

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

040467-TL

FPSC, CLK - CORRESPONDENCE

Administrative Parties Consumer

DATE: March 31, 2004
TO: Mary Andrews Bane, Executive Director
FROM: Lisa S. Harvey, Chief of Regulatory Review, Division of Competitive Markets & Enforcement
RE: Request to View Confidential Document

DOCUMENT NO. 14670-04

DISTRIBUTION: _____

[Handwritten signatures and initials]

Pursuant to APM 11.04(C)(4)(b), I request that Lisa Harvey, Carl Vinson, John Duffey, and Brenda Merritt be granted access to the BellSouth confidential document filed with the Division of the Commission Clerk and Administrative Services. The document number is 04030-04.

04029-04 *nbh/m*

This audit was conducted as a follow-up to the *Review of BellSouth Telecommunications, Inc. Sales Methods and Practices* report that was published in May 2001.

Please approve Lisa Harvey, Carl Vinson, John Duffey, and Brenda Merritt to have access to these records to facilitate their work in this current audit. Any confidential information reviewed will be treated in accordance with the procedures in the APM.

LSH/bjm

*OK
MAB
3/31/04*

State of Florida



Public Service Commission

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TALLAHASSEE, FLORIDA 32399-0850

04 FEB -4 PM 4:05

-M-E-M-O-R-A-N-D-U-M-

040467-TL

COMMISSION CLERK

Administrative Parties Consumer

DOCUMENT NO. 14670-04

DISTRIBUTION: CMP

DATE: February 2, 2004

TO: Mary Andrews Bane, Executive Director

FROM: Lisa S. Harvey, Chief of Regulatory Review, Division of Competitive Markets & Enforcement

RE: Request to View Confidential Materials

The Bureau of Regulatory Review has completed a *Follow-up Review of BellSouth Telecommunications, Inc. Sales Methods and Practices*. BellSouth has submitted its final comments. In addition, BellSouth filed a Request for Specified Confidential Classification with the Commission Clerk regarding audit workpapers and its request for text redactions in the body of the final draft of the audit report. In order to consider the merits of BellSouth's request for text redactions in the published final audit, Lisa Harvey, Carl Vinson, and John Duffey need to review the filed materials. BellSouth's filed the confidentiality request and materials were filed as Document Number 01220-04.

Please grant the above named staff permission to view the named materials.

Cc: Beth Salak, Director, Division of Competitive Markets and Enforcement
Carl Vinson
John Duffey

OK
MAB
2/4/04

STATE OF FLORIDA

COMMISSIONERS:
BRAULIO L. BAEZ, CHAIRMAN
J. TERRY DEASON
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON
LISA POLAK EDGAR



DIVISION OF THE COMMISSION CLERK &
ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
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(850) 413-6330 (ADMIN)

Public Service Commission

February 17, 2005

FPSC, CLK - CORRESPONDENCE
✓ Administrative Parties Consumer
DOCUMENT NO. 14670-04
DISTRIBUTION: _____

Ms. Nancy H. Sims
BellSouth Telecommunications, Inc.
150 South Monroe Street, Suite 400
Tallahassee, Florida 32301-1556

Re: Return of Confidential Document to the Source, Docket No. 040467-TL

Dear Ms. Sims:

Commission staff have advised that Confidential Document No. 04029-04, filed on behalf of BellSouth Telecommunications, Inc. can be returned to the source. The document is enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Kay Flynn, Chief
Bureau of Records

KF/mhl
Enclosure

cc: Lisa S. Harvey, Division of Competitive Markets and Enforcement
Carl S. Vinson, Division of Competitive Markets and Enforcement
Beth Salak, Division of Competitive Markets and Enforcement
Dale Mailhot, Division of Competitive Markets and Enforcement
Jeremy Susac, Office of the General Counsel

RECEIVED

DATE

2.18.05

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CHARLES M. DAVIDSON



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(850) 413-6330 (ADMIN)

Public Service Commission

May 26, 2004

✓ FPSC, CLK - CORRESPONDENCE
Administrative Parties Counselor
DOCUMENT NO. 14670-04
DISTRIBUTION: _____

Ms. Nancy H. Sims
BellSouth Telecommunications, Inc.
150 South Monroe Street, Suite 400
Tallahassee, Florida 32301-1556

Re: Return of Confidential Document to the Source, Docket No. 040467-TL

Dear Ms. Sims:

Commission staff have advised that Confidential Document No. 01220-04, filed on behalf of BellSouth Telecommunications, Inc. can be returned to the source. Along with the return of this original filing is a box of staff's work papers regarding interview notes and notes from the call center observations which may be proprietary to BellSouth. Staff has also instructed me to return these documents to BellSouth. The documents are enclosed in two boxes.

Please do not hesitate to contact me if you have any questions concerning this matter.

Sincerely,

Kay Flynn, Chief
Bureau of Records

KF/mhl
Enclosure

cc: John J. Duffey, Division of Competitive Markets and Enforcement

SIGNED FOR BY

DATE

5/26/04

Section 1 - Bureau of Records and Hearings Services Completes

Docket No. 040467-TL Date Docketed: 05/18/2004 Title: Confidentiality ruling on BellSouth Telecommunications, Inc.'s sales report.

Company: BellSouth Telecommunications, Inc.

Official Filing Date: _____ Expiration: _____

Last Day to Suspend: _____

Referred to: _____

("(") indicates OPR)

CCA	CMP	ECR	FLL	(GCL)	MMS	PIF	RCA	SCR
	X			X				

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A17

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff

Staff Counsel

OCRs

Current CASR revision level	Due Dates	
	Previous	Current
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Recommended assignments for hearing and/or deciding this case:

Full Commission _____ Commission Panel _____
Hearing Examiner _____ Staff _____

Date filed with CCA: _____

Initials: OPR _____
Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg	Staff
ALL	BZ	DS	JB	BD	DV	Exam	

- Prehearing Officer

Commissioners					ADM
BZ	DS	JB	BD	DV	DOCUMENT NO

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____

Date: _____

14670-04

Section 1 - Bureau of Records Completes

Docket No. 040467-TL Date Docketed: 05/18/2004 Title: Confidentiality ruling on BellSouth Telecommunications, Inc.'s sales report.

Company: BellSouth Telecommunications, Inc.

Official Filing Date: _____ Expiration: _____
 Last Day to Suspend: _____

Referred to: _____
 ("O" indicates OPR)

CCA	CMP	ECR	FLL	(GCL)	MMS	PIF	RCA	SCR
	X			X				

Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule

Program Module A17

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff J Susac

Staff Counsel J Susac

OCRs (CMP) J Duffey, C Vinson

	Current CASR revision level	Due Dates	
		Previous	Current
1. Order on Confidentiality	2	08/17/2004	09/01/2004
2. Close Docket or Revise CASR		08/26/2004	09/13/2004
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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with CCA: 08/16/2004

Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg	Staff
ALL	BZ	DS	JB	BD	DV	Exam	
X							

- Prehearing Officer

Commissioners					ADM
BZ	DS	JB	BD	DV	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: BIB/hmj
 Date: ~~Pending~~ 9/6/04

Section 1 - Bureau of Records Completes

Docket No. 040467-TL Date Docketed: 05/18/2004 Title: **Confidentiality ruling on BellSouth Telecommunications, Inc.'s sales report.**

Company: **BellSouth Telecommunications, Inc.**

Official Filing Date: _____

Expiration: _____

Last Day to Suspend: _____

Referred to:

("C") indicates OPR)

CCA	CMP	ECR	FLL	(GCL)	MMS	PIF	RCA	SCR
	X			X				

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A17

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**

Staff Assignments

OPR Staff J Susac

3 Current CASR revision level

Due Dates
Previous Current

Staff Counsel J Susac

OCRs (CMP) J Duffey, C Vinson

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
Hearing Staff

Date filed with CCA: 09/02/2004

Initials OPR _____
Staff Counsel _____

1.	Order on Confidentiality	09/01/2004	10/06/2004
2.	Close Docket or Revise CASR	09/13/2004	10/26/2004
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	BZ	DS	JB	BD	DV		
X							

Prehearing Officer

Commissioners					ADM
BZ	DS	JB	BD	DV	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: BIB/hws
Date: Pending 9/14/04

COMMISSIONERS:
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LILA A. JABER
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON

STATE OF FLORIDA



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ADMINISTRATIVE SERVICES
BLANCA S. BAYO
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

040467

ACKNOWLEDGMENT

DATE: 11/13/10

TO: B. H. Smith

FROM: W. T. H. [unclear], Division of the Commission Clerk and
Administrative Services

RE: Acknowledgment of Receipt of Confidential Filing

01220-04

This will acknowledge receipt of a CONFIDENTIAL DOCUMENT filed in Docket No.

UNDOCKETED or (if filed in an undocketed matter) concerning _____

_____, and

filed on behalf of W. T. H. [unclear]. The

document will be maintained in locked storage.

Any questions regarding this matter should be directed to Kay Flynn at (850) 413-6770.

PSC/CCA019-C (Rev 01/04)

14670-04

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ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

ACKNOWLEDGMENT

DATE: 3.29.04

040467

TO: Nancy White

FROM: Thermy, Division of the Commission Clerk and
Administrative Services

RE: Acknowledgment of Receipt of Confidential Filing

04029-04

This will acknowledge receipt of a CONFIDENTIAL DOCUMENT filed in Docket No.
undocketed or (if filed in an undocketed matter) concerning _____
Reg. Fla. Saks Review, and
filed on behalf of BellSouth/White. The
document will be maintained in locked storage.

Any questions regarding this matter should be directed to Kay Flynn at (850) 413-6770.

PSC/CCA019-C (Rev 01/04)

STATE OF FLORIDA

COMMISSIONERS:
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J. TERRY DEASON
LILA A. JABER
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK &
ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

040467

ACKNOWLEDGMENT

DATE: 4.6.04

TO: Belkouth

FROM: Therry, Division of the Commission Clerk and
Administrative Services

RE: Acknowledgment of Receipt of Confidential Filing

04326-04

This will acknowledge receipt of a CONFIDENTIAL DOCUMENT filed in Docket No.

_____ or (if filed in an undocketed matter) concerning _____

Attachment C, and

filed on behalf of Belkouth, White. The

document will be maintained in locked storage.

Any questions regarding this matter should be directed to Kay Flynn at (850) 413-6770.

STATE OF FLORIDA

COMMISSIONERS:
BRAULIO L. BAEZ, CHAIRMAN
J. TERRY DEASON
LILA A. JABER
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON



DIVISION OF THE COMMISSION CLERK &
ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

May 26, 2004

Ms. Nancy H. Sims
BellSouth Telecommunications, Inc.
150 South Monroe Street, Suite 400
Tallahassee, Florida 32301-1556

Re: Return of Confidential Document to the Source, Docket No. 040467-TL

Dear Ms. Sims:

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Please do not hesitate to contact me if you have any questions concerning this matter.

Sincerely,

Kay Flynn, Chief
Bureau of Records

KF/mhl
Enclosure

cc: John J. Duffey, Division of Competitive Markets and Enforcement

SIGNED FOR BY

DATE

5/26/04

DOCUMENT NO
14670-04

Marguerite Lockard

PSC-04-0971-CFO-TL

From: Jackie Schindler
Sent: Wednesday, October 06, 2004 11:07 AM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

040467-TL

An order granting in part and denying in part bellsouth telecommunications, inc.'s request for confidentiality of audit information (dn 04326-04) has been signed and moved to gc orders for issuance today

The order will come to you on our next run

Thanks

10 pgs

att's not on-line

js

COMMISSION
CLERK

OCT - 6 PM 2:05

RECEIVED PSC

1 made at
- RAR -

State of Florida



ORIGINAL

Public Service Commission

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TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

RECEIVED-TPSC
05 JAN 14 AM 11:13
COMMISSION CLERK

DATE: January 14, 2005

TO: Kay B. Flynn, Chief of Records, Division of the Commission Clerk & Administrative Services

FROM: Lisa S. Harvey, Chief of Regulatory Review, Division of Competitive Markets & Enforcement

RE: Return of Confidential Filings

This memo revises and replaces my memo to you dated January 7, 2005.

Below is a list of documents currently on file with the Commission which may now be returned to the respective companies. If you have any questions regarding this request please contact me or Carl Vinson at 413-6812.

Docket	Document	Status	Company
980119-TP	07483-04	Docket Closed	Supra
980119-TP	09341-04	Docket Closed	Supra
040000-PU	07954-04	Complaint Closed	BellSouth
000121A-TP	05862-02	Order Issued	Supra
000121A-TP	06548-02	Order Issued	Supra
040467-TL	05854-04	Docket Closed	BellSouth
040467-TL	04029-04	Docket Closed	BellSouth
040535-TL	06261-04	Docket Closed	BellSouth

CMP _____cc: Blanca Bayo
 COM _____ Beth Salak
 CTR _____ Dale Mailot
 ECR _____ Beth Keating
 GCL _____ Felicia Banks
 GCL _____ Jeremy Susac
 GCL _____ Adam Teitzman
 OPC _____
 MMS _____
 RCA _____
 SCR _____
 SEC 1
 OTH Lockers

DOCUMENT NUMBER-DATE
00503 JAN 14 05
 FPSC-COMMISSION CLERK

STATE OF FLORIDA

COMMISSIONERS:
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J. TERRY DEASON
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON
LISA POLAK EDGAR



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ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
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(850) 413-6770 (CLERK)
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Public Service Commission

February 17, 2005

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BellSouth Telecommunications, Inc.
150 South Monroe Street, Suite 400
Tallahassee, Florida 32301-1556

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Sincerely,

Kay Flynn, Chief
Bureau of Records

KF/mhl
Enclosure

cc: Lisa S. Harvey, Division of Competitive Markets and Enforcement
Carl S. Vinson, Division of Competitive Markets and Enforcement
Beth Salak, Division of Competitive Markets and Enforcement
Dale Mailhot, Division of Competitive Markets and Enforcement
Jeremy Susac, Office of the General Counsel

RECEIVED

DATE

2.18.05

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