ORIGINAL

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August 10, 2001

#### VIA HAND DELIVERY

Blanca S. Bayo, Director Division of Records and Reporting Betty Easley Conference Center 4075 Esplanade Way Tallahassee, Florida 32399-0870

Re:

CAF CMP

LEG

OPC

PAI RGO VGK/bae

Enclosure

Docket No.: 960786-TL

Dear Ms. Bayo:

On behalf of XO Florida, Inc., enclosed for filing and distribution are the original and 15 copies of the following:

➤ XO Florida, Inc.'s Request for Specified Confidential Classification and Motion for Protective Order.

Please acknowledge receipt of the above on the extra copy of each and return the stamped copies to me. Thank you for your assistance.

Sincerely,

Vicki Gordon Kaufman

Willie Hordon Daufman

This confidentiality request was filed by or for a "telco" for DN <u>OP 15-0</u>]. No ruling is required unless the material is subject to a request per 119.07, FS, or is admitted in the record per Rule 25-22 006(8)(b). FAC.

record per Rule 25-22.006(8)(b), FAC. (X-ref. 0 8898-0

DOCUMENT NUMBER-DATE

McWhirter, Reeves, McGlothlin, Davidson, Decker, Kaufman, Arnoig & Steen, Rig. 10 5

#### **CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that a true and correct copy of the foregoing XO Florida, Inc.'s Request For Specified Confidential Classification and Motion For Protective Order has been furnished by (\*) hand delivery this 10<sup>th</sup> day of August, 2001, to the following:

(\*)Beth Keating Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399

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### BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Consideration of

BellSouth Telecommunications,

Inc.'s entry into interLATA

services pursuant to Section 271

of the Federal

Telecommunications Act of 1996..

\_\_\_\_\_\_

Docket No. 960786-TL

Filed: August 10, 2001

XO FLORIDA, INC.'S REQUEST FOR SPECIFIED CONFIDENTIAL CLASSIFICATION AND MOTION FOR PROTECTIVE ORDER

XO Florida, Inc. (XO), pursuant to section 364.183, Florida Statutes, and rule 25-22.006,

Florida Administrative Code, files its Request for Confidential Classification and Motion for

Protective Order as to the materials described herein. In support thereof, XO states:

1. On July 20, 2001, XO filed the direct testimony of Elina Padfield in this case. On

the same day, XO filed its Notice of Intent to Request Confidential Classification for certain material

contained in Ms. Padfield's direct prefiled testimony.

2. The confidential portions of Ms. Padfield's testimony contain information specifically

related to the conduct of XO's business, such as the number of transactions XO processed in Florida

as well as payments due to XO from BellSouth due to BellSouth's failure to appropriately process

XO orders. A more specific description of this information is contained in Attachment A.

3. XO considers this information to be confidential and proprietary business

information. Its disclosure would harm XO's business operations by putting details of XO's

operations and business decisions in the public domain. Section 364.1833(e) includes in the

category of "proprietary confidential business information" information which relates to

"competitive interests, the disclosure of which would impair the competitive business of the provider

1

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FPSC-COMMISSION CLERK

of information." The information produced by XO falls within that category. Accordingly, it should be exempt from the public disclosure requirements of section 119.07, Florida Statutes.

- 4. XO intends to treat the information for which confidential classification is sought as private and confidential.
- 5. Appended hereto as Attachment B is two copies of the requested documents with the confidential information redacted.
- 6. Appended hereto as Attachment C is a sealed envelope containing one copy of the documents including the material which is confidential and proprietary.

WHEREFORE, based on the foregoing, XO moves the Commission to enter an order declaring the information described above to be confidential, proprietary business information that is not subject to public disclosure.

Vicki Gordon Kaufman

McWhirter Reeves McGlothlin Davidson Decker Kaufman Arnold & Steen, P.A.

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Attorneys for XO Florida, Inc.

#### ATTACHMENT A

# REQUEST FOR CONFIDENTIAL CLASSIFICATION OF XO'S

#### CONFIDENTIAL INFORMATION

#### **DOCKET NO. 960786-TL**

# **Explanation of Proprietary Information**

1. The information provided contains XO-specific order information, such as the number of transactions processed. Public disclosure of this information would be harmful to XO's competitive interests as it would give other competitors insight into XO's on-going business affairs. Pursuant to Section 364.183, Florida Statutes, such information is classified as proprietary, confidential business information which is exempt from section 119.07(1) and section 24(a), Art. 1 of the State Constitution.

Page No.	<u>Line</u>	Reason
3	16, 21	1
4	9, 10, 18, 21	1
6	4	1

# ATTACHMENT B

# REDACTED COPIES

# BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Consideration of BellSouth.	)	
Telecommunications, Inc.'s Entry into	)	
InterLATA Services Pursuant to Section	)	Docket No. 960786-TL
271 of the Federal Telecommunications	)	
Act of 1996.	)	

# REBUTTAL TESTIMONY

OF

ELINA PADFIELD

ON BEHALF OF XO FLORIDA, INC

**JULY 20, 2001** 

CONFIDENTIAL

1	Q.	PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.
2	A:	My name is Elina Padfield. My business address is 105 Molloy St., Suite 300,
3		Nashville, Tennessee 37201.
4	Q:	BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?
5	A:	I am a Senior Manager for XO Communications, Inc. ("XO").
6	Q:	PLEASE DESCRIBE YOUR BACKGROUND AND EXPERIENCE IN
7		THE TELECOMMUNICATIONS INDUSTRY.
8	A:	I have nearly twenty years of experience in the telecommunications industry.
9		I spent fourteen years with MCI Telecommunications, nine of those as a
10		provisioner. I was later promoted to manager of the Provisioning Department.
11		I have been employed with XO for five years, three years as the Regional
12		Provisioning Manager and one and a half years as the manager of
13		Provisioning Support for the Region. I am presently Senior Manager of the
14		South Region Disconnect Center.
15	Q:	WHAT IS THE PURPOSE OF YOUR TESTIMONY?
16	A:	My testimony addresses Checklist Items 2 and 11 and rebuts BellSouth's
17		testimony that it has complied with these two Checklist items. With respect to
18		Checklist Item 2, my testimony demonstrates that BellSouth's performance
19	·	data is inaccurate and unreliable. My testimony rebuts the testimony of
20		BellSouth witness Cox who states that BellSouth performance data associated
21	•	with commercial usage shows that BellSouth has complied with the Checklist.
22		My testimony also presents XO's concerns about BellSouth's failure to meet
23		its obligation to provide local number portability (Checklist Item 11).

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1	Bells	BellSouth's Performance Data Is Inaccurate and Unreliable	
2	Q:	IS BELLSOUTH'S SELF-REPORTED DATA ACCURATE AND	
3		RELIABLE?	
4	A:	No. XO submits local service requests ("LSRs") to BellSouth via the	
5		Electronic Data Interchange ("EDI") interface. XO's electronic systems	
6		record the number of LSRs submitted by XO to BellSouth and the number of	
7 .		responses received from BellSouth, including firm order confirmations	
8		("FOCs"). I compared XO's Florida data with BellSouth's self-reported data	
9		and found that BellSouth did not include a significant number of transactions	
10		in its reports.	
11	Q:	WHAT DATA DID YOU COMPARE?	
12	. A:	I compared XO data on FOCs for orders for local number portability ("LNP")	
13		and for orders for unbundled loops with LNP for Florida with BellSouth's	
14		self-reported data.	
15	Q:	WHAT DID YOU FIND?	
16	A:	For May 2001, XO received FOCs for LNP. BellSouth reports data on	
17		FOC timeliness for LNP orders in its report "LNP Firm Order Timelines	
18		Interval Distribution and Firm Order Confirmation Average Interval." The	
19		BellSouth raw data file for this report is contained in the "Ordering: FOC	
20		Timeliness (LNP)" file accessible via the PMAP website. BellSouth's file	
21		reflects LNP FOCs for May 2001 in Florida - 20 fewer LNP FOCs for May	
22		than XO actually received. This is an error rate of nearly 20%.	
23	Q:	DID XO FIND ANY OTHER INDICATIONS THAT THE PMAP DATA	

1		IS UNKELIABILE:
2	A:	Yes. BellSouth's Parity Analysis and Remedy Information ("PARIS") data
3		for XO provides another illustration of the unreliability of BellSouth's
4		performance data. This data is used to calculate remedy payments ordered by
5		the Georgia Public Service Commission for BellSouth's failure to meet
6		Commission-established performance benchmarks. The purpose of discussing
7	•	this data here is simply to illustrate the discrepancies in the data BellSouth
8		utilizes. For example, for the month of April 2001, BellSouth's PMAP
9		website showed a total payment due XO of However, XO received a
10		check from BellSouth in June for for the April PARIS payment.
11	Q:	WHAT IS THE SIGNIFICANCE OF THIS LARGE DISCREPANCY
12		TO THIS PROCEEDING?
13	A:	This enormous discrepancy in the BellSouth data strongly suggests that the
14		XO data reported on the PMAP website for April severely overstates
15		BellSouth's performance. Likewise, other BellSouth self-reported data may
16		be similarly overstated.
17	Q:	HAVE THESE DISCREPANCIES CONTINUED?
18	A:	Yes. The PMAP website reported at total of in PARIS payments
19		due XO from BellSouth for performance benchmarks missed in May.
20		However, BellSouth has told XO that it will be receiving a payment of
21		for May. BellSouth offered no explanation for this discrepancy.
22		BellSouth provides no accounting to XO regarding the PARIS payments or
23		the basis for them, despite the huge discrepancies illustrated above.

1	Q:	DOES XO HAVE CONFIDENCE IN THE PMAP DATA?
2	A;	No. For the reasons described above, XO does not have confidence in
3		BellSouth's PMAP data. This data is not accurate and is not a reliable
4		indicator of BellSouth's performance.
5	Num	ber Portability (Checklist Item 11)
6	Q:	IS BELLSOUTH MEETING ITS OBLIGATIONS UNDER
7		CHECKLIST ITEM 11?
8	A:	No. While BellSouth's Ms. Cox and Mr. Milner claim that BellSouth meets
9		this item, BellSouth's self-reported data demonstrate that BellSouth has not
10		complied with its obligations regarding number portability. The LNP-
11		Average Disconnect Timeliness Interval measures the time BellSouth takes to
12		disconnect its service after a customer has been ported to a ALBC. If a LNP
13		disconnect does not happened in a timely manner, the customer will not be
14		able to receive calls originating from BellSouth customers in the same central
15		office serving area. When BellSouth does handle a LNP disconnect properly,
16		the ALEC customer generally regards this as a problem caused by the ALEC.
17		The opposite is true. Nevertheless, the LNP disconnect problem can cause the
18		ALEC's new customer to lose confidence in the ALEC.
19	Q:	WHAT IS THE CURRENT BENCHMARK FOR THIS METRIC?
20	A:	The current benchmark for LNP-Disconnect Timeliness ordered by the
21		Commission is fifteen minutes.
22	Q:	WHAT DOES THE MAY FLORIDA DATA SHOW FOR XO?
23	Α.	The May LNP-Average Disconnect Timeliness data for XO Communications

225963 5

1	<del>.</del>	for Florida reported on BellSouth's PMAP website shows that BellSouth me
. 2		the benchmark for this measure only 3.72% of the time. BellSouth fell short
3		of this important measure nearly 97% of the time for the month of May in
4		Florida. Of a total of transactions, only were processed in a timely
5		manner.
6	Q:	WHY IS THIS IMPORTANT?
7	. A:	Even accepting BellSouth's self-reported data as accurate (which XO does
8		not), this data demonstrates that XO is not meeting its obligations to provide
9		number portability.
10	Q:	DOES THIS CONCLUDE YOUR TESTIMONY?
11	A:	Yes.
12		·

CONFIDENTIAL

#225963 6

# **CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that a true and correct copy of the foregoing Rebuttal Testimony of Elina Padfield on Behalf of XO Florida, Inc. has been furnished by (\*) hand delivery or by U. S. Mail on this 20<sup>th</sup> day of July, 2001, to the following:

(\*)Beth Keating Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399

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Attorneys for XO Florida, Inc.

# ATTACHMENT C

# CONFIDENTIAL DOCUMENTS

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