BellSouth Telecommunications, Inc.
Regulatory & External Affairs
150 South Monroe Street

Tallahassee, FL 32301-1556

marshall.criser@bellsouth.com

Marshall M. Criser III Vice President Regulatory & External Affairs

850 224 7798 Fax 850 224 5073

July 22, 2004

Mrs. Blanca S. Bayo
Director, Division of Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

Re: Approval of Amendment to the Interconnection, Unbundling, Resale and Collocation Agreement between BellSouth Telecommunications, Inc. ("BellSouth") and Interactive Services Network d/b/a ISN Communications

Dear Mrs. Bayo:

Please find enclosed for filing and approval, the original and two copies of BellSouth Telecommunications, Inc.'s Amendment to Interconnection, Unbundling, Resale and Collocation Agreement with Interactive Services Network d/b/a ISN Communications

If you have any questions, please do not hesitate to call Robyn Holland at (850) 222-9380.

Very truly yours,

Mashau M Cruss 11/R/A
Regulatory Vice President

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DOCUMENT NUMBER-DATE

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FPSC-COMMISSION CLERK

Amendment to the Agreement Between Interactive Services Network d/b/a ISN Communications and BellSouth Telecommunications, Inc. Dated 2/22/2003

Pursuant to this Amendment, (the "Amendment"), Interactive Services Network d/b/a ISN Communications (ISN), and BellSouth Telecommunications, Inc. ("BellSouth"), hereinafter referred to collectively as the "Parties," hereby agree to amend that certain Interconnection Agreement between the Parties dated 2/22/2003 ("Agreement") to be effective thirty (30) calendar days after the date of the last signature executing the Amendment.

WHEREAS, BellSouth and ISN entered into the Agreement on 2/2/2003, and;

NOW THEREFORE, in consideration of the mutual provisions contained herein and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties hereby covenant and agree as follows:

- 1. The parties agree to add the following provision to Attachment 2, Section 4.3 and the associated rates as set forth in Exhibit 1 of this Amendment, attached hereto and incorporated herein by this reference.
 - Where ISN utilizes portions of the BellSouth network in originating or terminating traffic, the Tandem Switching rates are applied in call scenarios where the Tandem Switching Network Element has been utilized. Because switch recordings cannot accurately indicate on a per call basis when the Tandem Switching Network Element has been utilized for an interoffice call originating from a UNE port and terminating to a BellSouth, Independent Company or Facility-Based CLEC office, BellSouth has developed, based upon call studies, a melded rate that takes into account the average percentage of calls that utilize Tandem Switching in these scenarios. BellSouth shall apply the melded Tandem Switching rate for every call in these scenarios. BellSouth shall utilize the melded Tandem Switching Rate until BellSouth has the capability to measure actual Tandem Switch usage in each call scenario specifically mentioned above, at which point the rate for the actual Tandem Switch usage shall apply. The UNE Call Flows set forth on BellSouth's website, as amended from time to time and incorporated herein by this reference, illustrate when the full or melded Tandem Switching rates apply for specific scenarios.
- 2. All of the other provisions of the Agreement, dated 2/22/2003, shall remain in full force and effect.
- 3. Either or both of the Parties are authorized to submit this Amendment to the respective state regulatory authorities for approval subject to Section 252(e) of the Federal Telecommunications Act of 1996.

ISN - Melded Tandem Switching Amendment

[CCCS Amendment 1 of 11]

Signature Page

IN WITNESS WHEREOF, the Parties have executed this Agreement the day and year written below.

BellSouth Telecommunications, Inc.

Interactive Services Network d/b/a ISN
Communications

By:

Name: Kister E Row C

Name: Joya Ran Lebeuman

Title: Jille: Resodent

Date: 6/30/04

Date: 6/30/04

UNBUNDL	ED NETWORK ELEMENTS - Alabama			Attach	ment: 2	Exhi	ibit: A									
CATEGORY	RATE ELEMENTS	Interi m	Zone	BCS	usoc			RATES (\$)				Submitted	Incremental Charge - Manual Svc Order vs. Electronic- 1st	Charge - Manual Svc Order vs.	Charge -	Charge - Manual Svo Order vs.
						200	Nonre	curring	Nonrecurring	Disconnect			OSS	Rates (\$)		
						Rec	First	Add'l	First	Add'l	SOMEC	SOMAN	SOMAN	SOMAN	SOMAN	SOMAN
LINBUNDI ED	LOCAL SWITCHING, PORT USAGE											550				
	Office Switching (Port Usage)															
2.10	End Office Switching Function, Per MOU					0.0007025										
	End Office Trunk Port - Shared, Per MOU					0.0001638										
Tand	em Switching (Port Usage) (Local or Access Tandem)															
	Tandem Switching Function Per MOU					0.000095										
1 20	Tandem Trunk Port - Shared, Per MOU					0.0002015										
	Tandem Switching Function Per MOU (Melded)					0.000040993									r = 1	
	Tandém Trunk Port - Shared, Per MOU (Melded)					0.000086947										
	Melded Factor: 43.15% of the Tandem Rate															
Comr	non Transport															
	Common Transport - Per Mile, Per MOU					0.0000023										
	Common Transport - Facilities Termination Per MOU					0.0003224										

AMENDMENT EXHIBIT 1

UNBUNDLE	D NETWORK ELEMENTS - Florida	NETWORK ELEMENTS - Florida													Exhi	bit: A
CATEGORY	RATE ELEMENTS	Interi m	Zone	BCS	usoc			RATES (\$)	,		Submitted	Submitted Manually	Charge - Manual Svc Order vs.	Incremental Charge - Manual Svc Order vs. Electronic- Add'l	Charge - Manual Svc Order vs.	Charge - Manual Svo Order vs.
T							Nonre	cuming	Nonrecurring	g Disconnect			OSS	Rates (\$)		-
						Rec	First	Add'l	First	Add'l	SOMEC	SOMAN	SOMAN	SOMAN	SOMAN	SOMAN
																-
UNBUNDLED	LOCAL SWITCHING, PORT USAGE											194	-			
End O	ffice Switching (Port Usage)															
	End Office Switching Function, Per MOU					0.0007662										
	End Office Trunk Port - Shared, Per MOU					0.000164										
Tande	m Switching (Port Usage) (Local or Access Tandem)															
	Tandem Switching Function Per MOU					0.0001319					-					
	Tandem Trunk Port - Shared, Per MOU					0.000235										
	Tandem Switching Function Per MOU (Melded)					0.000027185										
	Tandem Trunk Port - Shared, Per MOU (Melded)					0.000048434										
	Melded Factor: 20.61% of the Tandem Rate															
Comm	non Transport															
	Common Transport - Per Mile, Per MOU					0.0000035	1000									
	Common Transport - Facilities Termination Per MOU					0.0004372										

UNBUNDLED NE	TWORK ELEMENTS - Georgia			Attach	ment: 2	Exhi	bit: A									
CATEGORY	RATE ELEMENTS	Interi m	Zone	BCS	usoc			RATES (\$)				Submitted	Charge - Manual Svc	Manual Svc Order vs.	Charge - Manual Svc Order vs.	Charge - Manual Svi Order vs.
							Nonre	curring	Nonrecurring	a Disconnect			oss	Rates (\$)		
						Rec	First	Add'i	First	Add'I	SOMEC	SOMAN	SOMAN	SOMAN	SOMAN	SOMAN
UNBUNDI ED LOCA	L SWITCHING, PORT USAGE		-													
	Switching (Port Usage)															
	Office Switching Function, Per MOU	-				0.0006153					1				-	
	Office Trunk Port - Shared, Per MOU	_				0.0001226			_							
	itching (Port Usage) (Local or Access Tandem)					0.002.000					+		-			
	dem Switching Function Per MOU					0.0000972										
	fem Trunk Port - Shared, Per MOU					0.0001557										
	dem Switching Function Per MOU (Melded)					0.000017904										
	dem Trunk Port - Shared, Per MOU (Melded)					0.00002868										
	led Factor: 18.42% of the Tandem Rate															
Common Tra																
	mon Transport - Per Mile, Per MOU					0.0000027										
	mon Transport - Facilities Termination Per MOU					0.0001914										

JNBUNDLE	D NETWORK ELEMENTS - Kentucky												Attach	ment: 2	Exhi	bit: A
CATEGORY	RATE ELEMENTS	Interi m	Zone	в¢s	usoc			RATES (\$)				Submitted Manually	Charge -	Charge - Manual Svc Order vs.	Incremental Charge - Manual Svc Order vs. Electronic- Disc 1st	Charge -
						-	Nonre	curring	Nonrecurring	Disconnect			OSS	Rates (\$)		
						Rec	First	Add'i	First	Add'l	SOMEC	SOMAN	SOMAN	SOMAN	SOMAN	SOMAN
unini unini en	0044 6447011110 0007 10407															
	LOCAL SWITCHING, PORT USAGE	_	-			_			_						_	
End U	ffice Switching (Port Usage) End Office Switching Function, Per MOU	_	-		_	0.0011971			_							
	End Office Trunk Port - Shared, Per MOU				_	0.0002112			_		-					
Tanda	m Switching (Port Usage) (Local or Access Tandem)	_	-		_	0.0002112			-	_	-					
rande	Tandem Switching Function Per MOU	-	-			0.000194			-	-						_
	Tandem Trunk Port - Shared, Per MOU		-		_	0.0002416					-		-			
	Tandem Switching Function Per MOU (Melded)	_				0.000094381					-					
	Tandem Trunk Port - Shared, Per MOU (Melded)	-			_	0.000117538										
	Melded Factor: 48.65% of the Tandem Rate															
Comm	on Transport											7				
	Common Transport - Per Mile, Per MOU					0.000003										
	Common Transport - Facilities Termination Per MOU					0.0007466					1					

UNBUNDLE	D NETWORK ELEMENTS - Louisiana					77							Attach	ment: 2	Exhi	bit: A
CATEGORY	RATE ELEMENTS	Interi m	Zone	BCS	usoc			RATES (\$)				Submitted Manually	Incremental Charge - Manual Svc Order vs. Electronic- 1st	Charge - Manual Svc	Charge - Manual Svc Order vs.	Charge - Manual Svi Order vs.
		_					Nonre	curring	Nonrecurring	Disconnect			oss	Rates (\$)		
						Rec	First	Add'I	First	Addi	SOMEC	SOMAN	SOMAN	SOMAN	SOMAN	SOMAN
													F. 2011			
UNBUNDLED	LOCAL SWITCHING, PORT USAGE															
End 0	ffice Switching (Port Usage)															
	End Office Switching Function, Per MOU					0.001868										
	End Office Trunk Port - Shared, Per MOU					0.00018										
Tande	m Switching (Port Usage) (Local or Access Tandem)															
	Tandem Switching Function Per MOU					0.0001067										
	Tandem Trunk Port - Shared, Per MOU					0.000222										
	Tandem Switching Function Per MOU (Melded)					0.000035296										
	Tandem Trunk Port - Shared, Per MOU (Melded)					0.000073438										
7	Melded Factor: 33.08% of the Tandem Rate			= -												
Comit	non Transport															
	Common Transport - Per Mile, Per MOU					0.0000032			Total Control							
	Common Transport - Facilities Termination Per MOU					0.0003748										

UNBUNDLI	ED NETWORK ELEMENTS - Mississippi												Attach	ment: 2	Exhi	bit: A
CATEGORY	RATE ELEMENTS	Interi m	Zone	BCS	usoc			RATES (\$)			Submitted Elec	Submitted	Charge - Manual Svc Order vs.	Charge - Manual Svc Order vs.	Manual Svc Order vs.	Charge -
					-		Nonre	curring	I Nonrecurring	Disconnect	1		OSS	Rates (\$)		
						Rec	First	Add'I	First	Add'l	SOMEC	SOMAN	SOMAN	SOMAN	SOMAN	SOMAN
UNDUNDUED	LOCAL SWITCHING, PORT USAGE		-			-						-				
			-					-			_			-	-	
Ena	Office Switching (Port Usage) End Office Switching Function, Per MOU	_	-			0.0010269										
	End Office Switching Function, Per MOU					0.000161	5,									
Tand	em Switching (Port Usage) (Local or Access Tandem)					9.000/97										
1.01.12	Tandem Switching Function Per MOU					0.0001723										
	Tandem Trunk Port - Shared, Per MOU					0.0001828							c-			
	Tandem Switching Function Per MOU (Melded)					0.000063441										
	Tandem Trunk Port - Shared, Per MOU (Melded)					0.000067307										
	Melded Factor: 38.82% of the Tandem Rate															
Com	mon Transport															
	Common Transport - Per Mile, Per MOU					0.0000026										
	Common Transport - Facilities Termination Per MOU					0.0004541										

UNBUNDLE	NETWORK ELEMENTS - North Carolina												Attach	ment: 2	Exhi	ibit: A
CATEGORY	RATE ELEMENTS	Interi m	Zone	BCS	USOC			RATES (\$)				Submitted	Charge - Manual Svc Order vs.	Charge - Manual Svc Order vs.	Incremental Charge - Manual Svc Order vs. Electronic- Disc 1st	Charge - Manual Svi Order vs.
							Nonre	curring	Nonrecurring	Disconnect	1		OSS	Rates (\$)		-
						Rec	First	Add'l	First	Add'l	SOMEC	SOMAN		SOMAN	SOMAN	SOMAN
UNBUNDLED L	OCAL SWITCHING, PORT USAGE											-			-	
End Of	fice Switching (Port Usage)															
	End Office Switching Function, Per MOU					0.0015						-				
	End Office Trunk Port - Shared, Per MOU					0.00023			1							
	n Switching (Port Usage) (Local or Access Tandem)															
	Tandem Switching Function Per MOU					0.0006										
	Tandem Trunk Port - Shared, Per MOU					0.0003										
	Tandem Switching Function Per MOU (Melded)					0.00024618										
	Tandem Trunk Port - Shared, Per MOU (Melded)					0.00012309										
	Melded Factor: 41.03% of the Tandem Rate															
Commo	on Transport											1				
	Common Transport - Per Mile, Per MOU					0.00001										
	Common Transport - Facilities Termination Per MOU					0.00034										

UNBUNDLE	ED NETWORK ELEMENTS - South Carolina												Attach	ment: 2	Exhi	bit: A
CATEGORY	RATE ELEMENTS	Interi m	Zone	BCS	usoc			RATES (\$)				Submitted Manually	Charge - Manual Svc	Charge - Manual Svc Order vs.	The second secon	Charge - Manual Svo Order vs.
							Nonre	curring	Nonrecurring	a Disconnect			OSS	Rates (\$)		
						Rec	First	Add'l	First	Add*l	SOMEC	SOMAN	SOMAN	SOMAN	SOMAN	SOMAN
UNBUNDLED	LOCAL SWITCHING, PORT USAGE															
End C	Office Switching (Port Usage)															
	End Office Switching Function, Per MOU					0.0010519										
	End Office Trunk Port - Shared, Per MOU					0.0002136										
Tandi	em Switching (Port Usage) (Local or Access Tandem)															
	Tandem Switching Function Per MOU					0.0001634										
	Tandem Trunk Port - Shared, Per MOU	120-	100			0.0002863										
	Tandem Switching Function Per MOU (Melded)					0.00004951										
	Tandem Trunk Port - Shared, Per MOU (Melded)					0.000086749										
	Melded Factor: 30.30% of the Tandem Rate															
Comr	non Transport															
	Common Transport - Per Mile, Per MOU	2-1-				0.0000045						1				
	Common Transport - Facilities Termination Per MOU					0.0004095										

UNBUNDL	ED NETWORK ELEMENTS - Tennessee												Attach	ment: 2	Exhi	ibit: A
CATEGORY	RATE ELEMENTS	Interi m	Zone	BCS	usoc			RATES (\$)				Submitted Manually	Charge - Manual Svc Order vs.	Charge - Manual Svc Order vs.	Incremental Charge - Manual Svc Order vs. Electronic- Disc 1st	Charge - Manual Sv Order vs.
						_	Nonrecurring		Nonrecurrin	a Disconnect			oss	Rates (5)		
						Rec	First	Add'l	First	Add'i	SOMEC	SOMAN	SOMAN	SOMAN	SOMAN	SOMAN
UNBUNDLED	LOCAL SWITCHING, PORT USAGE		10 2			-			-							
lEnd 0	Office Switching (Port Usage)															
	End Office Switching Function, Per MOU					0.0008041										
Tand	em Switching (Port Usage) (Local or Access Tandem)															
	Tandem Switching Function Per MOU					0.0009778										
	Tandem Switching Function Per MOU (Melded)					0.000380364										
	Melded Factor: 38.90% of the Tandem Rate	0.5														
Comr	non Transport															
	Common Transport - Per Mile, Per MOU					0.0000064										
	Common Transport - Facilities Termination Per MOU					0.0003871										