

Internet Website Address: \_\_\_\_\_

13. **If a foreign limited partnership**, provide proof of compliance with the foreign limited partnership statute (Chapter 620.169, FS), if applicable.

(a) The Florida registration number: \_\_\_\_\_

14. Provide **F.E.I. Number**(if applicable): 23-2913509

15. Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(a) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. Provide explanation.

No

\_\_\_\_\_  
\_\_\_\_\_

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(b) an officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

No

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16. Who will serve as liaison to the Commission with regard to the following?

(a) The application:

**Name:** Mr. David O. Klein

**Title:** Representative for Mercury Long Distance, Inc.

**Address:** 485 Madison Avenue, 15th Floor

**City/State/Zip:** New York, NY 10022

**Telephone No.:** (212) 546-9090      **Fax No.:** (212) 753-8101

**Internet E-Mail Address:** dklein telfile.com

**Internet Website Address:** \_\_\_\_\_

(b) Official point of contact for the ongoing operations of the company:

**Name:** Mr. Neal D. Saferstein

**Title:** President and Chief Executive Officer

**Address:** 20 North Third Street, 4th Floor

**City/State/Zip:** Philadelphia, PA 19106

**Telephone No.:** (215) 629-0928      **Fax No.:** (215) 413-7710

**Internet E-Mail Address:** \_\_\_\_\_

**Internet Website Address:** \_\_\_\_\_

(c) Complaints/Inquiries from customers:

**Name:** Mr. Neal D. Saferstein

**Title:** President and Chief Executive Officer

**Address:** 20 North Third Street, 4th Floor

**City/State/Zip:** Philadelphia, PA 19106

**Telephone No.:** (215) 629-0928 **Fax No.:** (215) 413-7710

**Internet E-Mail Address:** \_\_\_\_\_

**Internet Website Address:** \_\_\_\_\_

17. List the states in which the applicant:

(a) has operated as an alternative local exchange company.

N/A

(b) has applications pending to be certificated as an alternative local exchange company.

N/A

(c) is certificated to operate as an alternative local exchange company.

N/A

(d) has been denied authority to operate as an alternative local exchange company and the circumstances involved.

N/A

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- (e) has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

N/A

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- (f) has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

N/A

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18. Submit the following:

A. Financial capability.

The application **should contain** the applicant's audited financial statements for the most recent 3 years. If the applicant does not have audited financial statements, it shall so be stated.

The unaudited financial statements should be signed by the applicant's chief executive officer and chief financial officer **affirming that the financial statements are true and correct** and should include:

1. the balance sheet: See attached as Exhibit 2
2. income statement: and See attached as Exhibit 2
3. statement of retained earnings. See attached as Exhibit 2

**NOTE:** *This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.*

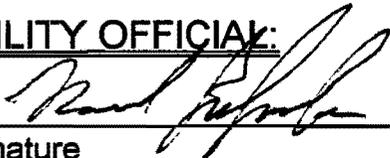
Further, the following (which includes supporting documentation) should be provided:

1. **written explanation** that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
  2. **written explanation** that the applicant has sufficient financial capability to maintain the requested service.
  3. **written explanation** that the applicant has sufficient financial capability to meet its lease or ownership obligations.
- B. **Managerial capability:** give resumes of employees/officers of the company that would indicate sufficient managerial experiences of each.  
See attached as Exhibit 3
- C. **Technical capability:** give resumes of employees/officers of the company that would indicate sufficient technical experiences or indicate what company has been contracted to conduct technical maintenance.  
See attached as Exhibit 3

**\*\* APPLICANT ACKNOWLEDGMENT STATEMENT \*\***

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** I understand that a non-refundable application fee of \$250.00 must be submitted with the application.

**UTILITY OFFICIAL:**

	<u>11/9/00</u>
Signature	Date
Neal D. Saferstein, President & CEO	(215) 629-0928
Title	Telephone No.
Address: Mercury Long Distance, Inc.	(215) 413-7710
	Fax No.
20 North Third Street, 4th Floor	
Philadelphia, PA 19106	

**ATTACHMENTS:**

- A - CERTIFICATE SALE, TRANSFER, OR ASSIGNMENT STATEMENT
- B - INTRASTATE NETWORK
- C - AFFIDAVIT

**CERTIFICATE SALE, TRANSFER, OR ASSIGNMENT STATEMENT**

I, (Name) \_\_\_\_\_

(Title) \_\_\_\_\_ of (Name of Company)

\_\_\_\_\_ and current holder of Florida Public Service Commission Certificate Number # \_\_\_\_\_  
\_\_\_\_\_, have reviewed this application and join in the petitioner's request for  
a:

- ( ) sale
- ( ) transfer
- ( ) assignment

of the above-mentioned certificate.

**UTILITY OFFICIAL:**

\_\_\_\_\_  
Signature Date

\_\_\_\_\_  
Title Telephone No.

Address: \_\_\_\_\_  
Fax No.

**INTRASTATE NETWORK (if available)**

Chapter 25-24.825 (5), Florida Administrative Code, requires the company to make available to staff the alternative local exchange service areas only upon request.

**1. POP: Addresses where located, and indicate if owned or leased.**

1) _____	2) _____
_____	_____
3) _____	4) _____
_____	_____

**2. SWITCHES: Address where located, by type of switch, and indicate if owned or leased.**

1) _____	2) _____
_____	_____
3) _____	4) _____
_____	_____

**3. TRANSMISSION FACILITIES: POP-to-POP facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.**

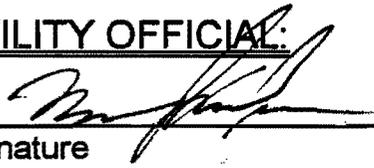
<u>POP-to-POP</u>	<u>OWNERSHIP</u>
1) _____	_____
2) _____	_____
3) _____	_____
4) _____	_____

**AFFIDAVIT**

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange company service in the State of Florida. I have read the foregoing and declare that, to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

**Further, I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."**

**UTILITY OFFICIAL:**

	<u>11/9/06</u>
Signature	Date
<u>Neal D. Saferstein, President &amp; CEO</u>	<u>(215) 629-0928</u>
Title	Telephone No.
Address: <u>Mercury Long Distance, Inc.</u>	<u>(215) 413-7710</u>
<u>20 North Third Street, 4th Floor</u>	Fax No.
<u>Philadelphia, PA 19106</u>	

# EXHIBIT 1

STATE OF DELAWARE  
 SECRETARY OF STATE  
 DIVISION OF CORPORATIONS  
 FILED 09:00 AM 07/20/2000  
 001368015 - 3262699

**CERTIFICATE OF INCORPORATION**  
 OF  
**MERCURY LONG DISTANCE, INC.**

The undersigned, for the purposes of forming a corporation under the laws of the State of Delaware, do make, file and record this Certificate, and do certify that:

**FIRST:** The name of this corporation is **MERCURY LONG DISTANCE, INC.**

**SECOND:** Its Registered Office in the State of Delaware is to be located at 9 East Loockerman Street, in the City of Dover, County of Kent, 19901. The Registered Agent in charge thereof is National Registered Agents, Inc.

**THIRD:** The purpose of the corporation is to engage in any lawful act or activity for which a corporation may be organized under the General Corporation Law of Delaware.

**FOURTH:** The amount of the total authorized capital stock of the corporation is 200 all of which are of no par value and classified as Common stock.

**FIFTH:** The name and mailing address of the incorporator are as follows:

NAME	MAILING ADDRESS
David O. Klein	Telcom Certification & Filing, Inc. 485 Madison Avenue New York, NY 10022

**SIXTH:** The duration of the corporation shall be perpetual.

**SEVENTH:** When a compromise or arrangement is proposed between the corporation and its creditors or any class of them or between the corporation and its shareholders or any class of them, a court of equity Jurisdiction within the state, on application of the corporation or of a creditor or shareholder thereof, or on application of a receiver appointed for the corporation pursuant to the provisions of Section 291 of Title 8 of the Delaware Code or on application of trustees in dissolution or of any receiver or receivers appointed for the corporation pursuant to provisions of Section 279 of Title 8 of the Delaware Code may order a meeting of the creditors or class of creditors or of the shareholders or class of shareholders to be affected by the proposed compromise or arrangement or reorganization, to be summoned in such manner as the court directs. If a majority in number representing 3/4 in value of the creditors or class of creditors, or of the shareholders or class of shareholders to be affected by the proposed compromise or

[MLD:1]00037644;1

arrangement or a reorganization, agree to a compromise or arrangement or a reorganization of the corporation as a consequence of the compromise or arrangement, the compromise or arrangement and the reorganization, if sanctioned by the court to which the application has been made, shall be binding on all the creditors or class of creditors, or on all the shareholders or class of shareholders and also on the corporation.

**EIGHTH:** The personal liability of all of the directors of the corporation is hereby eliminated to the fullest extent allowed as provided by the Delaware General Corporation Law, as the same may be supplemented and amended.

**NINTH:** The corporation shall, to the fullest extent legally permissible under the provisions of the Delaware General Corporation Law, as the same may be amended and supplemented, indemnify and hold harmless any and all persons whom it shall have power to indemnify under said provisions from and against any and all liabilities (including expenses) imposed upon or reasonably incurred by him in connection with any action, suit or other proceeding in which he may be involved or with which he may be threatened, or other matters referred to in or covered by said provisions both as to action in his official capacity and as to action in another capacity while holding such office, and shall continue as to a person who has ceased to be a director or officer of the corporation. Such indemnification provided shall not be deemed exclusive of any other rights to which those indemnified may be entitled under any Bylaw, Agreement or Resolution adopted by the shareholders entitled to vote thereon after notice.

Dated on this 19<sup>th</sup> day of July 2000.



David O. Klein, Incorporator

(MLD;1)00037640;1



FLORIDA DEPARTMENT OF STATE  
Katherine Harris  
Secretary of State

October 9, 2000

UCC FILING & SEARCH

TALLAHASSEE, FL

Qualification documents for MERCURY LONG DISTANCE, INC. were filed on October 6, 2000 and assigned document number F0000005624. Please refer to this number whenever corresponding with this office.

Your corporation is now qualified and authorized to transact business in Florida as of the file date.

A corporation annual report/uniform business report will be due this office between January 1 and May 1 of the year following the calendar year of the file date. A Federal Employer Identification (FEI) number will be required before this report can be filed. If you do not already have an FEI number, please apply NOW with the Internal Revenue by calling 1-800-829-3676 and requesting form SS-4.

Please be aware if the corporate address changes, it is the responsibility of the corporation to notify this office.

Should you have any questions regarding this matter, please telephone (850) 487-6051, the Foreign Qualification/Tax Lien Section.

Buck Kohr  
Corporate Specialist  
Division of Corporations

Letter Number: 400A00053198

Division of Corporations - P.O. BOX 6327 -Tallahassee, Florida 32314

APPLICATION BY FOREIGN CORPORATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

IN COMPLIANCE WITH SECTION 607.1503, FLORIDA STATUTES, THE FOLLOWING IS SUBMITTED TO REGISTER A FOREIGN CORPORATION TO TRANSACT BUSINESS IN THE STATE OF FLORIDA.

FILED  
00 OCT -6 AM 10:45  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

1. Mercury Long Distance, Inc.  
(Name of corporation; must include the word "INCORPORATED", "COMPANY", "CORPORATION" words or abbreviations of like import in language as will clearly indicate that it is a corporation instead of natural person or partnership if not so contained in the name at present.)

2. Delaware 3. \_\_\_\_\_  
(State or country under the law of which it is incorporated) (FEI number, if applicable)

4. July 20, 2000 5. Perpetual  
(Date of incorporation) (Duration: Year corp. will cease to exist or "perpetual")

6. Upon Qualification  
(Date first transacted business in Florida.) (SEE SECTIONS 607.1501, 607.1502 and 817.155, F.S.)

7. 20 N. 3rd Street  
Philadelphia, PA 19106  
(Current mailing address)

8. Telecommunication Services.  
(Purpose(s) of corporation authorized in home state or country to be carried out in state of Florida)

9. Name and street address of Florida registered agent: (P.O. Box or Mail Drop Box NOT acceptable)  
Name: NRAI Services, Inc.  
Office Address: 526 East Park Avenue  
Tallahassee, Florida, 32301  
(Zip code)

10. Registered agent's acceptance:  
*Having been named as registered agent and to accept service of process for the above stated corporation at the place designated in this application, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent.*  
NRAI Services, Inc.  
Teresa Mayor Teresa Mayor, Secretary  
(Registered agent's signature)

11. Attached is a certificate of existence duly authenticated, not more than 90 days prior to delivery of this application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the law of which it is incorporated.

12. Names and addresses of officers and/or directors: (Street address ONLY - P.O. Box NOT acceptable)

**A. DIRECTORS (Street address only - P.O. Box NOT acceptable)**

Chairman: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Vice Chairman: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Director: Neal Saferstein

Address: 20 N. 3rd Street

Philadelphia, PA 19106

Director: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

FILED  
OCT -6 AM 10:45  
SECRETARY OF STATE  
TALLAHASSEE, FLORIDA

**B. OFFICERS (Street address only - P.O. Box NOT acceptable)**

President: Neal Saferstein

Address: 20 N. 3rd Street

Philadelphia, PA 19106

Vice President: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Secretary: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Treasurer: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

**NOTE:** If necessary, you may attach an addendum to the application listing additional officers and/or directors.

13. \_\_\_\_\_  
(Signature of Chairman, Vice Chairman, or any officer listed in number 12 of the application)

14. Neal Saferstein, President  
(Typed or printed name and capacity of person signing application)

# EXHIBIT 2

MERCURY LONG DISTANCE SERVICES, INC.  
 FORCASTED STATEMENT OF INCOME  
 FOR FIVE YEARS

IN THOUSANDS  
 000'S OMMITTED

	Year 2001	Year 2002	Year 2003	Year 2004	Year 2005
<b>Telcom Service Revenue</b>	\$ 2,280	\$ 11,040	\$ 26,640	\$ 43,926	\$ 61,200
Direct Costs:					
Costs of Sales	1,140	5,520	13,320	21,963	30,600
Billing & Collection Fees	410	1,987	4,795	7,907	11,016
Commissions	228	1,104	2,664	4,393	6,120
<b>Total Direct Costs</b>	<b>1,778</b>	<b>8,611</b>	<b>20,779</b>	<b>34,262</b>	<b>47,736</b>
<b>Gross Profit</b>	<b>502</b>	<b>2,429</b>	<b>5,861</b>	<b>9,664</b>	<b>13,464</b>
<b>Gross Profit Percentage</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>
Marketing & Advertising	23	110	266	439	612
General & Administrative Costs	114	552	1,332	2,196	3,060
<b>EBITDA</b>	<b>365</b>	<b>1,766</b>	<b>4,262</b>	<b>7,028</b>	<b>9,792</b>
Interest	23	110	266	439	612
Depreciation & Amortization	12	24	36	48	60
<b>Total Other Expenses</b>	<b>35</b>	<b>134</b>	<b>302</b>	<b>487</b>	<b>672</b>
<b>Pretax Income From Operations</b>	<b>330</b>	<b>1,632</b>	<b>3,960</b>	<b>6,541</b>	<b>9,120</b>
<b>Provision For Income Taxes</b>	<b>132</b>	<b>652.8</b>	<b>1584</b>	<b>2616.36</b>	<b>3648</b>
<b>Net Income</b>	<b>\$ 198</b>	<b>\$ 979</b>	<b>\$ 2,376</b>	<b>\$ 3,925</b>	<b>\$ 5,472</b>

**MERCURY LONG DISTANCE SERVICES, INC.**  
**FORCASTED STATEMENT OF INCOME**  
**FOR FIVE YEARS**

IN THOUSANDS  
000'S OMMITTED

	January 2001	February 2001	March 2001	April 2001	May 2001	June 2001	July 2001	August 2001	September 2001	October 2001	November 2001	December 2001	Total 2001
<b>SALES FORCE</b>	<b>10</b>	<b>20</b>	<b>30</b>	<b>40</b>	<b>50</b>	<b>100</b>	<b>150</b>	<b>200</b>	<b>250</b>	<b>300</b>	<b>350</b>	<b>400</b>	<b>400</b>
<b>Telcom Services Revenue</b>	<b>\$ 12</b>	<b>\$ 24</b>	<b>\$ 36</b>	<b>\$ 48</b>	<b>\$ 60</b>	<b>\$ 120</b>	<b>\$ 180</b>	<b>\$ 240</b>	<b>\$ 300</b>	<b>\$ 360</b>	<b>\$ 420</b>	<b>\$ 480</b>	<b>\$ 2,280</b>
Direct Costs:													
Cost of Sales	6	12	18	24	30	60	90	120	150	180	210	240	1,140
Billing and Collection Fees	2	4	6	9	11	22	32	43	54	65	76	86	410
Commissions	1	2	4	5	6	12	18	24	30	36	42	48	228
<b>Total Direct Costs</b>	<b>9</b>	<b>19</b>	<b>28</b>	<b>37</b>	<b>47</b>	<b>94</b>	<b>140</b>	<b>187</b>	<b>234</b>	<b>281</b>	<b>328</b>	<b>374</b>	<b>1,778</b>
<b>Gross Profit</b>	<b>3</b>	<b>5</b>	<b>8</b>	<b>11</b>	<b>13</b>	<b>26</b>	<b>40</b>	<b>53</b>	<b>66</b>	<b>79</b>	<b>92</b>	<b>106</b>	<b>502</b>
<b>Gross Profit Percentage</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>
Marketing & Advertising	0	0	0	0	1	1	2	2	3	4	4	5	23
General Administrative Expense	1	1	2	2	3	6	9	12	15	18	21	24	114
<b>EBITDA</b>	<b>2</b>	<b>4</b>	<b>6</b>	<b>8</b>	<b>10</b>	<b>20</b>	<b>31</b>	<b>41</b>	<b>51</b>	<b>61</b>	<b>71</b>	<b>82</b>	<b>388</b>
Interest	0	0	0	0	1	1	2	2	3	4	4	5	23
Depreciation & Amortization	1	1	1	1	1	1	1	1	1	1	1	1	12
<b>Total Other Expenses</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>5</b>	<b>6</b>	<b>35</b>
Pretax Operation Income	1	3	5	7	9	18	28	37	47	57	66	76	353
Provision for Taxes	0	1	2	3	3	7	11	15	19	23	26	30	141
<b>Net Income</b>	<b>\$ 1</b>	<b>\$ 2</b>	<b>\$ 3</b>	<b>\$ 4</b>	<b>\$ 5</b>	<b>\$ 11</b>	<b>\$ 17</b>	<b>\$ 22</b>	<b>\$ 28</b>	<b>\$ 34</b>	<b>\$ 40</b>	<b>\$ 45</b>	<b>\$ 212</b>

**MERCURY LONG DISTANCE SERVICES, INC.**  
**FORCASTED STATEMENT OF INCOME**  
**FOR FIVE YEARS**

IN THOUSANDS  
 000'S OMMITTED

	January 2002	February 2002	March 2002	April 2002	May 2002	June 2002	July 2002	August 2002	September 2002	October 2002	November 2002	December 2002	Total 2002
<b>SALES FORCE</b>	<b>450</b>	<b>500</b>	<b>550</b>	<b>600</b>	<b>650</b>	<b>700</b>	<b>750</b>	<b>800</b>	<b>900</b>	<b>1,000</b>	<b>1,100</b>	<b>1,200</b>	<b>1,200</b>
<b>Telecom Service Revenue</b>	<b>\$ 540</b>	<b>\$ 600</b>	<b>\$ 660</b>	<b>\$ 720</b>	<b>\$ 780</b>	<b>\$ 840</b>	<b>\$ 900</b>	<b>\$ 960</b>	<b>\$ 1,080</b>	<b>\$ 1,200</b>	<b>\$ 1,320</b>	<b>\$ 1,440</b>	<b>\$ 11,040</b>
Direct Costs:													
Cost of Sales	270	300	330	360	390	420	450	480	540	600	660	720	5,520
Billing and Collection Fees	97	108	119	130	140	151	162	173	194	216	238	259	1,987
Commissions	54	60	66	72	78	84	90	96	108	120	132	144	1,104
<b>Total Direct Costs</b>	<b>421</b>	<b>468</b>	<b>515</b>	<b>562</b>	<b>608</b>	<b>655</b>	<b>702</b>	<b>749</b>	<b>842</b>	<b>936</b>	<b>1,030</b>	<b>1,123</b>	<b>8,611</b>
<b>Gross Profit</b>	<b>119</b>	<b>132</b>	<b>145</b>	<b>158</b>	<b>172</b>	<b>185</b>	<b>198</b>	<b>211</b>	<b>238</b>	<b>264</b>	<b>290</b>	<b>317</b>	<b>2,429</b>
<b>Gross Profit Percentage</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>
Marketing & Advertising	5	6	7	7	8	8	9	10	11	12	13	14	110
General Administrative Expense	27	30	33	36	39	42	45	48	54	60	66	72	552
<b>EBITDA</b>	<b>92</b>	<b>102</b>	<b>112</b>	<b>122</b>	<b>133</b>	<b>143</b>	<b>153</b>	<b>163</b>	<b>184</b>	<b>204</b>	<b>224</b>	<b>245</b>	<b>1,877</b>
Interest	5	6	7	7	8	8	9	10	11	12	13	14	110
Depreciation & Amortization	2	2	2	2	2	2	2	2	2	2	2	2	24
<b>Total Other Expenses</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>9</b>	<b>10</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>	<b>15</b>	<b>16</b>	<b>134</b>
Pretax Operation Income	84	94	104	113	123	132	142	152	171	190	209	228	1,742
Provision for Taxes	34	38	41	45	49	53	57	61	68	76	84	91	697
<b>Net Income</b>	<b>\$ 51</b>	<b>\$ 56</b>	<b>\$ 62</b>	<b>\$ 68</b>	<b>\$ 74</b>	<b>\$ 79</b>	<b>\$ 85</b>	<b>\$ 91</b>	<b>\$ 102</b>	<b>\$ 114</b>	<b>\$ 126</b>	<b>\$ 137</b>	<b>\$ 1,045</b>

**MERCURY LONG DISTANCE SERVICES, INC.**  
**FORCASTED STATEMENT OF INCOME**  
**FOR FIVE YEARS**

IN THOUSANDS  
 000'S OMMITTED

	January 2003	February 2003	March 2003	April 2003	May 2003	June 2003	July 2003	August 2003	September 2003	October 2003	November 2003	December 2003	Total 2003
<b>SALES FORCE</b>	<b>1,300</b>	<b>1,400</b>	<b>1,500</b>	<b>1,600</b>	<b>1,700</b>	<b>1,800</b>	<b>1,900</b>	<b>2,000</b>	<b>2,100</b>	<b>2,200</b>	<b>2,300</b>	<b>2,400</b>	<b>2,400</b>
<b>Telecom Services Revenue</b>	<b>\$ 1,560</b>	<b>\$ 1,680</b>	<b>\$ 1,800</b>	<b>\$ 1,920</b>	<b>\$ 2,040</b>	<b>\$ 2,160</b>	<b>\$ 2,280</b>	<b>\$ 2,400</b>	<b>\$ 2,520</b>	<b>\$ 2,640</b>	<b>\$ 2,760</b>	<b>\$ 2,880</b>	<b>\$ 26,640</b>
Direct Costs:													
Cost of Sales	780	840	900	960	1,020	1,080	1,140	1,200	1,260	1,320	1,380	1,440	13,320
Billing and Collection Fees	281	302	324	346	367	389	410	432	454	475	497	518	4,795
Commissions	156	168	180	192	204	216	228	240	252	264	276	288	2,664
<b>Total Direct Costs</b>	<b>1,217</b>	<b>1,310</b>	<b>1,404</b>	<b>1,498</b>	<b>1,591</b>	<b>1,685</b>	<b>1,778</b>	<b>1,872</b>	<b>1,966</b>	<b>2,059</b>	<b>2,153</b>	<b>2,246</b>	<b>20,779</b>
<b>Gross Profit</b>	<b>343</b>	<b>370</b>	<b>396</b>	<b>422</b>	<b>449</b>	<b>475</b>	<b>502</b>	<b>528</b>	<b>554</b>	<b>581</b>	<b>607</b>	<b>634</b>	<b>5,861</b>
<b>Gross Profit Percentage</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>
Marketing & Advertising	16	17	18	19	20	22	23	24	25	26	28	29	266
General Administrative Expense	78	84	90	96	102	108	114	120	126	132	138	144	1,332
<b>EBITDA</b>	<b>265</b>	<b>286</b>	<b>306</b>	<b>326</b>	<b>347</b>	<b>367</b>	<b>388</b>	<b>408</b>	<b>428</b>	<b>449</b>	<b>469</b>	<b>490</b>	<b>4,529</b>
Interest	16	17	18	19	20	22	23	24	25	26	28	29	266
Depreciation & Amortization	3	3	3	3	3	3	3	3	3	3	3	3	36
<b>Total Other Expenses</b>	<b>19</b>	<b>20</b>	<b>21</b>	<b>22</b>	<b>23</b>	<b>25</b>	<b>26</b>	<b>27</b>	<b>28</b>	<b>29</b>	<b>31</b>	<b>32</b>	<b>302</b>
<b>Pretax Operation Income</b>	<b>247</b>	<b>266</b>	<b>285</b>	<b>304</b>	<b>323</b>	<b>343</b>	<b>362</b>	<b>381</b>	<b>400</b>	<b>419</b>	<b>439</b>	<b>458</b>	<b>4,226</b>
Provision for Taxes	99	106	114	122	129	137	145	152	160	168	175	183	1,691
<b>Net Income</b>	<b>\$ 148</b>	<b>\$ 159</b>	<b>\$ 171</b>	<b>\$ 183</b>	<b>\$ 194</b>	<b>\$ 206</b>	<b>\$ 217</b>	<b>\$ 229</b>	<b>\$ 240</b>	<b>\$ 252</b>	<b>\$ 263</b>	<b>\$ 275</b>	<b>\$ 2,536</b>

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**MERCURY LONG DISTANCE SERVICES, INC.**  
**FORCASTED STATEMENT OF INCOME**  
**FOR FIVE YEARS**

IN THOUSANDS  
 000'S OMMITTED

	January 2004	February 2004	March 2004	April 2004	May 2004	June 2004	July 2004	August 2004	September 2004	October 2004	November 2004	December 2004	Total 2004
<b>SALES FORCE</b>	<b>2,500</b>	<b>2,600</b>	<b>2,700</b>	<b>2,800</b>	<b>2,900</b>	<b>3,000</b>	<b>3,100</b>	<b>3,200</b>	<b>3,300</b>	<b>3,400</b>	<b>3,500</b>	<b>3,600</b>	<b>3,600</b>
<b>Telecom Services Revenue</b>	<b>\$ 3,000</b>	<b>\$ 3,120</b>	<b>\$ 3,240</b>	<b>\$ 3,360</b>	<b>\$ 3,480</b>	<b>\$ 3,600</b>	<b>\$ 3,720</b>	<b>\$ 3,840</b>	<b>\$ 3,960</b>	<b>\$ 4,080</b>	<b>\$ 4,200</b>	<b>\$ 4,320</b>	<b>\$ 43,920</b>
<b>Direct Costs:</b>													
Cost of Sales	1,500	1,560	1,620	1,680	1,740	1,800	1,860	1,920	1,980	2,040	2,100	2,160	21,960
Billing and Collection Fees	540	562	583	605	626	648	670	691	713	734	756	778	7,906
Commissions	300	312	324	336	348	360	372	384	396	408	420	432	4,392
<b>Total Direct Costs</b>	<b>2,340</b>	<b>2,434</b>	<b>2,527</b>	<b>2,621</b>	<b>2,714</b>	<b>2,808</b>	<b>2,902</b>	<b>2,995</b>	<b>3,089</b>	<b>3,182</b>	<b>3,276</b>	<b>3,370</b>	<b>34,258</b>
<b>Gross Profit</b>	<b>660</b>	<b>686</b>	<b>713</b>	<b>739</b>	<b>766</b>	<b>792</b>	<b>818</b>	<b>845</b>	<b>871</b>	<b>898</b>	<b>924</b>	<b>950</b>	<b>9,662</b>
<b>Gross Profit Percentage</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>
Marketing & Advertising	30	31	32	34	35	36	37	38	40	41	42	43	439
General Administrative Expense	150	156	162	168	174	180	186	192	198	204	210	216	2,196
<b>EBITDA</b>	<b>510</b>	<b>530</b>	<b>551</b>	<b>571</b>	<b>592</b>	<b>612</b>	<b>632</b>	<b>653</b>	<b>673</b>	<b>694</b>	<b>714</b>	<b>734</b>	<b>7,466</b>
Interest	30	31	32	34	35	36	37	38	40	41	42	43	439
Depreciation & Amortization	4	4	4	4	4	4	4	4	4	4	4	4	48
<b>Total Other Expenses</b>	<b>34</b>	<b>35</b>	<b>36</b>	<b>38</b>	<b>39</b>	<b>40</b>	<b>41</b>	<b>42</b>	<b>44</b>	<b>45</b>	<b>46</b>	<b>47</b>	<b>487</b>
<b>Pretax Operation Income</b>	<b>476</b>	<b>495</b>	<b>514</b>	<b>534</b>	<b>553</b>	<b>572</b>	<b>591</b>	<b>610</b>	<b>630</b>	<b>649</b>	<b>668</b>	<b>687</b>	<b>6,979</b>
Provision for Taxes	190	198	206	213	221	229	236	244	252	260	267	275	2,792
<b>Net Income</b>	<b>\$ 286</b>	<b>\$ 297</b>	<b>\$ 309</b>	<b>\$ 320</b>	<b>\$ 332</b>	<b>\$ 343</b>	<b>\$ 355</b>	<b>\$ 366</b>	<b>\$ 378</b>	<b>\$ 389</b>	<b>\$ 401</b>	<b>\$ 412</b>	<b>\$ 4,188</b>

**MERCURY LONG DISTANCE SERVICES, INC.**  
**FORCASTED STATEMENT OF INCOME**  
**FOR FIVE YEARS**

IN THOUSANDS  
 000'S OMMITTED

	January 2005	February 2005	March 2005	April 2005	May 2005	June 2005	July 2005	August 2005	September 2005	October 2005	November 2005	December 2005	Total 2005
<b>SALES FORCE</b>	<b>3,700</b>	<b>3,800</b>	<b>3,900</b>	<b>4,000</b>	<b>4,100</b>	<b>4,200</b>	<b>4,300</b>	<b>4,400</b>	<b>4,500</b>	<b>4,600</b>	<b>4,700</b>	<b>4,800</b>	<b>4,800</b>
<b>Telecom Services Revenue</b>	<b>\$ 4,440</b>	<b>\$ 4,560</b>	<b>\$ 4,680</b>	<b>\$ 4,800</b>	<b>\$ 4,920</b>	<b>\$ 5,040</b>	<b>\$ 5,160</b>	<b>\$ 5,280</b>	<b>\$ 5,400</b>	<b>\$ 5,520</b>	<b>\$ 5,640</b>	<b>\$ 5,760</b>	<b>\$ 61,200</b>
Direct Costs:													
Cost of Sales	2,220	2,280	2,340	2,400	2,460	2,520	2,580	2,640	2,700	2,760	2,820	2,880	30,600
Billing and Collection Fees	799	821	842	864	886	907	929	950	972	994	1,015	1,037	11,016
Commissions	444	456	468	480	492	504	516	528	540	552	564	576	6,120
<b>Total Direct Costs</b>	<b>3,463</b>	<b>3,557</b>	<b>3,650</b>	<b>3,744</b>	<b>3,838</b>	<b>3,931</b>	<b>4,025</b>	<b>4,118</b>	<b>4,212</b>	<b>4,306</b>	<b>4,399</b>	<b>4,493</b>	<b>47,736</b>
<b>Gross Profit</b>	<b>977</b>	<b>1,003</b>	<b>1,030</b>	<b>1,056</b>	<b>1,082</b>	<b>1,109</b>	<b>1,135</b>	<b>1,162</b>	<b>1,188</b>	<b>1,214</b>	<b>1,241</b>	<b>1,267</b>	<b>13,464</b>
<b>Gross Profit Percentage</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>	<b>22%</b>
Marketing & Advertising	44	46	47	48	49	50	52	53	54	55	56	58	612
General Administrative Expense	222	228	234	240	246	252	258	264	270	276	282	288	3,060
<b>EBITDA</b>	<b>755</b>	<b>775</b>	<b>796</b>	<b>816</b>	<b>836</b>	<b>857</b>	<b>877</b>	<b>898</b>	<b>918</b>	<b>938</b>	<b>959</b>	<b>979</b>	<b>10,404</b>
Interest	44	46	47	48	49	50	52	53	54	55	56	58	612
Depreciation & Amortization	5	5	5	5	5	5	5	5	5	5	5	5	60
<b>Total Other Expenses</b>	<b>49</b>	<b>51</b>	<b>52</b>	<b>53</b>	<b>54</b>	<b>55</b>	<b>57</b>	<b>58</b>	<b>59</b>	<b>60</b>	<b>61</b>	<b>63</b>	<b>672</b>
<b>Pretax Operation Income</b>	<b>705</b>	<b>725</b>	<b>744</b>	<b>763</b>	<b>782</b>	<b>801</b>	<b>821</b>	<b>840</b>	<b>859</b>	<b>878</b>	<b>897</b>	<b>917</b>	<b>9,732</b>
Provision for Taxes	282	290	298	305	313	321	328	336	344	351	359	367	3,893
<b>Net Income</b>	<b>\$ 423</b>	<b>\$ 435</b>	<b>\$ 446</b>	<b>\$ 458</b>	<b>\$ 469</b>	<b>\$ 481</b>	<b>\$ 492</b>	<b>\$ 504</b>	<b>\$ 515</b>	<b>\$ 527</b>	<b>\$ 538</b>	<b>\$ 550</b>	<b>\$ 5,839</b>

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# EXHIBIT 3

**NEAL D. SAFERSTEIN**

***President, Chief Executive Officer  
Member, Board of Directors  
GoInternet.Net, Inc.***

**As President, Chief Executive Officer (CEO) and member of the Board of Directors for GoInternet.Net, Inc., Neal D. Saferstein has overseen the daily operations of the company since June 1997.**

**Before joining GoInternet.Net, Saferstein co-founded one of MCI's largest independent agencies/distributors. There, he was responsible for developing and implementing telecom billing, a system for providing interlocking billing between telephone companies. From 1993 to 1997 he worked as CFO and helped develop Habla Facil, a Hispanic 800 operator dial-around service product.**

**Saferstein attended Temple University. His technical experience and proven success in corporate development are vital to the growth of GoInternet.Net, Inc.**

**ERNIE MICCICHE**  
*Treasurer and Chief Financial Officer*  
*GoInternet.Net, Inc.*

**Ernie Micciche joined GoInternet.Net, Inc. on November 4, 1999 as Treasurer and Chief Financial Officer (CFO). Before taking this position, Micciche worked as a financial officer for several publicly traded engineering and engineering-related companies, most recently serving as Treasurer and CFO of Certified Environmental Group, Inc.**

**In addition, since October of 1995, he has attended and completed a KPMG-hosted seminar, "Going Public"; designed to structure the financial reporting requirements of publicly traded companies and companies filing registration statements with the Securities and Exchange Commissions.**

**Micciche graduated from The University of Pennsylvania's Wharton School of Business with a Bachelor of Science degree in accounting. His experience in Mergers and Acquisitions, and reporting of financial data for publicly traded companies brings an expertise and vision to the development of the GoInternet.Net, Inc. financial strategy.**

**FRANK L. TESTA**  
*Chief Operating Officer*  
*GoInternet.Net, Inc.*

**Prior to taking on the role of Chief Operating Officer (COO) at GoInternet.Net in October of 1999, Frank L. Testa garnered experience from a long career in sales, marketing and operations. From 1979 to 1984, Testa worked at the Gannett Company, where, as Regional Marketing Manager he helped launch USA Today in the Philadelphia Metropolitan market.**

**Next, he moved to Group Marketing Communications where he served as Executive Vice President and COO from 1984 to 1996. There, Testa's responsibilities included developing and implementing sales, marketing and operational strategies for the national, multi-location telemarketing firm.**

**Finally, before joining GoInternet.Net, Inc., Testa served as Vice President Sales & Marketing at USA Phone Centers, a leading provider of telecommunications services in the Tri-State region. Now, as COO of GoInternet.Net Inc., he is responsible for the daily operations of the company, including sales, marketing, production, administration and finance. He also serves as a member on the Board of Directors.**

**Vickie L. Davis**  
**Vice President of Sales**  
**And Marketing**

**GoInternet.Net, Inc.**

**As the Vice-President of Sales And Marketing Vickie L. Davis has been overseeing the development and implementation of marketing, sales and training strategies for the entire sales staff since its inception.**

**Prior to joining GOINTERNET.NET, Ms. Davis served as Executive VP at a leading telemarketing company, where her duties included management of marketing and sales besides overseeing human relations for the entire sales staff.**

**With her extensive knowledge Ms. Davis entered the world of entrepreneurship by investing in several start up businesses. She ran five separate locations successfully for over 15 years.**

**After graduating from the Rhode Island School of Design, Vicki joined Barbizon School of Modeling Baltimore & Wilmington as Senior VP to oversee and manage operations including sales, marketing, training, personnel and finance for the entire strength of employees and students.**

**BILLY D. LIGHT**  
*Chief Information Officer*  
*GoInternet.Net, Inc.*

GoInternet.Net's Chief Information Officer, Billy D. Light, is responsible for the company's entire information system, including the design, implementation and maintenance of LAN, WAN, web servers and peripherals.

Prior to joining the GoInternet.Net team, Light served as VP Technical Sales/Marketing for Reiter Associates Web Hosting. There, he oversaw the daily operations of the sales team, as well as the customer and technical support staff.

Light has also worked as Sales Manager and member of the software development team for the G-VOX Company, helping to design, test and market the Guitar 101 CD-ROM. This title, distributed by Fender Music Sales, has sold more than two million copies to date. His extensive knowledge of Internet systems has also led him to do various consulting projects in Internet Implementation and Systems Development.

Light is certified MCSE+I, A+ and MCP. He attended Rowan University.

# EXHIBIT 4

**TITLE SHEET**

**FLORIDA TELECOMMUNICATIONS PRICE LIST**

This price list contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for alternative local exchange telecommunications services provided by Mercury Long Distance, Inc., with principal offices located at 20 North Third Street, 4<sup>th</sup> Floor, Philadelphia, PA 19106. This price list applies for services furnished within the State of Florida. This price list is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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Issued: December 14, 2000  
Issued By:

Neal D. Saferstein, President  
20 North Third Street, 4<sup>th</sup> Floor  
Philadelphia, PA 19106

Effective: \_\_\_\_\_

**CHECK SHEET**

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
1	Original	31	Original
2	Original	32	Original
4	Original	34	Original
5	Original	35	Original
6	Original	36	Original
7	Original	37	Original
8	Original	38	Original
9	Original	39	Original
10	Original	40	Original
11	Original	41	Original
12	Original	42	Original
13	Original	43	Original
14	Original	44	Original
15	Original	45	Original
16	Original	46	Original
17	Original	47	Original
18	Original	48	Original
19	Original	49	Original
20	Original	50	Original
21	Original	51	Original
22	Original	52	Original
23	Original	53	Original
24	Original	54	Original
25	Original	55	Original
26	Original	56	Original
27	Original	57	Original
28	Original	58	Original
29	Original	59	Original
30	Original		

Issued: December 14, 2000  
Issued By:

Neal D. Saferstein, President  
20 North Third Street, 4<sup>th</sup> Floor  
Philadelphia, PA 19106

Effective: \_\_\_\_\_

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Section 3 -- Service Description and Rates ..... 17

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**SYMBOLS SHEET**

The following are the symbols used for the purposes indicated below:

- D** - To signify discontinued rate, regulation or condition.
  - I** - To signify increase.
  - M** - To signify that material has been transferred from another sheet or place in the price list.
  - N** - To signify new rate, regulation, condition or sheet.
  - R** - To signify reduction.
  - T** - To signify a change in text for clarification.
- 
- A. Check Sheets** - When a price list filing is made with the Florida Public Service Commission, an updated check sheet accompanies the price list filing.
  - B. Sheet Numbering and Revision levels** - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between existing sheets 14 and 15 would be 14.1. Revision levels also appear in the upper right corner of each sheet. These levels are used to determine the most current sheet version on file with the Florida Public Service Commission. For example, the 4th revised sheet 14 cancels the 3rd revised sheet 14.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line:** An arrangement which connects the Customer's location to a Mercury Long Distance, Inc. network switching center.

**Authorization Code:** A numerical code, one or more of which are available to a Customer to enable the Customer to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the Customer for billing purposes.

**Authorized User:** An end user authorized by the Customer to use the service.

**Collect Call:** A billing arrangement where a call is billed to the called station.

**Commission:** The Florida Public Service Commission.

**Company or Carrier:** Mercury Long Distance, Inc.

**Customer:** The person, firm, corporation or other entity which orders or uses service and, has agreed by signature or otherwise to honor the terms of the service herein, and is responsible for the payment of rates and charges for service to call Customer locations and for compliance with price list regulations.

**Exchange:** The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS** (Cont'd)

**Handicapped Person:** A person who is legally blind, visually handicapped or physically handicapped, under the following definitions from the Federal Register (Vol. 35 #126 dated September 10, 1970).

Legally Blind - a person whose visual acuity is 20/200 or less in the better eye with correcting glasses, or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.

Visually Handicapped - a person whose visual disability, with correction and regardless of optical measurement with respect to legal blindness, are certified as unable to read normal printed material.

Physically Handicapped - a person who is certified by competent authority as unable to read or use ordinary printed materials as a result of physical limitation, or a person whose disabling condition causes difficulty with hand and finger coordination and use of a coin telephone.

The term "Handicapped Person", when used in connection with a person having a speech or hearing impairment which requires that they communicate over telephone facilities by means other than voice is defined below:

Hearing - a person with binaural hearing impairment of 60% or higher on the basis of the procedure developed by the American Academy of Otolaryngology (A.A.O.) as set forth in "Guide for Conservation of Hearing in Noise" 38-43, A.A.O., 1973; "guides to the Evaluation of Permanent Impairment" 103-107, American Medical Association, 1971.

Speech - a person with 65% or higher of impairment on the basis of the procedure recommended by the American Medical Association's Committee on Rating of Mental and Physical Impairment to evaluate speech impairment as to three categories: audibility, intelligibility and functional efficiency, as set forth in "Guides to the Evaluation of Permanent Impairment" 109-III, American Medical Association, 1971.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)**

**Intra-LATA Toll Messages:** Those toll messages which originate and terminate within the same LATA.

**Measured Service:** The provision of intrastate intralata long distance measured time communications telephone service to Customers who access the carrier's service at its switching and call processing equipment by means of access facilities obtained from a local exchange common carrier. Carrier is responsible for arranging for the access lines.

**Message:** A completed call.

**Operator Station:** A call that is completed with the assistance of an operator and billed to the calling party.

**Person-to-Person:** A call for which the person originating the call specifies to the operator a particular person, department or extension that is to be reached. Person-to-Person charges only apply when the call is completed to the requested party or when the calling party agreed to talk to another person.

**Third Party Billing:** Service option that allows a call to be billed to an account different from that of the calling or called party.

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**SECTION 2 - RULES AND REGULATIONS**

2.1 UNDERTAKING OF COMPANY

Mercury Long Distance, Inc. intends to provide resold and facilities-based local exchange telecommunications services throughout the State of Florida, excluding rural areas. Mercury Long Distance, Inc. intends to provide its proposed services indiscriminately to both residential and business Customers in the State of Florida. Mercury Long Distance, Inc. holds itself out to provide to its Customers the same quality of service to its Customers as that provided to it by its Underlying Carrier(s).

2.2 TIMING OF CALLS

Unless otherwise indicated, all calls are timed in one minute increments and all calls which are fractions of a minute are rounded up to the next whole minute.

For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.

For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.

Call timing ends when either party hangs up, thereby releasing the network connection.

Calls originating in one time period as defined in Section 2.3 and terminating in another will be billed the rates in effect at the beginning of each minute.

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**SECTION 2 - RULES AND REGULATIONS** (Cont'd)

2.3 TIME PERIODS DEFINED

Unless otherwise indicated in this price list, the following time periods apply.

- A. Peak: 7:00 a.m. to, but not including, 7:00 p.m. - Monday through Friday
- B. Off-Peak: 7:00 p.m. to, but not including, 7:00 a.m. - Sunday through Friday  
All day Saturday and Sunday  
All Holidays
- C. Holidays include Christmas, New Year's Day, Thanksgiving, Independence Day, and Labor Day.
- D. All times refer to local time.

2.4 INTERCONNECTION

Interconnection with the facilities or service of other carriers shall be under the applicable terms and conditions of the other carrier's price lists. The Customer is responsible for taking all necessary legal steps for interconnecting customer-provided terminal equipment or communications systems with carrier's facilities. The Customer shall secure all licenses, permits, right-of-way, and other arrangements necessary for such interconnection. Any special interface equipment of facilities necessary to achieve compatibility between the facilities of the carrier and other participating carriers shall be provided at the Customer's expense.

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**SECTION 2 - RULES AND REGULATIONS** (Cont'd)

2.5 APPLICATION FOR SERVICE

Application for service may be verbally or in writing. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service.

2.6 DEPOSITS

Deposits and/or advanced payments are not required.

2.7 PAYMENT AND BILLING

- A. Service is provided and billed on a monthly basis in arrears.
- B. Initial billing for set-up and installation charges or monthly service fees will not commence for any new Customer until the Customer has actually been placed in service.
- C. Billing will be payable upon receipt and past due fifteen (15) days after issuance.

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**SECTION 2 - RULES AND REGULATIONS** (Cont'd)

2.8 CANCELLATION BY CUSTOMER

- A. Cancellation of service by the Customer can be made either verbally or in writing as follows:
1. Where an application for service is canceled by the Customer prior to the start of any design work or installation of facilities, no charge applies.
  2. When an application which requires special design work is canceled after the design work has begun, the Company may collect charges equal to the cost incurred for the associated design work to date.
  3. If cancellation is requested after completion of an installation, it will be treated as a discontinuance of service. Any minimum contract requirements of prescribed service will be applicable.

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**SECTION 2 - RULES AND REGULATIONS** (Cont'd)

2.9 DISCONNECTION OF SERVICE BY CARRIER

- A. The carrier may discontinue for any of the following reasons:
1. Non payment of bills;
  2. Tampering with the Company's property;
  3. Vacation of the premises by subscriber;
  4. Violation of rules, service agreements, or filed price list;
  5. Use of subscriber equipment which adversely affects the Company's service to its other subscribers;
  6. Fraudulent obtaining or use of service;
  7. Unlawful use of service or use of service for unlawful purposes.
- B. Except in case of danger to life or property, fraudulent use, impairment of service, or violation of law, the carrier will, prior to disconnection, mail written notice of the pending disconnection to the subscriber. The Company will not disconnect service prior to the eighth business day following mailing of the notice. In the alternative, the Company may provide delivered notice and disconnect not prior to 5:00 p.m. of the next business day.

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**SECTION 2 - RULES AND REGULATIONS** (Cont'd)

2.9 DISCONNECTION OF SERVICE BY CARRIER (Cont'd)

- C. Before service is disconnected, the Company will make a good faith effort, by two (2) attempts during reasonable hours, to reach the subscriber by telephone to advise the subscriber of the pending disconnection and the reasons therefor. The Company will maintain a log or record of the attempts, showing the telephone number called and the time of call. In the alternative, the Company may provide personal notice.

Telephone or personal contact need not be attempted when the Company has attempted such contact in any two billing periods during a consecutive twelve (12) month period and the Company has notified the subscriber in writing that telephone or personal contact will not be attempted in the future before disconnecting service.

- D. All notices of delinquency or pending disconnection will include details pertinent to the situation and describe how the subscriber can make contact with the Company to resolve any differences. All notices must accurately state amounts owing for service(s) which are subject to disconnection. A new notice will be required in cases where information is incorrect.
- E. Except in case of danger to life or property, no disconnection shall be made on Saturdays, Sundays, legal holidays, or on any other day on which the Company cannot reestablish service on the same or following day.
- F. When the Company has reason to believe service is to other than the subscriber of record, the Company shall undertake reasonable efforts to inform occupants of the service address of the impending disconnection. In this case, at the request of the service users, a minimum period of five (5) days will be allowed to permit the service users to arrange for continued service.

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**SECTION 2 - RULES AND REGULATIONS** (Cont'd)

2.9 DISCONNECTION OF SERVICE BY CARRIER (Cont'd)

- G. Where service is provided to a hospital, medical clinic with resident patients, or nursing home, notice of pending disconnection shall be provided to the secretary, Florida State Department of Social and Health Services, as well as to the subscriber. Upon request from the secretary or designee, a delay in disconnection of no less than five (5) business days from the date of notice will be allowed so that the department may take whatever steps are necessary in its view to protect the interests of the resident patients.
- H. Service will not be totally disconnected while a subscriber is pursuing any remedy or appeal provided for by Commission rules, provided any amounts not in dispute are paid when due.
- I. Service will be restored when the causes of discontinuance have been removed and when payment or satisfactory arrangements for payment of all proper charges due from the Customer has been made as provided for in the price list of the carrier.
- J. During temporary disconnections for non-payment of a residential subscriber's local service access to 911 will be maintained.

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**SECTION 2 - RULES AND REGULATIONS** (Cont'd)

2.10 INTERRUPTION OF SERVICE

- A. It is the obligation of the Customer to notify the carrier of any interruptions in service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control, or is not in writing or equipment connected to the terminal of the carrier.
- B. All reported interruptions of service will be restored within two (2) working days, excluding Sundays and holidays, except those caused by emergency situations, unavoidable catastrophes and force majeure.
- C. Credit allowances for service outages in excess of two (2) hours will be calculated at the following:

Credit Formula:

$$\text{Credit} = \frac{A}{B} \times C$$

"A" -- outage times in hours.

"B" -- For the purposes of credit computation, every month shall be considered to have 720 hours.

"C" -- total fixed monthly charge for affected facility.

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**SECTION 2 - RULES AND REGULATIONS** (Cont'd)

2.11 RESTORATION OF SERVICE

The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities and in compliance with the Commission's rules.

2.12 TAXES

All State and local taxes are both current and applicable to the services the Company provides. This amount will be separately listed on each bill to the Customer.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES**

3.1 FLAT RATE SERVICE

A. Description

Flat Rate Service provides the Customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Service to points within the local calling area is included in the charge for Flat Rate Service.

Each Flat Rate Service line corresponds to a single, analog, voice-grade channel that can be used to place or receive one call at a time. Flat Rate Service lines are provided for connection to a single, customer-provided station set or facsimile machine.

Each Flat Rate Service Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-way, In-Only, or Out-Only, as specified by the Customer.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.1 FLAT RATE SERVICE (Cont'd)

B. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3.18 of this price list.

Nonrecurring Connection Charge:	\$25.00	Residential & Business
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Monthly Recurring Charges:

-Each Service Line	\$12.00
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C. Optional Features and Packages Available

1. Custom Calling Features
2. CLASS Features

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.2 MESSAGE RATE SERVICE

A. Message Rate Service provides the Customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Calls to points within the local exchange area are charged on the basis of the number of completed calls during the billing period.

B. Description

Each Message Rate Service Line corresponds to a single, analog, voice-grade channel that can be used to place or receive one call at a time. Message Rate Service lines are provided for connection to a single, customer-provided station set or facsimile machine.

Each Measured Rate Port has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop Start
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	Two-way, In-Only, or Out-Only, as specified by the Customer.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.2 MESSAGE RATE SERVICE (Cont'd)

B. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3.18 of this price list.

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the Customer's line based on the total number of calls during the billing period.

Nonrecurring Connection Charge                      \$25.00

Monthly Recurring Charges:

-Each Base Service Line                                      \$12.00

C. Optional Features and Packages Available

1. Custom Calling Features

2. CLASS Features

D. Message Usage Charges

Per Message    \$0.10                      No mandatory  
Minimum

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.3 CUSTOM CALLING SERVICE

A. Subject to the availability of the service offerings of the Company's underlying carriers, the features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

B. Description of Features

1. Three Way Calling/Call Hold

The Three Way Calling feature allows a Customer to add a third party to an existing two-way call and form a three-way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.3 CUSTOM CALLING SERVICE (Cont'd)

G. Description of Features (Cont'd)

2. Call Forwarding

Call Forwarding, when activated, redirects attempted terminating calls to another customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding. The Customer is provided with a non-dedicated 800 number ("personal 800 number") to receive domestic calls from any point within the continental U.S. for a monthly subscription fee of \$14.95 per 800 number. This monthly cost entitles the Customer to twenty (20) minutes of use. The Customer will be charged \$0.25 per minute for all use beyond twenty (20) minutes per month. The Customer may have multiple personal 800 numbers per account. For each personal 800 number, the Company will provide to the Customer an 800 number, a security code, and a Rerouting Code which allows the subscriber to use the Call Forwarding feature, with which the Customer can receive incoming domestic calls. The Company has the exclusive right to determine the terminating locations for personal 800 numbers. Personal 800 Customers share access on the same 800 number based on PIN and, thus, may not retain use of the 800 number if service is terminated.

Call Forwarding - Busy automatically reroutes an incoming call to a Customer predesignated number when the called number is busy.

Call Forwarding - Don't Answer automatically reroutes an incoming call to a Customer predesignated number when the called number does not answer within the number of rings programmed by the Company or, after a designated number of rings, routes the call to the Customer's voice mailbox.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.3 CUSTOM CALLING SERVICE (Cont'd)

B. Description of Features (Cont'd)

2. Call Forwarding (Cont'd)

Call Forwarding - Variable allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

3. Call Waiting/Cancel Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting allows a Call Waiting Customer to disable Call Waiting for the duration of an outgoing telephone call. Cancel Call Waiting is activated (i.e., Call Waiting is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

4. Distinctive Ringing

This feature enables a user to determine the source of an incoming call from a distinctive ring. The user is provided with up to two (2) additional telephone numbers.

5. Regular Multiline Hunting

This feature is a line hunting arrangement that provides sequential search of available numbers within a multiline group.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.3 CUSTOM CALLING SERVICE (Cont'd)

B. Description of Features (Cont'd)

6. Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight (8) numbers (single digit, or thirty (30) numbers with two (2) digits) can be selected.

C. Monthly Rates

Call Forwarding	\$14.95 per month, \$0.25 per minute after twenty (20) minutes of use each month.
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Monthly rates for services other than Call Forwarding are located in Section 3.22 of this price list.

D. Connection Charge

\$10.00

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.4 CLASS SERVICES

A. General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all CLASS services. Transmission levels may not be sufficient in all cases.

B. Description of Features

1. Call ID

The Call ID feature allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Call ID records the name, number, date and time of each incoming call - including calls that aren't answered by the Customer. Call ID service requires the use of specialized Customer Provided Equipment not provided by the Company. It is the responsibility of the Customer to provide the necessary Customer Provided Equipment.

The Automatic Redial feature allows a Customer to automatically redial the last number dialed. This is accomplished by the Customer activating a code. The network periodically tests the busy/free status of the called line for up to thirty (30) minutes until both lines are found free and then redials the call for the Customer.

The Automatic Redial feature also allows Customers, having reached a busy number, to dial a code before hanging up. Automatic Redial feature then continues to try the busy number for up to thirty (30) minutes until it becomes free. Once the busy line is free the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.4 CLASS SERVICES (Cont'd)

B. Description of Features (Cont'd)

2. Automatic Redial

The following types of calls cannot be Automatically Redialed:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

3. Automatic Recall

The Automatic Recall stores the number of the most recent incoming call (including unanswered incoming calls) to a Customer's number. This allows a Customer to dial back any missed or unanswered telephone calls.

4. Customer Originated Trace

Customer Originated Trace allows Customers to key in a code that alerts the network to trace the last call received. The traced telephone number is automatically sent to the Company for storage for a limited amount of time and is retrievable by legally constituted authorities upon proper request by them. By contacting the Company the Customer can use this application to combat nuisance calls.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.5 BUSY VERIFICATION AND INTERRUPT SERVICE (Cont'd)

B. Rate Application (Cont'd)

- 2. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- 3. No charge will apply when the calling party advises that the call is from an official public emergency agency.

C. Rates

Verification Charge, each request	\$2.50
Interrupt Charge, each request	\$2.50

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.6 TRAP CIRCUIT SERVICE

A. General

Trap Circuit Service is designed to allow the Customer to control the release of an incoming call so that in situations involving emergency or nuisance calls, calls may be held and traced.

B. Regulations

1. This service is provided when there is a continuing requirement for the identification of the calling party in cases involving nuisance calls or emergency situations or other situations involving law enforcement or public safety.
2. The Customer shall be required to sign a written request for this service. By signing the request the Customer shall release the Company from any liability, and the Customer agrees to indemnify and hold the Company harmless from any liability it may incur in providing this service. The Company may require the recommendation of an appropriate law enforcement agency prior to providing this service. Any information obtained by the Company in the tracing of a call will be provided only to the law enforcement agency designated. The only exception to this will be emergency situations such as fire, serious illness or other similar situations, in which case the appropriate agency will be notified.
3. The equipment required to provide this service cannot be operated in all central offices. The service is restricted to locations where facilities permit.
4. The Company makes no guarantee concerning the tracing and identification of any call when the service is provided. The Company will furnish the service only on the express condition that no liability shall attach to it for any reason arising out of the provision of the service.

C. Rates

Per Request	\$2.50
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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.7 DIRECTORY ASSISTANCE SERVICE

A. General

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

B. Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

1. Calls from coin telephones, including COCOTS.
2. Requests for telephone numbers of non-published service.
3. Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
4. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 1 of this price list, up to a maximum of fifty (50) requests per month.

C. Rates

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

Rates, per call	\$0.75
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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.8 LOCAL OPERATOR SERVICE

A. Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. Where no local charge applies (flat rate service), the usage charge is \$0.00. In addition to usage charges, an operator assistance charge applies to each call:

B. Rates

Local Operator Assistance, per call	\$0.75
Local Operator Assistance - Flat Rate Customers	\$0.00

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.9 BLOCKING SERVICE

A. General

Blocking service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to residential and business Customers:

1. 900 and 976 Blocking - allows the subscriber to block all calls beginning with the 900 and 976 prefixes (i.e. 900-XXX-XXXX) from being placed.
2. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.9 BLOCKING SERVICE (Cont'd)

A. General (Cont'd)

4. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it.

Toll Restriction will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.

5. Toll Restriction Plus - provides subscribers with Toll Restriction, as described in A.4. of this Section, and blocking of 411 calls.
6. Direct Inward Dialing Blocking (Third Party and Collect Call) - provides business Customers who subscribe to Direct Inward Dialing service to have Third Party and Collect Call Blocking on the number ranges provided by the Company.

B. Regulations

1. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
2. Blocking Service is available where equipment and facilities permit.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.9 BLOCKING SERVICE (Cont'd)

C. Rates and Charges

1. Recurring and Nonrecurring Charges

The following rates and charges are in addition to all other applicable rates and charges for the facilities furnished.

Nonrecurring Charge

900 and 976 Blocking

-Residential	\$0.00
-Business (up to 200 lines)	\$5.00

The nonrecurring charge for initial request of one and two-line business Customers is waived for ninety (90) days from the Customer's service establishment date.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.9 BLOCKING SERVICE (Cont'd)

C. Rates and Charges (Cont'd)

1. Recurring and Nonrecurring Charges (Cont'd)

Monthly Charges

Third Number Billed  
and Collect Call Restriction

-Residential	\$1.00
-Business (up to 200 lines)	\$1.00

Toll Restriction

-Residential	\$2.50
-Business (up to 200 lines)	\$2.50

Toll Restriction Plus

-Residential	\$2.50
-Business (up to 200 lines)	\$2.50

Direct Inward Dialing Blocking  
(Third Party and Collect Call)

-Initial Activation	\$25.00
-Subsequent Activation (per line)	\$5.00

B. Pricing for Blocking Service for a business Customer with more than 200 lines will be based on the costs incurred by Company to provide the service.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.9 BLOCKING SERVICE (Cont'd)

C. Rates and Charges (Cont'd)

3. Connection charges apply as specified in Section 3.18 of this price list.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.10 CUSTOMIZED NUMBER SERVICE

A. General

1. Customized Number Service allows a Customer to order a specified telephone number rather than the next available number.
2. Customized Number Service is furnished subject to the availability of facilities and requested telephone numbers.
3. The Company will not be responsible for the manner in which Customized Numbers are used for marketing purposes by the Customer.
4. When a new Customer assumes an existing service which includes Customized Number Service, the new Customer may keep the Customized Number, at the price list rate, with the written consent of the Company and the former Customer.
5. The Company reserves and retains the right:
  - a. To reject any request for specialized telephone numbers and to refuse requests for specialized telephone numbers;
  - b. Of custody and administration of all telephone numbers, and to prohibit the assignment of the use of a telephone number by or from any Customer to another, except as otherwise provided in this Tariff; or
  - c. To assign or withdraw and reassign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.10 CUSTOMIZED NUMBER SERVICE

B. Conditions

1. Charges for Customized Number Service apply when a Customer:
  - a. Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six (6) months of the date of the request.
  - b. Requests a number change from the Customer's present number to a Customized Number.
2. The Company shall not be liable to any Customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another Customer whether prior to or after the establishment of service. In no case shall the Company be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for Customized Number Service.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.10 CUSTOMIZED NUMBER SERVICE (Cont'd)

C. Set-up Charges

Residential Customer	\$25.00
Business Customer	\$50.00

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.11 KEY RESIDENTIAL LINE SERVICE

A. General

Key Residential Line Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. The Key Residential Line is available as a flat rate or message rated service. Key Residential Line Service is provided for connection of customer-provided key system terminal equipment. All key system lines will be equipped with touchtone and multiline hunt.

Each Key Residential Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Type:	Dual-tone multifrequency (DTMF)
Directionality:	Two-Way, In-Only or Out-Only, as specified by the Customer

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.11 KEY RESIDENTIAL LINE SERVICE (Cont'd)

B. Flat Rate Key Residential Line Service

1. Description

Service to points within the local calling area is included in the charge for Flat Rate Service.

2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3.18 of this price list.

Nonrecurring Connection Charge: \$25.00

Monthly Recurring Charges:

-Each Service Line \$12.00

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.11 KEY RESIDENTIAL LINE SERVICE (Cont'd)

C. Message Rate Key Residential Line Service

1. Description

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the Customer's service in addition to a base monthly charge.

2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3.18 of this price list. Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the Customer's line based on the total number of calls during the billing period.

Nonrecurring Connection Charge: \$25.00

Monthly Recurring Charges:

- Each Base Service Line \$12.00

D. Optional Features and Packages Available

1. Custom Calling Features

2. CLASS Features

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.12 Basic Business Line Service

A. General

Basic Business Line Service provides a Customer with a one or more analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Local calling service is available at a flat rate included in the line price, or on a message usage basis. Basic Business Lines are provided for connection of customer-provided single-line terminal equipment such as station sets or facsimile machines.

Each Basic Business Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way, In-Only, or Out-Only, at the option of the Customer

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.12 Basic Business Line Service (Cont'd)

B. Flat Rate Basic Business Line Service

1. Description

Service to points within the local calling area is included in the charge for Flat Rate Service.

2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3.18 of this price list.

Nonrecurring Connection Charge: \$25.00

Monthly Recurring Charges:

- Each Base Service Line \$25.00

C. Optional Features and Packages Available

1. Custom Calling Features

2. CLASS Features

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.13 Business Key System Line Service

A. Description

Business Key System Line Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. The Business Key System Line is available as a message rated service. Business Key System Line Service is provided for connection of customer-provided key system terminal equipment. All key system lines will be equipped with touchtone and multiline hunt.

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the Customer's service in addition to a base monthly charge.

Each Business Key System Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way, In-Only, or Out-Only, at the option of the Customer

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.13 Business Key System Line Service (Cont'd)

B. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3.18 of this price list.

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the Customer's line based on the total number of calls during the billing period.

Nonrecurring Connection Charge: \$5.00

Monthly Recurring Charges:

-Flat Rate Business Key \$25.00

-Message Rate Business Key \$12.00

C. Optional Features and Packages Available

1. Custom Calling Features

2. CLASS Features

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.14 TELECONFERENCING SERVICE

A. Description

Teleconferencing Service allows the Customer to establish a teleconference by a Mercury Long Distance, Inc. operator on a dial-out or dial-in basis between multiple voice stations. The Teleconference Service provides a customized call reservation and call set-up process that may include directory speed dialing and, when requested by the conference originator, progress reports which provide information regarding the current status of the call.

Mercury Long Distance, Inc. actively monitors Teleconference Service to ensure a high level of service quality and reliability. Upon request, and subject to availability, the operator will provide off-call monitoring. The off-call monitoring feature allows the operator to monitor the status of the call connections via a display of the conference ports used on that call. The operator is not a party to the call with off-call monitoring. With off-call monitoring, the operator is able to identify and reconnect dropped conferees.

A Teleconference may be ordered on a demand or on a reserved basis. Pre-notification to conferees of a Teleconference is also available.

B. Charges

All charges incurred for Mercury Long Distance, Inc.'s Teleconference Service will be billed to the conference originator. Customers will be charged for each minute of port use incurred during the actual conference call and billed for such usage at the rate of \$0.25 per minute after the first twenty (20) minutes of usage for all the ports combined per month. There may be up to six (6) ports in use for each conference call. To determine the port minutes of use, multiply each port used by the number of minutes it was in use. A fractional minute of use for the port is rounded to the next highest whole minute. All conference announcements are designed for call establishment and completion and will only pertain to the conference call in question. Also, the bridge and associated features are furnished subject to the availability of components.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.14 TELECONFERENCING SERVICE (Cont'd)

B. Charges (Cont'd)

The Customer will be entitled to twenty (20) minutes of Teleconference Service use as part of its monthly subscription fee of \$14.95. After using the twenty (20) minutes of airtime, the Customer originating the Teleconference will be charged at a flat rate of \$0.25 per minute for all interlata calls, independent of distance, time or day. The duration of a call which involves a fractional part of a minute will be rounded up to the next higher full minute. Rates are per minute. Rates for Origination may be billed as sent-paid or to a Calling Card, Debit Card or Credit Card. Rates for Termination may be billed to a Calling Card, Debit Card or Credit Card or pursuant to a preexisting agreement between the Company and the Customer.

3.15 TOLL FREE NUMBER SERVICE

Toll Free Number Service Customers will be charged a one-time fee of \$500.00 for each unique toll free number obtained from the Company. A monthly charge of \$25.00 will also apply.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.16 Return Check Charge

When a check which has been presented to the Company by a Customer in payment for charges is returned by the bank, the Customer shall be responsible for the payment of a Returned Check Charge of \$10.00.

3.17 Additional Charges

Requested Service Suspensions

First Month or Partial Month	\$40.00 (Per request)
Each Additional Month (Up to 1 Year Limit)	\$20.00 (Per request)

Special DID rates for collocated Customers:

DS1 port charge including twenty (20) numbers	\$240 - \$540 (Per month)
ISDN PRI including twenty (20) numbers	\$240 - \$960 (Per month)

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.18 CONNECTION CHARGE

A. General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

B. Exceptions to the Charge

1. No charge applies for a change to a service for which a lower monthly rate applies, made within ninety (90) days after any general rate increase, if a lower grade of service is offered in the Customer's exchange.
2. No charge applies for one change in the class of residence service, provided that the change is ordered within ninety (90) days of the initial connection of the Customer's exchange service.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.19 RESTORAL CHARGE

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service.

Business:	\$25.00
Residence:	\$25.00

3.20 MOVES, ADDS AND CHANGES

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The Customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

- Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.
- Add: The addition of a vertical service to existing equipment and/or service at one location.
- Change: Change - including rearrangement or reclassification - of existing service at the same location.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.20 MOVES, ADDS AND CHANGES (Cont'd)

Per Move:

Residence: \$25.00

Business: \$25.00

Per Add:

Residence: \$25.00

Business: \$25.00

Per Change:

Residence: \$25.00

Business: \$25.00

3.21 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

The Customer will incur a charge each time there is a change in the long distance carrier associated with the Customer's line after the initial installation of service.

PIC Change Charge: \$5.00

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.22 Optional Features and Packages

A. Custom Calling Features (per line, per month)

-Each Feature	\$5.00
-Package of 3 features	\$10.00
-Package of 6 features	\$11.00
-Package of 9 features	\$12.00

B. CLASS Features (per line, per month)

-Each Feature	\$5.00
-Package of 3 features	\$10.00
-Package of 6 features	\$11.00
-Package of 9 features	\$12.00

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.23 **INTRALATA TOLL USAGE AND MILEAGE CHARGES**

A. Description

IntraLATA toll service is furnished for communication between telephones in different local calling areas within a particular LATA in accordance with the regulations and schedules of charges specified in this price list. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this price list.

IntraLATA toll calling includes the following types of calls: direct dialed, calling card, collect, 3rd number billed, special toll billing, requests to notify of time and charges, person to person calling and other station to station calls.

1. Classes of Calls

Service is offered as two classes: station to station calling and person to person calling.

- a. Station to Station Service is that service where the person originating the call dials the telephone number desired or gives the Company operator the telephone number of the desired telephone station or system.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.23 **INTRALATA TOLL USAGE AND MILEAGE CHARGES** (Cont'd)

A. Description (Cont'd)

1. Classes of Calls (Cont'd)

- b. Person to Person Service is that service where the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached. The call remains a person to person call when, after the telephone, mobile telephone, or PBX system has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other agreed upon alternate.

B. Regulations and Computation of Mileage

Calls for which rates are mileage sensitive are rated on the airline distance between the originating rate center and the terminating rate center.

1. Originating Rate Center

A Customer's primary local exchange number includes an NXX code that is associated with a specific rate center. The originating point of all calls charged to that Customer's account shall be the location of the Customer's rate center.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.23 **INTRALATA TOLL USAGE AND MILEAGE CHARGES** (Cont'd)

B. Regulations and Computation of Mileage (Cont'd)

2. Terminating Rate Center

The terminating point for all calls shall be the location of the local rate center associated with the called number.

3. Calculation of Mileage

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between any two rate centers is determined as follows:

Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each rate center and contained in NECA FCC Tariff No. 4 or successor tariffs. To determine the airline distance between any two locations, proceed as follows:

- a. Obtain the "V" and "H" coordinates for each location. The "V" coordinate is the first four (4) digits in the "VH" column. The "H" coordinate is the next four (4) digits.
- b. Obtain the difference between the "V" coordinates of each of the locations. Obtain the difference between the "H" coordinates.

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.23 **INTRALATA TOLL USAGE AND MILEAGE CHARGES** (Cont'd)

B. Regulations and Computation of Mileage (Cont'd)

3. Calculation of Mileage (Cont'd)

- c. Square each difference obtained in step b., above.
- d. Add the square of the "V" difference and the "H" difference obtained in step c., above.
- e. Divide the sum of the square by ten (10). Round to the next higher whole number if any fraction is obtained.
- f. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

Formula: 
$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.24 CALL CHARGES

Rates are based on the duration of the call as measured according to Section 2.2 above, time of day rate period of the call as described in Section 2.3 and the airline mileage between points of the call as described in Section 3.23.B. In addition, where live or automated operator assistance is required for call completion or billing, a per call service applies.

Charges for all classes of calls may be to the calling station, to the called station when the called party agrees to accept the charges, to an authorized telephone number which is not the called station or the calling station (3rd number billing), or to an authorized calling card.

A. Charges

- 1. Usage Charges \$0.15
- 2. Per Call Service Charges

a. The following service charges apply to intraLATA toll calls for which live or automated operator assistance is provided for call completion and/or billing.

Customer Dialed Calling Card	\$0.30
Person to Person	\$2.00
3rd Number Billed	\$0.80
All other Operator Assistance	\$0.80

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**SECTION 3 - SERVICE DESCRIPTION AND RATES** (Cont'd)

3.25 TELECOMMUNICATIONS RELAY SERVICE

For calls received from the relay service, the Company will when billing relay calls discount relay service call by fifty percent (50%) off of the otherwise applicable rate for voice non-relay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted sixty percent (60%) off of the otherwise applicable rate for a voice non-relay call.

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Issued: December 14, 2000  
Issued By:

Neal D. Saferstein, President  
20 North Third Street, 4<sup>th</sup> Floor  
Philadelphia, PA 19106

Effective: \_\_\_\_\_



TELECOM CERTIFICATION & FILING, INC.

485 MADISON AVENUE

NEW YORK, NEW YORK 10022-5803

TEL (212) 546-9090

FAX (212) 753-8101

e-mail: dklein@teffile.com

December 13, 2000

VIA FEDERAL EXPRESS

Florida Public Service Commission  
Division of Records and Reporting  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

DEPOSIT  
D397

DATE  
DEC 15 2000

Re: Mercury Long Distance, Inc.

Dear Sir or Madam:

Enclosed for filing, please find one original and six (6) copies of Mercury Long Distance, Inc.'s application form for authority to provide alternative local exchange service within the State of Florida. In addition, please find check number 1365 in the amount of Two Hundred Fifty Dollars (\$250.00) to cover the application fee.

At your earliest convenience, please date stamp the copy of this cover letter and return to the above-referenced address in the enclosed postage prepaid self-addressed envelope.

Should you have any questions, or require additional information, please contact me at your convenience.

ORIGINAL DOCUMENT IS PRINTED ON CHEMICAL REACTIVE PAPER & HAS A MICROPRINTED BORDER

TELECOM CERTIFICATION & FILING, INC.

485 MADISON AVE.  
NEW YORK, NY 10022

EXPLANATION	AMOUNT

1-777/260

1365

PAY AMOUNT OF

*Two hundred fifty out 12/15/00*

DOLLARS

CHECK AMOUNT

DATE	TO THE ORDER OF	DESCRIPTION	CHECK NUMBER
12/13/00	Florida Public Service Commission	Mercury Filing Fee	1365

\$ 250.00

119.07(1)(z), Florida Statutes: Bank account numbers or debit, charge, or credit card numbers given to an agency for the purpose of payment of any fee or debt owing are confidential and exempt from subsection (1) and s.24(a), Art. 1 of the State Constitution . . .

STERLING NATIONAL  
425 PARK AVE  
NEW YORK, NY