

Verizon Florida Inc.
Response to FPSC March 29, 2004 Letter
Extended Calling Service (ECS) Data Request
April 20, 2004

undocketed

Question:

- 1) Does your company offer ECS Calling plans? X Yes No (If yes, please check yes and proceed to answer the following questions. If no, please check no, and return the data request.)

Response: Yes.

- 2) What are your company's current ECS routes?
 - a) What are the dialing patterns for these ECS routes?
 - b) Are these routes competitive?
 - c) How many Long distance companies are providing service on these routes?

Response:

2a. See attached Excel spreadsheet.

2b. Yes. Verizon customers, both residential and business, have numerous options available including services offered by CLECs, IXC, pre-paid calling card providers, cellular providers and other carriers such as VOIP providers. Additionally, the attached answer to 2a indicates the established ECS routes that are open to IXC providers.

2c. Verizon does not possess the information to provide a response on the number of IXCs providing service on these routes. However, there are numerous long distance providers that currently provide intraLATA toll service in Verizon's service territory. Moreover, customers are free to choose from a number of CLECs, IXCs or other providers, such as a cellular provider.

- 3) Provide the amount of annual revenue received by your company from residential ECS calls for the years 1999 through 2003.

Response: Residential ECS revenue for 1999 through 2003 was:

- AUS _____
- CAF _____
- CMP _____
- COM _____
- CTR _____
- ECR _____
- GCL _____
- OPC _____
- MMS _____
- SEC 1
- OTH _____



- 4) How many ECS calls does an average Florida residential customer of your company make monthly?

Response: For March 2003, the average monthly number of ECS messages per residential line was: [REDACTED].

- 5) Provide the number and percent of your Florida residential customers that make five or more ECS calls per month.

Response: For March 2003, the number and percent of Florida residential customers making five or more ECS calls was: [REDACTED]

- 6) What is the median number of ECS calls made by a Florida residential customer of your company per month?

Response: The median number of residential ECS calls is: [REDACTED]

- 7) What are your company's current ECS rates for residential customers?

Response:

**Residence call connection rate - .25 cents per call.
Each minute - .00 cents**

Per Verizon Fla. Inc. – Basic Local Exchange Service Tariff – Section A3, Sheet 19

- 8) What would be the annual revenue impact of providing a free allowance of five ECS calls per month to your residential customers in Florida?

Response: Annualizing March 2003, the financial impact of providing a five call ECS allowance to all residential customers would be: [REDACTED]

Note: Does not include effect of stimulation.

- 9) Provide the amount of annual revenue received by your company from business ECS calls for the years 1999 through 2003.

Response: Business ECS revenue for 1999 through 2003 was:

[REDACTED]

- 10) How many ECS calls does an average Florida business customer of your company make monthly?

Response: For March 2003, the average monthly number of ECS messages per business line was: [REDACTED]

- 11) Provide the number and percent of Florida business customers that make five or more ECS calls per month.

Response: For March 2003, the number and percent of Florida business customers making five or more ECS calls was: [REDACTED]

- 12) What is the median number of ECS calls made by a Florida business customer of your company per month?

Response: The median number of business ECS calls is: [REDACTED]

- 13) What are your company's current ECS rates for business customers?

Response:

Business call connection rate - .04 cents per call.

Each minute - .06 cents.

Per Verizon Fla. Inc. - Basic Local Exchange Service – Section A3, Sheet 19

- 14) Has your company converted any ECS routes to extended area service (EAS) routes over the last five years? If so, please answer the following:

- a) Which ECS routes were converted to EAS?
- b) When were the routes converted?
- c) What was the reason for the conversion?
- d) Provide the amount of revenues that were displaced by each of these conversions.
- e) Were the lost ECS revenues made up in rate increases to the general body of ratepayers?
- f) How was the Commission notified of the conversion?

Response: No.

- 15) Has your company initiated any other alternatives to EAS besides ECS (TollPac, etc)? If so:

- a) Please describe the type of service, the routes, and the cost.
- b) The effective date of the service.

Response:

<u>Service/description</u>	<u>Rate</u>	<u>Effective Date</u>
Local Package	\$27.95	2/15/02
-local svc, ECS, unlimited local DA, 3 vertical svcs, no NRC charge		
Local Package Extra	\$30.95	2/15/02
-local svc, ECS, unlimited local DA, 13 vertical svcs, no NRC charge		
Regional Package	\$34.95	2/8/03
-local svc, ECS, intraLATA toll, 4 vertical svcs (call intercept not included), home voice mail, no NRC charge		
Regional Package Extra	\$39.95	11/18/02
-local svc, ECS, unlimited local DA, intraLATA toll, 13 vertical svcs, call intercept, home voice mail, no NRC charge		
Freedom	\$49.95	2/8/03
-local svc, ECS, unlimited intra/interLATA toll, 4 vertical svcs (call intercept not included), home voice mail, no NRC charge		
Freedom Extra	\$54.95	2/8/03
-local svc, ECS, unlimited intra/interLATA toll, unlimited local DA, 13 vertical svcs, call intercept, home voice mail, no NRC charge		

- 16) Provide the total number of residential ECS calls made over each of the last five years.

Response: The total number of residential ECS messages for 1999 through 2003 was:



- 17) Provide the total number of business ECS calls made over each of the last five years.

Response: The total number of business (excluding Telco) ECS messages for 1999 through 2003 was:



18) Does your company capture the duration of ECS calls? If so, please answer the following:

a) What was the average duration of ECS calls for residential customers over each of the last five years?

Response:

[REDACTED]

b) What was the average duration of ECS calls for business customers over each of the last five years?

Response:

[REDACTED]

19) Provide the average bill (including long distance) for residential customers who make ECS calls for each of the last five years.

Response: For March 2003, the average residential bill for customers making 1 or more ECS calls was: [REDACTED]

Note: The above average bill includes only regulated revenue and excludes company official, reconciliation adjustments, statistical records, private line, special access, bundled services, SLCs, NRCs, DA and feature and event billing items.

20) Provide the average bill (including long distance) for business customers who make ECS calls for each of the last five years.

Response: For March 2003, the average business bill for customers making 1 or more ECS calls was: [REDACTED]

Note: The above average bill includes only regulated revenue and excludes company official, reconciliation adjustments, statistical records, private line, special access, bundled services, SLCs, NRCs, DA and feature and event billing items.

- 21) Provide the average residential bill (including long distance) for all customers for each of the last five years.

Response: For March 2003, the average residential bill was: [REDACTED]

Note: The above average bill includes only regulated revenue and excludes company official, reconciliation adjustments, statistical records, private line, special access, bundled services, SLCs, NRCs, DA and feature and event billing items.

- 22) Provide the average business bill (including long distance) for all customers for each of the last five years.

Response: For March 2003, the average business bill was: [REDACTED]

Note: The above average bill includes only regulated revenue and excludes company official, reconciliation adjustments, statistical records, private line, special access, bundled services, SLCs, NRCs, DA and feature and event billing items.