





**Case Assignment and Scheduling Record**

Section 1 - Division of Records and Reports (RAR) Completes

Docket No. 000737-WS Date Docketed: 06/19/2000 Title: Investigation of rates of Aloha Utilities, Inc. in Pasco County for possible overearnings for the Aloha Gardens water and wastewater systems and the Seven Springs water system.  
 Company: Aloha Utilities, Inc.

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_ Expiration: \_\_\_\_\_

Referred to: ADM AFA APP CAF CMP CMU EAG (ECR) GCL LEG PAI RAR RGO SER WAW  
 ("(") indicates OPR) \_\_\_\_\_ X \_\_\_\_\_ X \_\_\_\_\_

Section 2 - OPR Completes and returns to RAR in 10 workdays. Time Schedule

| Program/Module       | Al(e)  |
|----------------------|--|
|                      | <u>Staff Assignments</u>                                       |
| <u>OPR Staff</u>     | B Fletcher, C Binford, B Crouch,<br>T Merchant, M Wetherington |
| <u>Staff Counsel</u> | J Fudge, R Jaeger  |
| <u>OCRs ( )</u>      |  |
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**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**  
 Current CASR revision level

|                                | Due Dates  |            |
|--------------------------------|------------|------------|
|                                | Previous   | Current    |
| 1. Staff Recommendation - PAA  | 10/05/2000 | 11/16/2000 |
| 2. Agenda - PAA                | 10/17/2000 | 11/28/2000 |
| 3. PAA Order                   | 11/06/2000 | 12/18/2000 |
| 4. Protest Period Expires      | 11/27/2000 | 01/08/2001 |
| 5. Close Docket or Revise CASR | 12/18/2000 | 01/29/2001 |
| 6.                             |            |            |
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Recommended assignments for hearing and/or deciding this case:  
 Full Commission X Commission Panel \_\_\_\_\_  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_  
 Date filed with RAR: 09/28/2000  
 Initials: OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

- Prehearing Officer

| Commissioners |    |    |    |    |    | Hrg. Exam. | Staff |
|---------------|----|----|----|----|----|------------|-------|
| ALL           | DS | JC | JB | BZ | XX |            |       |
| X             |    |    |    |    |    |            |       |

| Commissioners |    |    |    |    | ADM |
|---------------|----|----|----|----|-----|
| DS            | JC | JB | BZ | XX |     |
|               |    |    |    |    |     |

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: 20/Sm  
 Date: 10/13/2000

C











**Case Assignment and Scheduling Record**

**Section 1 - Bureau of Records and Hearing Services Completes**

Docket No. 000737-WS Date Docketed: 06/19/2000 Title: Investigation of rates of Aloha Utilities, Inc. in Pasco County for possible overearnings for the Aloha Gardens water and wastewater systems and the Seven Springs water system.  
 Company: Aloha Utilities, Inc.

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_ Expiration: \_\_\_\_\_

Referred to: \_\_\_\_\_ APP CAF CCA CMP (ECR) GCL LEG PAI RGO SER  
 ("()") indicates OPR \_\_\_\_\_ X \_\_\_\_\_ X \_\_\_\_\_

**Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule**

Program/Module Al(e):A18

Staff Assignments

OPR Staff B Fletcher, B Crouch,  
T Merchant, M Wetherington

Staff Counsel R Jaeger

OCRs ( ) \_\_\_\_\_

( ) \_\_\_\_\_

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Recommended assignments for hearing and/or deciding this case:

Full Commission \_\_\_\_\_ Commission Panel X  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CCA: 07/17/2001

Initials: OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**  
 Current CASR revision level

7

|   | Due Dates  |            |
|---|------------|------------|
|   | Previous   | Current    |
| 1. Consummating Order if No Protest (PSC-01-1374-PAA) | 07/22/2001 | 07/20/2001 |
| 2. Order Establishing Procedure                       | NONE       | 08/07/2001 |
| 3. Utility Testimony and Exhibits                     | NONE       | 09/04/2001 |
| 4. Intervenor Testimony and Exhibits                  | NONE       | 09/20/2001 |
| 5. FAW Notice Filed - Prehearing                      | NONE       | 10/02/2001 |
| 6. FAW Notice Filed - Hearing                         | NONE       | 10/09/2001 |
| 7. Staff Testimony and Exhibits                       | NONE       | 10/10/2001 |
| 8. Rebuttal Testimony and Exhibits                    | NONE       | 10/24/2001 |
| 9. Prehearing Statements                              | NONE       | 10/26/2001 |
| 10. Notice of Prehearing                              | NONE       | 10/26/2001 |
| 11. Pre-prehearing                                    | NONE       | 11/01/2001 |
| 12. Prehearing  | NONE       | 11/09/2001 |
| 13. Notice of Hearing                                 | NONE       | 11/09/2001 |
| 14. Transcript of Prehearing Due                      | NONE       | 11/16/2001 |
| 15. Prehearing Order                                  | NONE       | 11/21/2001 |
| 16. Hearing (11/28-30/2001)                           | NONE       | 11/28/2001 |
| 17. Transcript of Hearing Due                         | NONE       | 12/07/2001 |
| 18. Briefs Due  | NONE       | 01/08/2002 |
| 19. Staff Recommendation                              | NONE       | 02/21/2002 |
| 20. Agenda  | NONE       | 03/05/2002 |
| 21. Standard Final Order                              | NONE       | 03/25/2002 |
| 22. Close Docket or Revise CASR                       | NONE       | 04/30/2002 |
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**Section 3 - Chairman Completes**

Assignments are as follows:

**CSRA**

- Hearing Officer(s)

| Commissioners |    |    |    |    |    | Hrg. Exam. | Staff |
|---------------|----|----|----|----|----|------------|-------|
| ALL           | JC | DS | JB | BZ | PL |            |       |
|               |    |    | X  | X  | X  |            |       |

- Prehearing Officer

| Commissioners |    |    |    |    | ADM |
|---------------|----|----|----|----|-----|
| JC            | DS | JB | BZ | PL |     |
|               |    |    |    | X  |     |

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: *[Signature]*

Date: 07/23/2001

**Case Assignment and Scheduling Record**

**Section 1 - Bureau of Records and Hearing Services Completes**

Docket No. 000737-WS Date Docketed: 06/19/2000 Title: Investigation of rates of Aloha Utilities, Inc. in Pasco County for possible overearnings for the Aloha Gardens water and wastewater systems and the Seven Springs water system.  
 Company: Aloha Utilities, Inc.

Official Filing Date: \_\_\_\_\_  
 Last Day to Suspend: \_\_\_\_\_ Expiration: \_\_\_\_\_

Referred to: \_\_\_\_\_ APP CAF CCA CMP (ECR) GCL LEG PAI RGO SER  
 ("(") indicates OPR) \_\_\_\_\_ X \_\_\_\_\_ X \_\_\_\_\_

**Section 2 - OPR Completes and returns to CCA in 10 workdays.**

**Time Schedule**

Program/Module Al(e):A18

Staff Assignments

OPR Staff B Fletcher, B Crouch,  
T Merchant, M Wetherington

Staff Counsel R Jaeger

OCRs ( ) \_\_\_\_\_

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Recommended assignments for hearing and/or deciding this case:

Full Commission \_\_\_\_\_ Commission Panel X  
 Hearing Examiner \_\_\_\_\_ Staff \_\_\_\_\_

Date filed with CCA: 08/08/2001

Initials: OPR \_\_\_\_\_  
 Staff Counsel \_\_\_\_\_

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**  
 Current CASR revision level

8

1. Standard Order - Dismiss protests/approve settleme
2. Refund Reports Due
3. Staff Review of Refund Reports
4. Close Docket or Revise CASR
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Due Dates

Previous Current

|     | SAME | 08/27/2001 |
|-----|------|------------|
| 1.  | NONE | 12/27/2001 |
| 2.  | NONE | 01/27/2002 |
| 3.  | NONE | 03/05/2002 |
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**Section 3 - Chairman Completes**

*Settlement approved @ 8/7/01 agenda; hearing, etc canceled.*  
 Assignments are as follows:

- Hearing Officer(s)

- Prehearing Officer

| Commissioners |    |    |    |    |    | Hrg. Exam. | Staff |
|---------------|----|----|----|----|----|------------|-------|
| ALL           | JC | DS | JB | BZ | PL |            |       |
|               |    |    | X  | X  | X  |            |       |

| Commissioners |    |    |    |    | ADM |
|---------------|----|----|----|----|-----|
| JC            | DS | JB | BZ | PL |     |
|               |    |    |    | X  |     |

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.  
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: D. / sm  
 Date: 08/08/2001

M E M O R A N D U M

July 17, 2000

RECEIVED - FPSC

07 JUL 17 PM 2:58

RECORDS AND  
REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (FUDGE, JAEGER)

RE: DOCKET NO. 000737-WS - INVESTIGATION OF RATES OF ALOHA UTILITIES, INC. IN PASCO COUNTY FOR POSSIBLE OVEREARNINGS FOR THE ALOHA GARDENS WATER AND WASTEWATER SYSTEMS AND THE SEVEN SPRINGS WATER SYSTEM.

1289-EOF

Attached is an ORDER INITIATING INVESTIGATION INTO RATES AND CHARGES AND MAKING REVENUES SUBJECT TO REFUND, to be issued in the above-referenced docket.

(Number of pages in order - 21)

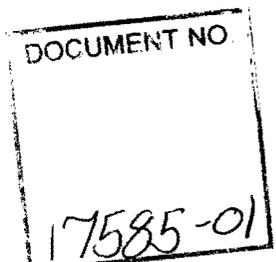
JKF/lw

Attachment

cc: Division of Economic Regulation (Merchant, Fletcher)

I:000737OR.JKF

3m



LAW OFFICES

ROSE, SUNDBSTROM & BENTLEY, LLP

2548 BLAIRSTONE PINES DRIVE  
TALLAHASSEE, FLORIDA 32301

(850) 877-6555

CHRIS H. BENTLEY, P.A.  
F. MARSHALL DETERDING  
MARTIN S. FRIEDMAN, P.A.  
JOHN R. JENKINS, P.A.  
STEVEN T. MINDLIN, P.A.  
JOSEPH P. PATTON  
DAREN L. SHIPPY, LL.M. TAX  
WILLIAM E. SUNDBSTROM, P.A.  
DIANE D. TREMOR, P.A.  
JOHN L. WHARTON

MAILING ADDRESS  
POST OFFICE BOX 1567  
TALLAHASSEE, FLORIDA 32302-1567

TELECOPIER (850) 656-4029

December 21, 2000

ROBERT M. C. ROSE  
OF COUNSEL

VIA HAND DELIVERY

Blanca S. Bayo, Director  
Division of Records & Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0862

960545, 991643,  
000737, 001693

RECEIVED FPSC  
DEC 21 PM 3:12  
REGULATIONS AND  
REPORTING

Re: Aloha Utilities, Inc.; Change of Address and Telephone Numbers  
Our File No. 26038.01

Dear Ms. Bayo:

On December 15, 2000, I filed with Tim Devlin a letter notifying him of the change in address and provided revised tariff sheets to reflect the change in address and telephone numbers of Aloha Utilities, Inc. In order to ensure that we fully comply with all Commission requirements, I have now filled out the appropriate Change of Information on Regulated Utility form attached for each of the certificated systems owned by Aloha Utilities, Inc. containing the same information concerning the new address and telephone number for the Utility.

If you need any further information, please let me know.

Sincerely,

ROSE, SUNDBSTROM & BENTLEY

F. Marshall Deterding  
For The Firm

FMD/kl

cc: Stephen G. Watford, President  
Robert C. Nixon, CPA  
David W. Porter, P.E.  
Connie Kurish

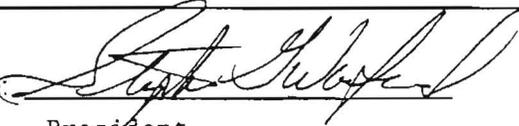
aloha\bayo122100.ltr

Done 12/21/00

**TO: FLORIDA PUBLIC SERVICE COMMISSION  
DIVISION OF RECORDS AND REPORTING  
2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FL 32399-0870**

**RE: CHANGE OF INFORMATION ON REGULATED UTILITY**

|   |   |
|---|---|
| <b>Official Company Name:</b><br>(As appears on certificate)<br><br>Aloha Utilities, Inc.   | <b>Mailing Name:</b><br>(Must be part of official company name; 58 characters or less)<br><br>Aloha Utilities, Inc.   |
| <b>Certificate No.:</b><br>(A separate form must be used for each certificate number)<br><br>136-W  | <b>Physical Location:</b><br><br>6915 Perrine Ranch Road  |
| <b>Attention Line:</b><br>(Person to whom all official FPSC correspondence is addressed)<br><br>F. Marshall Deterding (attorney)<br>Stephen G. Watford (President)                                    | <b>Mailing Address:</b><br><br>6915 Perrine Ranch Road<br>New Port Richey, FL 34655   |
| <b>Liaison Officer(s)</b>   |   |
| <b>Officer No. 1:</b><br><b>Name:</b> Stephen G. Watford<br><b>Title:</b> President<br><b>Telephone Number:</b> 727-372-0115<br><b>Fax No.:</b> 727-372-2677<br><b>e-mail Address:</b> stevew@aui.com | <b>Officer No. 2:</b><br><b>Name:</b> Connie L. Kurish<br><b>Title:</b> General Manager<br><b>Telephone Number:</b> 727-372-0115<br><b>Fax No.:</b> 727-372-2677<br><b>e-mail Address:</b> connie@aui.com |
| <b>Company Web Address:</b>   |   |

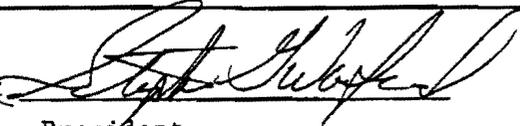
**SUBMITTED BY COMPANY REPRESENTATIVE:** Name:   
Title: President  
Telephone No.: 727-372-0117

**DATE:** December 18, 2000

**TO: FLORIDA PUBLIC SERVICE COMMISSION  
DIVISION OF RECORDS AND REPORTING  
2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FL 32399-0870**

**RE: CHANGE OF INFORMATION ON REGULATED UTILITY**

|  |   |
|--|---|
| <b>Official Company Name:</b><br>(As appears on certificate)<br><br>Aloha Utilities, Inc.  | <b>Mailing Name:</b><br>(Must be part of official company name; 58 characters or less)<br><br>Aloha Utilities, Inc.   |
| <b>Certificate No.:</b><br>(A separate form must be used for each certificate number)<br><br>097-S   | <b>Physical Location:</b><br><br>6915 Perrine Ranch Road  |
| <b>Attention Line:</b><br>(Person to whom all official FPSC correspondence is addressed)<br><br>F. Marshall Deterding (attorney)<br>Stephen G. Watford (President) | <b>Mailing Address:</b><br><br>6915 Perrine Ranch Road<br>New Port Richey, FL 34655   |
| <b>Liaison Officer(s)</b>  |   |
| <b>Officer No. 1:</b><br>Name: Stephen G. Watford<br>Title: President<br>Telephone Number: 727-372-0115<br>Fax No.: 727-372-2677<br>e-mail Address: stevew@au1.com | <b>Officer No. 2:</b><br>Name: Connie L. Kurish<br>Title: General Manager<br>Telephone Number: 727-372-0115<br>Fax No.: 727-372-2677<br>e-mail Address: connie @au1.com |
| <b>Company Web Address:</b>  |   |

**SUBMITTED BY COMPANY REPRESENTATIVE:** Name:   
 Title: President  
 Telephone No.: 727-372-0117

**DATE:** December 18, 2000

M E M O R A N D U M

October 11, 2000

RECEIVED-PPSC

00 OCT 12 AM 10:28

RECORDS AND  
REPORTING

TO: DIVISION OF RECORDS AND REPORTING (BAYO)

FROM: DIVISION OF LEGAL SERVICES (JAEGER)

RE: DOCKET NO. 000737-WS - INVESTIGATION OF RATES OF ALOHA UTILITIES, INC. IN PASCO COUNTY FOR POSSIBLE OVEREARNINGS FOR THE ALOHA GARDENS WATER AND WASTEWATER SYSTEMS AND THE SEVEN SPRINGS WATER SYSTEM.

---

Please add the individual named below to this docket as an interested person:

Representative Heather Fiorentino  
6231 Grand Blvd.  
New Port Richey, FL 34652  
(727) 816-1307

Thank you.

RRJ/lw

Attachment

cc: Division of Economic Regulation (Fletcher)

*Jone 10/13/00*

RAR Official Filing:

1/12/01\*\*\*\*\* 11:12 AM\*\*\*\*\*Linda Williams\*\*\*\*\*1

Linda Williams

0101 -PCO

From: Lysa White  
Sent: Friday, January 12, 2001 11:12 AM  
To: RAR - Orders-Notices  
Cc: Jovon Snipes  
Subject: RE: Order in DN 000737-WS

6

Typo alert! The order is 000737or.jkf NOT 000373!!

-----Original Message-----

From: Lysa White  
Sent: Friday, January 12, 2001 11:09 AM  
To: RAR - Orders-Notices  
Cc: Jovon Snipes  
Subject: Order in DN 000737-WS

The order created in WP9 and saved as i:\000373or.jkf has been electronically transferred to Records. ~~Since the order has attachments, a hard copy will be sent as well.~~

no attach's per Lysa.

2f



# Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

RECORDS AND  
REPORTING

01 JAN 18 AM 11:24

RECEIVED-FPSC

---

**DATE:** January 16, 2001  
**TO:** Blanca Bayo, Director, Division of Records and Reporting  
**FROM:** Melinda Butler, Assistant to Commissioner Jacobs *MB*  
**RE:** Intercepted Communications From an Interested Person Received in  
Docket No.000737-WS

---

This office has received the attached letter from William Zbikowski. The correspondence has not been viewed or considered in any way by Commissioner Jacobs. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-33-JULY 19, 1991), the letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Given that it is not an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However; in such cases Commissioner Jacobs has requested that a copy of the correspondence and this memo, as a matter of routine, be placed in the correspondence side of the file in this docket.

**RECEIVED**

JAN 10 2001

FLORIDA PUBLIC SERVICE COMMISSION  
Chairman Jacobs

January 7, 2001

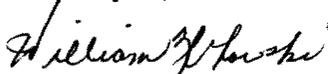
Mr. E. Leon Jacobs, Jr., Chairman  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Fl. 32399-0870

Dear Mr. Jacobs:

This letter is written on behalf of the homeowners in the Trinity Communities in Pasco County. We are on record as being opposed to any rate increases being granted to Aloha Utilities, Inc. until such time as they improve the quality of water and service provided to the Trinity/Seven Springs area.

We have just received the notice from Aloha Utilities indicating that they are permitted under Florida Statutes to implement the requested rate increase while their application for such an increase is pending. Considering their record of poor quality and service and in view of the strong customer opposition to any increase in general, we think it would be unconscionable for Aloha Utilities to be permitted to avail themselves of this provision of the statutes and ask that they be informed to stop until such time that a decision is rendered.

Thank you,



William Zbikowski  
1826 Kinsmere Drive  
Trinity, Fl 34655

E-Mail: [bpz1@earthlink.net](mailto:bpz1@earthlink.net)

Web Site: <http://www.trinityhomeowner.50megs.com/>

CC: County Commissioners: [boccnpr@pascocounty.com](mailto:boccnpr@pascocounty.com)  
Representative Mike Fasano: [fasano.mike@leg.state.fl.us](mailto:fasano.mike@leg.state.fl.us)  
Senator Jack Latvala: [latvala.jack.web@leg.state.fl.us](mailto:latvala.jack.web@leg.state.fl.us)

The Homeowners of the Trinity Communities

Bill and Paulette Zbikowski  
John and Carol Ann Farrington  
Wayne and Sheila Forehand  
Harry and Amy Bergner  
John and Vicki Honoski  
Matthew Szykiewicz  
Robert and Carol Neighbors  
Jim and Barbara Kallas  
George and Gail Safarikas  
Robert and Jo Ann Reilly

Carleen Nary  
Cliff and Kathy Harris  
Carl and Trudi Champion  
Michael and Donna Marroni  
Dave and Marcy Meglay  
John and Jennifer Lee Ferraiolo  
Herb and Mary Powell  
Bill and Marge Crean  
Pauline Duggan  
Ray and Mitsuko Stackon

**George and Mara Febus  
Donald and Delores Roden  
Jack and Mary Mahon  
Joe and Diane Kocienda  
Chuck and Laura Sereboff  
Robert and Audrey Lake  
Micheal and Norma Buscemi  
Jim and Carol Kiernan  
Jim and Billie Myers  
Larry and Charlotte Klau  
Mark and Janis Sebacher  
Chuck and Elinor Murnan  
Andrew and Judy Georigades  
Chuck and Lynn Shapiro  
David and Barbara Fitch  
Samuel and Maria Hanna  
Dick and Barbara Letvin  
Warren and Claire Sheridan  
Lou and Mary Ann Swentek  
Thomas and Charlene Schilk**

**George and Maureen Schaefer  
Timothy and Amanda Gibson  
Roy and Nancy Henrich  
Chet and Sue Yungatis  
Dick and Nancy Wiltsey  
Tom and Kim Reichenberger  
John and Beth Lee  
Bill and Mary Kneisel  
Frank and Martha Sorrells  
John and June Kulikowski  
Dick and Linda LaMaire  
Jack and Lynda Herman  
Roy and Linda Trautman  
Donald and Joann Snoll  
Bob and Audrey Lake  
Mario and Maryann Licastri  
Tom and Joann Derby  
Norm and Linda Beaudin  
Scott and Patricia Severson**

**The Spyglass Homeowners Association (43 Members Strong)**

## **A Few Of Our Homeowners Opinions About:**

### **Gray Water**

Hi, just a comment to this aloha problem. Maybe we should gather water samples. My water has been gray since we moved in 2 years ago. They had a water main break across the street and I had black water for days. We do not drink the water here at all. I buy drinking water and cooking water for fear of its color and taste. The water pressure is so bad that I can not even use my new shower massage as it is a trickle sometimes. What is with this Aloha system? I would be glad to send an email with my complaint also.

### **Dark Water**

Please add my husband and my name to your list to ALOHA. We rarely use our large tub due to the dark water. We have to let the water run for a long time and at times it starts coming out black in the middle of filling the tub anyway.

### **Double Bill?**

This first person here who said his bill was \$177 better check to make sure it is not for 2 months. Aloha sent me a bill for well over \$100, but never bothered to credit my previous payment. I think they were in the process of moving their offices and screwed up with previous payments. I personally know of 2 other people here in Trinity with the same complaint. I refuse to give them even one penny more than I have to.

### **Aloha Charges**

Regarding the 2-months charge from Aloha, I've called them and was told that they had moved offices to 6915 Perrine Ranch Road, NPR 34655. New Phone # is 372-0115. If payment is not mailed to the new address, the next bill will probably show 2-months again, because it will take the Post Office up to 7 working days or more to forward mail to a new address (as we all have experienced in the past.

### **The Old Copper Pipe Story**

**Please add our name to the Aloha Water complaints. We have had Aloha out here a number of times and hear the same story when we have black water coming into our bath tubs. I don't understand why my parents had copper plumbing for years and their water was excellent.**

### **An Amazing Story**

If any of you have ever read the book or seen the movie, "Civil Action," I spent the first twelve years of my life living right in the middle of the whole toxic waste site and drinking the water from the poisonous wells. We were unaware of the problem when we moved out, and although there were many people all around us diagnosed with and dying of cancer, the connection was not immediately made. Thirty years have gone by and many other illnesses have surfaced that affect just too many people to be a coincidence. Many of us have kept in touch with different families from that area and there were many more deaths from cancer than those portrayed in the book. The clean up took over thirty years and we will probably never know the whole story and if any contaminated sites remain. The Aloha water problem frightens me. The Woburn (Mass) water didn't even taste or look bad. I cannot understand why the EPA cannot take action and intercede on behalf of all residents. It sickens me.

## **Pro and Con**

You are getting a lot of opinions in response to your E-mails. That is wonderful. I hope all of the people expressing opinions are also writing to the PSC asking for help on the "Aloha Issue".

## **Response to AAAAH, Aloha**

Only a few people write letters to the PSC. The PSC accordingly thinks it is just a few of us complainers who do write about ALOHA and often. This community is asleep and ALOHA wins. Even the Homeowners Association of Trinity Oaks was not present to represent us at the last PSC meeting.

I send the PSC a letter every week and they do not respond because I am almost the only one in the community complaining. Let's wake-up and start writing letters to the PSC if we really believe have a problem. Mike Fasano is the only political help we have and that is because he is affected by the bad water, but he can not do it alone. Our County Commissioners are not affected and accordingly refuse to get involved. Ann Hildebrand is affected by Lindrick and wants the county to purchase her utility but can care less about Aloha and our problem. Mike needs our letters to the PSC and our complaints sent directly to Aloha. I have been so vocal, I am now afraid they will cut my dirty water off completely. Let's post the letters the community is sending to the PSC and to Aloha on our community website as examples for the rest of the community. Come on Trinity, wake-up, stop complaining to your neighbors and start writing!

## **Increase For Poor Service**

I come up with an approx. 45% increase in the sewer rates. Is this correct or am I missing something. Also I plan to write the PSC with a copy to our state rep. in Tallahassee if someone will tell me his name and address (I'm new to the area, you know). I will try to find him on the web.

??????????

Here is a question. What if water samples were taken from a number of our homes and tested. What if the testing source was licensed? If the water was shown to be poor, could we then take that to the appropriate county governing board or to a law firm and used as the basis for a class action suit against Aloha and/or the county?

## **AAAAH, Aloha**

1. Please add our names to your letter re: Aloha rate increases as:
2. I wonder if the regulatory agency needs reminders regarding Aloha's failings, as detail to support the request for denial of any rate increases while pending? Reminders that the pressure is poor, the water is often discolored, and many of us believe the quality and purity is highly questionable. Can such a large number of communities be complaining about nothing? These folks are more slippery than some politicians!
3. We plan to email your website to others, as you need more names for these documents. All Trinity Communities should support your efforts.

## **Black Water**

Bill you can add my name to the list as I have discussed the water problems with Mike Fasano before concerning black water and bad pressure problems along with the smell.

**Displeased**

Also, please add my wife, & myself as co-signers of the letter, we are Foxwood residents also totally displeased with Aloha Utilities.

I appreciate all of your efforts to bring our community together.

**All Filtered Out**

I sent a message about the lack of water pressure and that we had to put extensive water filters on the house, even the ice cube maker.

**43 Members Strong**

I am the vice-president of the Spyglass Homeowners Association and the water quality of Aloha Utilities is a constant topic of discussion with the Board and the homeowners. I would like you to include the name of our Association in your letter to the PSC. The Association represents the 43 homeowners in the Spyglass enclave.

Thank for your efforts in this matter.

Marcy Meglay



U.S. POSTAGE

PB.METER  
8484452

**Mr. E. Leon Jacobs, Jr., Chairman  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0870**

323 99-0870





# Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

RECORDS AND  
REPORTING

01 JAN 18 AM 11:24

RECEIVED-FPSC

---

**DATE:** January 16, 2001  
**TO:** Blanca Bayo, Director, Division of Records and Reporting  
**FROM:** Melinda Butler, Assistant to Commissioner Jacobs *MB*  
**RE:** Intercepted Communications From an Interested Person Received in  
Docket No.000737-WS

---

This office has received the attached letter from Eugene and Elise Hand. The correspondence has not been viewed or considered in any way by Commissioner Jacobs. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-33-JULY 19, 1991), the letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Given that it is not an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However; in such cases Commissioner Jacobs has requested that a copy of the correspondence and this memo, as a matter of routine, be placed in the correspondence side of the file in this docket.

9033 Callaway Drive  
New Port Richey, FL  
34055-4014  
December 23, 2000  
litfoot2@earthlink.net

Mr. Joe Garcia, Chairman  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0870

SUBJECT: WATER RATE INCREASES BY ALOHA

Dear Sir,

My wife and I request that you and the Board refuse the rate increase for the Aloha Water Works because of the following reasons.

1. The current rate is the highest for water that we have every paid in our many locations around the county with the military services.
2. The water pressure at our home is very low, therefore, it is a safety hazard if a fire broke out in our area. We do not believe the fire department would have sufficient pressure to put out the fire.
3. The water has a very bad smell most of the time. We have requested that they do something about it and nothing has been done.
4. The water leaves a yellow color stains on our clothes and in the bath tubs and toilet bowls.
5. They want us to pay to move their office from the building that the Aloha Water owner owns because he is loosing his lease. How can this be true.
6. More homes are being built in our area but no improvements has been made for better water or pressure increase in our lines.

We request the PSC not approve any increase for Aloha water.

Sincerely,

*Eugene T. Hand*  
Eugene T. Hand

*Elise Hand*  
Elise Hand

RECEIVED

JAN 02 2000

FLORIDA PUBLIC SERVICE COMMISSION  
Commissioner Jacobs



Major Eugene T Hand  
9033 Callaway Dr  
New Port Richey FL 34655-4614



Mr. Joe Garcia, Chairman  
Florida Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0870

32399-0870





# Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

---

**DATE:** January 16, 2001  
**TO:** Blanca Bayo, Director, Division of Records and Reporting  
**FROM:** Melinda Butler, Assistant to Commissioner Jacobs *MB*  
**RE:** Intercepted Communications From an Interested Person Received in  
Docket No.000737-WS

---

RECEIVED - FPSC  
01 JAN 18 AM 11:25  
RECORDS AND REPORTING

This office has received the attached letter from Raymond Stackon. The correspondence has not been viewed or considered in any way by Commissioner Jacobs. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-33-JULY 19, 1991), the letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Given that it is not an ex parte communication, it does not require dissemination to parties pursuant to the provisions of Section 350.042, Florida Statutes. However; in such cases Commissioner Jacobs has requested that a copy of the correspondence and this memo, as a matter of routine, be placed in the correspondence side of the file in this docket.

*January 5, 2001*

*Commissioner Leon Jacobs Jr.  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850*

*Dear Commissioner Leon Jacobs Jr.,*

*Regarding ~~Docket~~ **Docket 000737-WS**, rate increase by Aloha Utilities. Aloha Utilities has proposed an exorbitant rate increase in sewage rates for this year. I implore you to refuse this ridiculous increase. The service this utility has provided to me has been abysmal. My water pressure is barely high enough to flush my toilets. My present water bill contains a sewer fee that is already double the cost of my water. If you are indeed a "Public Service" agency, you would best serve the public by refusing this increase.*

*Sincerely,*



*Raymond Stackon*

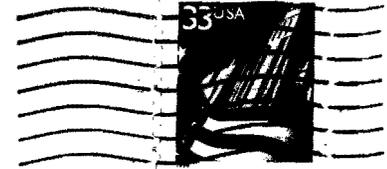
**RECEIVED**

**JAN 08 2001**

**FLORIDA PUBLIC SERVICE COMMISSION**  
Chairman Jacobs

**8433 ASHFORD PLACE  
TRINITY, FL 34655**

Raymond Stackon  
8433 Ashford Place  
New Port Richey, FL 34655



**Florida Public Service Commission**  
**Attn: L. Jacobs Jr.**  
**2540 Shumard Oak Blvd**  
**Tallahassee, FL 32399-0850**

32399X7019 01



## Hong Wang

---

**From:** Ralph Jaeger  
**Sent:** Thursday, February 15, 2001 11:17 AM  
**To:** Hong Wang  
**Subject:** All Aloha Utilities, Inc., Dockets

000 737

Please continue to add Representative Mike Fasano to all Aloha dockets. If you have any questions, please call me at 3-6234.

STATE OF FLORIDA

COMMISSIONERS:  
E. LEON JACOBS, JR., CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

# Public Service Commission

April 19, 2001

The Honorable Heather Fiorentino  
6231 Grand Boulevard  
New Port Richey, Florida 3465w

RECEIVED PSC  
1 APR 20 PM 2:05  
RECORDS AND REPORTING

**Re: Docket No. 001693-WS - Initiation of proceedings to determine whether Aloha Utilities, Inc. should be made to show cause why it should not be fined for its apparent failure to automatically reduce rates due to amortization of rate case expense in apparent violation of Section 367.0816, F.S. (1997), and Order No. PSC-97-0280-FOF-WS and**

**Docket No. 000737-WS - Investigation of rates of Aloha Utilities, Inc. in Pasco County for possible overearnings for the Aloha Gardens water and wastewater systems and the Seven Springs water system.**

Dear Ms. Fiorentino:

Enclosed are copies of the two Staff Recommendations that were filed in the above-referenced matters on April 19, 2001. The Commission is expected to consider these Recommendations at its May 1, 2001, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which these items will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of these items. If you have any questions, please feel free to call me at (850) 413-6199.

Sincerely,

Ralph R. Jaeger  
Senior Attorney

RRJ/lw

cc: Division of Records and Reporting  
Division of Economic Regulation (Iwenjiora, Fletcher)

STATE OF FLORIDA

COMMISSIONERS:  
E. LEON JACOBS, JR., CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

Public Service Commission

April 19, 2001

RECEIVED AND  
REPORTING  
21 APR 20 PM 2:05  
RECEIVED PSC

F. Marshall Deterding, Esquire  
Rose, Sundstrom & Bentley, LLP  
2548 Blairstone Pines Drive  
Tallahassee, Florida 32301

Re: **Docket No. 001693-WS - Initiation of proceedings to determine whether Aloha Utilities, Inc. should be made to show cause why it should not be fined for its apparent failure to automatically reduce rates due to amortization of rate case expense in apparent violation of Section 367.0816, F.S. (1997), and Order No. PSC-97-0280-FOF-WS and**

**Docket No. 000737-WS - Investigation of rates of Aloha Utilities, Inc. in Pasco County for possible overearnings for the Aloha Gardens water and wastewater systems and the Seven Springs water system.**

Dear Mr. Deterding:

Enclosed are copies of the two Staff Recommendations that were filed in the above-referenced matters on April 19, 2001. The Commission is expected to consider these Recommendations at its May 1, 2001, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

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Sincerely,

Ralph R. Jaeger  
Senior Attorney

RRJ/lw

cc: Division of Records and Reporting  
Division of Economic Regulation (Iwenjiora, Fletcher)

STATE OF FLORIDA

COMMISSIONERS:  
E. LEON JACOBS, JR., CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

# Public Service Commission

April 19, 2001

RECEIVED PSC  
21 APR 20 PM 2:05  
RECORDS AND REPORTING

Steve Burgess, Esquire  
Office of Public Counsel  
c/o The Florida Legislature  
111 West Madison Street, #812  
Tallahassee, Florida 32399-1400

**Re: Docket No. 001693-WS - Initiation of proceedings to determine whether Aloha Utilities, Inc. should be made to show cause why it should not be fined for its apparent failure to automatically reduce rates due to amortization of rate case expense in apparent violation of Section 367.0816, F.S. (1997), and Order No. PSC-97-0280-FOF-WS and**

**Docket No. 000737-WS - Investigation of rates of Aloha Utilities, Inc. in Pasco County for possible overearnings for the Aloha Gardens water and wastewater systems and the Seven Springs water system.**

Dear Mr. Burgess:

Enclosed are copies of the two Staff Recommendations that were filed in the above-referenced matters on April 19, 2001. The Commission is expected to consider these Recommendations at its May 1, 2001, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

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Sincerely,

Ralph R. Jaeger  
Senior Attorney

RRJ/lw

cc: Division of Records and Reporting  
Division of Economic Regulation (Iwenjiora, Fletcher)

STATE OF FLORIDA

COMMISSIONERS:  
E. LEON JACOBS, JR., CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

# Public Service Commission

April 19, 2001

RECEIVED FPSC  
APR 20 PM 2:05  
RECORDS AND REPORTING

The Honorable Mike Fasano  
8217 Massachusetts Avenue  
New Port Richey, Florida 34653

Re: **Docket No. 001693-WS - Initiation of proceedings to determine whether Aloha Utilities, Inc. should be made to show cause why it should not be fined for its apparent failure to automatically reduce rates due to amortization of rate case expense in apparent violation of Section 367.0816, F.S. (1997), and Order No. PSC-97-0280-FOF-WS and**

**Docket No. 000737-WS - Investigation of rates of Aloha Utilities, Inc. in Pasco County for possible overearnings for the Aloha Gardens water and wastewater systems and the Seven Springs water system.**

Dear Mr. Fasano:

Enclosed are copies of the two Staff Recommendations that were filed in the above-referenced matters on April 19, 2001. The Commission is expected to consider these Recommendations at its May 1, 2001, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

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Sincerely,

Ralph R. Jaeger  
Senior Attorney

RRJ/lw

cc: Division of Records and Reporting  
Division of Economic Regulation (Iwenjiora, Fletcher)

STATE OF FLORIDA

COMMISSIONERS:  
E. LEON JACOBS, JR., CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

# Public Service Commission

May 3, 2001

RECEIVED - FPSC  
MAY - 3 PM 4: 04  
REGULATORY AND  
REPORTING

The Honorable Heather Fiorentino  
6231 Grand Boulevard  
New Port Richey, Florida 34652

Re: Docket No. 010518-WS - Notice of intent to increase water and wastewater rates in Pasco County, based upon application of provisions of Section 367.081(4)(a) & (b), F.S., by Aloha Utilities, Inc. and

Docket No. 010372-WU - Request for approval of new class of service, Residential Reclaimed Water Service, in Pasco County by Aloha Utilities, Inc. and

Docket No. 000737-WS - Investigation of rates of Aloha Utilities, Inc. in Pasco County for possible overearnings for the Aloha Gardens water and wastewater systems and the Seven Springs water system.

Dear Representative Fiorentino:

Thank you for your interest in cases involving Aloha Utilities, Inc. Enclosed are copies of the Staff Recommendations filed in this matter on May 3, 2001. The Commission is expected to consider these Recommendations at its May 15, 2001, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

Normally, we cannot state the exact time at which these items will be heard. However, the Chairman's office may set a specific time for consideration of certain items. If you wish to have any of the above items set for a specific time, please either contact me, or you may call the Chairman's office directly at (850) 413-6034. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of these items.

Again, thank you for your interest. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

Ralph R. Jaeger  
Senior Attorney

RRJ/lw

cc: Division of Economic Regulation (Fletcher)  
Division of Records and Reporting

i:\aloha-ltr2.rj

COMMISSIONERS:  
E. LEON JACOBS, JR., CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI

STATE OF FLORIDA



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

Public Service Commission

May 3, 2001

The Honorable Mike Fasano  
8217 Massachusetts Avenue  
New Port Richey, Florida 34653

Re: Docket No. 010518-WS - Notice of intent to increase water and wastewater rates in Pasco County, based upon application of provisions of Section 367.081(4)(a) & (b), F.S., by Aloha Utilities, Inc. and

Docket No. 010372-WU - Request for approval of new class of service, Residential Reclaimed Water Service, in Pasco County by Aloha Utilities, Inc. and

Docket No. 000737-WS - Investigation of rates of Aloha Utilities, Inc. in Pasco County for possible overearnings for the Aloha Gardens water and wastewater systems and the Seven Springs water system.

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Again, thank you for your interest. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger  
Senior Attorney

RRJ/lw

cc: Division of Economic Regulation (Fletcher)  
Division of Records and Reporting

i:\aloha-ltr1.mj

RECEIVED - PSC  
MAY - 3 PM 4: 04  
RECORDS AND REPORTING

COMMISSIONERS:  
E. LEON JACOBS, JR., CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI

STATE OF FLORIDA



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

Public Service Commission

May 3, 2001

RECEIVED FPSC  
01 MAY -3 PM 4:04  
RECOMMENDATIONS AND REPORTING

Mr. William S. Bilenky  
Southwest Florida Water Management District  
2379 Broad Street  
Brooksville, Florida 34604-6899

Re: Docket No. 010518-WS - Notice of intent to increase water and wastewater rates in Pasco County, based upon application of provisions of Section 367.081(4)(a) & (b), F.S., by Aloha Utilities, Inc.;

Docket No. 010372-WU - Request for approval of new class of service, Residential Reclaimed Water Service, in Pasco County by Aloha Utilities, Inc.; and

Docket No. 000737-WS - Investigation of rates of Aloha Utilities, Inc. in Pasco County for possible overearnings for the Aloha Gardens water and wastewater systems and the Seven Springs water system.

Dear Mr. Bilenky:

Enclosed are copies of the Staff Recommendations filed in this matter on May 3, 2001. The Commission is expected to consider these Recommendations at its May 15, 2001, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

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Sincerely,

A handwritten signature in black ink that reads "Ralph R. Jaeger".

Ralph R. Jaeger  
Senior Attorney

RRJ/lw

cc: Division of Economic Regulation (Fletcher)  
Division of Records and Reporting

i:\aloha-ltr5.rnj

COMMISSIONERS:  
 E. LEON JACOBS, JR., CHAIRMAN  
 J. TERRY DEASON  
 LILA A. JABER  
 BRAULIO L. BAEZ  
 MICHAEL A. PALECKI



DI  
 DIVISION OF LEGAL SERVICES  
 NOREEN S. DAVIS  
 DIRECTOR  
 (850) 413-6199

## Public Service Commission

May 3, 2001

F. Marshall Deterding, Esquire  
 2548 Blairstone Pines Drive  
 Tallahassee, Florida 32301

RECEIVED  
 FPSC  
 01 MAY -3 PM 4:04  
 RECORDS AND  
 REPORTING

Re: Docket No. 010518-WS - Notice of intent to increase water and wastewater rates in Pasco County, based upon application of provisions of Section 367.081(4)(a) & (b), F.S., by Aloha Utilities, Inc.;

Docket No. 010372-WU - Request for approval of new class of service, Residential Reclaimed Water Service, in Pasco County by Aloha Utilities, Inc.; and

Docket No. 000737-WS - Investigation of rates of Aloha Utilities, Inc. in Pasco County for possible overearnings for the Aloha Gardens water and wastewater systems and the Seven Springs water system.

Dear Mr. Deterding:

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Sincerely,

Ralph R. Jaeger  
 Senior Attorney

RRJ/lw

cc: Division of Economic Regulation (Fletcher)  
 Division of Records and Reporting

i:\aloha-ltr3.rj

COMMISSIONERS:  
E. LEON JACOBS, JR., CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI

STATE OF FLORIDA



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

## Public Service Commission

June 3, 2001

The Honorable Heather Fiorentino  
6231 Grand Boulevard  
New Port Richey, Florida 34652

Re: Docket No. 000737-WS - Investigation of rates of Aloha Utilities, Inc. in Pasco County for possible overearnings for the Aloha Gardens water and wastewater systems and the Seven Springs water system and

Docket No. 010518-WS - Notice of intent to increase water and wastewater rates in Pasco County, based upon application of provisions of Section 367.081(4)(a) & (b), F.S., by Aloha Utilities, Inc. and

Docket No. 010168-WU - Application for limited proceeding emergency, temporary, and permanent increase in water rates to customers in Seven Springs service area in Pasco County, by Aloha Utilities, Inc.

Dear Representative Fiorentino:

Thank you for your interest in cases involving Aloha Utilities, Inc. Enclosed are copies of the Staff Recommendations filed in these matters on May 31, 2001. The Commission is expected to consider these Recommendations at its June 12, 2001, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

Normally, we cannot state the exact time at which these items will be heard. However, the Chairman's office may set a specific time for consideration of certain items. If you wish to have any of the above items set for a specific time, please either contact me, or you may call the Chairman's office directly, at (850) 413-6034. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of these items.

Again, thank you for your interest. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger  
Senior Attorney

RRJ/lw

cc: Division of Economic Regulation (Fletcher, Moniz)  
Division of Records and Reporting

i:\recltr2.rj

COMMISSIONERS:  
E. LEON JACOBS, JR., CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI

STATE OF FLORIDA



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

Public Service Commission

June 3, 2001

RECORDS AND  
REPORTING

01 JUN -5 AM 11:13

RECEIVED-FPSC

Marshall Deterding, Esquire  
2548 Blairstone Pines Drive  
Tallahassee, Florida 32301

Re: Docket No. 000737-WS - Investigation of rates of Aloha Utilities, Inc. in Pasco County for possible overearnings for the Aloha Gardens water and wastewater systems and the Seven Springs water system and

Docket No. 010518-WS - Notice of intent to increase water and wastewater rates in Pasco County, based upon application of provisions of Section 367.081(4)(a) & (b), F.S., by Aloha Utilities, Inc. and

Docket No. 010168-WU - Application for limited proceeding emergency, temporary, and permanent increase in water rates to customers in Seven Springs service area in Pasco County, by Aloha Utilities, Inc.

Dear Mr. Wood:

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Sincerely,

A handwritten signature in black ink that reads "Ralph R. Jaeger".

Ralph R. Jaeger  
Senior Attorney

RRJ/lw

cc: Division of Economic Regulation (Fletcher, Moniz)  
Division of Records and Reporting

i:\recltr4.rnj

COMMISSIONERS:  
E. LEON JACOBS, JR., CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI

STATE OF FLORIDA



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

Public Service Commission

June 3, 2001

RECEIVED - FPSC  
JUN - 5 AM 11:13  
RECORDS AND REPORTING

The Honorable Mike Fasano  
8217 Massachusetts Avenue  
New Port Richey, Florida 34653

Re: Docket No. 000737-WS - Investigation of rates of Aloha Utilities, Inc. in Pasco County for possible overearnings for the Aloha Gardens water and wastewater systems and the Seven Springs water system and

Docket No. 010518-WS - Notice of intent to increase water and wastewater rates in Pasco County, based upon application of provisions of Section 367.081(4)(a) & (b), F.S., by Aloha Utilities, Inc. and

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Dear Representative Fasano:

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Again, thank you for your interest. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

Handwritten signature of Ralph R. Jaeger in cursive.

Ralph R. Jaeger  
Senior Attorney

RRJ/lw

cc: Division of Economic Regulation (Fletcher, Moniz)  
Division of Records and Reporting

i:\ec\trl.rj

COMMISSIONERS:  
E. LEON JACOBS, JR., CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI

STATE OF FLORIDA



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

Public Service Commission

June 3, 2001

Mr. Edward O. Wood  
1043 Daleside Lane  
New Port Richey, Florida 34655-4293

RECEIVED - FPSC  
01 JUN - 5 AM 11:13  
RECORDS AND REPORTING

Re: Docket No. 000737-WS - Investigation of rates of Aloha Utilities, Inc. in Pasco County for possible overearnings for the Aloha Gardens water and wastewater systems and the Seven Springs water system and

Docket No. 010518-WS - Notice of intent to increase water and wastewater rates in Pasco County, based upon application of provisions of Section 367.081(4)(a) & (b), F.S., by Aloha Utilities, Inc. and

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Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger  
Senior Attorney

RRJ/lw  
cc: Division of Economic Regulation (Fletcher, Moniz)  
Division of Records and Reporting

i:\rectr3.rnj

RAR Official Filing:

6/4/01\*\*\*\*\*1:58 PM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1

Matilda Sanders

1245 PAA

From: Lysa White  
Sent: Monday, June 04, 2001 1:59 PM  
To: RAR - Orders-Notices  
Cc: June Ariola  
Subject: Order in DN 000737

42

The order saved in wp9 as i:\000737o3.rvj has been efiled.

S

6m

11

COMMISSIONERS:  
E. LEON JACOBS, JR., CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI

STATE OF FLORIDA



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

# Public Service Commission

June 3, 2001

Southwest Florida Water Management District  
Mr. William S. Bilenky  
2379 Broad Street  
Brooksville, Florida 34604-6899

Re: Docket No. 000737-WS - Investigation of rates of Aloha Utilities, Inc. in Pasco County for possible overearnings for the Aloha Gardens water and wastewater systems and the Seven Springs water system and

Docket No. 010518-WS - Notice of intent to increase water and wastewater rates in Pasco County, based upon application of provisions of Section 367.081(4)(a) & (b), F.S., by Aloha Utilities, Inc. and

Docket No. 010168-WU - Application for limited proceeding emergency, temporary, and permanent increase in water rates to customers in Seven Springs service area in Pasco County, by Aloha Utilities, Inc.

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Sincerely,

A handwritten signature in black ink that reads "Ralph R. Jaeger".

Ralph R. Jaeger  
Senior Attorney

RRJ/lw

cc: Division of Economic Regulation (Fletcher, Moniz)  
Division of Records and Reporting

i:\recltr5.rj

RECEIVED-FPSC  
01 JUN -5 AM 11:13  
RECORDS AND REPORTING

**RAR Official Filing:**

**6/27/01\*\*\*\*\*9:07 AM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1**

**Matilda Sanders**

PAA - 1374

**From:** Lysa White  
**Sent:** Wednesday, June 27, 2001 9:03 AM  
**To:** RAR - Orders-Notices; June Ariola  
**Subject:** Order / Notice Submitted

**Date and Time:** 6/27/01 9:02:00 AM  
**Docket Number:** 000737-WS & 010518-WS, Consolidated  
**Filename / Path:** i:\000737or.rrj

34

The PAA Order referenced above has been efiled.

Tm

S

COMMISSIONERS:  
E. LEON JACOBS, JR., CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI

STATE OF FLORIDA



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

Public Service Commission

July 26, 2001

RECEIVED-FPSC  
01 JUL 26 PM 3:37  
COMMISSION  
CLERK

Marshall Deterding, Esquire  
2548 Blairstone Pines Drive  
Tallahassee, Florida 32301

Re: Docket No. 000737-WS - Investigation of rates of Aloha Utilities, Inc. in Pasco County for possible overearnings for the Aloha Gardens water and wastewater systems and the Seven Springs water system

Dear Mr. Deterding:

Enclosed is a copy of the Staff Recommendation filed in this matter on July 26, 2001. The Commission is expected to consider this Recommendation at its August 7, 2001, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

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Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger  
Senior Attorney

RRJ/lw

cc: Division of Economic Regulation (Fletcher)  
Division of ~~Records and Reporting~~ CCA

i:\000737md.rj

## Hong Wang

---

**From:** Hong Wang  
**Sent:** Thursday, June 28, 2001 9:59 AM  
**To:** Ralph Jaeger  
**Subject:** RE: 000737

Thanks.

-----Original Message-----

**From:** Ralph Jaeger  
**Sent:** Thursday, June 28, 2001 9:58 AM  
**To:** Hong Wang  
**Subject:** RE: 000737

You can make them party status now -- upon their protest they became a party.

-----Original Message-----

**From:** Hong Wang  
**Sent:** Wednesday, June 27, 2001 9:58 AM  
**To:** Ralph Jaeger  
**Subject:** 000737

Ralph, OPC has filed an objection to PAA order PSC-01-1245-PAA-WS. I've entered them in CMS as "interested persons." Would you please let me know whether and when I should change them to "party" status? Thanks.

STATE OF FLORIDA

COMMISSIONERS:  
E. LEON JACOBS, JR., CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

Public Service Commission

July 26, 2001

The Honorable Heather Fiorentino  
6231 Grand Boulevard  
New Port Richey, Florida 34652

RECEIVED - FPSC  
01 JUL 27 AM 11:00  
COMMISSION  
CLERK

Re: Docket No. 000737-WS - Investigation of rates of Aloha Utilities, Inc. in Pasco County for possible overearnings for the Aloha Gardens water and wastewater systems and the Seven Springs water system.

Dear Representative Fiorentino:

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Again, thank you for your interest. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

Ralph R. Jaeger  
Senior Attorney

RRJ/lw

cc: Division of Economic Regulation (Fletcher)  
Division of the Commission Clerk and Administrative Services

i:\000737hf.rj

STATE OF FLORIDA

COMMISSIONERS:  
E. LEON JACOBS, JR., CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

Public Service Commission

July 26, 2001

The Honorable Mike Fasano  
8217 Massachusetts Avenue  
New Port Richey, Florida 34653

RECEIVED - FPSC  
01 JUL 27 AM 11:00  
COMMISSION  
CLERK

Re: Docket No. 000737-WS - Investigation of rates of Aloha Utilities, Inc. in Pasco County for possible overearnings for the Aloha Gardens water and wastewater systems and the Seven Springs water system.

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Again, thank you for your interest. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

*Ralph R. Jaeger*  
Ralph R. Jaeger  
Senior Attorney

RRJ/lw

cc: Division of Economic Regulation (Fletcher)  
Division of the Commission Clerk and Administrative Services

i:\000737mf.rj

COMMISSIONERS:  
E. LEON JACOBS, JR., CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI

STATE OF FLORIDA



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

Public Service Commission

July 26, 2001

Mr. William S. Bilenky  
2379 Broad Street  
Brooksville, Florida 34604-6899

RECEIVED - FPSC  
01 JUL 26 PM 3:37  
COMMISSION  
CLERK

Re: Docket No. 000737-WS - Investigation of rates of Aloha Utilities, Inc. in Pasco County for possible overearnings for the Aloha Gardens water and wastewater systems and the Seven Springs water system.

Dear Mr. Bilenky:

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Again, thank you for your interest. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger  
Senior Attorney

RRJ/lw

cc: Division of Economic Regulation (Fletcher)  
Division of ~~Records and Reporting~~ CCA

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COMMISSIONERS:  
E. LEON JACOBS, JR., CHAIRMAN  
J. TERRY DEASON  
LILA A. JABER  
BRAULIO L. BAEZ  
MICHAEL A. PALECKI

STATE OF FLORIDA



DIVISION OF LEGAL SERVICES  
NOREEN S. DAVIS  
DIRECTOR  
(850) 413-6199

Public Service Commission

July 26, 2001

COMMISSION  
CLERK

01 JUL 26 PM 3:37

RECEIVED-PPSC

Stephen Burgess, Esquire  
Office of Public Counsel  
111 W. Madison Street, #812  
Tallahassee, Florida 32399-1400

Re: Docket No. 000737-WS - Investigation of rates of Aloha Utilities, Inc. in Pasco County for possible overearnings for the Aloha Gardens water and wastewater systems and the Seven Springs water system

Dear Mr. Burgess:

Enclosed is a copy of the Staff Recommendation filed in this matter on July 26, 2001. The Commission is expected to consider this Recommendation at its August 7, 2001, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

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Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph R. Jaeger  
Senior Attorney

RRJ/lw

cc: Division of Economic Regulation (Fletcher)  
Division of ~~Records and Reporting~~ *CCA*

i:\000737opc.rj

CCA Official Filing:

8/16/01\*\*\*\*\*12:03 PM\*\*\*\*\*Matilda Sanders\*\*\*\*\*1

Matilda Sanders

1672-AS

From: Lysa White  
Sent: Thursday, August 16, 2001 12:03 PM  
To: CCA - Orders / Notices; June Ariola  
Subject: Order / Notice Submitted

6

Date and Time: 8/16/01 12:02:00 PM  
Docket Number: 000737-WS Aloha  
Filename / Path: i:\000737or.rrj

The above Order Approving Settlement Agreement has been efiled.

2/0  
Y 3 referred.