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Please request changes on the back. Notes on the front will not be detected. I added my donation for the Care to Share Energy Fund to help those in need. (Fill in or other amount)

#BWNDJNQ \*\*\* #4204843AV296972# 5506 O

O O 21 **\$**2

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0040184-EI Other

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mail along with this coupon to:

GENERAL MAIL FACILITY MIAMI FL 33188-0001

Account Number NEW Charges Past Due Total New Due JAN 27 2003

**CUSTOMER STATEMENT** 

Statement Date: JAN 05 2003

Customer Name: Service Address: NG

FOLD ON PERFORATION BEFORE TEARING Account Number:

Service Dates: DEC 04 02 to JAN 06 03

Service Days: 33

NEXT SCHEDULED READ DATE: FEB 05 2002

		NEW Charges Past Due	Total Now Due
0.00	0.00	JAN 27 2003	

Meter Reading-Meter

**Current Reading** Previous Reading

KWH Constant KWH Used

Demand Rending KW Constant

Demand KW **Energy Usage** 

KWH This Month Service Days KWH/Day

Account Activity

Previous Statement Balance Payments Received - THANK YOU

Billing for Electric Use on Rate: **Electric Service Amount** Gross Receipts Tax Increase

Franchise Charge Florida Sales Tax

**Current Electric Charges** 

TOTAL NOW DUE:

Messages

"Ami includes the following charges: Customer Charge;

Last

Year

This

Year

Fuel Charge: Demand Charge:

Non-Fuel Energy Charge:

A late payment charge of 1.5% will apply if not paid by JAN 27, 2003, and your account may be subject to being billed an additional deposit.

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Please have your account number ready when calling FPL.



Florida Power & Light Company PO Box 025576 Miami, FL 33102

\*REPLACEMENT BILL\* Print Date: FEB 25, 2004



USEFUL TELEPHONE NUMBERS Customer Service: 1-800-375-2434 Outside Florida: 1-800-228-3548

To Report Power Outages: 1-800-40UTAGE (488-8243) Hearing/Spoech Impaired: 1-800-432-6554 (TTY/TDD) Visit FPL's Web Site at http://www.fpl.com

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# 4435 550684924793926340492000D

Please request changes on the back. Notes on the front will not be detected. I added my donation for the Care to Share Energy Fund to help those in need. (Fill in or other amount)

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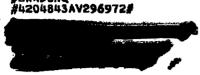
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### ONLONWE #4204843AV296972#



PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mail along with this coupon to:

GENERAL MAIL FACILITY MIAMI FL 33188-0001

#### Account Number | NEW Charges Past Due Total Now Due FEB 26 2003

FOLD ON PERFURATION SEFORE TEARING

# **CUSTOMER STATEMENT** Statement Date: FEB 05 2003

Customer Name: Service Address:

Account Number

Service Dates: JAN 06 03 to FEB 05 03 Service Days: See message below

NEXT SCHEDULED READ DATE: MAR 07 2002

Salar . Previous Statemen Betre ACTUAL TO SERVICE AND Char Past Due Total Now Due FEB 26 2003

#### **Account Activity**

Multiple-Month Usage Meter N Total KWH

Previous Statement Balance Payments Received - THANK YOU Additional Activity:

Credit

**BALANCE BEFORE NEW CHARGES** 

Billing for Electric Use on Rate: Electric Service Amount Gross Receipts Tax Increase Franchise Charge Florida Szies Tax

**Current Electric Charges** 

**TOTAL NEW CHARGES:** 

# **TOTAL NOW DUE:**

#### Messages

A late payment charge of 1.5% will apply if not paid by FEB 28, 2003. and your account may be subject to being billed an additional deposit.

This bill is for multiple (2) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL.



Florida Power & Light Company PO Box 025576

Minmi, FL 33102

**'REPLACEMENT BILL'** Print Date: FEB 25, 2004



USEFUL TELEPHONE HUMBERS Customer Service: 1-800-375-2434 Outside Florida: 1-800-226-3545

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Please request changes on the back. Notes on the front will not be detected. I added my constion for the Care to Share Energy Fund to help those in need. (Fill in or other amount)

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PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mail along with this coupon to:

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FPL GENERAL MAIL FACILITY MIAM: FL 33188-0001

MAR 28 2003

## **CUSTOMER STATEMENT**

Statement Date: MAR 07.2002
Customer Name: 
Service Address: 10

AR IT 2002

Account Number:

Service Dates: FEB 05 03 to MAR 07 03 Service Days: See message below

NEXT SCHEDULED READ DATE: APR 07 2003

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#### **Account Activity**

POLD ON PERFORATION BEFORE TEARING

Multiple-Month Usage
Mater November 1

Previous Statement Balance
Payments Received - THANK YOU

Billing for Electric Use on Rate; Electric Service Amount Gross Receipts Tax Increase Franchise Charge Fiorida Sales Tax

**Current Electric Charges** 

#### **TOTAL NOW DUE:**

#### Messages

- A late payment charge of 1.5% will apply if not paid by MAR 28, 2003, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (3) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL



Florida Power & Light Company PO Box 025576 Miami, FL 33102

\*REPLACEMENT BILL\*
Print Oute: FEB 25, 2004



USEFUL TELEPHONE NUMBERS Customer Service: 1-800-375-2434 Outside Florida: 1-800-226-3545

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Please request changes on the back. Notes on the front will not be detected.

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I added my donation for the Care to Share Energy Fund to help those in need. (Fill in a or other amount)

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Other

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PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mail along with this coupon to:

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FPL GENERAL MAIL FACILITY MIAMI FL 33188-0001

Account Number NEW Charges Past Due Total Now Due APR 28 2003

FOLD ON PERFORATION REFORE TEARING

# **CUSTOMER STATEMENT**

#BWNDJNQ \*\*\* #4204843AV296972#

Statement Date: APR 07 2003

Customer Name: Service Address:

Total KWH

Account Number:

Service Dates: MAR 07 03 to APR 07 03

Service Days: See message below

NEXT SCHEDULED READ DATE: MAY 06 2003

Balance Payments According New Charges Past Due Total Now Due

# **Account Activity**

Multiple-Month Usage Meter No Previous Statement Balance
Payments Received - THANK YOU

Billing for Electric Use on Rate: Electric Service Amount Gross Receipts Tax Increase Franchise Charge Flurida Sales Tax

**Current Electric Charges** 



#### TOTAL NOW DUE:

#### Messages

- A late payment charge of 1.5% will apply if not paid by APR 25, 2003, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (4) billing periods; bill factors are available upon "
  request.
- Transactions involving connects, disconnects, name changes and payment extensions may require positive identification.

Please have your account number ready when calling FPL.

Floring PO E Milan

Florida Power & Light Company PO Box 025576 Mlami, FL 33102

\*REPLACEMENT BILL\* Print Date: FEB 25, 2004



USEFUL TELEPHONE NUMBERS Customer Service: 1-800-375-2434 Outside Florida: 1-800-226-3545

TOTAL NOW DUE:

**TOTAL NEW CHARGES:** 

**Current Electric Charges** 

# Messages

- A late payment charge of 1.5% will apply if not paid by MAY 27, 2003, and your account may be subject to being billed an additional deposit.
- -- This bill is for multiple (5) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL



Florida Power & Light Company PO Box 025576 Miami, FL 33102

\*REPLACEMENT BILL\* Print Date: FEB 25, 2004



USEFUL TELEPHONE NUMBERS Customer Service: 1-800-375-2434 Outside Florida: 1-800-226-3545

TOTAL NEW CHARGES: TOTAL NOW DUE:

**Current Electric Charges** 

Florida Sales Tax

#### Messages

- -- A late payment charge of 1.5% will apply if not paid by JUN 26, 2003, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (6) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL



Florida Power & Light Company PO Box 025578 Miami, FL 33102

\*REPLACEMENT BILL\* Print Date: FEB 25, 2004



USEFUL TELEPHONE NUMBERS
Customer Service: 1-800-375-2434
Outside Florida: 1-809-226-3545
To Report Former Outside: 1-800-40

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Please request changes on the back. Notes on the front will not be detected. I added my donation for the Care to Share Energy Fund to nelp those in need. (Fill in a or other amount)

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#BWNDJNQ \*\*\* #4204843AV296972#

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PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mail along with this coupon to:

GENERAL MAIL FACILITY MIAMI FL 33188-0001

Account Numbers NEW Charges Past Due Total Now Due JUL 28 2003

FOLD ON PERFORATION BEFORE TEARING **CUSTOMER STATEMENT** 

Statement Date: JUL 07 2003

Service Address:

**Customer Name:** 

**Account Numbers** 

Service Dates: JUN 05 03 to JUL 07 03

Service Days: See message below

NEXT SCHEDULED READ DATE: AUG 05 2003

Talenca . MEW Statement Balance Before Additional Charges Total Now Due Past Due 0.00 ۰۰. 00.0 JUL 28 2003

**Account Activity** 

Multiple-Month Usage Meter No

Total KWH

1.7

Previous Statement Balance Payments Received - THANK YOU

Billing for Electric Use on Rate: Electric Service Amount **Gross Receipts Tax Increase** Franchise Charge Florida Sales Tax

**Current Electric Charges** 

#### TOTAL NOW DUE:

#### Messages

- -- A late payment charge of 1.5% will apply it not paid by JUL 28, 2003, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (7) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL



Florida Power & Light Company PO Box 025576 Miami, FL 33102

\*REPLACEMENT BILL\* Print Date: FEB 25, 2004



USEFUL TELEPHONE NUMBERS Customer Service: 1-800-375-2434 Outside Florida: 1-800-226-3545

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Please request changes on the back. Notes on the front will not be detected. i added my donation for the Care to Share Energy Fund to help those in need. (Fill in or other amount)

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O \$10

O Other

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PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mell along with this coupon to:

**GENERAL MAIL FACILITY** MIAM! FL 33188-0001

Account Numbers NEW Charges Past Due Total Now Due AUG 26 2003

FOLD ON PERFORATION BEFORE TEARING

Account Number: Service Dates:

JUL 07 03 to AUG 05 03

Service Days: See message below NEXT SCHEDULED READ DATE: SEP 04 2003

CUSTOMER STATEMENT Statement Date: AUG 05 2009. Customer Name: Service Address: Previous

Statement Balance

Selvent Belore MEN Con year

0.00

Charge

NEW Charges Past Due

Total Now Due

AUG 26 2003

Multiple-Month Usan Meter No Total KWH

Account Activity

Previous Statement Balance Payments Received - THANK YOU

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Billing for Electric Use on Rate Electric Service Amount Gross Receipts Tax Increase Franchise Charge Florida Sales Tax

**Current Electric Charges** 

TOTAL NOW DUE:

### Messages

- A Tate payment charge of 1.5% will apply it not paid by AUG 26, 2005, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (8) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL

Florida Power & Light Company PO Box 025576 Miaml, FL 33102

\*REPLACEMENT BILL\* Print Date: FEB 25, 2004

USEFUL TELEPHONE NUMBERS Customer Service: 1-800-375-2434

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Please request changes on the back. Notes on the front will not be detected. I added my donation for the Care to Share Energy Fund to help those in need. (Fill in or other amount)

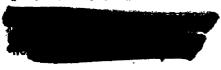
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#BWNDJNG \*\*\* #4204843AW296970#



PLEASE ENTER TOTAL AMOUNT PAID

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Make check payable to FPL in U.S. funds and mail along with this coupon to:

**GENERAL MAIL FACILITY** MIAMI FL 33188-0001

Latter belande de la lande de la lande de la late de la

Account Number NEW Charges Past Due SEP 25 2003

FOLD ON PERFORATION BEFORE TEARING

Total Now Due

CUSTOMER STATEMENT

Statement Date: SEP 04 2003 Customer Name:

Service Address:

Account Number:

Service Dates: AUG 05 03 to SEP 04 03

Service Days: 30

NEXT SCHEDULED READ DATE: OCT 03 2003

# Balance Belors Previous NEW Addumut Charges if W. Charges Total Now Due Balance Acevity Lors Charges Past Due SEP 25 2003 0.00 0.00

# Meter Reading-Meter **Current Reading** Previous Reading

KWH Constant KWH Used

Demand Reading KW Constant Demand KW **Energy Usage** 

KWH This Month Service Days KWH/Day

This I sett Year Year

Account Activity

Previous Statement Balance **BALANCE BEFORE NEW CHARGES** 

Billing for Electric Use on Rate: Electric Service Amount Gross Receipts Tax increase Franchise Charge Florida Sales Tax Late Payment Charge **Current Electric Charges** 

**TOTAL NEW CHARGES:** 

"Amit includes the following charges

Customer Charge: Non-Fuel Energy Charge:

Fuel Charge: Demand Charge: TOTAL NOW DUE:

#### Messages

- Did you forget? \$3,482.92 of this bill is past due. If payment has been made, we thank you and apologize for this reminder.
- A late payment charge of 1.5% will apply if not paid by SEP 25, 2003, and your account may be subject to being billed an additional deposit.

Please have your account number ready when calling FPL.

Florida Power & Light Company PO Box 025576 Miami, FL 33102

'REPLACEMENT BILL' Print Date: FEB 25, 2004



USEFUL TELEPHONE NUMBERS Customer Service: 1-800-375-2434 Outside Florida: 1-800-226-3545 To Report Power Outages: 1-800-40UTAGE (468-8243) Hearing/Speech Impaired: 1-800-432-8554 (TTY/TDD)
Visit FPL's Web Site at http://www.fpl.com

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Please request changes on the back. Notes on the front will not be detected. I added my donation for the Care to Share Energy Fund to help those in need. (Fill in or other amount)

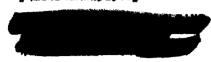
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PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mail along with this coupon to:

GENERAL MAIL FACILITY MIAMI FL 33188-0001

imber# NEW Charges Past Due Total Nov Due OCT 24 2003

FOLB OIL PERFORATION BEFORE TEARING CUSTOMER STATEMENT

Account Number

Service Dates: SEP 04 03 to OCT 03 03

Service Days: 29

NEXT SCHEDULED READ DATE: NOV 03 2003

Previous Statement Balanda Before Addillorus : E NEW ... Charges Total Now Due NA . Past Due (# 00-) 0.00 0.00 **OCT 24 2003** 

# Meter Reading-Mi

Statement Date: QCT 03.2003

**Current Reading** Previous Reading KWH Constant KWH Used

Customer Name:

Service Address:

Demand Reading **KW Constant** Demand KW

**Energy Usage** 

KWH This Month Service Days KWH/Day

ceount Activity

Previous Statement Balance Payments Received - THANK YOU

Billing for Electric Use on Rate: **Electric Service Amount** Gross Receipts Tax Increase

Franchise Charge Florida Sales Tax

**Current Electric Charges** 

TOTAL NOW DUE:

# Messages

Amt includes the following charges: Month Customer Charge: \$32.64 p Non-Fuel Energy Charge

Year's

Fuel Charge: Demand Charge:



- A late payment charge of 1.5% will apply if not paid by OCT 24, 2003, and your account may be subject to being billed an additional deposit.
- Transactions involving connects, disconnects, name changes and payment extensions may require positive identification.

Please have your account number ready when calling FPL.

Fiorida Power & Light Company PO Box 025576 Miami, FL 33102

**\*REPLACEMENT BILL\*** Print Date: FEB 25, 2004



**USEFUL TELEPHONE NUMBERS** Customer Service: 1-800-375-2434 Outside Florida: 1-800-226-3545

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Please request changes on the back. Notes on the front will not be detected.

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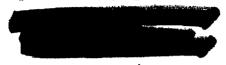
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I added my donation for the Care to Share Energy Fund

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#### PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mail along with this coupon to:

GENERAL MAIL FACILITY MIAMI FL 33188-0001

Account Number	<b>NEW Charges Past Due</b>	Total Now Due
	NOV 24 2003	

FOLD ON PERFORATION REFORE TEARING

#### **CUSTOMER STATEMENT**

Statement Date: NOV.03.2001

Customer Name: Service Address:

Account Number

Service Dates: OCT 03 03 to NOV 03 03

Service Days: 31

NEXT SCHEDULED READ DATE: DEC 04 2003

Previous		Balance	NEW	
	Add total		Charges Past Due	Total Now Due
			7	( <del>=</del> )
	0.00	0.00	NOV 24 2003	

#### Meter Reading-Meter

Current Reading Previous Reading KWH Constant KWH Used

Demand Reading KW Constant Demand KW **Energy Usage** 

KWH This Month Service Days KWH/Day

Account Activity

Previous Statement Balance Payments Received - THANK YOU

Billing for Electric Use on Rate: Efectric Service Amount **Gross Receipts Tax Increase** 

Franchise Charge Florida Sales Tax

**Current Electric Charges** 

**TOTAL NOW DUE:** 

#### Messages

"Amit includes the following charges:

Last

Customer Charge: Non-Fuel Energy Charge

Fuel Charge: Demand Charge:

This Year

> A late payment charge of 1.5% will apply if not paid by NOV 24, 2003 and your account may be subject to being billed an additional deposit,

Please have your account number ready when calling FPL

Florida Power & Light Company PO Box 025576 Miami, FL 33102

\*REPLACEMENT BILL\* Print Date: FEB 25, 2004



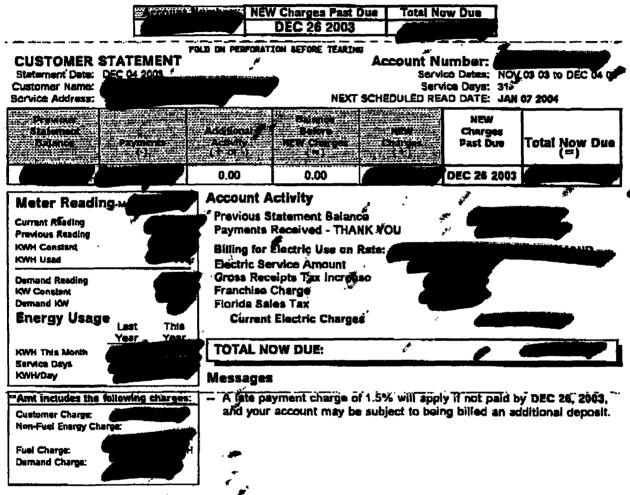
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MIAMI FL 33188-0001

4 500145 Please request changes on the back. I added my donation for the Care to Share Energy Fund to help those in need. (Fill in or other amount) Notes on the front will not be detected. 0 O 5506 8 A W 7.8 \$10 \*\*\* PNCONVE #4204843AW296970# PLEASE ENTER TOTAL AMOUNT PAID Make check payable to FPL in U.S. funds and mall along with this coupon to: GENERAL MAIL FACILITY

> NEW Charges Past Due Total Now Due DEC 26 2003



Please have your account number ready when calling FPL.



Florida Power & Light Company PO Box 025576 Miami, FL 33102

\*REPLACEMENT BILL\* Print Date: FEB 25, 2004



USEFUL TELEPHONE NUMBERS Customer Service: 1-800-375-2434 Outside Florida: 1-800-226-3545

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Please request changes on the back. Notes on the front will not be detected.

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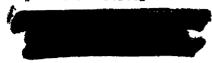
to help those in need. (Fill in or other amount)

I added my donation for the Care to Share Energy Fund

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#BWNDJNQ \*\*\* #4204843AW296970#



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PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mail along with this coupon to:

GENERAL MAIL FACILITY MIAMI FL 33188-0001

्रानुन्दरागा अपागा तरा <u>व्य</u> ा	NEW Charges Past Due	Total Now Due
F	JAN 28 2004	

FOLD ON PERFURATION ACFORE TEARING

**CUSTOMER STATEMENT** 

Account Number: 84924-79392

Service Dates: DEC 04 03 to JAN 07 04

Service Days: 34

NEXT SCHEDULED READ DATE: FEB 06 2004

Salote A Security	Additional Calent	Son Time	NEW Charges number Past Due	Total Now Due
	0.00	0.00	JAN 28 2004	14

# Meter Reading.

Statement Date: JAN 07 2004 Customer Name:

Current Reading Previous Reading KWH Constant KWH Used

Service Address:

Demand Reading KW Constant Demand KW **Energy Usage** 

KWH This Month Service Days KWH/Day

Previous Statement Balance Payments Received - THANK YOU

**Account Activity** 

Billing for Electric Use on Rate **Electric Service Amount** Gross Receipts Tax Increase Franchise Charge Florida Sales Tax

**Current Electric Charges** 

#### **TOTAL NOW DUE:**

#### Messages

This

- A late payment charge of 1.5% will apply if not paid by JAN 28, 2004. and your account may be subject to being billed an additional deposit. Looking for ways to keep your electric costs under control and help pay for some improvements? Call 1-800-FPL-5566 for a free Business Energy Evaluation.

"Amt includes the following charges: Customer Charge: Non-Fuel Energy Charge: Fuel Charge: Demand Charge:

l ast Year

Please have your account number ready when calling FPL



Florida Power & Light Company PO Box 025576 Miami, FL 33102

"REPLACEMENT BILL" Print Date: FEB 25, 2004 USEFUL TELEPHONE NUMBERS Customer Service: 1-800-375-2434 Outside Florida: 1-800-226-3545

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1340 550L8492479392139L2L20000

Please request changes on the back. Notes on the front will not be detected. I added my donation for the Care to Share Energy Fund to help those in need. (Fill in a or other amount)

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\*\*\* DALONWEL #4204843AW296970#

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mail along with this coupon to:

GENERAL MAIL FACILITY MIAMI FL 33188-0001

Total Now Due Account Rumber NEW Charges Past Due FEB 27 2004

FOLD ON PERFORATION SEFORE TEARING

This

Year

CUSTOMER STATEMENT Statement Date; FEB 06 2004

Customer Name

Service Address:

Account Number

Service Dates: JAN 07 04 to FEB 06 04

Service Days: 30

NEXT SCHEDULED READ DATE: MAR 09 2004

Charges ditions caledly total Total Now Due Daut Dum FEB 27 2004

Meter Reading

**Current Resding** Previous Reading KMM Constant

KNM Used

Damand Reading KW Constant Demand KW

Energy Usage

KWH This Mongi Service Days KWH/Day

**Account Activity** 

Previous Statement Balance Payments Received - THANK YOU Additional Activity:

Revenue Rebate

BALANCE BEFORE NEW CHÂRGES

Billing for Electric Use on Rate: Electric Service Amount Gross Receipts Tax Increase Franchise Charge Florida Sales Tax

**Current Electric Charges** 

TOTAL NEW CHARGES:

Am includes the following charge

Last

Customer Charge: Non-Puel Energy Charge:

Fuel Charge Demand Charge: TOTAL NOW DUE:

#### Messages

- A late payment charge of 1.5% will apply if not paid by FEB 27, 2004, and your account may be subject to being billed an additional deposit.
- Make bill paying easier. Choose from our flexible online billing and payment options. For more information, visit www.FPLcom and click on "Pay My Bill."

Please have your account number ready when calling FPL



Florida Power & Light Company PO Box 025576 Miami, FL 33102

\*REPLACEMENT BILL\* ---- NE 2004



USEFUL TELEPHONE NUMBERS Customer Service: 1-800-375-2434 Outside Florida: 1-800-226-3545 To Report Power Outages: 1-800-40UTAGE (488-8243) Hearing/Speach Impaired: 1-800-432-6554 (TTY/TDD) Visit FPL's Web Site at http://www.fpl.com

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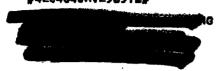
Please request changes on the back. Notes on the front will not be detected. I added my donation for the Care to Share Energy Fund to help those in need. (Fill in or other amount)

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Other

#BWKDJNQ \*\*\* #4204843AV296972#



PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mail along with this coupon to:

GENERAL MAIL FACILITY MIAMI FL 33188-0001

ACCOUNT NUMBER	NEW Charges Past Due	Total Now Due
	JAN 27 2003	
	3MI4 27 2003	

## **CUSTOMER STATEMENT**

Statement Date: JAN 05 2003

Customer Name:

Service Address:

NG

FOLD ON PERFORATION BEFORE TEARING

Account Number:

Service Dates: DEC 04 02 to JAN 05 03

Service Days: 33

NEXT SCHEDULED READ DATE: FEB 05 2002

Statement			NEW Charges Past Due	Total Now Due
	0.00	0.00	JAN 27 2003	

# Meter Reading-Moto

Current Reading Previous Reading

**KWH** Constant KWH Used

Demand Reading **KW Constant** Demand KW

**Energy Usage** 

KWH This Month Service Days KWH/Day

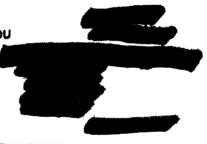
**Account Activity** 

Previous Statement Balance Payments Received - THANK YOU

Billing for Electric Use on Rate: Electric Service Amount Gross Receipts Tax Increase

Franchise Charge Florida Sales Tax

**Current Electric Charges** 



TOTAL NOW DUE:

# Messages

"Amt includes the following charges: Customer Charge;

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Year

This

Year

Fuel Charge: Demand Charge:

Non-Fuel Energy Charge

- A late payment charge of 1.5% will apply it not paid by JAN 27, 2003, and your account may be subject to being billed an additional deposit.

Please have your account number ready when calling FPL



Florida Power & Light Company PO Box 025576 Miami, FL 33102

\*REPLACEMENT BILL\* Print Date: FEB 25, 2004



USEFUL TELEPHONE NUMBERS Customer Service: 1-800-375-2434 Outside Florida: 1-800-226-3545

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4435 5506849247939263404920000

Please request changes on the back. Notes on the front will not be detected. I added my donation for the Care to Share Energy Fund to help those in need. (Fill in or other amount)

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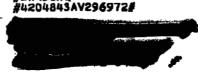
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O \$10

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\*\*\* PALDANG #4204843AV296972#



PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mail along with this coupon to:

**GENERAL MAIL FACILITY** MIAMI FL 33188-0001

Total Now Due Account Number NEW Charges Past Due FEB 26 2003

FOLD ON PERFORATION SEFORE TEARING

# CUSTOMER STATEMENT

Statement Date: FEB 05 2003 Customer Name: Service Address:

Account Number

Service Dates: JAN 06 03 to FEB 05 03 Service Days: See message below

NEXT SCHEDULED READ DATE: MAR 07 2003

Balanca p Previous NI Statemer Rajance Charg Charges Total Now Due Past bue FEB 26 2003

# **Account Activity**

Multiple-Month Usage Total KWH

Previous Statement Balance Payments Received - THANK YOU Additional Activity:

Credit

BALANCE BEFORE NEW CHARGES

Billing for Electric Use on Rate: Electric Service Amount Gross Receipts Tax Increase Franchise Charge Florida Sales Tax

**Current Electric Charges** 

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TOTAL NEW CHARGES:

#### TOTAL NOW DUE:

#### Messages

A late payment charge of 1.5% will apply if not paid by FEB 26, 2003, and your account may be subject to being billed an additional deposit.

This bill is for multiple (2) billing periods; bill factors are available upon request

Please have your account number ready when calling FPL.



Florida Power & Light Company PO Box 025576 Miami, FL 33102

**\*REPLACEMENT BILL\*** Print Date: FEB 25, 2004

USEFUL TELEPHONE NUMBERS Customer Service: 1-800-375-2434 Outside Florida: 1-800-226-3545

27

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# 550L84924793920145LL20000

Please request changes on the back. Notes on the front will not be detected. I added my donation for the Care to Share Energy Fund to help those in need. (Fill in or other amount)

**\$**10

0 Other

Total Now Due

#BWNDJNQ \*\*\*



PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mail along with this coupon to;

GENERAL MAIL FACILITY MIAMI FL 33188-0001

Account Number NEW Charges Past Due Total Now Due MAR 28 2003

# **CUSTOMER STATEMENT**

Multiple-Month Usage

Statement Date: MAR 07 2005 **Customer Name:** Service Address:

Total KWH

Account Number:

Service Dates: FEB 05 03 to MAR 07 03 Service Days: See message below

NEXT SCHEDULED READ DATE: APR 07 2003

Previous Statement Balance Before Mirar NE W Charges NEW CONTR Past Due 0.00 J 0.00

FOLD ON PERFORATION BEFORE TEARING

**Account Activity** 

Previous Statement Balance Payments Received - THANK YOU

Billing for Electric Use on Rate: Electric Service Amount Gross Receipts Tax Increase Franchise Charge Florida Sales Tax

**Current Electric Charges** 

### TOTAL NOW DUE:

#### Messages

- A late payment charge of 1.5% will apply if not paid by MAR 28, 2003, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (3) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL



Florida Power & Light Company PO Box 025576 Miami, FL 33102

\*REPLACEMENT BILL\* Print Date: FEB 25, 2004

USEFUL TELEPHONE NUMBERS Customer Service: 1-800-375-2434 Outside Florida: 1-800-226-3545

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Please request changes on the back. Notes on the front will not be detected. I added my donation for the Care to Share Energy Fund to help those in need. (Fill in or other amount)

0 Other

#BWNDJNQ \*\*\* #4204843AV296972#

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mail along with this coupon to:

0

\$10

GENERAL MAIL FACILITY MIAMI FL 33188-0001

Account Number | NEW Charges Past Due Total Now Due APR 28 2003

FOLD ON PERFORATION SEFORE TEARING

#### CUSTOMER STATEMENT

Statement Date: APR 07 2003 Customer Name; Service Address:

Account Number:

Service Dates: MAR 07 03 to APR 07 03

Service Days: See message below

NEXT SCHEDULED READ DATE: MAY 05 2003

Balance Before 180 Charges MEW Charges Total Now Due Past Due 0.00 0.00 APR 28 2002

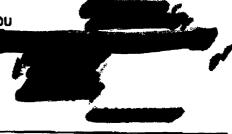
# **Account Activity**

Multiple-Month Usage Total KWH

Previous Statement Balance Payments Received - THANK YOU

Billing for Electric Use on Rate: **Electric Service Amount** Gross Receipts Tax Increase Frenchise Charge Florida Sales Tax

Current Electric Charges



# **TOTAL NOW DUE:**

#### Messages

- A late payment charge of 1.5% will apply if not paid by APR 28, 2003, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (4) billing periods; bill factors are available upon " request.
- Transactions involving connects, disconnects, name changes and payment extensions may require positive identification.

Please have your account number ready when calling FPL



Florida Power & Light Company PO Box 025576 Mlami, FL 33102

\*REPLACEMENT BILL\* Print Date: FEB 25, 2004



USEFUL TELEPHONE NUMBERS Customer Service: 1-800-375-2434 Outside Florida: 1-800-228-3545

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# 27000 5506849247939230372920000

Please request changes on the back. Notes on the front will not be detected. I added my donation for the Care to Share Energy Fund to help those in need. (Fill in a or other amount)

0 0 0 0 0 \$1 \$2 \$5 \$10 Other\_\_

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mail along with this coupon to:

FPL GENERAL MAIL FACILITY MIAMI FL 33188-0001

MAY 27 2003

CUSTOMER STATEMENT

Statement Date: MAY 08 2003
Customer Name:
Service Address: 70

Account Number

Service Dates:

Service Dates: APR 07 03 to MAY 06 03 Service Days: See message below

NEXT SCHEDULED READ DATE: JUN 05 2003

Previous Statement Stateme

Multiple-Montil Usage Meter No

Total KWH

32,160

Account Activity

Previous Statement Balance
Payments Received - THANK YOU
BALANCE BEFORE NEW CHARGES

Billing for Electric Use on Rate Electric Service Amount Gross Receipts Tax Increase Franchise Charge Florida Sales Tax Late Payment Charge Current Electric Charges

**TOTAL NEW CHARGES:** 

# TOTAL NOW DUE:

## Messages

- A late payment charge of 1.5% will apply if not paid by MAY 27, 2903, and your account may be subject to being billed an additional deposit.
- -- This bill is for multiple (5) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL



Florida Power & Light Company PO Box 025576 Miami, FL 33102

\*REPLACEMENT BILL' Print Date: FEB 25, 2004



To Report Power Outages: 1-800-4QUTAGE (468-8243) Hearing/Speech Impaired: 1-800-432-8554 (TTY/TDD) Visit FPL's Web Site at http://www.fpl.com

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Billing for Electric Use on Rate: Electric Service Amount Gross Receipts Tax Increase Franchise Charge Florida Sales Tax Current Electric Charges

TOTAL NEW CHARGES:

#### TOTAL NOW DUE:

#### Messages

- A late payment charge of 1.5% will apply if not paid by JUN 26, 2003, and your account may be subject to being billed an additional deposit.
- This bill is for multiple (6) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL



Florida Power & Light Company PO Box 025578 Miami, FL 33102

\*REPLACEMENT BILL\* Print Date: FEB 25, 2004



USEFUL TELEPHONE NUMBERS Customer Service: 1-800-375-2434 Outside Florida: 1-800-226-3545

- A late payment charge of 1.5% will apply it not paid by JUL 28, 2003. and your account may be subject to being billed an additional deposit.
- This bill is for multiple (7) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL



Florida Power & Light Company PO Box 025576 Miami, FL 33102

\*REPLACEMENT BILL\* Print Date: FEB 25, 2004



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Please request changes on the back. Notes on the front will not be detected. I added my donation for the Care to Share Energy Fund to help those in need. (Fill in or other amount)

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0 \$10 Other

Customer Name:

Service Address: Previous Statement

Balance

AV

#BWNDJNQ ### #4204843AV296972#

PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mail along with this coupon to:

GENERAL MAIL FACILITY MIAMI FL 33188-0001

Account Number NEW Charges Past Due Total Now Due AUG 26 2003

CUSTOMER STATEMENT Statement Date: AUG 03 2003

FOLD ON PERFORATION SEFORE TEARING

Account Number: Service Dates:

JUL 07 03 to AUG 05 03

Service Days: See message below

NEXT SCHEDULED READ DATE: SEP 04 2003

NEW

Charges Total Now Due Past Due

AUG 26 2003 0.00

Multiple-Month Usan Meter No Total KWH

Account Activity

Additional

0.00

Previous Statement Balance Payments Received - THANK YOU,

Billing for Electric Use on Rate Electric Service Amount Gross Receipts Tax Increase Franchise Charge Florida Sales Tax

**Current Electric Charges** 

### TOTAL NOW DUE:

#### Messages

- A late payment charge of 1.5% will apply it not baid by AUG 25, 2005. and your account may be subject to being billed an additional deposit.
- This bill is for multiple (8) billing periods; bill factors are available upon request.

Please have your account number ready when calling FPL.

Florida Power & Light Company PO Box 025576 Miami, FL 33102

\*REPLACEMENT BILL\* Print Date: FEB 25, 2004 USEFUL TELEPHONE NUMBERS Customer Service: 1-800-375-2434 Outside Florida: 1-800-226-3545

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Please request changes on the back. Notes on the front will not be detected, I added my donation for the Care to Share Energy Fund to help those in need. (Fill in or other amount)

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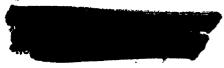
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PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mail along with this coupon to:

GENERAL MAIL FACILITY MIAMI FL 33188-0001

Account Number NEW Charges Past Due Total Now Due SEP 25 2003

FOLD ON PERFORATION SEFORE TEARING

#### **CUSTOMER STATEMENT**

Statement Date: SEP 64 2003

Customer Name: Service Address:

Account Number:

Service Dates: AUG 05 03 to SEP 04 03

Service Days: 30

NEXT SCHEDULED READ DATE: OCT 63 2003

Previous Statement Basance	of the special state	)merts	Acaust		NEW Charges Past Due	Total Now Due
		0.00 🚁	0.00		SEP 25 2003	

# Meter Reading-Meter

**Current Reading** Previous Reading KWH Constant KWH Used

Demand Reading KW Constant

Demand KW Energy Usage

KWH This Month Service Days KWHVDay

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# **Account Activity**

Previous Statement Balance **BALANCE BEFORE NEW CHARGES** 

Billing for Electric Use on Rate: **Electric Service Amount Gross Receipts Tax Increase** Franchise Charge Florida Sales Tax

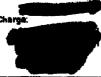
Late Payment Charge **Current Electric Charges** 

**TOTAL NEW CHARGES:** 

# Amil includes the following charges

Customer Charge; Non-Fuel Energy Charge:

Fuel Charge: Demand Charge:



# TOTAL NOW DUE:

#### Messages

- Did you forget? \$3,482.92 of this bill is past due. If payment has been made, we thank you and apologize for this reminder.
- A late payment charge of 1.5% will apply if not paid by SEP 25, 2003. and your account may be subject to being billed an additional deposit.

Please have your account number ready when calling FPL.

Florida Power & Light Company PO Box 025576 Miami, FL 33102

**'REPLACEMENT BILL'** Print Date: FEB 25, 2004 USEFUL TELEPHONE NUMBERS

Customer Service: 1-800-375-2434 Outside Florida: 1-800-226-3545

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Please request changes on the back. Notes on the front will not be detected. I added my donation for the Care to Share Energy Fund to help those in need. (Fill in or other amount)

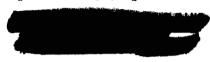
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Other

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PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mail along with this coupon to:

GENERAL MAIL FACILITY MIAMI FL 33188-0001

NEW Charges Past Due Total Nov Due OCT 24 2003

FOLD OIL PERFORATION BEFORE TEARING

CUSTOMER STATEMENT

Statement Date: OCT 03 2003 Customer Name:

Service Address:

Account Number

Service Dates: SEP 04 03 to OCT 03 03

Service Days: 29

NEXT SCHEDULED READ DATE: NOV 03 2003

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Statement	- Additional	Be OF B	THE TRUE TO SERVE	Charges	
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	2 22			00000	
	U.Q	0.00		OCT 24 2003	
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#### Lecount Activity Meter Reading Me

**Current Reading Previous Reading** KWH Constant KWH Used

**Demand Reading KW Constant** Demand KW

Energy Uşage

"Amt includes the following charges:

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KWH This Month Service Days KWH/Day

Customer Charge:

Fuel Charge: Demand Charge:

Non-Fuel Energy Charge



Previous Statement Balance Payments Received - THANK YOU

Billing for Electric Use on Rate: **Electric Service Amount** Gross Receipts Tax Increase Franchise Charge Florida Sales Tax

**Current Electric Charges** 

**TOTAL NOW DUE:** 

#### Messages

- A late payment charge of 1.5% will apply if not paid by OCT 24, 2003, and your account may be subject to being billed an additional deposit.

Transactions involving connects, disconnects, name changes and payment extensions may require positive identification.

Please have your account number ready when calling FPL



Florida Power & Light Company PO Box 025576 Miami, FL 33102

'REPLACEMENT BILL' Print Date: FEB 25, 2004



**USEFUL TELEPHONE NUMBERS** Customer Service: 1-800-375-2434 Outside Florida: 1-800-226-3545

To Report Power Outages: 1-800-40UTAGE (468-8243) Hearing/Speech Impaired: 1-800-432-8554 (TTY/TDD)

Visit FPL's Web Site at http://www.fpl.com

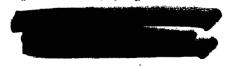
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Please request changes on the back. Notes on the front will not be detected. I added my donation for the Care to Share Energy Fund to help those in need. (Fill in or other amount)

A W 8 5506 0 Other

#BWNDJNQ \*\*\* #4204843AW296970#



PLEASE ENTER TOTAL AMOUNT PAID Make check payable to FPL in U.S. funds

and mail along with this coupon to:

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GENERAL MAIL FACILITY MIAMI FL 33188-0001

,		
Account Number	NEW Charges Past Due	Total Now Due
		1200 1000 000
	NOV 24 2003	
	140 4 67 5000	

FOLD ON PERFORATION BEFORE TEARING

CUSTOMER STATEMENT

Statement Date: NOW 03 200

Customer Name: Service Address:

**Account Number** 

Service Dates: OCT 03 03 to NOV 03 03

Service Days: 31

NEXT SCHEDULED READ DATE: DEC 04 2003

Charles and the same of the sa					
SI Lemma Balanza Payanasa	Additions Receipt	Balance Select	NEW Clares	NEW	Total Now Due
		0.00		NOV 24 2003	(=)

# Meter Reading-Met

Current Reading Previous Reading **KWH Constant** KWH Used

Demand Reading KW Constant Demand KW

**Energy Usage** 

KWH This Month Service Days KWHVDay

Last This Year Year

Account Activity

Previous Statement Balance Payments Received - THANK YOU

Billing for Electric Use on Rate: Efectric Service Amount **Gross Receipts Tax Increase** Franchise Charge Florida Sales Tax

**Current Electric Charges** 

#### TOTAL NOW DUE:

# Messages

"Amt includes the following charges:

Customer Charge: Non-Fuel Energy Charge

Fuel Charge: Domand Charge:

- A late payment charge of 1.5% will apply if not paid by NOV 24, 2003, and your account may be subject to being billed an additional deposit.

Please have your account number ready when calling FPL

Florida Power & Light Company PO Box 025576 Miami, FL 33102

\*REPLACEMENT BILL! Print Date: FEB 25, 2004

USEFUL TELEPHONE NUMBERS Customer Service: 1-800-375-2434 Outside Florida: 1-800-228-3545

To Report Power Outages: 1-800-40UTAGE (468-8243) Hearing/Speech Impaired: 1-800-432-8554 (TTY/TDD)

Visit FPL's Web Site at http://www.fpl.com

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Please request changes on the back. Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund to help those in need. (Fill in or other amount)

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O \$10

Other

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PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mail along with this coupon to:

GENERAL MAIL FACILITY MIAMI FL 33188-0001

NEW Charges Past Due Total Now Due DEC 26 2003

**CUSTOMER STATEMENT** 

Statement Date: DEC 04 2003 Customer Name:

Service Address:

FOLD ON PERFORATION REFORE TEARING

Account Number:

Service Dates; NOV 03 03 to DEC 04 gi

Service Days: 318

NEXT SCHEDULED READ DATE: JAN 07 2004

4 Balance Balance NEW Statem Charg Activity († 01) Past Due Total Now Due 0.00 0.00 DEC 26 2003

# Meter Reading-M

Current Reading Previous Reading KWM Constant KWH Used

Demand Reading KW Constant Demand KW Energy Usage

KWH This Month Service Days

KWH/Day

Account Activity Previous Statement Balance

Payments Received - THANK YOU Billing for Electric Use on Rate:

Electric Service Amount Gross Receipts Tax Incretiso Franchise Charge Florida Sales Tax

Current Electric Charges

TOTAL NOW DUE:

# Messages

This

"Amt includes the following charge Customer Charge: Non-Fuel Energy Charge Fuel Charge: Demand Charge:

Last

Year

A late payment charge of 1.5% will apply if not paid by DEC 26, 2003, and your account may be subject to being billed an additional deposit.

Please have your account number ready when calling FPL

Florida Power & Light Company PO Box 025576 Miami, FL 33102

\*REPLACEMENT BILL\* Print Date: FEB 25, 2004



USEFUL TELEPHONE NUMBERS Customer Service: 1-800-375-2434 Outside Florida: 1-800-226-3545

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5506 2

### 5506849247739229782620000

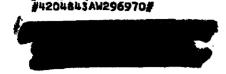
Please request changes on the back. Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund to help those in need. (Fill in or other amount)

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#### PLEASE ENTER TOTAL AMOUNT PAID

Make check payable to FPL in U.S. funds and mail along with this coupon to:

210

GENERAL MAIL FACILITY MIAMI FL 33188-0001

NEW Charges Past Due Total Now Due **JAN 28 2004** 

FOLD ON PERFORATION BEFORE TEARING

**CUSTOMER STATEMENT** 

Statement Date: JAN 07 2004 Customer Name:

Service Address:

Account Number: 84924-79392

Service Dates: DEC 04 03 to JAN 07 04

Service Days: 34

NEXT SCHEDULED READ DATE: FEB 06 2004

	N. W. Cycles	NEW Charges Charges Past Due	Total Now Due
0.00	0.00	JAN 28 2004	

#### **Account Activity** Meter Reading

Current Reading Previous Reading **KWH Constant** KWH Used

Demand Reading KW Constant Demand KW

**Energy Usage** 

KWH This Month Service Dave KWH/Day

Customer Charge: Non-Fuel Energy Charge

Fuel Charge:

Demand Charge:

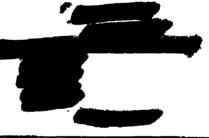
Last This Year Year

Previous Statement Balance

Payments Received - THANK YOU

Billing for Electric Use on Rate **Electric Service Amount** Gross Receipts Tax Increase Franchise Charge Florida Sales Tax

**Current Electric Charges** 



### TOTAL NOW DUE:

#### Messages

Amt includes the following charges;

A late payment charge of 1.5% will apply if not paid by JAN 28, 2004, and your account may be subject to being billed an additional deposit. Looking for ways to keep your electric costs under control and help pay for some improvements? Call 1-800-FPL-5566 for a free Business Energy Evaluation.

Please have your account number ready when calling FPL



Florida Power & Light Company PO Box 025576 Miami, FL 33102

'REPLACEMENT BILL' Print Date: FEB 25, 2004



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# 1340 5506849247939213962620000

Please request changes on the back. Notes on the front will not be detected. I added my donation for the Care to Share Energy Fund to help those in need. (Fill in or other amount)

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PLEASE ENTER TOTAL AMOUNT PAID

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Make check payable to FPL in U.S. funds and mail along with this coupon to:

GENERAL MAIL FACILITY MIAMI FL 33188-0001

Account Number | NEW Charges Past Due | FEB 27 2004 Total Now Due

#### FOLD ON PERFORATION SEPURE TEARING **CUSTOMER STATEMENT**

Statement Date: FEB 06 2004 Customer Name: - V Service Address:

Account Number

Service Dates: JAN 07 04 to FEB 06 04

Service Days: 30

NEXT SCHEDULED READ DATE: MAR 09 2004

Charges AMMIN Bathana Total New Due Past Due FEB 27 2064

# Meter Reading

**Current Residing** Previous Reading KWH Constant KINH Used

Demand Reading KW Constant Demand KW Energy Usage This

KWH This Month Service Days

Yest Year KWHVDay

# **Account Activity**

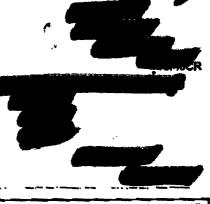
Previous Statement Balance Payments Received - THANK YOU Additional Activity:

Revenue Rebate

# BALANCE SEFORE NEW CHÂRGES

Billing for Electric Use on Rate: **Electric Service Amount** Gross Receipts Tax Increase Franchise Charge Florida Sales Tax **Current Electric Charges** 

TOTAL NEW CHARGES:



Amt includes the following charge

Customer Charge: Non-Puel Energy Charge

Fuel Charge Demand Charge:

# TOTAL NOW DUE:

# Messages

- A late payment charge of 1.5% will apply if not paid by FEB 27, 2004, and your account may be subject to being billed an additional deposit.
- Make bill paying easier. Choose from our flexible online billing and payment options. For more information, visit www.FPLcom and click on "Pay My Bill."

Please have your account number ready when calling FPL



Florida Power & Light Company PO Box 025576 Miami, FL 33102

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USEFUL TELEPHONE NUMBERS Customer Service: 1-800-375-2434 Outside Florida: 1-800-226-3545

To Report Power Outages: 1-800-40UTAGE (468-8243) Hearing/Speech Impaired: 1-800-432-6554 (TTY/TDD) Visit FPL's Web Site at http://www.fpl.com

'REPLACEMENT BILL'