

FLORIDA PUBLIC SERVICE COMMISSION

10

VOTE SHEET

OCTOBER 5, 2004

RE: Docket No. 041113-TL - Compliance investigation of Sprint-Florida, Incorporated regarding rebate required by Order No. PSC-03-0733-PAA-TL, issued June 19, 2003.

Issue 1: Should the Commission penalize Sprint-Florida, Incorporated for the company's apparent failure to issue rebates to customers in central and south Florida for missed commitments for installation of primary service, as required by the company's Service Guarantee Plan, for the period February 1, 2004, to August 31, 2004?

Recommendation: No.

APPROVED

COMMISSIONERS ASSIGNED: All Commissioners

COMMISSIONERS' SIGNATURES

MAJORITY

DISSENTING

Charles M. Davis
John J. ...
Michael ...
J. ...
Wade Bradley

REMARKS/DISSENTING COMMENTS:

DOCUMENT NUMBER-DATE

10701 OCT-5 2004

FPSC-COMMISSION CLERK

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Issue 2: Should the Commission require Sprint-Florida, Incorporated to credit the affected customers' accounts with a \$25-per-account rebate for a total rebate of \$285,075.00, plus \$1,486.69 interest, for a total of \$286,561.69, for the company's missed commitments for installation of primary service, as required by the company's Service Guarantee Plan, during the period February 1, 2004, to August 31, 2004; require the company to submit a report within 30 days of the issuance of the Consummating Order to the Commission stating, (1) how much was rebated to its customers, (2) the number of customers, and (3) the amount of money due to those customers that cannot be located; and require Sprint to apply any amounts due to customers that cannot be located to the Community Service Fund, created pursuant to the Service Guarantee Plan, for use for Lifeline promotion?

Recommendation: Yes.

APPROVED

Issue 3: Should this docket be closed?

Recommendation: The Order issued from the recommendation will be a proposed agency action. Thus, the Order will become final and effective upon issuance of the Consummating Order if no person whose substantial interests are affected timely files a protest within 21 days of issuance of the Order. Upon receipt of Sprint's report and staff's review, this docket should be closed administratively.

APPROVED