



ORIGINAL County of Volusia

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May 25, 2001

VIA FEDERAL EXPRESS

Mrs. Blanca S. Bayo
Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

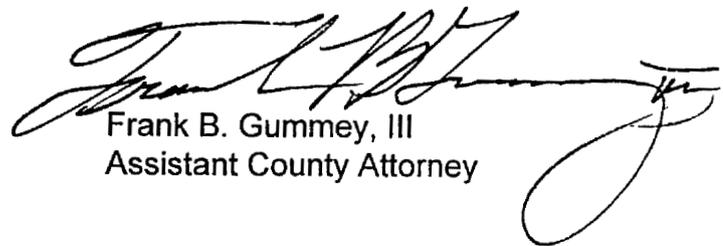
Re: Docket No.: 010743-TL

Dear Mrs. Bayo:

Enclosed please find an original and 15 copies of the Direct Testimony of Ann McFall, County of Volusia.

Copies of these documents have been served to the parties shown on the attached Certificate of Service.

Very truly yours,


Frank B. Gummey, III
Assistant County Attorney

FBG:ag
Enclosure (as stated above)

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CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a copy of the foregoing has been furnished by U.S. Mail this 4th day of October to: Alarm Association of Florida, Inc., Bob Neely, 1802 North University Drive, #329, Plantation, FL 33322-4115; BellSouth Telecommunications, Inc., James Meza III/Nancy B. White, 150 West Flagler Street, Suite 1910, Miami, FL 33130; City of Deltona Fritz Behring, City Manager, P. O. Box 5550, Deltona, FL 32728-5550; Florida Cable Telecommunications Assoc. Inc., Michael A. Gross, 246 E. 6th Ave., Suite 100, Tallahassee, FL 32303; Florida Public Telecommunications Assoc., Angela Green, General Counsel, 2292 Wednesday Street, Tallahassee, FL 32308-4334; Fowler, Barice Law Firm Carole J. Barice/James A. Fowler, 8 W. Central Blvd., Orlando, FL 32801; Jonathan W. Kyleskwy, III, P. O. Box 7836, Ft. Lauderdale, FL 33329; Katz, Kutter Law Firm, Patrick Wiggins/Natalie Futch, 12th Floor, Tallahassee, FL 32301; Messer Law Firm, Floyd R. Self, Esq., P. O. Box 1876, Tallahassee, FL 32302-1876; Morrison & Foerster Law Firm, Kimberly D. Wheeler, 2000 Pennsylvania Ave., NW, Washington, DC 20006-1888; NeuStar, Inc., Thomas C. Foley, 820 Riverbend Blvd., Longwood, FL 32779; Pennington Law Firm, Peter Dunbar/Karen Camechis, P. O. Box 10095, Tallahassee, FL 32301; Sprint-Florida Incorporated, Mr. F.B. Poag, (MC FLTLHO0107), Tallahassee, FL 32316-2214; Time Warner Telecom of Florida, L.P., Ms. Carolyn Marek, c/o Time Warner Telecom, Franklin, TN 37069-4002; VCOG, Marry Curran, 1190 Pelican Bay Drive, Daytona Beach, FL 32119-1381; and Verizon Wireless, Anne Hoskins, 180 Washington Valley Road, Bedminster, NJ 07921.


Frank B. Gummey, III
Assistant County Attorney

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12681 OCT-5 05

ORIGINAL

County of Volusia
City of Deltona
Docket No. 010743-TL
October 2, 2001

1 BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
2 DIRECT TESTIMONY
3 OF
4 ANN MCFALL, COUNTY OF VOLUSIA

5 **Q. State your name.**

6 A. Ann McFall.

7

8 **Q. State your position.**

9 A. I am in my third consecutive term as the elected district member of the County
10 Council, the governing body of the County of Volusia. I represent the entire area in
11 the County where the telephone customers are assigned to the 407 area code. I am
12 Vice Chair of the County Council. I previously served two four year terms as the
13 elected school board member for the district which includes all the 407 area code
14 customers. I also served on the Deltona Municipal Service District Advisory Board
15 prior to the City of Deltona's incorporation.

16

17 **Q. Describe the area presently served by the 407 area code.**

18 A. It lies in the southwest corner of Volusia County and is commonly called the Osteen
19 area. In fact, about one half the customers are in a section of the City of Deltona and
20 the other one half in the unincorporated areas of Enterprise, Stone Island and
21 Osteen.

22

23 **Q. What is the position of the County of Volusia on assignment of an area code to**
24 **Volusia County telephone customers?**

25

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12681 OCT-50

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1 A. The County government, as well as virtually every other governmental, commercial
2 and civic organization taking a position, have strongly supported unifying the County
3 into one area code. The Public Service Commission's action in the assignment of
4 386 to the previous 904 area of the County was a major step toward realization of
5 that goal. The desire of the majority of 407 customers responding to the PSC survey
6 to keep existing telephone numbers was respected by the PSC and the County.
7 However, this docket provides for a new area code to be overlaid on 407 and would
8 result in the County having 3 area codes. This result would be a step backward from
9 the previous positive action of the PSC and is opposed by the County.

10

11 **Q. Are there 407 customers who wish to switch to 386?**

12 A. Yes. A majority of customers wished to keep their present phone number, because
13 an area code switch would require completely new phone numbers because of
14 duplicate NXX's. A number of customers are willing to get new telephone numbers
15 in order to switch to the 386 area code. Customers such as the four public schools,
16 which have dozens of lines but had only four votes in the PSC survey, have a present
17 desire to switch because the vast majority of people who call the schools have 386
18 phone numbers. A change of telephone number would not affect any customer's
19 scope of calling.

20

21 **Q. How can the goal of unifying Volusia County be best achieved?**

22 A. By assigning the 386 area code to new lines in the Osteen area. This action would
23 not only move toward the unified area code goal, but would also prevent the
24 proliferation to 3 area codes by assignment of the new overlay area code. Second,
25 existing customers who wish to switch to 386 should be permitted to do so.

1 **Q. What benefits do you see accruing from unification?**

2 A. There presently is considerable confusion among residents as to the location of
3 customers with 407 area codes. Assigning the 386 area code as the overlay in
4 Volusia County would facilitate reducing the confusion.

5

6 **Q. Does this conclude your direct testimony?**

7 A. Yes.