May 18, 2001

Blanca S. Bayo Director- Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Florida 32399

920260-TL

Dear Ms. Bayo:

Pursuant to order # PSC 01-0091-PAA-T1, Bell South issued credits and refunds related to shared earnings. These credits and refunds were issued to customers of record in Bell South's system as of October 31, 2000.

In its formula for determining who would receive these credits or refunds several payphone providers, such as our company, were not paid for lines that were in service with Bell South in the past, but had been changed to a CLEC as of October 31, 2000. These lines were in service in 1997; and still were in service as of October 31, 2000. The CLEC was now the provider, however, who in turn was using Bell South.

We remain as the ultimate customer of record on these lines. We requested that Bell South pay us the credit or refund on these lines, but they refused. They also did not pay the CLEC. Since we had these lines in 1997 and still have them today, we feel that Bell South has, in effect, penalized us for changing our service to the CLEC.

We respectfully request that the Public Service Commission direct Bell South to pay us the credits or refunds on these lines.

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