Section 1 - Bureau of Records and Hearing Services Completes

Docket No.

031001-TP

Date Docketed: 10/24/2003 Title: Complaints of Leonardo Da Silva against BellSouth Telecommunications, Inc. and AT&T Communications of the Southern States, LLC d/b/a AT&T d/b/a Lucky Dog Phone Co. d/b/a ACC Business d/b/a SmarTalk d/b/a Unispeaksm Service d/b/a www.prepaidserviceguide.com d/b/a CONQUEST for alleged unauthorized changes of service and improper billing.

AT&T Communications of the Southern States, Company: BellSouth Telecommunications, Inc.

Leonardo Da Silva

Official Filing Date: Expiration: Last Day to Suspend: CMP FCR **EXT** (GCL) MMS PIF AUS CAF CCA Referred to: X ("()" indicates OPR) X Time Schedule Section 2 - OPR Completes and returns to CCA in 10 workdays. WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT A9; B6 Program Module IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Staff Assignments Due Dates Current CASR revision level Previous Current OPR Staff 1. 2. 3. 4. 5. 6. 7. Staff Counsel 8. 9. 10. **OCRs** 11. 12. 13. 14. 15. 16. 17. 18. 19. 20. 21. 22. 23. 24. 25. 26. 27. 28. 29. Recommended assignments for hearing 30. and/or deciding this case: 31. 32. ____ Commission Panel Full Commission 33. Hearing Examiner Staff 34. 35. Date filed with CCA: 36. 37. Initials: OPR 38. Staff Counsel 39. Section 3 - Chairman Completes Assignments are as follows:

- Hearing Officer(s) Staff Commissioners Hrg DV JВ DS BD ALL BZ Exam

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

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Section 1 - Bureau of Records and Hea g Services Completes

Docket No. 031001-TP Date Docketed: 10/24/2003 Title:

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Company: AT&T Communications of the Southern States,

BellSouth Telecommunications, Inc.

Leonardo Da Silva

Title: Complaints of Leonardo Da Silva against BellSouth Telecommunications, Inc. and AT&T Communications of the Southern States, LLC d/b/a AT&T d/b/a Lucky Dog Phone Co. d/b/a ACC Business d/b/a SmarTalk d/b/a Unispeaksm Service d/b/a www.prepaidserviceguide.com d/b/a CONQUEST for alleged unauthorized changes of service and improper billing.

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Initials: OPR		37											
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PSC/CCA015-C (Rev. 01/03)

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assigned the full Commission decides the case.

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Where panels are assigned the senior Commissioner is Panel Chairman:

Where one Commissioner, a Hearing Examiner or a Staff Member is

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Approved:

Date:

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Due Dates

Section 1 - Bureau of Records and He: g Services Completes

031001-TP Docket No.

OPR Staff

Date Docketed:

10/24/2003 Title: Complaints of Leonardo Da Silva against BellSouth Telecommunications, Inc. and AT&T Communications of the Southern States, LLC d/b/a AT&T d/b/a Lucky Dog Phone Co. d/b/a ACC Business d/b/a SmarTalk d/b/a Unispeaksm Service d/b/a www.prepaidserviceguide.com d/b/a CONQUEST for alleged unauthorized changes of

service and improper billing.

AT&T Communications of the Southern States, Company: BellSouth Telecommunications, Inc.

Leonardo Da Silva

Expiration: ___ Official Filing Date: 10/28/2003 Last Day to Suspend: 12/27/2003

MMS PIF **ECR** EXT (GCL) CAF CCA CMP Referred to: X X ("()" indicates OPR) X Time Schedule

Section 2 - OPR Completes and returns to CCA in 10 workdays. WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT Program Module A9: B6 IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

Current Current CASR revision level Previous L Fordham 02/05/2004 1. Staff Recommendation NONE 02/17/2004 2. Agenda 03/08/2004 NONE 3. Standard Order NONE 04/08/2004 4. Close Docket or Revise CASR 5.

7. Staff Counsel L Fordham 8. 9. 10. (CAF) 11. Smith OCRs (CMP) M Watts 12.

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27. 29. Recommended assignments for hearing 30 and/or deciding this case: 31.

Full Commission X Commission Panel Hearing Examiner Staff

Date filed with CCA: 01/06/2004 Initials: OPR

Staff Counsel Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s) Hrg Staff Commissioners BZ DS JB BD DV Exam ALL

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

- Prehearing Officer												
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Approved: 66/m

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Date: 01/06/2004

10/24/2003

Section 1 - Bureau of Records and He g Services Completes

Date Docketed:

AT&T Communications of the Southern States, Company: BellSouth Telecommunications, Inc.

Leonardo Da Silva

031001-TP

Docket No.

Title: Complaints of Leonardo Da Silva against BellSouth Telecommunications, Inc. and AT&T Communications of the Southern States, LLC d/b/a AT&T d/b/a Lucky Dog Phone Co. d/b/a ACC Business d/b/a SmarTalk d/b/a Unispeaksm Service d/b/a www.prepaidserviceguide.com d/b/a CONQUEST for alleged unauthorized changes of service and improper billing.

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 Hearing Officer(s) Commissioners Hrg Staff ALL BZ DS JB BD DV Exam

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is

assigned the full Commission decides the case.

Date: Pending

Approved:

- Prehearing Officer Commissioners

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* COMPLETED EVENTS

PSC/CCA015-C (Rev. 01/03)

Docket No. 031001-TP Date

Date Docketed:

10/24/2003

Title: Complaints of Leonardo Da Silva against BellSouth

Telecommunications, Inc. and AT&T Communications of the Southern States, LLC d/b/a AT&T d/b/a Lucky Dog Phone Co. d/b/a ACC Business d/b/a SmarTalk d/b/a Unispeaksm Service d/b/a www.prepaidserviceguide.com d/b/a CONQUEST for alleged unauthorized changes of

service and improper billing.

Company: AT&T Communications of the Southern States,
BellSouth Telecommunications, Inc.

Leonardo Da Silva

Official Filing Date: 10/28/2003 Expiration: Last Day to Suspend: 12/27/2003 Referred to: CCA EXT (GCL) PIF ("()" indicates OPR) X Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule Program Module A9; B6 WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Staff Assignments Due Dates OPR Staff L Fordham Current CASR revision level **Previous** Current Staff Recommendation 03/04/2004 03/25/2004 2. Agenda 03/16/2004 04/06/2004 3. Standard Order 04/05/2004 04/26/2004 4. Close Docket or Revise CASR 05/05/2004 05/26/2004 5. 6. 7. Staff Counsel L Fordham 8. 9. 10. **OCRs** (CAF) K Smith 11. (CMP) M Watts 12. 13 14. 15. 16. 17. 18. 19. 20. 21. 22. 23. 24. 25. 26. 27. 28. 29. Recommended assignments for hearing 30. and/or deciding this case: 31. 32. Full Commission X Commission Panel 33. Hearing Examiner Staff 34. 35. Date filed with CCA: 03/03/2004 36. 37. Initials: OPR 38. Staff Counsel 39.

Section 3 - Chairman Completes

Assignments are as follows:

 - Hearing Officer(s)

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	- Prehearing Officer Commissioners										
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Approved: BI3/ Rm

Date: Pending 3/16/04

PSC/CCA015-C (Rev. 01/03)

* COMPLETED EVENTS

Section 1 - Bureau of Records and Hea g Services Completes

031001-TP Docket No. Date Docketed: Title: Complaints of Leonardo Da Silva against BellSouth 10/24/2003

Company: AT&T Communications of the Southern States,

BellSouth Telecommunications, Inc.

Leonardo Da Silva

Telecommunications, Inc. and AT&T Communications of the Southern States, LLC d/b/a AT&T d/b/a Lucky Dog Phone Co. d/b/a ACC Business d/b/a SmarTalk d/b/a Unispeaksm Service d/b/a www.prepaidserviceguide.com d/b/a CONQUEST for alleged unauthorized changes of

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Commissioners Hrg Staff ALL BZ DS JB BDDV Exam

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Commissioners **ADM** BZ DV X

Approved: BB/km

Date: 04/12/2004

Section 1 - Bureau of Records Complete

Docket No. 031001-TP Date Docketed: 10/24/2003 Title: Complaints of Leonardo Da Silva against BellSouth

Company: AT&T Communications of the Southern States,

BellSouth Telecommunications, Inc.

Leonardo Da Silva

Telecommunications, Inc. and AT&T Communications of the Southern States, LLC d/b/a AT&T d/b/a Lucky Dog Phone Co. d/b/a ACC Business d/b/a SmarTalk d/b/a Unispeaksm Service d/b/a www.prepaidserviceguide.com d/b/a CONQUEST for alleged unauthorized changes of service and improper billing.

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PSC/CCA015-C (Rev. 01/03)

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* COMPLETED EVENTS

Approved: 13/3/

05/24/2004

Date:

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Section 1 - Bureau of Records Complete

031001-TP Docket No.

Company:

Date Docketed:

BellSouth Telecommunications, Inc.

AT&T Communications of the Southern States,

10/24/2003 Title: Complaints of Leonardo Da Silva against BellSouth Telecommunications, Inc. and AT&T Communications of the Southern States, LLC d/b/a AT&T d/b/a Lucky Dog Phone Co. d/b/a ACC Business d/b/a SmarTalk d/b/a Unispeaksm Service d/b/a www.prepaidserviceguide.com d/b/a CONQUEST for alleged unauthorized changes of

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Expiration: _____ Official Filing Date: 10/28/2003 Last Day to Suspend: 12/27/2003 (GCL) MMS **ECR** FLL Referred to: ("()" indicates OPR) X Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT Program Module A9; B6 IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Staff Assignments Due Dates Current CASR revision level Previous Current OPR Staff L Fordham 08/26/2004 1. Staff Recommendation 06/17/2004 06/29/2004 09/07/2004 2. Agenda 3. Standard Order 07/19/2004 09/27/2004 08/16/2004 10/27/2004 Close Docket or Revise CASR 4. 5. 6. 7. Staff Counsel L Fordham 8. 9 10. M Watts **OCRs** (CMP) 11. (RCA) K Smith 12. 13. 14. 15. 16. 17. 18. 19. 20. 21. 22. 23. 24. 25. 26. 27. 28. 29. Recommended assignments for hearing 30. and/or deciding this case: 31. 32. Full Commission \underline{X} Commission Panel Hearing Examiner \underline{X} Staff 33. 34. 35. Date filed with CCA: 06/18/2004 36. 37. Initials: OPR 38. Staff Counsel 39. 40 Section 3 - Chairman Completes Assignments are as follows: - Hearing Officer(s) - Prehearing Officer

Staff Commissioners Hra BZ DS JB ALL BD DV Exam

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is

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Commissioners ADM JB BD DV Χ

Approved: BB/R

Pending 6/21/04 Date: