

REQUEST TO ESTABLISH DOCKET
(Please Type)

Date **August 6, 2003** Docket No. **030769-11**

1. Division Name/Staff Name: **Division of Competitive Markets & Enforcement/Isler**

2. OPR: **Division of Competitive Markets & Enforcement**

3. OCR: **Office of the General Counsel**

4. Suggested Docket Title: **Imposition of penalties by Florida Public Service Commission against IXC**

Registration No. TJ211, issued to U.S. Operators, Inc., for violation of Sections 363.336, Florida Statutes, and 364.02, Florida Statutes.

5. Suggested Docket Mailing List (attach separate sheet if necessary)

A. Provide NAMES OR ACRONYMS ONLY if a regulated company.

B. Provide COMPLETE NAME AND ADDRESS for all others. (Match representatives to companies.)

1. Parties and their representatives (if any):

| | |
|--|--|
| | |
| | |
| | |
| | |
| | |
| | |

2. Interested persons and their representatives (if any):

| | |
|--|--|
| | |
| | |
| | |
| | |
| | |

6. Check one:

XX Documentation is attached.

_____ Documentation will be provided with recommendation.

DOCUMENT NUMBER-DATE
07228 AUG-7 8
REGISTRATION CLERK

State of Florida



Public Service Commission
-M-E-M-O-R-A-N-D-U-M-

DATE: June 25, 2003
TO: Paula Isler, Division of Competitive Markets and Enforcement
FROM: Sandy Moses, Division of the Commission Clerk and Administrative Services *SM*
RE: Returned Mail - U. S. Operators, Inc. - Company Code TJ211

Mail addressed to the organization at the address shown below has been returned to the Commission by the U.S. Postal Service for the reason indicated on the attached copy of the envelope. Staff in the Hearing Services Section has confirmed that the address matches that in the Master Commission Directory. Attempts to contact the company by telephone and e-mail have been unsuccessful.

U.S. Operators, Inc.
16620 San Pedro, Suite B
San Antonio, TX 78232-2261

If you are successful in contacting the company, please furnish current mailing and location addresses, as well as any other updated MCD information you obtain. Thank you for assisting this division in maintaining current information in the Master Commission Directory.

SM/LKF
Attachment

2003 JUN 27 AM 9:42
COMPETITIVE SERVICES

Florida Public Service Commission
Bureau of Records and Hearing Services
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

TJ24

RTS*-NOT DELIVERABLE AS ADDRESSED - UNABLE TO FORWARD



4/29/03 Email Sent - undeliverable

Terry R. Houston
210-402-5301

U.S. Operators, Inc.
16620 San Pedro, Suite B
San Antonio TX 78232-2261

992030-TI - 4/10/2000
3 billed

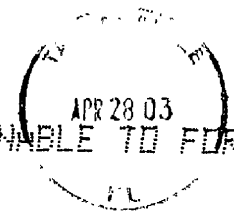
RECEIVED-FPSC
JUN 20 AM 9:34
COMMISSION
CLERK

78232+2261 06

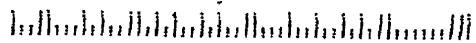


State of Florida
Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

NOT DELIVERABLE AS ADDRESSED - UNABLE TO FORWARD



TJ211
Terry R. Houston
U.S. Operators, Inc.
16620 San Pedro, Suite B
San Antonio, TX 78232-2261

78232+2323990850 

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON

STATE OF FLORIDA



366
DIVISION OF COMPETITIVE MARKETS &
ENFORCEMENT
WALTER D'HAESELEER
DIRECTOR
(850) 413-6600

Public Service Commission

April 28, 2003

Mr. Terry R. Houston
U.S. Operators, Inc. (TJ211)
16620 San Pedro, Suite B
San Antonio, TX 78232-2261

Dear Mr. Houston:

The Regulatory Assessment Fee (RAF) is due by January 30th of each year for the preceding calendar year. For certificate holders, the RAF is owed even if a telecommunications company may not have started operations or had any revenues. If payment is made after the due date, then statutory penalty and interest charges are applicable.

Our records show that the 2002 RAF return notice was mailed on December 12, 2002, and a delinquent notice was mailed on February 20, 2003. As of this date, our records do not show receipt of the RAF return or payment. A copy of the 2002 RAF return form is enclosed. Our records also show that you have a small past due balance for late payment of a prior year's fee, which must be paid. A breakdown is enclosed.

If full payment, including penalty and interest charges, along with the RAF return form, are not received by May 19, 2003, a docket will be established. Your company will be fined or your certificate cancelled if you do not respond. Please note that once a docket has been established, **just paying the delinquent RAF amount will not prevent your certificate from being cancelled.**

If you wish to cancel your certificate voluntarily and leave in good standing with the Commission, your company should pay the past due amount in full, complete the 2002 RAF return form, either pay the 2003 RAF or provide a date certain it will be paid, and comply with the requirements of Rule 25-24.474, Florida Administrative Code, copy enclosed. Any unpaid RAFs, including penalty and interest charges, are turned over to the Florida Department of Financial Services for further collection efforts.

If you have any questions, please contact me at (850) 413-6502, by fax at (850) 413-6503, by e-mail at pisler@psc.state.fl.us, or by writing to me at the address below.

Sincerely,

A handwritten signature in cursive script that reads "Paula J. Isler".

Paula J. Isler, Research Assistant
Bureau of Service Quality

Enclosures

Interexchange Company Regulatory Assessment Fee Return

STATUS:

- Actual Return
- Estimated Return
- Amended Return

PERIOD COVERED:

01/01/2002 TO 12/31/2002

Florida Public Service Commission

(See Filing Instructions on Back of Form)

TJ211-02-0-R
 U.S. Operators, Inc.
 16620 San Pedro, Suite B
 San Antonio, TX 78232-2261
 cc: P. Isler

FOR PSC USE ONLY

Check# _____
 \$ _____ 0603001
 _____ 003001
 \$ _____ P
 _____ 0603001
 _____ 004011
 \$ _____ I
 Postmark Date _____
 Initials of Preparer _____

Please Complete Below If Official Mailing Address Has Changed

 (Name of Company) (Address) (City/State) (Zip)

| LINE NO. | ACCOUNT CLASSIFICATION | FLORIDA | |
|----------|--|-------------------------|--------------------|
| | | GROSS OPERATING REVENUE | INTRASTATE REVENUE |
| 1. | Long Distance Services | \$ _____ | _____ |
| 2. | Access Services | _____ | _____ |
| 3. | Private Line Services | _____ | _____ |
| 4. | Leased Facilities & Circuits Services | _____ | _____ |
| 5. | Miscellaneous Services | _____ | _____ |
| 6. | TOTAL Telephone Services | \$ _____ | \$ _____ |
| 7. | LESS: Amounts Paid to Other Telecommunications Companies* (see "2. Fees" on back) | (_____) | (_____) |
| 8. | TOTAL REVENUES For Regulatory Assessment Fee Calculation | _____ | _____ |
| 9. | Regulatory Assessment Fee Due (Multiply Line 8 by 0.0015) | _____ | _____ |
| 10. | Penalty for Late Payment (see "3. Failure to File by Due Date" on back) | _____ | _____ |
| 11. | Interest for Late Payment (see "3. Failure to File by Due Date" on back) | _____ | _____ |
| 12. | TOTAL AMOUNT DUE | _____ | \$ _____ |

* These amounts must be intrastate only and must be verifiable.

AS PROVIDED IN SECTION 364.336, FLORIDA STATUTES, THE MINIMUM ANNUAL FEE IS \$50

CURRENT COMPANY STATUS

- Facilities-Based Carrier
- Reseller
- Call Aggregator
- Alternate-Operator Service
- Rebiller
- Other: _____

BILLING INFORMATION

Complete below if billing agent if other than yourself.

 (Name) (Address: City/State/Zip) (Telephone)
 What is the total amount of customer deposits collected? Amount: \$ _____ for 19_____
 What is the total amount of bond held (if applicable)? Amount: \$ _____ Expires: _____

COMPANY INFORMATION

Do you lease telecommunications' facilities? YES NO
 If YES, who do you lease these facilities from? Name: _____
 Address: _____

I, the undersigned owner/officer of the above-named company, have read the foregoing and declare that to the best of my knowledge and belief the above information is a true and correct statement. I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his/her duty shall be guilty of a misdemeanor of the second degree.

 (Signature of Company Official) (Title) (Date)

 (Preparer of Form - Please Print Name) Telephone Number () Fax Number ()
 F.E.I. No. _____

U.S. Operators, Inc. (TJ211)
Certificate No. 6061, Effective 04/17/99

| Year | Fee | Penalty | Interest | Notes |
|---------------|---------------|----------------|-----------------|---|
| 1999 | \$0.00 | \$2.50 | \$0.50 | Payment was due 01/31/00. The company's payment for the RAF was postmarked 02/10/00, leaving a balance of \$3.00. |
| 2000 | \$0.00 | \$2.50 | \$0.50 | Payment was due 01/30/01. The company's payment for the RAF was postmarked 02/22/01, leaving a balance of \$3.00. |
| Totals | \$0.00 | \$5.00 | \$1.00 | Total: \$6.00 - NOT including 2002 RAF |

25-24.474 Cancellation of a Certificate.

(1) The Commission may on its own motion cancel a company's certificate for any of the following reasons:

- (a) Violation of the terms and conditions under which the authority was originally granted;
- (b) Violation of Commission rule or order; or
- (c) Violation of Florida Statutes.

(2) If a certificated company desires to cancel its certificate, it shall request cancellation from the Commission in writing and shall provide the following with its request.

- (a) Statement of intent and date to pay Regulatory Assessment Fee.
- (b) Statement of why the certificate is proposed to be cancelled.
- (c) A statement on treatment of customer deposits and final bills.
- (d) Proof of individual customer notice regarding discontinuance of service.

(3) Cancellation of a certificate shall be ordered subject to the holder providing the information required by subsection (2).

Specific Authority 350.127(2) FS.

Law Implemented 350.113, 350.127(1), 364.285, 364.337, 364.345 FS.

History--New 2-23-87, Amended 3-13-96.

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- ✳ Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

TJ211 U.S. Operators, Inc.
16620 San Pedro, Suite B
San Antonio, TX 78232-2261

COMPLETE THIS SECTION ON DELIVERY

A. Received by (Please Print Clearly) B. Date of Delivery

Chris Ramirez 2-24

C. Signature

X Chris Ramirez Agent
 Addressee

D. Is delivery address different from item 1? Yes
If YES, enter delivery address below: No

3. Service Type

- Certified Mail Express Mail
- Registered Return Receipt for Merchandise
- Insured Mail C.O.D.

4. Restricted Delivery? (Extra Fee) Yes

2. Article Number

(Transfer from service label)

7002 0860 0001 1756 6421

MCD Company Information for TJ211

Printed on 08/06/2003 at 09:52:48 by BHB

Company Code: TJ211
Complete Name: U.S. Operators, Inc.
Mailing Name: U.S. Operators, Inc.
Certificate No(s): 6061
Status: Active
Regulation Date: 04/17/1999
Bankruptcy: No
Company Liaison #1: Terry R. Houston
Title:
Mailing Address: 16620 San Pedro, Suite B
San Antonio, TX 78232-2261
Physical Location: 16620 San Pedro, Suite B
San Antonio, TX 78232-2261
Phone: (210) 402-5301
Fax: (210) 402-5369
Related Dockets:
990029-TI Application for certificate to provide interexchange telecommunications service by U.S. Operators, Inc.
992030-TI Initiation of show cause proceedings against U.S. Operators, Inc. for apparent violation of Rule 25-4.043, F.A.C., Response to Commission Staff Inquiries.

COMPANY IDENTIFICATION

Printed on 03/31/2003 at 11:56:49 by PJI

Complete Name: U.S. Operators, Inc.

Mailing Name: U.S. Operators, Inc.

Company Code: TJ211 FEID Number: 74-2857753

RAF ACCOUNT FOR THE PERIOD 01/01/1999 THROUGH 12/31/1999

Reg. Date: 04/17/1999 Inactive Date:
 Service: IXC - Interexchange Telephone
 Received: Actual RAF Form
 Status: Pending
 Amended: No Extension: No
 Frozen: No Comments: No
 Payment Count: 1 Payment Made to Date
 Operating Rev: \$0.00 Interstate Rev: \$0.00
 RAF Rate: 0.0015 Net RAF Due: \$50.00

| Assessment | Due | Paid | Owe |
|---------------|----------------|----------------|---------------|
| RAF | \$50.00 | \$50.00 | \$0.00 |
| Penalty | \$2.50 | \$0.00 | \$2.50 |
| Interest | \$0.50 | \$0.00 | \$0.50 |
| Extension Fee | \$0.00 | \$0.00 | \$0.00 |
| Total | \$53.00 | \$50.00 | \$3.00 |

Last modification was made on Tuesday, December 5, 2000 at 8:42 AM by Jackie Knight

Period covered: 01/01/1999 through 12/31/1999 RAF rate: 0.0015
 Operating rev: \$0.00 Interstate rev: \$0.00
 Documents: Actual RAF form received on 02/10/2000
 RAF form mailed on 01/14/2000

| Postmarked | Trans Date | Date Posted-By | Dep # | Check # | Check Amount |
|------------|------------|----------------|-------|---------|--------------|
| 02/10/2000 | 02/18/2000 | 02/18/2000-JIK | FH248 | 2023 | \$50.00 |
| | RAF paid | | FH248 | | \$50.00 |

COMPANY IDENTIFICATION

Printed on 03/31/2003 at 11:57:08 by PJI

Complete Name: U.S. Operators, Inc.

Mailing Name: U.S. Operators, Inc.

Company Code: TJ211 FEID Number: 74-2857753

RAF ACCOUNT FOR THE PERIOD 01/01/2000 THROUGH 12/31/2000

Reg. Date: 04/17/1999 Inactive Date:
 Service: IXC - Interexchange Telephone
 Received: Actual RAF Form
 Status: Pending
 Amended: No Extension: No
 Frozen: No Comments: No
 Payment Count: 1 Payment Made to Date
 Operating Rev: \$4,531.05 Interstate Rev: \$4,531.05
 RAF Rate: 0.0015 Net RAF Due: \$50.00

| Assessment | Due | Paid | Owe |
|---------------|----------------|----------------|---------------|
| RAF | \$50.00 | \$50.00 | \$0.00 |
| Penalty | \$2.50 | \$0.00 | \$2.50 |
| Interest | \$0.50 | \$0.00 | \$0.50 |
| Extension Fee | \$0.00 | \$0.00 | \$0.00 |
| Total | \$53.00 | \$50.00 | \$3.00 |

Last modification was made on Monday, March 5, 2001 at 2:03 PM by Jackie Knight

Period covered: 01/01/2000 through 12/31/2000 RAF rate: 0.0015
 Operating rev: \$4,531.05 Interstate rev: \$4,531.05
 Documents: Actual RAF form received on 02/22/2001
 Delinquent letter mailed on 02/21/2001
 RAF form mailed on 12/05/2000

| Postmarked | Trans Date | Date Posted-By | Dep # | Check # | Check Amount |
|------------|------------|----------------|-------|---------|--------------|
| 02/22/2001 | 03/02/2001 | 03/05/2001-JIK | GI029 | 10512 | \$50.00 |
| | RAF paid | | GI029 | | \$50.00 |

COMPANY IDENTIFICATION

Printed on 03/31/2003 at 11:57:20 by PJI

Complete Name: U.S. Operators, Inc.

Mailing Name: U.S. Operators, Inc.

Company Code: TJ211 FEID Number: 74-2857753

RAF ACCOUNT FOR THE PERIOD 01/01/2002 THROUGH 12/31/2002

Reg. Date: 04/17/1999 Inactive Date:
 Service: IXC - Interexchange Telephone
 Received: No RAF Form
 Status: Pending
 Amended: No Extension: No
 Frozen: No Comments: No
 Payment Count: 0 Payments Made to Date
 Operating Rev: \$0.00 Interstate Rev: \$0.00
 RAF Rate: Net RAF Due: \$0.00

| Assessment | Due | Paid | Owe |
|---------------|---------------|---------------|---------------|
| RAF | \$0.00 | \$0.00 | \$0.00 |
| Penalty | \$0.00 | \$0.00 | \$0.00 |
| Interest | \$0.00 | \$0.00 | \$0.00 |
| Extension Fee | \$0.00 | \$0.00 | \$0.00 |
| Total | \$0.00 | \$0.00 | \$0.00 |

Last modification was made on Thursday, December 5, 2002 at 9:50 AM by Jackie Knight

Period covered: 01/01/2002 through 12/31/2002 RAF rate:
 Operating rev: \$0.00 Interstate rev: \$0.00
 Documents: Delinquent letter mailed on 02/19/2003
 RAF form mailed on 12/05/2002