

STATE OF FLORIDA

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Public Service Commission

December 5, 2001

Paul E. Howard
Harder Hall-Howard, Inc.
3600 Golfview Drive
Sebring, Florida 33872-5054

Re: Docket No. 010828-SU - Application for staff-assisted rate case in Highlands County by Harder Hall - Howard, Inc.

Dear Mr. Howard:

This will confirm that Commission Staff will hold a customer meeting at 6:00 p.m. on Wednesday, January 16, 2001. The location of the meeting will be the Harder Hall-Howard Club House, 3600 Golfview Road, Sebring, Florida 33872. We ask that, if at all possible, you or another knowledgeable representative of the utility attend the meeting in order to answer customer questions.

The original customer meeting notice is enclosed. Please note the "issued" date has been left blank so that you can fill in the date that the notice is sent to the customers. The customers must have at least 14 calendar days notice of the meeting, calculated from the day that they receive the notice. Please furnish me with a copy of the notice, as reproduced at the time it is distributed to your customers, together with a cover letter indicating the exact date(s) on which the notice was mailed or otherwise delivered to the customers.

Two copies of the staff report dated November 27, 2001 are enclosed. Please ensure that a copy of the complete Application for Staff Assistance and the reports are available for review by all interested persons at the Utility, 3600 Golfview Drive, during its regular hours.

Sincerely,

Larry D. Harris
Senior Attorney

LDH/dm

cc: Division of the Commission Clerk and Administrative Services
Division of Regulatory Oversight (Vandiver, Winston)
Division of Economic Regulation (Fitch, Costner, Lingo, Rendell, Wetherington, Willis)

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